

Bahram Shahriari

Senior Product Owner

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SUMMARY

Strategic and results-driven **Senior Product Owner** with over 28 years of experience at **Commonwealth Bank**, specializing in **product ownership, agile delivery, and enterprise program management**. Adept at leading **cross-functional teams**, optimizing **business processes**, and driving **technology transformation** to enhance customer experience and business performance. Proven ability to **align business objectives with innovative technology solutions** while ensuring risk management and compliance. Passionate about **mentoring teams, stakeholder engagement, and delivering high-impact solutions**.

EDUCATION

Bachelor of Science

California State University, Bakersfield

USA

08/1992 -06/1996

EXPERIENCE

Senior Product Owner - Asset Finance

02/2022 -01/1970

[Commonwealth Bank](#)

- Develop and execute the **Product Roadmap** for the **Asset Finance Technology Platform** in alignment with Business Lending and Group Technology strategy.
- Define **Objectives & Key Results OKRs** and ensure delivery of outcomes as per business strategy.
- Oversee **agile ceremonies**, driving team effectiveness and agile maturity.
- Manage **business operational risks**, ensuring regulatory compliance and process efficiency.
- Lead **product system development** supporting Asset Finance frontline, Product, Operations, and Collections teams.
- Identify and mitigate **risks, dependencies, and technical debt**, ensuring seamless project execution.
- Manage the **Principle & Agency Agreement** with leasing partners from a product management perspective.
- Drive **process improvements** and system enhancements to improve customer turnaround times.

Program Manager - Business Banking Technology

01/2020-02/2022

[Commonwealth Bank](#)

- Managed large-scale **technology programs**, delivering strategic business benefits.
- Partnered with **senior executives and stakeholders** to align business and technology objectives.
- Led **contract negotiations** with vendors and technology suppliers.
- Ensured stability of **technology assets** in collaboration with service management teams.
- Led **cross-functional teams**, including internal squads and external service providers, ensuring quality and timely delivery.

Senior Project Manager - Institutional & Business Banking

01/2017 12/2019

[Commonwealth Bank](#)

- Spearheaded **technology implementation projects**, optimizing business efficiency.
- Ensured **compliance with risk management frameworks** and corporate governance policies.
- Oversaw all aspects of delivery within scope, budget, and timeframes, with a focus on risk and cost management.
- Provided **timely progress reports** and updates to key governance groups.

Project Manager - Institutional & Business Banking

01/2007 12/2016

[Commonwealth Bank](#)

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- Oversaw all aspects of delivery within scope, budget, and timeframes, with a focus on risk and cost management.
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Project Manager

2007 2017

Commonwealth Bank

- Led **business transformation initiatives**, improving process efficiencies and technology integration.
- Managed **end-to-end project lifecycles**, from impact assessment to implementation.
- Negotiated **contracts and vendor agreements**, ensuring optimal technology solutions.

System Manager - Technology Operations

01/2001 12/2006

Commonwealth Bank

- Oversaw **technology operations**, ensuring smooth execution of IT services.
- Managed **incident resolution processes** to minimize downtime and improve service delivery.

Relationship Manager/Business Banker

01/1996 12/2000

Commonwealth Bank

- Provided **business banking solutions** to clients, driving customer satisfaction and business growth.
- Developed and maintained strong **customer relationships** to enhance financial services.

KEY ACHIEVEMENTS

Banker Portal for Asset Finance

Implemented a digital portal for asset finance applications, reducing manual processes and improving turnaround times.

Bridging Finance Loan – Job Keeper Initiative

Led a **robotics solution** that automated 700 loan applications in 6 days instead of 3 months.

Asset Finance Electronic Delivery

Implemented **DocuSign** for electronic signatures, reducing contract execution time from **5 days to 3 hours**.

Business Banking Arrears Management

Delivered a **SaaS-based arrears management system** in record time, receiving CEO Excellence and Re-Imagination Awards.

CommBank Small Business App

Launched a **mobile payment solution**, surpassing forecasted adoption rates by 30%.

Margin Lending Remediation Program

- Led a major compliance and risk mitigation project, earning executive recognition.

CERTIFICATIONS

Applying Product Thinking for Product Owners (2025)

Agile Product Ownership (ICP-APO) (2022)

SAFe Agilist (2019)

Create Exceptional Teams (2024)

Managing Successful Programs (MSP) (2021)

Lean Six Sigma Green Belt (2015)

SKILLS

Agile & SAFe Frameworks, Product Roadmap & Strategy, Stakeholder & Vendor Management, Risk & Compliance Management, Process Optimization & Automation, Technology & Digital Transformation, Leadership & Team Mentoring, Business & Financial Acumen

TOOLS

Agile | JIRA | Confluence | Trello

DocuSign | Salesforce | Experian SaaS | Robotics Automation

Azure DevOps | AWS | Google Cloud

Bluetooth Payment Systems | Apple iOS | Spreadsheets | Gmail

Microsoft Office Suite | Power BI | IAM (Identity Access Management)