Name : Jugal Pradip Sampat

Address • Mumbai, Maharashtra, 400089

B -Tech (Electronics & Telecommunications)

Phone No.: +91 9820718137 Email : jpsampat@gmail.com

Linguistic Abilities: English, Hindi, Marathi, Kutchhi and Gujarati.

Objective:	To enter the challenging domain of IT-Infrastructure Development and technology management armed with the perfect blend of engineering and management concepts, which are a must in today's dynamic work environment.
Skills:	Dev-Ops tools like Jenkins, Docker, Nginx, Nagios, Git Repository Build Cloud Infrastructure in AWS, GCP, Azure, Digital Ocean, Sysadmin Operations like Virtualization, Backups, Firewall, Securities, Monitoring tools

Experience:

Home First Finance (Head of IT Infrastructure)　　　　　13 Jan 2022 to present

- Handling the complete IT Infrastructure for Head Office On-Premises and Cloud
- Architecture Designing of AWS Cloud having Integration of API Service on Mobile Application and Website
- Working on end-user computing (EUC) and Policy implementation for the Security and Assets
- Handling On-Premises Infrastructure related to Network Level like Firewall, Switches, Router along with Datacentre of Head Office
- Managing and Controlling the Endpoint securities as per the NHB Guidelines and Implementing the MDM Solution for the Organization
- Organizing the IT Infrastructure on AWS Cloud with Cost Optimization and Stability
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Iksula Pvt Ltd Service (Team Lead)　　　　　18 Nov 2020 to 12 Jan 2022

- Handling Team of 5 Engineers in Sysadmin and Dev-Ops
- Building Infrastructure of Production, Dev, QA and UAT for Web application having 1M users
- Designing Infrastructure on Multiple Cloud Services like GCP, AWS and Azure for Dev, QA & UAT
- Handling CI\CD pipeline on Jenkins and making the deployment as quick and possible
- Designing Infrastructure with minimal cost and proper efficiency
- Building Infrastructure including Servers, Databases, Storage, Monitoring tools, Security, etc.
- Handling issue and providing resolution for day-to-day task of Sysadmin and Dev-Ops Engineers

Proatar Platform Pvt Ltd. (DevOps Engineer)　　　　　12th May 2019 to 10 Nov 2020

- Worked on Docker Installation and Setup with Linux Tomcat and Apache Servers
- Worked on Jenkins to create CI/CD Pipeline
- Everyday working on AWS Services like EC2 Instance (Spot and On-Demand Servers with Auto Scaling Group, EC2 Snapshots), RDS (MySQL), Different types of Storage (EFS and S3), Lambda Scripting, Cloud Watch (Detail Monitoring like CPU, HDD and Memory configuration), AWS Backup Service, AWS EC2 Security Group, Configuration of Load Balancer for EC2 Instances, Elastic IP Addressing and Addressing AWS for reducing the Cost of Servers.
- Installation and Configuration of Tomcat and Apache Servers as per the requirement of Application
- Worked on Digital Ocean Cloud Service for building the complete environment of Tomcat and Apache Servers on Linux Server like Ubuntu
- Setup the ELK monitoring tool for the Application and Server logs and health
- Lambda Script written in python for Auto Start and Shutdown of Servers as per the requirement to reduce the cost of servers
- Worked on phpMyAdmin installation and configuration with MySQL Database
- Configured Jump Box for the Server security and connecting with SSH tunnelling
- Worked on Ubuntu Servers like making start-ups bash script, Installation of Tomcat, Apache Server, and WordPress Websites

Wipro Limited   24ᵗʰ December 2015 to 1ˢᵗ May 2019

- Working as a "Technical Consultant" for Microsoft Exchange On-Premises.
- Completed Communication Skill & Technical Training for Microsoft Exchange 2007/2010/2013/2016 On-Premises
- Working as a Microsoft Exchange Administrator
- Troubleshooting and resolving issue for US based clients with remote hands assistance.
- Issue based on Repairing Databases, Calendar, Backup, Public Folders, Migration, DAG, Certificate Issue
- Office 365 migration

Advance Computer Service International Resources   22ⁿᵈ Sept 2014 to 2ⁿᵈ Dec 2015

- Performing role of "System Administrator Trainee"
- Installing & configuring, VMware, EXsi, vSphere Client, VCenter Server.
- Onsite Support for Servers Management
- Troubleshooting and resolving issue for US based clients with remote hands assistance.
- Configuring Backup Software – Symantec Backup, CCARC Backup, Commvault Backup, Symantec Ghost, Ancient Backup and Cloud Based Barracuda Backup.
- Provided customer support including Daily backups, testing network connections, equipment installation and turn-up.
- Network monitoring (N-able) – Upgrading, Configuring Different Functions, Automation, etc.
- Ticketing software (Autotask) – Understanding Contact creation, Assigning and configuration.
- Configuration & Console Management of AVAYA Phone (VOIP) and EPBX Patch Panel
- Basic Configuration on L3 and L2 cisco and Dell switches, Firewall Monitoring activities
- VPN, DR, Storage, BCS, MPLS, VLAN, Active directory. Profound of Windows OS Server (2003 – 2012 R2) & Macintosh OS (Leopard – Yosemite)

MDR Technologies Ltd (MX)   5ᵗʰ August 2012 to 10ᵗʰ August 2013

- Performing role of "Technical Engineer"
- Technical Advisor to Customer as a Sales and Marketing Executive for various Products.
- Demonstration and Product Description of Electronics Components.
- Handling and Demonstration Products to customers in B2B Exhibition

Total Solutions India   2007 to 2011

- Performing role of Desktop Engineer" in IT Operation Role
- Managing a team of trained IT professionals to provide IT Support to multiple client side
- Troubleshooting and Setting up NAS (Network Access Storage) Network for Server & client through Switches and Router
- Thin client Installation, Configuration, Troubleshooting and Onsite Support • Windows Server Setup – Active Directory (Installation, Configuration & Setup)
- Virtual Machine Setup, Troubleshooting and Configuration.
- Network Access Storage Setup – RAID 0, RAID1, RAID 5, RAID 10)

Education:

Bachelors of. Technology.
Institute Name : Mukesh Patel School of Technology Management and Engineering
Duration : 2010-2014
---Diploma
in Electronics
Institute Name : Shah & Anchor Kutchhi Polytechnic
Duration : 2007-2010

Secondary School Certificate (S.S.C)
Institute : Pune Vidhya Bhavan
Duration : 2006-2007

College Presentation:

- Title: Bluetooth Base ECG Monitoring (B.Tech 4th year)
- Title: Color Detector (B.Tech 3rd Year)
- Title: Eco-Friendly Horn (Diploma 3rd Year)
- Prepared and made a presentation on Flexible Electronics (B.Tech 2nd year)
- Presentation and Report on Speech Recognition Process (B.Tech 2nd year)

All of my experiences have involved working within a team-based culture. This involved planning, Organization, co-ordination and commitment.

Extra-Curricular Activities & Interest :

- ITIL Foundation Certified (My Candidate ID : 1000686448)
- Worked as Volunteer in ICTSM under coordinator of PMI (Project Management Institute)
- Soft Skill Training in College.
- Associate Student Placement Coordinator (for the batch of 2012, technology cell)
- Part of Technical Committee in Second Year.
- Part of Technical Team for Sattva 2010 (College Annual Festival)
- Adventure sports and Photography. • Assimilating Technology trends