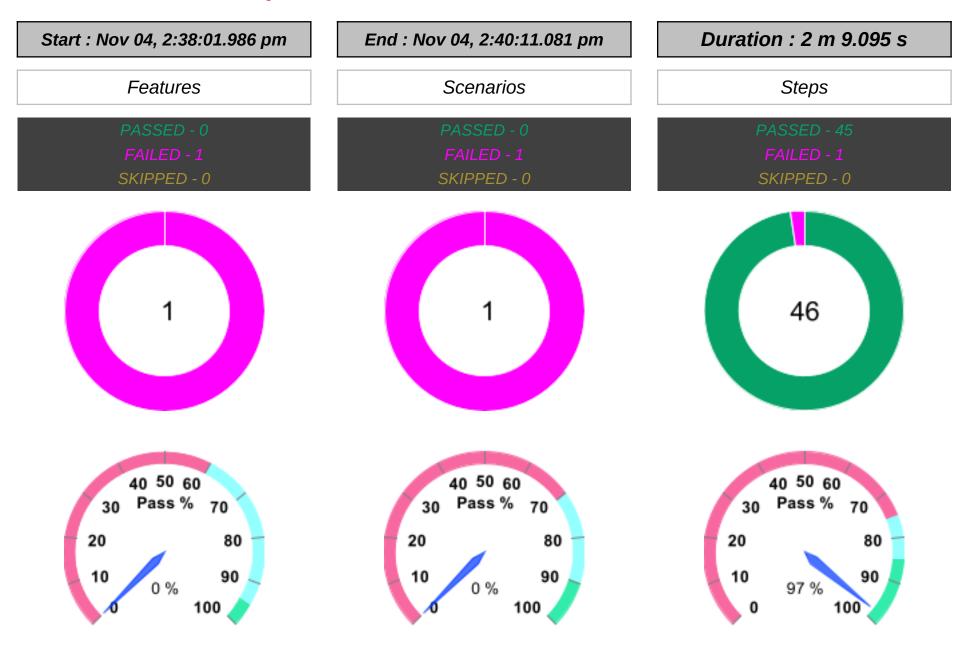
## **Cucumber PDF Report**



Feature			Scer	nario		Step			
Name	Duration	T	P	F	S	<i>T</i>	P	F	S
Verify the Case Page Layout Components	2 m 9.095 s	1	0	1	0	46	45	1	0

FAIL & SKIP SCENARIOS -- 3 --

#	Feature Name	Scenario Name
1	Verify the Case Page Layout Components	Login as Service Users and Verify the Case Page Layout Components

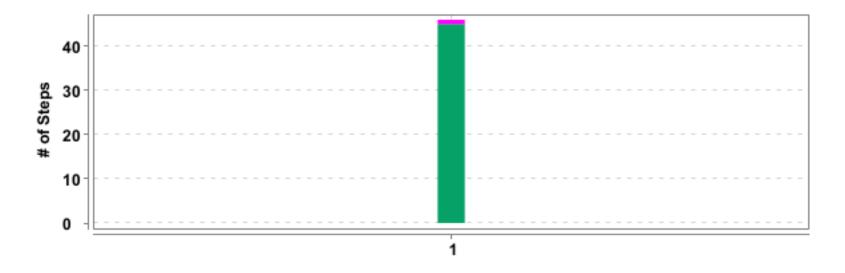
TAG		Scer	nario			Feature T P F		
Name	T	P	F	S	T	P	F	S
@mugesh	1	0	1	0	1	0	1	0

FEATURES SUMMARY -- 5 --



#	Feature Name	T	P	F	S	Duration
1	Verify the Case Page Layout Components	1	0	1	0	2 m 9.095 s

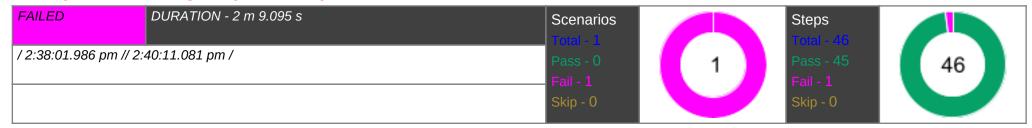
SCENARIOS SUMMARY -- 6 --



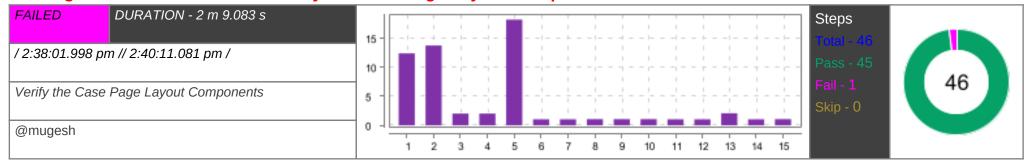
Scenario Name T P F S I	Duration
Login as Service Users and Verify the Case Page Layout 46 45 1 0 2	2 m 9.083 s
Login as Service Users and Verify the Case Page Layout  Components  46 45 1 0	

DETAILED SECTION -- 7 --

## **Verify the Case Page Layout Components**



## **Login as Service Users and Verify the Case Page Layout Components**



#	Step / Hook Details	Status	Duration
1	Given HAC322 user enters "testservicescheduler@gmail.com" and "H@ctest1"	PASSED	12.415 s
2	When HAC322 select the application	PASSED	13.747 s
3	When HAC322 close all the open tabs	PASSED	2.022 s
4	When HAC322 close the bottom bar	PASSED	2.019 s
5	When HAC322 user is on exsiting case record	PASSED	18.216 s
6	Then HAC322 verify case owner field	PASSED	1.058 s
7	Then HAC322 verify account name field	PASSED	1.052 s
8	Then HAC322 verify contact name field	PASSED	1.065 s
9	Then HAC322 verify status field	PASSED	1.061 s
10	Then HAC322 verify priority field	PASSED	1.065 s
11	Then HAC322 verify contact phone field	PASSED	1.047 s
12	Then HAC322 verify contact email field	PASSED	1.059 s
13	Then HAC322 verify case origin field	PASSED	2.084 s
14	Then HAC322 verify type field	PASSED	1.049 s
15	Then HAC322 verify subject field	PASSED	1.063 s

#	Step / Hook Details	Status	Duration
16	Then HAC322 verify description field	PASSED	1.060 s
17	Then HAC322 verify internal comments field	PASSED	1.063 s
18	Then HAC322 verify created by field	PASSED	2.085 s
19	Then HAC322 verify last modified by field	PASSED	1.058 s
20	Then HAC322 verify web email field	PASSED	1.061 s
21	Then HAC322 verify web name field	PASSED	1.061 s
22	Then HAC322 verify web company field	PASSED	1.050 s
23	Then HAC322 verify web phone field	PASSED	1.049 s
24	Then HAC322 verify web email field	PASSED	1.053 s
25	Then HAC322 verify date/time opened field	PASSED	1.053 s
26	Then HAC322 verify date/time closed field	PASSED	1.056 s
27	Then HAC322 verify contact roles	PASSED	2.245 s
28	Then HAC322 verify case team	PASSED	1.055 s
29	Then HAC322 verify case comments	PASSED	1.048 s
30	Then HAC322 verify work orders	PASSED	1.054 s
31	Then HAC322 verify open activities	PASSED	1.056 s
32	Then HAC322 verify activitiy history	PASSED	1.059 s
33	Then HAC322 verify fiels	PASSED	1.046 s
34	Then HAC322 verify approval history	PASSED	1.046 s
35	Then HAC322 verify case history	PASSED	1.048 s
36	Then HAC322 verify Details Tab	PASSED	1.048 s
37	Then HAC322 verify Related List Quick Links Tab	PASSED	1.058 s
38	Then HAC322 verify Activity Panel Tab	PASSED	1.054 s
39	Then HAC322 verify Related Knowlwdge Tab	PASSED	4.092 s
40	Then HAC322 verify Edit button	PASSED	1.044 s
41	Then HAC322 verify Create Work Order button	PASSED	1.046 s
42	Then HAC322 verify clone button	PASSED	1.144 s
43	Then HAC322 verify View Case Hierarchy button	PASSED	1.060 s
44	Then HAC322 verify change Owner button	PASSED	1.054 s
45	Then HAC322 verify Merge Cases button	PASSED	1.047 s
46	Then HAC322 verify Printable View button	FAILED	30.040 s
	org.openqa.selenium.NoSuchElementException: no such element: Unable to locate element: {"method":"xpath","selector":"//div[@part='overlay dropdown']//span[text()='Printable View1']"} (Session info: chrome=130.0.6723.92) For documentation on this error, please visit: https://www.		

#	Step / Hook Details	Status	Duration
	selenium.dev/documentation/webdriver/troubleshooting/errors/ino-such-element-exception Build info: version: '4.18.1', revision: 'b1d3319b48' System info: os.name: Windows 11', os.arch: 'amd64', os.version: '10.0', java.version: '21.0.2' Driver info: org.openqa.selenium.chrome. ChromeDriver Command: [5f13427f315b9ec32450c788cdfa6761, findElement (value=//div/@part-overlay dropdown]//span[text()=Printable View1], using=xpath)] Capabilities (acceptinsecureCerts: false, browserName: chrome, browserVersion: 130.0.6723.92, chrome: (chromedriverVersion: 130.0.6723.91 (53ac07678369, userDataDir: C:\Users\HP\AppDataLLocal\T), fedom.accounts: true, goog:chromeOptions: (debuggerAddress: localhost:50566), networkConnectionEnabled: false, pageLoadStrategy: normal, platformName: windows, proxy: Proxy(), se:cdp: ws://localhost:50566/devtoo, se:cdp\version: 130.0.6723.92, setWindowRect: true, strictFileInteractability: false, timeouts: {implicit: 0, pageLoad.' 300000, script: 30000}, unhandledPromptBehavior: dismiss and notify, webauthn:extension:argeBlob: true, webauthn:extension:largeBlob: true, webauthn:extension:inalgeBlob: true, webauthn:extension:inalgeBlob: true, webauthn:extension:inalgeBlob: true, webauthn:extension:inalgeBlob: true, webauthn:extension:inalgeBlob: true, webauthn:extension:prit: true, vebauthn:extension:inalgeBlob: true, webauthn:extension:prit: true, session ID: 5f13427f315b9ec32450c788cdfa6761 at java.base/java.lang.reflect.Constructor.exeuslewithCaller(Constructor.java:502) at java.base/java.lang.reflect.Constructor.exeuslewithCaller(Constructor.java:502) at java.base/java.lang.reflect.Constructor.exeuslewithCaller(Constructor.java:502) at org.openqa.selenium.remote.ErrorCodec.decode(CrorCodec.java:165) at org.openqa.selenium.remote.exeuslewithCaller(Constructor.java:109) at org.openqa.selenium.remote.exeuslewithCaller(Constructor.execute(DriverCommandExecutor.java:109) at org.openqa.selenium.remote.ElementLocationsElement(Element(DemontLocation.java:109) at org.openqa.selenium.remote.Eleme		
	AFTER - Hooks.hooksclass.tearDown(io.cucumber.java.Scenario)	PASSED	0.583 s
	Login as Service Users and Verify the Case Page Layout Components		
	Company   Comp		