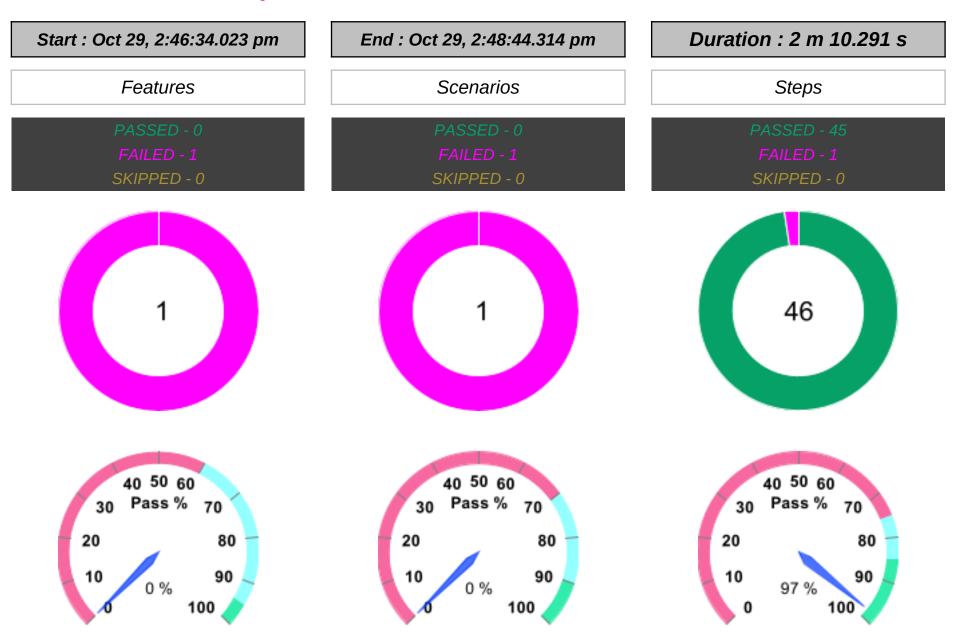
Cucumber PDF Report



Feature			Scer	nario			Step			
Name	Duration	<i>T</i>	P	F	S	T	P	F	S	
Verify the Case Page Layout Components	2 m 10.291 s	1	0	1	0	46	45	1	0	

FAIL & SKIP SCENARIOS -- 3 --

#	Feature Name	Scenario Name
1	Verify the Case Page Layout Components	Login as Service Users and Verify the Case Page Layout Components

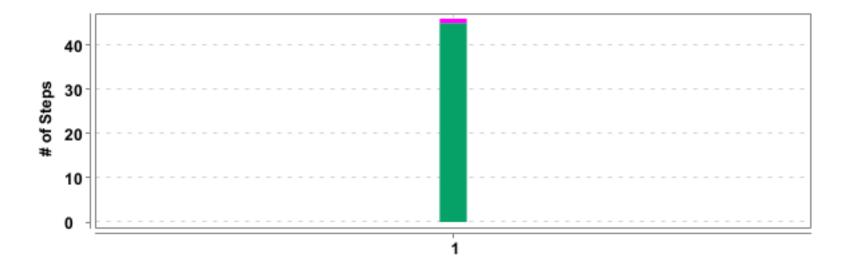
TAG		Scer	enario Feature					
Name	T	P	F	S	T	P	F	S
@mugesh	1	0	1	0	1	0	1	0

FEATURES SUMMARY -- 5 --



#	Feature Name	T	P	F	S	Duration
1	Verify the Case Page Layout Components	1	0	1	0	2 m 10.291 s

SCENARIOS SUMMARY -- 6 --



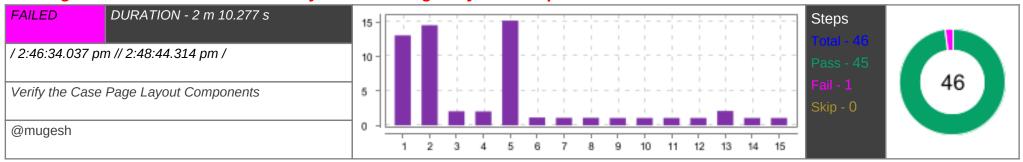
#	Feature Name	Scenario Name	T	P	F	S	Duration
1	Verify the Case Page Layout Components	Login as Service Users and Verify the Case Page Layout Components	46	45	1	0	2 m 10.277 s

DETAILED SECTION -- 7 --

Verify the Case Page Layout Components

FAILED	DURATION - 2 m 10.291 s	Scenarios		Steps	
		Total - 1		Total - 46	
/ 2:46:34.023 pm /	// 2:48:44.314 pm /	Pass - 0	1	Pass - 45	46
		Fail - 1		Fail - 1	40
		Skip - 0		Skip - 0	

Login as Service Users and Verify the Case Page Layout Components



#	Step / Hook Details	Status	Duration
1	Given HAC322 user enters "testservicescheduler@gmail.com" and "H@ctest1"	PASSED	13.060 s
2	When HAC322 select the application	PASSED	14.526 s
3	When HAC322 close all the open tabs	PASSED	2.044 s
4	When HAC322 close the bottom bar	PASSED	2.028 s
5	When HAC322 user is on exsiting case record	PASSED	15.188 s
6	Then HAC322 verify case owner field	PASSED	1.132 s
7	Then HAC322 verify account name field	PASSED	1.099 s
8	Then HAC322 verify contact name field	PASSED	1.093 s
9	Then HAC322 verify status field	PASSED	1.082 s
10	Then HAC322 verify priority field	PASSED	1.063 s
11	Then HAC322 verify contact phone field	PASSED	1.080 s
12	Then HAC322 verify contact email field	PASSED	1.072 s
13	Then HAC322 verify case origin field	PASSED	2.095 s
14	Then HAC322 verify type field	PASSED	1.072 s
15	Then HAC322 verify subject field	PASSED	1.069 s

#	Step / Hook Details	Status	Duration
16	Then HAC322 verify description field	PASSED	1.202 s
17	Then HAC322 verify internal comments field	PASSED	1.066 s
18	Then HAC322 verify created by field	PASSED	2.092 s
19	Then HAC322 verify last modified by field	PASSED	1.067 s
20	Then HAC322 verify web email field	PASSED	1.068 s
21	Then HAC322 verify web name field	PASSED	1.070 s
22	Then HAC322 verify web company field	PASSED	1.070 s
23	Then HAC322 verify web phone field	PASSED	1.065 s
24	Then HAC322 verify web email field	PASSED	1.055 s
25	Then HAC322 verify date/time opened field	PASSED	1.067 s
26	Then HAC322 verify date/time closed field	PASSED	1.068 s
27	Then HAC322 verify contact roles	PASSED	2.314 s
28	Then HAC322 verify case team	PASSED	1.133 s
29	Then HAC322 verify case comments	PASSED	1.066 s
30	Then HAC322 verify work orders	PASSED	1.124 s
31	Then HAC322 verify open activities	PASSED	1.066 s
32	Then HAC322 verify activitiy history	PASSED	1.065 s
33	Then HAC322 verify fiels	PASSED	1.065 s
34	Then HAC322 verify approval history	PASSED	1.060 s
35	Then HAC322 verify case history	PASSED	1.059 s
36	Then HAC322 verify Details Tab	PASSED	1.059 s
37	Then HAC322 verify Related List Quick Links Tab	PASSED	1.058 s
38	Then HAC322 verify Activity Panel Tab	PASSED	1.069 s
39	Then HAC322 verify Related Knowlwdge Tab	PASSED	4.227 s
40	Then HAC322 verify Edit button	PASSED	1.078 s
41	Then HAC322 verify Create Work Order button	PASSED	1.062 s
42	Then HAC322 verify clone button	PASSED	1.254 s
43	Then HAC322 verify View Case Hierarchy button	PASSED	1.066 s
44	Then HAC322 verify change Owner button	PASSED	1.066 s
45	Then HAC322 verify Merge Cases button	PASSED	1.066 s
46	Then HAC322 verify Printable View button	FAILED	30.125 s
	org.openqa.selenium.NoSuchElementException: no such element: Unable to locate element: {"method":"xpath","selector":"//div[@part='overlay dropdown']//span[text()='Printable View1']"} (Session info: chrome=130.0.6723.59) For documentation on this error, please visit: https://www.		

#	Step / Hook Details	Status	Duration
	selenium.dev/documentation/webdriver/troubleshooting/errors#no-such-element-exception Build info: version: '4.18.1', revision: 'b1d3319b48' System info: os.name: Windows 11', os.arch: 'amd64', os.version: '10.0', java.version: '21.0.2' Driver info: org.openqa.selenium.chrome. ChromeDriver Command! [21e16264p879cd75dc1ff1e9e4282b17', indElement (¿qualue-/lidiv[@part=overlay dropdown/lySpant[ext;0]=Printable View1'], using=xpath}] Capabilities (acceptinsecureCerts: false, browserName: chrome, browserVersion: 130.0.6723.59, chrome: (chromedriverVersion: 130.0.6723.59 (3ect772b971b9, userDatabli: C.VUSersIHPA/ppatalLocall'), fedor:accounts: true, goog:chromeOptions: (debuggerAddress: localhost-49796/devtoo, se.cdpVersion: 130.0.6723.59, setWindowRect: true, strictFileInteractability: windows, proxy: Proxy(), se.cdp: ws://localhost-49796/devtoo, se.cdpVersion: 130.0.6723.59, setWindowRect: true, strictFileInteractability: data, timeous: (implicit: 0. pageLoad: 300000, script: 300000), unandledPromptBehavior: dismiss and notify, webauthn:extension:credBlob: true, webauthn:extension:largeBlob: true, webauthn:extension:minPinLength: true, webauthn:extension:prf: true, webauthn:virtualAuthenticators: true} Session ID: 21e12624b879cd75dc1ff1e9e4282b17 at java.base/java.lang.reflect.Constructor.newInstanceWithCaller(Constructor.java:502) at java.base/java.lang.reflect.Constructor.newInstanceWithCaller(Constructor.java:502) at java.base/java.lang.reflect.Constructor.newInstance(Constructor.java:186) at org.openqa.selenium.remote.ecodec.w3c.W3CHttpResponseCodec.decode(W3CHttpResponseCodec.java:138) at org.openqa.selenium.remote.ecodec.w3c.W3CHttpResponseCodec.decode(W3CHttpResponseCodec.java:50) at org.openqa.selenium.remote.ecodec.w3c.W3CHttpResponseCodec.decode(W3CHttpResponseCodec.java:50) at org.openqa.selenium.remote.ecodec.w3c.W3CHttpResponseCodec.decode(W3CHttpResponseCodec.java:50) at org.openqa.selenium.remote.ecodec.w3c.W3CHttpResponseCodec.decode(W3CHttpResponseCodec.java:50) at org.openqa.selenium.re		
	AFTER - Hooks.hooksclass.tearDown(io.cucumber.java.Scenario)	PASSED	1.069 s
	Login as Service Users and Verify the Case Page Layout Components		