

YASIR HASAN KHAN

46 P.A.C, Rudrapur, U.S. Nagar Uttarkhand, Pin-263153,
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PROFESSIONAL SUMMARY

A detail-oriented professional with a passion for service in the information technology industry. Skilled in a wide range of desktop applications, their uses, and how to maintain and repair them. Expert interpersonal communicator who is not satisfied until the customer is satisfied.

EDUCATION

Diploma: **Computer Science & Engineering**
Institution: Govt. Polytechnic Kaladhungi (Nainital)
University: Uttarakhand Board of Technical Education Roorkee
Year of passing: 2015

HSC : Uttarakhand Board
Institution: Krishna Inter College Rudrapur (U.S. Nagar) Uttarakhand
Year of passing: 2011

Training & Work Experience

- Company Name (**VDA Info Solutions Pvt. Ltd.**) As **FMS Engineer** Duration 10-10-2018 To Present.
 - Company Name (**JUPSOFT TECHNOLOGIES PVT. LTD**) As **Technical Support Executive** duration 29-08-2017 To 04-08-2018.
 - Company Name (**TITAN COMPANY LTD.**) As **IT Trainee** duration 01-01-2016 To 31-12-16.
 - Certified in "Local Area Network" (Dr. K. N. Shukla, Central Computing Facility College of Technology, Pantnagar)
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Job Responsibility

- Installing & Configuring of PC Hardware & Software and Windows.
- Punching and Crimping in UTP Cable, RJ45 Connectors.
- Configuring TCP/IP properties and mapping network drive
- Configuring Microsoft outlook for user and troubleshooting Mail Problem.
- Having experience Ticketing Tools with BMC Remedy and Manage Engine IT Management Suite.
- Installation & Maintenance Desktop & Laptop in Workgroup and Domain Model.
- Provide Support in Resolving Networks Problem and troubleshooting of LAN Connectivity issues.
- Ensuring the anti-virus software is installed, properly configured, updated and working properly on all PC's.
- Installation and troubleshooting of different client application software like Citrix, Cisco VPN, and Bajaj Portal.
- Local and Network Printer configuration, troubleshooting.
- Active directory (Password Reset, Drive Sharing, User Creation)
- Handling IT Asset Stock & Maintaining IT Inventory Records.

- VPN & Remote Desktop Assistance through VNC, Team Viewer, Landesk,
 - Taking Daily Backup on Scheduled Basis & Manually also.
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Technical Support Skills

- **Operating Systems:** Windows XP, Win7, Windows 8, Windows 10, Windows Server 2008, 2012.
 - **Application:** Microsoft Office **365**, 2007, 2010, 2013, 2016
 - Assembling and troubleshooting of hardware devices.
 - Installation of all **Microsoft Windows Series** (Win xp Win7, Win8, Win10, Server 2008, 2012.).
 - Microsoft Windows maintenance, dual booting, updating antivirus, updating windows.
 - Disk Management, Partitions, Folder sharing, Access Permission, Bit Locker
 - **MS outlook** configuration, backup, restore and troubleshooting
 - **Printer** and **scanners** installation and troubleshooting.
 - Basic networking (LAN/WAN/Wireless), Configuration of **TCP/IP** setting,
 - **Remote desktop** and remote assistance.
 - Cabling and **LAN** troubleshooting
 - **DHCP** (Dynamic Host Configuration Protocol), **DNS** (Domain Name Service)
 - Familiar with web technology HTML, PHP, C, C++, Java.
 - Installation of JDK, Netbeans, Visual Studio, SQL Server, Eclipse, etc.
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Non-Technical

- Honest and hardworking
 - Quick learner
 - Good team player
 - Good communication skills, optimistic and positive attitude.
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PROJECT DETAILS

I worked in a team of five member when we made a project on Paper Evaluation Code Generator System. (Minor project).

PERSONAL DETAILS

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|---------------------|---|------------------------------|
| • Father's name | : | Mr. Ajaj Hasan Khan |
| • Date of Birth | : | 10/01/1994 |
| • Sex/ Civil Status | : | Male/ Single |
| • Nationality | : | Indian |
| • Hobbies | : | Sports, Travelling, Teaching |
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DECLARATION:

I hereby declare that all the information mentioned above is true to my knowledge and I bear the responsibility for the above mentioned particulars.

- **DATE:**

- **PLACE:**
(Yasir Hasan Khan)

Rudrapur