



New LAN ID Form

Case Id:

xxxxxxxxxxxxxxxxxx

LAN Id:

Id...

Password:

Password...

Confirm Password:

Password...

Submit

Save

New Email Account Form

Case Id:

xxxxxxxxxxxxxxxxxx

Email Address:

Email...

Password:

Password...

Confirm Password:

Password...

Submit

Save

New Application Access Right Request Form

Case Id:

xxxxxxxxxxxxxxxx

Name:

Name...

Department:

Department...

Designation:

Designation...

Submit

Save

Sign In



Username

Password

Company

KAF Fund Management Sdn Bhd

▼

LOGIN



Helpdesk Quick Case View

New Assignment Case	3
LAN ID Creation Case	1
Email Account Creation Case	2
App Access Right Request Case	1



Helpdesk Quick Case View

New Assignment Case

3

Case Id	User/Actor	Date	Title Case	Status	
xx	it-hod	xx-xx-xxxx	xxxx-approval-form	approved/declined/NA	<div><div>View</div><div>Create LAN ID</div></div>
xx	user	xx-xx-xxxx	xxxx-confirmation-form	completed/NA	<div><div>View</div><div>Create Email</div></div>
xx	user	xx-xx-xxxx	xxxx-confirmation-form	completed/NA	<div><div>View</div><div>Create AARR</div></div>
xx	it-hod	xx-xx-xxxx	xxxx-approval-form	approved/declined/NA	<div><div>View</div></div>

LAN ID Creation Case

1

Email Account Creation Case

2

App Access Right Request Case

1



Helpdesk Quick Case View

New Assignment Case

3

LAN ID Creation Case

1

Case Id	Name	Date	Title Case	
xx	xxxxxxx	xx-xx-xxxx	xxxx-form	View

Email Account Creation Case

2

App Access Right Request Case

1



Helpdesk Quick Case View

New Assignment Case

3

LAN ID Creation Case

1

Email Account Creation Case

2

Case Id

Name

Date

Title Case

xx

xxxxxxx

xx-xx-xxxx

xxxx-form

View

App Access Right Request Case

1



Helpdesk Quick Case View

New Assignment Case							3
LAN ID Creation Case							1
Email Account Creation Case							2
App Access Right Request Case							1
Case Id	Username	Date	Title Case	Name	Designation	Department	
xx	xxxxxxx	xx-xx-xxxx	xxxx-form				View



NEW FORMS

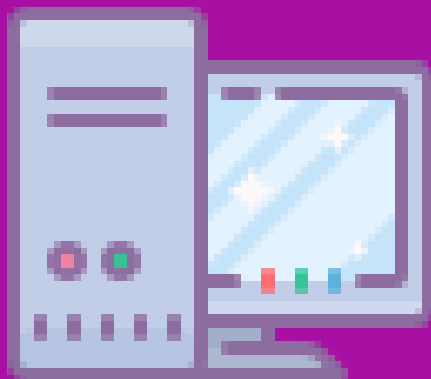


REPORTS

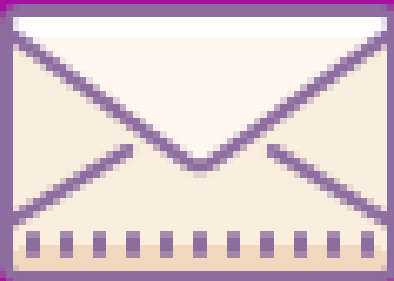


SIGN OUT

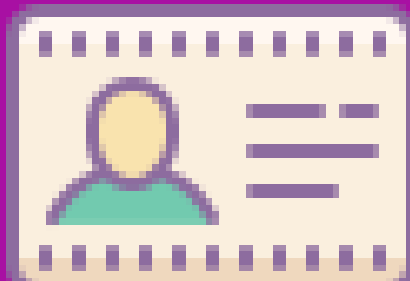




NEW LAN ID FORM



NEW EMAIL ACCOUNT FORM



NEW APP ACCESS RIGHT REQUEST
FORM



APPROVAL FORM CASE DETAIL

Case id: XXXXX

User/Actor: XXXXX

Date: XXXXX

Title: New Staff Onboarding and LAN ID Approval

Description:

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Details:

Name: xxxxxxxx

Designation: xxxxxxxx

Department: xxxxxxxx

Head of Department: xxxxxxxx

Status: APPROVED



LAN ID CREATION CASE DETAIL

Case id: XXXXX

Helpdesk name: XXXXX

Date: XXXXX

Title: XXXXX

LAN ID: XXXXX

Password: XXXXX



APPLICATION ACCESS RIGHT REQUEST CASE DETAIL

Case id: XXXXX

Helpdesk name: XXXXX

Date: XXXXX

Description:

Lorem ipsum dolor sit amet, per voluptua efficiendi ea, ea ius lorem dicit. Ex vis bonorum blandit scaevola, numquam definiebas nec ei, dolore iudicabit evertitur cu per. Eos an omnesque intellegebat, legere facilisi sit no, paulo ubique appareat eu eum. Duo nostro lucilius corrumpit an. Usu id iisque dissentias, iusto iracundia eos no.

Name: XXXXX

Designation: XXXXX

Department: XXXXX



APPROVED OR DECLINED FORM CASE DETAIL

Case Id: XXXXX

User/Actor: XXXXX

Date: XX-XX-XXXX

Title: Application Access Right Request Form

Details:

Name: xxxxxxxx

Designation: xxxxxxxx

Department: xxxxxxxx

SERVICE REQUIRED

☒ App1 ☐ App2

☐ App3 ☐ App4

☒ App5 ☐ App6

Date approved:

☒ **HOD signature**

01/01/2019

Status: APPROVED