MUHAMMAD AGUNG

Frontend Developer | IT Support | Administrasi

Batam, Kepulauan Riau, Indonesia

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PROFESSIONAL SUMMARY

I am an undergraduate Computer Science student at Universitas Putra Batam specializing in front-end development. With a foundation in HTML, CSS, and JavaScript, I actively enhance my skills through personal projects and online courses. I focus on building responsive, user-friendly interfaces and value clean code, problem-solving, and communication. Eager to grow in a collaborative team, I'm confident my passion and learning mindset will make me a valuable contributor.

PROFESSIONAL EXPERIENCE

PT. EASYBOOK TEKNOLOGI INDONESIA   **Batam, Riau Islands, Indonesia**

IT Assistant   **2024 - Present**

- Manage issues and troubleshooting raised by business partners.
- Act as a point reference for engineer regarding any request raised by business partners.
- Assist in testing and preparation of new feature in ticketing system.
- To Handle and attend to user problems on IT related matters.
- Develop and maintain a filing system.
- Provide operational and sales report as required.

GAOTek Inc. (USA)   **(Remote) Batam, Riau Islands, Indonesia**

Web Developer | Magang   **Mar 2025 - Mei 2025**

- Contributed to the development and maintenance of websites using front-end and back-end technologies.
- Assisted in debugging, performance optimization, and collaborated with design and development teams to enhance web application functionality.
- Experienced in HTML, CSS, and JavaScript, with a solid understanding of frameworks like React.js and Node.js.
- Actively involved in testing and technical documentation to ensure system stability before deployment.

PT. POLYTECH JAYA INDUSTRI   **Batam, Riau Islands, Indonesia**

Administrative Staff | IT Support   **2019 - 2024**

- As an Administrative Clerk, I am responsible for performing administrative tasks that support the efficiency of office operations.

- My work involves data management and storage, scheduling meetings, and maintaining documents and archives.
- I play a key role in managing internal and external communications, whether through email or phone.
- Additionally, I actively collaborate with the team to prepare routine reports, process expenses, and support other administrative activities.
- I possess strong organizational skills, attention to detail in task completion, and the ability to multitask to ensure smooth office operations.

CV. INTIMEDIA TEKNOLOGI   **Pekanbaru, Riau, Indonesia**

IT Support   **2018 - 2019**

- Handling the availability and performance of computers and networks by ensuring all devices are functional and optimally connected.
- Performing maintenance and monitoring to ensure applications run smoothly, as well as storing and managing user data.
- Responsible for preparing technical reports and documentation as part of job duties.

EDUCATION

UNIVERSITAS PUTERA BATAM   **Batam, Kepulauan Riau, Indonesia**

Bachelor of Engineering in Informatics Engineering   **2025**

SKILLS

- Languages & Programming: JavaScript, PHP
- Frameworks: React Js, Laravel, Vue.js
- Databases: PostgreSQL, SAP HANA (Native SQL, CDS Views)
- DevOps & Tools: Docker, GitHub