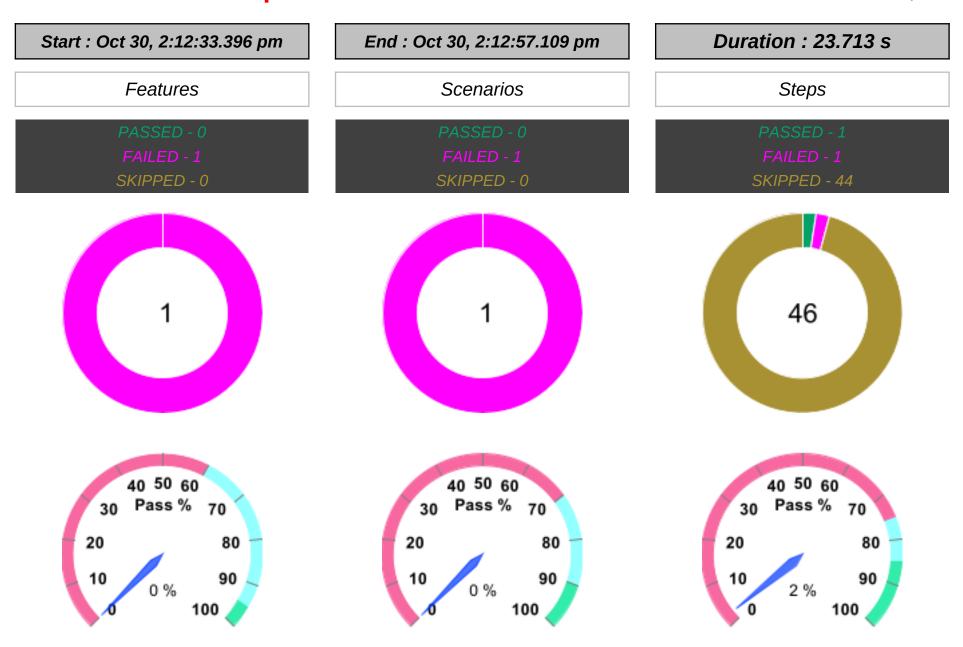
## **Cucumber PDF Report**



| Feature                                |          |          | Scenario |   |   |    | St | ер |    |  |
|--|----------|----------|----------|---|---|----|----|----|----|--|
| Name                                   | Duration | <i>T</i> | P        | F | S | T  | P  | F  | S  |  |
| Verify the Case Page Layout Components | 23.713 s | 1        | 0        | 1 | 0 | 46 | 1  | 1  | 44 |  |

FAIL & SKIP SCENARIOS -- 3 --

| # | Feature Name                           | Scenario Name   |
|---|--|---|
| 1 | Verify the Case Page Layout Components | Login as Service Users and Verify the Case Page Layout Components |

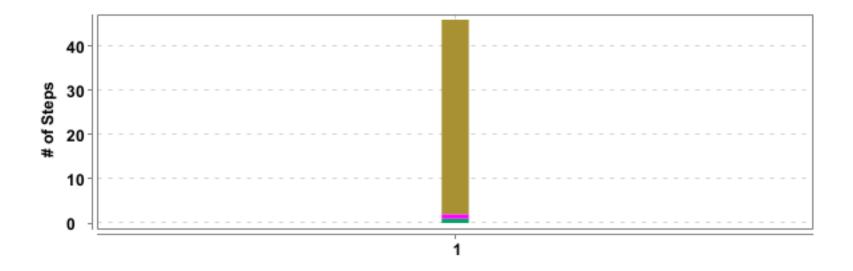
| TAG     |   | Scer | nario |   | Feature |   |   |   |
|---------|---|------|-------|---|---------|---|---|---|
| Name    | T | P    | F     | S | T       | P | F | S |
| @mugesh | 1 | 0    | 1     | 0 | 1       | 0 | 1 | 0 |

FEATURES SUMMARY -- 5 --



| # | Feature Name                           | T | P | F | S | Duration |
|---|--|---|---|---|---|----------|
| 1 | Verify the Case Page Layout Components | 1 | 0 | 1 | 0 | 23.713 s |

SCENARIOS SUMMARY -- 6 --



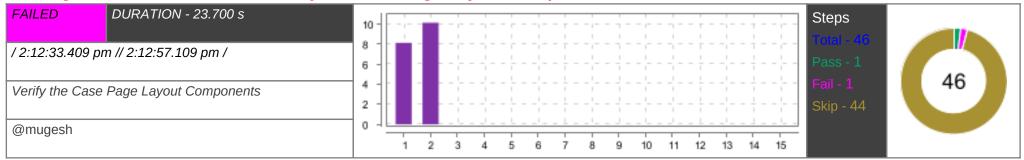
| # | Feature Name                           | Scenario Name  | T  | P | F | S  | Duration |
|---|--|--|----|---|---|----|----------|
| 1 | Verify the Case Page Layout Components | Login as Service Users and Verify the Case Page Layout  Components | 46 | 1 | 1 | 44 | 23.700 s |

DETAILED SECTION -- 7 --

## **Verify the Case Page Layout Components**

| FAILED           | DURATION - 23.713 s   | Scenarios |   | Steps      |    |
|------------------|-----------------------|-----------|---|------------|----|
|                  |                       | Total - 1 |   | Total - 46 |    |
| / 2:12:33.396 pm | n // 2:12:57.109 pm / | Pass - 0  | 1 | Pass - 1   | 46 |
|                  |                       | Fail - 1  |   | Fail - 1   | 10 |
|                  |                       | Skip - 0  |   | Skip - 44  |    |
|                  |                       |           |   |            |    |

## **Login as Service Users and Verify the Case Page Layout Components**



| # | Step / Hook Details  | Status | Duration |
|---|--|--------|----------|
| 1 | Given HAC322 user enters "testservicescheduler@gmail.com" and "H@ctest1"   | PASSED | 8.129 s  |
| 2 | When HAC322 select the application   | FAILED | 10.127 s |
|   | org.openqa.selenium.NoSuchElementException: no such element: Unable to locate element: {"method":"xpath", "selector":"//span[text()='App Launcher']/"} (Session info: chrome=130.0.6723.59) For documentation on this error, please visit: https://www.selenium.dev/documentation/webdriver/troubleshooting/errors#no-such-element-exception Build info: version: '4.18.1', revision: 'b1d3319b48' System info: os.name: 'Windows 11', os.arch: 'amd64', os.version: '10.0', java.version: '21.0.2' Driver info: org.openqa.selenium.chrome.ChromeDriver Command: [f1173c451c34ab5732ad92f7d12f9e4e, findElement {using=xpath, value=//span[text()='App Launcher']/}] Capabilities {acceptInsecureCerts: false, browserName: chrome, browserVersion: 130.0.6723.59, chrome: {chromedriverVersion: 130.0.6723.69 (3ec172b971b9, userDataDir: C:\Users\HP\AppData\Loca\Ur}, fedcm:accounts: true, goog:chromeOptions: {debuggerAddress: localhost:60958}, networkConnectionEnabled: false, pageLoadStrategy: normal, platformName: windows, proxy: Proxy(), se:cdp: ws://localhost:60958/devtoo, se:cdpVersion: 130.0.6723.59, setWindowRect: true, strictFileInteractability: false, timeouts: {implicit: 0, pageLoad: 300000, script: 30000}, unhandledPromptBehavior: dismiss and notify, webauthn:extension:credBlob: true, webauthn:extension:largeBlob: true, webauthn:extension:largeBlob: true, webauthn:extension:minPinLength: true, webauthn:extension:prf: true, webauthn:virtualAuthenticators: true} Session ID: f1173c451c34ab5732ad92f7d12f9e4e at java.base/java.lang.reflect.DirectConstructorHandleAccessor.newInstance(DirectConstructorHandleAccessor.java:62) at java.base/java.lang.reflect.Constructor.newInstance(Constructor.java:486) at org.openqa.selenium.remote.ErrorCodec.decode(ErrorCodec.java:167) at org.openqa.selenium.remote.codec.w3c.W3CHttpResponseCodec.decode(W3CHttpResponseCodec.java:138) |        |          |

| #  | Step / Hook Details   | Status  | Duration |
|----|---|---------|----------|
|    | at org.openqa.selenium.remote.codec.w3c.W3CHttpResponseCodec.decode(W3CHttpResponseCodec.java:50) at org.openqa.selenium.remote.HttpCommandExecutor.execute(HttpCommandExecutor.java:190) at org.openqa.selenium.remote.service.DriverCommandExecutor.invokeExecute(DriverCommandExecutor.java:216) at org.openqa.selenium.remote.service.DriverCommandExecutor.execute(DriverCommandExecutor.java:174) at org.openqa.selenium.remote.RemoteWebDriver.execute(RemoteWebDriver.java:519) at org.openqa.selenium.remote.ElementLocation\$ElementFinder\$2.findElement(ElementLocation.java:165) at org.openqa.selenium.remote.RemoteWebDriver.findElement(RemoteWebDriver.java:356) at org.openqa.selenium.remote.RemoteWebDriver.findElement(RemoteWebDriver.java:350) at PageObjects.SelectApplication.selectApp(SelectApplication.java:24) at StepDefinitions.HAC322_384VerifyCasePageLayoutComponents. HAC322_select_the_applicaton(HAC322_384VerifyCasePageLayoutComponents.java:30) at ?.HAC322_select_the_applicaton(file://IC:/Users/HP/git/HACTestAutomation/HeatAndControlAutomation/src/test/java/Features/HAC-322_384%20VerifyCasePageLayoutComponents.feature:6) * Not displayable characters are replaced by '?'. |         |          |
| 3  | When HAC322 close all the open tabs   | SKIPPED | 0.000 s  |
| 4  | When HAC322 close the bottom bar  | SKIPPED | 0.000 s  |
| 5  | When HAC322 user is on exsiting case record   | SKIPPED | 0.000 s  |
| 6  | Then HAC322 verify case owner field   | SKIPPED | 0.000 s  |
| 7  | Then HAC322 verify account name field   | SKIPPED | 0.000 s  |
| 8  | Then HAC322 verify contact name field   | SKIPPED | 0.003 s  |
| 9  | Then HAC322 verify status field   | SKIPPED | 0.002 s  |
| 10 | Then HAC322 verify priority field   | SKIPPED | 0.000 s  |
| 11 | Then HAC322 verify contact phone field  | SKIPPED | 0.000 s  |
| 12 | Then HAC322 verify contact email field  | SKIPPED | 0.000 s  |
| 13 | Then HAC322 verify case origin field  | SKIPPED | 0.000 s  |
| 14 | Then HAC322 verify type field   | SKIPPED | 0.001 s  |
| 15 | Then HAC322 verify subject field  | SKIPPED | 0.000 s  |
| 16 | Then HAC322 verify description field  | SKIPPED | 0.000 s  |
| 17 | Then HAC322 verify internal comments field  | SKIPPED | 0.003 s  |
| 18 | Then HAC322 verify created by field   | SKIPPED | 0.000 s  |
| 19 | Then HAC322 verify last modified by field   | SKIPPED | 0.000 s  |
| 20 | Then HAC322 verify web email field  | SKIPPED | 0.002 s  |
| 21 | Then HAC322 verify web name field   | SKIPPED | 0.000 s  |
| 22 | Then HAC322 verify web company field  | SKIPPED | 0.003 s  |
| 23 | Then HAC322 verify web phone field  | SKIPPED | 0.000 s  |

DETAILED SECTION -- 9 --

| #  | Step / Hook Details   | Status  | Duration |
|----|---|---------|----------|
| 24 | Then HAC322 verify web email field  | SKIPPED | 0.000 s  |
| 25 | Then HAC322 verify date/time opened field   | SKIPPED | 0.000 s  |
| 26 | Then HAC322 verify date/time closed field   | SKIPPED | 0.000 s  |
| 27 | Then HAC322 verify contact roles  | SKIPPED | 0.000 s  |
| 28 | Then HAC322 verify case team  | SKIPPED | 0.000 s  |
| 29 | Then HAC322 verify case comments  | SKIPPED | 0.000 s  |
| 30 | Then HAC322 verify work orders  | SKIPPED | 0.000 s  |
| 31 | Then HAC322 verify open activities  | SKIPPED | 0.000 s  |
| 32 | Then HAC322 verify activitiy history  | SKIPPED | 0.004 s  |
| 33 | Then HAC322 verify fiels  | SKIPPED | 0.000 s  |
| 34 | Then HAC322 verify approval history   | SKIPPED | 0.000 s  |
| 35 | Then HAC322 verify case history   | SKIPPED | 0.004 s  |
| 36 | Then HAC322 verify Details Tab  | SKIPPED | 0.000 s  |
| 37 | Then HAC322 verify Related List Quick Links Tab   | SKIPPED | 0.003 s  |
| 38 | Then HAC322 verify Activity Panel Tab   | SKIPPED | 0.001 s  |
| 39 | Then HAC322 verify Related Knowlwdge Tab  | SKIPPED | 0.000 s  |
| 40 | Then HAC322 verify Edit button  | SKIPPED | 0.002 s  |
| 41 | Then HAC322 verify Create Work Order button   | SKIPPED | 0.003 s  |
| 42 | Then HAC322 verify clone button   | SKIPPED | 0.002 s  |
| 43 | Then HAC322 verify View Case Hierarchy button   | SKIPPED | 0.000 s  |
| 44 | Then HAC322 verify change Owner button  | SKIPPED | 0.003 s  |
| 45 | Then HAC322 verify Merge Cases button   | SKIPPED | 0.000 s  |
| 46 | Then HAC322 verify Printable View button  | SKIPPED | 0.000 s  |
|    | AFTER - Hooks.hooksclass.tearDown(io.cucumber.java.Scenario)  | PASSED  | 0.556 s  |
|    | Login as Service Users and Verify the Case Page Layout Components   | ]       |          |
|    | Unify to Livery  Why five a Liv |         |          |