



# Zulkarnain Afzal Shaikh



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Mumbai, INDIA

## EDUCATION

Graduation from Sikkim University Mumbai.

## TECHNICAL SKILLS

- Operating System: MS Windows
- Office Suites: MS Office (03, 07, 10 & 13)-Excel, Word, and Power Point.

## WORK HISTORY

- **Rainmedia Technologies 1 year of**

**Experience from Feb -2022 To Till Now**

- **Designation: Azure Administrator**

- Configure Virtual networks connectivity using Vnet peering, VNet-to-VNet VPN gateway
- Connection by using the Azure portal, Point-to-Site VPN connection.
- Creating VMs and dependent resources like; - VM size, Disk type, add data disk and
- Configure virtual network and subnet.
- Create VMs inside an availability set.
- Create and manage VM scale set.
- Create and manage NSG (Network security group).
- Create and manage Azure Storage Account.
- Create and manage Load balancers.
- Troubleshooting Azure VM issues.
- Deploying and Managing Azure Key vaults.
- Creation & Deletion of Azure Resource Groups as per the request.
- Worked on Microsoft Azure Services (Virtual Machine) Vnet, Network security group
- (NSG), App Services, Load Balancer, Application Gateway, Traffic Manager Profile, Backup
- & Site Recovery.
- Provisioning Azure Vnet, VM and Load Balancer.
- Responding to client support requests.
- Contacting clients to find out the nature of the problem.
- Troubleshooting hardware and software issues.
- Installing and maintaining hardware and computer peripherals.
- Installing and upgrading operating systems and computer software.
- Troubleshooting networking and connection issues.

- **Seven Seas Enterprises 3 years' Experience**  
**Joining date:-jan-2019 To Feb-2022**

## **Designation: Desktop Support Engineer**

- Install, upgrade, support and troubleshoot Windows OS, authorized desktop applications, hardware, and peripheral equipment.
- Coordinate and execute preventative maintenance and remedial repairs on computers, laptops, printers, and peripherals.

Resolving daily technical issues and providing desktop support.

Installing, testing, and reviewing desktop software applications.

- Managed deployment of new machines and new software installation.
- Diagnosed analyzed and resolved user laptop PC and handheld device software and hardware issues.
- Trained staff in software use

## **PERSONAL ATTRIBUTES**

- Good communication, planning and organizational skills.
- Highly developed numeracy and computer literacy skills.
- Adopt to work in a team with confidence and dedication.
- Keeping up to date with industry best practice.
- Good client/supplier handling skills.

## **DETAILS & DECLARATION**

Father Name	:	Shaikh Afzal
Age	:	34 years
Place of Birth	:	Mumbai
Passport No	:	R7615182
Date of Issue passport	:	12/12/2017
Date of Expiry passport	:	11/12/2027
Religion	:	Islam
Driving License	:	Valid until 09/07/2023
Marital Status	:	Married

I confirm that all details mentioned above are true to the best of my knowledge.

**Zulkarnain Afzal Shaikh**

