

Bug Report



Tested By: Muaaz Bin Mukhtar

Device: Dell Latitude E5450

OS: Windows 11

Browser: Chrome

Date: 12-08-2025 | Bug-006 – Bug-027: 05-09-2025

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1. Bug-001

Title: UI issue in DPL Cloud Navbar

Description:

When user navigates to a link using navbar, its UI is disturbed

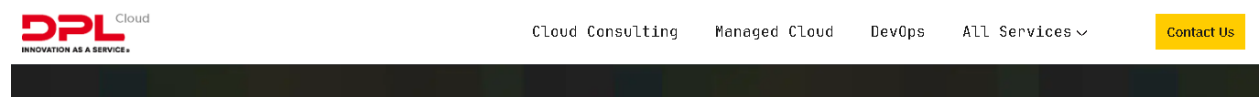
Expected Result:

UI should remain consistent and correct for navbar.

Actual Result:

UI is disturbed.

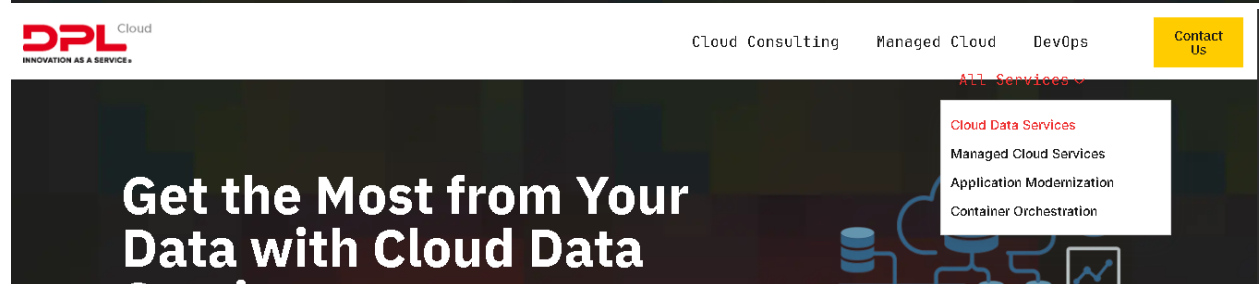
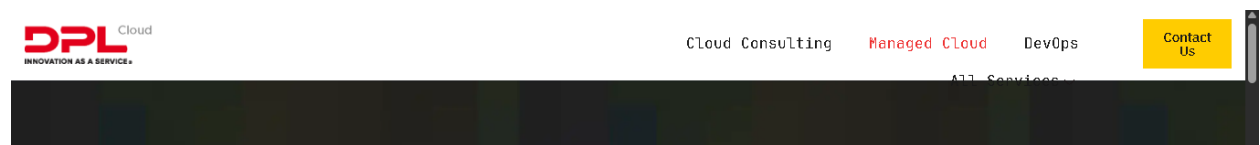
Attachments:



Initially correct



Disturbed when a link is accessed



2. Bug-002

Title: UI issue in DPL Navbar Services

Description:

When user hovers over services the page is not fully visible and not scrollable

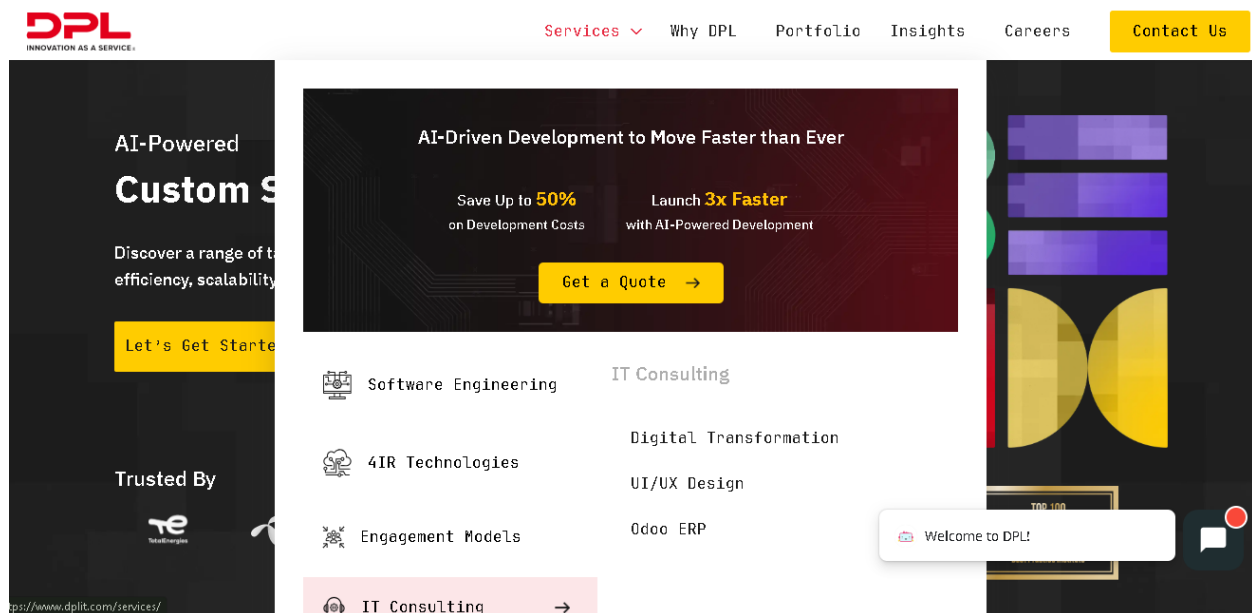
Expected Result:

It should be fully visible on screen or scrollable.

Actual Result:

Not fully visible and not scrollable.

Attachments:



3. Bug-003

Title: Contact form incomplete info

Description:

Contact form should clearly show which items are compulsory

Expected Result:

Shows * on required fields

Actual Result:

Doesn't show * on contact field nor Radio buttons.

Attachments:

DPL
INNOVATION AS A SERVICE

Let's get in touch!

Your name *
a

Your email address *
a@test.com

Phone number

My message is for: ☐ HR ☒ Sales

Write a message *
h

Send your query →

Validation Error. Please fill the complete form!

4. Bug-004

Title: Contact form incomplete info

Description:

Contact form should validate for correct information

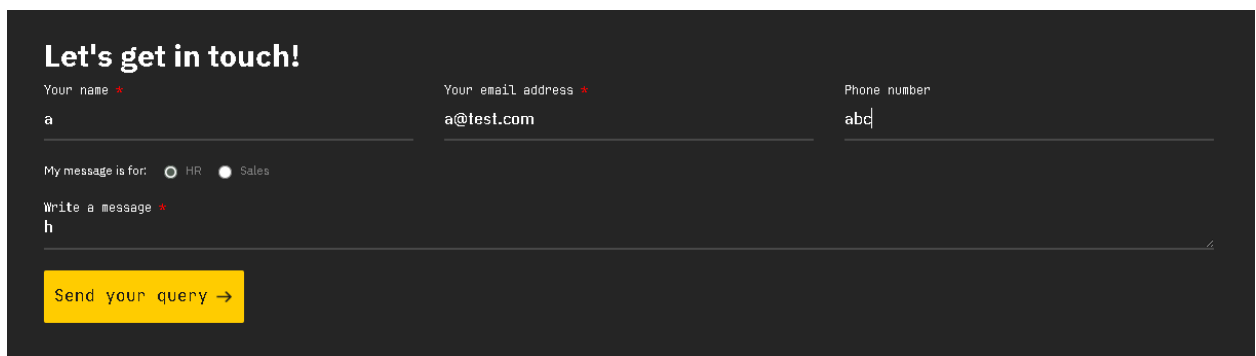
Expected Result:

Validates all fields for correct format and type.

Actual Result:

Phone Number accepts text data nor it checks format.

Attachments:



The screenshot shows a contact form on a dark background. The title "Let's get in touch!" is at the top left. There are three input fields: "Your name" with the value "a", "Your email address" with the value "a@test.com", and "Phone number" with the value "abc". Below these is a radio button group for "My message is for:" with options "HR" (selected) and "Sales". There is also a "Write a message" field with the value "h". A yellow button labeled "Send your query →" is at the bottom left of the form area.



Thank you for reaching out. We have received your contact details and will get in touch with you shortly.

Go Back

Welcome to DPL!



5. Bug-005

Title: Contact form incomplete info

Description:

Request a quote form should validate for correct information

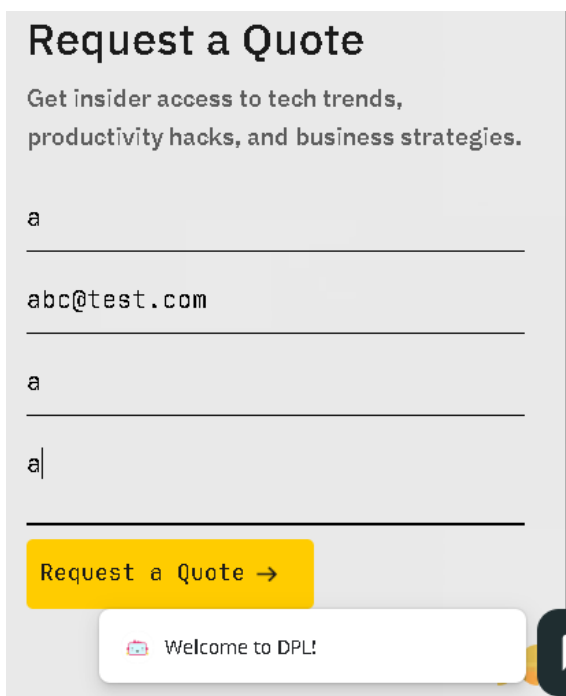
Expected Result:

Validates all fields for correct format and type.

Actual Result:

Phone Number accepts text data nor it checks format.

Attachments:



Request a Quote

Get insider access to tech trends, productivity hacks, and business strategies.

a

abc@test.com

a

a

[Request a Quote →](#)

Welcome to DPL!



Thank you for reaching out. We have received your contact details and will get in touch with you shortly.

[Go Back](#)

Welcome to DPL!



6. Bug-006

Title: UI is not fully visible in subscribe to our newsletter form when an alert is shown

Description:

Full form should be visible or it should be scrollable if hidden

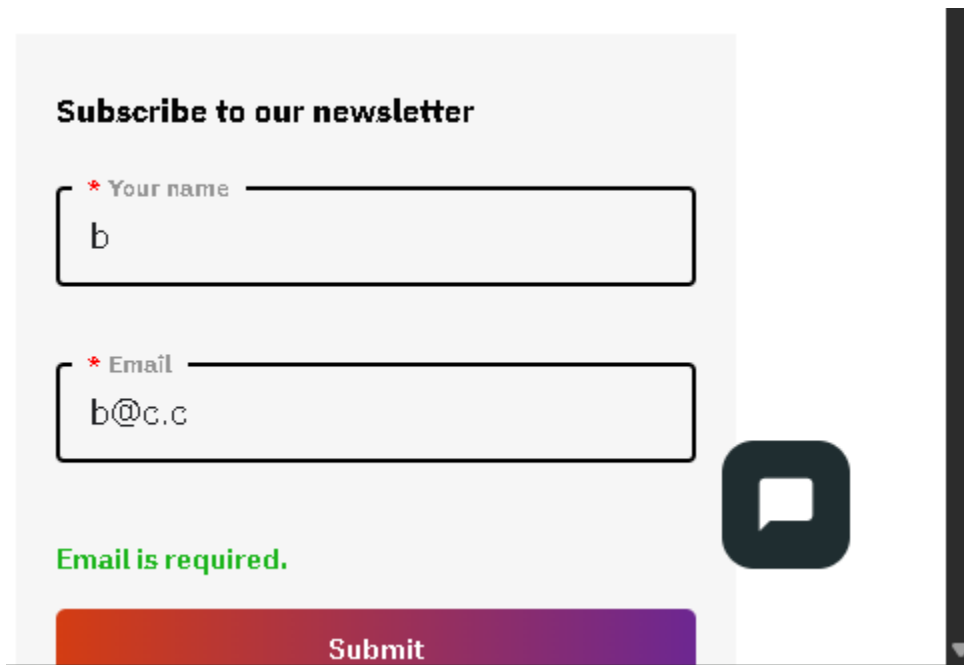
Expected Result:

Form is fully visible even when an alert is shown or can be scrolled.

Actual Result:

Submit button in the form is cropped when an alert appears.

Attachments:



The screenshot shows a web form titled "Subscribe to our newsletter". It contains two input fields: "Your name" with the value "b" and "Email" with the value "b@c.c". A green error message "Email is required." is displayed below the email field. A "Submit" button is at the bottom of the form. To the right of the form is a dark blue chat bubble icon. A vertical black bar is on the far right edge of the image.

7. Bug-007

Title: No back navigation when a blog is opened in insights page

Description:

There should be an icon or breadcrumbs to navigate back to the previous page

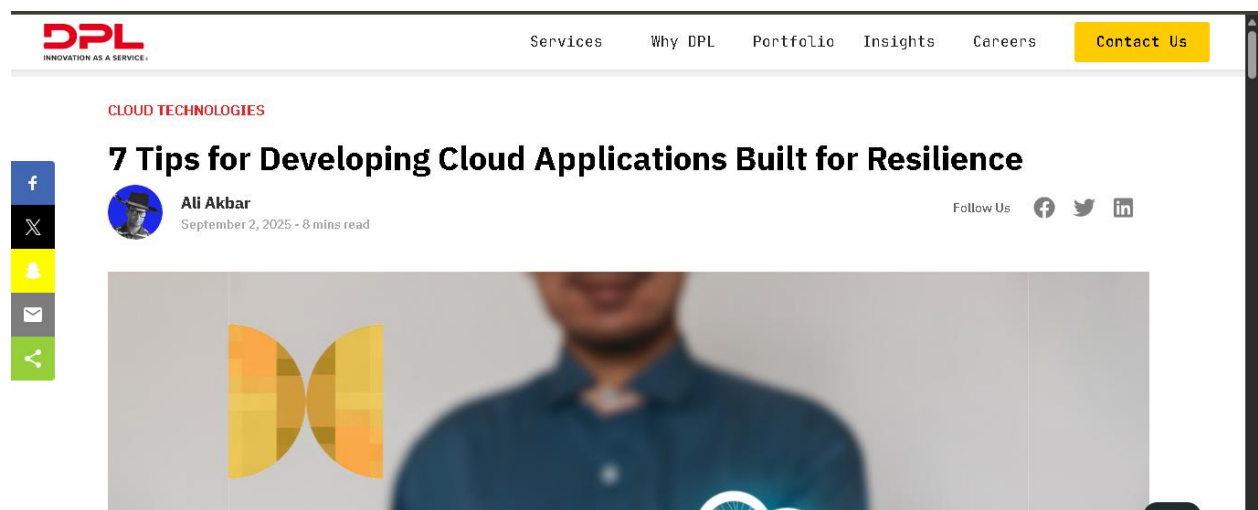
Expected Result:

When a blog is opened, there is some icon or breadcrumbs to navigate back to previous page.

Actual Result:

There is no navigation options for previous page.

Attachments:



8. Bug-008

Title: Cropped video in Video player of SOT section on Insights page

Description:

When video is played, video player should show the full content screen

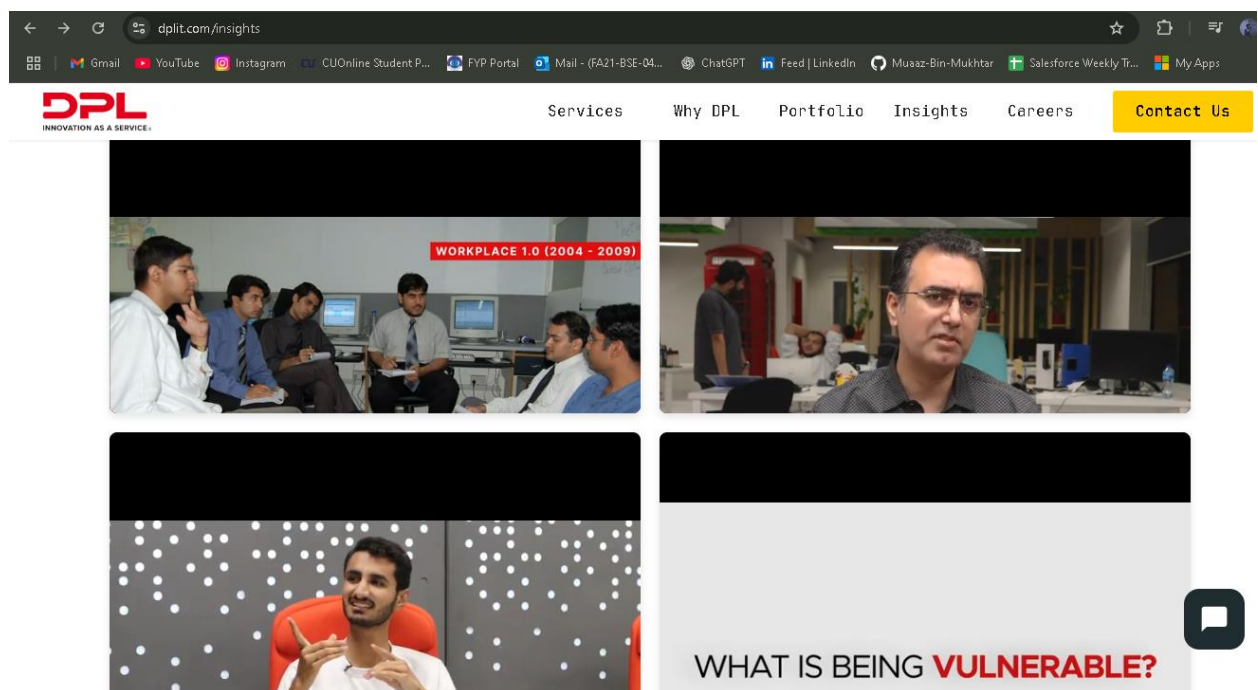
Expected Result:

User can see whole content screen when a video is played in School Of Thoughts section in Insights page.

Actual Result:

Video is cropped

Attachments:



9. Bug-009

Title: Text Alignment issue on Main page

Description:

Text should be aligned with upper line

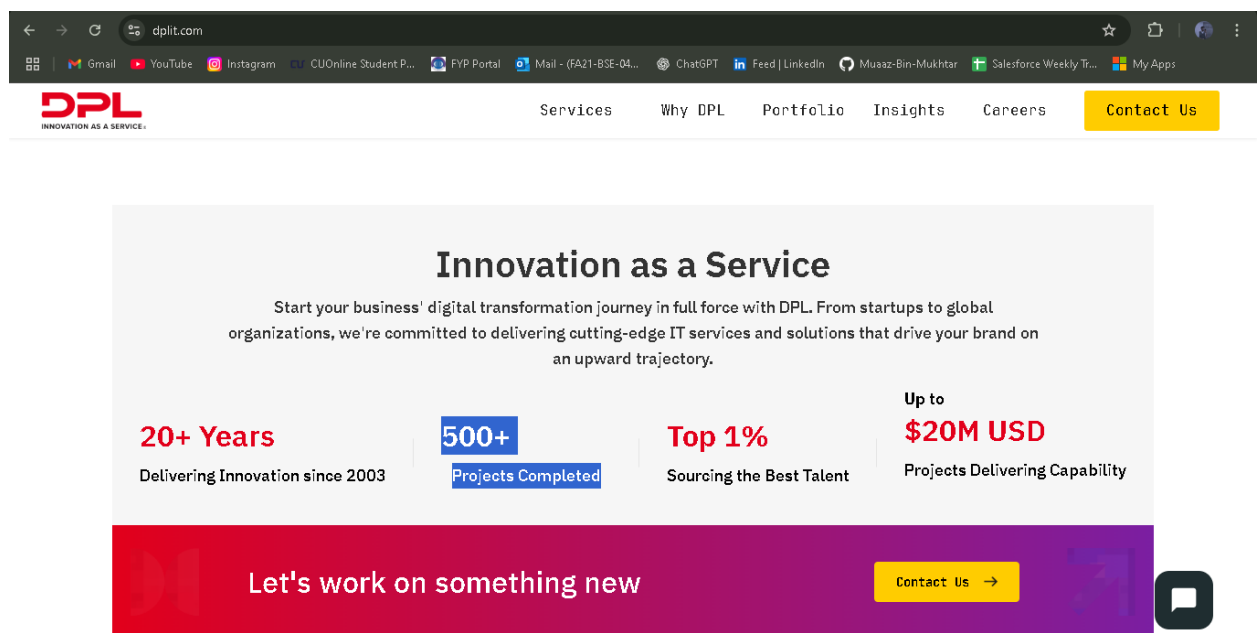
Expected Result:

Text is aligned with upper line text and should follow the standard alignment used in similar fields.

Actual Result:

In Innovation as a Service section one of the lines is not aligned with upper line.

Attachments:



10.Bug-010

Title: Cropped video in Video player of mobile app development page

Description:

When video is played, video player should show the full content screen

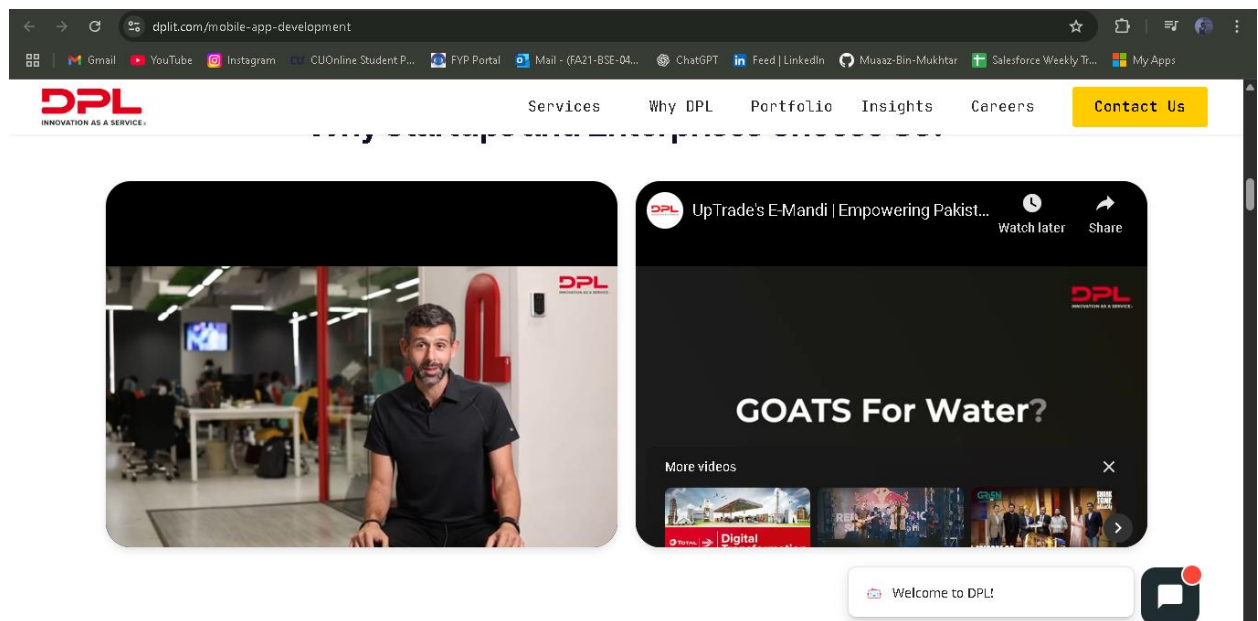
Expected Result:

Users can see whole content screen when a video is played in mobile app development page.

Actual Result:

Video is cropped.

Attachments:



11.Bug-011

Title: Link not working for “view case study” button for AI powered Quran verification on DPL cloud page

Description:

Button should lead to relevant page.

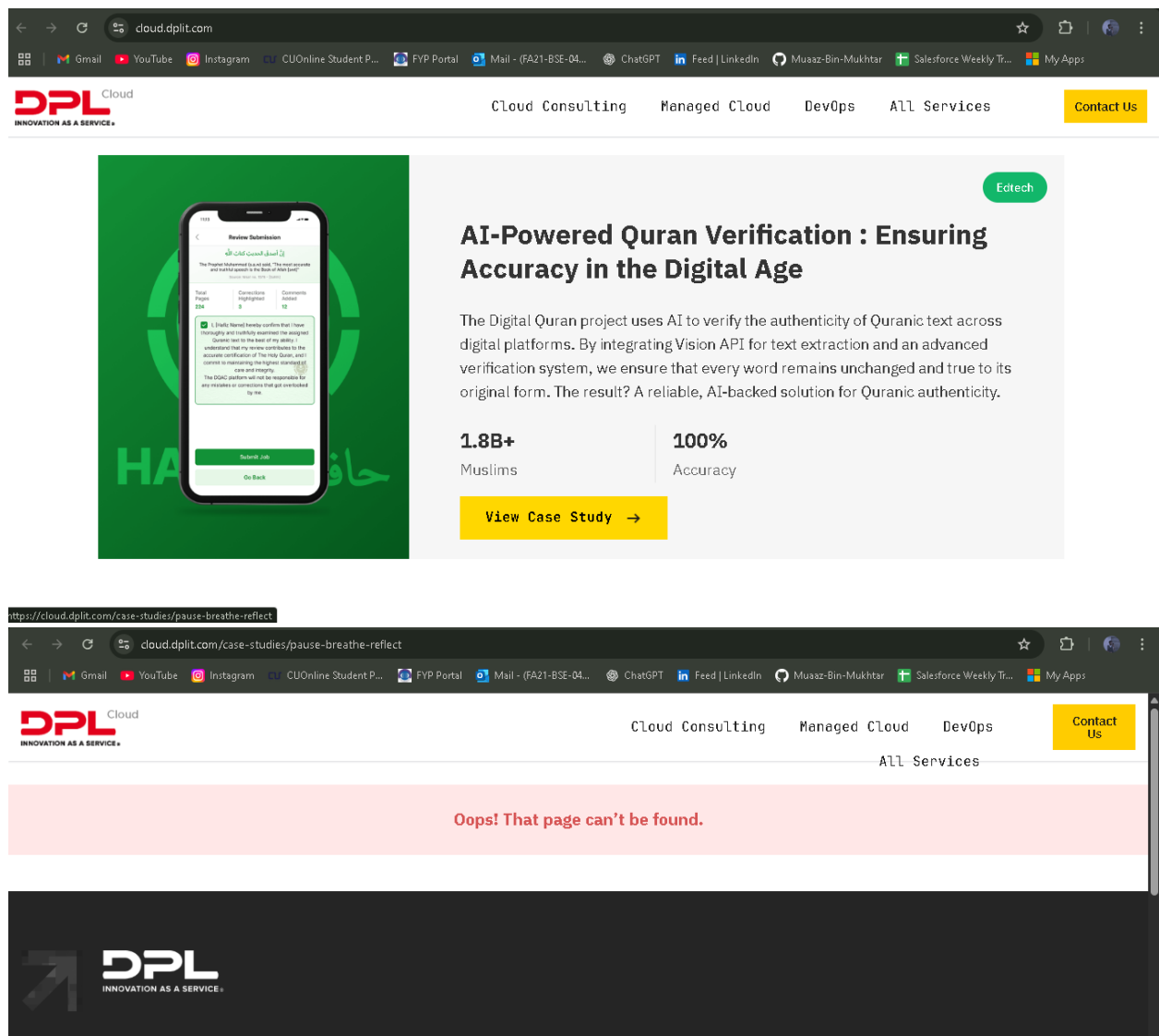
Expected Result:

View Case Study button leads to AI powered Quran case study.

Actual Result:

Page not found.

Attachments:



12.Bug-012

Title: No “Start a Project” buttons on “Turning Your Data into a Competitive Advantage” section in Cloud Data Services in All Services on DPL Cloud page

Description:

There should be “start a project” buttons leading to contact form as all other pages have similar format and this page should follow the same format too.

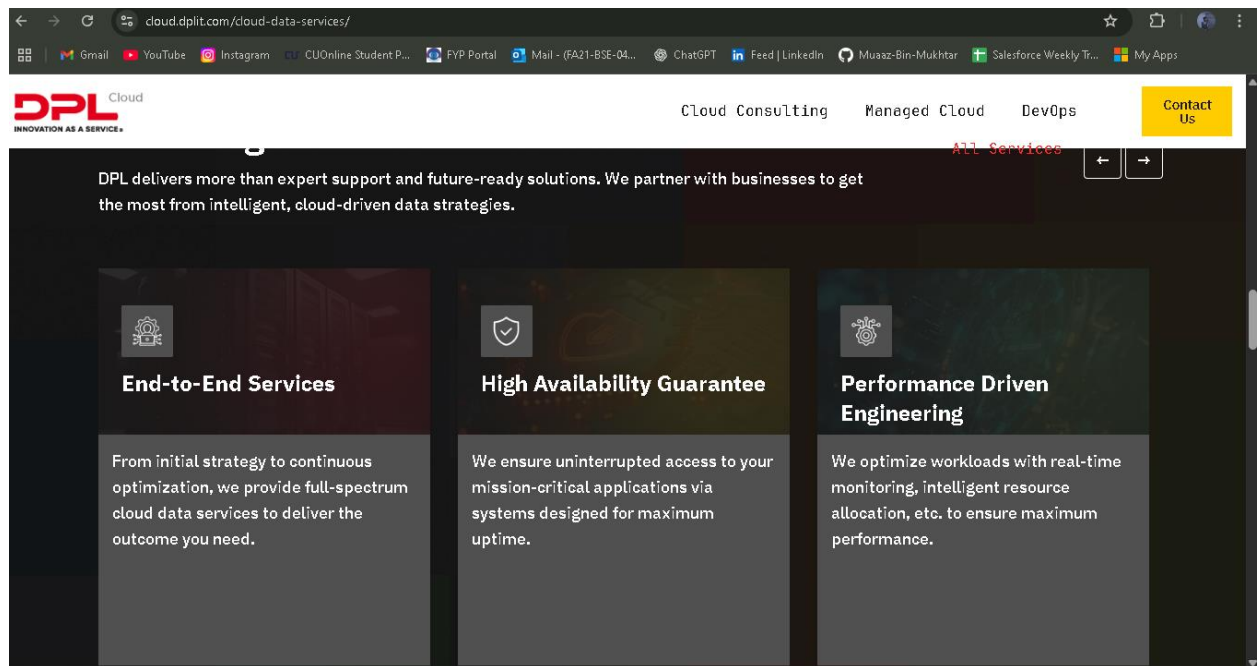
Expected Result:

“Start a Project” buttons are available in the fields of “Turning Your Data into a Competitive Advantage” section

Actual Result:

No buttons are available

Attachments:



13.Bug-013

Title: Cropped “Start a Project” Button in What we Offer section in Computer vision Tab on DPL AI Page

Description:

All buttons should be fully visible and proper padding should be in all the fields.

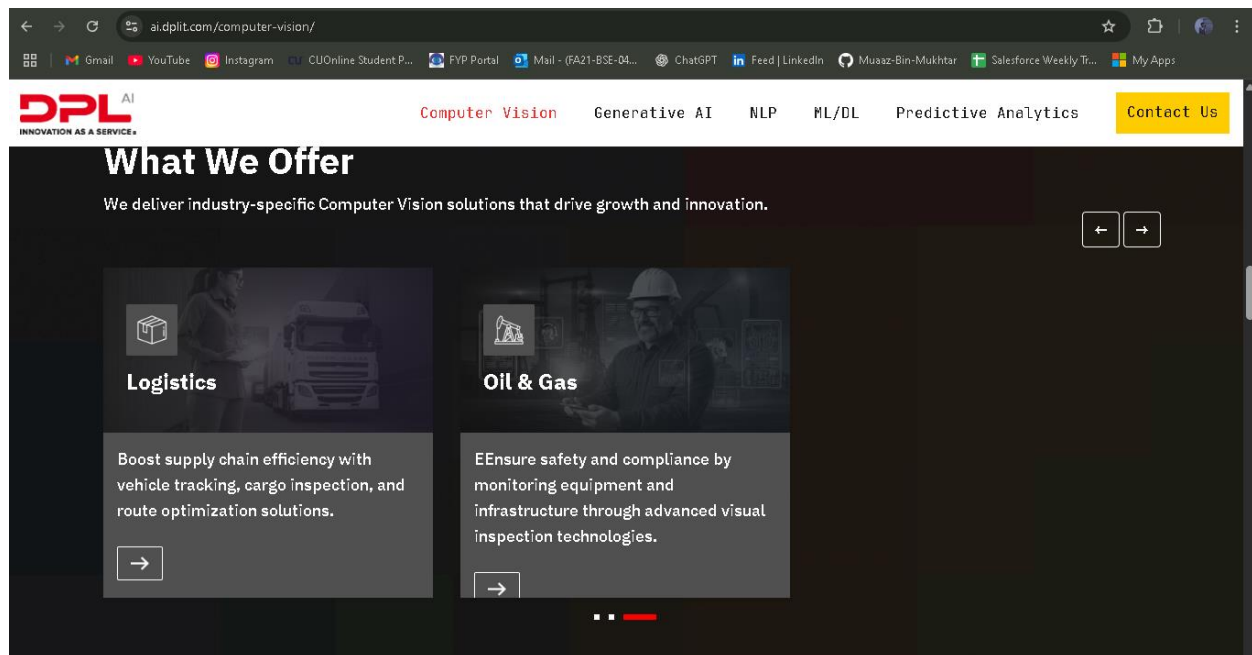
Expected Result:

“Start a Project” buttons are fully visible in “What we Offer” section.

Actual Result:

Buttons are cropped.

Attachments:



14.Bug-014

Title: Cropped “Start a Project” Button in What we Offer section in Generative AI Tab on DPL AI Page

Description:

All buttons should be fully visible and proper padding should be in all the fields.

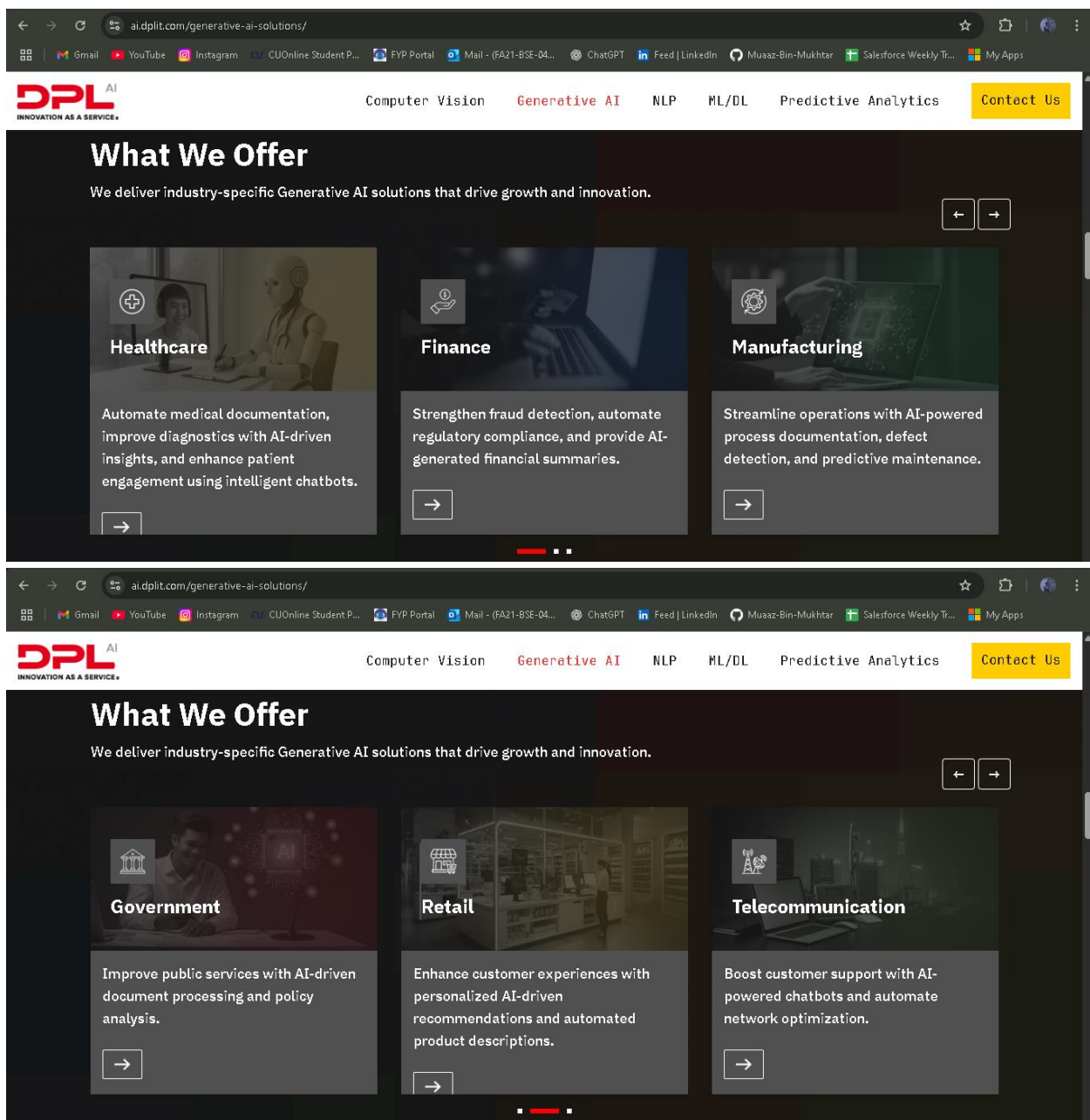
Expected Result:

“Start a Project” buttons are fully visible in “What we Offer” section.

Actual Result:

Buttons are cropped.

Attachments:



15.Bug-015

Title: Cropped “Start a Project” Button in What we Offer section in ML/DL Tab on DPL AI Page

Description:

All buttons should be fully visible and proper padding should be in all the fields.

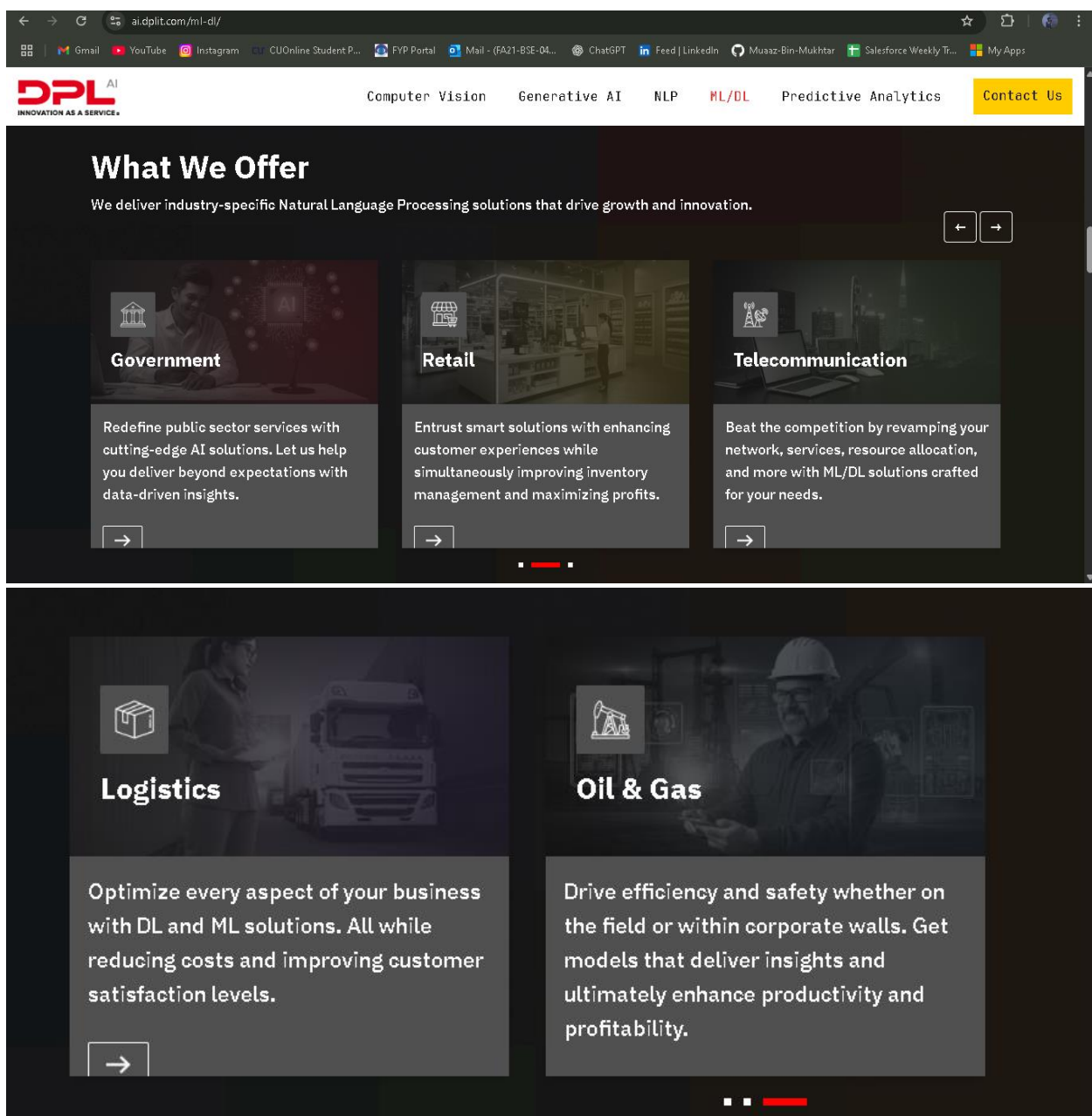
Expected Result:

“Start a Project” buttons are fully visible in “What we Offer” section.

Actual Result:

Buttons are cropped.

Attachments:





Healthcare

Transform and personalize patient care by streamlining diagnostics, automating admin ops, and improving clinical workflows.



Finance

Revolutionize your financial institution with solutions that predict market trends, detect fraud, and improve customer service.



Manufacturing

Revolutionize your financial institution with solutions that predict market trends, detect fraud, and improve customer service.



16.Bug-016

Title: Cropped “Start a Project” Button in What we Offer section in Predictive Analysis Tab on DPL AI Page

Description:

All buttons should be fully visible and proper padding should be in all the fields.

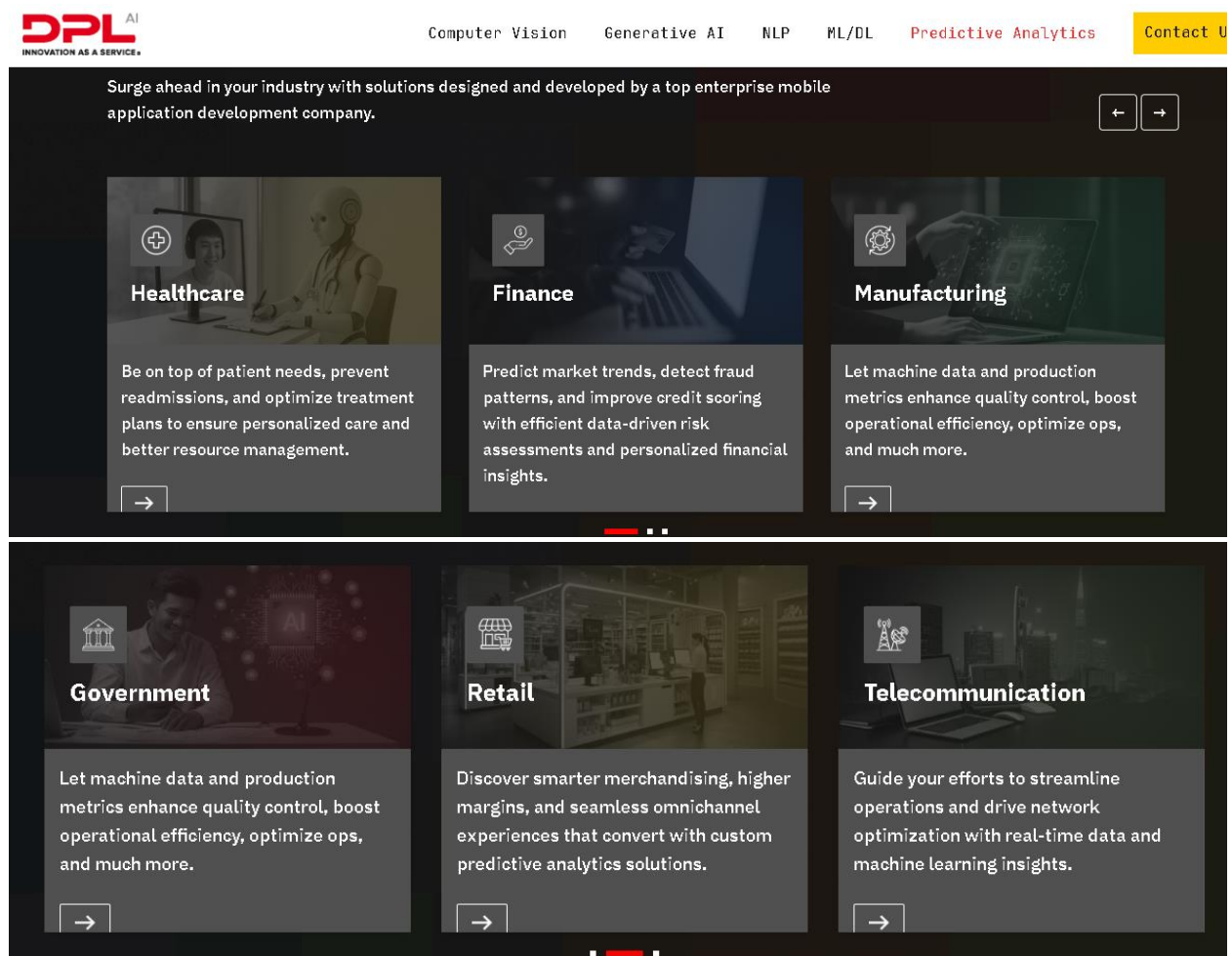
Expected Result:

“Start a Project” buttons are fully visible in “What we Offer” section.

Actual Result:

Buttons are cropped.

Attachments:





Logistics

Make your supply chain operations cost-efficient and agile with software that forecasts demand, optimizes routes, boosts fleet performance, and more.



Oil & Gas

Turn sensor data and environmental variables into actionable, real-time operational insights to maximize safety, minimize downtime, and increase yield.



17.Bug-017

Title: UI issue in POC Development Page

Description:

All text should be fully visible.

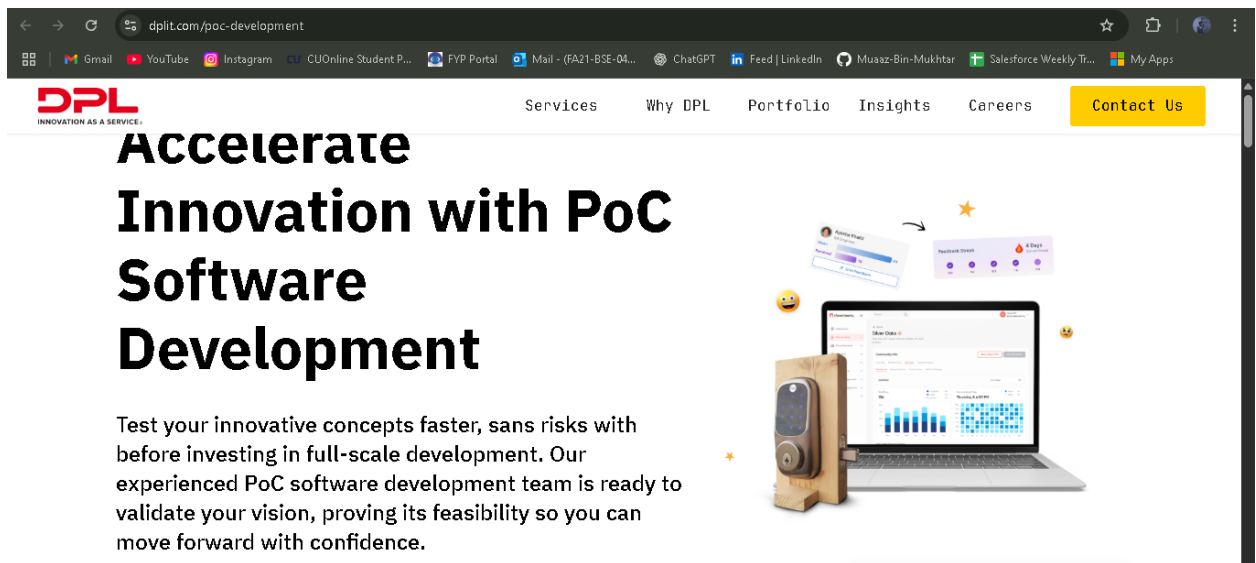
Expected Result:

User can see the whole text on the page.

Actual Result:

Text is cropped.

Attachments:



18.Bug-018

Title: FAQ doesn't minimize automatically upon maximizing any other FAQ

Description:

FAQ should minimize if any other FAQ is maximized

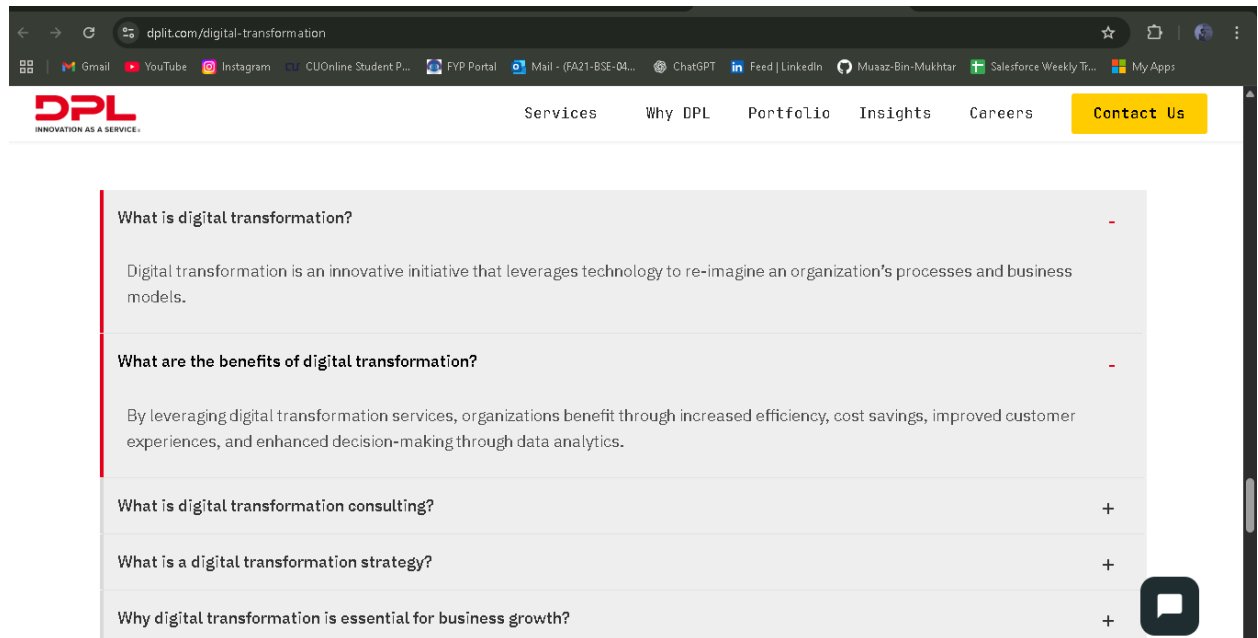
Expected Result:

FAQs follow the standard and only one FAQ is maximized at a time and any other FAQ is minimized automatically .

Actual Result:

First FAQ doesn't minimize automatically upon maximizing other FAQs, however when minimized manually, it starts following the standard.

Attachments:



19.Bug-019

Title: Invalid Links under Trending in the field of UI/UX Design on UI/UX design services page

Description:

Links should lead to relative page

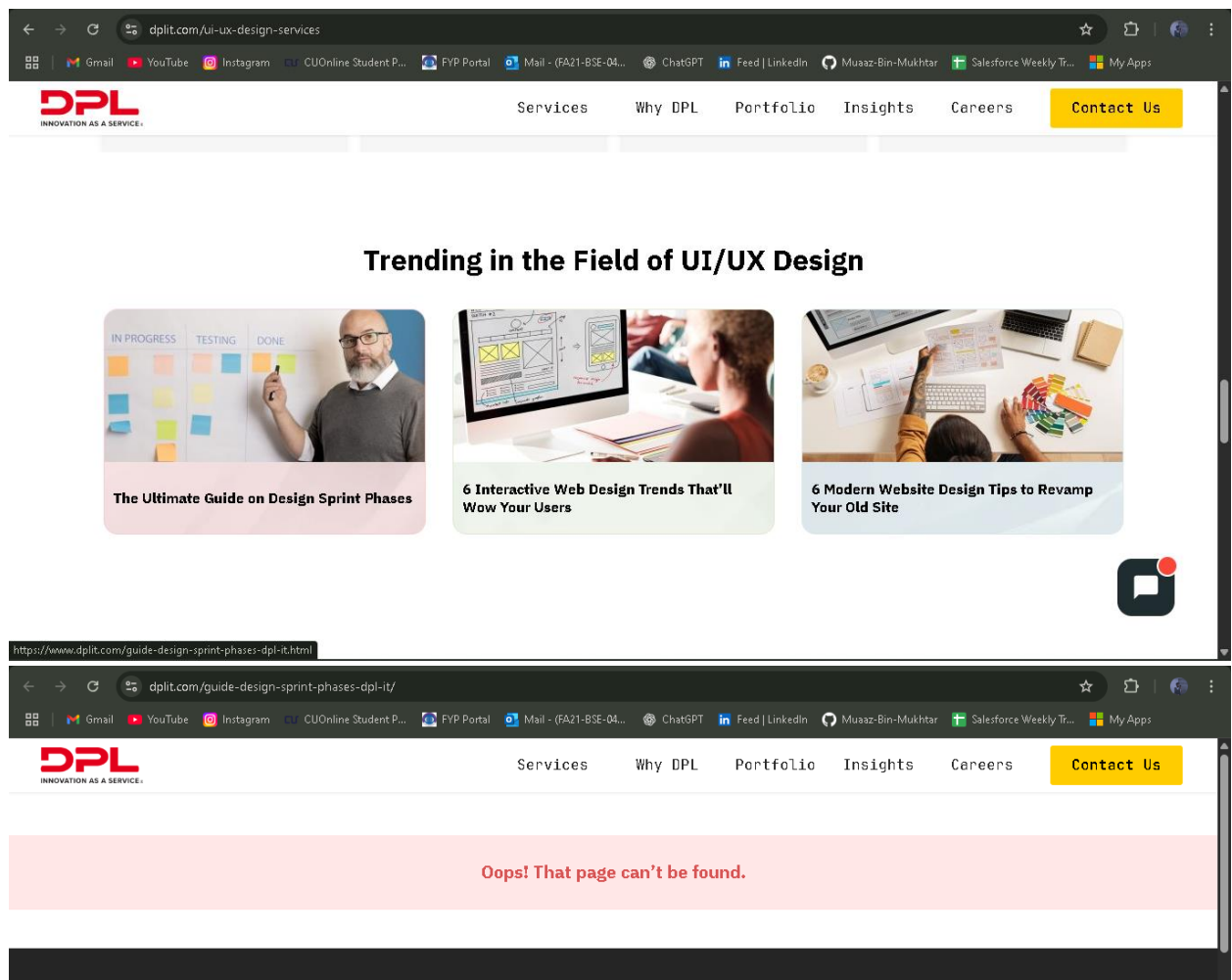
Expected Result:

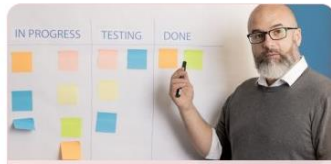
When a link is clicked, it leads to relative and valid page.

Actual Result:

Page not found,

Attachments:





The Ultimate Guide on Design Sprint Phases



6 Interactive Web Design Trends That'll Wow Your Users



6 Modern Website Design Tips to Revamp Your Old Site

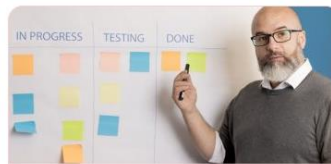


https://www.dpl.it.com/interactive-web-design.html

Navigation bar with links: Services, Why DPL, Portfolio, Insights, Careers, and a yellow Contact Us button.

Oops! That page can't be found.

Trending in the Field of UI/UX Design



The Ultimate Guide on Design Sprint Phases



6 Interactive Web Design Trends That'll Wow Your Users



6 Modern Website Design Tips to Revamp Your Old Site



https://www.dpl.it.com/modern-website-design-tips.html

Navigation bar with links: Services, Why DPL, Portfolio, Insights, Careers, and a yellow Contact Us button.

Oops! That page can't be found.

20.Bug-020

Title: Wrong image according to context on About Us page

Description:

All images in the timeline should be according to the context going on.

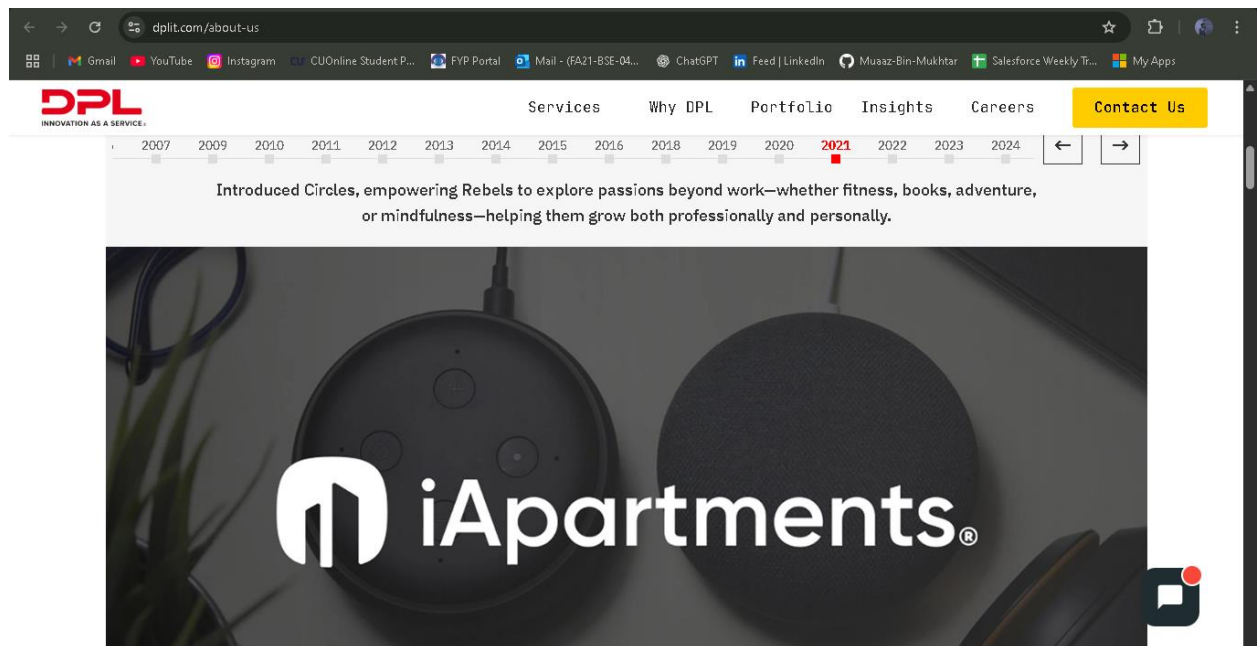
Expected Result:

Circles are mentioned so image should be according to it.

Actual Result:

The image mentioned is about iApartments which is not related to Circles.

Attachments:



21.Bug-021

Title: Join Our team link on team page shouldn't lead to blogs page

Description:

Join Our Team link should lead to some career page instead of blogs page.

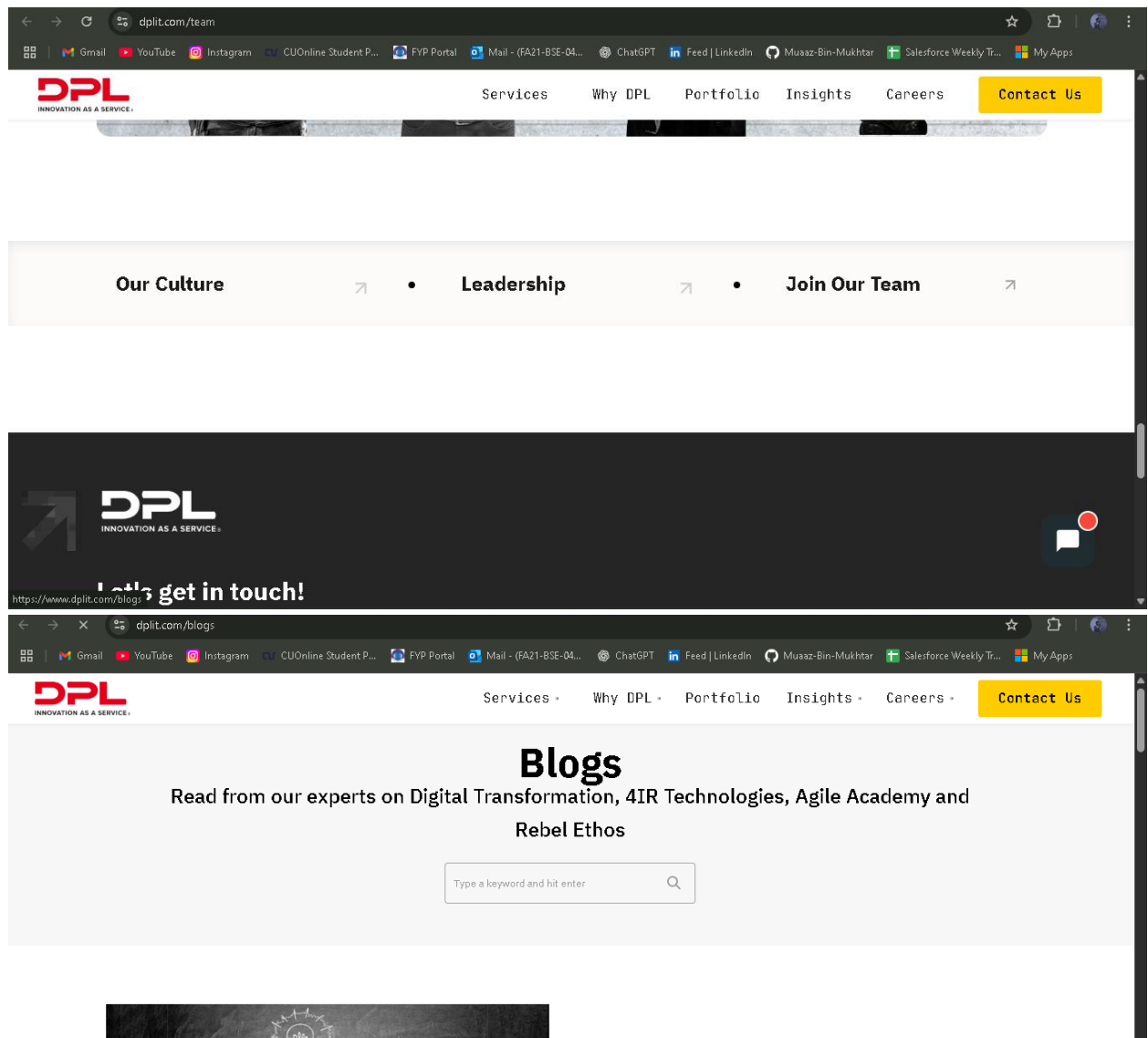
Expected Result:

Join Our Team link should lead to career page.

Actual Result:

Join Our Team link leads to blogs page.

Attachments:



22.Bug-022

Title: UI issue in Alif Ailan on agile page

Description:

Text should be inside the field with proper paddings.

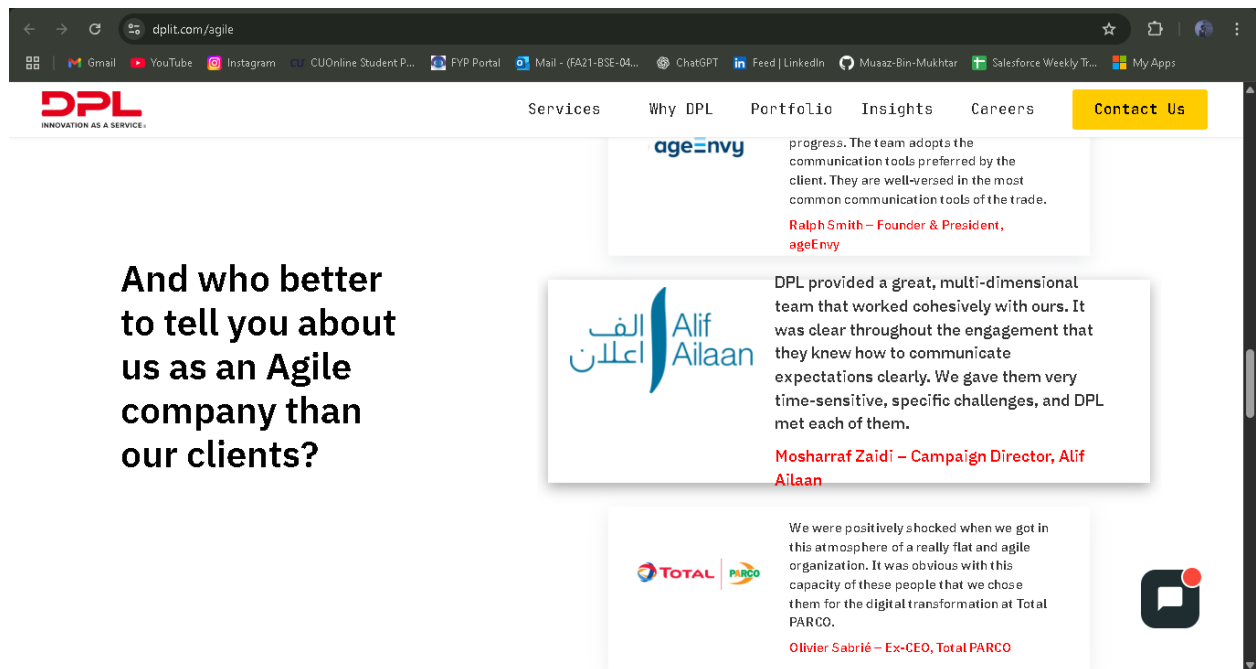
Expected Result:

Text is not outside the field and is clearly readable.

Actual Result:

Text is outside the field and not clearly readable.

Attachments:



23.Bug-023

Title: Scrum and Product management link not working on leadership page

Description:

All links should be valid and working

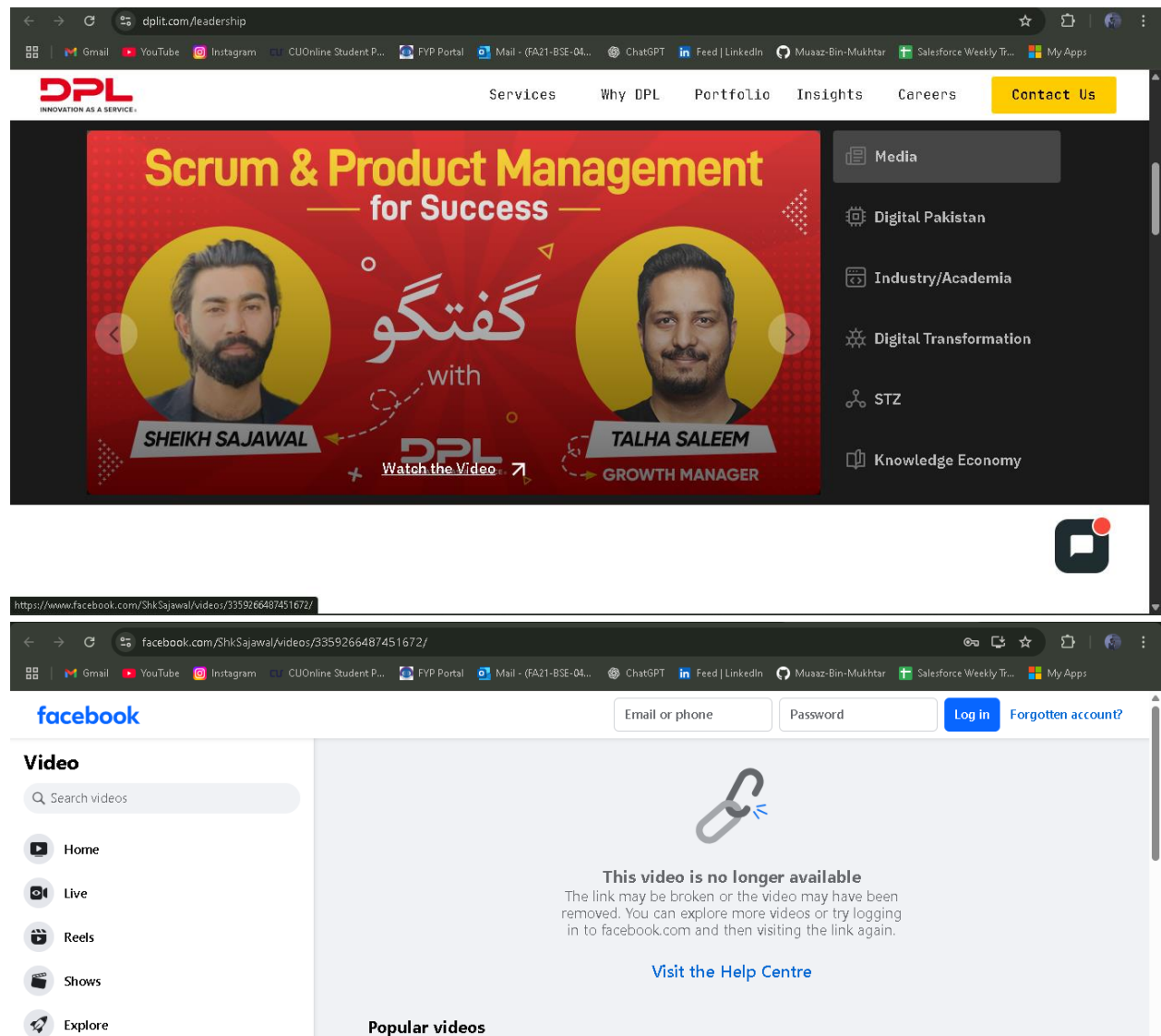
Expected Result:

Scrum and Product management should lead to a valid link of related video.

Actual Result:

Video no longer available.

Attachments:



24.Bug-024

Title: Carousel Indicators UI issue on leadership page.

Description:

Carousel indicators should be in a single line and inside the highlighted box.

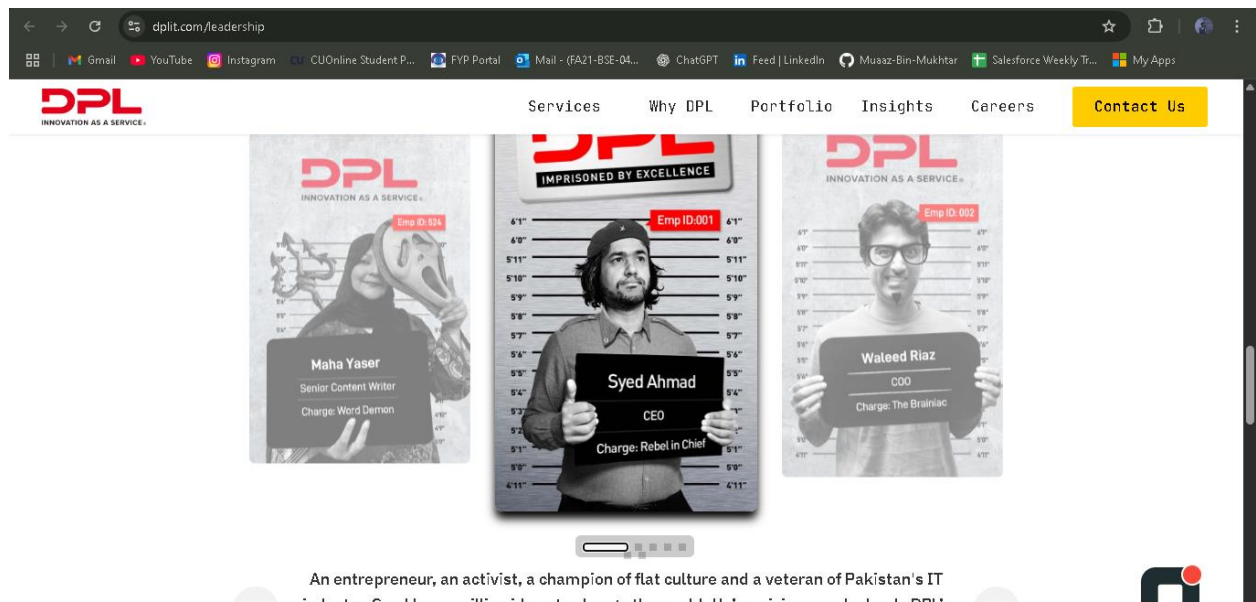
Expected Result:

Correct UI according to standards.

Actual Result:

Carousel indicators are not in same line and lower line is outside the highlighted box.

Attachments:



25.Bug-025

Title: Carousel indicators not updating on leadership page.

Description:

Carousel indicators should update whenever the next image is loaded.

Expected Result:

Carousel indicators update whenever the next image is loaded.

Actual Result:

Carousel indicators not updated whenever the next image is loaded.

Attachments:



26.Bug-026

Title: Alignment Issue on career culture page

Description:

Text should be properly aligned according to the alignment going on in other fields.

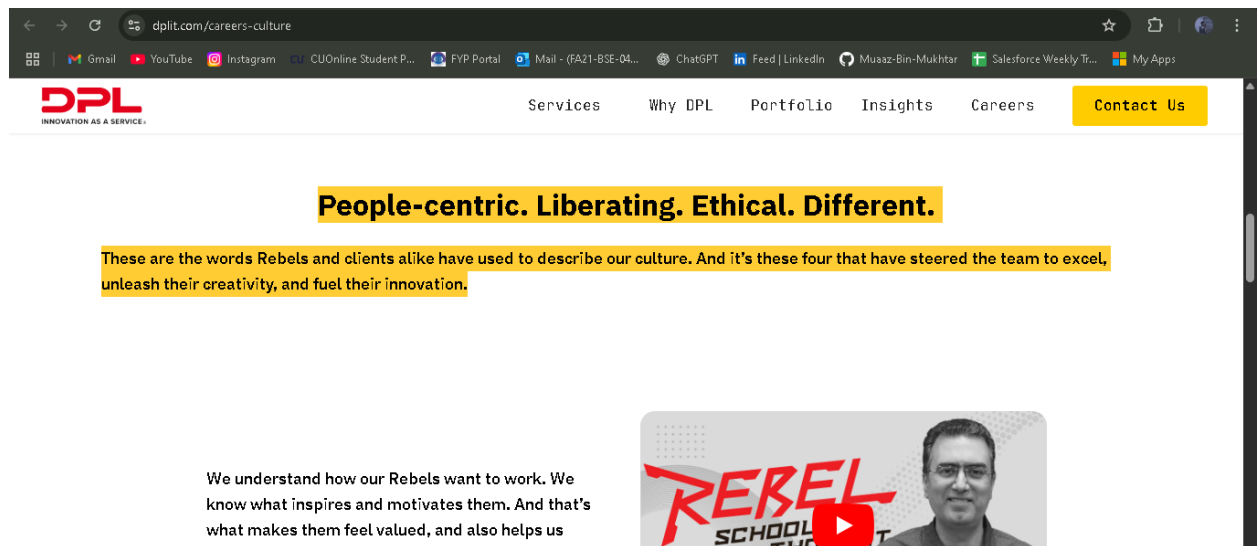
Expected Result:

Text under the Center aligned heading is also center aligned.

Actual Result:

Heading is center aligned while the text is left aligned.

Attachments:



27.Bug-027

Title: Cropped video player on career culture page

Description:

Video content should be fully visible when a video is played.

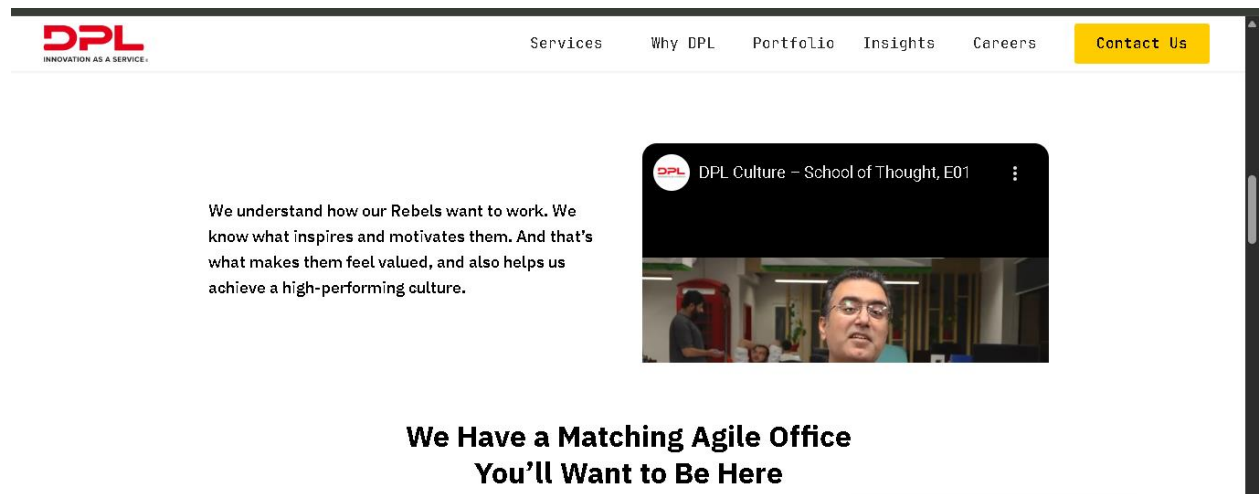
Expected Result:

When video is played, full video content is visible.

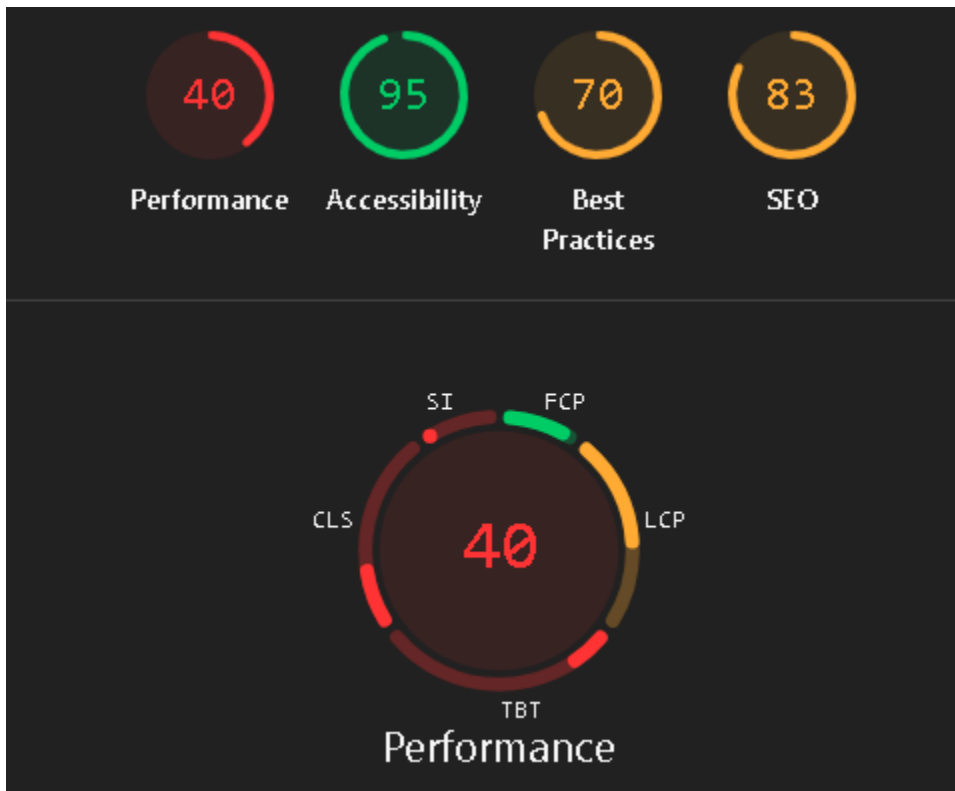
Actual Result:

Video player crops the video.

Attachments:



28.Lighthouse Report



METRICS		Expand view
● First Contentful Paint	0.9 s	■ Largest Contentful Paint
▲ Total Blocking Time	570 ms	▲ Cumulative Layout Shift
▲ Speed Index	4.1 s	

29.Critical Errors – W3C Validation Report

ID	File/URL	Line:Col	Error Type	Description
C-001	/script.js	210:22	JavaScript	Uncaught TypeError: Cannot read property value of undefined
C-002	/app.js	145:8	JavaScript	ReferenceError: userData is not defined
C-003	/index.html	102:8	HTML	Unclosed <div> element
C-004	/about.html	88:3	HTML	Duplicate id="main-section" attribute
C-005	/main.css	0:0	Resource Error	404 Not Found – styles/main.css missing
C-006	/api/data	N/A	Server Error	500 Internal Server Error on API call /api/data