

Core competencies: SME with 15+ years of experience in Messaging solutions - Office 365 (Cloud), Tenant to Tenant Migration, ATP, Microsoft Defender ATP, Azure information Protection, Conditional Access, Microsoft Teams, Migration from Skype for Business online to Teams, OneDrive, SharePoint admin, IBM Lotus Notes Domino, IBM Sametime, Lotus Traveler and Blackberry Enterprise Server. Managed successful migration from Lotus Notes to Office365, Security Assessment, Anti-spam solution

Single handedly implemented Lotus Notes and Sametime, Traveler /Blackberry across 10 Territories.

Career objective

To be part of a dynamic organization that can extract the best of my abilities and providing opportunities to further expand my knowledge beyond the current level and helping me in growing along with the organization.

Experience Summary

Key Projects

- ✦ Tenant to Tenant migration
- ✦ Migration from Skype for Business online to MS Teams
- ✦ Preparation of Design document as per requirement
- ✦ Implemented ATP and AIP as per company requirement
- ✦ Mobile Device Management and migration
- ✦ Azure application implementation
- ✦ Conditional access Policy as per Security requirement
- ✦ Single handed implementation of Lotus Notes email solution across all 10 Territories of Landmark Group
- ✦ Office365 administration
- ✦ Microsoft Teams Expert
- ✦ Expert in Email Gateway (EOP/Sophos)
- ✦ Azure AD Administration
- ✦ One drive/SharePoint Online Administration
- ✦ Active directory federation services
- ✦ Implementation of Security features
- ✦ Migration of Messaging Technology from Lotus notes to office365
- ✦ Centralization of Lotus Notes environment from decentralized environment
- ✦ Implementation of **Domino Cluster** across Landmark Group
- ✦ Rollout Lotus Notes **Client across** Landmark Group
- ✦ Migration of **Domain Name Change**
- ✦ External email address changed across Landmark Group (8,000 users)

- ✦ Implementation of Office 365 MS Exchange solution
- ✦ Quest migration Tools implementation for Domino to Office 365 migration
- ✦ Migration of Domino servers from Linux to AIX (64 bit) to 8.5.3 (June 2011)
- ✦ Blackberry 5.x/ Z10 Server installation, configuration and implementation
- ✦ Implementation of proactive guidelines/best practices in Lotus Notes domain

Microsoft Office 365 – MS Exchange

- ✦ More than 5 years of strong experience in Office 365 Exchange online
- ✦ Expertise in MS Exchange:
 - Complete product knowledge of MS Exchange
 - Tenant to Tenant migration
 - Security setup of MS Exchange (Office 365) including anti-spam, Exchange online protection, MFA, Litigation hold, Audit Policies, ATP, AIP etc.
 - Security Assessment and strong knowledge of security audit of Office 365
 - Office 365 Exchange online, Right fax, SMS Gateway and Collaboration
 - Azure Active directory Connect/ADFS
 - Microsoft Team Expert
 - Implementation of MDATP
 - Azure application rollout

Lotus Notes

- ✦ Over 10 years' experience in IBM Domino Server Infrastructure design, implementation & Support
- ✦ Accountable for Lotus Notes Messaging Lead for 40+ Domino Servers across Landmark Group with presence in GCC with 13,000 users
- ✦ Expertise
 - Upgrade and Support for Lotus Domino Servers from 6.5.4 to 7.0.2 to 8.5.3 FP1 to 9.x on Linux /AIX, Lotus Sametime servers and Lotus Notes Traveler to 8.5.3/9.0
 - Implementation and Support of Blackberry Enterprise Infrastructure design
 - Blackberry Server upgradation from 4.0. to 5.0.3
 - Configuration of Domino Partition Server
 - Managing Lotus Sametime Server and Lotus Traveler Server
 - Security Audit for Messaging technology
 - Disaster recovery setup for IBM Domino Server solutions
 - Domino Sametime centralization from De-centralized environment
 - Domino decommissions
- ✦ Strong experience in ActiveSync

- ✦ Strong knowledge in Lotus notes security audits
- ✦ Preparation of Lotus Notes User guide
- ✦ Implementation of Domino based Policies
- ✦ Involvement in Technical Transitions for Lotus Notes domain
- ✦ Lotus Notes Admin Handling Lotus notes support and servers
- ✦ End user mail management
- ✦ Lotus notes server monitoring and management
- ✦ Resolving mail routing/Replication problems and resolution
- ✦ Performance monitoring and management including capacity management
- ✦ Quick place Server Installation & related problems
- ✦ Handling Lotus notes operations, technical escalations and administrations
- ✦ Audit, Risk assessment, Value pack for Lotus Notes Domain

Others

- ✦ Outsource management (CTS) for Lotus Notes and Office 365 support
- ✦ Vendor management

Work Experience

1. **Tata Consultancy Services, UAE – Assistant Manager** (since Aug 2018)
2. **Landmark Group, UAE – Manager IT – Systems Administration** (Jan.2009 to Aug 2018)
3. **Wipro Technologies, Pune - Lotus Notes Administrator** (Nov. 2006 to Dec. 2008) [Client:](#) Johnson Diversey
4. **Colgate-Palmolive Ltd, Mumbai - Lotus Notes Administrator** (Jan. 2006 to Oct. 2006) - Centrally managed and supported over 250 Lotus Notes servers across World. - L3 level support to group.
5. **Reliance Group, Mumbai - Lotus Notes Administrator** (Jan. 2005 to Dec. 2005) - Centrally managed and supported over 50 Lotus Notes servers across India
6. **CMS Computer Ltd, Mumbai - Customer Support Engineer** (Sept. 2001 to Dec. 2004)
7. **GES Technologies Ltd, Mumbai - Customer Support Engineer** (Mar. 1998 to Sept. 2001)

Certifications

- ✦ Office 365 certification
- ✦ Microsoft 365 Security Administration
- ✦ Microsoft Azure Administrator
- ✦ Microsoft Enterprise administrator
- ✦ Microsoft Team Admin

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- ✦ Microsoft Exchange Server certified 2013
- ✦ IBM Certified Professional (5.0/6.5/7.0/8.5/9.0)
- ✦ Microsoft Certified System Engineer NT 4.0
- ✦ ITIL

Educational Details

- ✦ First Class in B.E (E&TC) from D N Patel College of Engineering, Maharashtra in 1997
- ✦ First Class in Diploma (Electronics) from Bharati Vidyapeeth, Maharashtra in 1994

Present/Permanent Address

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