Company Knowledge Base – AlphaTech AI

About the Company
AlphaTech AI is a technology startup founded in 2022. The company focuses on artificial intelligence solutions for education, healthcare, and customer support systems.

Products
1. AlphaChat – An AI-powered chatbot designed for customer support. Supports multilingual conversations and website/mobile integration.
2. AlphaTutor – An AI-based learning assistant for university students helping with exam preparation and explanations.
3. AlphaHealth – A virtual assistant for basic health guidance. It does not replace medical professionals.

Data Privacy Policy
User conversations are encrypted. Personal data is not sold to third parties and is used only to improve AI responses.

Office Location
The main office of AlphaTech AI is located in Addis Ababa, Ethiopia.

Support Contact
Email: support@alphatechai.com
Working hours: Monday to Friday, 9 AM – 5 PM