Company Name: Adobe Systems Company Ticker: ADBE US Date: 2017-03-16

Event Description: Q1 2017 Earnings Call

Market Cap: 60,645.46 Current PX: 122.35 YTD Change(\$): +19.40 YTD Change(%): +18.844 Bloomberg Estimates - EPS
Current Quarter: 0.943
Current Year: 3.926
Bloomberg Estimates - Sales
Current Quarter: 1730.739
Current Year: 7158.520

Q1 2017 Earnings Call

Company Participants

- Mike Saviage
- Shantanu Narayen
- · Mark S. Garrett

Other Participants

- · Kash Rangan
- · Sterling Auty
- Alex J. Zukin
- Walter H. Pritchard
- · Heather Bellini
- Ross MacMillan
- Keith Eric Weiss
- Jay Vleeschhouwer
- Samad Samana
- · Derrick Wood
- · Richard Hugh Davis
- Brent Bracelin
- Pat D. Walravens
- Kirk Materne

MANAGEMENT DISCUSSION SECTION

Mike Saviage

Financial Measures

During this call, we will discuss GAAP and non-GAAP financial measures

A reconciliation between the two is available in our earnings release and in our updated investor datasheet on Adobe's Investor Relations website

Shantanu Narayen

Q1 FY2017 Results

Earnings Summary

- Adobe had an outstanding first quarter with:
 - Record revenue of \$1.68B and record profit
 - GAAP EPS in Q1 was \$0.80

Date: 2017-03-16

Event Description: Q1 2017 Earnings Call

Market Cap: 60,645.46 Current PX: 122.35 YTD Change(\$): +19.40

YTD Change(%): +18.844

Bloomberg Estimates - EPS
Current Quarter: 0.943
Current Year: 3.926
Bloomberg Estimates - Sales
Current Quarter: 1730.739

Current Quarter: 1730.73 Current Year: 7158.520

• And non-GAAP EPS was \$0.94

Digital Transformation

- · We continue to execute well against our strategy and are driving momentum across our entire business
- Digital transformation has created a tailwind for Adobe among a diverse spectrum of customers in a broad number of industries, from students to designers to the public sector and the world's largest brands
- Once the domain solely of professionals, today everyone is a creator, from the teenager doing a school
 photography project to the small business owner prototyping her website to the filmmaker working on his first
 documentary
- And design has become a critical element in the fabric of our lives
- Design is the starting point for every connection we make, and great design requires innovative technology
 - At the same time, massive amounts of data, the proliferation of devices and skyrocketing customer expectations are forcing enterprises to completely rethink their business strategies
- To forge stronger customer connections that lead to brand loyalty and growth, forward-looking enterprises are reimagining the experience they provide to their customers

Core Competencies

- At Adobe, we've always known that a great customer experience is the differentiator that separates market leaders from the pack
- At the center of every great experience are customer intelligence and amazing design, and these are Adobe's core competencies
- Our mission to help our customers design and deliver great experiences has never been more relevant as is reflected in our outstanding Q1 results

Digital Media Business

- In Digital Media, we continue to be the undisputed leader in helping customers inject creativity into their jobs, schoolwork, and their daily lives
- We achieved a record \$1.14B in Digital Media revenue in Q1 and exited the quarter with over \$4.25B of Digital Media annualized recurring revenue or ARR

Creative Cloud Business

- The net ARR increase in Q1 was \$265mm and was driven by continued strength in our Creative Cloud business
- Creative Cloud is the one-stop shop for creatives the world over and we continue to execute against our strategy of migrating CS customers, expanding into new market segments, and adding value through new services
- In Q1, Creative Cloud ARR growth was driven by strong performance in the SMB segment with our Creative Cloud teams offering and international growth, as well as strong retention of existing subscribers

Creative Apps Anniversary Celebration



Date: 2017-03-16

Event Description: Q1 2017 Earnings Call

Market Cap: 60,645.46 Current PX: 122.35 YTD Change(\$): +19.40

YTD Change(%): +18.844

Bloomberg Estimates - EPS Current Quarter: 0.943 Current Year: 3.926 Bloomberg Estimates - Sales

Current Quarter: 1730.739 Current Year: 7158.520

Adobe Illustrator

- This year, two of Adobe's iconic creative apps are celebrating anniversaries
- In March, Adobe Illustrator, the industry-standard vector graphics app that lets you create logos, typography and complex illustrations for print, web, video and mobile celebrated its 30th anniversary
- Thirty years of Illustrator projects are visible everywhere across the world from billboards on US highways to magazine covers in Tokyo
 - More than 180mm graphics are created monthly with Illustrator

Premiere Pro

- Earlier this week, we celebrated Premiere Pro's 25th anniversary
- Premiere Pro is the world's leading video production solution and continues to grow its footprint across every video segment
- Premiere Pro was the official editing tool of the 2017 Sundance Film Festival in January
- Premiere Pro's virtual reality workflows are seeing strong adoption with the majority of the films in the Virtual Reality category at Sundance having used it in their creative process
- As part of our year-long celebration, we are partnering with the Grammy-award-winning band, Imagine Dragons, who just released a music video for its newest song, Believer
- Earlier this week we announced that creatives in 27 countries will have the chance to take the raw video footage from the original video and cut their own version

Adobe Stock Service Business

- · Our Adobe Stock service business continues to accelerate
- In the past year, we have grown Adobe Stock assets to more than \$60mm, and in January we announced a
 partnership with 500px, a global online photography community which expands Adobe Stock's Premium
 collection
- The world's leading digital document service, Adobe Document Cloud, enables businesses to reinvent inefficient paper-based processes
- In Q1, Document Cloud revenue was \$196mm
 - · And we grew Document Cloud ARR to \$493mm
- Acrobat units across Creative Cloud and Adobe Document Cloud combined again grew double digits y-over-y
 - This achievement was driven by new customer acquisition with our subscription model and the funnel of users
 created by the broad use of PDF and the proliferation of Adobe Reader across mobile devices
- In February, in conjunction with the Cloud Signature Consortium, we unveiled the world's first open, cloud-based digital signature standard available in any browser and on any device

Adobe Sign

We announced new functionality in Adobe Sign that enables users to create end-to-end business workflows such as advanced document routing, online collaboration and Microsoft SharePoint integration



Date: 2017-03-16

Event Description: Q1 2017 Earnings Call

Market Cap: 60,645.46 Current PX: 122.35 YTD Change(\$): +19.40

YTD Change(%): +18.844

Bloomberg Estimates - EPS Current Quarter: 0.943 Current Year: 3.926 Bloomberg Estimates - Sales

Current Quarter: 1730.739 Current Year: 7158.520

Adobe Sign now includes mobile tools powered by Adobe Sensei for scanning, reading, routing and signing
documents

Digital Marketing Business

- · Deep intelligence, fueled by trillions of data transactions, are the foundation of our Digital Marketing business
- We drove a record \$477mm in Adobe Marketing Cloud revenue in Q1 which was 26% y-over-y revenue growth
- Adobe Marketing Cloud continues to lead the category and be the most comprehensive offering for global brands, government agencies and institutions that need to deliver personal, consistent and relevant experiences to their audiences everywhere and every time they connect with them
- Adobe Marketing Cloud features best-in-class solutions in analytics, content management, cross-channel campaign management and media optimization
- We managed more than 100 trillion data transactions on behalf of our customers over the past year across our Adobe Marketing Cloud solutions

Major Business Recognitions

- In February, Gartner recognized Adobe as a leader in its 2017 Magic Quadrant for Digital Marketing Hubs research report
- For the third consecutive time, Adobe was ranked the highest in completeness of vision axis among the 22 companies that were evaluated
- Also in Q1, Adobe was recognized as a Leader in the Forrester Wave report on Web Content Management systems, receiving the highest score

Major Customer Wins

- Thanks to the completeness of our offering, our continued innovation and our growing partner network, we continue to see strong market momentum with major customer wins this quarter at:
 - DICK'S Sporting Goods
 - · Mercy Health
 - Hutchison UK
 - AutoTrader.com
 - Computer Sciences Corporation
 - ADT
 - And the University of Michigan

Acquisition of TubeMogul

- In December, we completed our acquisition of TubeMogul, a leader in demand-side video advertising
- We achieved strong Q1 TubeMogul revenue, and we are hard at work integrating TubeMogul with our current Adobe Media Optimizer solution



Date: 2017-03-16

Event Description: Q1 2017 Earnings Call

Market Cap: 60,645.46 Current PX: 122.35 YTD Change(\$): +19.40

YTD Change(%): +18.844

Bloomberg Estimates - EPS Current Quarter: 0.943 Current Year: 3.926 Bloomberg Estimates - Sales

Current Quarter: 1730.739 Current Year: 7158.520

 As a combined advertising solution, we will enable Adobe's customers to optimize their video, search and display advertising investments across desktop, mobile, streaming devices and TV

Upcoming Adobe Summit

- Next week in Las Vegas, we will conduct our largest Adobe Summit ever with more than 12,000 attendees including more than 1,000 of our global partners
- Executives from top brands including the NBA, National Geographic, T-Mobile and Facebook will take the stage and we'll give an update on our strategic partnership with Microsoft
- We're continuing to aggressively invest in the Adobe Cloud Platform and Adobe Sensei, our unified artificial intelligence and machine learning framework and intelligent services
- Our trillions of content and data assets, along with our deep category expertise in the markets we serve, give Adobe Sensei a unique ability to help customers tackle complex experience challenges
- We plan to unveil new Adobe Sensei capabilities at Adobe Summit
- We will also provide an update on our adobe.io capabilities for partners, ISVs and developers who can utilize our open platform to develop their own applications
 - This level of innovation can only come from talented, creative and dedicated employees

Tech Summit

- Last month we held our internal Tech Summit where we announced our commitment to train every one of our technical employees in artificial intelligence fundamentals
- We also demonstrated the incredible work happening across the company

Acknowledgments

- Last month we were included on Fast Company's Most Innovative Companies list
 - And last week we were honored to be named to the Fortune Best Places to Work list for the 17th year

Employee Recognition

- Adobe would not be the company it is today without our rich diversity of employees and that continued diversity is vital to our future
- I would like to thank all our employees for the role they play in our continued success
- To create an exceptional customer experience, you need a potent combination of deep intelligence and amazing design
 - These are our unique capabilities and our opportunity has never been greater
- We have the technology leadership, partner ecosystem and customer relationships to fundamentally reshape how
 individuals, brands and institutions transform themselves in the 21st century
- Q1 was a great start to what we believe will be another great year for Adobe



Date: 2017-03-16

Event Description: Q1 2017 Earnings Call

Market Cap: 60,645.46 Current PX: 122.35 YTD Change(\$): +19.40

YTD Change(%): +18.844

Bloomberg Estimates - EPS Current Quarter: 0.943 Current Year: 3.926 Bloomberg Estimates - Sales

Current Quarter: 1730.739 Current Year: 7158.520

Mark S. Garrett

Q1 FY2017 Financial Results

Revenue and EPS

- In Q1 FY2017, Adobe achieved record revenue of \$1.68B, which represents 22% y-over-y growth
- GAAP diluted EPS in Q1 was \$0.80 and non-GAAP diluted EPS was \$0.94
- When comparing Q1 FY2017 and Q1 FY2016 results, it is helpful to remember that our year-ago quarter had an extra week due to Adobe's 52 to 53 week FY calendar
- Factoring in the extra week a year ago in Q1 FY2016, y-over-y revenue growth in the quarter was greater than 25%

Major Accomplishments

- Highlights in Q1 included:
 - Achieving \$265mm of net new Digital Media ARR
 - Record Creative revenue of \$942mm
 - Record Adobe Marketing Cloud revenue of \$477mm
 - · Strong y-over-y growth in operating income and net income
 - · Record cash flow from operations and deferred revenue
 - And 85% of Q1 revenue came from recurring sources

Digital Media

- In Digital Media, we grew segment revenue by 22% y-over-y
- The addition of \$265mm net new Digital Media ARR during the quarter grew total Digital Media ARR to \$4.25B exiting Q1
- Within Digital Media, we delivered Creative revenue of \$942mm which represents 29% y-over-y growth
 - In addition, we increased Creative ARR by \$244mm during Q1 and exited the quarter with 3.76B of Creative ARR
- Driving the momentum with our Creative business was continued demand for Creative Cloud across all offerings and routes to market during the quarter
- Q1 ARR performance was driven by strong subscription adoption and retention, strength with Creative Cloud for teams, particularly in Europe, and continued growth with Adobe Stock
- Creative Cloud ARPU was either steady or grew q-over-q across all offerings in Q1
- With Document Cloud, we achieved revenue of \$196mm
- Document Cloud ARR grew to \$493mm exiting Q1
 - Driving this growth was continued adoption of Acrobat subscriptions and value add services such as Adobe Sign, both of which are benefiting ARR and building a foundation for revenue growth in the future



Date: 2017-03-16

Event Description: Q1 2017 Earnings Call

Market Cap: 60,645.46 Current PX: 122.35 YTD Change(\$): +19.40

YTD Change(%): +18.844

Bloomberg Estimates - EPS Current Quarter: 0.943 Current Year: 3.926 Bloomberg Estimates - Sales

Current Quarter: 1730.739 Current Year: 7158.520

Digital Marketing

- In Digital Marketing, we achieved record Adobe Marketing Cloud revenue of \$477mm, which represents 26% y-over-y growth
- TubeMogul added \$32mm of revenue in Q1, which was \$13mm above our target of \$19mm
- Approximately \$10mm of the upside was due to some of the TubeMogul revenue being recognized on a gross basis in the quarter rather than on a net basis
 - Excluding the extra 10mm of gross TubeMogul revenue, y-over-y Adobe Marketing Cloud revenue growth was 24%, which was in line with our Q1 target
- As we discussed on our TubeMogul conference call in January, we intend to recognize TubeMogul revenue on a net basis
 - Due to some ongoing contractual commitments, there will be some small gross revenue amounts through year end

Marketing Cloud Business

- Mobile remains a key driver for our Marketing Cloud business
- Mobile data transactions grew to 56% of total Adobe Analytics transactions in the quarter
- Total data transactions in Q1 grew to 41.3 trillion and in the trailing four quarters, data transactions with our Marketing Cloud solutions exceeded 100 trillion

Q-over-Q Currency Perspective

- From a q-over-q currency perspective, FX decreased revenue by \$14.8mm
- We had \$18.3mm in hedge gains in Q1 FY2017, vs. \$8.1mm in hedge gains in Q4 FY2016, thus the net sequential currency decrease to revenue considering hedging gains was \$4.7mm

Y-over-Y Currency Perspective

- From a y-over-y currency perspective, FX decreased revenue by \$11.9mm
- We had \$18.3mm in hedge gains in Q1 FY2017, vs. \$3.2mm in hedge gains in Q1 FY2016, thus the net y-over-y currency increase to revenue considering hedging gains was \$3.2mm
- We experienced stable demand across all major geographies during the quarter

Balance Sheet and Cash Flow Summary

- In Q1, Adobe's effective tax rate was 13.5% on a GAAP-basis and 21% on a non-GAAP basis
- Q1 GAAP rate was slightly lower than targeted due to Adobe's adoption of the new accounting standard affecting taxes related to equity-based costs
- Our trade DSO was 46 days, which compares to 42 days in the year-ago quarter and 47 days last quarter
- Deferred revenue grew to a record \$2.06B, up 28% y-over-y



Date: 2017-03-16

Event Description: Q1 2017 Earnings Call

Market Cap: 60,645.46 Current PX: 122.35 YTD Change(\$): +19.40

YTD Change(%): +18.844

Bloomberg Estimates - EPS Current Quarter: 0.943 Current Year: 3.926 Bloomberg Estimates - Sales

Current Quarter: 1730.739 Current Year: 7158.520

- Our ending cash and short-term investment position exiting Q1 was \$4.65B
- Cash flow from operations was a record \$730mm in the quarter
- In Q1, we repurchased approximately 2.2mm shares at a cost of \$238mm
- We have \$300mm remaining under the January 2015 authority, after which we will begin repurchases under our new \$2.5B authority granted in January 2017

Q2 FY2017 Financial Outlook

Revenue

- Now I'll provide our financial outlook
- In Q2 FY2017, we are targeting revenue of approximately \$1.73B
- We expect to achieve approximately \$290mm of net new Digital Media ARR in Q2, which represents both sequential and y-over-y growth in net new ARR achievement
- We expect Digital Media Q2 segment y-over-y revenue growth of approximately 24%
 - And Adobe Marketing Cloud y-over-y revenue growth of approximately 26%

Share Count and Non-Operating Expense

- We are targeting our Q2 share count to be approximately 499mm shares
- We expect net non-operating expense to be approximately \$15mm on both a GAAP and non-GAAP basis

Tax Rate and EPS

- We are targeting a Q2 tax rate of approximately 24% on a GAAP basis and 21% on a non-GAAP basis
- These targets yield a Q2 GAAP EPS target of approximately \$0.66 and a Q2 non-GAAP EPS of approximately \$0.094

Summary

In summary, Q1 was an amazing start to what we believe will be another record year for Adobe

We remain bullish about our prospects for the rest of the year and beyond

Mike Saviage

Upcoming Events

Next week Adobe will host its annual Digital Marketing Summit in Las Vegas, with the opening day keynote on the morning of Tuesday, March 21

We are also hosting an informal Q&A session for financial analysts and investors in attendance on Tuesday afternoon If you'd like to attend the Summit, please send an email to ir@adobe.com for registration information



Date: 2017-03-16

Event Description: Q1 2017 Earnings Call

Market Cap: 60,645.46 Current PX: 122.35 YTD Change(\$): +19.40

YTD Change(%): +18.844

Bloomberg Estimates - EPS
Current Quarter: 0.943
Current Year: 3.926
Bloomberg Estimates - Sales
Current Quarter: 1730.739

Current Year: 7158.520

If you are unable to attend in person, keynote sessions on Tuesday and Wednesday, as well as the Q&A session
for financial analysts and investors will be webcast live and we will send out webcast access information
tomorrow

Shantanu Narayen

Summary and Business Outlook

And since that was the last question, I think in summary, we were really pleased with the strong start to Q1

It was an outstanding quarter and I think Q2 targets that we gave reflect the continued momentum in the business

But in addition to the great quarterly performance, we're really excited about the long-term opportunities that we've outlined, namely the ability to empower people to create the things they want to create and to enable businesses to transform themselves

• And I think we're continuing to be unique in that we're one of the only companies that's delivering great top line growth and bottom line earnings

We're looking forward to next week's Adobe Summit

It's our largest ever

We really hope you'll join us to hear about our vision for the future and demonstrate both product and partner progress against that vision

• But thank you for joining us today

QUESTION AND ANSWER SECTION

- <**Q Kash Rangan>**: Congratulations on a great start for the year. Mark, I hate to bring this up, but [ph] AAC 606 (23:10), a lot of companies are starting to give it a little thought. I'm wondering if you could give us your perspective on how it would change the revenue recognition, the marketing flow and also the expense recognition. Thank you so much.
- <A Mark S. Garrett>: Yeah, thanks, Kash. You'll see that we've written some disclosure in our SEC filings on this. The standard, as you know, is effective for Adobe in Q1 2019, so we have quite a bit of time until it goes effective for us. We don't plan to early adopt and we haven't selected a transition method yet. We're clearly evaluating the effect of the standard and what it will do to revenue for us. We expect that revenue related to professional services in our Cloud offerings for enterprises, individual and teams would remain substantially unchanged but again we're in the process of evaluating that.

And as it relates to what we would call more of an ETLA, a term-based license where software and maintenance are bundled together, those are the arrangements that will likely have some impact from the standard. But again, we have until 2019 to work through that. And as you know, we're now selling the full Cloud solution to the enterprise. So that's where we stand as of today. But clearly more work to do and lots more time.

- <Q Sterling Auty>: On the Creative Cloud side, the growth and momentum continues to be strong. But can you give us a little bit more at least qualitative color as to the drivers of it? How much of it might be stuff that you're doing on price and managing promotions? How much is adding new customers ad how much of it is deeper penetration into existing customers?
- <A Shantanu Narayen>: Yeah, Sterling. I'll take that question. I mean, I think we're continuing to see good strength across each of the groups, particularly as it relates to Q1. We saw some good SMB, small and medium business demand that continues to do well. As you know, that's the team offering, which is a higher price point offering. And



Date: 2017-03-16

Event Description: Q1 2017 Earnings Call

Market Cap: 60,645.46 Current PX: 122.35 YTD Change(\$): +19.40

YTD Change(%): +18.844

Bloomberg Estimates - EPS
Current Quarter: 0.943
Current Year: 3.926
Bloomberg Estimates - Sales
Current Quarter: 1730.739
Current Year: 7158.520

especially in EMEA, we had a good quarter. I would say Acrobat had a strong unit quarter. That's reflected both in Creative Cloud as well as in Document Cloud. In addition to that, we continue to see good progress on retention. And so as people migrate off the performance or the promotional pricing and get on to the full plans.

And then new unit adoption as well for the new offerings, especially the photography solution and international continue to do well. And also there's no question that we're combating piracy as the ability to get boxes in most countries diminishes. So I would say across the spectrum of the different offerings. And from an ARPU point of view as well, Sterling, I think Mark mentioned that in his prepared remarks. That continues to be strong as well.

- <Q Alex J. Zukin>: Shantanu, I wanted to ask a bigger picture question for you about what you're seeing in terms of the growth of front office budgets and maybe what change you've observed this year, at least start of this year from maybe the last year and the year before that? And how is that driving a change in kind of is that accelerating your vision in any way because it seems like this shift of the digital transformation budget to the importance at the CEO level has really accelerated? So just curious to hear your thoughts on that.
- <A Shantanu Narayen>: You're absolutely right. I think big picture, the conversations that we're having day in and day out are enterprises recognizing that digital is transforming their agenda. And then they decompose that into what are the key things that they have to do in order to use that as an opportunity rather than a challenge. And clearly from our point of view, the engagement that they do with their customers or how they deliver their experience continues to be, we think, one of the key ways in which people make digital tailwind rather than a headwind and we're part of all of those conversations.

I think if you talk to also the consulting companies, they're being brought in to aspirationally help all of these companies rethink their business model, processes and people. But top of the agenda for even the CEO and the CIO and CFO is what are we doing with respect to delivering a better, engaging customer experience. Next week at Summit, we'll talk a little bit more about how that expands on our vision of what we can do and what people are asking us to step up and do. But I think the way it manifests itself in the business is people are saying, if this is so key to my future I want to bet and standardize on companies that have a comprehensive platform, which is why we're always pleased to see us being rated as the number one platform that exists for this kind of technology solution.

- <Q Walter H. Pritchard>: Mark, I heard your response or I guess Shantanu on the question around demand drivers. I'm wondering if you could just talk about ARPU specifically as a driver in FY2017 and beyond. It did feel like your commentary around Stock suggested that you were seeing more of an uptick there. And you have things like Sensei and so forth that are incremental to the product that you're delivering in the market. Can you help us understand how much more of a driver ARPU is vs. what it's been over the last several years in this transition?
- <A Shantanu Narayen>: Yeah, Walter. Maybe I'll give you some color, which we didn't touch on as another demand driver, which is in the enterprise. As you know, we are coming up on the anniversary, a lot of the three-year ETLAs. And the first time when we did the three-year ETLAs, Creative Cloud was relatively new. And so what we were doing was, in effect, providing them with a subscription model that mirrored their what I would call custom way of buying CS in the past. As those are all rolling off the first three-year milestone, we are clearly selling them both on the CC complete solution as well as on Services. So the number of people who are contracting for Services right now, people have to get an exception to not contract for Services. And so that clearly represents an increase in ARPU as well.

To your point, Stock had a good quarter. We continue to see growth both in terms of the demand as well as in terms of the inventory. Sign had a good quarter. All of them are adding. And I think what's on your minds as well as investors is, hey is there leverage and room for price increases. We still think we're in new customer acquisition growth. We're helping people deliver value and so that's really what's still driving a lot of the upside in ARR with the potential to look at optimizing further out as well.

<**Q - Heather Bellini>**: Shantanu, I was wondering if you could share with us how you've seen the success of Creative Cloud impact the adoption of the marketing suites? And I know that's been one of your goals that one could help drive the other, but have you seen any change in the ability for you being the industry standard for Creative start to impact



Date: 2017-03-16

Event Description: Q1 2017 Earnings Call

Market Cap: 60,645.46 Current PX: 122.35

YTD Change(\$): +19.40 YTD Change(%): +18.844 Bloomberg Estimates - EPS
Current Quarter: 0.943
Current Year: 3.926
Bloomberg Estimates - Sales
Current Quarter: 1730.739

Current Year: 7158.520

the Marketing Cloud side of the business? And has the messaging with customers and the receptivity started to – have you seen any noticeable difference over the last 12 months? Thank you.

- <A Shantanu Narayen>: It's a really good question, Heather, and there's no question actually in our mind that where Creative Cloud was first the door opener for us to have conversations with the enterprise. There is an increased expectation from customers that the content lifecycle that we talk about, namely the ability for them to accelerate how they deliver campaigns or how they personalize the experience that they wish to deliver across all of these different channels is predicated on making sure that that content from content all the way from creation through asset management and all the way out to delivery is more seamless than it's ever been. So I would say three years ago, two years ago we were talking about that as one of the benefits. I would say today, every conversation with the enterprise is they see that as a differentiator for us, and the expectation is that's how they will accelerate both the campaigns and how they will ensure personalized delivery. So we're seeing that whether it's in financial services, whether we're seeing retail, travel, hospitality, automotive, it's a key part of our differentiator and one that we will continue to innovate in
- <**Q Ross MacMillan>**: Thanks so much and congratulations from me as well. Mark, I didn't see any commentary on FY2017 guidance. I'm just curious, I guess, specifically about how you're thinking of the \$1B ARR target given the strength in Q1 and your guide for Q2, which is certainly above our number.
- <A Mark S. Garrett>: Yeah. Sure, Ross. Clearly from our perspective, the business is performing exceptionally well. We had a great Q1 across all the key metrics. And to your point, we provided what we think are strong Q2 targets. If you remember back, we guided FY2017 the first time at Analyst Day back in November of last year. We updated it again in December with Q4 earnings. We updated it once more in January for TubeMogul and we just don't want to get in the habit of updating annual guidance so frequently. So we're very happy with Q1. We're very pleased with what we were able to do from a guidance perspective on Q2. Clearly, we've got momentum, we just don't want to get in the habit of updating annual guidance that frequently.
- <Q Ross MacMillan>: Understood. Thank you. And then one just quick one, just looking at Q2 guide, it implies that, at least I think in our model, that operating margins maybe you're down a little bit sequentially. And I know we have a little bit of an extra three weeks, I think from Tube, but are there any other factors for us to think about in terms of OpEx this quarter? Summit or anything else that's unusual? Thanks.
- <A Mark S. Garrett>: Our salary increases kick in for the company and that has an effect on Q2 from a cost perspective, you'll see that every year. We continue to hire and invest in the company. Again, we feel great about our performance in Q1 and our ability to drive leverage in the model going forward.
- <Q Keith Eric Weiss>: Thanks. And thank you guys for taking the question and congrats on a really nice quarter. On the Marketing Cloud side of the equation, you talked about this Gartner Magic Quadrants that came out during the quarter, I think in the Forrester Wave. Are you seeing any change in the competitive environment? Are any of the sort of the CRM guys or any of the big guys like the Microsofts or the Oracles of the world getting more competitive in that Marketing Cloud field for you guys? And then as a follow-up, any initial sort of gains or any initial benefits you guys are seeing from the Microsoft relationship in FY2017?
- <A Shantanu Narayen>: Yeah/ Let me take the second one first, which as you'll get an update as well at Summit so we are hoping a lot of you will be at Summit. I think you'll be pleased with how quickly we've been able to integrate the products. And from my point of view, the benefit for the Microsoft relationship is really customer-driven. Customers are asking for integration with Azure, Power BI, as well as Dynamics and I think the team has done a great job. But next week, we'll give you a little bit of an update on that.

On the first question as it relates to the competitor, I think we've talked about this is \$40B TAM. Clearly, there are other players that you're alluding to that are also seeing this as a market opportunity. But our track record and our winning percentage record in the areas that we're strong continues to be excellent. I think we have a differentiated solution. And I think our vision, the way we want to take this, and how we want to continue to expand it, I think it still makes us a unique leader, but certainly there are other players in this market as well, Keith.

Date: 2017-03-16

Event Description: Q1 2017 Earnings Call

Market Cap: 60,645.46 Current PX: 122.35

YTD Change(\$): +19.40 YTD Change(%): +18.844 Bloomberg Estimates - EPS
Current Quarter: 0.943
Current Year: 3.926
Bloomberg Estimates - Sales
Current Quarter: 1730.739

Current Year: 7158.520

<Q - Jay Vleeschhouwer>: Thank you. A question for Mark. As you know, I'm particularly interested in your growth margin structure and the various components of that. You had a couple of dichotomous outcomes in Q1 with respect to cost of revenue that perhaps you can address. You had an unusually large sequential increase in Digital Marketing cost of revenue, where before you'd been seeing some good margin expansion there. Was that tied somehow into the TubeMogul revenue upside given the way they were recording their cost of revenues vs. their gross revenue recognition?

On the other hand, you had a pretty material sequential decrease in Digital Media COGS. Was that anomalous, or is that something that you think is sustainable? And lastly, you had a pretty significant increase in Services cost of revenue even though your revenues were down materially from Q4 to Q1. So lots of moving pieces and COGS, but maybe you could address those?

<A - Mark S. Garrett>: Yeah. I mean, the single biggest thing probably worth mentioning, Jay, is you're exactly right. If you look at digital marketing this quarter, that \$10mm of gross revenue recognition would flow right into COGS, so you'd have \$10mm of revenue and \$10mm of COGS. If you back that \$10mm of COGS out of digital marketing, the gross profit would be exactly the same as last quarter. So there's really no change to digital marketing cost of service. It's been pretty consistent and you're exactly right, it was really driven by Tube.

On the Digital Media side, I think what you saw this quarter is some of the upside that you see in our revenue relative to our guidance was from a bit more perpetual product, especially on the Acrobat side, and that comes, as you know, with very, very high gross margins. So that's why you would have seen Digital Media gross margin better this quarter.

- <Q Jay Vleeschhouwer>: Okay. And the Services piece?
- <A Mark S. Garrett>: Services. I can't remember what your question was. It was back to Q...?
- <Q Jay Vleeschhouwer>: Okay. Sorry. Yeah, so Services revenue were down sequentially but you had a pretty meaningful sequential increase in Services COGS. Yeah.
- < A Mark S. Garrett>: Yeah, the revenue's down sequentially mainly because in Q4 it's a very difficult time for the teams to deliver Services with holidays and year end. So typically, Q1 revenue is going to be a little bit lighter on the Services side, and the cost of services doesn't change that much so that's why you see a little bit less on the gross margin side
- <Q Samad Samana>: So we saw that in early February the company pushed out price increases in some international or outside of the U.S. in some countries where FX is a particular headwind. I'm curious if you learned any lessons from those price increases and whether it shows you what the appetite for customers is to accept those and how it impacts your thoughts on raising prices in the U.S.?
- < A Mark S. Garrett>: We did push out some price increases around the world in various markets because of FX to stay FX neutral, if you will. And the good news there is we really did not see an impact to ARR. So that does give us confidence that down the road, we're able to tweak pricing a bit. We're not taking advantage of that yet other than FX, but that was a very good sign.
- <Q Samad Samana>: Maybe just a quick follow-up. Could you give us what the Marketing Cloud revenue growth would have grown y-over-y excluding the extra week and the revenue contribution from TubeMogul just for an apples-to-apples compare? Thanks.
- <A Mark S. Garrett: With the week, I would have to get back to you. The TubeMogul gross, you just take out \$10mm, and instead of \$26mm it would've been \$24mm. But I don't have the week broken out between the different businesses. It was about \$75mm we said a year ago, but we didn't split it between the businesses. I don't think it's very...
- < A Mark S. Garrett>: I don't think it's very material for digital marketing, to be honest with you. It's more material on the media side, that extra week. Because you think about it as recognizing revenue from subscribers, it doesn't change that much from an enterprise perspective.

Date: 2017-03-16

Event Description: Q1 2017 Earnings Call

Market Cap: 60,645.46 Current PX: 122.35 YTD Change(\$): +19.40

YTD Change(%): +18.844

Bloomberg Estimates - EPS
Current Quarter: 0.943
Current Year: 3.926
Bloomberg Estimates - Sales
Current Quarter: 1730.739
Current Year: 7158.520

<Q - Derrick Wood>: Shantanu, you mentioned Adobe Stock has 60mm assets now. And I don't really know how this compares to other offerings, but I know you guys announced a partnership with Reuters a few months ago. And I guess I'm just curious how impactful it is when you onboard new content into the service. I mean, specifically, do you think these partnerships kind of move the needle and increase the tax rate or getting people to subscribe to the monthly version? And would you say growth is tied to bringing more content on board or are you really at kind of full scale?

<A - Shantanu Narayen>: Yeah. The way I would answer that is sort of strategically as we look at that business, there are three things that we think we continue to have to execute on to ensure that we capitalize on the opportunity that we've talked about. The first is integration within the products. I think you've seen us make some good integration with products like Photoshop. So the ability for people to contribute and to acquire assets is built into the product. So that's one area that we're continuing to make sure we invest.

The second one that tends to be a way in which you compete effectively is the inventory. So I think having the inventory and having the inventory across different kinds of assets including Premium and including partnerships with some of the people that you're talking about, that also helps us ensure that we're competitively either ahead of the market or at least in line with the market.

And the third one that we think about when we think about Stock is how good is our technology to find the right asset based on the intelligence that we can provide. And that's where I think we will demonstrate superior advantage to anything else that's out there because our ability to understand these assets and irrespective of what keyword is being used to search for a particular asset, return the right. So in other words, search relevance in search is going to be a key part of it. And I think in all three of those, we're continuing to make great progress. And I think at MAX, we showed you a lot of really cool ways in which we will make that more relevant. It's an area we'll continue to invest in so we feel good about it, Derrick.

- <Q Richard Hugh Davis>: Just a real quick question. So it seems to me, and you've touched on this, that you're becoming a lot more critical to your customers. And typically that means larger deals, but larger deals have a different selling motion and cadence and staff dynamics. Could you just talk a little bit about what you believe you need to do to evolve and position yourself to kind of move to larger deals? I mean, you obviously keep up with the small stuff, too, but that'd be helpful. Thanks.
- <A Shantanu Narayen>: You're absolutely right. The good news is we're absolutely mission critical to our customers so the level of engagement that we have with these enterprises is at multiple levels all the way from the C-Suite to all of the practitioners who are using our products. I would say actually on the field side and on the partner side, we have evolved that over many years where we think we have a world class organization that does that because it's not just what you do internally, it's ensuring that the thousand partners that I talked about who are also partners to the companies that we're working with are evangelizing and are promoting our products and are educated on our products. So I actually feel good about all of those. In some cases, you have those deals, the larger the size, the time taken can increase. But that's why we want to build a healthy pipeline and continue to execute against that. So I feel very good about it. And that is without a doubt one of the areas where we've invested in over the last few years.
- <Q Brent Bracelin>: Mark, I wanted to go back to the non-GAAP operating margins of 36% this quarter, certainly above where we had thought they'd be. If I go back the last two years, Q1 was the low point and then you saw basically improvement throughout the year. Is there something different about this year or different that we should think about relative to the additional kind of expenses or hiring plans that might be a different sequence? And then as a follow-up to that, if I go back and look at where op margins could go, I think the peak was back in 2008 at 40%. How are you thinking about kind of the op margin trajectory longer term?
- <A Mark S. Garrett>: Sure. There's no difference on the cost side than what you've seen in prior years. As I just mentioned a few minutes ago on the revenue side in Q1, we did have a little bit of the upside coming from some increased perpetual revenue on the Acrobat side of the business, on the Toolbar distribution deal and that revenue upside can typically drop down to the bottom line pretty readily. So that's where you saw a bit more margin than we had guided to in Q1. Expense-wise, there's no real change to our trajectory and there hasn't been for quite some time.

Date: 2017-03-16

Event Description: Q1 2017 Earnings Call

Market Cap: 60,645.46 Current PX: 122.35 YTD Change(\$): +19.40

YTD Change(%): +18.844

Bloomberg Estimates - EPS
Current Quarter: 0.943
Current Year: 3.926
Bloomberg Estimates - Sales
Current Quarter: 1730.739
Current Year: 7158.520

In terms of long term margins, the best I can do for you right now is two things. One is we're very focused on margin. You see that in any given quarter. You see that when we overachieve on revenue like we did in Q1. And we gave a three-year model a little while back that shows what margins could look like through at least 2018. And if you looked at that model and looked at it back when we gave it to you, you would see margins up above 35%. Beyond that, we'll see.

- < Q Pat D. Walravens>: Shantanu, probably for you, what key points would you make to investors at this point about your acquisition strategy going forward and sort of what you're looking for?
- <A Shantanu Narayen>: Well we actually feel really good about all of the technology that we have. I mean, we're always on the lookout for small innovative companies. And I think both Mark and I have always talked about we look for is it bringing us strategic advantage? What is the culture of the companies that we're looking at? Because we're very, very thoughtful about making sure that we continue to expand on the vision of what people want. And the third is financially whether it makes sense. And so we've done some when they make sense but we feel really good about the core value that we have and we'll continue to be on the lookout for things that meet our criteria in all of those, namely continuing to expand strategically what we can do, ensuring that the culture fit is right and financially making sense.
- <Q Kirk Materne>: Shantanu, I was wondering if you could talk a bit about how the up sell of Stock in the Marketing Cloud customers is going relative to the Creative Cloud as that seem to be somewhat of the untapped opportunity that we don't talk perhaps as much about? I was just kind of curious how should we think about that as another step forward in terms of Stock. Thanks.
- <A Shantanu Narayen>: Yeah, I think, Kirk, from our point of view, as we are going more and more to these large enterprises with solutions across the Creative Cloud, Document Cloud and the Marketing Cloud, we have a quarterback model, and the named account model with this quarterback is that they're clearly bringing to bear opportunities like the ones that you're talking about. If you're in there primarily with Marketing Cloud, ensuring that we sell more solutions, sell Stock, sell Sign, and continue to drive the [ph] CC DLAs (50:08).

And so I think the model that we have in the field is really one of how do we comprehensively to these larger accounts ensure that they're getting the benefit of the breadth of our solutions. And to your point in CC, when we think about the CC enterprise opportunity and conversation that we're having with those customers, we're very much moving them from custom to complete, and we're moving them from complete to complete plus services. And the service that is top of mind for us is Stock. So a good question and it's clearly one of the areas that we're focused on.

This transcript may not be 100 percent accurate and may contain misspellings and other inaccuracies. This transcript is provided "as is", without express or implied warranties of any kind. Bloomberg retains all rights to this transcript and provides it solely for your personal, non-commercial use. Bloomberg, its suppliers and third-party agents shall have no liability for errors in this transcript or for lost profits, losses, or direct, indirect, incidental, consequential, special or punitive damages in connection with the furnishing, performance or use of such transcript. Neither the information nor any opinion expressed in this transcript constitutes a solicitation of the purchase or sale of securities or commodities. Any opinion expressed in the transcript does not necessarily reflect the views of Bloomberg LP.

© COPYRIGHT 2017, BLOOMBERG LP. All rights reserved. Any reproduction, redistribution or retransmission is expressly prohibited.