

# Mufeed Kamal

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## Summary

Current Software Engineering master's student at Arizona State University, with a passion for software development. I am committed to continuous learning and aim to contribute my creativity and technical acumen to develop intuitive, user-centric applications, and websites, pushing the boundaries of digital experiences.

## Education

**MASTER OF SCIENCE IN SOFTWARE ENGINEERING (MS) • ARIZONA STATE UNIVERSITY • 2024-**

- Acquiring advanced knowledge in software development, project management, and more.

**COURSEWORK IN PROGRAMMING • HOUSTON COMMUNITY COLLEGE • 2023 – 2023**

- Obtaining pre-requisite coursework to start the MS in Software Engineering program.
- Coursework relating to Software Development methodology, control structures, object-oriented design, data structures, and recursive algorithms. Python and Java were utilized.

**MASTER OF SCIENCE IN MOLECULAR AND CELL BIOLOGY (MS) • UNIVERSITY OF TEXAS AT DALLAS • 2020 – 2021**

- UTD Graduate Grant Recipient

**BACHELOR OF SCIENCE IN BIOLOGY (BS) • UNIVERSITY OF HOUSTON – MAIN CAMPUS • 2016 - 2020**

- UH Academic Scholarship Recipient

## Relevant Work Experience

**TECHNICAL SOFTWARE SUPPORT INTERN • PCS SOFTWARE • HOUSTON, TX • 09/2023 – CURRENT**

- Provide prompt, courteous, and effective technical support to customers and end-users through various communication channels, such as email, phone, or chat.
- Collaborate with other support team members and cross-functional teams to resolve complex technical issues and ensure timely resolutions.
- Diagnose and troubleshoot software-related issues, identifying root causes and finding effective solutions to resolve technical problems.

**CODING INSTRUCTOR • ICODE • PEARLAND, TX • 07/2023 – 09/2023**

- Instruct students on the use of industry-standard software for graphics design, multimedia creation, web development, and various programming languages and frameworks.

- Stay updated with latest trends and advancements in coding and technology to enhance teaching content.
- Mentored and trained new interns and documented knowledge transfer for future hires.

### **GRAPHICS AND WEB DESIGNER • STUDIO ALPHA • FREELANCING • 01/2018 – 05/2021**

- Building and maintaining websites and web applications using HTML, CSS, Vanilla JavaScript, PHP, Python, and WordPress.
- Implementing responsive design principles, developed and integrated content management systems (CMS) to facilitate website updates and content publishing.
- Designed wireframes and templates for websites, mobile apps, and other digital platforms.
- Created visual designs for various materials, such as but not limited to: logos, branding, brochures, posters, banners, social media graphics, and infographics.

### **Technical skills**

- Skilled in Python, JavaScript (React.js, Node.js, full-stack web development, jQuery, Bootstrap 4), HTML, CSS, SQL (MySQL), PHP, WordPress, Shopify, Firebase, Netlify, Jira, Kanban, Atlassian, Salesforce, and Confluence.
- Experienced in Figma, Sketch, Adobe Creative Suite (Photoshop, Illustrator, InDesign, Dreamweaver, After Effects, Premiere Pro), Final Cut Pro, CorelDraw, Blender, and Cinema4D

### **Relevant Soft Skills**

- UI/UX Research and Design, User-centered Design, Web Based Solutions, Rapid Prototyping, Data-Driven design, Small Team Experience, Graphics Design, UI testing, Web Design, Multitasking, Agile and Scrum Methodology, Software De-bugging, and Software Support.

### **Certifications**

- Scrimba Front-End Developer Career Path – 07/23
- Scrimba UI Design – 08/23
- Scrimba Responsive Web Design – 08/23
- IE Brand and Product Management – 11/22
- IBM Agile Development and Scrum – 11/22
- Google Analytics Individual Qualification – 11/22
- Google ads Search Certification – 11/22
- Microsoft Advertising Certified Professional – 11/22
- HubSpot Academy Inbound Marketing – 12/22