Mubo Houston

Dallas, TX | (929)270-5358 | www.linkedin.com/in/mubohouston/github.com/MuboHouston

Self-driven and organized professional seeking an entry-level software developer position to utilize skills gained at Columbia Coding Boot Camp.

Skills

Technical Skills: HTML, CSS, JavaScript, Bootstrap, JQuery, Server-Side APIs, Web APIs

Soft Skills: Effective communication, Attention to Detail multitasking, Teamwork, Problem-solving Technical Skills:

Education

Full Stack Web Development Columbia Engineering Boot Camps

December 2021- May 2022

Bachelor of Business Administration in Business Administration Brooklyn College, City University of New York **Graduated May 2015**

Experience

Texas Department of Family and Protective Services – Dallas, TX August 2015 to Present Family Based Specialist III

- Maintain confidentiality by utilizing two factor authentication, ensuring IOS and Windows devices are up to date with the latest software, and encrypting emails containing sensitive information.
- Manage caseloads of 20-25 families, including cases involving child abuse and neglect litigations, while working remotely.
- Document case findings in internal database and submit monthly progress reports to supervisor.

Bank of America - Brooklyn, NY and Lubbock, TX

August 2011 to August 2015

Business Teller

- Assisted customers with accessing banking information on the company's mobile application.
- Utilized internal software to troubleshoot, balance, and replenish ATMs.
- Kept bank records and client information protected by adhering to privacy policies and procedures.
- Maintained ongoing written and oral communication with managers, customers and co-workers regarding client product and services referrals.