



Terms and Conditions for Prescription Letters, Debt Review Removals, Judgment Removals, Paid-Up Letters, and Settlement Letters

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1. **No Refunds:** Our company strictly adheres to a no-refund policy for all services rendered. Once payment is made for prescription letters, debt review removals, judgment removals, paid-up letters, or settlement letters, it is non-refundable.

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2. **Service Timelines:** We will make every effort to process requests within the stated timelines. However, delays may occur due to factors beyond our control, such as credit provider response times or bureaucratic processes.

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3. **Client Responsibility:** clients are responsible for providing accurate and complete information required for the services. Any inaccuracies or omissions may delay or affect the outcome of the request.

4. **Third-Party Dependencies:** For services like debt review removals, judgment removals, or prescription letters, our company relies on third-party credit providers, credit bureaus, or courts to process and update records. We are not liable for delays or failures caused by these third parties.

5. **Communication:** All communication regarding the status of your request will be done via email or phone, as provided during the onboarding process. It is the client's responsibility to ensure their contact details are up-to-date.

6. **Service Delivery:**Our company will deliver the requested documents or updates electronically or by post, depending on the client's preference and the nature of the service.

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7. **Acceptance:** By engaging our services, clients acknowledge that they have read, understood, and accepted these terms and conditions.