# Case study on Business Innovation



Done By Team-C

Mudavath Santhosh - 19AG10019 Sandeep Gautam - 19GG20032

# Impact Of Mobile Phones on Socio-Political Scenario:

The goal of this review is to research what Smartphone's are meaning for the general public and furthermore how Smartphone's will change the way of life, public activity, innovation scene and other assorted parts of present day culture. The aim of this review is to see every one of the positive and negative parts of Smartphone on the general public. The review will fundamentally zero in on effect of Smartphone on business, schooling, wellbeing areas, human brain research and public activity. Toward the end, the review will sum up the effect and finish up dependent on wide scope of effects that Smartphone's have on society. The paper will likewise suggest arrangements, to decrease the adverse consequences of Smartphone's and acknowledges more advantages of this leaving innovation.



# Impact Of Mobile Phones on

## Economic Scenario

One of the most clear signs that cell phones are an indispensable piece of the versatile economy, and the economy everywhere, is the way that such countless individuals presently have them. As per the Pew Research Center, an expected 64% of grown-ups in the United States own a cell phone, while 90% of American grown-ups own a cell or the like. As cell phones keep on dropping in cost and expansion in usefulness, that 64% will definitely increment.



Internationally, cell phone entrance has nearly multiplied in the beyond five years. In 2010, it was assessed that about 20% of the worldwide populace utilized cell phones, while by 2014 that number was assessed at 37%. On the off chance that we look as far back as 2008 – which is the principal entire year that Apple's iPhone was accessible (and is broadly respected to proclaim the beginning of the advanced cell phone time) – that number has dramatically multiplied, from about 12% in 2008 to the 37% we see in 2014.

# Case Study on Xiaomi (MI)

# Mobile Phones

Redmi Mobile phones had and have had a great impact on the developing economy of a country by putting the smartest technology so far into the hands of all people.

With the immense turn of modernisation and development of China's versatile correspondence and innovation industry, numerous makers have come up to exploit the developing business sector of cell phone clients.

Around 1 billion individuals own a cell phone. This has prompted the birth of large numbers of the world's well known cell phone brands. One of the significant brand, arose in 2010 was Xiaomi.



#### 1. HISTORY

Xiaomi was established in April 2010 by Lei Jun. MIUI, the ROM made by Xiaomi, transformed into a massive accomplishment and has been ported to various contraptions. Since 2014, MIUI can be downloaded and introduced in excess of 200 devices in both English and Chinese. Before the finish of 2013, Xiaomi had in excess of 30 million MIUI customers all throughout the planet, a noteworthy figure for a young association.

The MIUI ROM isn't pretty much as easy to use as Apple's iOS and gives current organizations, for instance, cloud support, easy to use music player, and an application store. The gathering at Xiaomi happily takes on fan analysis utilizing various channels and updates the ROM routinely with bug fixes, improvement, and additional features.

In 2011, Xiaomi dispatched the Mi One telephone. Xiaomi simply doesn't make its own item, however it manufactures its own hardware. The Mi One was a top-spec telephone with significant highlights.

While observers race to call the Beijing-based association "The Apple of China", Xiaomi likes to balance itself with Amazon.

#### 2. Xiaomi Corporations' Business Strategy

Xiaomi had some awesome accomplishments in its third whole year as a gadget maker. The Company is on course to sell 60 million telephones this year, and it has guaranteed footed (if rather moderate) walks into different business sectors in Asia, for instance, Indonesia and India. The association's improvement is astounding given the assortment in its item inventory beside telephones.

A continuous social checking report on Xiaomi by Resonance China takes apart a gigantic collection of the startup's methods and shows how agreeably they are turning out.

Xiaomi's site is the third biggest business-to-customer (B2C) internet business store in China in terms of deals volume (behind Tmall and nearest rival JD). On China's Singles Day on November 11, a business bonanza saw \$9.3 billion spent on Tmall; and Xiaomi was the top brand on Alibaba's commercial center that day.



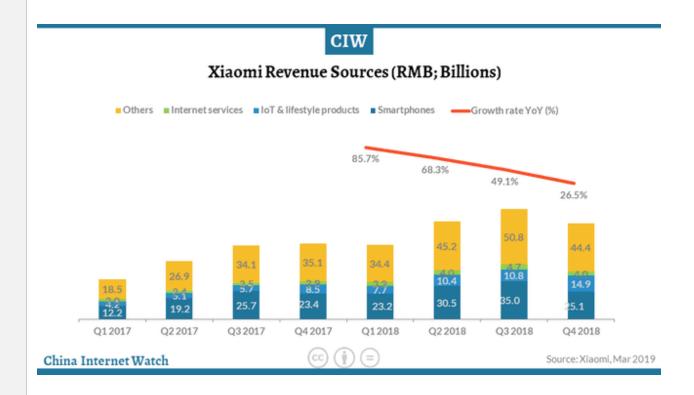
Xiaomi's e-store is updated every day to put an accentuation on which items are next accessible in its progressing streak deals. "Xiaomi's item pages copy best practices from Tmall," says Rand Han, the organizer and overseeing chief of Resonance China.

#### 3. Xiaomi's Business Model to increase Its Revenue

Q2 of 2018 saw Xiaomi a 152% hop in its abroad income which is esteemed at about Rs 16,700 crores. The internet services help Xiaomi get a net benefit of around 60%. At the point when it at first began its tasks in India, Xiaomi profoundly relied upon informal publicizing to spare any kind of overhead cost.

This enabled the Chinese giant to sell its items (cell phones particularly) at a lower cost than its rivals. Xiaomi was able to pull in more clients as a result. More procurement implies more clients who use Xiaomi gadgets.







Some of its clients will, in general, become faithful to administrations like the MIUI, Mi Store, and so on. This is what Xiaomi needed ever since it began manufacturing phones. Selling the best of equipment at a lower cost and creating a dedicated fanbase is Xiaomi's plan of action.

Things weren't, however, that simple for the Chinese company. After an underlying lift to its cell phone deals, Xiaomi went down in positioning not long after players like Oppo, Vivo, and Huawei (with Honor) overwhelmed the phone space through disconnected streams. Even though Xiaomi was the pioneer in the online space, individuals still favored purchasing phones physically.

Therefore, Xiaomi started to grow its disconnected nearness by opening Mi Home stores and joining hands with the neighborhood merchants. Opening Mi Home Stores achieved two targets:

Xiaomi now had one more channel to sell phones.

People visiting the Mi Home Stores would regularly wind up purchasing different extras like power banks, earphones, and other accessories fabricated by Xiaomi.

#### 4. Business Growth Of Xiaomi Corporation



In the second quarter of 2021, Xiaomi's total revenue amounted to RMB 87.8 billion. Xiami has recorded an increase of 64.0% year-over-year. It adjusted net profit for the period was RMB 6.3 billion.

The Chinese have a fixation with establishing world precedents. So when Xiaomi propelled 500 disconnected stores in India in October, 2019 at the same time, it registered a global record to its name. For a brand that has greatly depended on web-based blaze deals, opening so many stores was a new strategy.

Internationally, cell phone shipments declined 4.1% in the last quarter of 2018, topping off the "most noticeably awful year ever" for cell phone shipments as

reported by industry tracker IDC. Be that as it may, India hasn't seen any stoppage.

In 2018, almost 142.3 million cell phones were dispatched in India. That implies a development of 14.5% over the earlier year. Among the cell phones sold in India, Xiaomi has seen significant strides with a 58.6% year-on-year increment in unit deals in 2018 to capture a piece of the overall industry at 28.9% (IDC stats).

It has been in the Indian phone market for just four years but has overtaken Samsung. The latter has a 22.4% share of the overall industry. India represents more than 33% of Xiaomi's cell phone deals all around.

In 2018, Xiaomi India booked an income of Rs 23,000 crore (\$3.24 billion), a 174% development over the earlier year, selling telephones valued at a normal price of \$142.53. Samsung's cell phone business in India rounded up about Rs 37,349 crore (\$4.82 billion) in a similar period, up 9% from the prior year.

The South Korean organization's phones are valued higher with the catalog starting at \$250.

#### 5. ENTRY INTO THE INDIAN MARKET

After its successful market domination in China Xiaomi's major move was to establish itself in India the company had to go neck to neck with domestic as



well as international players already existing in the Indian smartphone



markets.



The new Indian customers were also apprehensive that their data would be directly accessed by the Chinese government. India has a very diverse and competitive smartphone market and to be successful and survive and constantly evolve. Xiaomi had to focus on different strategies and product mixes to effectively target different segments. The segmentation was done mainly on the basis of four factors that were the Purchase power, the required functionality, the technology technological familiarity, and the intended use.

### **CONCLUSIONS:**

 Xiaomi has become one of the most valuable startup from valued currently at US 50 Billion Dollars. It made huge success in the smartphone selling business by implementing mix market strategies which have proven highly successful in the global as well as domestic markets.

- Xiaomi has marketed itself in the lower and mid-tier of the market and has not established or tried to establish itself only a premium product manufacturer which has become one of its biggest strength.
- The strategy of creating the buzz of a company which has also been adopted by top tier brands like Apple and Samsung has been successfully created by Xiaomi and has beaten Apple and Samsung on the price fronts.
- Adopting guerilla marketing as a way of reducing costs along with use of word of mouth publicity and building strong consumer bond has helped Xiaomi to come this far.



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