

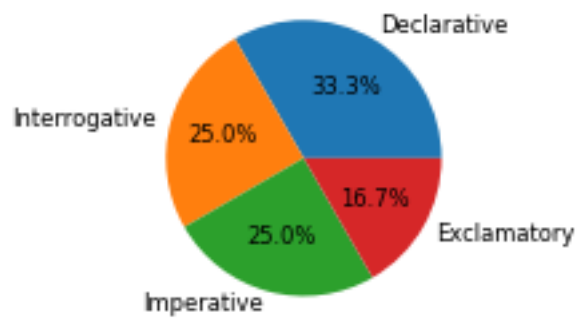
Customer Feedback Classification and Analysis Using CNN

Classification and Analysis Report

Total Number of Customer Feedbacks in Uploaded File : 24

Sentence Type	Number	Percentage (%)
Declarative	8	33.33
Interrogative	6	25.00
Imperative	6	25.00
Exclamatory	4	16.67

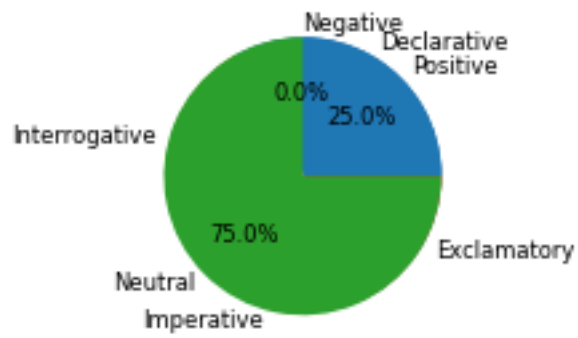
Graphical Presentation



Number of Declarative Sentences : 8

Polarity	Number	Percentage (%)
Positive	2	25.00
Negative	0	0.00
Neutral	6	75.00

Graphical Presentation



Conclusion

NB: Conclusion is drawn from analyzing the polarity of the declarative sentences

- 25.00% of the customers are happy with the product/ service offered