

Assumptions:

As there is no business user guide with a dataset so I assume that removing any necessary information would decrease the data enrichment.

I have utilized Unknown and 0 to the blank rows of Description and CustomerID columns respectively.

Finding:

Dataset Finding

Total Rows = 5 lacs.

Total Customer = 4373

Total Product = Almost 4000

Total Quantity Sales = 5386173

Total Invoicing = 25900

Total Country = 38

Unique Invoices = 25900

Unique Stockcode = 3958

Descriptive Analysis Finding

Highest Purchase (Item and Quantity) = WORLD WAR 2 GLIDERS ASSTD DESIGNS & 53847

Highest Purchase by Customer (ID and Quantity) = 14646 and 196719

Detailed Descriptive Analysis

Top 5 invoices contained different product items

| | InvoiceNo ▾ | total_items_purchased ▾ | total_unique_item_purchased ▾ |
|---|-------------|-------------------------|-------------------------------|
| 1 | 573585 | 1114 | 1108 |
| 2 | 581219 | 749 | 748 |
| 3 | 581492 | 731 | 731 |
| 4 | 580729 | 721 | 720 |
| 5 | 558475 | 705 | 703 |

Let's find out those invoices that was cancelled or reduced in quantity after purchasing or may be due to machine or human error (top 10)

| | InvoiceNo | total_purchase |
|----|-----------|----------------|
| 1 | 573008 | 8050 |
| 2 | 556917 | 6331 |
| 3 | 538353 | 4571 |
| 4 | 546789 | 4180 |
| 5 | 562439 | 2989 |
| 6 | 563614 | 2559 |
| 7 | 559919 | 2164 |
| 8 | 576374 | 2094 |
| 9 | 541864 | 2044 |
| 10 | 562722 | 1833 |

Which stockcode items are purchased the most (top 10)

| | StockCode | Description | total_purchased |
|----|-----------|-----------------------------------|-----------------|
| 1 | 84077 | WORLD WAR 2 GLIDERS ASSTD DESI... | 53847 |
| 2 | 85099B | JUMBO BAG RED RETROSPOT | 47363 |
| 3 | 84879 | ASSORTED COLOUR BIRD ORNAMENT | 36413 |
| 4 | 22197 | POPCORN HOLDER | 36334 |
| 5 | 21212 | PACK OF 72 RETROSPOT CAKE CASES | 36135 |
| 6 | 85123a | WHITE HANGING HEART T-LIGHT HO... | 35317 |
| 7 | 23084 | RABBIT NIGHT LIGHT | 30680 |
| 8 | 22492 | MINI PAINT SET VINTAGE | 26437 |
| 9 | 22616 | PACK OF 12 LONDON TISSUES | 26315 |
| 10 | 21977 | PACK OF 60 PINK PAISLEY CAKE C... | 24753 |

which stockcode items are returned the most (top 10)

| | StockCode | Description | total_returned |
|----|-----------|-------------------------------------|----------------|
| 1 | 23843 | PAPER CRAFT , LITTLE BIRDIE | -80995 |
| 2 | 23166 | MEDIUM CERAMIC TOP STORAGE JAR | -74494 |
| 3 | 84347 | ROTATING SILVER ANGELS T-LIGHT HLDR | -9367 |
| 4 | 21108 | FAIRY CAKE FLANNEL ASSORTED COLOUR | -3150 |
| 5 | 20971 | PINK BLUE FELT CRAFT TRINKET BOX | -2617 |
| 6 | 85123A | WHITE HANGING HEART T-LIGHT HOLDER | -2578 |
| 7 | 21175 | GIN + TONIC DIET METAL SIGN | -2030 |
| 8 | 22920 | HERB MARKER BASIL | -1527 |
| 9 | 22273 | FELTCRAFT DOLL MOLLY | -1447 |
| 10 | 47566B | TEA TIME PARTY BUNTING | -1424 |

which stock item are purchased with which items the most

| | d1 | d2 | total_times_purch... |
|----|----------------------------------|--------------------------------|----------------------|
| 1 | JUMBO BAG PINK POLKADOT | JUMBO BAG RED RETROSPOT | 1010 |
| 2 | GREEN REGENCY TEACUP AND SAUC... | PINK REGENCY TEACUP AND SAU... | 913 |
| 3 | JUMBO BAG RED RETROSPOT | JUMBO STORAGE BAG SUKI | 900 |
| 4 | GREEN REGENCY TEACUP AND SAUC... | ROSES REGENCY TEACUP AND SA... | 887 |
| 5 | JUMBO BAG RED RETROSPOT | JUMBO SHOPPER VINTAGE RED P... | 856 |
| 6 | LUNCH BAG BLACK SKULL. | LUNCH BAG RED RETROSPOT | 721 |
| 7 | ALARM CLOCK BAKELIKE GREEN | ALARM CLOCK BAKELIKE RED | 718 |
| 8 | JUMBO BAG BAROQUE BLACK WHITE | JUMBO BAG RED RETROSPOT | 706 |
| 9 | PINK REGENCY TEACUP AND SAUCER | ROSES REGENCY TEACUP AND SA... | 705 |
| 10 | JUMBO SHOPPER VINTAGE RED PAI... | JUMBO STORAGE BAG SUKI | 695 |

Hypothesis: We can say that the top pairs are the most important like we can place this product nearer to each other for unintentional purchasing.

Monthly sales with running sale

| | years ▾ | months ▾ | total_sales ▾ | running_sales ▾ |
|----|---------|----------|---------------|-----------------|
| 1 | 2010 | 12 | 346398 | 346398 |
| 2 | 2011 | 1 | 317948 | 664346 |
| 3 | 2011 | 2 | 283890 | 948236 |
| 4 | 2011 | 3 | 380418 | 1328654 |
| 5 | 2011 | 4 | 298536 | 1627190 |
| 6 | 2011 | 5 | 393592 | 2020782 |
| 7 | 2011 | 6 | 387560 | 2408342 |
| 8 | 2011 | 7 | 401525 | 2809867 |
| 9 | 2011 | 8 | 412690 | 3222557 |
| 10 | 2011 | 9 | 568013 | 3790570 |
| 11 | 2011 | 10 | 604503 | 4395073 |
| 12 | 2011 | 11 | 759625 | 5154698 |
| 13 | 2011 | 12 | 231475 | 5386173 |

which quarter was the best day in term of sales

| | year ▾ | quarter ▾ | total_sales ▾ |
|---|--------|-----------|---------------|
| 1 | 2011 | 4 | 1595603 |
| 2 | 2011 | 3 | 1382228 |
| 3 | 2011 | 2 | 1079688 |
| 4 | 2011 | 1 | 982256 |
| 5 | 2010 | 4 | 346398 |

which month are concerning in terms of low sale

| | years | months | total_sales | rank |
|----|-------|--------|-------------|------|
| 1 | 2011 | 11 | 759625 | 1 |
| 2 | 2011 | 10 | 604503 | 2 |
| 3 | 2011 | 9 | 568013 | 3 |
| 4 | 2011 | 8 | 412690 | 4 |
| 5 | 2011 | 7 | 401525 | 5 |
| 6 | 2011 | 5 | 393592 | 6 |
| 7 | 2011 | 6 | 387560 | 7 |
| 8 | 2011 | 3 | 380418 | 8 |
| 9 | 2010 | 12 | 346398 | 9 |
| 10 | 2011 | 1 | 317948 | 10 |
| 11 | 2011 | 4 | 298536 | 11 |
| 12 | 2011 | 2 | 283890 | 12 |
| 13 | 2011 | 12 | 231475 | 13 |

which customer purchased the highest quantity

| | CustomerID | total_purch... |
|----|------------|----------------|
| 1 | 14646 | 196719 |
| 2 | 12415 | 77242 |
| 3 | 14911 | 77180 |
| 4 | 17450 | 69029 |
| 5 | 18102 | 64122 |
| 6 | 17511 | 63012 |
| 7 | 13694 | 61803 |
| 8 | 14298 | 58021 |
| 9 | 14156 | 57025 |
| 10 | 16684 | 49390 |

Customer lifetime analysis

| | Customer... | first_date | last_date | time_length |
|----|-------------|----------------------|---------------------|-------------|
| 1 | 12433 | 2010-12-01 13:24:... | 2011-12-09 10:02... | 373 |
| 2 | 12662 | 2010-12-01 13:04:... | 2011-12-09 11:59... | 373 |
| 3 | 13777 | 2010-12-01 16:01:... | 2011-12-09 12:25... | 373 |
| 4 | 15311 | 2010-12-01 09:41:... | 2011-12-09 12:00... | 373 |
| 5 | 12748 | 2010-12-01 12:48:... | 2011-12-09 12:20... | 373 |
| 6 | 17924 | 2010-12-01 10:51:... | 2011-12-08 19:28... | 372 |
| 7 | 13408 | 2010-12-01 10:39:... | 2011-12-08 09:05... | 372 |
| 8 | 17841 | 2010-12-01 14:30:... | 2011-12-08 12:07... | 372 |
| 9 | 16210 | 2010-12-01 12:27:... | 2011-12-08 12:36... | 372 |
| 10 | 14911 | 2010-12-01 14:05:... | 2011-12-08 15:54... | 372 |

| | CustomerID | total_quantity | total_invoice | quantity/invoice | time_length |
|----|------------|----------------|---------------|------------------|-------------|
| 1 | 14646 | 196719 | 77 | 2554 | 353 |
| 2 | 12415 | 77242 | 26 | 2970 | 313 |
| 3 | 14911 | 77180 | 248 | 311 | 372 |
| 4 | 17450 | 69029 | 55 | 1255 | 359 |
| 5 | 18102 | 64122 | 62 | 1034 | 367 |
| 6 | 17511 | 63012 | 46 | 1369 | 371 |
| 7 | 13694 | 61803 | 60 | 1030 | 370 |
| 8 | 14298 | 58021 | 45 | 1289 | 357 |
| 9 | 14156 | 57025 | 66 | 864 | 363 |
| 10 | 16684 | 49390 | 31 | 1593 | 354 |

Insights: it tells that which customer purchased the maximum quantity but we can also check with how many invoices, we can check quantity/invoice to not only focus on quantity like sometime high quantity purchased using single invoice that is sudden purchase, but those who have high no. of invoice with good quantity purchase, are important to consider as they are our regular customer.

Customer frequency among countries

| | Country ▾ | total_customers ▾ |
|----|----------------|-------------------|
| 1 | United Kingdom | 3951 |
| 2 | Germany | 95 |
| 3 | France | 88 |
| 4 | Spain | 31 |
| 5 | Belgium | 25 |
| 6 | Switzerland | 22 |
| 7 | Portugal | 20 |
| 8 | Italy | 15 |
| 9 | Finland | 12 |
| 10 | Austria | 11 |

Hypothesis: This tells us that UK has broad customer frequency that allow to focus on culture specific marketing

Recommendation:

I think the data are very ambiguous in multiple ways like Stockcode(I believe it is the location of stock) but some products like discount, return, manual, etc) which are not normalized data values, should be there in a proper business context. Blank customerID tells that there are some machine errors or human errors that need to be worked on that side, training, and proper functional checkout machines.