

# MUHAMMAD TAHA

## Associate Laravel Developer

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### SUMMARY

As an Associate Laravel Developer, I am dedicated to improving my technical skills while contributing to innovative projects. My primary goal is to enhance societal well-being through technology, as exemplified by my work on the Doclin Mental Health App. I thrive in collaborative environments and aim to create a significant impact through my work.

### EXPERIENCE

#### Laravel Developer

##### Backbone Technologies

📅 06/2024 - Present    📍 Lahore, Pakistan

Company focused on software development and technology solutions

- Built a Call Center CRM system using Laravel, Bootstrap, MySQL, and Elasticsearch
- Designed and optimized database structures and search capabilities for high-volume call center data
- Delivered the complete solution independently, from backend development to front-end integration

### LANGUAGES

English  
Advanced



Urdu  
Native



### ADDITIONAL EXPERIENCE

#### VoIP

##### Backbone Technologies

📅 06/2024 - Present    📍 Lahore, Pakistan

Company focused on software development and technology solutions

- SIP trunking: configuration and troubleshooting
- Call flow analysis: using sngrep, ngrep, and log analysis for SIP signaling
- IVR systems: IVR design and deployment (IVR builder experience)
- Network diagnostics: identifying call quality issues (latency, jitter, packet loss) and resolving VoIP-related connectivity problems

### SKILLS

Laravel	PHP	MySQL	JQuery
JavaScript	Ajax	HTML	CSS
Bootstrap	Git	GitHub	Scrum
SDLC	Linux	VoIP	Asterisk

### PROJECTS

#### E-commerce web app

📅 05/2024 - 06/2024    📍 Location

The E-commerce Web App enables users to browse, search, and purchase products securely through an intuitive interface.

- Developed a full-featured online shopping platform using Laravel and MySQL.
- Implemented features such as product listings, shopping cart, order management, and payment integration.
- Integrated user authentication, role-based access control, and secure checkout process.

#### Call Center CRM

📅 06/2024 - Present    📍 Location

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### EDUCATION

#### BS Computer Science

##### COMSATS University Islamabad

📅 03/2020 - 06/2025