

### Contact

≥ talha.rehman.sb@gmail.com

+92 301 713 1727

Word No 17Farooka Teh. Sahiwal Dist Sargodha

## **Personal Inforation**

**Father Name**: Mutee UI Rehman

**D.O.B** : 12-Feb-1998

**C.N.IC** : 38402-8844979-3

Gender : Male

Marital status : Single

Nationality : Pakistan

### Skills

- Adaptability
- · Problem Solving
- Time Management
- Relationship Building
- Customer Service
- Decision Making
- Creative Thinking

### Academic Research

- Advertising Project
- AudioAd Print Ad
- VideoAd

### Language

- English
- Urdu
- Punjabi

# Talha Rehman

### **About Me**

To secure a that allows me to utilize my skills, experience, and dedication to contribute to the success of a dynamic organization. I am committed to continuous learning and professional growth, and I am eager to make a positive impact while achieving personal and career development goals.

# **Work Experience**

Oct 2022 To Nov 2023 Daewoo Express Pakistan

### **Customer Service Officer**

- Provide Complete Knowledge of Our Product Or Service
- Solve Customer Queries on phone call and email
- Quality Assurance Check Quality of calls and how to solve the problem as soon as possible of customers
- Work as Team Leader(TL)
- · Work in training department of Customer Care Services,

Train to new employees how to facilitate our customers with complete knowledge as well as with great and respected manners

### **Education**

2018-2022

# **BBA (Hons) Marketing**

University of Sargodha 3.57/4.0

2014-2017

# **DAE (Mechanical)**

Sargodha Institute of Technology 79.5%

2012-2014

### **Matriculation**

Islamic Ideal High School Farooka 61%

### Certificate

### 1Administrative Office & Research Journal Management

 Successfully completed the Administrative Office & Research Journal Management program spanning from July 2019 to September. 2019.

#### **Certification of Participation**

Awarded by the Punjab Higher Education Commission (PHEC) for active participation in the 1st Conference on Sustainable Business Development.

## **ACHIEVEMENTS & HONORS**

#### lst International Conference on Sustainable Business Development, Lahore

 Participated in the prestigious 1st International Conference on Sustainable Business Development hosted by Noon Business School in Lahore.

#### **Marketing Competition Success**

Awarded by the college during the 3rd year for achieving the 2nd position in our batch in a challenging Marketing Competition held at Noon Business School.