Personas

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| **Harold** | **Status and Trust Level**  Trusted |
| **Role**: Professor | **Demographic**: 60-year old male professor at UTSC |

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| **Knowledge, Skills, and Abilities**: Harold is a psychology professor with tenure.  He has limited experience and knowledge on computers. |
| **Goals, Motives, and Concerns**:   * Wants to upload and store notes for archiving and student access * To be able to easily use the site without confusion. * To be able to post and share assignments, exams and academic information for all students to access. * To be able to post previous course materials and allow access without having to reupload every semester or manager a site themselves. * Be able to communicate with students efficiently and properly. * To avoid the hassle of submitting files for every new semester. |
| **Usage Pattern**: Weekly updates of assignments, lecture slides, and other course materials.  Spends some time each week to answer any questions from students in emails, threads, etc. |