

104K

Total Customers

3.24

Average Rating

Flight Distance

31

4983

Departure Delay in Minutes

0

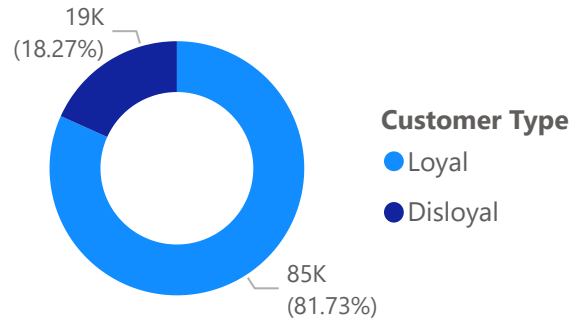
1592

Arrival Delay in Minutes

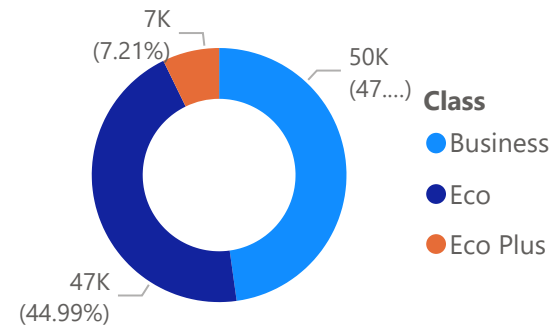
0

1584

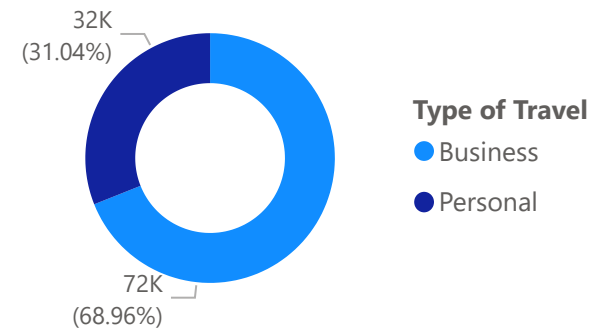
Total Customers by Customer Type



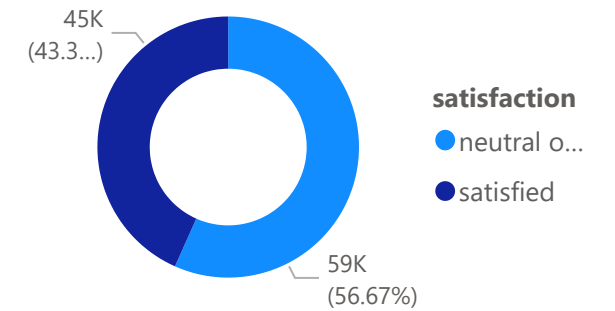
Total Customers by Class



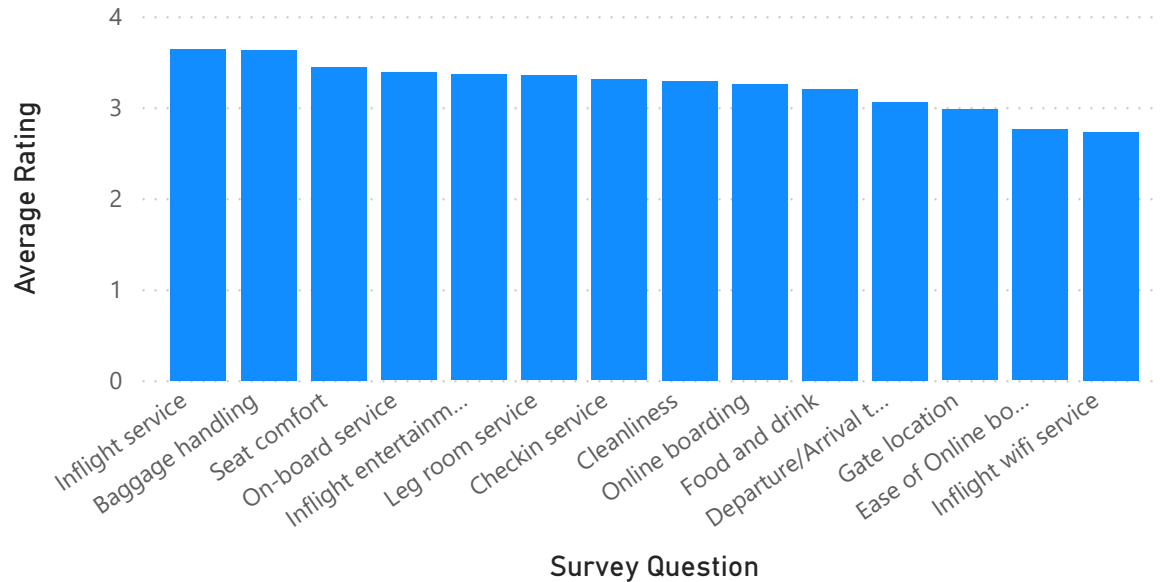
Total Customers by Type of Travel



Total Customers by satisfaction



Average Rating by Survey Question



Survey Question

Survey Question	1	2	3	4	5	Total
Baggage handling	7237	11521	20632	37383	27131	103904
Checkin service	12890	12893	28446	29055	20619	103904
Cleanliness	13318	16132	24574	27179	22689	103904
Departure/Arrival time convenient	15498	17191	17966	25546	22403	103904
Ease of Online booking	17525	24021	24449	19571	13851	103904
Food and drink	12837	21988	22300	24359	22313	103904
Gate location	17562	19459	28577	24426	13879	103904
Inflight entertainment	12478	17637	19139	29423	25213	103904
Inflight service	7084	11457	20299	37945	27116	103904
Inflight wifi service	17840	25830	25868	19794	11469	103904
Leg room service	10353	19525	20098	28789	24667	103904
On-board service	11872	14681	22833	30867	23648	103904
Online boarding	10692	17505	21804	30762	20713	103904
Total	179261	244737	315681	396864	302181	1454656

Customer Type

Disloyal

Loyal

Gender

Female

Male

Type of Travel

Business

Personal

satisfaction

neutral or dissatisfied

satisfied

Class

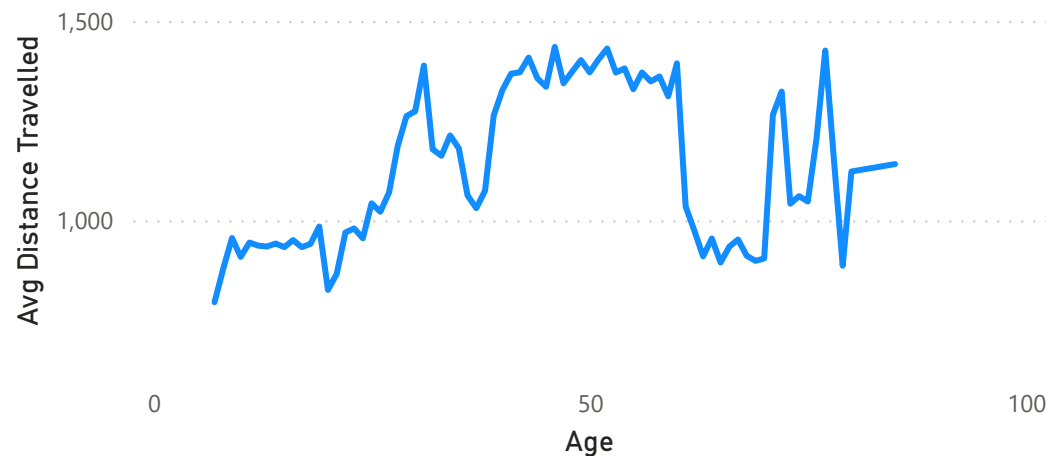
Business

Eco

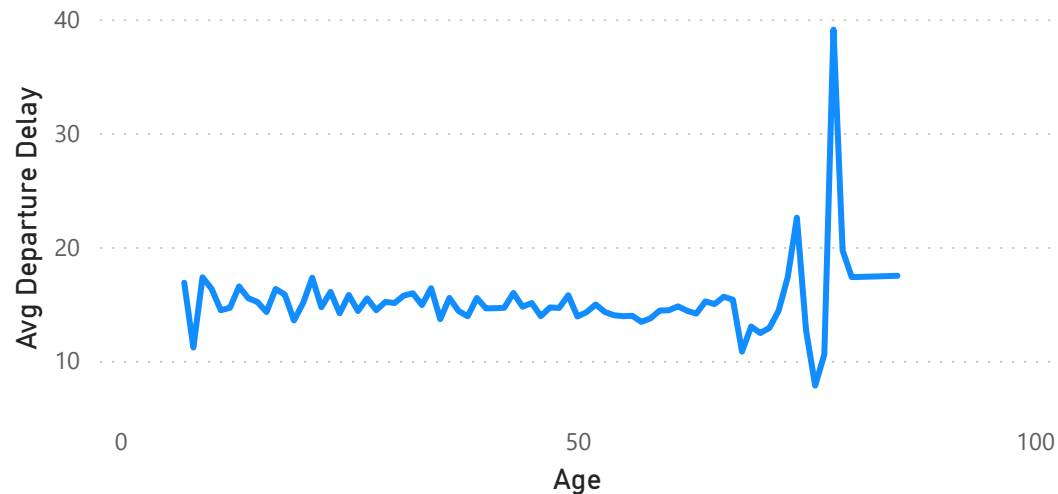
4983

Max Distance Travelled

Avg Distance Travelled by Age



Avg Departure Delay by Age



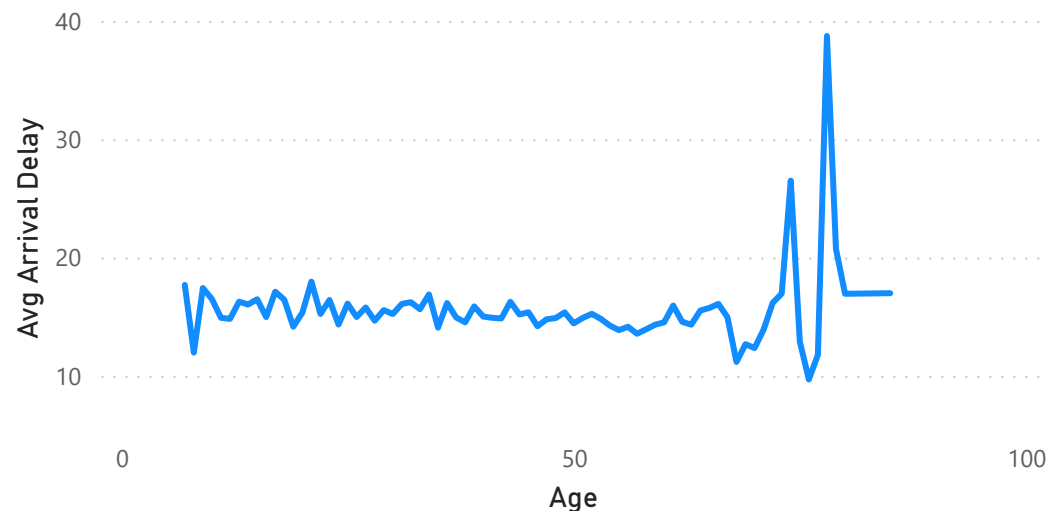
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Max Departure Delay

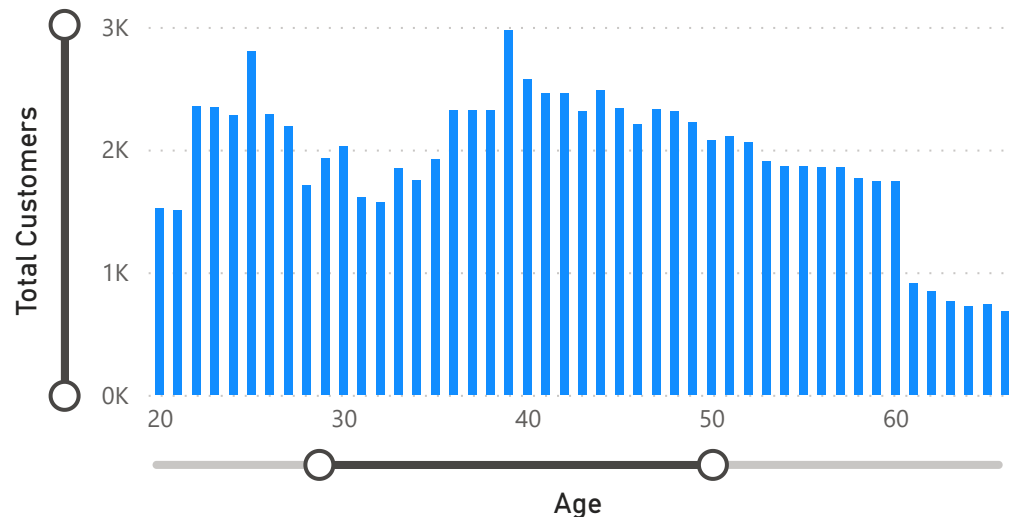
1584

Max Arrival Delay

Avg Arrival Delay by Age



Total Customers by Age



1.19K

Avg Distance Travelled

14.82

Avg Departure Delay

15.18

Avg Arrival Delay