Version: 6 Aug 2025

Chatbot Message: "How can I sign up for the free JAK Cream (Ruxolitinib) trial at NSC?"

The National Skin Centre (NSC) is conducting a clinical trial offering *ruxolitinib cream* (JAK inhibitor) **at no cost** on top of subsidised consultation fee to eligible vitiligo patients in Singapore.

If you're interested in signing up, here's exactly what to do:

Step 1: Get a referral from a public healthcare clinic

You must first visit a public healthcare polyclinic or CHAS GP (as a CHAS cardholder) to get a referral letter to NSC.

Referrals from NHG and NUHS polyclinics are sent directly via a common electronic system (EPIC). and can be processed fastest.

Referrals from institutions not on EPIC (SingHealth polyclinics) are through email/fax and may take a longer time.

Eligible referral sources:

- NHG Polyclinics:
 - Ang Mo Kio, Geylang, Hougang, Kallang, Khatib, Sembawang, Toa Payoh, Woodlands, Yishun, etc.
- National University Polyclinics:

Bukit Batok Polyclinic, Bukit Panjang Polyclinic, Choa Chu Kang Polyclinic, Clementi Polyclinic, Jurong Polyclinic, Pioneer Polyclinic and Queenstown Polyclinic.

CHAS GPs (if you hold a CHAS card):
Ask them to refer you to NSC for the "Vitiligo Ruxo Programme."

Tell	the doctor clea	arlv:

"Please refer me to NSC for the vitiligo ruxolitinib (JAK cream) programme."

- You do not need to call NSC, especially if you want to join the trial under subsidy.
- Once the polyclinic/GP submits the referral, **NSC will schedule the appointment** and inform both your doctor and you.
- You'll be seen at NSC's Pigment Clinic.

i FAQs

Q: Can I call NSC to schedule the appointment myself?

Yes, but you'll be considered a **non-subsidised patient**, which means you'll pay for the non-subsidised consultation. To *join the free trial enjoy subsidised consultation rates*, **you must go through the public referral route**.

Q: How long is the waiting time at NSC?

Appointments are usually within 60 days.

What You Need To Do

Visit an NHG polyclinic or CHAS GP

Ask for referral to "Vitiligo Ruxo Programme"

Wait for NSC to contact you

Avoid self-booking if you want free treatment (and subsidised consultation)

Why It Matters

To get a proper referral to NSC

So NSC knows it's for the trial

They'll assign your slot in the Pigment Clinic

Self-booking = private rate = paid