Replications: 1 Time Units: Minutes

Key Performance Indicators

System Average
Number Out 240

Replications: 1 Time Units: Minutes

Entity

Time

| VA Time | Average | Half Width | Minimum Value | Maximum Value | |
|---------------|---------|----------------|------------------|------------------|---|
| CustomerA | 11.9435 | (Insufficient) | 10.7790 | 13.0716 | |
| CustomerB | 11.8799 | (Insufficient) | 10.7866 | 13.1872 | |
| CustomerC | 12.0512 | (Insufficient) | 10.7768 | 13.1175 | |
| NVA Time | Average | Half Width | Minimum Value | Maximum Value | |
| CustomerA | 0.00 | (Insufficient) | 0.00 | 0.00 | |
| CustomerB | 0.00 | (Insufficient) | 0.00 | 0.00 | |
| CustomerC | 0.00 | (Insufficient) | 0.00 | 0.00 | |
| Wait Time | Average | Half Width | Minimum Value | Maximum Value | |
| CustomerA | 777.72 | (Insufficient) | 0.00 | 1266.50 | |
| CustomerB | 536.52 | (Insufficient) | 8.1168 | 1164.20 | |
| CustomerC | 670.15 | (Insufficient) | 16.5738 | 1273.87 | |
| Transfer Time | Average | Half Width | Minimum Value | Maximum Value | |
| CustomerA | 0.00 | (Insufficient) | 0.00 | 0.00 | _ |
| CustomerB | 0.00 | (Insufficient) | 0.00 | 0.00 | |
| CustomerC | 0.00 | (Insufficient) | 0.00 | 0.00 | |
| Other Time | Average | Half Width | Minimum Value | Maximum Value | |
| CustomerA | 0.00 | (Insufficient) | 0.00 | 0.00 | |
| CustomerB | 0.00 | (Insufficient) | 0.00 | 0.00 | |
| CustomerC | 0.00 | (Insufficient) | 0.00 | 0.00 | |
| Total Time | Average | Half Width | Minimum Value | Maximum Value | |
| CustomerA | 789.66 | (Insufficient) | 10.7790 | 1277.85 | |
| CustomerB | 548.40 | (Insufficient) | 19.7503 | 1176.57 | |
| CustomerC | 682.20 | (Insufficient) | 28.6293 | 1286.67 | |
| Other | | | | | |

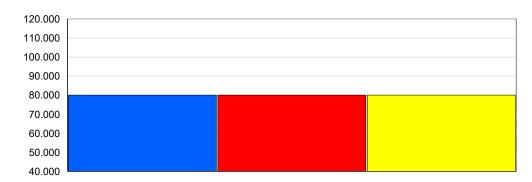
1 Minutes Replications: Time Units:

Entity

Other

| N | ١u | ım | ıb | e | r | In |
|---|----|----|----|---|---|----|
| | | | | | | |

| CustomerA | 80.0000 |
|-----------|---------|
| CustomerB | 80.0000 |
| CustomerC | 80.0000 |



Value

CustomerA CustomerB CustomerC

Number Out

| Val | III A |
|-----|-------|
| va | luc |

| CustomerA | 80.0000 |
|-----------|---------|
| CustomerB | 80.0000 |
| CustomerC | 80.0000 |

| WIP | Average | Half Width | Minimum Value | Maximum Value | |
|-----------|---------|----------------|------------------|------------------|--|
| CustomerA | 12.6345 | (Insufficient) | 0.00 | 55.0000 | |
| CustomerB | 8.7744 | (Insufficient) | 0.00 | 45.0000 | |
| CustomerC | 10.9152 | (Insufficient) | 0.00 | 55.0000 | |

Replications: 1 Time Units: Minutes

Process

Time per Entity

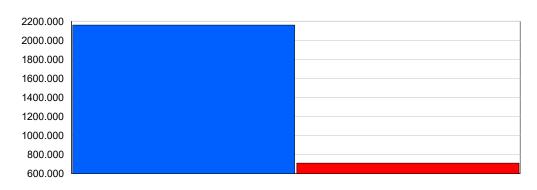
| VA Time Per Entity | Average | Half Width | Minimum Value | Maximum Value | |
|-----------------------|---------|----------------|------------------|------------------|--|
| First Clerk Queue | 8.9981 | (Insufficient) | 8.0065 | 9.9814 | |
| Second Clerk Queue | 2.9602 | (Insufficient) | 2.6541 | 3.3286 | |
| Wait Time Per Entity | Average | Half Width | Minimum Value | Maximum Value | |
| First Clerk Queue | 661.46 | (Insufficient) | 0.00 | 1273.87 | |
| Second Clerk Queue | 0.00 | (Insufficient) | 0.00 | 0.00 | |
| Total Time Per Entity | Average | Half Width | Minimum Value | Maximum Value | |
| First Clerk Queue | 670.46 | (Insufficient) | 8.1168 | 1283.44 | |
| Second Clerk Queue | 2.9602 | (Insufficient) | 2.6541 | 3.3286 | |

Accumulated Time

Accum VA Time

Value

| First Clerk Queue | 2159.53 |
|--------------------|---------|
| Second Clerk Queue | 710.44 |



■ First Clerk Queue
■ Second Clerk Queue

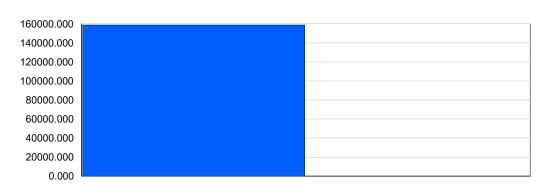
Replications: 1 Time Units: Minutes

Process

Accumulated Time

Accum Wait Time

| First Clerk Queue | 158750.78 |
|--------------------|-----------|
| Second Clerk Queue | 0.00 |



Value

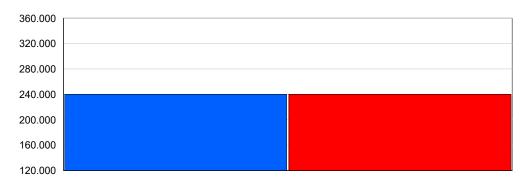
■ First Clerk Queue ■ Second Clerk Queue

Other

Number In







First Clerk Queue
Second Clerk Queue

Number Out

| First Clerk Queue | 240.00 |
|--------------------|--------|
| Second Clerk Queue | 240.00 |

Value

Replications: 1 Time Units: Minutes

Queue

Time

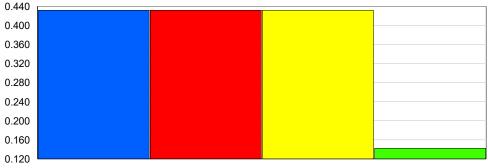
| Waiting Time | Average | Half Width | Minimum Value | Maximum Value | |
|--------------------------|---------|----------------|------------------|------------------|--|
| First Clerk Queue.Queue | 661.46 | (Insufficient) | 0.00 | 1273.87 | |
| Second Clerk Queue.Queue | 0.00 | (Insufficient) | 0.00 | 0.00 | |
| Other | | | | | |
| Number Waiting | Average | Half Width | Minimum Value | Maximum Value | |
| First Clerk Queue.Queue | 31.7502 | (Correlated) | 0.00 | 142.00 | |
| Second Clerk Queue.Queue | 0.00 | (Insufficient) | 0.00 | 0.00 | |

Replications: 1 Time Units: Minutes

Resource

Usage

| Instantaneous Utilization | Average | Half Width | Minimum Value | Maximum Value | |
|---------------------------|---------|----------------|------------------|------------------|--|
| Clerk A | 0.4319 | (Insufficient) | 0.00 | 1.0000 | |
| Clerk B | 0.4319 | (Insufficient) | 0.00 | 1.0000 | |
| Clerk C | 0.4319 | (Insufficient) | 0.00 | 1.0000 | |
| Final Clerk | 0.1421 | (Correlated) | 0.00 | 1.0000 | |
| Number Busy | Average | Half Width | Minimum Value | Maximum Value | |
| Clerk A | 0.4319 | (Insufficient) | 0.00 | 1.0000 | |
| Clerk B | 0.4319 | (Insufficient) | 0.00 | 1.0000 | |
| Clerk C | 0.4319 | (Insufficient) | 0.00 | 1.0000 | |
| Final Clerk | 0.1421 | (Correlated) | 0.00 | 1.0000 | |
| Number Scheduled | Average | Half Width | Minimum Value | Maximum Value | |
| Clerk A | 1.0000 | (Insufficient) | 1.0000 | 1.0000 | |
| Clerk B | 1.0000 | (Insufficient) | 1.0000 | 1.0000 | |
| Clerk C | 1.0000 | (Insufficient) | 1.0000 | 1.0000 | |
| Final Clerk | 1.0000 | (Insufficient) | 1.0000 | 1.0000 | |
| Scheduled Utilization | Value | | | | |
| Clerk A | 0.4319 | | | | |
| Clerk B | 0.4319 | | | | |
| Clerk C | 0.4319 | | | | |
| CIEIR C | | | | | |





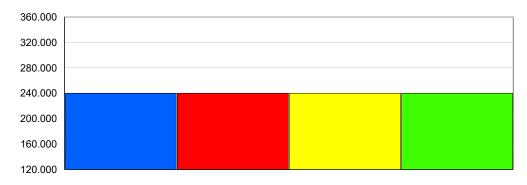
Replications: 1 Time Units: Minutes

Resource

Usage

Total Number Seized

| Clerk A | 240.00 |
|-------------|--------|
| Clerk B | 240.00 |
| Clerk C | 240.00 |
| Final Clerk | 240.00 |



Value



User Specified

Tally

| Expression | A | Half Width | Minimum Value | Maximum Value |
|----------------------------|---------|----------------|------------------|------------------|
| | Average | | | |
| Arrival Time | 413.29 | (Insufficient) | 0.00 | 933.33 |
| Time spend in system | 673.42 | (Insufficient) | 10.7790 | 1286.67 |
| Time taken by first clerk | 9.0191 | (Insufficient) | 8.0070 | 9.9973 |
| Time taken by second clerk | 2.9879 | (Insufficient) | 2.6519 | 3.3290 |