**Bai, Zezhao(zb75311)**

**BUILDING 5, 258 JINKANG ROAD Shanghai**

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**PERSONAL PROFILE**

I’m a passionate, ambitious & self-motivated one who has developed a mature and accountable attitude to any tasks that I undertake. I am a good listener that having the sincerity and patience when communicating with others, created a solid relationship with my colleagues. I always keep the curiosity to the world, eager to approach new things, acclimate to & drive the changes. I can think independently and provide multiple solutions when facing difficulties. Will never give up and devote myself to accomplishing the goals of my work & life.

**KEY ACHIEVEMENTS**

* Grow up fast, learnt a lot both technology and soft skills
* Delivered strong support on the task I have met, won very good reputation
* Received Top Performance/Bee/Thank you award several times
* Participated in Intern recruit, training & examination
* Provided some training among the team to help improve the quality & productivity
* Joined MA program, opened new window in CITI

**EMPLOYMENT EXPERIENCE**

**Internship, GCT EBT 2011.07-2012.06**

* Take the training in CSTC
* Join EBT, Working for Asia Pacific BAU, mainly support SG & AU

**Apps Dev Programmer Analyst 1, GCT EBT 2012.07-2013.12**

* Support all the countries in Asia Pacific BAU
* Mainly focus on CN, HK, TW. Take charge of TW country leader for a while

**Apps Dev Programmer Analyst 2, GCT EBT 2014.01-2014.06**

* Working for EMEA Wave2 as a team leader
* Onsite support for UK/CZ/HU/AE cutover in SG

**Ops Graduate Associate, ICG TTS 2014.11-2015.09**

* BAU support for CITIFT in SG, AU, NZ, PH
* Provide production issue analysis & solution in SG & PH
* Take action to increase the STP rate in SG & PH

**EDUCATION**

Dalian University of Technology **2008.09-2012.07**

**INTERESTS**

Soccer, Travel, Reading, Movie, Photography