TryHackMe Phishing Email Analysis Report

Greenholt PLC Case

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1. Scenario Summary

A Sales Executive at **Greenholt PLC** received an unexpected email from an individual claiming to be a customer. The email raised several suspicions:

- It began with a generic greeting ("Good day"), which the customer typically does not use
- It referenced an unanticipated payment and included an attachment that the executive never requested.

Recognizing these inconsistencies, the executive reported the email to the **Security Operations Center (SOC)** for investigation. The objective of this analysis is to determine whether the email is legitimate or a phishing attempt.

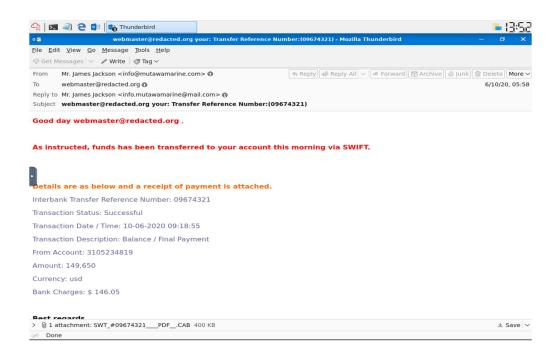
2. Investigation Tasks & Methodology

Objective: Verify email legitimacy using:

- Header Analysis (Thunderbird)
- Sender Authentication (MXToolbox SPF/DMARC checks, WhoisLookup)
- Attachment Forensics (VirusTotal, SHA256 hashing)

3. Key Findings

Overall Email:



A. Email Header Analysis:

Tool Used: Thunderbird (View > Message Source)

Fields Analyzed:

Field	Value / Observation	Risk Level
From	Mr. James Jackson <info@mutwamarine.com></info@mutwamarine.com>	Suspicious – Possibly spoofed
Reply-To	info.mutwamarine@mail.com	Mismatch – Different from sender
То	<webmaster@redacted.org></webmaster@redacted.org>	-
Subject	webmaster@redacted.org your Transfer Reference Number: 09674321	Included suspicious transfer ID
Return-Path	<x.x.x.x> (spoofed or redacted)</x.x.x.x>	Potential Spoof
Authentication Results	SPF = fail, DMARC = unknown	Failed Authentication
Received-SPF	domain of mutwamarine.com does not designate x.x.x.x as permitted sender	SPF Fail
Originating IP	192.119.71.157 (Hostwinds LLC)	Unrelated IP
Message-ID	<pre><bdaeaaaf316b7461bd7c@mutwamarine.com></bdaeaaaf316b7461bd7c@mutwamarine.com></pre>	-
Attachment	SWIT_#09674321PDFCAB	Disguised File

Email headers with anomalies highlighted

webmaster@redacted.org your: Transfer Reference Number:(09674321)



WHOIS Lookup

Tool: https://whois.domaintools.com Method: Entered IP 192.119.71.157

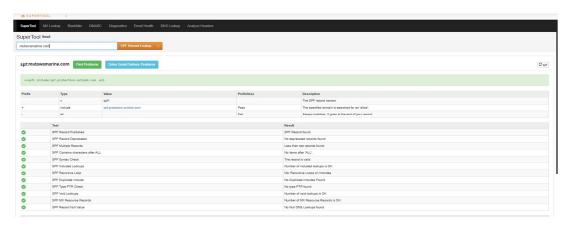
Result: IP belongs to Hostwinds LLC, which is unrelated to Greenholt PLC.

```
# ARIN WHOIS data and services are subject to the Terms of Use
# available at: https://www.arin.net/resources/registry/whois/tou/
# If you see inaccuracies in the results, please report at
# https://www.arin.net/resources/registry/whois/inaccuracy_reporting/
# Copyright 1997-2025, American Registry for Internet Numbers, Ltd.
NetRange:
             192.119.64.0 - 192.119.127.255
             192.119.64.0/18
CIDR:
             HOSTWINDS-18-2
NetName:
NetHandle:
              NET-192-119-64-0-1
             NET192 (NET-192-0-0-0)
Parent:
             Direct Allocation
NetType:
OriginAS:
              AS54290
Organization: Hostwinds LLC. (HL-29)
          2012-11-12
RegDate:
Updated:
               2021-09-23
Comment:
             https://www.hostwinds.com
Comment:
             Abuse Contact: abuse@hostwinds.com
              https://rdap.arin.net/registry/ip/192.119.64.0
Ref:
OrgName:
             Hostwinds LLC.
              HL-29
OrgId:
Address:
              12101 Tukwila International Blvd, 3rd Floor, Suite 320
              Seattle
City:
StateProv:
PostalCode:
              98168
Country:
              US
RegDate:
              2011-11-30
Updated:
             2024-11-25
Comment:
             https://www.hostwinds.com
```

B. Sender Authentication

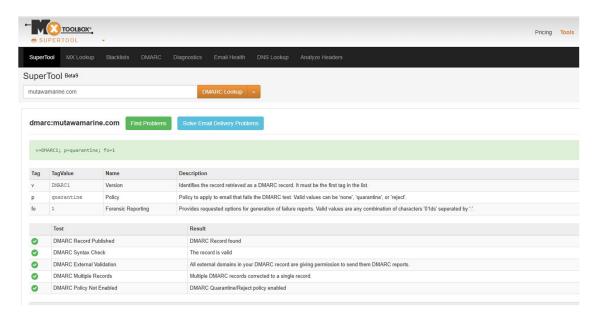
SPF Record:

v=spf1 include:spf.protection.outlook.com -all



DMARC Policy:

v=DMARC1; p=quarantine; fo=1



Conclusion: SPF and DMARC records exist but don't protect against spoofing from unknown domain.

C. Attachment Analysis

File Name: SWT_#09674321___PDF__.CAB

Actual Type: RAR SHA256 Hash:

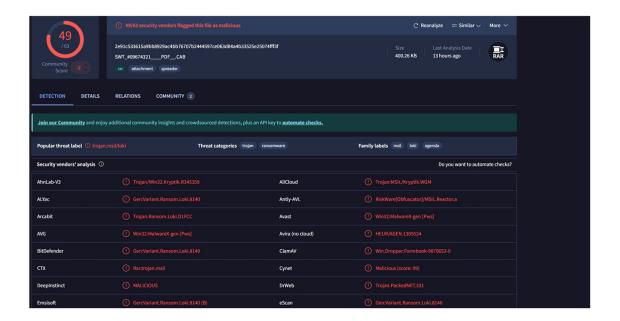
2e91c533615a9bb8929ac4bb76707b2444597ce063d84a4b33525e25074fff3f

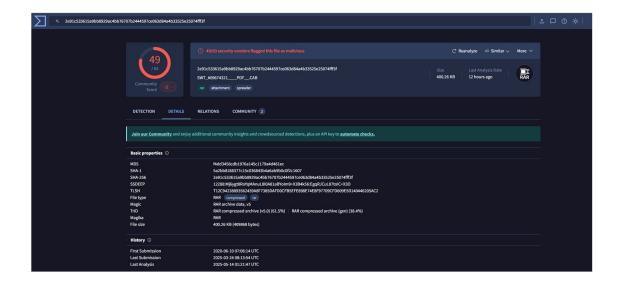
VirusTotal: 49/63 security vendors flagged this file as malicious

Tool: Ubuntu Terminal

Method: SHA256 hash of file using command:

VirusTotal results





4. Conclusion & Recommendations

Verdict: Confirmed Phishing Attempt

IOCs:

- IP: 192.119.71.157

- Domain: mutawamarine.com

- Attachment Hash:

2e91c533615a9bb8929ac4bb76707b2444597ce063d84a4b33525e25074fff3f

Actions Recommended:

- Block originating IP at firewall.
- Alert employees about this campaign.
- Blacklist attachment hash organization-wide.

5. Skills Demonstrated

Technical: Email forensics, malware analysis, threat intelligence.

Analytical: IOC extraction, risk prioritization.

Communication: Professional reporting for SOC teams.

6. Solution

- Conducted in-depth header analysis to identify mismatched sender information.
- Verified SPF/DMARC settings and found inconsistencies and invalid records.
- Analyzed attachment and confirmed it was an executable masquerading as a PDF.
- Used VirusTotal to identify malware type and cross-referenced with known indicators of

compromise.

- Suggested appropriate SOC response actions such as blocking IP and blacklisting file hash.

7. Final Conclusion

The investigation confirmed a well-crafted phishing attempt aimed at tricking the sales department into executing malicious software. Based on IOC validation and malware detection, immediate preventive actions have been recommended. This case highlights the importance of routine email scrutiny and rapid SOC response in mitigating phishing risks.