Mischa Hermes

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Analyst

Passionate about using qualitative and quantitative analytics to solve real-world problems. Expertise in statistical analysis, SQL, Python, and data visualization. Adept at identifying trends, patterns, and correlations that impact business performance. Committed to providing timely and valuable insights that empower stakeholders to make informed decisions. Proven ability to improve management by up to 70% through analysis.

EDUCATION

Degree in Data Science

Southern Careers Institute • July 2022

Data Science Program-Learning statistical programming with R, programming fundamentals with Python, data wrangling, visualization, machine learning, modeling, and business analytics training.

Associate of Arts (A.A.) in Social Sciences

Ohio University • January 2005

Received an academic scholarship to complete over 300 credit hours of psychology, math, social science, business, accounting, law, and communications.

SKILLS

Computer Science: Analysis, Troubleshooting, Microsoft Excel, dplyr, Apache Spark, SQL, Artificial Intelligence, ggplot, Python, MySQL, Big Data, Scala Programming language, SAS, Data Cleaning, Infrastructure Architecture, Software Technical Support, Machine Learning, Modeling

Management : Judgement, Progress Monitoring, Critical Thinking, Statistical Methods, Coordinated Activities, Quality Control, Document Processing, Microsoft Office, Communication, Business Requirement, Project Monitoring, Effectiveness, Productivity, Business Goals, Customer Satisfaction, Leadership, Process Implementation, Managing Multiple Priorities, Power BI, Standard Operating Procedure, Research, Error Detection and Correction, Program Execution

PROJECTS

Curious Conquerors

WOZ-U • February 2023 - April 2023

https://github.com/Mt122606/Curous-Conquers-
- Using Collaboration software, such as Trello, Google forms,and Github to wrangling data within Python/R, to do exploratory analysis using Tableau then question and identify models to make predictions using the data in R and Python.

WORK EXPERIENCE

Major Munchies LLC • Pensacola, Florida
Completed accounting and tax preparations for Major Munchies LLC including tax reconciliations, proving tax refunds, and preparing tax reporting.

Business Analyst • July 2023 - Present
- Introduced accounting practices to meet partnership agree through QuickBooks and trained business owners to self-track expenses to help third-party tax preparation.
- Forecasted revenue and itemized expenses to maintain an average income increase of 20%.
- Achieved tax deductions of 7.9% by filing the proper documentation, and licenses.
- Reconciliation of physical receipts and documents to obtain true equity, saving business owners $5,000.

3i People • Pensacola, Florida
Ensure quality when processing, interpreting, tracking, researching, and analysis of various data and requests within Oracle/Financial systems.

COX - Technology Support Specialist • March 2021 - Present
- Conduct rigorous data processing, interpretation, tracking, research, and analysis within Oracle/Financial systems to ensure data quality.
- Collaborate with cross-functional teams, particularly with the Supply Chain and Engineering departments, to facilitate the seamless activation of 100% stock for project forecasts.
- Deliver technical support to maintain operational efficiency in the Engineering department, achieving a 96% Service Level Agreement (SLA) adherence and 100% satisfaction rate.

Al's motor World | Auto One Credit Solutions • Las Vegas • Part-time
Finance Analyst • December 2018 - September 2020
- Achieved tax forgiveness and eliminated tax debt for clients. Saving $8,000 in taxes.
- Reconciliation of physical receipts and documents into a functional general ledger. Saving audit fees up to $10,000.
- Introduced accounting practices to meet IRS deadlines through QuickBooks and trained business owners to self-track expenses and eliminate the need for third-party tax preparation. Saving 5% in tax fees.

Astreya • Mountain View, California
B2B tech equipment management companies can help businesses of all sizes to save time and money, and to improve the efficiency and reliability of their IT operations. They can also provide valuable expertise and support in helping businesses to choose and implement the right tech equipment for their needs.

Google - Project Manager(Promotion) • August 2016 - September 2016
- Led full-cycle project management for purchase process implementation that yielded 10% diminished downtime and 30% preparation time for seasonal changes.

Google - Purchasing Specialist • August 2015 - August 2016
- Conducted compliance training for six teams of three on detecting and correcting 80% of errors that contribute to regional logistics efficiency.

Celestica • Fremont, California
Purchasing Agent • May 2014 - August 2015
- Utilized technical tools to optimize supplier performance and streamline operations while upholding 100% SLA compliance.

Office Manager • May 2013 - May 2014
- Ran utilization program to capture and analyze machine capabilities to help determine the accusation vanity in partnership with the lean department. Identifying downtime costs and increasing productivity by 25%.

CERTIFICATIONS

IT Fundamentals Certification
CompTIA • February 2018

AWARDS & SCHOLARSHIPS

Urban Scholar
Ohio University • June 2005

Sports Ambassador
America • June 2001

VOLUNTEERING & LEADERSHIP

Youth Soccer League
Coach • Las Vegas, Nevada • May 2022 - October 2022

- Organized a wildly successful fundraiser that provided a celebratory party with trophies, treat bags, water bottles, and soccer balls for all players.

ROTC
Full-Time • Athens, Ohio • September 2005 - January 2007