Personas

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| **Harold** | **Status and Trust Level**  Trusted |
| **Role**: Professor | **Demographic**: 60-year old male professor at UTSC |

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| **Knowledge, Skills, and Abilities**: Harold is a psychology professor with tenure.  He has limited experience and knowledge on computers. |
| **Goals, Motives, and Concerns**:   * Wants to upload and store notes for archiving and student access * To be able to easily use the site without confusion. * To be able to post and share assignments, exams and academic information for all students to access. * To be able to post previous course materials and allow access without having to reupload every semester or manager a site themselves. * Be able to communicate with students efficiently and properly. * To avoid the hassle of submitting files for every new semester. |
| **Usage Pattern**: Weekly updates of assignments, lecture slides, and other course materials.  Spends some time each week to answer any questions from students in emails, threads, etc. |

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| **Jimmy** | **Status and Trust Level**  Trusted |
| **Role:** Student | **Demographic:** 20-year old student at UTSC |

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| **Knowledge, Skills, and Abilities**: Has plenty of experience and knowledge in computers. Is capable of using more advanced features with ease. Has basic programming knowledge. |
| **Goals, Motives, and Concerns**:   * Want to be able to upload and share his notes with other students * To be able to follow and receive updates from professors he is interested in * To be able to follow his peers and friends * To be able to search and find lecture notes, previous tests, etc in prospective classes to get prepare and practice ahead of time |
| **Usage Pattern**: Checks his assignments and course announcements daily. Frequently searches for supplementary material for his courses and to answer any questions he is unable to solve. |

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| **Chad** | **Status and Trust Level**  Untrusted |
| **Role:** Guest/Unregistered User | **Demographic:** 24-year old student from a different university |

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| **Knowledge, Skills, and Abilities**: Average experience and ability in computers. Is capable of basic use cases such as word processing, and internet research. |
| **Goals, Motives, and Concerns**:   * Wants to use the network to search for lecture material to supplement his own courses * To be able to search the network for research material for an assignment |
| **Usage Pattern**:   * Frequent research projects has resulted in very rapid research and web page traversal (frequent opening and closing of web pages) |