

MCB Internet Banking

Domestic Customer Self-registration User Guide

Step – 1

Select “MCB Internet Banking” from Digital Services and click on the “[Register](#)” button from the MCB home page
www.mcb.com.pk



The screenshot shows the MCB Bank for Life homepage. The top navigation bar includes links for Home, About MCB, Investor Relations, Customer Services, and Careers. A search bar is located in the top right corner. On the left side, a green sidebar menu lists various services: Retail (Personal, Business), Corporate, Treasury, Home Remittance, Privilege Banking, and Islamic Banking. Below this, the 'Digital Services' section is highlighted, showing a dropdown menu with 'MCB Internet Banking' selected. The 'Register' button is circled in red. Other buttons in this section include 'Login', 'Locate Us', and 'Become A Customer'. The main banner features the text 'Are you getting the most out of your smartphone?' and 'A Socially Connected Payments Solution' with the MCB Lite logo. An image of a smartphone displaying the 'Mobile Wallet' app is shown on the right. The footer contains links for Media Center, Career Opportunity, IBAN Generator, Quick Links, and Contact Us, along with a copyright notice for 2014.

OR

Directly enter <https://online.mcb.com.pk> and click on self-registration



IMPORTANT:

Dear Customers, While conducting Funds Transfer to MCB account follow below guidelines:

- In order to convert your 15 digit conventional account to 16 digits, please add "0" zero at the beginning of your 15 digit account number.
- In case of Islamic banking account enter 15 or 16 digit account number.
- Financial Alerts through SMS are temporarily not available.
- Cheque Book request is temporarily not available.

**For Further details, please call us on Help Line (111-000-622).*



Login

RESET PASSWORD

[Click Here for "Self Registration" User Guide](#)

User ID:

Select

☐ Use virtual keyboard

Password:

Sign-in

☐ Click here to enter by hovering

Language:

English **Self Registration**

'UserID and Password' are case sensitive



Upper


Delete

Clear All

Not Mixed

Step – 2

Enter your details in the required fields as shown in below screenshot and click “Next” to proceed



MCB Bank for Life

Self Registration For Online Banking

Select Customer Type

Customer Type: DOMESTIC

Customer Details

First Name*: ABC

Last Name*: XYZ

Enter CNIC Number*: 35201-4545455-0 Please enter CNIC Number as 11111-1111111-1

Date of Birth*: 16-07-1986

Visa Debit Card No*: 4286689000000123 Please enter Visa Debit Card No without dashes

CVV Number*: ●●● Please enter 3 digit CVV at the back of your card

VDC Pin*: ●●●● VDC Pin

Contact Details

Email Id*: abxyz@gmail.com

Address: Abxyz, house # 123

Lahore Cantt

Mobile Number*: 03001234567 Please enter mobile number like this 03XXXXXXX

City: Lahore

Country: Pakistan

Landline/Other Mobile No.: 04231234567

Please select role


User ID required For*: Financial Transaction

Reset

Next

Step – 3

- Select the account which you wish to register for Internet Banking
- Select the channel i.e. Internet, Mobile Browser and SMS Banking
- Click on “Generate OTP.” One time password (OTP) will be sent to you on your provided email address and registered mobile number. After you receive the OTP, enter it in the requested field.
- Check the “I agree with Terms and Conditions” and press “Confirm” to complete the registration process.



Self Registration For Online Banking

Account Number	Title of Account	Branch Name
<input checked="" type="checkbox"/> 0123456789123456	ABC XYZ	1388 (LAHORE DEFENCE HOUSING AUTH)

Channel Description	User ID	
<input checked="" type="checkbox"/> Internet and Mobile Banking <input checked="" type="checkbox"/> Internet <input checked="" type="checkbox"/> Mobile Browser <input type="checkbox"/> SMS Banking <input type="checkbox"/> SMS Banking	abcxyz	View User ID Policy

Enter OTP: Click on "Generate OTP" and enter OTP (One Time Password) received on your mobile and email for further proceedings.

☒ [I Agree with Terms and Conditions](#)

Successful registration confirmation screen



User created successfully.

Step – 4

You will receive below emails regarding your MCB Internet Banking registration.

- User activation link
- User ID
- User first time login password

By clicking on the hyper link in the email sent to you by the Bank, you will receive an activation confirmation.



User activated successfully.

[Click here to login](#)

Step – 5

Enter the User-ID and Password as received in your email (User ID & Password are case sensitive).



Dear Customers, While conducting Funds Transfer to MCB account follow below guidelines:

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- In case of Islamic banking account enter 15 or 16 digit account number.
- Financial Alerts through SMS are temporarily not available.
- Cheque Book request is temporarily not available.

*For Further details, please call us on Help Line (111-000-622).



Login

[RESET PASSWORD](#)

[Click Here for "Self Registration" User Guide](#)

User ID:

Contemporary

☐ Use virtual keyboard

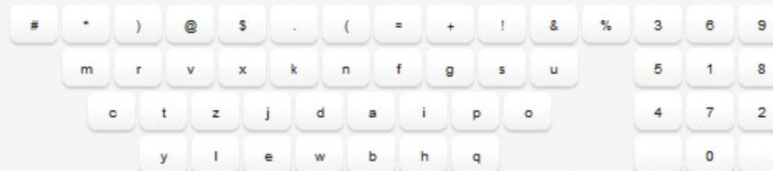
Password:

☐ Click here to enter by hovering

Language:

[Self Registration](#)

*UserID and Password are case sensitive



Step – 6

Accept “Terms & Conditions”

Step 1:
Terms and Conditions

Step 2:
Force Change Password

Step 3:
Set Account Nicknames

Step 4:
Complete

It is a mandatory step before you continue with first time, please read through our "Internet Banking Terms and Conditions" available below.

To continue please click "Accept".

If you do not accept the Terms and Conditions, please click on "Decline: to immediately discontinue the access to the Online Banking services.

MCB Internet Banking

TERMS & CONDITIONS

Please read the following terms and conditions carefully, since these constitute an agreement between the Bank and you, setting out rights and obligations in context of your use of the MCB Internet Banking Services. A Customer who avails the said Services shall be deemed to have read and accepted these Terms and Conditions.

This Agreement:

- Replaces all earlier terms and conditions relating to MCB Internet Banking Service (if any) to the extent that the same are modified / revised hereunder;
- Is in addition to all other terms and conditions that apply to your Eligible Account(s), therefore, if there is a conflict between the said terms and conditions and those contained herein, then the terms and conditions of this Agreement will prevail to the extent of the Service only.

DEFINITIONS :

Some words and expressions used in this agreement carry specific meanings which are as follows:

We/ 'us/ 'our/ 'Bank' refer to "MCB", MCB Bank Limited, a banking company incorporated under the laws of the Islamic Republic of Pakistan, having its registered office at MCB Building, F6/G6, Jinnah Avenue, Islamabad.

You/ 'your' mean you, the customer, who is registered with us to use the MCB Internet Banking Service.

Agreement or "Terms and Conditions" mean this Agreement and the terms and conditions contained herein.

Business Day means any day on which the Bank is open to its customers / the public for any services.

Eligible Account(s) mean any and all current or saving deposit account(s) held by you with the Bank in which credits and debits may be affected by virtue of the Service and Accounts that you register with us to use the Service for.


MCB Internet Banking Service or 'Service' means MCB Internet Banking Services provided by us which enable you, through the Internet whether used via a computer, mobile phone, browser or any other device whatsoever, to access your Eligible Account to the extent provided, to

Accept

Decline

Step – 7

Create new password of your choice.

Step 1:  Terms and Conditions

Step 2: Force Change Password


Step 3: Set Account Nicknames

Step 4: Complete

It is a mandatory step before you continue with first time, please read through our "Internet Banking Terms and Conditions" available below.

To continue please click "Accept".

If you do not accept the Terms and Conditions, please click on "Decline: to immediately discontinue the access to the Online Banking services.

 Thank you for accepting Terms and Conditions.

☒ Change Login Password

User Id: abcxzy

Enter Old Password:

0123456789123456 New Password:

Strong

Confirm New Password:

☐ Use virtual keyboard

Virtual Keyboard :

=	?	*)	&	@	(%	#	\$	+	!	.	u	9	5	2
l	t	h	v	w	j	f	s	k	z	r	q	u	4	1	7	
o	y	m	b	p	x	d	c	a	i	g	e	n	8	0	6	
Upper			Delete			Clear All			Not Mixed			3				

☐ Click here to enter by hovering

Clear Change

Rules for Login Password

Password should be minimum 8 characters

Password should be maximum 16 characters

Password can contain lowercase alphabets

Password can contain uppercase alphabets

Password can contain special characters

Step – 8

Create you account nickname & set as favorite as per your choice

Step 1: Terms and Conditions

Step 2: Force Change Password

Step 3: Set Account Nicknames

Step 4: Complete

It is a mandatory step before you continue with first time, please read through our "Internet Banking Terms and Conditions" available below.

To continue please click "Accept".

If you do not accept the Terms and Conditions, please click on "Decline: to immediately discontinue the access to the Online Banking services.

Password changed successfully.

Disable Account Nickname: ☐

Current and Savings

Account No	Account Nickname	Set As Favourite
050348548		
0123456789123456 1388 PKR	SalaryACT	<input type="checkbox"/>

* Alphanumeric Characters With Spaces are Allowed for Account Nickname


Save

Step – 9

After you successfully change your password you can click on “Continue” and start enjoying Internet Banking services by logging in with your new password.

Step 1: 
Terms and Conditions

Step 2: 
Force Change Password

Step 3: 
Set Account Nicknames

Step 4:
Complete

It is a mandatory step before you continue with first time, please read through our "Internet Banking Terms and Conditions" available below.

To continue please click "Accept".

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User Preferences saved successfully.

Thank you for setting up your Internet Banking Preferences.

Enjoy the Net Banking

Step	Step Name	Completion Status	Completion Message
1	Terms and Conditions	Complete	Thank you for accepting Terms and Conditions.
2	Force Change Password	Complete	Password changed successfully.
3	Set Account Nicknames	Complete	User Preferences saved successfully.

Continue

Thank You
