

Chatbot Message: "How can I sign up for the free JAK Cream (Ruxolitinib) trial at NSC?"

The National Skin Centre (NSC) is conducting a clinical trial offering *ruxolitinib cream* (JAK inhibitor) **at no cost** on top of consultation fee to eligible vitiligo patients in Singapore.

If you're interested in signing up, here's exactly what to do:

A. Get a referral for subsidised consultation

Step 1: Get a referral from a *public healthcare clinic*

Visit a Polyclinic or CHAS GP (if you hold a CHAS card) to get a referral letter to NSC for the Ruxo programme.

Tell the doctor clearly: "Please refer me to **NSC for the vitiligo ruxolitinib (JAK cream) programme.**"

Eligible referral sources:

- Public healthcare polyclinic
- CHAS GP (if you are a CHAS cardholder)

Note:

Referrals from NHG and NUHS polyclinics are sent directly via a common electronic system (EPIC), and can be processed fastest.

Referrals from institutions not on EPIC (SingHealth polyclinics) are through email/fax.

Step 2: NSC will schedule the appointment

- Once the polyclinic/GP submits the referral, NSC will schedule the appointment.
 - Once the appointment has been scheduled, NSC will inform the referring provider.
 - You may also view appointment details in the NHG Health App or HealthHub.
 - You'll be seen at **NSC's Pigment Clinic.**
-

B. Book an appointment directly with NSC
*(*non-subsidised consultation)*

Contact NSC:

- (i) E-mail appointment@nsc.com.sg
or
- (ii) Call (+65) 6350 6666

State clearly: “I would like to be seen **for the vitiligo ruxolitinib (JAK cream) programme.**”

i FAQs

Q: Can I call NSC to schedule the appointment myself?

⦿ Yes, but you'll be considered a **non-subsidised patient**, which means you'll be seen at non-subsidised consultation rate. *To enjoy subsidised consultation rates, you must go through the public referral route.*

Q: How long is the waiting time to be seen at NSC?

⌚ Appointments are usually within **60 days**.