[SCU (School Collage University)]



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Final Approval

This is to certify that we have read the report submitted by *Muhammad Fasih* (22938), *Hanzala Tariq* (20942), *Hanzala Iftikhar* (24908) for the partial fulfillment of the requirements for the degree of the Bachelors of Science in Software Engineering (BSSE). It is our judgment that this report is of sufficient standard to warrant its acceptance by Riphah International University, Islamabad for the degree of Bachelors of Science in Software Engineering (BSSE).

Declaration

We hereby declare that this document "[SCU]" neither as a whole nor as a part has been copied out from any source. It is further declared that we have done this project with the accompanied report entirely on the basis of our personal efforts, under the proficient guidance of our teachers especially our supervisor **Muhammad Usman Karim.** If any part of the system is proved to be copied out from any source or found to be reproduction of any project from anywhere else, we shall stand by the consequences.

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Dedication

We dedicate this project to Allah Almighty the creator of all humankind, our family who has constantly put faith on us, and our teachers who had providing us all necessary support that we needed and we also dedicate this project especially to our supervisor *Mr. Muhammad Usman Karim*, who has put allot of effort for the success of this project.

Acknowledgement

First of all we are obliged to Allah Almighty the Merciful, the Beneficent and the source of all Knowledge, for granting us the courage and knowledge to complete this Project.

We are extremely thankful of our project supervisor, Mr. Muhammad Usman Karin, for all of his help and support throughout our project. Their knowledge and persistent support have been a constant source of motivation. Their helpful guidance, supportive feedback, and mentoring have all been essential in helping to make our project a success. In addition, a special thanks to the rest of the faculty members for their unconditional support.

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Abstract

Our SCU project is a student transportation app with special features designed for the education industry. Unlike conventional transport services, this digital platform concentrates on offering students convenient, safe, and on-time transport options. Due to different class schedules, there is an increasing need for efficient university transportation. Our platform uses technology to meet specific needs, such as providing university students with a flexible carpooling service and school students with fixed bus routes.

Our project aims to provide students with an economical and efficient means of travelling to their educational institutions and in response to the growing demand for innovative transportation solutions within the education sector. We believe that by encouraging shared mobility, our platform will continue to grow steadily as it meets the particular needs of students and their diverse class schedules.

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Chapter 1:

Introduction

Chapter 1:

Introduction

SCU is an Application based transportation system specifically designed to meet the needs of students, parents/guardians & drivers. The system aims to provide efficient, safe, and reliable transportation services for students to and from educational institutions.

For school kids, we have fixed pick-up and drop-off rides, and for college students, we offer ride sharing to save money and the environment. However, that is not all! SCU has some cool features like making sure we pick the right routes, planning schedules, making payments easy, and having a special place for you to ask questions and share your thoughts. We also take care of the rules and safety stuff and even have an emergency button just in case. SCU is all about making your travel to school or college simple and safe.

1.1 Opportunity and Stakeholder

- The SCU (School College University) Transportation initiative represents a transformative opportunity by introducing a holistic approach to transportation services. Its key stakeholders, including students, parents/guardians, and drivers, stand to benefit significantly. Students gain improved access to education, extracurricular activities, and social interactions, encouraging holistic development. Parents and guardians benefit from safe and reliable transportation. Drivers are integral in providing efficient transportation, contributing to the system's success.
- This initiative offers several opportunities, such as empowering students and reshaping communities. It empowers young women, providing safe transportation for pursuing education and opportunities. Most importantly, it enhances education accessibility by removing barriers, ensuring that education is accessible to all. This support inclusivity and diversity in learning environments, ultimately contributing to a brighter and more equitable future.

1.1.1 Stakeholders

- Students
- Parents/Guardians
- Drivers

1.2 Solution Overview

We are aim to design a transportation system that benefits drivers, parents, and Students. Our strategy will ensure that students get an education quickly, safely, and reliably. It will also benefit women by offering them driving employment. We want to change the old approach of transportation. Our goal is to make education and transportation in Pakistan better for everyone in our community, so they have a better future.

1.2.1 Scope of the Project

1.2.1.1 University

Firstly, users register their selves & both can switch mode according to their need (driver / passenger). Students & Teachers will get reliable transportation services.

Ride-Sharing

In this module, Students & Teachers are able to share their ride through ride sharing to overcome their financial burden.

Door-step

In this module, Students will get door-to-door transportation services.

• Tracking

In this module Parents/Guardians & Students track their rides to ensure their safety.

1.2.1.2 School & College

In this module, Students will get door-to-door transportation services.

Tracking

In this module Parents/Guardians & Students track their rides to ensure their safety.

1.2.1.3 Route Management

- In this module driver, register their selves. Driver will define their routes to give Pick & Drop services.
- We will provide route optimization that will enhance the efficiency of your transportation services but also ensures that students and drivers experience smoother and more reliable journeys.

1.2.1.4 Admin

 Admin will track the record of all registered users and there is a queries section in which admin can receive all queries of the user. Admin can block the passengers and drivers if he gets any complaint.

1.2.1.5 Booking

• Students and Parents/Guardians allow scheduling transportation services conveniently. Users can select pick-up and drop-off locations, specify their preferred time slots, and make bookings with ease.

1.3 Report Outline

1.3.1 Chapter 1

In this chapter, we introduce our system, explaining its purpose, the problems it addresses, and the key information about who benefits from it. We also discuss the proposed solution and the goals that guided its development.

1.3.2 Chapter 2

This chapter focuses on the current state of the market, along with the unique features of our system and the ways through which we meets user needs.

1.3.3 Chapter 3

The focus of this chapter is to analyses the real needs and problems that our system addresses and it lists the main users of the system as well as the individuals and groups affected by its operations.

1.3.4 Chapter 4

This chapter provides an overview of the design aspects of our system. It discusses architectural design considerations and includes various diagrams that illustrate how the system works.

1.3.5 Chapter 5

In this chapter, we examine the environment in which the system was deployed and evaluate its effectiveness, usability and other related aspects.

Chapter 2: Literature/Market Survey

Chapter 2:

Literature/Market Survey

2.1 Introduction

In this chapter, we discuss about the literature review and market survey of our project ("SCU"). To collect the project's functional requirements, we utilized a combination of techniques like surveying, Brainstorming and reviewing existing systems. Additionally, we constructed a comparative table to assess how the features of our system stack up against those of competing solutions in the market.

2.2 Literature Review/Technologies Overview

2.2.1 The Survey:

For this project, we used the survey technique for requirements elicitation. Surveys serve as a direct channel to engage with prospective users, understanding their needs, preferences and expectations. Through targeted survey questions, we can collect valuable insights on the desired features and gets a complete understanding of the project on which we are working on.

The following portion of this section describes the Survey process, here are some survey questions designed to gather insights from both potential users and drivers.

2.2.1.1 Potential Users:

- How do you usually commute to your educational institution?
- Are you aware of any existing transportation services provided by your educational institution?
- How satisfied are you with your current transportation options?

- What challenges or issues do you face with your current transportation options?
- We are considering the development of a dedicated School, College, and University Transportation System designed to serve the educational community. How likely are you to use such a service?
- What features or services would you expect from an ideal SCU?
- How would you prefer to pay for services?
- How often do you experience transportation-related stress or challenges while commuting to youreducational institution?
- Have you ever missed important academic or social events due to transportation issues?
- Would you be interested in a loyalty program that offers rewards or discounts for frequent users?

2.2.1.2 Potential Drivers:

- How long have you been working as a driver?
- Do you know about any exiting system?
- Do you have a valid driver's license for the type of vehicle you will be operating in this transportation system?
- Have you undergone any specific training related to student transportation or safety?
- Have you previously worked as a driver for a student transportation service?
- How do you ensure the safety and maintenance of your vehicle?
- Are you familiar with the safety protocols and guidelines for transporting students?
- What days and hours are you available to work as a driver for this transportation system?
- Are you willing to work during morning and afternoon school hours?
- How comfortable are you with using a mobile application to communicate with the transportation system administrators and to report any issues or incidents?
- What communication tools or features would be most helpful for you in your role as a driver?

- How do you plan to interact with students to ensure a safe and respectful environment within your vehicle?
- What suggestions do you have for improving the transportation service for both drivers and students?
- What kind of features do you want to have in the application?
- Are there any specific safety concerns or challenges you foresee in transporting students, and do you have any recommendations to address them?
- Is there anything else you would like to share about your role as a driver or your expectations for this transportation system?

2.2.1.3 Report Generation:

Highlight key takeaways, significant trends, and areas that may require attention or improvement.

2.2.1.4 Decision Making:

Consider feedback from potential users and drivers when refining features, services, or protocols.

2.3 Brainstorming



2.4 Existing Systems

Systems	Features		
	Pick and Drop Bus	Ride Sharing	Carpooling Service

	Service		
BusCaro	Yes	No	No
Indrive	No	Yes	No
Uber	No	Yes	No

Systems	Features		
	Live Tracking	Educational specific Transport	Emergency Button
BusCaro	No	Yes	Yes
Indrive	Yes	No	Yes
Uber	Yes	No	Yes

2.5 Summary

From the above discussion, we can conclude that their is no such existing system of transportation for students, which is specifically for Student transportation, some transportation systems like Uber and In drive are available but they are not specific for Students and they don't provide all the features. They do not meet all the requirements of the Students. That is why we came with the idea of "SCU" an Application based transportation system specifically designed to meet the needs of students, parents/guardians & drivers. The system aims to provide efficient, safe, and reliable transportation services for students to and from educational institutions.

For school kids, we have fixed pick-up and drop-off rides, and for college students, we offer ride sharing to save money and the environment. However, that is not all! SCU has some cool features like making sure we pick the right routes, planning schedules, making payments easy, and having a special place for you to ask questions and share your thoughts. We also take care of the rules and safety stuff and even have an emergency button just in case. SCU is all about making your travel to school or college simple and safe.

Chapter 3: Requirement Analysis

Chapter 3:

Requirement Analysis

3.1 Introduction

In this chapter, we are going to talk about the Functional & Non-Functional requirements of our project "SCU". However, before that, we will go over all the issues we have discovered while studying this project idea. We got the Functional requirements from the client through things like interviews and surveys. Moreover, we figured out the Non-Functional requirements by looking closely at what the Functional parts need to achieve.

3.2 Problem Scenarios

Problem statement -1	
The Problem Of	Inadequate Route Optimization and Scheduling
Affects	Students, Drivers, Guardians
The Result of Which	Existing transportation systems lack efficient route optimization algorithms and scheduling mechanisms, leading to suboptimal routes, delays, and inefficiencies in service, which reduces overall satisfaction with the transportation service.
Benefits of	We Integrate advanced route optimization algorithms within the SCU platform to analyze traffic patterns, minimize travel time, and optimize routes based on real-time data. Implement a dynamic scheduling system that adapts to changing demands, ensuring timely and efficient transportation for students.

Table 3.2.1 | Problem Statement 1

Problem statement -2	
The Problem Of	Limited Payment Options and Accessibility
Affects	Students, Drivers, Guardians
The Result of Which	This limitation in payment options affects user satisfaction, driver income, and may stop some potential users from using the transportation service.
Benefits of	Expand payment options within the SCU platform to include various methods such as mobile wallets, prepaid cards, and online payment gateways. Implement a simple and secure payment interface accessible to diverse user demographics.

Table 3.2.2 | Problem Statement 2

Problem statement -3	
The Problem Of	Inadequate Safety Measures and Emergency Response
Affects	Students, Guardians
The Result of Which	Lack of safety measures affects the confidence and trust of users in the transportation system, potentially leading to decreased utilization and heightened safety risks.
Benefits of	Introduce comprehensive safety protocols including an emergency button feature, real-time tracking, and driver verification systems. Implement safety training for drivers and ensure compliance with

safety regulations to enhance overall safety during transit.

Table 3.2.3 | Problem Statement 3

Problem statement -4	
The Problem Of	Inadequate Feedback Mechanisms and User Support
Affects	Students, Guardians
The Result of Which	This affects user experience, potentially fostering a negative perception of the transportation service, and inhibiting the system's ability to adapt to user needs.
Benefits of	Establish a robust feedback and help center within the SCU platform, providing users with easy-to-access channels for feedback, complaints, and assistance. Implement a responsive customer support system to address user queries and concerns promptly.

Table 3.2.3 | Problem Statement 4

3.3 Functional Requirements Pick and Drop

NO#	Functional	Sub Functionally		Description
	Requirements			
1	Pick and Drop	1.1	Location Accuracy and Precision	Precisely identify pick-up and drop-off points using GPS or accurate address mapping.
		1.2	Parent/Guardian Notifications	Provide notifications to parents or guardians upon student pick-up and drop-off.

1.3	Real-time Tracking	Enable real-time tracking between drivers,
		students, and Guardians.
1.4	Safety Protocols	Implement safety measure like Emergency
	and Supervision	button and supervision for younger students
		during pick-up and drop-off through driver's
		proper training.

Table 3.3.1| FR 1

Edit Profile

NO#	Functional	Breakdown		Description
	Requirements			
2	Edit Profile	2.1	Edit Account Details	User will be able to edit his profile details which include Full Name, Email

Table 3.3.2| FR 2

Carpooling Service

NO#	Functional	Sub	Functionally	Description
	Requirements			
3	Carpooling	3.1	User Matching and	Matching system that groups university
	Service		Group Formation	students based on common routes, schedules,
				and preferences for efficient carpooling.
		3.2	Route Flexibility	Allow users to customize their carpool routes
			and Customization	based on preferences or variations in
				schedules.
		3.3	Real-time Tracking	Enable real-time tracking between drivers,
				students, and Guardians.

3.4	Fairness and	Management Mechanism to ensure fair
	Contribution	contribution and cost sharing among carpool
		participants.
3.5	Communication	In-app communication tools or Available
	and Coordination	numbers to facilitate coordination among
	Tools	carpool participants.

Table 3.3.3| FR 3

Payment System

NO#	Functional	Breakdown		Description
	Requirements			
4 Payment System	4.1	Multiple Payment Methods	Integration of diverse payment options such as credit/debit cards, mobile wallets, prepaid cards, and online payment gateways.	
		4.2	Transparent Pricing Structure	Clear presentation of pricing details, including fare breakdowns, additional charges, or discounts.
		4.3	Automated Payment Processing	Automated processing of payments upon completion of the ride or service.
		4.4	Payment Confirmation and Receipt Generation	Instant confirmation of successful payments and generation of receipts for users.

Table 3.3.4| FR 4

Feedback and Help Center

NO#	Functional	Breakdown	Description

	Requirements			
5	Feedback and	5.1	Feedback	A dedicated platform for users to submit
	Help Center			feedback, complaints, and queries regarding
				the transportation service.

Table 3.3.5| FR 5

Emergency Button/Alert System

NO#	Functional Requirements	Brea	kdown	Description
6	6 Emergency Button/Alert System	6.1	Accessible Emergency Button Two-way Communication Capability	Place a prominently visible and easily accessible emergency button within the app or interface. Enable two-way communication between the user and responders after activating the emergency button
		6.3	Emergency Contact Information	Allow users to pre-register emergency contact information for immediate notification in crises.

Table 3.3.6| FR 6

Admin Panel

NO#	Functional	Breakdown	Description
	Requirements		

7	Admin Panel	7.1	Admin Login	Admin will be able to login using a unique username and password to access the admin panel.
		7.2	View Registered Users	Admin will be able to view a list of all registered users.
		7.3	View User Queries	Admin will be able to view all the queries submitted by the users.
		7.4	Export Data	Admin will be able to export details of registered users, user queries and emails submitted for updates in excel or pdf format.
		7.5	View Email for Updates	Admin will be able to view emails submitted for updated by the user.

Table 3.3.7| FR 7

View Profile

NO#	Functional	Breakdown		Description
	Requirements			
8	View Profile	8.1	User Profile Viewing	Allow users to view their profiles, including personal information
		8.2	Driver Profile Details	Enable users to view detailed profiles of registered drivers, reviews, ratings, and vehicle information.

8.3	Help and Support	Provide access to help and support resources
	Access from	or FAQs directly from the user or driver
	Profile	profile.

Table 3.3.8| FR 8

Registration

NO#	Functional	Breakdown		Description
	Requirements			
9	View Profile	9.1	User Registration Form	Provide a user-friendly registration form with fields for essential details like name, email, contact number, and password.
		9.2	Driver Registration and Documentation	Create a separate registration process for drivers, including fields for driver's license, vehicle information, and verification documents.
		9.3	Verification and Authentication	Implement an email or mobile verification step to confirm user authenticity during registration.
		9.4	Terms of Service and Privacy Policy Agreement	Require users and drivers to agree to terms of service and privacy policies before completing registration.

Table 3.3.9| FR 9

3.4 Non-Functional Requirements

	Requirements	
1	Usability	Intuitive user interface for easy navigation and accessibility for both students and drivers.
2	Reliability	Dependable and consistent service delivery ensuring punctuality and safety for all passengers.
3	Security	Robust security measures to protect user data, financial transactions, and ensure passenger safety during transit.
4	Scalability	Ability to accommodate a growing number of users and drivers while maintaining service quality.

Table 3.4.1| N-FR 1-6

3.5 Summary

In this chapter, we gathered all the functional requirements and the non-functional requirements by engaging in interviews, surveys and brainstorming sessions and by looking at functional requirements, we specified the essential non-functional requirements that we thought were required for its best performance.

Chapter 4: System Design

Chapter 4:

System Design

4.1 Introduction

In this chapter, we aim to present a comprehensive collection of design diagrams, including architectural, use case and activity designs for our project "SCU." Through these diagrams, our goal is to represent visually, both the system's workflow and its technical design.

4.2 Architectural Design

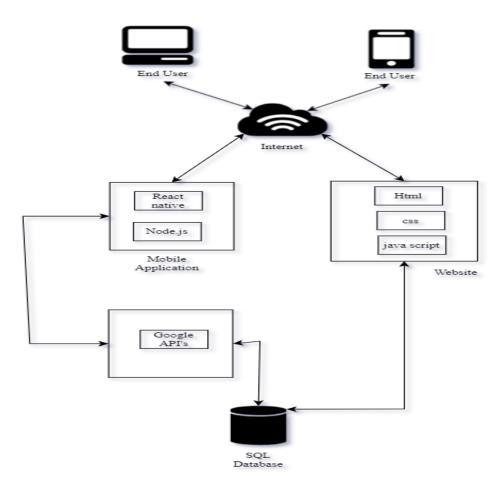


Fig 4.2.1 | Architectural Design

4.3 Detailed Design

4.3.1 Use Case Diagrams

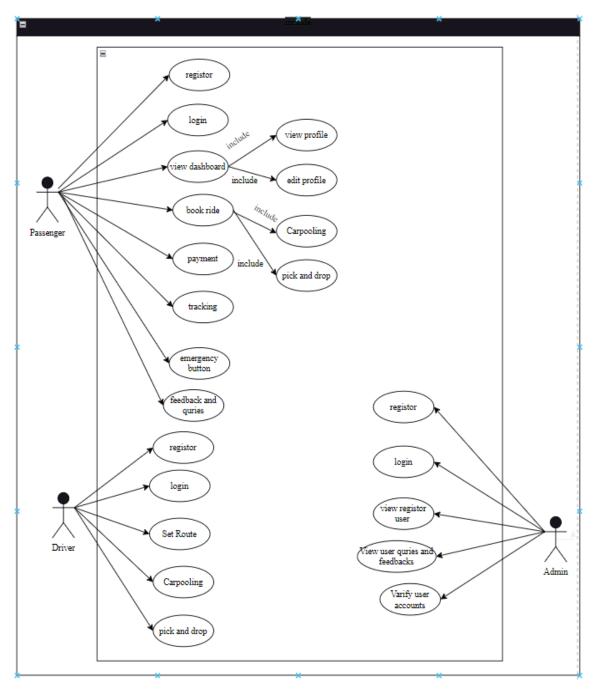


Fig 4.3.1.1 | Use Case Diagram

4.3.2 Use Case Fully Dressed Format

4.3.2.1 Registration

Use case ID:	UC-001

Use case:	Registration	
Actor:	User	
Preconditions:	The SCU app is installed and accessible on the passenger's device.	
	• The passenger	has an active internet connection.
Basic Flow:	Actor Actions:	System Response:
	1. The user will open	2. The system will display the splash screen and
	the app on his	after two seconds automatically redirect to
	devices.	registration page, which has "Register" and "Sign
		Up" options.
	3. The user will click	4. The system will display the form with necessary
	on Register button to	details: name, email, contact number, and
	create new account.	password.
	5. The user will fill	6. The System will display a message "User
	the form with	Registered Successfully" and display login page to
	necessary details and	the user.
	select submit button.	
Alternative	5a. System will displays an error message if the user enters invalid data or	
Flow:	leave an empty field.	
Post	The System will display a message "User Registered Successfully" and	
conditions:	display login page to the user.	

Table 4.3.2.1 | UC1–Registration

4.3.2.2 Login

Use case ID:	UC-002
Use case:	Login
Actor:	User
Precondition:	The User has already registered an account on the system.

Basic Flow:	Actor Actions:	System Response:
	1. The user will open	2. The system will display the splash screen and
	the app on their	after 2 seconds redirect to registration page, which
	devices.	has "Register" and "Login" options.
	3. The user will click	4. The system will display the login form with
	to login button	username and password to fill.
	5. The user will fill	6. The System will display a message "User Login
	the form and select	Successfully" and display Home page to the user.
	submit button.	
Alternative	5a. System will displa	ys an error message if the user enters invalid data or
Flow:	leave an empty field.	
Post	The System will display a message "User Login Successfully" and display	
condition:	Home page to the user.	

Table 4.3.2.2 | UC2-login

4.3.2.3 View dashboard

Use case ID:	UC-003	
Use case:	View dashboard	
Actor:	User	
Preconditions:	The User has successfully logged into	the system.
Basic Flow:	Actor Actions:	System Response:
	User will select "Dashboard" Option on the home screen.	2. System will display the Dashboard to the user.
Alternative	2a. System will display error mess	sage in case of any issue while
Flow:	displaying Dashboard.	
Post conditions:	The User will be on the Dashboard.	

Table 4.3.2.3 | UC3– View dashboard

4.3.2.4 Request ride

Use case ID:	UC-004	
Use case:	Book ride	
Actor:	Passenger	
Preconditions:	The User has successfully lo	gged into the system.
Basic Flow:	Actor Actions:	System Response:
	1. User will enter his/her	2. System will display the fairs
	pick up and drop off	according to distance (per km).
	point.	
	3. User will press the	4. System will generate their request
	(Request) button.	and send to the drivers.
	5. User will wait for the notification.	6. System will sent the notification if the user request has been accepted or
		declined.
Alternative	_	ot be proceeded due to incomplete
Flow:	information	
Post conditions:		

Table 4.3.2.4 | UC4– Reque ride

4.3.2.4 Accept ride

Use case ID:	UC-004	
Use case:	Book ride	
Actor:	Passenger	
Preconditions:	The User has successfully lo	gged into the system.
Basic Flow:	Actor Actions:	System Response:
	 User will enter his/her pick up and drop off point. User will press the 	

	(Request) button.	and send to the drivers.
Alternative		
Flow:		
Post conditions:		

Table 4.3.2.4 | UC4– Accept ride

4.3.2.5 Payment

Use case ID:	UC-005	
Use case:	Payment	
Actor:	Passenger	
Preconditions:		
Basic Flow:	Actor Actions:	System Response:
Alternative		
Flow:		
Post conditions:		

Table 4.3.2.5 | UC5–Payment

4.3.2.6 Tracking

Use case ID:	UC-006
Use case:	Tracking
Actor:	Passenger
Preconditions:	
Basic Flow:	
Actor Actions:	System Response:
Alternative Flow:	
Post conditions:	

Table 4.3.2.6 | UC6-Tracking

4.3.2.7 Emergency button

Use case ID:	UC-007
Use case:	Emergency button
Actor:	Passenger
Preconditions:	
Basic Flow:	
Actor Actions:	System Response:
Alternative Flow:	
Post conditions:	

Table 4.3.2.7 | UC7–Emergency button

4.3.2.8 Give Feedback & Queries

Use case ID:	UC-008
Use case:	Feedback and Queries
Actor:	Passenger
Preconditions:	
Basic Flow:	
Actor Actions:	System Response:
Alternative Flow:	
Post conditions:	

Table 4.3.2.8 | UC8–Feedback & Queries

4.3.2.9 View Profile

Use case ID:	UC-009
Use case:	View Profile

Actor:	Passenger
Preconditions:	
Basic Flow:	
Actor Actions:	System Response:
Alternative Flow:	
Post conditions:	

Table 4.3.2.9 | UC9–View Profile

4.3.2.10 Edit Profile

Use case ID:	UC-0010
Use case:	Edit Profile
Actor:	Passenger
Preconditions:	
Basic Flow:	
Actor Actions:	System Response:
Alternative Flow:	
Post conditions:	

Table 4.3.2.10 | UC10–Edit Profile

4.3.2.11 Registration

Use case ID:	UC-0011
Use case:	Registration
Actor:	Driver
Preconditions:	
Basic Flow:	
Actor Actions:	System Response:
Alternative Flow:	

Post conditions:	

Table 4.3.2.11 | UC11–Registration

4.3.2.12 Login

Use case ID:	UC-0012
Use case:	Login
Actor:	Driver
Preconditions:	
Basic Flow:	
Actor Actions:	System Response:
Alternative Flow:	
Post conditions:	

Table 4.3.2.12 | UC12–login

4.3.2.13 Set Route

Use case ID:	UC-0013
Use case:	Set Route
Actor:	Driver
Preconditions:	
Basic Flow:	
Actor Actions:	System Response:
Alternative Flow:	
Post conditions:	

Table 4.3.2.13 | UC13–Set Route

4.3.2.14 Carpooling

Use case ID:	UC-0014
Use case:	Carpooling
Actor:	Driver
Preconditions:	
Basic Flow:	
Actor Actions:	System Response:
Alternative Flow:	
Post conditions:	

Table 4.3.2.14 | UC14–Carpooling

4.3.2.15 Pick and Drop

Use case ID:	UC-0015
Use case:	Pick and Drop
Actor:	Driver
Preconditions:	
Basic Flow:	
Actor Actions:	System Response:
Alternative Flow:	
Post conditions:	

Table 4.3.2.15 | UC15-Pick and Drop

4.3.2.16 Registration

Use case ID:	UC-0016
Use case:	Registration
Actor:	Admin
Preconditions:	
Basic Flow:	

Actor Actions:	System Response:
Alternative Flow:	
Post conditions:	

Table 4.3.2.16 | UC16–Registration

4.3.2.17 Login

Use case ID:	UC-0017
Use case:	Login
Actor:	Admin
Preconditions:	
Basic Flow:	
Actor Actions:	System Response:
Alternative Flow:	
Post conditions:	

Table 4.3.2.17 | UC17-login

4.3.2.18 View Registered User

Use case ID:	UC-0018
Use case:	View Registered User
Actor:	Admin
Preconditions:	
Basic Flow:	
Actor Actions:	System Response:
Alternative Flow:	
Post conditions:	

Table 4.3.2.18 | UC18–View Registered User

4.3.2.19 View User Queries

Use case ID:	UC-0019
Use case:	View User Queries
Actor:	Admin
Preconditions:	
Basic Flow:	
Actor Actions:	System Response:
Alternative Flow:	
Post conditions:	

Table 4.3.2.19 | UC19– View User Queries

4.3.2.20 Verify User Account

Use case ID:	UC-0020
Use case:	Verify User Account
Actor:	Admin
Preconditions:	
Basic Flow:	
Actor Actions:	System Response:
Alternative Flow:	
Post conditions:	

Table 4.3.2.20 | UC20- Verify User Account

4.3.3 Activity Diagrams

4.3.3.1 Registration

Fig 4.3.3.1: Registration

4.3.3.2 Login

Fig 4.3.3.2: login

4.3.3.3 View dashboard

Fig 4.3.3.3: View dashboard

4.3.3.4 Book ride

Fig 4.3.3.4: Book ride

4.3.3.5 Payment

Fig 4.3.3.5: Payment

4.3.3.6 Tracking

Fig 4.3.3.6: Tracking

4.3.3.7 Emergency button

Fig 4.3.3.7: Emergency button

4.3.3.8 Give Feedback & Queries

Fig 4.3.3.8: Feedback & Queries

4.3.3.9 View Profile

Fig 4.3.3.9: View Profile

4.3.3.10 Edit Profile

Fig 4.3.3.10: Edit Profile

4.3.3.11 Registration

Fig 4.3.3.11: Registration

4.3.3.12 Login

Fig 4.3.3.12: login

4.3.3.13 Set Route

Fig 4.3.3.13: Set Route

4.3.3.14 Carpooling

Fig 4.3.3.14: Carpooling

4.3.3.15 Pick and Drop

Fig 4.3.3.15: Pick and Drop

4.3.3.16 Registration

Fig 4.3.3.16: Registration

4.3.3.17 Login

Fig 4.3.3.17: login

4.3.3.18 View Registered User

Fig 4.3.3.18: View Registered User

4.3.3.19 View User Queries

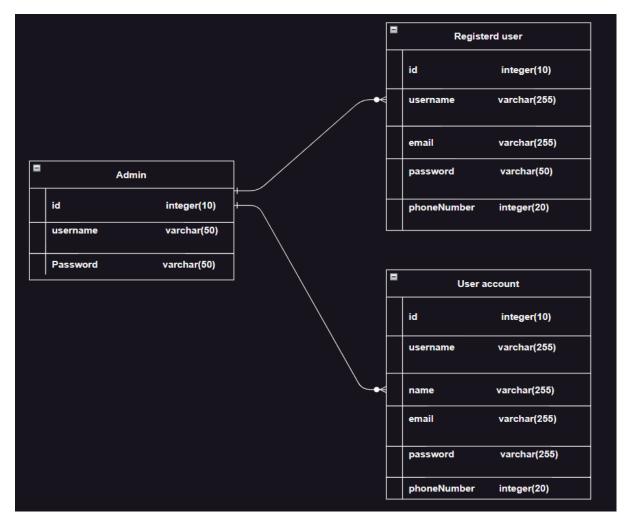
Fig 4.3.3.19: View User Queries

4.3.3.20 Verify User Account

Fig 4.3.3.20: Verify User Account

4.4 Database Design

4.4.1: Entity Relationship Diagram (ERD)



4.5 Summary

This chapter contains the design diagrams for our project, "SCU" including the architecture, use case, activity, and sequence diagrams. We tried to represent the technical architecture and workflow of our system in each diagram. It allowed us to fully understand all the complicated details and inner workings of our project, much like creating a map to explore every corner and cranny.

Chapter 5: Implementation

Chapter 5:

Implementation

5.1 Endeavour

5.1.1 Team

- Muhammad Fassi
- Hanzalah Tariq
- Hanzala Iftikhar

5.1.2 Work Breakdown Structure

1. Project Management

- 1.1. Work Breakdown Structure (WBS)
- 1.2. Roles & Responsibility Matrix
- 1.3. Change Control System

2. Reports / Documentation

- 2.1. Team Members and Project Proposal
- 2.2. Project Proposal Document
 - 2.2.1. Opportunities and Stakeholders
 - 2.2.2. Existing Systems
 - 2.2.3. Problem Statement
 - 2.2.4. Proposed Solution
 - 2.2.5. Project Scope
 - 2.2.5.1. University
 - 2.2.5.2. School & College
 - 2.2.5.3. Booking

2.2.5.4. Route management

2.2.5.5. Admin

- 2.3. Proposal Plan
 - 2.3.1. Proposed changes
 - 2.3.2. Work Breakdown Structure
- 2.4. Planning Document
 - 2.4.1. Problem the Software will solve
 - 2.4.2. The development approach the team will use
 - 2.4.3. The Primary Function of the Software
 - 2.4.4. The Order of Development
 - 2.4.5. Leadership Roles for the Project
 - 2.4.6. Each Team Member's Responsibilities
- 2.5. Final documentation Introduction
- 2.6. Market Survey
 - 2.6.1. Surveys
 - 2.6.2. Interviews
 - 2.6.3. Brainstorming
 - 2.6.4. Customer observation
- 2.7. Requirements Analysis
 - 2.7.1. Elicited Requirements
 - 2.7.2. Functional Requirements
 - 2.7.3. Non-Functional Requirements
 - 2.7.4. Stakeholder Requirements
- 2.8. System Design
 - 2.8.1. Interface Design
 - 2.8.2. Architectural Design
 - 2.8.3. Use Cases
 - 2.8.4. Activity Diagrams
- 2.9. Implementation
- 2.10. Testing & Performance Evaluation

3. System

- 3.1. Development Environment
 - 3.1.1. IDE (VS Code)
 - 3.1.2. Version Control
 - 3.1.3. Server
 - 3.1.4. Database
- 3.2. Mobile Application
 - 3.2.1. Front-end
 - 3.2.2. Back-end
- 3.3. Website (admin)
 - 3.3.1. Front-end
 - 3.3.2. Back-end

5.1.3 Roles & Responsibility Matrix

WBS	WBS	Activity	Activity to	Duration	Responsible
#	Deliverable	#	Complete the	(# of	Team
			Deliverable	Days)	Member(s) &
					Role(s)
2	Documentation	2.1	Team Members and	1	Hanzala Tariq
			Project Proposal		Muhammad
					Fasih
					Hanzala Iftikhar
2	Documentation	2.2	Project Proposal	4	Hanzala Tariq
			Document		Muhammad
					Fasih
					Hanzala Iftikhar
2.2	Project Proposal	2.2.1	Opportunity &	1	Hanzala Tariq
	Document		Stakeholders		Muhammad
					Fasih
					Hanzala Iftikhar

2.2 Project Proposal 2.2.3 Problem Statement 1 Hanzala Tariq Muhammad Fasih Hanzala Iftikhan 2.2 Project Proposal 2.2.4 Proposed Solution 1 Hanzala Tariq Muhammad Fasih Hanzala Iftikhan 2.2 Project Proposal 2.2.5 Project Scope 4 Hanzala Tariq Muhammad Fasih Hanzala Iftikhan 2.3 Proposal Plan 2.3.1 Proposed changes 2 Hanzala Tariq Muhammad Fasih Hanzala Iftikhan 2.3 Proposal Plan 2.3.2 Work Breakdown 3 Hanzala Iftikhan 2.4 Planning 2.4.1 Problem the 1 Hanzala Tariq Muhammad Fasih 2.4 Planning 2.4.1 Problem the 1 Hanzala Tariq Muhammad Fasih 2.5 Proposal Plan 2.5 Work Breakdown 3 Hanzala Tariq Muhammad Fasih 2.6 Proposal Plan 2.5 Problem the 1 Hanzala Tariq Muhammad Fasih 2.7 Problem the 1 Hanzala Tariq Muhammad Fasih 2.8 Proposal Plan 2.4 Problem the 1 Hanzala Tariq Muhammad Fasih 2.9 Proposal Plan 2.4 Problem the 1 Hanzala Tariq 2.1 Problem the 1 Hanzala Tariq 2.2 Project Proposal 2.2 Project Scope 4 Hanzala Tariq 2.3 Proposal Plan 2.3 Proposed changes 2 Hanzala Tariq 3 Proposal Plan 2.3 Proposal Plan 2.3 Proposal Plan 2.3 Proposal Plan 2.3 4 Planning 2.4 Proposal Plan 2.3 Proposal Plan 2.	2.2	Project Proposal	2.2.2	Existing Systems	2	Hanzala Tariq
Hanzala Iftikhan Document D		Document				Muhammad
2.2 Project Proposal 2.2.3 Problem Statement 1 Hanzala Tariq Muhammad Fasih Hanzala Iftikhar						Fasih
Document Docume						Hanzala Iftikhar
Project Proposal 2.2.4 Proposed Solution 1 Hanzala Iftikhan	2.2	Project Proposal	2.2.3	Problem Statement	1	Hanzala Tariq
2.2 Project Proposal 2.2.4 Proposed Solution 1 Hanzala Iftikhan		Document				Muhammad
2.2 Project Proposal 2.2.4 Proposed Solution 1 Hanzala Tariq Muhammad Fasih Hanzala Iftikhan						Fasih
Document Docume						Hanzala Iftikhar
2.2 Project Proposal Document 2.2 Project Proposal Document 2.3 Proposal Plan 2.3.1 Proposed changes 2.4 Planning Document 2.5 Project Scope 4 Hanzala Tariq Muhammad Fasih Hanzala Iftikhan 2.6 Proposal Plan 2.7 Proposed changes 2 Hanzala Tariq Muhammad Fasih Hanzala Iftikhan 2.7 Proposal Plan 2.8 Proposal Plan 2.9 Proposal Plan 3 Hanzala Tariq Muhammad Fasih Problem the Software will solve 4 Hanzala Tariq Muhammad Fasih Hanzala Iftikhan 2.4 Planning 2.4.1 Problem the Software will solve 4 Hanzala Iftikhan 4 Hanzala Iftikhan 4 Hanzala Iftikhan 4 Hanzala Iftikhan 5 Proposal Plan 5 Proposal Plan 5 Proposal Plan 5 Proposal Plan 6 Proposal Plan 7 Proposal Plan 8 Proposal Plan 9 Proposal Plan 1 Hanzala Tariq Muhammad 1 Muhammad 1 Muhammad	2.2	Project Proposal	2.2.4	Proposed Solution	1	Hanzala Tariq
2.2 Project Proposal 2.2.5 Project Scope 4 Hanzala Iftikhan Document		Document				Muhammad
2.2 Project Proposal 2.2.5 Project Scope 4 Hanzala Tariq Muhammad Fasih Hanzala Iftikhan 2.3 Proposal Plan 2.3.1 Proposed changes 2 Hanzala Tariq Muhammad Fasih Hanzala Iftikhan 2.3 Proposal Plan 2.3.2 Work Breakdown 3 Hanzala Iftikhan 2.4 Planning 2.4.1 Problem the 1 Hanzala Tariq Muhammad Fasih 2.4 Planning 2.4.2 The development 1 Muhammad 2.4 Planning 2.4.2 The development 1 Muhammad 2.4 Planning 2.4.2 The development 1 Muhammad 2.5 Project Scope 4 Hanzala Tariq Muhammad Fasih Hanzala Iftikhan 2.6 Planning 2.4.2 The development 1 Muhammad 2.7 Planning 2.4.2 The development 1 Muhammad 3 Hanzala Tariq Muhammad Fasih Hanzala Iftikhan 4 Planning 2.4.2 The development 1 Muhammad 5 Project Scope 4 Hanzala Tariq Muhammad 5 Project Scope 4 Hanzala Tariq 6 Project Scope 4 Hanzala Iftikhan 6 Project Scope 4 Hanzala Iftikhan 7 Project Scope 4 Hanzala Iftikhan 8 Project Scope 4 Hanzala Iftikhan 8 Project Scope 4 Hanzala Iftikhan 9 Project Scope 4 Hanzala Iftikhan						Fasih
Document Docume						Hanzala Iftikhar
2.3 Proposal Plan 2.3.1 Proposed changes 2 Hanzala Tariq Muhammad Fasih Hanzala Iftikhan 2.3 Proposal Plan 2.3.2 Work Breakdown Structure Muhammad Fasih 2.4 Planning Document Software will solve Fasih Hanzala Iftikhan 2.4 Planning 2.4.2 The development 1 Muhammad Fasih Hanzala Iftikhan 2.4 Planning 2.4.2 The development 1 Muhammad	2.2	Project Proposal	2.2.5	Project Scope	4	Hanzala Tariq
2.3 Proposal Plan 2.3.1 Proposed changes 2 Hanzala Tariq Muhammad Fasih Hanzala Iftikhan 2.3 Proposal Plan 2.3.2 Work Breakdown Structure 3 Hanzala Tariq Muhammad Fasih 2.4 Planning 2.4.1 Problem the Software will solve 4 Muhammad Fasih Hanzala Iftikhan 2.4 Planning 2.4.2 The development 1 Muhammad Fasih Hanzala Iftikhan 2.4 Planning 2.4.2 The development 1 Muhammad		Document				Muhammad
2.3 Proposal Plan 2.3.1 Proposed changes 2 Hanzala Tariq Muhammad Fasih Hanzala Iftikhan 2.3 Proposal Plan 2.3.2 Work Breakdown Structure Muhammad Fasih 2.4 Planning 2.4.1 Problem the Document Software will solve Muhammad Fasih Hanzala Iftikhan 2.4 Planning 2.4.2 The development 1 Muhammad						Fasih
Muhammad Fasih Hanzala Iftikhan 2.3 Proposal Plan Structure Structure Muhammad Fasih 2.4 Planning Document Software will solve Document 2.4.1 Planning Document Software will solve Muhammad Fasih Hanzala Iftikhan 2.4 Planning Document The development Muhammad Fasih Hanzala Iftikhan Muhammad Fasih Hanzala Iftikhan Muhammad						Hanzala Iftikhar
2.3 Proposal Plan 2.3.2 Work Breakdown 3 Hanzala Tariq Structure Muhammad Fasih 2.4 Planning Document Software will solve Software will solve Fasih 2.4 Planning 2.4.1 The development 1 Muhammad Fasih Hanzala Iftikhan 2.4 Planning 2.4.2 The development 1 Muhammad	2.3	Proposal Plan	2.3.1	Proposed changes	2	Hanzala Tariq
2.3 Proposal Plan 2.3.2 Work Breakdown 3 Hanzala Tariq Structure Muhammad Fasih 2.4 Planning Document Software will solve Software will solve Planning 2.4.2 The development 1 Muhammad 2.4 Planning 2.4.2 The development 1 Muhammad						Muhammad
2.3 Proposal Plan 2.3.2 Work Breakdown Structure Muhammad Fasih 2.4 Planning Document Software will solve 2.4.1 Planning Document Software will solve Planning 2.4.2 The development Muhammad Fasih Hanzala Iftikhan Muhammad						Fasih
Structure Muhammad Fasih 2.4 Planning Document Software will solve Fasih 2.4 Planning 2.4.1 Problem the Software will solve Hanzala Iftikhar 2.4 Planning 2.4.2 The development 1 Muhammad						Hanzala Iftikhar
2.4 Planning 2.4.1 Problem the 1 Hanzala Tariq Document Software will solve Muhammad Fasih Hanzala Iftikhar 2.4 Planning 2.4.2 The development 1 Muhammad	2.3	Proposal Plan	2.3.2	Work Breakdown	3	Hanzala Tariq
2.4 Planning Document Software will solve Muhammad 2.4 Planning 2.4.1 Problem the Software will solve Muhammad Fasih Hanzala Iftikhar 2.4 Planning 2.4.2 The development 1 Muhammad				Structure		Muhammad
Document Software will solve Muhammad Fasih Hanzala Iftikhan 2.4 Planning 2.4.2 The development 1 Muhammad						Fasih
Fasih Hanzala Iftikhan 2.4 Planning 2.4.2 The development 1 Muhammad	2.4	Planning	2.4.1	Problem the	1	Hanzala Tariq
2.4 Planning 2.4.2 The development 1 Muhammad		Document		Software will solve		Muhammad
2.4 Planning 2.4.2 The development 1 Muhammad						Fasih
						Hanzala Iftikhar
Document approach the team Fasih	2.4	Planning	2.4.2	The development	1	Muhammad
		Document		approach the team		Fasih
will use Hanzala Iftikha				will use		Hanzala Iftikhar
2.4 Planning 2.4.3 The Primary 1 Hanzala Iftikhan	2.4	Planning	2.4.3	The Primary	1	Hanzala Iftikhar
Document Function the		Document		Function the		
Software				Software		

Planning	2.4.4	The Order of	1	Hanzala Tariq
Document		Development		Muhammad
				Fasih
				Hanzala Iftikhar
Planning	2.4.5	Leadership Roles of	1	Hanzala Tariq
Document		the Project		
Planning	2.4.6	Each Team	1	Hanzala Tariq
Document		Member's		
		Responsibilities		
Documentation	2.5	Final	1	Hanzala Iftikhar
		Documentation		
		Introduction		
Documentation	2.6	Market Survey	6	Hanzala Tariq
				Muhammad
				Fasih
Market Survey	2.6.1	Survey	1	Hanzala Tariq
				Muhammad
				Fasih
Market Survey	2.6.2	Interviews	1	Hanzala Tariq
				Muhammad
				Fasih
				Hanzala Iftikhar
Market Survey	2.6.3	Brainstorming	2	Hanzala Tariq
				Muhammad
				Fasih
				Hanzala Iftikhar
Documentation	2.7	Requirement	5	Hanzala Tariq
		Analysis		Muhammad
				Fasih
				Hanzala Iftikhar
Requirement	2.7.1	Elicited	1	Hanzala Tariq
	Planning Document Planning Document Documentation Market Survey Market Survey Documentation	Planning Document Planning Document Document Documentation 2.5 Market Survey 2.6.1 Market Survey 2.6.2 Documentation 2.7	Planning Document Planning Document Planning Document Planning Document Planning Document Document Document Documentation Documentation Documentation Documentation Documentation Documentation Documentation Documentation Litroduction Market Survey 2.6.1 Market Survey Documentation Market Survey 2.6.2 Documentation 2.7 Requirement Analysis	Planning Document

	Analysis		Requirements		Muhammad
					Fasih
					Hanzala Iftikhar
2.7	Requirement	2.7.2	Functional	4	Hanzala Tariq
	Analysis		Requirements		Hanzala Iftikhar
2.7	Requirement	2.7.3	Non-Functional	3	Muhammad
	Analysis		Requirements		Fasih
2.7	Requirement	2.7.4	Stakeholder	1	Muhammad
	Analysis		Requirements		Fasih
2	Documentation	2.8	System Design	8	Hanzala Tariq
2.8	System Design	2.8.1	Interface Design	8	Hanzala Tariq
					Hanzala Iftikhar
2.8	System Design	2.8.2	Architectural	3	Hanzala Tariq
			Design		
2.8	System Design	2.8.3	Use Cases	3	Hanzala Tariq
2.8	System Design	2.8.4	Activity Diagrams	5	Hanzala Iftikhar
2.9	Implementation	2.9	Development	30	Hanzala Tariq
					Muhammad
					Fasih
					Hanzala Iftikhar
2.10	Testing &	2.10	Testing &	8	Muhammad
	Performance		Performance		Fasih
	Evaluation		Evaluation		Hanzala Iftikhar
3	System	3.1	Development	10	Hanzala Tariq
			Environment		Muhammad
					Fasih
					Hanzala Iftikhar
3	System	3.2	Mobile Application	40	Hanzala Tariq
					Muhammad
					Fasih
					Hanzala Iftikhar
3.2	Mobile	3.2.1	Front End	20	Hanzala Tariq
	Application				Muhammad

					Fasih
3.2	Mobile	3.2.2	Back-End	20	Hanzala Tariq
	Application				Muhammad
					Fasih
3	System	3.3	Website	14	Hanzala Iftikhar
3.3	Website	3.3.1	Front-End	7	Hanzala Iftikhar
3.3	Website	3.3.2	Back- End	7	Muhammad
					Fasih
					Hanzala Iftikhar

5.2 Components, Libraries, Web Services, and stubs

- ReactJS
- Bootstrap
- JavaScript
- HTML/CSS
- Android Studio
- Font Awesome
- Axios
- Jquery
- PHP

Database

• SQL

Tool for Online Team Collaborations

- Google Meets
- Zoom

5.3 IDE, Tools, and Technologies

- Visual Studio Code
- Visual Paradigm
- Remix

- MS Word
- Adobe Illustrator
- cPanel

5.4 Best Practices/ Coding Standards

5.4.1 Software Engineering Methodologies

In our project we have we have used Scrum Agile Methodology because it has a greater adaptability to frequently changing—scope. Here's how we managed our project:

- A daily meeting was conducted for at least 15 minutes
- A meeting with the supervisor was conducted at least 1 to 2 times a week to discuss progress.
- In the meeting, sprints were planned, and a backlog of tasks was created.
- These tasks were then performed by the group members
- Progress was discussed daily

5.4.2 React JS coding standard

- Easy, short, and readable variable and function names.
- Camel case naming conventions followed.
- Comments as much as needed but not more.
- Use shortcut notation when it makes sense.
- Modularize

5.5 Deployment Diagram

5.6 Summary

In this chapter we have provided list of components and libraries that we have used in our project for better user experience. We have mentioned Work break down structure WBS and Control flow diagram. We have also mentioned tools and IDEs and best practices and coding standards of software engineering.