

# IT System Administrator

## VISHAL LOKHANDE

Phone: (+91) 9773593756

Email: vishallokhande52@gmail.com

Address: 1<sup>st</sup> Floor, Gawad Chalwl,

Dahisar Gavthan, Near fish

market, Dahisar (W), Mumbai - 68

### Objective

To specialize in the area of System Administration / Infrastructure management and acquire Knowledge on emerging technologies. To work in an organization that provide s ample opportunities to learn and to contribute.

### Technical Skills

- Working knowledge of windows OS - Windows 7, Windows 8, windows 10, windows server 2012, Windows server 2019
- Managing & Configuration of Domain Name Server, Active Directory, Roaming Client, Security Policy, User Policy.
- Configuration & managing of Netgare 420 NAS Storage Device.
- Installation and configuring raid on of DELL, HP Rack Server.
- Basic Knowledge of FortiGate firewall.
- Knowledge of Microsoft Office 365 Email Exchange Admin
- Planning and implementation of new ESXi servers and managing using vCenter 7.0.
- Administration of VMware infrastructure through VMware Vcenter server, Configuration VMotion, Svmotion, HA, DRS, Standard Switch, DVSwitch.

### Certification & Professional courses

- DIPLOMA COUESE IN COMPUTER HARDWARE AND NETWORKING FROM GRAND COMPUTER EDU PVT LTD, DADAR
- MICROSOFT CERTIFIED SOLUTION ASSOCIATE (MCSA).
- VMWARE VSPHERE 7 @ ATTARI CLASSES.

### Work Experience

#### Assistant Manager - IT Infra Administrator

**SBI Payment Services Pvt Ltd. December 2021 till Present**

- Installation and configuration of Windows 2008/2012/2019 Server/Windows/Win 7/Win8/Win10
- Installation and Managing Dell PowerEdge R440, R240, R540 Server and Raid Configuration
- Managing Active Directory Administration Creation of Users, groups, Policies, password reset-Unlock,

- Managing Office365 mail Admin Portal
- Managing Seqrite Endpoint Security Antivirus Admin Portal, DLP, File activity monitoring, web security.
- Installing and Configuration O365 Outlook Client on all Pc's and Mobile Devices
- Managing VC Software (Microsoft Teams)
- Trouble shooting network connectivity related problems
- Configuration of wireless Routers, Modem, printers, scanners, webcam, etc.
- Detecting and Resolving critical Hardware failure.
- Managing and Configure NAS Storage for files sharing and data backup (Netgear Ready NAS 420)
- Troubleshooting of Hardware and Software related issues
- Maintaining FORTIGATE 100E FIREWALL, VPN Connectivity
- Managing and Configure RUCKUS Access Points for Wi-Fi.
- Providing timely support to users.
- Maintaining the System Inventory & updating all record of it equipment's.
- Performing audits of I.T. assets and equipment.
- Procuring all kind of software and hardware for users.
- Managing RCON PIM system for remote access of servers, Storage & network devices.

## **Sr. Technical Support Engineer**

### **TECHNOPOINT SOLUTIONS - August 2017 to November 2021**

#### **Managing Site Details: -**

- Stat Bank of India (Merchant Acquiring Business Dept)
  - Swaraaj Shipping & Logistics Pvt Ltd
  - Lexicon Overseas Pvt Ltd
  - SBI Pension Funds Pvt Ltd
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- Installation and configuration of Windows 2008/2012/2019 Server/Windows/Win 7/Win8/Win10
  - Installation and Managing Dell & HP Server and Raid Configuration.
  - Managing Active Directory Creation of Users, groups, password reset,
  - Managing Office365 and Antivirus Support
  - Installing and Configuration O365 Outlook Client on all Pc's and Mobile Devices
  - Managing VC Software (Microsoft Teams and Webex)
  - Trouble shooting network connectivity related problems
  - Configuration of wireless Routers, Modem, printers, scanners, webcam, etc.
  - Detecting and Resolving critical Hardware failure.
  - Managing and Configure NAS Storage for file sharing and data backup
  - Troubleshooting of Hardware and Software related issues
  - Maintaining **FORTIGATE 100E FIREWALL** and **RUCKUS AP**
  - Providing timely support to users from remotely and on site.
  - Maintaining the System Inventory & updating all record of it equipment's

## Customer Support Engineer

### Asia Pacific Systems - October 2010 to July 2017 Site Details - State Bank of India (Corporate Center Office)

- Managing Active Directory Creation of Users, groups.
- Installing and configuring lotus notes.
- Management of Symantec Endpoint Antivirus server / Client (Managed/Unmanaged).
- Trouble shooting network connectivity related problems.
- Assembling and Maintenance of Desktop machines.
- Detecting and Resolving critical Hardware failure.
- Configured Email Accounts in all smart mobile phones.
- Installing and configuring Lotus Notes Traveler client on all Smartphones (Apple iPhone iPad, Android ).
- Installation of various Operating systems likes Windows, Windows\_2003, Windows\_2008 Server, Windows Vista, Windows 7, Windows 8, Windows 10 etc.
- Installation of Third-party Software like MS-Office, Adobe Suite, Corel Suite, Visual Studio, Oracle, Toad, Dot net, IBM MQ, Tally etc.
- Configuration of Modem, printers, scanners, webcam, and imaging devices etc.
- Maintaining the System Inventory & Updating all record of it equipment's.  
Handling the daily Service Desk Request

## Education

- S.S.C. PASSED (Maharashtra Board)
- H.S.C. PASSED (Maharashtra Board)
- B.A. PASSED (From Mumbai University)

## Achievement

Recognition of outstanding performance for 01<sup>st</sup> Quarter (Q1) during FY 2022-23

## Personal Information

Date of Birth	: 05 May 1990
Nationality	: Indian
Gender	: Male
Marital Status	: Married
Languages Known	: English, Marathi, Hindi
Hobbies	: Playing Cricket & Traveling

