## **Duy-Anh Dang**

duyanh.dang12@gmail.com • (408) 364-5109 • www.linkedin.com/in/duyanh-dang/ • https://github.com/MtnDoob

#### **EDUCATION**

# The University of California, Berkeley, Class of 2023

B.A., Data Science with a Concentration in Business Analytics

#### San Jose State University, San Jose, Class of 2025

Master of Engineering with Concentration in Data Science and Statistics

Relevant Courses: Data Structures and Algorithms, Computer Programming, Probability for Data Science, Data Inference and Decisions

### PROFESSIONAL EXPERIENCE

### Data Science Intern | Loxz Digital | Berkeley, CA

Jan 2023 - Jul 2023

- Designed information systems and hosted a full stack web page using Python, HTML, AWS, and CSS responsible for demonstrating marketing models with documentation on product features and improving market outreach by 27%
- Implemented text data mining techniques for sentiment analysis on email metadata, providing actionable insights to help train and deploy a data driven machine learning model using Tensorflow, Pytorch, and Streamlit for email service clients to filter spam, resulting in a 25% reduction in fraudulent email transactions in the first two months
- Led the design and implementation of a comprehensive ETL pipeline to integrate email marketing data from various sources and load it into a centralized data warehouse, resulting in a 31% improvement in data processing efficiency
- Collaborated with a cross-functional team to establish robust data architectures that met business requirements and develop a natural language processing (NLP) algorithm for a telecommunication marketing client, resulting in a 30% increase in click-through rates and conversion rates
- Automated end-to-end reporting process utilizing OpenAI API and built data visualization report in Tableau
- Updated outdated model and optimized by reducing bottlenecks by 47% and saving the team 20+ work hours
- Conducted data mining to identify patterns in customer behavior, leading to a 15% increase in engagement
- Implemented and managed data center using AWS cloud computing services, optimizing cloud infrastructure to deploy machine learning models for increased reliability, scalability, and security

#### **PROJECTS**

## Instacart Data Analysis | EDA Project

• Performed data analysis on Instacart data comparing the business operations, capacity planning, and KPIs with competitors, generating information that could influence revenue by 13% and reduce operational costs by 27%

### Email Spam Classification Model | NLP Project

• Built a NLP classification model with 95% accuracy on JupyterHub to identify and predict spam emails using feature engineering, cross-validation, Numpy, and Pandas and visualized data with Seaborn and Matplotlib

# NBA Team Analysis Model | Machine Learning Project

• Led a team and built statistical machine learning models (KNN, Random Forest, OLS regression) using Matplotlib, Seaborn, Numpy, and Pandas that predicted with 93% accuracy the 2023 NBA teams in the playoffs

# Cook County Housing Prediction Model | Predictive Data Analytics Project

• Implemented a predictive analytics model using Scikit-learn to predict housing prices based on different features

## Rotaract Maps Web Page | Computer Science Django Stack Project

- Created a responsive, interactive web page to help map Rotaract clubs globally and connect to broaden our organizational impact and outreach utilizing Django, SQL, and Python
- Managed the database for 2-3 years, continuously implementing a custom map generation feature with embeddings

### **TECHNICAL SKILLS**

**Skills:** Java, Python, Pandas, HTML, C++, CSS, SQL, JupyterHub, AWS, Excel, Git, Tableau, PowerBI, Scikit-learn, TensorFlow, PyTorch, JavaScript, MongoDB, Express.js, React, Node.js, XGBoost, Apache Spark, Apache Hadoop