# Investigate\_a\_Dataset

January 21, 2023

# 1 Investigate a Dataset - [No-Show Appointments]

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## Introduction

#### 1.1.1 Dataset Description

This dataset collects information from 100k medical appointments in Brazil and is focused on the question of whether or not patients show up for their appointment. A number of characteristics about the patient are included in each row.

'ScheduledDay' tells us on what day the patient set up their appointment.

'Neighborhood' indicates the location of the hospital.

'Scholarship' indicates whether or not the patient is enrolled in Brasilian welfare program Bolsa Família.

Be careful about the encoding of the last column: it says 'No' if the patient showed up to their appointment, and 'Yes' if they didn't show up

#### 1.1.2 Question(s) for Analysis

Does age affect the attendance?

Does age and chronic diaseases comined affect? Does gender affect the attendance? Does receiving SMS affect the attendance? Does neighbourhood affect the attendance?

```
In [68]: import pandas as pd
    import numpy as np
    import matplotlib.pyplot as plt
    import seaborn as sns
    % matplotlib inline
    pd.options.display.max_rows = 99999
```

```
In [69]: # Upgrade pandas to use dataframe.explode() function.
         !pip install --upgrade pandas==0.25.0
Collecting pandas==0.25.0
  Downloading https://files.pythonhosted.org/packages/1d/9a/7eb9952f4b4d73fbd75ad1d5d6112f407e69
    100% || 10.5MB 3.3MB/s eta 0:00:01
                                        19% |
                                                                       | 2.1MB 28.0MB/s eta 0:00
Requirement already satisfied, skipping upgrade: pytz>=2017.2 in /opt/conda/lib/python3.6/site-p
Collecting numpy>=1.13.3 (from pandas==0.25.0)
  Downloading https://files.pythonhosted.org/packages/45/b2/6c7545bb7a38754d63048c7696804a0d9473
    100% || 13.4MB 2.5MB/s eta 0:00:01
                                         15% |
                                                                         | 2.0MB 28.6MB/s eta 0:
Requirement already satisfied, skipping upgrade: python-dateutil>=2.6.1 in /opt/conda/lib/pythor
Requirement already satisfied, skipping upgrade: six>=1.5 in /opt/conda/lib/python3.6/site-packa
tensorflow 1.3.0 requires tensorflow-tensorboard<0.2.0,>=0.1.0, which is not installed.
Installing collected packages: numpy, pandas
 Found existing installation: numpy 1.12.1
    Uninstalling numpy-1.12.1:
      Successfully uninstalled numpy-1.12.1
 Found existing installation: pandas 0.23.3
    Uninstalling pandas-0.23.3:
      Successfully uninstalled pandas-0.23.3
Successfully installed numpy-1.19.5 pandas-0.25.0
  ## Data Wrangling
In [70]: df = pd.read_csv("NoShow.csv")
In [71]: df.head()
Out [71]:
               PatientId AppointmentID Gender
                                                        ScheduledDay \
         0 2.987250e+13
                                            F 2016-04-29T18:38:08Z
                                5642903
                                             M 2016-04-29T16:08:27Z
         1 5.589978e+14
                                5642503
         2 4.262962e+12
                                             F 2016-04-29T16:19:04Z
                                5642549
         3 8.679512e+11
                                5642828
                                             F 2016-04-29T17:29:31Z
         4 8.841186e+12
                                            F 2016-04-29T16:07:23Z
                                5642494
                  AppointmentDay
                                  Age
                                           Neighbourhood Scholarship Hipertension \
         0 2016-04-29T00:00:00Z
                                         JARDIM DA PENHA
                                                                    0
                                                                                  1
         1 2016-04-29T00:00:00Z
                                         JARDIM DA PENHA
                                   56
                                                                    0
                                                                                  0
         2 2016-04-29T00:00:00Z
                                   62
                                           MATA DA PRAIA
                                                                    0
                                                                                  0
         3 2016-04-29T00:00:00Z
                                   8 PONTAL DE CAMBURI
                                                                    0
                                                                                  0
         4 2016-04-29T00:00:00Z
                                                                    0
                                   56
                                         JARDIM DA PENHA
                                                                                  1
            Diabetes Alcoholism Handcap SMS_received No-show
         0
                  0
                                        0
                                                      0
                   0
                               0
                                        0
                                                      0
                                                             No
         1
         2
                   0
                               0
                                        0
                                                      0
                                                             Νo
         3
                   0
                               0
                                        0
                                                             No
                                                      0
                   1
                               0
                                        0
                                                      0
                                                             Νo
```

```
In [72]: df.shape
Out [72]: (110527, 14)
   The data contains 110527 appointments(rows) and 14 columns
In [73]: sum(df.duplicated())
Out[73]: 0
   There's no duplicated rows
In [74]: df["PatientId"].duplicated().sum()
Out[74]: 48228
   48228 Patient ID are duplicated
In [75]: df.duplicated(["PatientId", "No-show"]).sum()
Out [75]: 38710
   There are 38710 Patient ID have the same No-show status
In [76]: df.info()
<class 'pandas.core.frame.DataFrame'>
RangeIndex: 110527 entries, 0 to 110526
Data columns (total 14 columns):
PatientId
                  110527 non-null float64
                 110527 non-null int64
AppointmentID
Gender
                  110527 non-null object
ScheduledDay
                 110527 non-null object
AppointmentDay
                 110527 non-null object
Age
                  110527 non-null int64
                  110527 non-null object
Neighbourhood
Scholarship
                  110527 non-null int64
Hipertension
                 110527 non-null int64
                  110527 non-null int64
Diabetes
Alcoholism
                 110527 non-null int64
                  110527 non-null int64
Handcap
                  110527 non-null int64
SMS received
No-show
                  110527 non-null object
dtypes: float64(1), int64(8), object(5)
memory usage: 11.8+ MB
```

#### There's no missing values

```
In [77]: df.describe()
```

```
Out[77]:
                    PatientId AppointmentID
                                                                  Scholarship
                                                          Age
                1.105270e+05
                                 1.105270e+05
                                                110527.000000
                                                               110527.000000
         count
                 1.474963e+14
                                 5.675305e+06
                                                    37.088874
                                                                     0.098266
         mean
                                7.129575e+04
                                                    23.110205
                                                                     0.297675
         std
                 2.560949e+14
         min
                 3.921784e+04
                                 5.030230e+06
                                                    -1.000000
                                                                     0.000000
         25%
                 4.172614e+12
                                 5.640286e+06
                                                    18.000000
                                                                     0.000000
         50%
                 3.173184e+13
                                 5.680573e+06
                                                    37.000000
                                                                     0.000000
         75%
                 9.439172e+13
                                 5.725524e+06
                                                    55.000000
                                                                     0.000000
                 9.999816e+14
                                 5.790484e+06
                                                   115.000000
                                                                     1.000000
         max
                  Hipertension
                                      Diabetes
                                                    Alcoholism
                                                                       Handcap
                 110527.000000
                                 110527.000000
                                                110527.000000
                                                                 110527.000000
         count
                      0.197246
                                      0.071865
                                                      0.030400
                                                                      0.022248
         mean
         std
                      0.397921
                                      0.258265
                                                      0.171686
                                                                      0.161543
         min
                      0.000000
                                      0.000000
                                                      0.000000
                                                                      0.000000
         25%
                      0.000000
                                      0.000000
                                                      0.000000
                                                                      0.000000
         50%
                      0.000000
                                      0.000000
                                                      0.000000
                                                                      0.000000
         75%
                      0.000000
                                      0.000000
                                                      0.000000
                                                                      0.000000
                      1.000000
                                      1.000000
                                                      1.000000
                                                                      4.000000
         max
                  SMS_received
                 110527.000000
         count
         mean
                      0.321026
         std
                      0.466873
                      0.00000
         min
         25%
                      0.000000
         50%
                      0.00000
         75%
                      1.000000
                      1.000000
```

The mean age is 37 the max is 115 and the min is -1 and that's a mistake so we will deal with it later in the data cleaning

#### 1.1.3 Data Cleaning

```
In [78]: #Searching for the row that has -1 age with query
         mask = df.query('Age == -1')
         mask
Out [78]:
                   PatientId
                               AppointmentID Gender
                                                              ScheduledDay
                4.659432e+14
                                     5775010
                                                      2016-06-06T08:58:13Z
         99832
                       AppointmentDay
                                       Age Neighbourhood Scholarship
                                                                         Hipertension
                2016-06-06T00:00:00Z
                                        -1
                                                    ROMÃO
                                                                      0
                                                                                    0
         99832
                                       Handcap
                           Alcoholism
                                                 SMS received No-show
                Diabetes
         99832
                       0
                                    0
                                              0
                                                                    No
```

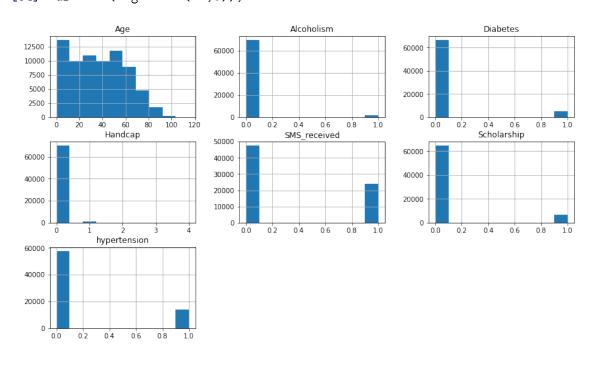
```
In [79]: #Removing the -1 value row
         df.drop(index= 99832, inplace= True)
In [80]: df.describe()
Out[80]:
                    PatientId
                               AppointmentID
                                                                 Scholarship
                                                         Age
         count
                1.105260e+05
                                1.105260e+05
                                               110526.000000
                                                               110526.000000
         mean
                1.474934e+14
                                5.675304e+06
                                                   37.089219
                                                                    0.098266
                2.560943e+14
                                7.129544e+04
                                                   23.110026
         std
                                                                    0.297676
         min
                3.921784e+04
                                5.030230e+06
                                                   0.000000
                                                                    0.000000
         25%
                4.172536e+12
                                5.640285e+06
                                                   18.000000
                                                                    0.000000
         50%
                3.173184e+13
                                5.680572e+06
                                                   37.000000
                                                                    0.000000
                                5.725523e+06
         75%
                9.438963e+13
                                                   55.000000
                                                                    0.000000
                9.999816e+14
                                5.790484e+06
                                                  115.000000
                                                                    1.000000
         max
                 Hipertension
                                     Diabetes
                                                   Alcoholism
                                                                      Handcap
                110526.000000
                                110526.000000
                                                110526.000000
                                                                110526.000000
         count
         mean
                      0.197248
                                     0.071865
                                                     0.030400
                                                                     0.022248
                      0.397923
                                     0.258266
                                                     0.171686
                                                                     0.161543
         std
         min
                     0.000000
                                     0.000000
                                                     0.000000
                                                                     0.000000
         25%
                     0.000000
                                     0.000000
                                                     0.000000
                                                                     0.000000
         50%
                     0.000000
                                     0.000000
                                                     0.000000
                                                                     0.000000
         75%
                      0.00000
                                     0.000000
                                                     0.000000
                                                                     0.000000
                      1.000000
                                     1.000000
                                                     1.000000
                                                                     4.000000
         max
                 SMS_received
                110526.000000
         count
                     0.321029
         mean
         std
                      0.466874
         min
                      0.000000
         25%
                      0.00000
         50%
                      0.00000
         75%
                      1.000000
                      1.000000
         max
In [81]: #renamming column name
         df.rename(columns = {"Hipertension" : "hypertension"},inplace = True)
         df.rename(columns = {"No-show" : "no_show"}, inplace= True)
         df.head(1)
Out[81]:
               PatientId
                          AppointmentID Gender
                                                          ScheduledDay
         0 2.987250e+13
                                 5642903
                                                  2016-04-29T18:38:08Z
                   AppointmentDay Age
                                           Neighbourhood Scholarship
                                                                        hypertension
            2016-04-29T00:00:00Z
                                        JARDIM DA PENHA
                                                                     0
                                    62
            Diabetes
                      Alcoholism
                                   Handcap
                                             SMS_received no_show
         0
                                                        0
                    0
                                0
                                          0
```

```
In [82]: #dropping patintId with the same no show status
         df.drop_duplicates(["PatientId", "no_show"], inplace= True)
         df.shape
Out[82]: (71816, 14)
In [83]: #removing unuseful data
         df.drop(["PatientId", "AppointmentID", "ScheduledDay", "AppointmentDay"], axis = 1, inp
         df.head()
Out[83]:
           Gender
                             Neighbourhood Scholarship hypertension
                                                                          Diabetes
                    Age
                           JARDIM DA PENHA
                     62
                           JARDIM DA PENHA
         1
                М
                     56
                                                        0
                                                                       0
                                                                                 0
         2
                F
                     62
                             MATA DA PRAIA
                                                        0
                                                                       0
                                                                                 0
                         PONTAL DE CAMBURI
         3
                F
                      8
                                                        0
                                                                       0
                                                                                 0
         4
                F
                     56
                           JARDIM DA PENHA
                                                        0
                                                                       1
                                                                                 1
                                  SMS_received no_show
            Alcoholism
                         Handcap
         0
                      0
                               0
                                              0
                                                      No
                      0
                               0
                                              0
         1
                                                      No
         2
                      0
                               0
                                                      Νo
         3
                      0
                               0
                                              0
                                                      No
                                                      No
```

## Exploratory Data Analysis

#### 1.1.4 General Look

In [84]: df.hist(figsize= (14,8));



```
In [85]: #Spliting the patints into two groups according their No-Show status
         came = df.no_show == "No"
         noshow = df.no show == "Yes"
         df[came].count(), df[noshow].count()
Out[85]: (Gender
                            54153
                            54153
          Age
          Neighbourhood
                            54153
          Scholarship
                            54153
          hypertension
                            54153
          Diabetes
                            54153
          Alcoholism
                            54153
          Handcap
                            54153
          SMS_received
                            54153
          no_show
                            54153
          dtype: int64, Gender
                                          17663
          Age
                            17663
          Neighbourhood
                            17663
          Scholarship
                            17663
          hypertension
                            17663
          Diabetes
                            17663
          Alcoholism
                            17663
          Handcap
                            17663
          SMS_received
                            17663
          no_show
                            17663
          dtype: int64)
   54153 patient came to their appiontment and 17663 didn't
In [86]: df[came].mean(), df[noshow].mean()
Out[86]: (Age
                           37.229166
          Scholarship
                            0.091334
          hypertension
                            0.202944
          Diabetes
                            0.072868
          Alcoholism
                            0.023600
          Handcap
                            0.020904
          SMS_received
                            0.297232
                                           34.376267
          dtype: float64, Age
          Scholarship
                            0.108419
          hypertension
                            0.170922
          Diabetes
                            0.065108
          Alcoholism
                            0.029440
                            0.017777
          Handcap
          SMS_received
                            0.453094
          dtype: float64)
```

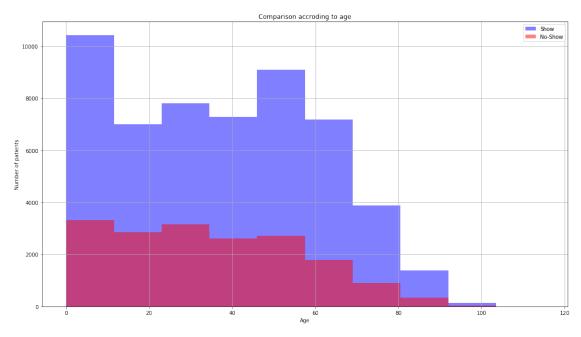
Mean age for patients who came is 37, patients who didn't is 34. patienta who came recieved less sms than patienta who didn't came(that means there's a proplem in the sms campaign)

# 1.2 Investigation for the influencing factors on the attendance rate

#### **1.2.1** Question 1

#### 1.2.2 Does age affect the attendance?

attendance(df, "Age", came, noshow)

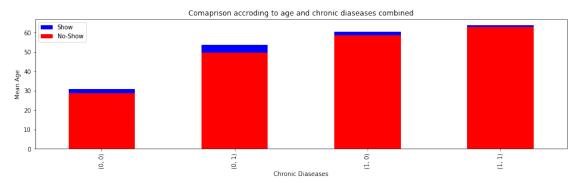


ages from 0:8 are the most showing to their appointments then patients from 45:55 and the least attending are whom above 65 years old

#### **1.2.3 Question 2**

#### 1.2.4 Does age and chronic diaseases combined affect the attendance?

```
df[noshow].groupby(["hypertension", "Diabetes"]).mean()["Age"].plot(kind= "bar", color=
plt.legend();
plt.title("Comaprison accroding to age and chronic diaseases combined")
plt.xlabel("Chronic Diaseases")
plt.ylabel("Mean Age");
```



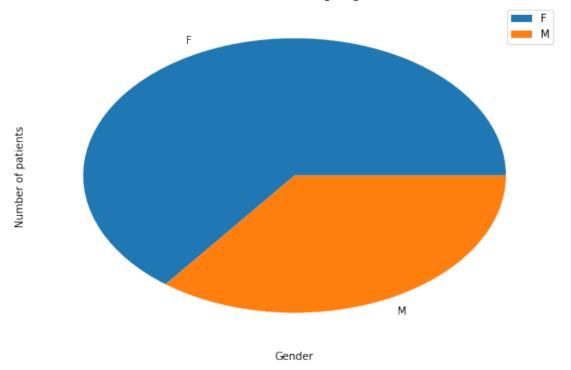
```
In [89]: df[came].groupby(["hypertension", "Diabetes"]).mean()["Age"],df[noshow].groupby(["hyper
Out[89]: (hypertension Diabetes
          0
                         0
                                     30.713360
                         1
                                     53.701370
          1
                         0
                                     60.270517
                                     63.764303
                         1
          Name: Age, dtype: float64, hypertension Diabetes
                                     28.768691
          0
                         0
                         1
                                     49.481172
          1
                         0
                                     58.650380
                                     62.913282
          Name: Age, dtype: float64)
```

Mean age of non chronic diaseases patienta who came is 30 and who didn't is 28. Mean age of hypertensive diabetic showing is around 64 and non showing is about 63 which means there's no correlation between chronic diaseases and attending.

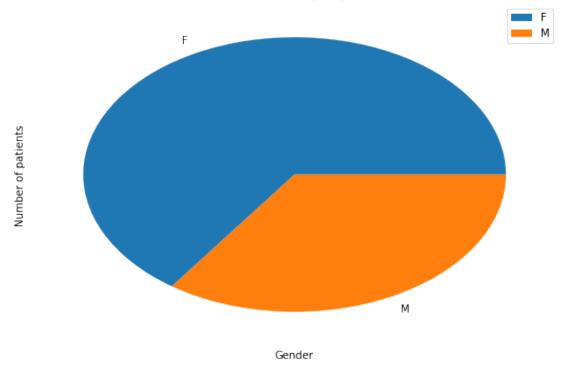
#### **1.2.5 Questions 3**

#### 1.2.6 Does gender affect the attendance?

# Attendance accroding to gender



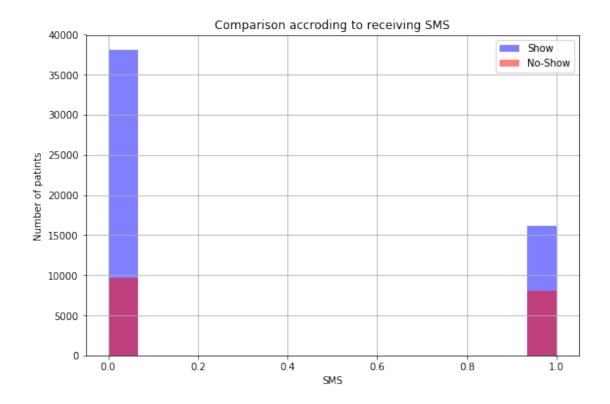




# Gender doesn't affect the attendance

# 1.2.7 **Question 4**

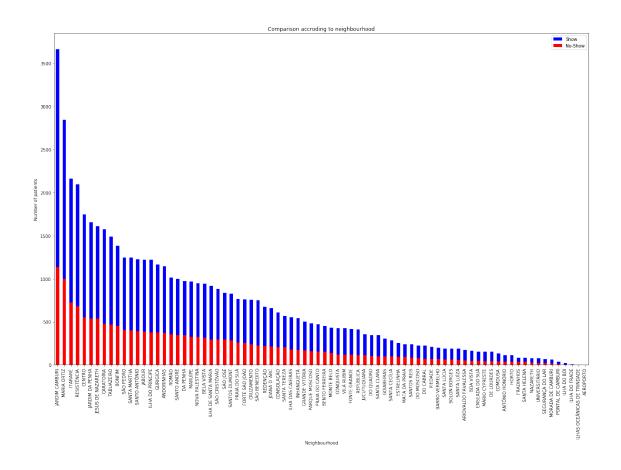
# 1.2.8 Does receiving SMS affect the attendance?



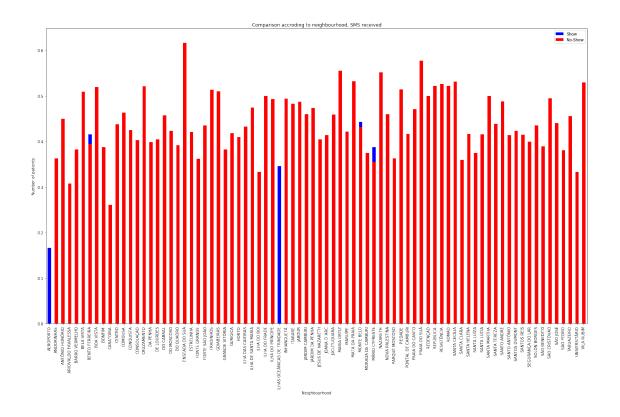
Number of showing patients without receiving SMS is greater than patients who received SMS and came

#### **1.2.9 Question 5**

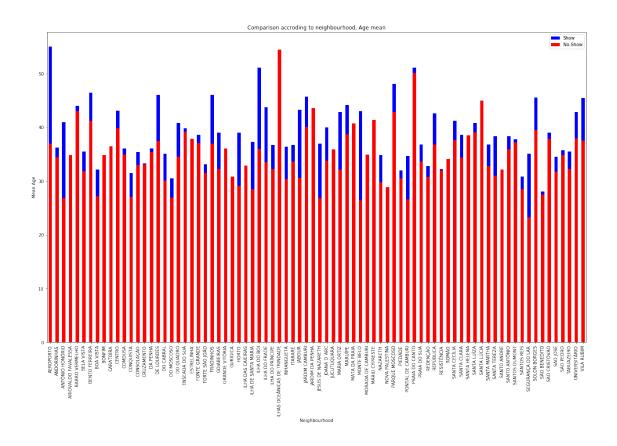
# 1.2.10 Does neighbourhood affect the attendance?



# Neighbourhoods has a clear impact on attendance, JARDAIM CAMBURI has the greatest number of patients and also the greatest showing rate



# SMS has reaponse in only 5 neighbourhoods, ILHAS OCEANICAS DE TRINDADE is the most responsive neighbourhood to SMS



Patients attendance from specific neighbourhoods, AEROPORTO then ILHA DO BOI are with high ages attendance

#### In []:

#### ## Conclusions

Neighbourhoods has a great affect on attendance, JARDAIM CAMBURI has the greatest number of patients and also the greatest showing rate.

Number of showing patients from specific neighbourhood affected by SMS received and ages

Age has a clear impact on the showing rate, Ages from 0:8 are the most showing then from 45:55 and the least attending are whom above 65 years

Number of patients who came without receiving SMS is greater than showing patients who received SMS(we have to improve rhe SMS campaign

#### 1.3 limitations

No clear correlation between showing and gender, chronic diaseases, enrollment in the wellfare program