

03/01/05

607-1295 Richards Street

604.684.2255

Vancouver, BC V6B1B7

deep@rrt.ca

deep systems

### **Premium Managed Hosting Agreement**

This is a managed hosting agreement between AstroNutrition.com and deep systems. The effective term is 12 months beginning March 1, 2005 and ending February 28, 2006.

### **Included Monthly Services**

#### **System Administration**

Management of SMTP, IMAP, DNS, SQL database and HTTP server software and systems for the AstroNutrition.com domain and web site. This includes regular off-site backups of the website itself and the database.

#### **Change Management**

Management of site source code and integration of contributed software updates and bug fixes into zencart is included.

#### **Personal Technical Support**

24 x 7 emergency phone support and 1-business-day email response on non-critical issues.

Includes a 99 percent server uptime guarantee.

### **Available Professional Services**

#### **Project Management**

Support of external development is charged at a rate of \$55 CAD per hour.

#### **Custom Software Development**

New code enhancing the functionality of the system is charged at a rate of \$55 CAD per hour.

### **Terms of Agreement**

Managed hosting fees are \$175 per month for a period of 12 months. This includes up to 10 G of bandwidth, with overages at \$20 for each 1 G beyond 10 in any given month. The billing cycle is the 1st of each month.

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### Co-located Facilities

Servers are co-located at 700 West Georgia in downtown Vancouver on UPS and backup generator power.

### Server Software

- FreeBSD 5 Operating System
- Apache 2 HTTP Server
- MySQL 4 Database Server
- AWStats Advanced Web Stats Package
- WebDAV interface for external developers
- Subversion Change Management System
- Trac Issue Tracking System and Project Knowledge Base

/s/ Ryan Thompson

/s/ Chester Ku

Ryan Thompson, Deep Systems

Chester Ku, Astro Nutrition

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