MARTIN STRAZYNSKI

IT SPECIALIST

martin.strazynski@gmail.com
(848) 992-6002

Profile

Seasoned IT professional experienced at putting out fires and restoring calm to the workplace. Deep love of coffee.

Skills

Administration

Maintain systems across multiple platforms and perform required upgrades on a continued basis within budget and on parity with contemporary standards.

Project Direction

Proven ability to lead and manage a wide variety of live events and development projects in team and independent situations.

Support

Streamline assistance for clients by creating video tutorials and documentation enabling asynchronous support while also being able to help customers in real time.

Technical

Windows	Live Streaming	User Training
OS X	High-end System Building	NAS Administration
iOS	Networking	Data Recovery
Android	Application Support	Video Editing
HTML	Large-scale Deployment	Photoshop

Experience

Senior Manager, Multimedia and Content Management   2015-present
Yeshiva University, Office of Communications and Public Affairs

Promoted from prior position. New expanded role included these additional responsibilities: Identified, designed and implemented technology solutions for a host of university communications needs including electronic signage systems, digital archiving and backups, audio visual and live streaming events. Led department on purchasing decisions for technology infrastructure.

Senior Web Administrator and Technologist   2011-2015
Yeshiva University, Office of Communications and Public Affairs

Oversaw daily support of enterprise level CMS. Trained and supported a user pool of 200+ content editors. Established systems and protocols to streamline support including tutorial videos and content editors' newsletter. Pitched and wrote scripts for multiple social media campaigns.

Technologist   2008-2011
Yeshiva University, Institute for University-School Partnership

Developed multiple website revisions for department, each version streamlining user experience and enhancing the department's multimedia content library. Recorded and produced over 250 webinars for website. Provided administrative IT support for department staff.

Technical Support Engineer

2007-2008

Majestic Research (ITG)

Refined backup solution for all staff workstations. Functioned in Help Desk Associate capacity to support end users and assist the IT support team. Implemented video conferencing solution for local and off-site staff. Supervised equipment inventory documentation for hardware and software licenses.

Client Services Representative

2006-2007

American Society of Composers Authors and Publishers (ASCAP)

Supported on-site and remote Help Desk services for 600+ employees. Managed and logged all cases in support ticket tracking software. Set up and deployed 300 workstations as part of infrastructure upgrade project. Automated system imaging procedures for roll-out.

Education

Yeshiva University, Sy Syms School of Business - New York, NY

B.S. in Business, focus in Information Systems

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