Microsoft Certified Power Platform Developer (PL-900) | Power Apps, Power Automate, Dataverse, SharePoint, SQL & PVA Chatbots

Mufzal Shaikh

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PROFESSIONAL SUMMARY

I help **startups, SMBs, and enterprises** build **custom business applications** and automate processes using Microsoft Power Platform. With **2+ years of hands-on experience** in **Power Apps, Power Automate, Dataverse, SharePoint, SQL, JSON, Custom Connectors, API Integrations and Microsoft Copilot Bots (Power Virtual Agents)**, I specialize in delivering solutions that reduce manual work, improve efficiency, and ensure secure access to business data.

Built enterprise-grade apps used by **300+ users** across departments

Built **15+ apps** and **20+ automation workflows**

Automated workflows that **saved 80% of manual work** for clients

Integrated **government APIs and third-party services** with secure authentication

Delivered **20+ client demos, training, and handovers** with 95%+ satisfaction

Whether you need a simple workflow or a complex enterprise app, I can deliver **end-to-end solutions** including design, development, deployment, documentation, user /admin training & support.

SKILLS

◆ Power Platform & Low-Code Development •

Power Apps (Canvas & Model-Driven App)

- Power Automate (Automated, Instant & Scheduled) ◆
- Dataverse, SQL & SharePoint Integration
- Custom Connectors & API Integration
- Chatbots (Power Virtual Agents)
- AI Builder

◆ Database & Data Handling

- SQL (Queries, Data Management, Integration ◆ with Apps)

- Microsoft Excel (Advanced Functions, Data Cleaning)
- JSON (Data Manipulation)

Business Solutions & Productivity

- Process Automation (reduced manual work by up to 60%)
- Secure Role-Based Access & Permissions (Group wise and User wise)
- User Training, Support & Documentation

Professional & Soft Skills

- Problem-Solving & Analytical Thinking

- Client Communication & Requirement Gathering
- Collaboration with Cross-Functional Teams
- Time Management & Deadline-Oriented Delivery

CORE SERVICES (WHAT I DELIVER FOR CLIENTS)

- **Power Apps Development** (Canvas & Dataverse)
- **Workflow Automation** (Approval workflows, Excel automation, system integrations)
- **API Integration & Custom Connectors** (REST APIs, JSON, secure authentication)
- **Data & Access Management** (Dataverse, SQL, SharePoint, Microsoft Lists, RBAC, advanced permissions)
- **AI & Bots** (Power Virtual Agents, AI Builder for intelligent apps and flows)
- **Reporting & Dashboards** (Power BI, Excel automation)
- **App Lifecycle Management** (Solutions, Pipelines, Sandbox–Production deployments)
- **Training & Support** (User guides, client training, ongoing support)

SELECTED CLIENT PROJECTS / CASE STUDIES

- **School Observation App**
  Designed and deployed a Power Apps solution for **50+ HODs and Principals** across 7 branches to track teacher performance, reducing reporting time and paper work by **60%**.

- **CRM System with API-based Lead Verification**
  Developed a CRM in Power Apps integrated with APIs for real-time lead verification, ensuring secure login and scalability for **150+ users**. With multi-level approval flow and **dynamic Document creation** by fetching data from **7** different forms.

- **MSME & CIN API Integration**
  Automated bulk data retrieval from government APIs using Power Automate, eliminating **200+ manual lookups/month**.

- **Document Management System (DMS)**
  Built a secure SharePoint + Power Apps-based DMS with **role-based file access** and version history tracking.

- **Custom Excel Export**
  Created dynamic Excel export directly from Power Apps for **5 internal departments**, reducing dependency on IT support.

- **Multi-level Approval Workflow**
  Automated a **3-stage approval flow** with conditional logic and email notifications, cutting approval turnaround by **70%.**

TECHNICAL EXPERTISE

- **App Development**: Power Apps (Canvas Apps), Dataverse, SharePoint, Microsoft Lists, Power Fx
- **Workflow Automation**: Power Automate (Instant, Scheduled, Automated), Excel Automation, AI Builder, Power Virtual Agents
- **Integrations**: REST APIs, Custom Connectors, JSON, Microsoft Graph API
- **Security & Access**: Role-Based Access Control (RBAC), Azure AD Authentication, Advanced SharePoint Permissions
- **Analytics & Reporting**: Power BI, Excel automation
- **Lifecycle**: Application Lifecycle Management (Solutions, Pipelines, Export/Import, Versioning)
- **Other Skills**: Debugging & Issue Resolution, Technical Documentation, Client Training

CERTIFICATIONS

- Microsoft Certified: **Power Platform Fundamentals (PL-900)** – April 2024

EDUCATION

- **B.Sc. Computer Science** Graduate

CLIENT PROMISE

When you work with me, you get:

Fast & reliable delivery (on-time and within scope)
Clear communication (regular updates, no surprises)
Future-proof solutions (secure, scalable, maintainable)
Long-term support (documentation, training & post-deployment assistance)

Available for freelance projects – Let's discuss how I can automate your workflows and build apps that save your business time & cost.