

Rakesh Sominath Ghodeswar

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OBJECTIVE

To obtain a challenging position in a firm that allows me to utilize my skill, abilities and experience in an executive capacity, where I can effectively contribute to operations. I am also eager to learn new skills and technological advancements.

PROFESSIONAL SUMMARY

- Currently Working with Wipro Ltd. as a Cloud Support Engineer.
- 1+ Years of experience in Microsoft Azure cloud computing.
- Good knowledge in Windows, Linux domain.
- Experienced with deployments, Maintenance and troubleshooting applications on Microsoft Cloud Infrastructure Azure.
- Overall Experience of 2+ years in IT infrastructure to support Client services.
- Extensive experience in installation, configuration and administration of Windows.

CERTIFICATIONS

- Az-900- Microsoft Azure Fundamentals
- Az-104- Microsoft Azure Administrator
- CMS Certified Cloud Architect Certification
- PGoogle Cloud Certification- Associate cloud Engineer-2021
- Sale force Community cloud implementation

PROFESSIONAL EXPERIENCE

1) Currently working with Wipro Infotech Ltd. Mumbai, as a Azure admin from 1 JAN 2021 To till Date.
Client: ICICI Bank Ltd. Bandra East.

- Managing multiple applications hosted on Azure Cloud.

- Managing Azure infrastructure, deployments and configuration different Azure services, as per application requirement and architecture review.
- Managing and working on core Azure services like Virtual machine, Virtual network, subnet, network security group, Route configuration, backup and recovery, Load balancer, Express route and site to site VPN connectivity, Storage configuration and management, Azure Monitor etc.
- Migration of resources from one subscription to another subscription and from one resources group to another resources group.
- Migration of subscription from one tenant to another tenant.
- Working on Azure Security Center recommendation and mitigating all risk or taking appropriate action as per recommendation.
- Windows OS hardening as per ICICI policy document.
- Understanding various Application's Architecture flow and accordingly providing the cost estimation for Azure resources.
- Performing the Cost optimization activities on the Azure Subscription.

Configuring billing alerts get notification about resource consumption and billing amount.

- Implementing and configuring AVD (Azure Virtual Desktop) for employee working remotely to help business function normally during the pandemic period as per requirement.
- Support and Troubleshoot AVD related issues.
- Done Migration of Classic AVD to ARM.
- Raising ticket Microsoft for critical production issue to faster resolution.
- Vulnerability gaps closer and hardening of Linux and Windows VMs.
- Working on unused resource clean up activity like storage account, Public IP address, Virtual machines and disk etc.
- Preparing SOPs for new task performed and uploading same in shared drive to have access for other team members.
- Coordination with different-different teams from Cloud and On-Premise support for faster deployment of application resources and troubleshooting.
- Set up service health alert for all subscription.
- Monitoring alerts and take necessary action against it.
- Configuring backup for Azure virtual machine and PASS services.

2) Worked with Wipro Infotech Ltd Mumbai, as a System Administrator from 1 April 2020 to Dec 2022
Client: ICICI bank Ltd (Head office). Bandra East.

- End user support for daily desktop, application & hardware related issues.
- Installation & troubleshooting of Operating System Window 7.

Installation of basic applications likes AV, MS Office and other applications.

Domain joining of installed system.

- Installation of Thin client and configure Arcos application on thin client.
- Troubleshooting Software & Hardware related Problems.
- Using SR tickting tool for Incident Management & Asset Management.
- Follow-through & monitor ticket flows for critical issues.
- Configuration & Troubleshooting of Email clients like MS Outlook 2013, 2016 and other MS-Office products.
- Unlock & Reset user password through AD. Adding hostname in AD.
- Using a WINDOWS for patching and software deployment.
- To support software application like symantic, Fore Scout, Blue coat and WSS.
- Remote support to internal users through LanDESK remote access software and Webex for Business.
- Using the system compliance tools – symantic encryption, DLP, SOPHOS.
- Managing Handling LAN & Wireless Network Issues.

3) Worked with Wipro Infotech Ltd Mumbai, as a Administrator from 21 Sep 2019 To Mar 2020.

Client : ICICI bank Ltd(Head office). Bandra East.

- Configuring & Troubleshooting Windows Client Support win 10.
- Configuring & Troubleshooting Microsoft office Outlook.
- RSA Secured ID Configuration and troubleshooting.
- Using Service Now Tool for Incident Management & Asset Management.
- Symantec AV management experience, Point sec product management experience.
- Unlock and reset user accounts from AD.
- Configuring and troubleshooting Good Application (mail client) on windows and MAC / I Pad
- Calls resolutions using the remote monitoring tools like Ms teams, LanDESK, Windows remote assistance etc.

EDUCATION

- B.Sc. CS From Dr Babasaheb Ambedkar College, chembur (W), Mumbai University in 2020 With 6.01 CGPA aggregate.
- H.S.C from Atomic energy junior college, BARC (W), Maharashtra Board in 2015 With 49.60%
- S.S.C from Srikant premraj guggle high school (E), Maharashtra Board in 2013 With 60%

PROFESSIONAL TRAINING

- Completed MCSE (Windows Server 2012r2) Training from CMS Forum.

Configuration of, Domain Controller, Active Directory, Creating Users, Groups and OU's, Configuration of DHCP server DNS server, File Services in Windows Server 2016r2,

Completed CCNA Networking with Windows Server 2016, Networking with Windows Server 2016(70-740),

Networking With Windows Server 2016(70-741), Redhat System administration, Implementing MS Azure Infrastructure Solution, MS Server Virtualization with hyper-V, ITIL Foundation

PERSONAL DETAILS

Date of Birth: 7 August 1998

Marital Status: Unmarried

Languages: English, Hindi, Marathi

Hobbies: Listening music, playing cricket, Learning new things.

Strengths: Hard-working, Punctual, Quick learner.

DECLARATION

I hereby declare that all the information furnished above are true.

Rakesh Ghodeswar