

# BAHRAM SHAHRIARI

## Senior Product Owner

📞 0434 587 450    @ shahrib47@gmail.com    🔗 <https://www.linkedin.com/in/bahram-shahriari-a9ab7a5/>

### SUMMARY

Accomplished leader with **28+ years at Commonwealth Bank**, specializing in **agile project management, product ownership, and business transformation**. Proven track record of driving **customer-centric solutions, process optimization, and cross-functional team leadership** to achieve strategic goals. Adept at **aligning business needs with technology solutions**, ensuring seamless execution and measurable success. Expertise in **stakeholder management, risk mitigation, and enterprise-wide change initiatives** to enhance operational efficiency and customer experience. Passionate about fostering **innovation, collaboration, and high-performance cultures** that deliver exceptional results.

### EXPERIENCE

#### Senior Product Owner – Asset Finance

##### Commonwealth Bank

📅 02/2022 – 01/1970

Leading product innovation and development in Asset Finance

- Lead and develop the Product Roadmap for Asset Finance Technology Platform
- Provide informed input to the development of Objectives & Key results (OKRs) and Crew Memo
- Identify and manage risks, issues, dependencies, and technical debt
- Responsibility for managing Business Operational Risks
- Lead all agile ceremonies and drive agile maturity
- Oversee the product system supporting Asset Finance frontline teams

#### Program Manager – Business Banking Technology

##### Commonwealth Bank

📅 01/2020 – 02/2022

Oversaw program management for business banking technology

- Managed Business Banking Technology Program
- Ensured delivery of significant business benefits aligned with strategy
- Collaborated with various teams and vendors to deliver project success

#### Senior Project Manager – Institutional & Business Banking

##### Commonwealth Bank

📅 01/2017 – 12/2019

Managed complex projects within institutional banking

- Led project management for Institutional and Business Banking Enterprise Services
- Ensured compliance with business outcomes and strategy delivery

#### Project Manager – Institutional & Business Banking

##### Commonwealth Bank

📅 01/2007 – 12/2016

Focused on technology and operations project management

- Implemented project management for infrastructure and operations
- Ensured technology delivery aligned with business objectives

#### System Manager – Technology Operations

##### Commonwealth Bank

📅 01/2001 – 12/2006

Oversaw technology operations within the bank

- Managed operations and systems for Technology Operations
- Ensured effective delivery of technology services

#### Relationship Manager/Business Banker

##### Commonwealth Bank

📅 01/1996 – 12/2000

Held a customer-facing role in banking

- Engaged with clients to provide business banking solutions
- Developed customer relationships and business growth

### EDUCATION

#### Bachelor of Science

##### California State University, Bakersfield

📅 08/1992 – 06/1996    📍 USA

### CERTIFICATION

#### Applying Product Thinking for Product Owners

#### Create Exceptional Teams

#### Agile Product Ownership (ICP-APO)

#### Managing Successful Programs (MSP)

#### SAFe Agilist

#### Lean Six Sigma Green Belt

### KEY ACHIEVEMENTS

#### Implementation of Banker Portal for Asset Finance

Successfully implemented the Banker Portal for Asset Finance, replacing manual processes and significantly increasing application volumes and customer turnaround times

#### Business Banking Arrears Management Uplift Program

Delivered the Business Banking Arrears Management Uplift Program ahead of schedule, receiving awards for outstanding achievements

#### Bridging Finance Loan – Job keeper Initiative

Implemented Robotics solution to process Bridging Loans swiftly during the COVID crisis, significantly exceeding expectations

#### Banking Code of Practice – Business Banking Stream

Achieved compliance with the Banking Code of Practice through significant system updates and project management

#### CommBank Small Business App

Launched the CommBank Small Business App, exceeding download and sales forecasts, enhancing customer payment solutions

#### Asset Finance Electronic Delivery & Acceptance

Executed the Asset Finance Electronic Delivery project, improving turnaround time for loan contracts dramatically

#### Margin Lending Remediation Program

Led a major remediation project addressing deficiencies prior to compliance deadlines, resulting in commendations from bank executives

### SKILLS

Agile	Bluetooth	DocuSign	IAM
Robotics	Six Sigma	Spreadsheets	Gmail
Apple iOS			