

PERSONAL DETAILS

Languages: English, Swahili

Nationality: Kenyan

Gender: Male

PROFESSIONAL SUMMARY

A versatile IT undergraduate pursuing a bachelor's degree in communication and computer networks who is driven to succeed in the industry. I am a dependable, hardworking, and committed team player who works well under pressure and with little supervision. Customer-focused problem solver who can adapt to new situations and has technical expertise in midrange system troubleshooting, installation, and repair. Highly developed problem-solving abilities and the ability to implement effective solutions; capable of analyzing and comprehending data; working under time constraints; and presenting myself professionally. Other qualities I bring to the workplace include good teamwork, organizational skills, efficiency, and meticulousness. I take pride in all of my work and I enjoy a good challenge. I have excellent verbal and written communication skills and can relate to a diverse group of people. All of these skills have been honed through previous work experiences and community involvement over the years.

KEY SKILLS AND COMPETENCIES ACQUIRED

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|-------------------------------------|-----|--------------------------------|
| • Cloud Security | • | Excellent ICT skills. |
| • Cloud computing | • | Leadership skills. |
| • Network and information security | • | Planning and Organization. |
| • Metadata Design | • | Administration and Management. |
| • Integration Architecture | • | Education and Training |
| • Distributed Computing | • | Relationship Management |
| • Information Architecture | • | Excellent Analytical skills |
| • Web Services Security | • | Written & oral communication. |
| • Comp Skills + Typing | • | Communication skills |
| • Researching skills | • | Organizational Skills |
| • Customer Service | • • | Problem Solving |
| • Documentation and report writing. | • • | Planning skills |
| • Time management | | Excellent Clerical skills |

WORK EXPERIENCE

CYBER ATTENDANCE

Karatina Cyber | March – June 2022

Duties and Responsibilities

- Helped customers with the use of computers, applications, and the internet usage.
- Responded to customers who encounter error messages while accessing websites, emailing, or downloading content.
- Provided excellent customer care and assist clients to complete forms and returns for KRA, NTSA, NHIF, and other e-government services.
- Assisted customers with downloads, printing, scanning, attaching, and emailing documents.
- Monitored the use of computers, media equipment, printing equipment, and other machines to ensure compliance with café policies and applicable laws and regulations.
- Sold computer accessories, stationery, and other cyber-related goods and services while providing advice to customers on care and usage.
- I performed troubleshooting of hardware, terminals, software, and connectivity issues.
- Cleaned computer areas and tables, and keep the premises neat and tidy.
- Anticipated and promoted computer and Internet-related products and services of the venture.
- Assisted the owner of the cybercafé with basic record keeping and bookkeeping.
- Operated the various printing machinery in the cybercafé.
- Learned to operate various equipment in the media centers, including photo and video equipment, software, etc.

FARM ASSISTANT

Home farm | During School Holidays **Duties and Responsibilities**

- Worked on the farm animals which greatly influenced my final project which dealt with building a mobile application for recording cows' output.

EDUCATION

2017 - 2022: Bachelor of Communication and Computer Networks at Technical University of Kenya.

2003 - 2006: Kenya Certificate of Secondary Educations (KCSE) at Gaichanjiru High School. Attained Grade of B (plain).

1995 - 2002: Kenya Certificate of Primary Educations (KCPE) at Joystar Academy. Attained a 349/500 marks.

TRAININGS AND WORKSHOP

January 2022: Python for data science at Jomo Kenyatta University of Agriculture and Technology (JKUAT), school of computing and information technology.

January 2021 - April 2021: Cisco Certified Network Associate 1 – 3, at Jomo Kenyatta University of Agriculture and Technology (JKUAT), school of computing and information technology.

2018: Computer Literacy at Aberdare Institute of Management.

2018: Driving Literacy at Petanns Driving School.

MEMBERSHIP

Machine learning and data science group TUK.

Green hearts movement TUK.

HOBBIES

- Programming using flutter for mobile applications
- Watching Artificial intelligence tutorials and documentaries
- Programming using Python.
- Learning networking using cisco packet tracer and eNSP.
- Learning about planes and how they have evolved in technology.
- Playing Chess