



Muhammad Hamza Khan BSDS 2021 FAST NU LHR <I215654@lhr.nu.edu.pk>

## Cybersecurity Concerns at Avanceon Private Limited: Immediate Response Needed

1 message

Muhammad Hamza Khan BSDS 2021 FAST NU LHR <I215654@lhr.nu.edu.pk>

Sat, Sep 23, 2023 at 2:14 PM

To: Hunain Azam BSDS 2021 FAST NU LHR <I216202@lhr.nu.edu.pk>

Cc: naima.waseem.v@nu.edu.pk

Social Square

Phase III, DHA, Lahore

Phone: (123) 456-7890

Email: [info@socialsquare.com](mailto:info@socialsquare.com)

Website: [www.socialsquare.com](http://www.socialsquare.com)

Date: September 15, 2023

Mr. Adil Rizwan

Customer Support Manager

Avanceon Private Limited

Gulberg-II, Lahore

Dear Mr. Rizwan,

I hope this memo finds you in good health. I am writing to bring to your attention a matter of utmost importance that requires immediate action.

On August 25, 2023, our team, comprising myself, Rija Sohail, Product Development Manager at Social Square, and my secretary, Ms. Amna Ilyas, visited Avanceon Private Limited's facility in Gulberg-II, Lahore, to conduct a comprehensive review of your software product.

During our thorough assessment, we identified a significant security breach attempt originating from one of Avanceon's computer IP addresses. This intrusion resulted in a system error that raised concerns about the security and integrity of your software.

To address this critical issue, we have taken the following steps:

1. I have requested Ms. Amna Ilyas to draft this memo to inform you of the situation and initiate communication according to our company's policies.
2. Enclosed with this memo is the Field Visit Report, which provides detailed information about our review and the hacking attempt incident for your reference.

We kindly request your prompt attention and action in accordance with your company's security protocols and industry best practices. It is essential that we collaborate to investigate the incident thoroughly and implement necessary measures to prevent any future security breaches.

We also recommend that you keep all relevant parties informed about the situation, including your IT security team, to ensure a swift and effective response.

Please do not hesitate to reach out to us. We value our business relationship with Avanceon Private Limited and believe that by addressing this issue promptly and professionally, we can strengthen our collaboration.

Thank you for your immediate attention to this matter.

Sincerely,

Rija Sohail  
Product Development Manager  
Social Square  
Phase III-DHA, Lahore

Enclosure: Field Visit Report

