

# Cucumber PDF Report

30-Oct-2024, 2:15:28 pm

Start : Oct 30, 2:13:12.115 pm

End : Oct 30, 2:15:26.417 pm

Duration : 2 m 14.302 s

Features

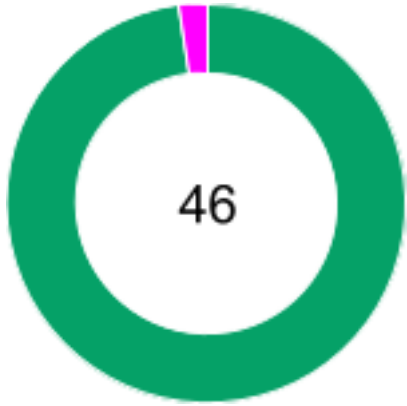
Scenarios

Steps

PASSED - 0  
FAILED - 1  
SKIPPED - 0

PASSED - 0  
FAILED - 1  
SKIPPED - 0

PASSED - 45  
FAILED - 1  
SKIPPED - 0



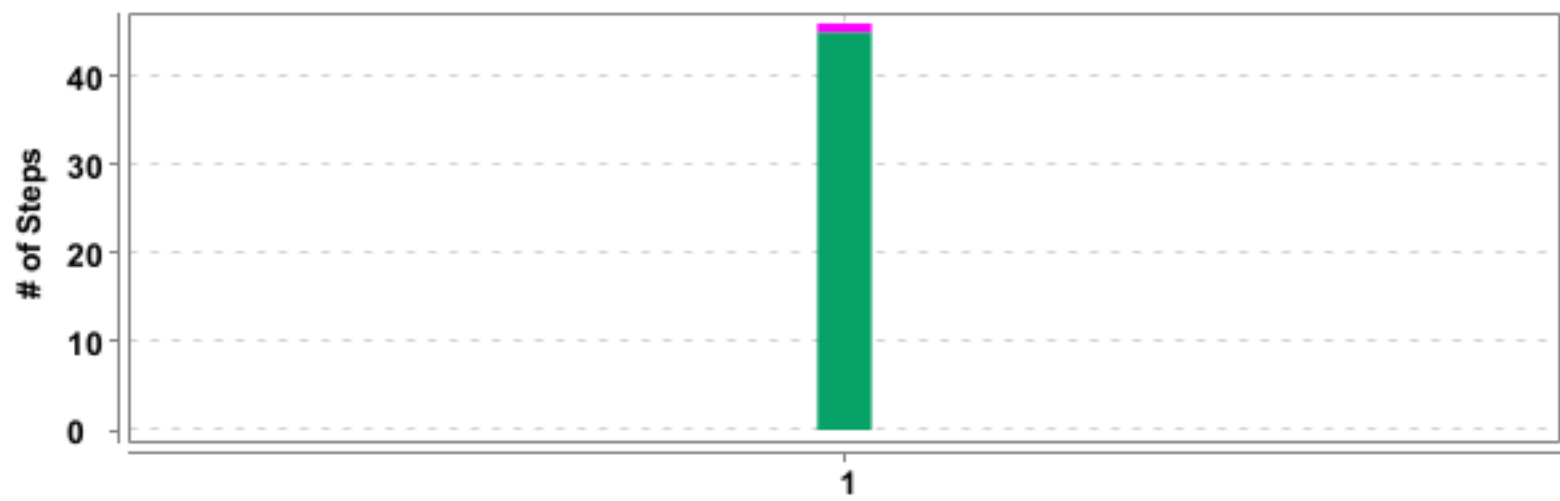
| Feature                                       |              | Scenario |   |   |   | Step |    |   |   |
|---|--------------|----------|---|---|---|------|----|---|---|
| Name  | Duration     | T        | P | F | S | T    | P  | F | S |
| <u>Verify the Case Page Layout Components</u> | 2 m 14.302 s | 1        | 0 | 1 | 0 | 46   | 45 | 1 | 0 |

| # | Feature Name                                  | Scenario Name  |
|---|---|--|
| 1 | <u>Verify the Case Page Layout Components</u> | <u>Login as Service Users and Verify the Case Page Layout Components</u> |

| TAG     | Scenario |   |   |   | Feature |   |   |   |
|---------|----------|---|---|---|---------|---|---|---|
| Name    | T        | P | F | S | T       | P | F | S |
| @mugesh | 1        | 0 | 1 | 0 | 1       | 0 | 1 | 0 |


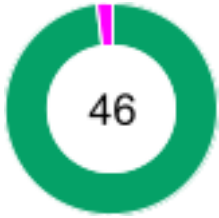


| # | Feature Name                                  | T | P | F | S | Duration     |
|---|---|---|---|---|---|--------------|
| 1 | <u>Verify the Case Page Layout Components</u> | 1 | 0 | 1 | 0 | 2 m 14.302 s |

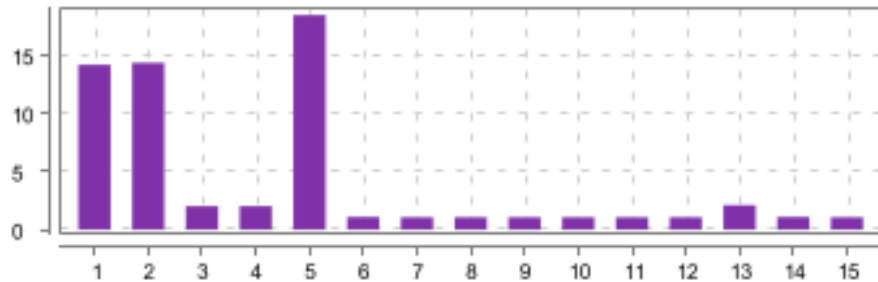
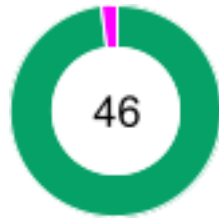


| # | Feature Name                                  | Scenario Name  | T  | P  | F | S | Duration     |
|---|---|--|----|----|---|---|--------------|
| 1 | <u>Verify the Case Page Layout Components</u> | <u>Login as Service Users and Verify the Case Page Layout Components</u> | 46 | 45 | 1 | 0 | 2 m 14.292 s |

## Verify the Case Page Layout Components

|                                      |                         |           |   |            |   |
|--------------------------------------|-------------------------|-----------|---|------------|---|
| <b>FAILED</b>                        | DURATION - 2 m 14.302 s | Scenarios |  | Steps      |  |
| / 2:13:12.115 pm // 2:15:26.417 pm / |                         | Total - 1 |   | Total - 46 |   |
|                                      |                         | Pass - 0  |   | Pass - 45  |   |
|                                      |                         | Fail - 1  |   | Fail - 1   |   |
|                                      |                         | Skip - 0  |   | Skip - 0   |   |

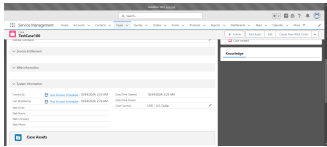
## Login as Service Users and Verify the Case Page Layout Components

|  |                         |  |            |   |
|--|-------------------------|--|------------|---|
| FAILED                                 | DURATION - 2 m 14.292 s |  | Steps      |  |
| / 2:13:12.125 pm // 2:15:26.417 pm /   |                         |  | Total - 46 |   |
| Verify the Case Page Layout Components |                         |  | Pass - 45  |   |
| @mugesh                                |                         |  | Fail - 1   |   |
|  |                         |  | Skip - 0   |   |

| #  | Step / Hook Details   | Status | Duration |
|----|---|--------|----------|
| 1  | Given HAC322 user enters "testservicescheduler@gmail.com" and "H@test1" | PASSED | 14.197 s |
| 2  | When HAC322 select the applicaton                                       | PASSED | 14.387 s |
| 3  | When HAC322 close all the open tabs                                     | PASSED | 2.031 s  |
| 4  | When HAC322 close the bottom bar  | PASSED | 2.029 s  |
| 5  | When HAC322 user is on exsiting case record                             | PASSED | 18.488 s |
| 6  | Then HAC322 verify case owner field                                     | PASSED | 1.102 s  |
| 7  | Then HAC322 verify account name field                                   | PASSED | 1.072 s  |
| 8  | Then HAC322 verify contact name field                                   | PASSED | 1.073 s  |
| 9  | Then HAC322 verify status field   | PASSED | 1.068 s  |
| 10 | Then HAC322 verify priority field                                       | PASSED | 1.079 s  |
| 11 | Then HAC322 verify contact phone field                                  | PASSED | 1.065 s  |
| 12 | Then HAC322 verify contact email field                                  | PASSED | 1.078 s  |
| 13 | Then HAC322 verify case origin field                                    | PASSED | 2.105 s  |
| 14 | Then HAC322 verify type field   | PASSED | 1.099 s  |
| 15 | Then HAC322 verify subject field  | PASSED | 1.069 s  |

| #  | Step / Hook Details   | Status | Duration |
|----|---|--------|----------|
| 16 | Then HAC322 verify description field  | PASSED | 1.087 s  |
| 17 | Then HAC322 verify internal comments field  | PASSED | 1.089 s  |
| 18 | Then HAC322 verify created by field   | PASSED | 2.119 s  |
| 19 | Then HAC322 verify last modified by field   | PASSED | 1.077 s  |
| 20 | Then HAC322 verify web email field  | PASSED | 1.162 s  |
| 21 | Then HAC322 verify web name field   | PASSED | 1.095 s  |
| 22 | Then HAC322 verify web company field  | PASSED | 1.065 s  |
| 23 | Then HAC322 verify web phone field  | PASSED | 1.083 s  |
| 24 | Then HAC322 verify web email field  | PASSED | 1.065 s  |
| 25 | Then HAC322 verify date/time opened field   | PASSED | 1.079 s  |
| 26 | Then HAC322 verify date/time closed field   | PASSED | 1.082 s  |
| 27 | Then HAC322 verify contact roles  | PASSED | 2.319 s  |
| 28 | Then HAC322 verify case team  | PASSED | 1.183 s  |
| 29 | Then HAC322 verify case comments  | PASSED | 1.064 s  |
| 30 | Then HAC322 verify work orders  | PASSED | 1.079 s  |
| 31 | Then HAC322 verify open activities  | PASSED | 1.069 s  |
| 32 | Then HAC322 verify activity history   | PASSED | 1.070 s  |
| 33 | Then HAC322 verify fiels  | PASSED | 1.059 s  |
| 34 | Then HAC322 verify approval history   | PASSED | 1.067 s  |
| 35 | Then HAC322 verify case history   | PASSED | 1.071 s  |
| 36 | Then HAC322 verify Details Tab  | PASSED | 1.056 s  |
| 37 | Then HAC322 verify Related List Quick Links Tab   | PASSED | 1.056 s  |
| 38 | Then HAC322 verify Activity Panel Tab   | PASSED | 1.053 s  |
| 39 | Then HAC322 verify Related Knowlwdge Tab  | PASSED | 4.108 s  |
| 40 | Then HAC322 verify Edit button  | PASSED | 1.067 s  |
| 41 | Then HAC322 verify Create Work Order button   | PASSED | 1.060 s  |
| 42 | Then HAC322 verify clone button   | PASSED | 1.333 s  |
| 43 | Then HAC322 verify View Case Hierarchy button   | PASSED | 1.072 s  |
| 44 | Then HAC322 verify change Owner button  | PASSED | 1.057 s  |
| 45 | Then HAC322 verify Merge Cases button   | PASSED | 1.067 s  |
| 46 | Then HAC322 verify Printable View button  | FAILED | 30.083 s |
|    | org.openqa.selenium.NoSuchElementException: no such element: Unable to locate element: {"method":"xpath","selector":"//div[@part='overlay dropdown']/span[text()='Printable View1']"} (Session info: chrome=130.0.6723.59) For documentation on this error, please visit: <a href="https://www.">https://www.</a> |        |          |



| # | Step / Hook Details   | Status | Duration |
|---|---|--------|----------|
|   | <p>selenium.dev/documentation/webdriver/troubleshooting/errors#no-such-element-exception Build info: version: '4.18.1', revision: 'b1d3319b48' System info: os.name: 'Windows 11', os.arch: 'amd64', os.version: '10.0', java.version: '21.0.2' Driver info: org.openqa.selenium.chrome.ChromeDriver Command: [a1a3426244e61f44777ee59b3c9b6487, findElement {value=//div[@part='overlay dropdown']/span[text()='Printable View1'], using=xpath}] Capabilities {acceptInsecureCerts: false, browserName: chrome, browserVersion: 130.0.6723.59, chrome: {chromedriverVersion: 130.0.6723.69 (3ec172b971b9..., userDataDir: C:\Users\HP\AppData\Local\T..., fedcm:accounts: true, goog:chromeOptions: {debuggerAddress: localhost:61068}, networkConnectionEnabled: false, pageLoadStrategy: normal, platformName: windows, proxy: Proxy(), se:cdp: ws://localhost:61068/devtoo..., se:cdpVersion: 130.0.6723.59, setWindowRect: true, strictFileInteractability: false, timeouts: {implicit: 0, pageLoad: 300000, script: 30000}, unhandledPromptBehavior: dismiss and notify, webauthn:extension:credBlob: true, webauthn:extension:largeBlob: true, webauthn:extension:minPinLength: true, webauthn:extension:prf: true, webauthn:virtualAuthenticators: true} Session ID: a1a3426244e61f44777ee59b3c9b6487</p> <p>at java.base/jdk.internal.reflect.DirectConstructorHandleAccessor.newInstance(DirectConstructorHandleAccessor.java:62)<br/> at java.base/java.lang.reflect.Constructor.newInstanceWithCaller(Constructor.java:502)<br/> at java.base/java.lang.reflect.Constructor.newInstance(Constructor.java:486)<br/> at org.openqa.selenium.remote.ErrorCodec.decode(ErrorCodec.java:167)<br/> at org.openqa.selenium.remote.codec.w3c.W3CHttpResponseCodec.decode(W3CHttpResponseCodec.java:138)<br/> at org.openqa.selenium.remote.codec.w3c.W3CHttpResponseCodec.decode(W3CHttpResponseCodec.java:50)<br/> at org.openqa.selenium.remote.HttpCommandExecutor.execute(HttpCommandExecutor.java:190)<br/> at org.openqa.selenium.remote.service.DriverCommandExecutor.invokeExecute(DriverCommandExecutor.java:216)<br/> at org.openqa.selenium.remote.service.DriverCommandExecutor.execute(DriverCommandExecutor.java:174)<br/> at org.openqa.selenium.remote.RemoteWebDriver.execute(RemoteWebDriver.java:519)<br/> at org.openqa.selenium.remote.ElementLocation\$ElementFinder\$2.findElement(ElementLocation.java:165)<br/> at org.openqa.selenium.remote.ElementLocation.findElement(ElementLocation.java:59)<br/> at org.openqa.selenium.remote.RemoteWebDriver.findElement(RemoteWebDriver.java:356)<br/> at org.openqa.selenium.remote.RemoteWebDriver.findElement(RemoteWebDriver.java:350)<br/> at org.openqa.selenium.support.pagefactory.DefaultElementLocator.findElement(DefaultElementLocator.java:68)<br/> at org.openqa.selenium.support.pagefactory.internal.LocatingElementHandler.invoke(LocatingElementHandler.java:38)<br/> at jdk.proxy2/jdk.proxy2.\$Proxy28.isEnabled(Unknown Source)<br/> at PageObjects.CaseDetailsTab.isPrintableButtonPresent(CaseDetailsTab.java:504)<br/> at StepDefinitions.HAC322_384VerifyCasePageLayoutComponents.<br/> HAC322_verify_printable_view_button(HAC322_384VerifyCasePageLayoutComponents.java:383)<br/> at ?.HAC322 verify Printable View button(file:///C:/Users/HP/git/HACTestAutomation/HeatAndControlAutomation/src/test/java/Features/HAC-322_384%20VerifyCasePageLayoutComponents.feature:59)<br/> * Not displayable characters are replaced by '?'. </p> |        |          |
|   | <p><b>AFTER - Hooks.hooksclass.tearDown(io.cucumber.java.Scenario)</b></p> <p>Login as Service Users and Verify the Case Page Layout Components</p>    | PASSED | 0.816 s  |