

Company Name: PepsiCo  
 Company Ticker: PEP US  
 Date: 2017-07-11  
 Event Description: Q2 2017 Earnings Call

Market Cap: 162,264.54  
 Current PX: 113.79  
 YTD Change(\$): +9.16  
 YTD Change(%): +8.755

Bloomberg Estimates - EPS  
 Current Quarter: 1.498  
 Current Year: 5.134  
 Bloomberg Estimates - Sales  
 Current Quarter: 16401.533  
 Current Year: 63659.278

## Q2 2017 Earnings Call

### Company Participants

- Jamie Caulfield
- Indra K. Nooyi
- Hugh F. Johnston

### Other Participants

- Dara W. Mohsenian
- Stephen R. Powers
- Ali Dibadj
- Bryan D. Spillane
- Mark Swartzberg
- Pablo Zuanic
- Lauren Rae Lieberman

## MANAGEMENT DISCUSSION SECTION

### Jamie Caulfield

#### *Non-GAAP Financial Measures*

To find disclosures and reconciliations of non-GAAP measures that we use when discussing PepsiCo's financial results, you should refer to the Glossary and other attachments to this morning's earnings release and to the Investor's section of PepsiCo's website under the Events and Presentations tab

### Indra K. Nooyi

#### *Business Highlights*

##### *Revenue Growth*

- I am pleased to report that our second quarter results were very much in line with our expectations and that we remain on track to meet our full-year 2017 financial goals
- For the quarter, while our reported results continue to be impacted by macro-volatility and weak currencies, organic revenue was up more than 3% globally, a sequential acceleration from our growth rate in Q1
- We generated organic revenue growth across both developed and developing and emerging markets, with developed markets up 2% and D&E markets growing 6%

##### *Operating Profit*

- The portfolio generated strong net price utilization and core constant currency operating profit grew 7%

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- Core constant currency EPS grew 13%
- Our results reflect the power and durability of our portfolio, its ability to deliver sustainable and well-balanced results despite ongoing pockets of macro and geopolitical challenges in a number of our key markets around the globe and an increasingly dynamic retail and consumer environment

### ***North America***

- Let's briefly review the performance in the quarter across our sectors, starting with North America, where organic revenue grew 2% and core constant currency operating profit was up 4%
- Importantly, YTD through Q2, we have also generated more U.S. retail sales growth than all other \$5 billion-plus manufacturers combined
- Frito-Lay North America had another very strong quarter
- Volume and organic revenue accelerated sequentially from Q1, as we expected, and results reflected a very good balance of volume growth, net price utilization and margin expansion
  - We feel very good about the business with innovation, pricing and execution all on target
- We are pleased to report that Frito-Lay alone was the number one contributor to total [ph] use (04:22) food and beverage retail growth by all \$5 billion-plus manufacturers for the end of Q2

### ***Organic Revenue and Core Operating Profit***

- Similarly, North America Beverages grew organic revenue and core operating profit, but our growth rates were limited in part by adverse channel and subcategory mix in the quarter
- As we have seen a lower rate of YTD growth in the C-store channel compared to last year and water growth outpaced the balance of our business
- We are encouraged by continued strength in our stills portfolio with good growth in Gatorade, our total water portfolio, which benefited from the strong introduction of LIFEWTR, Lipton and our distribution of Rockstar
- In fact, in just five months of sales since its launch in Q1, LIFEWTR has already reached \$70mm in retail sales across measured channels, was the top brand contributing to LRB retail sales growth in Q2 and is on track to generate approximately \$200mm in retail sales on an annualized basis

### ***DEW-S-A Program***

- On the carbonated side, we're encouraged by the performance of Pepsi Zero Sugar but have more work to do on the carbonated portfolio overall
- We will also be allocating a bit more marketing behind the big sparkling brands in H2
- We have strong activation for the summer behind Pepsi Fire and our DEW-S-A program followed by strong execution behind the NFL as we get to the fall
- As we execute our second-half plans, we will remain very focused on driving better net price realization and letting our marketing and innovation drive the top line

### ***Breakfast Flat***

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- Quaker Foods North America performance continues to be impacted by broader central store pressures but is performing well relative to other large breakfast manufacturers
- Going forward, we have powerful programming in place aimed to improve the trajectory of the business
- So for example, we have activation behind portable breakfast innovation, namely Breakfast Flats, that we launched in 2016, and Breakfast Squares that were launched in Q1
- And we just launched a new and first-to-market Overnight Oats Cup in Q2 to capitalize on the recent and growing consumer trend of preparing chilled oats using a variety of healthy ingredients

### ***Latin America***

- Turning to our sectors outside North America
- In Latin America, we continue to see very challenging macroeconomic conditions, geopolitical instability and high levels of inflation in key markets including Brazil and Argentina, which are dampening consumer spending
- Within this context, our businesses are performing well
- Our largest market in the region, Mexico, encouragingly has been relatively stable and resilient and is performing well and posted double-digit organic revenue growth in Q2
- While our core profit performance in H1 was impacted by difficult economic conditions, we expect to see an improvement in core profit growth in H2 as we lap incremental investments from last year and we realize productivity from supply chain initiatives

### ***Middle East***

- Similarly, we are experiencing macro challenges in a number of markets throughout our Asia, Middle East, North Africa segment including the significant currency devaluation in Egypt and the economic impact in a number of markets across the Middle East stemming from persistently low oil prices
- Related to these, we're experiencing significant cost inflation in Egypt arising from adverse transaction ForEx, and we're dealing with a recently imposed carbonated soft drink tax in Saudi Arabia

### ***Costs***

- So we're adjusting our business to address these challenges
- We're pricing to cover the increased cost of doing business
- We're going more aggressively after productivity to reduce our overall costs, and we continue to transform our beverage portfolio to offer more noncarbonated options and reducing sugar levels across the portfolio

### ***Organic Revenue Growth***

- On the other hand, we're encouraged by a number of bright spots in the region, including China, where we saw double-digit beverage organic revenue growth and mid-single-digit snack organic revenue growth, and markets like Pakistan and Egypt where organic revenue was up double digits

### ***Europe and Sub-Sahara Africa***

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- And finally, turning to Europe and Sub-Sahara Africa, we had very good results across the region with organic revenue growth in each of our major markets and a sequential acceleration overall
- Russia, our largest market in the region, had mid-single digit organic revenue growth and very strong operating margin improvement

### ***Core Operating Profit***

- As you saw in the release, our results also benefited from our sale of our minority stake in Britvic
- Even excluding this gain, core operating profit was up 19%, so we're very encouraged by the performance in the region and are optimistic about the outlook for the balance of the year
  - We continue to manage what's in our control, and our portfolio of products and geographies is working
- And so with half the year behind us and our performance overall in line with our plans and expectations, we remain very much on track to deliver our full year financial targets of at least 3% organic revenue growth and 8% core constant currency EPS growth
- And we continue to deliver these strong, reliable results even as our industry is undergoing some interesting shifts from multiple angles

### ***New Marketing Model***

- Consumer habits and behaviors continue to evolve, while some trends like consumers' increasing demand for convenience and variety have been present for decades but are becoming more pronounced
- Consumers' shopping habits are rapidly adapting to evolving and new retail formats and their lifestyles are increasingly influenced by pervasive social and digital media and mobile technology
- And this in turn requires new marketing models that harness the power of digital media and big data in a way that enables us to communicate with consumers on a much more personal and individualized level
- Consumers are also seeking more value and benefits from what they purchase and consume
  - They're also seeking more premium experiences and at the same time seeking value

### ***Brick-and-Mortar Retail***

- And across the spectrum, consumers continue to be interested in health and wellness but with differing definitions, [ph] often not science-based of what this means (10:55)
- Perhaps more pronounced are the changes we're witnessing in retail where the lines are blurring between channels
- Brick-and-mortar retailers are building deep e-commerce capability, pure play e-commerce is moving into brick-and-mortar and virtually every channel is melding aspects of grocery, convenience, food service, meal kits, prepared meals and home delivery
- So with all this change occurring and at an accelerated pace, we can look upon the spirit in our industry with hesitation and pessimism or with a sense of excitement and optimism
- We choose to take the optimistic approach because this period offers a once-in-a-lifetime opportunity to strengthen our business and capture new avenues of growth
  - We believe we are well-positioned to win in this environment

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### ***Product Portfolio***

- In fact, we anticipated and prepared for many of the trends we're witnessing today
- To begin, we participate in growing categories with products that are well-suited to consumers' continued desire for convenience, on-the-go portability and snacking in place of structured meals
- Many of our brands occupy the number one and number two spot in their respective categories giving them the scale to cut through an increasingly cluttered and fragmented media landscape, especially in the digital realm
- Our product portfolio have the stretch to continue to evolve with consumer needs
- We have the ability to innovate to provide new benefits and value to the consumer in ways that are not only consistent with the brand's equity but in many ways strengthen it

### ***Lipton Tea***

- A few examples come to mind
- Lipton Tea
- Over the years, we have not only added more variety but we have strengthened the brand by introducing increasingly premium offerings
- First with Pure Leaf and more recently with the Tea House Collection, resulting in the leading share position we enjoy today
- Or Mountain Dew, where over time we've expanded the trademark from traditional green bottle Dew and Diet Dew to exciting line extensions like Code Red, White Out and Voltage and our very successful Kickstart lineup

### ***Doritos***

- Or Doritos, where our loyal consumers have embraced flavor extensions of the core product and innovations we have taken to food service and quick-serve restaurants
- Or Quaker, where we have provided increasing portability and convenience to a hearty, healthy breakfast through the introduction of Breakfast Squares and Breakfast Flats
- Beyond our product and brand advantages, we also have a very balanced geographic footprint that enables us to weather pockets of macroeconomic volatility

### ***Net Revenue***

- Importantly, we have extremely strong relationships with our retail partners and meaningful presence and scale across all our relevant channels
- In each of our five largest markets, comprising approximately 75% of our total net revenue, we're the largest or number two food and beverage manufacturer based on retail sales
- Regardless of channel, our products and brands possess a number of importance characteristics that make them highly appealing to our customers
  - They're often purchased on impulse, which makes them highly incremental, and therefore, build basket and box size

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### ***Cash Flow***

- On promotion, they drive traffic
- They're highly complementary to other food and beverage purchases, and they have high velocities, which makes them very productive on whatever shelf they occupy and therefore they are big cash flow generators
  - These attributes translate to the very foundation of the value we bring to our customers regardless of channel
- We deliver sales growth and cash flow for our customers

### ***Leveraging***

- And our partnership with customers goes well beyond supplying great products
- Our deep capability enabled by our scale and years of extensive investment allow us to work as a strategic partner, delivering value in the areas of supply chain management, consumer and shopper insight, social and digital consumer engagement, research and development, design, data analytics and e-commerce
- In fact, our execution with retailers, leveraging the full breadth of our capabilities led us to be named the number one best in class manufacturer in the most recent annual Kantar Retail PowerRanking survey in the United States
- And this was further reinforced a few weeks ago when I attended a consumer goods forum in Berlin
- In meeting after meeting with our retail partners from around the globe, they expressed how much they value the growth we generate for them

### ***Business Model***

- And finally, one of the most compelling reasons for our optimism is our culture
- Over decades, we have built and developed a culture that thrives on change
  - We have the heart of a challenger, a can-do spirit with a must-do resolve
- We view the evolution of our business, that is products, supply chains, processes, organizations or business models, as our natural state
- Our business today is very different than it was five years ago, and we expect it will be very different five years from now

### ***Beverage Category***

- Consider our beverage portfolio transformation that began decades ago when we declared that we would become a total beverage company
- And over the years, we have built an enviable portfolio of leading brands across virtually every sub-segment of the beverage category including Gatorade, Tropicana, Aquafina, Lipton and Starbucks, through organic introductions, joint ventures and acquisitions
- And this transformation continues as evidenced by our recent introductions of products like LIFEWTR, Lemon Lemon and IZZE FUSIONS and our acquisition of KeVita; or how we've continually evolved our supply chain over the years as the retail landscape has changed and newest technologies have come to market

### ***Supply Chain***



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- Our supply chain at Frito-Lay today is very different from the one we operated just a few years ago
- For example, our deployment of GES has enabled us to handle more SKUs, fulfill demand with greater speed and accuracy, improve product quality and freshness, and operate more efficiently; or our embrace of Performance with Purpose, the journey we embarked on more than 10 years ago that has transformed our business to adapt to the changing world around us
- We've reduced added sugar, saturated fat and sodium in many of our products, while continuing to expand our lineup of nutritious foods and beverages to meet growing consumer demand

### ***Product Transformation Efforts***

- Our product transformation efforts to date have resulted in a portfolio where we now derive approximately 45% of our net revenue from products that we refer to as guilt-free
- These products include diet and other beverages that contain 70 calories or less from added sugar per 12-ounce serving and snacks with low levels of sodium and saturated fat as well as what we call Everyday Nutrition products
- And a full 28 points of the 45 points is made up of what we refer to as Everyday Nutrition, products with positive nutrients like grains, fruits and vegetables, protein, unsweetened tea and water
- We have steadily improved our operational water use and energy efficiency, reducing our packaging and waste and promoting responsible agricultural practices globally
  - We've built a workplace that attracts and retains the world's best and brightest
- And we intend to continue to make strides in these areas
- We've announced even more aggressive product, planet and people goals that we intend to achieve by 2025

### ***Product Portfolio***

- Net, we feel very good about where we stand
- We have a leading product portfolio, balanced development across channels and geographies, broad capabilities, a robust productivity agenda, a great corporate culture and excellent talent
- These factors in combination have enabled us to continue to deliver an attractive balance of top line and bottom-line growth and they give us the confidence to lead into an ever-changing environment with a sense of excitement and cautious optimism

## **Hugh F. Johnston**

### ***Outlook***

#### ***Core EPS***

- Let's move to our outlook for 2017
- Looking ahead and as we set out in the release, we continue to expect organic revenue growth of at least 3%, fueled by successful product innovation and strong marketplace execution, but tempered by a cautious macro outlook

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- Based on current market consensus rates, foreign exchange is expected to negatively impact full-year reported net revenue by approximately two percentage points, consistent with our previous guidance, and negatively impact core EPS by approximately two percentage points, which is a one-point improvement from our previous guidance

### ***Britvic Share Sale Gain***

- We intend to reinvest the Britvic share sale gain in the balance of the year, so I would encourage you not to flow through the impact of the gain in your full-year models
- Given the variety of macro issues we are facing around the globe, we think it is prudent to use this upside to strengthen the business
- As a result of the improvement in foreign exchange outlook on earnings, we now expect core earnings of \$5.13 per share
  - This reflects core constant currency EPS growth of 8%, offset by the 2 point ForEx impact

### ***ForEx***

- In terms of other key considerations and assumptions embedded in our full-year outlook, we continue to expect raw material inflation, driven by both an increase in our basket of commodities and additional pressure from transaction ForEx
- We continue to expect core operating margin expansion, fueled by our productivity programs, and we continue to expect our core effective tax rate to be approximately 24%

### ***Cash Flow***

- Turning to cash flow, we expect to continue to generate strong cash flow and to exercise discipline over capital allocation, with prudent reinvestment into the business, and the majority of our FCF, excluding certain items, to be returned to shareholders through dividends and share repurchase

### ***FCF***

- So for 2017, we continue to expect approximately \$10B in cash flow from operations, net capital spending of approximately \$3B, approximately \$7B in FCF, excluding certain items, cash dividends of approximately \$4.5B.
- Recall that we previously announced a 7% increase in our quarterly dividend beginning with the June payment
  - This represents the 45th consecutive year in which we have increased our dividend; and share repurchases of approximately \$2B.

### ***Organic Revenue Growth and Investments***

- Finally, as you update your models, I'd like to highlight the following three items as they relate to the balance of the year
  - First, please keep in mind that we will be lapping our strongest rate of quarterly organic revenue growth in Q3, with a particularly tough lap in our North America Beverages sector
  - Second, while we are lapping some incremental investments related to the 53rd week from last year, we do intend to reinvest the Britvic share sale gain this year



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- Hence, we expect there may be some variability and volatility in the core operating margin
- Third, we expect the negative impact of foreign exchange translation to be similar to what we saw this quarter
- And consequently, we expect the balance-of-year core EPS growth to be weighted toward Q4

## QUESTION AND ANSWER SECTION

**<Q - Dara W. Mohsenian>**: So, Indra, I was hoping you could give us some perspective on the U.S. CPG environment. Obviously, it's been weak YTD, but also specifically in Q2, we've seen category weakness across the board, including in your segment. So I was hoping for detail on what's driving the softness in your mind from a consumer standpoint across CPG. Are you seeing any signs of improvement in Q3? I guess Hugh's comment on the tough top line comparison might indicate you're not so far, but any reason to think basically that consumer outlook may improve in the back half of the year?

And then specifically on your business, the flat Frito-Lay North America volume result in Q2 were essentially flat. Do you think that will improve in the back half of the year? And how concerned are you also on the U.S. carbonated soft drink side by the y-over-y market share losses and plans to improve that going forward?

**<A - Indra K. Nooyi>**: 10 questions, Dara. That was 10 questions very wonderfully rolled into one, but we're going to try to answer every one of those. Let me start by saying that I think you're beginning to see the limitations of the syndicated data because, as I mentioned in my script, the channels are beginning to blur between foodservice, retail, home delivery, restaurants, everything, channels are beginning to blur. And when you have blurring channels, you now have a shopping occasion being replaced by a home delivery or replaced by a meal delivery of kits. So what we have to do is rethink what is the real growth of the marketplace, the food and beverage marketplace in a much more holistic way.

There's no question that the syndicated data showed a slowdown in the overall market, I'd say, in H1. Rather than talk about quarter-to-quarter, let's just talk about H1. Slightly south of 2% is what we saw in H1. But I think if you include a much broader definition of the market, I think you're going to see what the traditional growth is, which is, population plus some, more in the range of somewhere between 2% and 2.5%. I think that's what you see as an overall growth rate. I think we all as manufacturers have to start to rethink how we serve this multiplicity of channels and how we should retool our business models to serve every one of these fragmenting channels. So that's a challenge all of us have and we've been looking at that very, very carefully.

Now let's talk a little bit about the category weakness. I think we've – on salty snacks in particular, let me speak to that. Our belief, and we watch volume, revenue and pricing very, very carefully on a weekly basis, I think where the market is today, when we can take pricing, we should take the pricing. And we've been trying to move the portfolio more to premium products. And the good news is that we're actually making progress in Frito-Lay to move the business more to premium products. And so, I'd say this thing will right itself. We are gaining share overall in the marketplace. We are gaining value share, which is really what we are focused on. We are managing the mix very carefully, managing channel mix, product mix very carefully. We feel pretty good about the Frito-Lay performance and where we are moving the portfolio, nudging it towards premium, balancing the value/mainstream part of the portfolio very, very carefully. So we feel good about that.

On the beverage side, we've got good price realization, so I feel good about that. Do I have some concerns about our carbonated soft drink business? Not concerns, but I think we have more opportunity. And I think that as we move towards H2 and we sort of fine-tune our calendar, you'll start seeing more activity from us on carbonated soft drinks. On balance, we have good innovation and I wouldn't say we are concerned, but we are watching it very, very carefully to make sure that everything that we can control, we do right by these businesses, big businesses, very attractive businesses, we just want to make sure we get our fair share of those businesses. But the key thing is we're going to focus on price realization and let marketing drive the top line.

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**<Q - Stephen R. Powers>**: Actually, I was hoping we just – maybe just clean up a little bit on both of those two topics, Frito-Lay and North American Beverages. On Frito-Lay, the 3.5 points of net pricing this quarter, is there a way to just frame how much of that was rate vs. the channel or package mix premiumization that you called out, Indra, vs. maybe some lingering Sabra effects? I'm just trying to figure out what's driving that price because to the extent – I think the concern is that the price gap gets too wide and that becomes problematic on volume. Just love to hear your explanation there.

And then on North American Beverages, I was hoping you could also give more color, maybe a quantification on the favorable legal settlement, Hugh, and the promotional spending accruals that helped segment profit there this quarter. I think that's Q2 in a row where we've had favorable promotional spending accruals and I'd love just to better understand the magnitude and the dynamics there. So thanks for both.

**<A - Hugh F. Johnston>**: Yes, happy to answer both of those, Steve. In terms of price vs. mix in Frito, round numbers, it was about 2 points price and about 4.5 points of mix. Mix, as Indra mentioned, is driven by premium products such as Lay's Poppables. So when you're selling a potato puff, you're obviously filling the bag with less weight than you would, say, with a bag of Fritos. So we think that's a good win for the consumer and it's obviously a good win for us as well.

**<A - Indra K. Nooyi>**: And it's a great tasting product.

**<A - Hugh F. Johnston>**: Fantastic tasting product. In terms of the legal settlement and the other items that you mentioned, it was in the teens in millions. So it was a – not small number, but not a gigantic number by any stretch of the imagination.

**<Q - Ali Dibadj>**: Wanted to touch on two topics, if I could, please. One, Indra, your first answer this morning around changes of channels and shifts that you mentioned in your prepared remarks as well, have you guys really figured out how to sell impulse online well? How do you get that cold icy package or quick \$0.89 or \$0.99 bag of Lay's to really resonate online without the immediacy of that channel? It seems to be becoming a bigger and bigger deal given just the lower foot traffic in brick-and-mortar. So I'd love to hear your philosophy on that.

The second topic I want to dig a little bit deeper on, a few folks have mentioned it earlier, Steve mentioned it a second ago, it was on operating margins more broadly. So I was hoping if you could quantify operating margins, the impact of productivity, the impact of commodities, the impact of promotional spending accrual settlements, as well as the marketing spend. Because if I look at two of those in particular on productivity, we've heard for many, many years now doing all those cost savings on an annual basis but we don't actually see your SG&A as a percentage of sales particularly low vs. peers, even with some adjustments given bottler structure, et cetera. And we're now starting to see core operating margins have difficulty expanding. In fact, they're down 10BPS this quarter.

So is it that the low hanging fruit is harder to get now? I mean, the lowest hanging fruit, I guess, is gone, and it's hard to show. So would love to some more detail after quantification on productivity. And on marketing spend, you didn't increase marketing spend in FLNA, QFNA, NAB, AMENA this quarter and it looks like YTD as well and that's where you're seeing volume struggles. And on the one hand you could say – one could say, well, that's causalities and no ad spend growth leads to challenged volume growth. Or actually is it judicious decision-making because those markets aren't going to grow anyway? So I know there's lot packed in there, but it's really around the second part of the topic of operating margins, please. Thanks.

**<A - Indra K. Nooyi>**: So I'm going to let Hugh get all the answers ready for the 10 questions you asked on operating margin, Ali. Let me talk about the changes in channels. We're all figuring it out as we go along. The good news is, our e-commerce business is growing brilliantly. We're doing very, very well. We're not yet ready to talk about it in any significant way. Maybe in the next couple of calls we will start focusing on that, but it's growing really, really nicely. But it's growing with our traditional products and our traditional packaging, if you want to call it that. There's clearly an opportunity for us to think about innovation for e-commerce, which is what we're all focused on. We want to make sure that our snacks are more shippable, not just on click and collect but more also for deliveries so that the cube efficiency is there.

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And on beverages, I think there are two issues. One is the cold delivery of the beverages if consumers so desire ice cold beverages delivered to them, which I find it hard to believe, but you know you can never tell. And then how do we make sure that we address this whole delivery of water because beverages is largely water. So we are looking at meaningful innovation both in snacks and beverages in order to address the exploding growth of e-commerce. And with our big brands, I think we're well positioned.

Now let me come to the impulse nature of our products. I think the whole e-commerce area is going to be impulse as you see it in a brick-and-mortar store which then translates to e-commerce and then becomes part of a replenishment cycle. But then as people stop going to brick-and-mortar and start shopping only on e-commerce, which well could be the GenZ, the new iGeneration, if you want to call it that, I think the newest digital tools can easily afford you the ability to create the impulse experience online.

We've seen so many virtual-reality tools right now that can actually simulate grocery stores or whatever version of a grocery store you want online and you can easily navigate the aisles in just with a click, shop for whatever you want. So I think in an interesting way, there's infinite possibilities to create impulse all through technology online. And I think as this market matures and evolves, you're going to see a lot of that happening, and we are focused on developing all of these tools ourselves with our e-commerce partners to make sure that they're responsive to them when they so choose to go that way.

So with that, let me turn it to Hugh to give you the three tires on operating margin. Go ahead, Hugh.

**<A - Hugh F. Johnston>**: Sure. Happy to. Ali, a couple of comments on that. First is, as we pointed out at the beginning of the year, we expect to see operating margin improvement strengthen as we go from the front half to the back half. That's what you saw from Q1 going to Q2, and that's what you'll see as we head into the back half of the year as well. So I think things generally are tracking to our expectations.

Regarding advertising and marketing spend, we have said many times that we would invest further in A&M to the degree that we saw a return on investing further in A&M. As we move from 5.2% of sales to 5.7%, that was a move to get more competitive. As we moved over the past four years from 5.7% to about 6.7% of sales, those were all based on good ROI. So I think you'll see the A&M change as we introduce new products or as we see opportunities to earn a good return. We're not going to blindly put money into A&M.

Do I think you'll see A&M going backwards? No, I don't expect that to be the case in a meaningful way. It could go forward to the degree that we see good investment opportunities. More broadly on productivity, truthfully, I think we have years of productivity still in front of us. The cost bucket that we evaluate productivity against what we call OpEx is about \$28B. It's got a natural inflation rate of 3% to 4% per year. So as we continue to drive for percentage types of productivity, you see that bucket basically staying relatively flat.

I do expect that we will, as we've guided in the past, continue to see steady margin improvement while we reinvest in growth. So I think overall, the margin vs. growth equation is one that hasn't changed much relative to where we've been in recent years.

**<A - Indra K. Nooyi>**: And I think, Hugh, it's fair to say that with the changing marketplace where there's blurring of retail channels, the consumer preferences changing, the marketing models changing, we have to invest in these new capabilities in order to generate the top line growth we're generating. So we intend to continue to invest judiciously in these new areas so we can sustain our top line growth globally.

**<Q - Bryan D. Spillane>**: One of the questions that I guess – or themes that have come up this year specifically in North America has been I think with all the changes in the retail environment some concerns about pricing. And you've seen it especially in the food industry with the food stock and how they've performed this year. And I think generally the concern is that there is going to be more sort of deflationary pressure at retail as retailers try to drive some traffic or keep customers. So can you kind of talk to how you're thinking about that, not so much for this year but over the next few years, do you think that there is going to be maybe a need to just maybe change the way you've thought about pricing philosophically, just given the changes in the channel?

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 Company Ticker: PEP US  
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 YTD Change(%): +8.755

Bloomberg Estimates - EPS  
 Current Quarter: 1.498  
 Current Year: 5.134  
 Bloomberg Estimates - Sales  
 Current Quarter: 16401.533  
 Current Year: 63659.278

**<A - Indra K. Nooyi>**: We model out different channel shifts, what could be the pricing implications. We look at analogs from Europe when there were lots of retail disruptions. And then we look at what do we need to do to get innovation-driven pricing, mix-driven pricing and then what do we need to offset with productivity, how do we need to go deeper on productivity programs.

So, Bryan, what we do do is model this out constantly. We look at multiple scenarios and then we figure out how to get the best blend of top- and bottom-line growth in a changing retail environment. The good news is that as the retail environment shifts, we just have to retool our model for the retail environment shifts. The market's still growing. That's the good news. And these are huge categories. So our goal is to capture the growth with a changing environment with our innovation in our big brands. That's why we focus so much on innovation, because we believe innovation can actually create consumer demand and get us a price premium. And then we keep investing in our brands, both at the big brand level and the emerging brands like KeVita and Naked so that we can grow our business on both ends of the spectrum.

**<Q - Mark Swartzberg>**: February, we came to an interesting point in history; it was the five-year anniversary of your rebasing earnings. And no doubt, the environment remains and arguably has become more challenging, but this year we're at just shy of 3% organic revenue. If you look at 2012 through 2016, you were at 4s and 5s. And we spent time in this Q&A talking about the need to invest. So my question is simply: headwinds are always there; they're always changing. But when you think about your internal capacity to invest – and of course, that relates to the resolve to cut costs and where you put that money – do you think, A, that the need to reinvest is getting greater, that you have to actually pick up the pace of investment because of the headwinds getting harder? And then B, if it is getting harder, do you think you have the resources, the ability to even up the productivity target to address that greater pressure?

**<A - Indra K. Nooyi>**: I don't know about harder; I'd say different. I think it's different buckets, different areas. Some areas that we're comfortable with; some areas where we have to develop new muscle. But that's part of life in our food and beverage industry. I've been in PepsiCo for 23 years, and every five years or so there's a brand-new skill we have to develop. And this place is amazingly resilient. We develop the muscle. We hire from the outside when we have to. We retrain, and then we go on. So I wouldn't say it's getting harder. I'd just say that it's different buckets, and we have to put in the work to make sure that we can deliver growth in this new environment.

As I said to – a response to an earlier question, we are looking at how much productivity we need to deliver to offset any price inflation if it happens because of retail disruption. So we're constantly looking at how we need to balance top line and bottom line growth. And clearly, productivity is a major factor in bottom line growth delivery. So we are looking at that. Hugh, did you want to add anything to that point?

**<A - Hugh F. Johnston>**: No. I think you've captured it effectively. I do think we're doing different and new skills, but that's something to be expected. And as far as having the resources, I think we can continue to drive sufficient productivity to stay ahead of the wave.

**<A - Indra K. Nooyi>**: Yes. And I think a lot of the new technologies actually allow us to deliver more productivity. We just need to – I think the key thing people have to take away is that in order to deliver productivity downstream, you have to invest upstream. So you have to deliver – invest today to get the benefits tomorrow. Benefits don't come out of thin air. And so what we are doing is investing today to get more productivity downstream.

**<Q - Pablo Zuanic>**: Look, just a question on – maybe it's going back in time – but 15 years ago, the industry went through significant consolidations with Quaker, Kraft, Nabisco, General Mills, Pillsbury, Kellogg, Keebler. And we are talking about the significant changes taking place in the retail channel. We're seeing retail reconsolidation, consumer changes, e-commerce. Do you think the industry needs to, as you mentioned, develop new muscles and a way to do that, that we should see another consolidation wave in the industry?

I mean, I guess I'm asking you to talk a bit from an industry point of view but also from a Pepsi point of view; does size being bigger help to adapt to these new changes or what happened 15 years ago in hindsight was the wrong answer, that wave of consolidation. And just a quick follow-up. If Unilever were to change hands, I suppose that you could lose the Lipton agreement, right? You would be probably – there would be a penalty that you will need to be



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compensated, but I assume that that contract would be taken away. If you can expand on that. Thank you.

**<A - Indra K. Nooyi>**: So first of all, we don't lose the Lipton business even if it changes hands. So I would rest assured that we're protected there. On this whole industry outlook, Pablo, I think you guys on the sell side are much more knowledgeable about industry and industry trends because you've been following them for such a long time. We actually read your reports to get insight into where you think the industry is going. So I'd rather depend on your opinions here, and we'll keep our opinions to ourselves on this one.

**<Q - Lauren Rae Lieberman>**: I just wanted to follow up again on this scanner conversation and just specifically relative to your business on North America Beverages because the scanner data and your results have really been diverging 300, 400 – now I think 450BPS this quarter. So if you could just talk a little bit about where the sort of “untracked” data is coming from.

And then the other piece was that at least in the scanner data both Mountain Dew overall and specifically Kickstart and Gatorade slowed dramatically, both of those down double digits. So if you could just talk a little bit about that. Was anything specific plans you may have where you're anticipating those to recover at least again in the track channel piece of it? Thanks.

**<A - Indra K. Nooyi>**: Thanks, Lauren, for the question. First of all, we don't reconcile our data with the scanner data. We just keep running the business and just we keep selling, we keep making sure that our product is on the shelf. Remember, we are high velocity products, so we know on a weekly basis exactly what we sell and what's being pulled by the consumer. So we have good data on what's happening in the marketplace.

I have no idea why the scanner data diverges so much. It's been happening in many markets and I think it reflects some of the limitation of syndicated data and they need to go back and retool it. But we are very comfortable with where we are and we're just going to keep running the business this way.

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