

# Property Management System

## Sequence Diagram Document

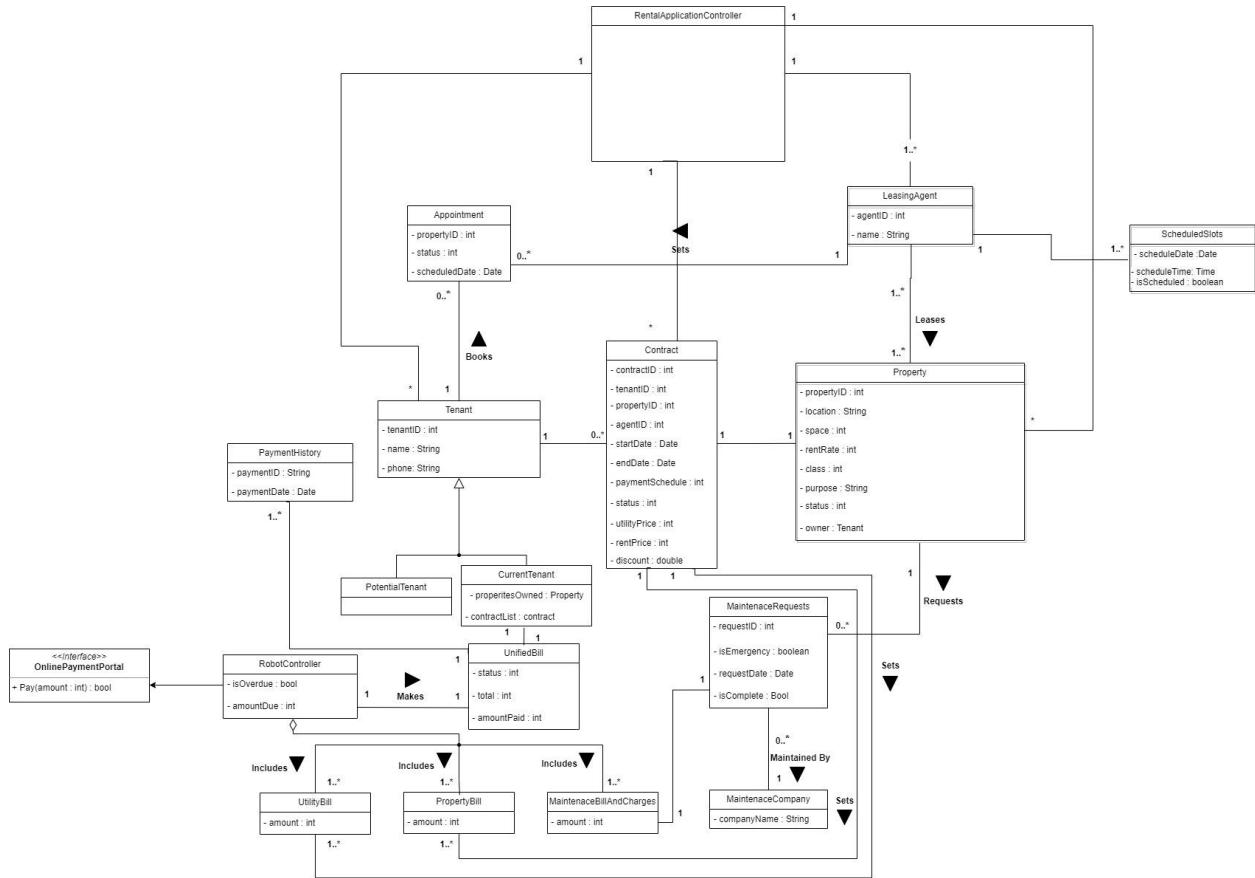
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# Updated Domain Model Diagram



## Updated Use Case Fully-Dressed Format Descriptions

<b>Use case:</b> BookAppointment
ID: Base1
Brief Description: Tenant book appointment with leasing agent.
<b>Primary Actors:</b> Tenants
<b>Secondary Actors:</b> N/A
<p><b>Preconditions:</b> The tenant is required to be logged in to the system and are currently at the detail page of a property. There must exist at least one available appointment for the tenant to book.</p> <p><b>Main flow:</b></p> <ol style="list-style-type: none"> <li>1. Tenant presses the “Book Appointment” button to book an appointment with the given leasing agency.</li> <li>2. For each leasing agent registered for the property             <ol style="list-style-type: none"> <li>2.1 The system will retrieve the schedule of the leasing agent.</li> <li>2.2 For each scheduled slot                     <ol style="list-style-type: none"> <li>2.2.1 agent will return available schedule slot</li> </ol> </li> <li>2.3 The system will display all schedules of all leasing agents on one page.</li> </ol> </li> <li>3. Tenant will select a suitable time to meet the leasing agent.</li> <li>4. Tenant will press the “Confirm Booking” button to confirm the booking.</li> <li>5. Controller will display the appointment details</li> <li>6. Controller will update Leasing Agent’s schedule</li> <li>7. include (NotifyAgentAndTenant).</li> </ol>
<p><b>Postconditions:</b> The tenant is now scheduled for a meeting with a leasing agent for a given property. Both the tenant and the leasing agent have received the email for the scheduled meeting. The time slot is now marked as occupied.</p>

<b>Use case:</b> NotifyAgentAndTenant
<b>ID:</b> Include 1.1
<b>Brief Description:</b> Robot Automator sends an email which summarizes the details about the booked appointment to both the tenant and the leasing agent.
<b>Primary Actors:</b> Robot Automator
<b>Secondary Actors:</b> Tenant, Leasing Agent

<b>Preconditions:</b> Appointment is successfully booked.
<b>Main flow:</b> <ol style="list-style-type: none"> <li>1. The robot will generate a notification regarding the booked appointment.</li> <li>2. The robot sends the notification through email to the tenant.</li> <li>3. The robot sends the notification through email to the leasing agent.</li> </ol>
<b>Postconditions:</b> The system has sent the notification.

<b>Use case:</b> RentalCollection
<b>ID:</b> Base3
<b>Brief Description:</b> The Robot will calculate and the user will make payment.
<b>Primary Actors:</b> Robot Controller
<b>Secondary Actors:</b> Tenant
<b>Preconditions:</b> The tenant must be logged in to the system as a tenant and are at the payment page where they can access the online portal. They must have already owned the property and are within the deadline of the property.
<b>Main flow:</b> <ol style="list-style-type: none"> <li>1. User presses “Go To Payment” Button, which will forward them to the Billing page</li> <li>2. The robot gathers and summation calculates total payment for a tenant which includes all fees from property, maintenance and utility bills.</li> </ol> <b>extension point: multipleProperties, Extension: Apply Discount</b> <ol style="list-style-type: none"> <li>3. The robot will create a unified bill to be sent to the tenant.</li> <li>4. Tenants can view all payment history.</li> </ol> <b>extension point: deadlineOverdue, Extension: Notify Tenant of Overdue Payment</b> <ol style="list-style-type: none"> <li>5. Tenants can click the “Pay” button to make payment.</li> <li>6. Tenants will be taken to an external payment portal and pay.</li> </ol>
<b>Postconditions:</b> The payment has been received and the receipt has been sent via email to the tenant.

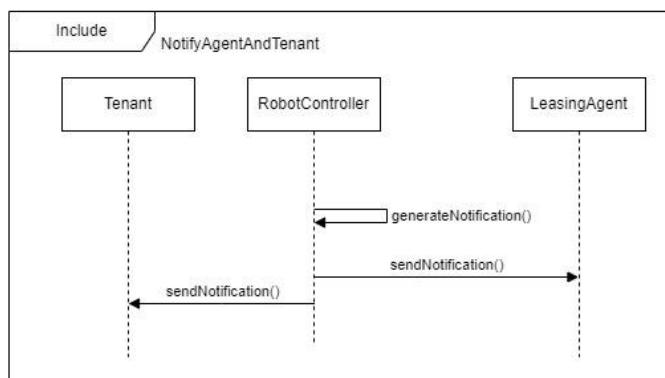
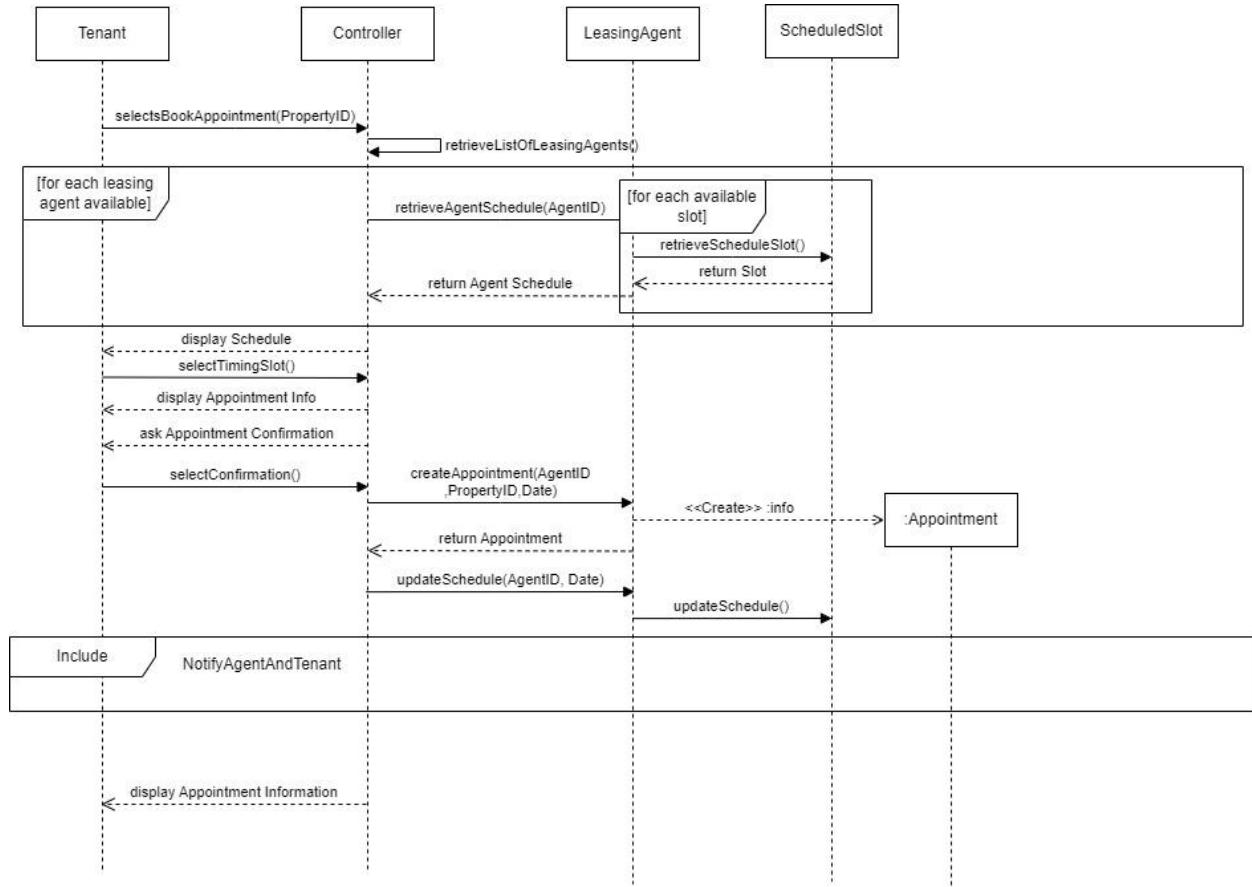
<b>Extension Use Case:</b> ApplyDiscount
<b>ID:</b> Extend 3.1
<b>Brief Description:</b> The system will apply a discount on rent of tenant.
<b>Primary Actors:</b> Robot Controller

<b>Secondary Actors:</b> N/A
<b>Preconditions:</b> The tenant has multiple properties and the leasing agent has set the discount in the contract.
<b>Main flow:</b> <ol style="list-style-type: none"> <li>1. The system will retrieve the amount of discount from contract</li> <li>2. The system applies the discount on the final rent price.</li> </ol>
<b>Postconditions:</b> The system has applied the discount on the final rent price.

<b>Extension Use Case:</b> OverdueDeadlinePayment
<b>ID:</b> Extend 3.2
<b>Brief Description:</b> An auto generated reminder will be sent to the tenant by the system.
<b>Primary Actors:</b> Tenant
<b>Secondary Actors:</b> N/A
<b>Preconditions:</b> The deadline of paying the fees has passed.
<b>Main flow:</b> <ol style="list-style-type: none"> <li>1. The system retrieves the overdue amount from the Robot</li> <li>2. The Robot sends the amount as a reminder message to the tenant.</li> </ol>
<b>Postconditions:</b> The notification has been sent to the tenant.

# Sequence Diagram

## BookingAppointment



## RentalCollection

