

# AUMOR: Augmented-Reality Based Mobile Application for University Orientation

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**Abstract:** Fresh engineering students are often required to absorb a large amount of new information within a short period of time, which can be both academically and emotionally challenging. In response to this challenge, this study introduces AUMOR, a mobile application designed to enhance university orientation by delivering contextual information at the point of need. The application integrates GPS-based localization with QR code triggers to provide real-time, location-specific guidance and interactive content through an augmented reality (AR) interface. It uses GPS functionality to provide real-time location-based services including information about academic buildings, student services, and recreational facilities. The QR code placed on devices and lab equipment provides relevant information upon scanning. The efficacy of the application was evaluated through a user study involving 128 participants which included both the faculty members and students using a Technology Acceptance Model (TAM)-based survey and usability assessments. Key evaluation metrics included Perceived Usefulness, Perceived Ease of Use, Attitude Toward Use, Behavioral Intention to Use, and Actual Use, analyzed using reliability testing and correlation analysis. The results demonstrate that AUMOR improves users' spatial awareness during orientation by providing them with important information when needed. This improves navigation confidence, and efficiency in locating campus facilities, while demonstrating high levels of usability and acceptance. The findings suggest that AR-based, context-aware mobile applications such as AUMOR can provide a scalable solution for smart campus environments and contributes to the broader field of context-aware mobile learning and AR-assisted navigation.

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**Keywords:** Augmented Reality (AR), Mobile application, University orientation, GPS Navigation, QR Codes, Technology acceptance model (TAM), Context appropriate information

## 1. Introduction

Every year, many students leave college and enter universities to become successful professionals. As institutions of higher learning, universities are crucial for helping students develop their intellectual capacity and prepare for workforce demands [1], [2]. Fresh students often face problems in navigating campus and obtaining information about related buildings and departments. They also face problems in labs due to a difficult transition from theoretical coursework to practical work. They have to learn about safety protocols and equipment crucial for smooth workflow. Before being permitted to work in the lab, students at many universities must also undergo the laboratory orientation program. Furthermore, campus life often feels like a survival challenge as students

race between buildings, get lost indoors, and juggle multiple apps that do not show what  
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is inside a building or how to reach services on time. The result is not just tardiness; it is  
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a steady drain on energy, productivity, mental clarity and confidence [3]. This is less a  
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time-management issue than a design problem, revealing the need for a smarter, student-  
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centric tool to assist teachers in their work [4].  
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University orientation programs serve as critical transitional experiences for new  
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students entering higher-education institutions. Students who participate in these pro-  
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grams often performed better academically than those who did not attend the orientation  
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program. Due to reasons the orientation of campus including labs is a crucial part of new  
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student onboarding and improves their chances of success. Orientation not only moti-  
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vates students but also helps them build solid social networks and adjust to the academic  
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environment more effectively [5]. But traditional orientation methods may not always  
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adequately address the diverse needs and preferences of modern learners and may be  
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expensive. For example, orientation fees in the U.S. range from \$100 to over \$500 per  
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student, with UNC-Chapel Hill charging \$232, Stanford \$525, and Canadian universities  
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\$63 average. Australia uses the Student Services Fee for free "O-Week" events [6] whereas  
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European orientations are typically free. But university orientation programs often face  
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challenges in effectively assisting new students in navigating campus facilities, accessing  
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relevant information, and fostering a sense of belonging among them. Traditional meth-  
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ods may not fully accommodate to the needs and preferences of modern learners, leading  
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to inefficiencies and gaps in the orientation process.  
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In recent years, advancements in mobile technology have opened new avenues for  
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enhancing the orientation process of new intake of students [7]. Mobile applications have  
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emerged as powerful pedagogical tools for university students. The integration of AR  
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technology with GPS and QR codes into mobile applications offers immersive and inter-  
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active experiences by blending digital contents with the physical world [8]. By superim-  
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posing virtual information in real-life environments, AR applications can provide stu-  
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dents with contextualized guidance, information, and engagement opportunities during  
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university orientation. In 2024, the global augmented reality market was valued at \$83.65  
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billion. From 2025 to 2030, a compound annual growth rate of 37.91% is anticipated [9].  
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The challenges faced by new students during the orientation process motivated us  
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to explore the potential of mobile-based AR to develop an application, AUMOR (Amer-  
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ican University of the Middle East Orientation using Augmented Reality), tailored spe-  
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cifically for university orientation. This application provides incoming students with a  
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seamless and intuitive tool for accessing relevant information. The objectives of this  
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study are as follows.  
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- Design and implementation of a mobile application integrating GPS navigation,  
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QR code scanning, and AR features to facilitate university orientation by provid-  
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ing information about the buildings as well as lab equipment.  
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- Conducting usability testing and user feedback sessions to assess the ease of use,  
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functionality, and user experience of AUMOR.  
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- Measuring the effectiveness of the application in supporting students' orientation  
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experience, including their ability to navigate campuses and access to information.  
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The students can easily access information anytime and anywhere using the app installed on their smartphones or tablets, facilitating a smoother transition into otherwise challenging university life by creating immersive and interactive experiences that engage them in the campus environment. This investigation also gives valued insights and practical solutions for enhancing university orientation practices and transition to university life through the development and assessment of an AR mobile application.

## 2. Literature Review

Universities often conduct orientation programs before the start of the academic term that are designed to provide incoming students with essential information, university policies, procedures, and academic requirements and may include presentations, campus tours, information sessions, and campus events and activities. Many universities also offer online orientation resources to supplement in-person orientation sessions [10], [11] permitting learners to access information according to individual pace and schedules.

### 2.1. Role of Mobile Applications in Education

Mobile applications have drastically changed educational methods as well as the ways of students' access, engagement with educational content. The pervasive use of smartphones has learning experiences that go beyond the limitations of traditional classrooms through flexibility, interactivity, and personalization [2]. There has been a substantial increase in mobile learning research between 2018 and 2022 [12]. The popularity stems from the accessibility offered by mobile devices, enabling students to connect with educational matters at any time and location [13] enhancing student engagement and motivation [14]. Moreover, the availability of interactive and personalized multimedia features caters to the diverse learning styles [15]. The learning pathways can be adjusted dynamically for individual student progress and performance, supporting innovative instructional methods, such as microlearning [16] improving the academic performance of students when compared to traditional methods [17]. The mobile apps have significantly streamlined administrative and support functions in educational institutions [17], [18]. The analysis of huge amounts of digital data provided by the app makes it possible to monitor the student engagement and develop adaptive instructional strategies [13]. To cut short, mobile applications have become integral part of the current educational ecosystems, substantially improving educational outcomes.

### 2.2. GPS and QR Code Technologies in Navigation Apps

The integration of Global Positioning System (GPS) and Quick Response (QR) code technologies in mobile apps has significantly enhanced their functionality, accessibility, and usability [19], [20]. All GPS portable devices calculate GPS coordinates of the current location from the data received from the satellite which can be enriched with contextual information, such as time spent and activities at a particular location, to provide more meaningful insights [21]. The accuracy and reliability of GPS are very important in navigation apps, particularly in urban environments with high-rise buildings and signal interference, resulting in signal loss in dense urban areas or indoor environments. This has stimulated the researchers to explore alternative positioning methods and hybrid

solutions to improve navigation accuracy. QR code, on the other hand, can streamline the delivery process by providing quick access to essential information and are widely used in industry [22] for managing equipment repairs and maintenance. AR technology allows integration of GPS and QR codes into navigation applications by overlaying digital information, such as route directions, points of interest, and location-based alerts, onto a user's real-world environment in real time, enhancing situational awareness and navigation experience.

### 2.3. Previous Studies on Mobile Apps for University Orientation

Many universities are using mobile applications for students to explore the campus independently reducing the need for staff involvement saving resources that are typically required for guided tours. Augmented Reality (AR) has emerged as a promising technology for enhancing navigation and orientation in complex environments, including university campuses. Early AR-based campus orientation systems primarily focused on visual overlays that annotate buildings, landmarks, and facilities when viewed through a smartphone camera or head-mounted display. Several studies have demonstrated that GPS-based campus orientation applications significantly improve users' spatial awareness and reduce the time required to locate destinations, particularly in large or multi-campus universities [23], [24]. By integrating digital maps with GPS positioning, these applications allow users to receive turn-by-turn directions and contextual information about nearby facilities. The Columbia University and Fu-Jen Catholic University was one of the pioneers in utilizing AR, specifically to help new students become familiar with the campus layout [25]. [26]. Some researchers gamified such apps to enhance student engagement through immersive and interactive experience through location services and dynamic maps for guiding new students [27], [28]. Researchers have also reported positive user perceptions regarding usability and convenience, especially when GPS navigation is combined with familiar mobile interfaces and interactive map features. Several studies have demonstrated that GPS-based campus orientation applications significantly improve users' spatial awareness and reduce the time required to locate destinations, particularly in large or multi-campus universities [29], [30]. By integrating digital maps with GPS positioning, these applications allow users to receive turn-by-turn directions and contextual information about nearby facilities [31]. Researchers have also reported positive user perceptions regarding usability and convenience, especially when GPS navigation is combined with familiar mobile interfaces and interactive map features. Some researchers has combined other multimedia features to enhance the navigation systems such as audio and visual elements [32], and voice-command search for locating and sharing places [33], 3D directional board [34]. Others used images of the locations taken through a camera to spot locations or used the campus's Wi-Fi network to find users' positions and provide them with information required at the point of need, as and when needed [35], [23], [36]. Despite these advantages, the literature technical limitations of GPS-based orientation systems in university settings have also been reported [29]. The most prominent challenge is reduced accuracy or complete signal loss in indoor environments. Also, GPS effectively determines user location, but it does not provide insights into building functions, room-level details, or activity-specific guidance [31].

QR (Quick Response) code technology has emerged as a practical and low-cost solution for delivering location-specific information in educational environments, including university campuses. QR codes are two-dimensional barcodes that can be scanned using standard smartphone cameras to instantly access digital content such as maps, textual descriptions, multimedia resources, and web services. Due to their simplicity, scalability, and minimal infrastructure requirements, QR codes have been widely adopted in campus orientation systems, particularly as an alternative or complement to GPS-based navigation in indoor environments where satellite signals are unreliable or unavailable. The researchers have used QR codes to supply context appropriate support and information at the point of need [37], access library resources [38], can effectively support first-time campus users by reducing dependence on printed maps and physical signage, while allowing institutions to update information dynamically without additional cost [39]. The QR codes and videos have also been integrated in mobile orientation games to augment the physical environment of an academic building and learn about people and locations of their program [40]. Despite these benefits, QR-based orientation systems suffer from limitations such as **explicit user interaction**, dependance on the proper placement, security, and trust issues. The malicious QR code replacement or redirection can expose users to phishing or harmful content if appropriate validation mechanisms are not in place [9].

Previous studies on campus orientation systems demonstrate the potential of mobile, QR-based, and AR-assisted solutions. While GPS-based systems support outdoor navigation, they fail indoors, whereas QR-based systems provide reliable indoor access but lack spatial guidance. AR-based approaches improve engagement but often lack hybrid localization or empirical evaluation. The existing approaches focus either on outdoor navigation using GPS or on indoor information access through isolated mechanisms such as QR codes or Wi-Fi positioning. Many systems rely on additional infrastructure, lack seamless indoor-outdoor integration, or are evaluated only through descriptive or small-scale usability demonstrations. Moreover, few studies employ established technology acceptance frameworks to empirically assess user perception and adoption. To address these gaps, AUMOR proposes a hybrid GPS-QR-AR mobile application that supports both outdoor navigation and indoor context-aware interaction without requiring additional infrastructure. Unlike prior work as shown in Table 1, AUMOR is evaluated through a large-scale user study ( $n = 128$ ) using a TAM-based analysis, providing empirical evidence of usability, acceptance, and perceived spatial awareness improvement in a real campus environment. The integration of these technologies into AUMOR benefits by combining real-time location tracking with on-demand information retrieval to provide users with seamless navigation experience. The hot loading feature of this does not require any compilation and content can be updated at any time making this app useful for the students throughout their stay at the University due to its ability to deliver information at the point of need.

**Table 1.** Cited Studies vs. AUMOR

Study	Primary Technology	Indoor Support	Outdoor Support	Interaction Mode	Evaluation Method	Key Limitation	How AUMOR Differs
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[23]	AR + GPS	No	Yes	Landmark-based AR	Usability demo	Outdoor-only navigation	Explicit indoor support via QR codes
[25]	AR + GPS	Limited	Yes	AR overlays	Descriptive / demo	Specialized hardware, no large-scale evaluation	Smartphone-based, scalable, empirically evaluated
[26]	AR	Limited	Partial	Visual AR cues	Case-based	No indoor triggering, limited indoor/outdoor interaction	Hybrid GPS + QR for indoor/outdoor use
[28]	AR	Limited	Limited	Informational AR	Descriptive	No navigation focus	Location-aware navigation + info
[31]	AR	No	Partial	Event-based AR	Qualitative feedback	Narrow use case (events)	Unified orientation + labs + services
[36]	Wi-Fi positioning	Yes	No	Context delivery	System demo	Requires infrastructure	No extra infrastructure
[39]	QR	Yes	No	Scan-to-info	Descriptive	No navigation or AR	AR-enhanced, integrated navigation
AU-MOR	GPS + QR + AR	Yes	Yes	Context-aware AR	User study (n=128), TAM-based analysis	—	Hybrid, scalable, empirically validated

#### 2.4. Theoretical Framework and Design Rationale

This study adopts the TAM as the primary theoretical framework to evaluate user acceptance of the proposed AUMOR application. TAM is a well-established and widely validated model for explaining users' adoption of information systems, particularly in mobile, educational, and augmented reality (AR) contexts [41], [42]. Given that the primary objective of this research is to assess how users perceive, accept, and intend to use an AR-based campus orientation system, TAM provides a focused and appropriate lens for quantitative evaluation.

By examining factors such as perceived usefulness, ease of use, and attitude toward technology, TAM helps predict and explain users' intentions to use GPS and QR-based AR applications. TAM suggests that Perceived Ease of Use (PEOU) and Perceived Usefulness (PU) are the primary determinants of a user's Attitude Toward Use (ATU), which

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in turn influences Behavioral Intention to Use (BIU) and ultimately Actual Use (AU).  
 These TAM constructs align closely with the functional goals of AUMOR, which aims to  
 reduce navigation complexity, improve spatial awareness, and enhance orientation effi-  
 ciency for campus users.

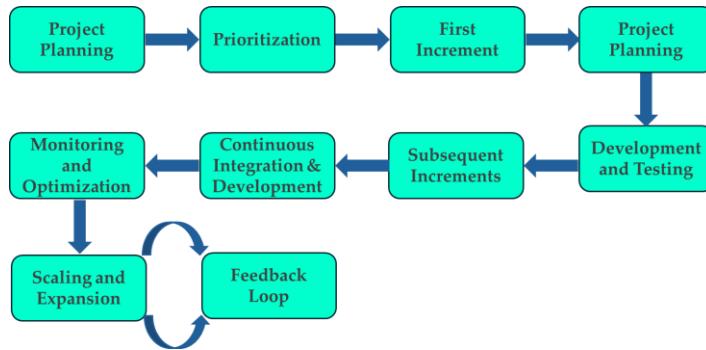
Importantly, TAM was not applied as a post-hoc evaluation tool but rather served as  
 a guiding framework during system design. Specific design decisions in AUMOR were  
 intentionally aligned with TAM constructs. For example, interface simplicity, minimal  
 interaction steps, and QR-based indoor triggering were incorporated to enhance Per-  
 ceived Ease of Use. Similarly, GPS-based outdoor navigation, context-aware AR overlays,  
 and real-time access to location-specific information were designed to increase Perceived  
 Usefulness. These design considerations were expected to positively influence users' at-  
 titudes and intentions toward adopting the system.

Based on TAM, this study formulates a set of research hypotheses examining rela-  
 tionships among PEOU, PU, ATU, BIU, and AU. These hypotheses directly inform the  
 quantitative user study and data analysis strategy described in Section 4. By explicitly  
 linking theoretical constructs to both system design features and survey-based evalua-  
 tion, the framework ensures coherence between theory, implementation, and empirical  
 assessment.

### 3. System Design and Implementation

AUMOR consists of a remote data server and a wirelessly linked mobile client applica-  
 tion that runs on the platform communicating with each other using the JSON protocol.  
 The user engages with the application by using the camera and GPS built into the device  
 to scan the QR code and provide the user's position, respectively. Both the camera and  
 GPS feed their data into the AR Display, which becomes the user's interaction layer with  
 the application. The user request, which includes GPS coordinates or scanned QR infor-  
 mation, is structured in JSON format and sent to the remote server. The AR content is  
 stored on a server or repository such as GitHub in JSON-format. The server parses the  
 incoming request, matches the data with the appropriate AR content, and sends a real-  
 time JSON-formatted response containing AR assets such as text, images, or videos. AU-  
 MOR parses this response and displays these contents on the mobile display. One of the  
 important features of this app is hot reloading which allows to update the AR dynam-  
 ically on the server without the need of recompilation saving time, resources, and simpli-  
 fying content maintenance.

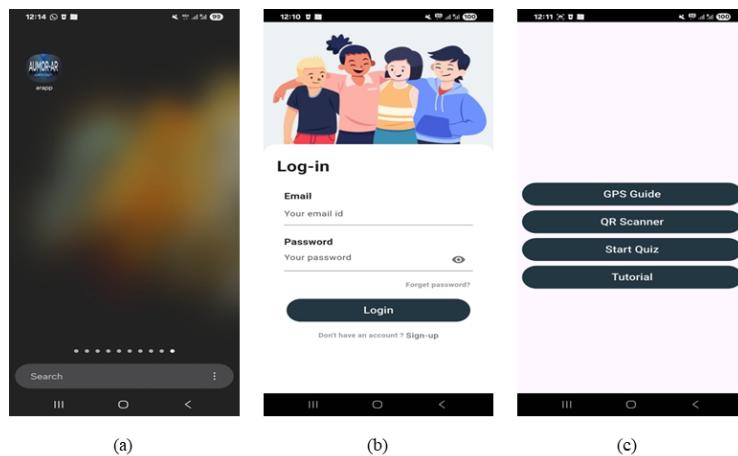
We used an incremental development model for mobile application development  
 because of lower risk due to early testing, early basic working prototype, and flexibility  
 to changing requirements. This iterative approach breaks down a project into smaller  
 and manageable increments or iterations. Each iteration focuses on delivering a specific  
 set of features or functionalities, allowing continuous improvement and adaptation  
 throughout the development process. The incremental and iterative app development  
 lifecycle is depicted in Figure 1.



**Figure 1.** Incremental and iterative app development lifecycle

The open-source Flutter framework, created by Google, was used for developing the application [43]. It is chosen for development due to its simplicity, ability to be customized, and scaling making it suitable for quick development. Additionally, it can generate natively compiled applications for different target platforms such as desktop, web, and mobile from a single codebase which can run on both iOS and Android. Its reactive structure allows developers to view changes instantly without losing state by turning on hot reload capabilities [44], [45].

The user interface flow of the AUMOR mobile application is shown in Figure 2. The sequence begins with the app icon on the device's home screen (Figure 2(a)), providing quick access to the system. The panels in Figure 2(b) show the login screen, where users are required to input their email and password credentials, respectively. The log-in interface features a clean and minimalistic design, with a password visibility toggle, "forgot password" option, and a sign-up prompt for new users. Once authenticated, users are directed to the main feature menu (fourth panel). Figure 2(c) shows menu containing four core features such as GPS Guide for navigation, QR Scanner for retrieving contextual information, quiz to reinforce orientation knowledge, and tutorial offering guidance to new users.



**Figure 2.** User interface flow of the application (a) AUMOR icon after installation on the phone, (b) login screen, (c) feature panel

### 3.1. GPS Integration for Location-Based Services

The app uses GPS-based navigation to deliver information when a student approaches a relevant place on campus. When students approach a point of interest such as a building, restaurant, or outdoor venue, the app activates an AR overlay that anchors

to the scene and offers context-specific resources including web links, quick videos, maps, downloadable PDFs, and, where appropriate, simple booking actions (e.g., study rooms or event check-ins). The students can see what matters for the spot in their surroundings resulting in reduced search time and help first-time visitors move confidently between locations and find their way. To build this experience, we marked key campus points of interest and recorded their precise coordinates using Google Maps. Each location was added to a lightweight JSON [46] catalog that stored its name, latitude/longitude, and AR contents to show on request.

When a student enters a geofence, the app displays the location name; tapping it opens an AR panel with the available options to select. For example, a student nearing the Administration Building would see a prompt, and upon clicking, assets are streamed from the web to keep the app small, with essential items cached for spotty connectivity. This GPS-plus-AR approach turns the campus into an interactive guide, providing students with timely and trustworthy information as they navigate their orientation.

The screenshots in Figure 3 illustrate the location-based information system of the AUMOR application. In the first panel shown in Figure 3(a), the system overlays a radar-style marker on the real-world environment to identify nearby locations, such as laboratories, classrooms, cafés, and library. Floating labels provide contextual information such as the name of the building or facility and its distance from the user enabling intuitive and location-aware navigations. Multiple markers in Figure 3(b) allow users to see several locations within the range, such as business buildings, computer labs, tutoring centers, and capstone project rooms providing a comprehensive situational overview, reducing the cognitive load required for navigation in unfamiliar environments. The third panel in Figure 3(c) shows the interactive information panel that is triggered when a user selects a location. This panel provides access to rich multimedia resources, including videos, documents, website links, room maps, and booking options. Such features extend the utility of AR beyond navigation, transforming it into an integrated learning and resource platform for orientation and daily campus use. Although GPS is primarily used for navigation and building-level positioning but at some location where GPS signals are weak or unavailable, the navigation is supported through QR code-based interaction.

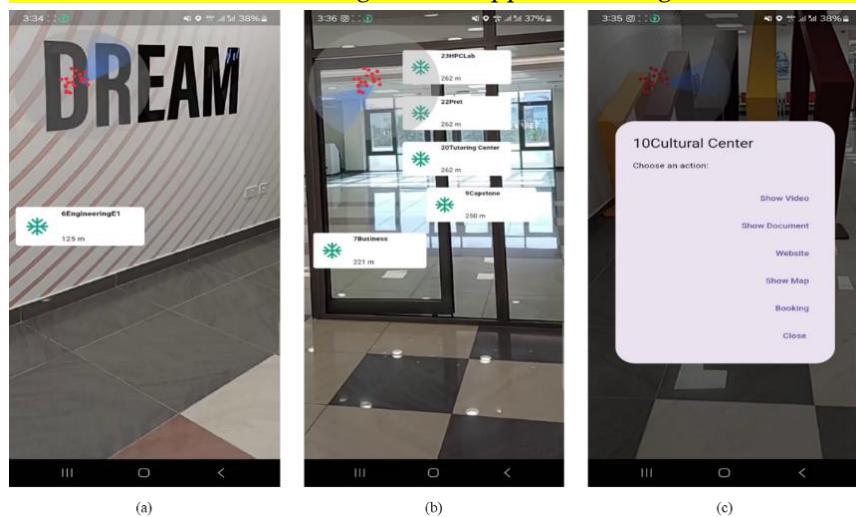
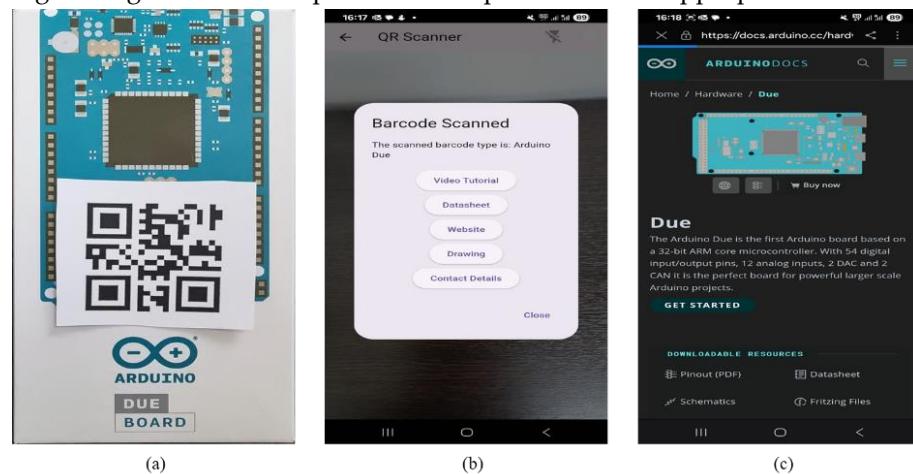


Figure 3. Augmented Reality navigation and resource interface of the AUMOR application

### 3.2. QR Code Implementation for Information Retrieval

We paired AR with QR codes placed on the key equipment encoding a resource name in plain text that the app reads with the camera and resolves against a lightweight JSON catalog mapping that text to an up-to-date content bundle. On scan, the app presents these options as an AR overlay (and accessible list view); tapping it opens the selected asset online. The contents are placed at a single repository to keep the app small while allowing centralized updates without reprinting codes. This scan-to-experience flow delivers just-in-time information for students working with diversified equipment in the lab or looking for staff members. Quick access to resources such as documentation and tutorial etc. helps students perform task without difficulty reducing friction and make learning experience more enjoyable.

The example QR code enabled information retrieval system designed to facilitate immediate access to technical resources for the Arduino Due board is shown in Figure 4. The QR code is placed on the board packaging is shown in Figure 4(a), establishing a direct link between the physical hardware and relevant digital resources. When the QR code is scanned, it is decoded to plain text and system recognizes the device as “Arduino Due” and presents users with a structured set of contents such video tutorials, datasheets, official website access, schematic drawings, and contact details as shown in Figure 4(b). When users select the required option, website for example, they are redirected to the official Arduino documentation portal, where authoritative materials, such as pinout diagrams, datasheets, circuit schematics, and prototyping files, are provided as shown in Figure 4(c) illustrates. This highlights the pedagogical and practical value of embedding QR codes into engineering education contexts, as it effectively bridges physical components with digital learning environments, promotes self-directed inquiry, and ensures learners’ engagement with current and reliable technical content. This functionality exemplifies how QR technology can support efficient knowledge acquisition by minimizing the cognitive and temporal effort required to locate appropriate resources.



**Figure 4.** Workflow of QR code-based access to resources for the Arduino Due board.

## 4. Methodology

### 4.1. Research Design and Data Analysis

In this study, we used a mixed-methods approach which used both quantitative and qualitative data analysis to evaluate user acceptance and perceived effectiveness of the

AUMOR application. The quantitative component formed the primary basis for analysis and measured user perceptions, attitudes, and behavioral intentions by using TAM-based questionnaire. In other words, the quantitative component is designed as a user acceptance evaluation grounded in the TAM, rather than as an auxiliary or standalone survey. The purpose of this evaluation is to empirically assess whether the design goals of AUMOR are realized from the users' perspective. It was supplemented with the qualitative data which was collected using open-ended questions allowing users to express their opinion freely and revealed deeper insights and contextual nuances that structured survey items might miss.

Quantitative data were analyzed using R statistical software (version 4.0.3). Descriptive statistics were computed to summarize participant demographics and response distributions. The internal consistency reliability of each TAM construct was assessed using Cronbach's alpha, with values exceeding accepted thresholds for exploratory and applied research. Pearson correlation analysis was conducted to examine relationships among TAM constructs and test the proposed hypotheses. Statistical significance was evaluated using p-values, with a threshold of  $p < 0.001$ , consistent with prior TAM-based studies. This analytical approach provides a transparent and reproducible method for evaluating user acceptance relationships within the proposed framework.

#### *4.2. Sampling Method and Participant Recruitment*

A total of 128 participants, including undergraduate students and faculty members from the different departments of the university, took part in this research. The primary target users of the AUMOR application are students; however, faculty participants were included during this pilot evaluation to provide additional perspectives on usability and informational clarity. Due to the limited number of faculty respondents, the data was analyzed at an aggregate level, and subgroup comparisons between students and faculty were not statistically meaningful. This design choice is now explicitly acknowledged, and future studies will employ stratified sampling and group-wise analysis to examine potential differences between user roles. Also, the participants had prior experience with augmented reality, but it was not used as an inclusion or exclusion criterion for participation. Instead, participants self-reported their familiarity with AR applications as part of the demographic questionnaire. As reported in the Results section, the majority of participants indicated no prior experience with AR, while a smaller proportion reported limited prior exposure. This distribution suggests that the evaluation largely reflects the perceptions of first-time AR users, which is appropriate for a university orientation application intended for new students. This clarification strengthens the generalizability of the findings to typical campus populations.

Participants were recruited using a convenience sampling approach. Some students were enrolled in the course taught by researchers and participation was strictly voluntary. No academic credit or financial incentives were offered to the participants. The participants were selected in the sequences they contacted. No rewards or compensation were offered for participation, and they were informed that they could withdraw at any time without any consequences. If a participant decided to withdraw the next participant was contacted to take his place. The data was collected outside of teaching and assessment

activities. The participating students and facilitators belonged to the engineering and business schools. Though this sampling strategy enabled efficient access to participants, it may introduce sampling bias and may limit generalizability. We explicitly acknowledged this limitation. Future work will address this by employing broader recruitment strategies, such as cross-departmental or multi-institutional sampling, to enhance external validity and reduce potential bias.

#### 4.3. Research Procedure

In case of students agreeing to take part, a meeting was arranged in which the participant and researchers were present who performed the evaluation and described the research and the procedure for carrying out the test to the participant(s). Respondents were briefed about the study purpose, anonymity, and consent before participation. Participants were made aware that their involvement in the study was entirely voluntary and that they might leave at any moment without facing any repercussions. They were provided with an Android smartphone with a pre-installed orientation application (AUMOR) inside the campus. The application includes a video tutorial to guide students and reduce their dependence on external assistance. After using the application, the participants were demanded to fill in a paper-based form evaluating comfort, usefulness, and helpfulness. The data was collected over a period of one month during summer 2025.

#### 4.4. Instrument Validity and Reliability

We used a structured questionnaire as a primary instrument for collecting data which was adopted from established and validated TAM instrument reported in literature. It was modified to align with the university orientation and AR application context. The instrument combined quantitative and qualitative items to get user feedback and assess user perceptions, attitudes, behavioral intentions, and experiences. The final instrument contained 27 items, divided into seven distinct sections for logical flow as shown in Table 2. The complete list of questions and their wording is provided in Table A1 (Appendix A) for reference.

**Table 2.** TAM constructs, design features, and survey items

Section	Construct	Design Features in AUMOR	Items	Type
Section 1	Participant Demographics	N/A	Q1–Q4	Categorical/Ordinal
Section 2	Perceived Usefulness (PU)	GPS-based outdoor navigation Context-aware AR overlays Real-time access to campus information	Q5–Q9	5-point Likert
Section 3	Perceived Ease of Use (PEOU)	Simple and intuitive user interface QR-based indoor interaction Minimal navigation steps	Q10–Q15	5-point Likert
Section 4	Attitude Towards Use (ATU)	Smooth AR interaction Consistent system responsiveness Visually engaging AR content	Q16–Q19	5-point Likert

Section 5	Behavioural Intention to Use (BIU)	<b>Reliable performance</b> <b>Practical orientation support</b> <b>Relevance for new students</b>	Q20–Q22	5-point Likert
Section 6	Actual Use (AU)	<b>Repeated access to AR features</b> <b>Continued use during orientation tasks</b>	Q23–Q25	Mixed (Likert/Open)
Section 7	Open-Ended Feedback	<b>NA</b>	Q26–Q27	Open-ended text

All Likert items used a 5-point scale: 1 = Strongly Disagree to 5 = Strongly Agree.

#### 4.5. Research Ethics

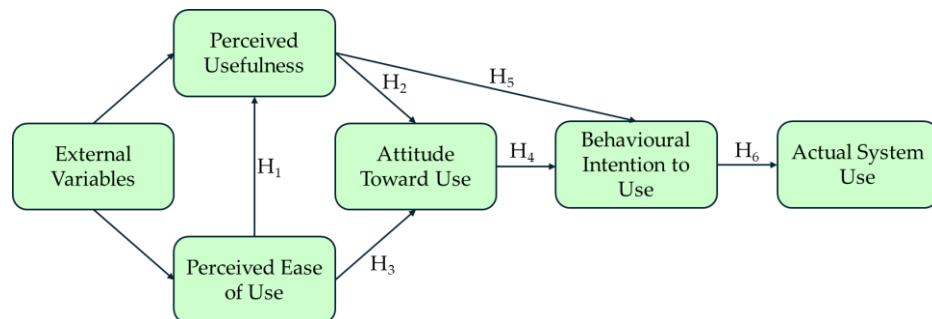
This study involved human participants and required approval from the concerned authorities. The protocol was approved by the research committee at AUM. The research required interactions faculty conducting the survey and the participants. Therefore, the researcher was aware of the participants' identities, and anonymity was not possible. The questionnaire provided to the participants was anonymous and did not obtain any information that could help to identify them.

#### 4.6. Research Hypotheses

The following hypotheses were developed based on TAM constructs and the structure of the questionnaire:

- H1: PEOU has a positive effect on PU.
- H2: PU has a positive effect on ATU.
- H3: PEOU has a positive effect on ATU.
- H4: ATU positively influences BIU.
- H5: PU positively influences BIU.
- H6: BIU positively influences AU.

A graphical illustration of research hypotheses is also provided in Figure 5.



**Figure 5.** Illustration of TAM-based research hypothesis

## 5. Results

In this section, we present the evaluation results of AUMOR application. The app was tested in real-life with screenshots provided in Figure A1 showing navigation (Figure A1 (a) and (b)), QR code (Figure A1 (c) and (d)), and quiz (Figure A1 (e) and (f)). The breakdown of results is provided in Table A2 (Appendix A). The data collected were analyzed using R software (version 4.0.3). The internal consistency of the survey was very good, with a Cronbach's alpha of .928. Broken down by subscale, the internal reliability for all constructs is provided in *Table 3*. The low value for AU is expected because

the options provided for these questions are distinct features, not parallel items tapping one latent construct.

**Table 3.** Reliability of constructs based on Cronbach's alpha.

Construct	Items	Cronbach's $\alpha$
Perceived Usefulness (PU)	Q5 - Q9	0.837
Perceived Ease of Use (PEOU)	Q10 - Q15	0.734
Attention to Use (ATU)	Q16 – Q19	0.822
Behavioral Intention to Use (BIU)	Q20 – Q22	0.828
Actual Use (AU)	Q23 – Q25	0.521

The correlation coefficients and their statistical significance (p-values) for all hypotheses are provided in Table 4. All the relationships are positive and statistically significant ( $p < 0.001$ ), meaning there is strong evidence supporting each hypothesized path in the TAM model. The strongest effect is ATU → BIU ( $r = 0.803$ ), showing that attitude toward use is the most influential factor in shaping behavioral intention. The lowest but still significant is PEOU → PU ( $r = 0.499$ ), suggesting that perceived ease of use moderately enhances perceived usefulness.

**Table 4.** Correlation analysis of hypothesis.

Hypothesis	Relationship	Correlation	p-value	Interpretation
<b>H1</b>	PEOU → PU	0.499	< 0.001	Moderate positive correlation
<b>H2</b>	PU → ATU	0.619	< 0.001	Strong positive correlation
<b>H3</b>	PEOU → ATU	0.758	< 0.001	Strong positive correlation
<b>H4</b>	ATU → BIU	0.803	< 0.001	Very strong positive correlation
<b>H5</b>	PU → BIU	0.678	< 0.001	Strong positive correlation
<b>H6</b>	BIU → AU	0.665	< 0.001	Strong positive correlation

The total number of participants was 128, comprising 39.84% males and 60.16% females, with their current academic levels reported in Table 5 below. Most participants were junior (36.72%) or sophomore (31.25 %) students.

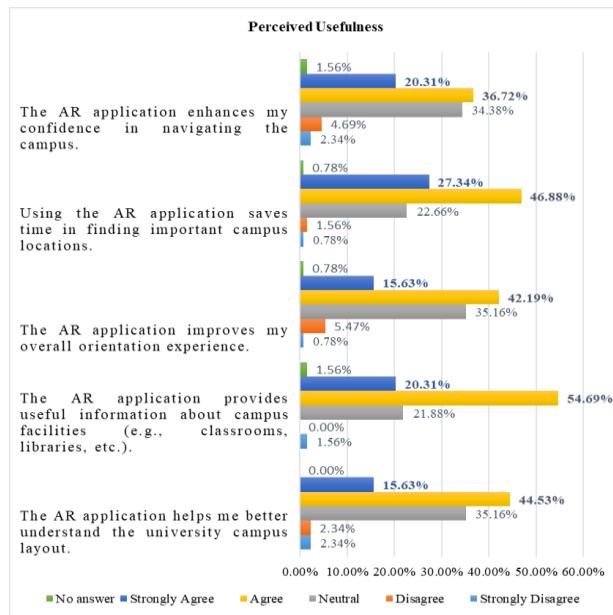
**Table 5.** Participant demographics

Participant Gender	Characteristics		Attributes		Total	
	Male (51)	Female (77)				
	39.84%	60.16%				100%
Participant Age (Years)	Freshmen 12.50% (16)	Sophomore 31.25% (40)	Junior 63.72% (47)	Senior 15.63% (20)	Faculty 3.13% (4)	Staff 0.78% (1)

Approximately one-third of the participants (32.81%, n=42) reported using mobile applications for educational purposes often, and over a third (35.15%, n=45) said they sometimes did so and only a small minority reported minimal engagement, with 4.69% using them rarely and 1.56% never using them. Regarding familiarity with AR, most respondents (57.03%, n=73) have not used an AR app before, while 40.63% (n=52) reported prior AR use, and 2.34% (n=3) did not answer. This means that the proposed AR app is new to many students, which helps explain the sizable neutral responses in ease-of-use/usefulness items; many are first-time users still forming opinions.

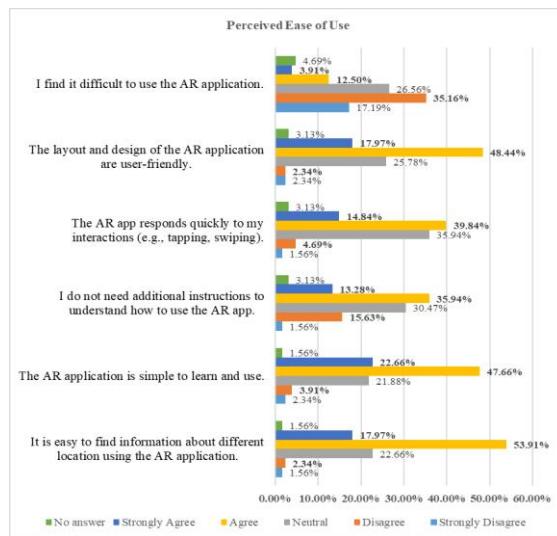
The breakdown of the perceived usefulness (PU) of the application is shown in Figure 6. Most of the students found the AUMOR was useful for understanding the

university campus layout (60.16%, n=77), finding useful information about campus facilities (75%, n=96), and overall orientation experience (57.82%, n=74). For most participants (74.22%, n=95), using the AR app saved time in finding important campus locations, and it helped with confident campus navigation (57.03%, n=73).



**Figure 6.** Breakdown of perceived usefulness of the AR application.

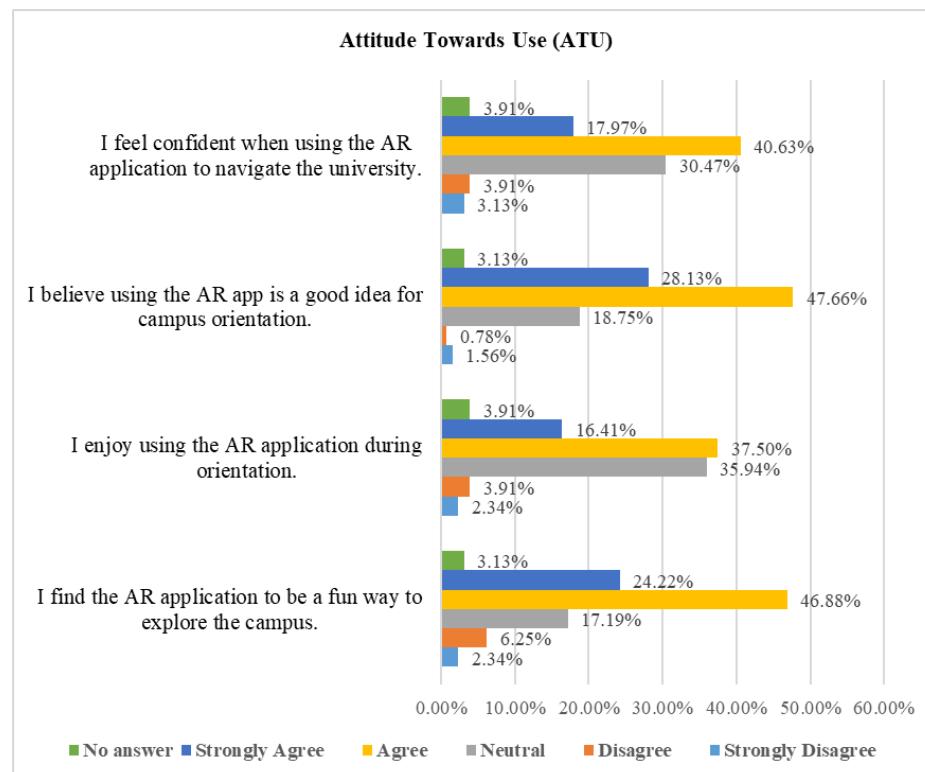
Figure 7 shows a breakdown of the perceived ease of use (PEOU) and most of the survey participants found information about different campus locations easily using the application (71.88%, n=92). They also found the AUMOR app simple to learn and use (70.32%, n=90) and did not require additional instructions to understand how to use the application (49.22%, n=63). The AR app was quick to respond according to 54.68% (n=70) of the survey participants, with a user-friendly layout and design (66.41%, n=85), and it was not difficult to use (52.35%, n=67).



**Figure 7.** Breakdown of the perceived ease of use of the AR application.

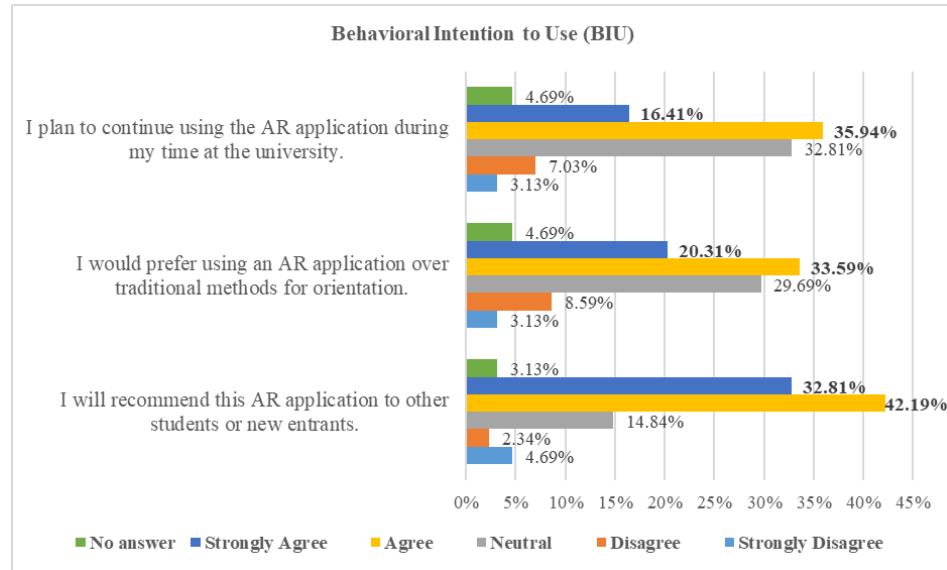
The ATU results were broadly positive Figure 8. Students strongly endorsed the concept, with 75.79% (n=97) believing that using the AUMOR app for orientation was a good idea, with only 2.34% (n=3) disagreeing and 18.75% (n=24) neutral. They also found it

engaging, as 71.10% (SA+A, n=31) said that the app was a fun way to explore the campus, while only 8.59% disagreed and 17.19% were neutral. Personal experience was solid but mixed with 58.60% (n=75) feeling confident when navigating the app, while 30.47% (n=39) were neutral and only 7.04% disagreed. Similarly, 53.91% (SA+A, n=69) enjoyed using it during orientation, with a relatively high 35.94% (n=46) neutral and 6.25% (n=8) negative responses. Non-responses were small (3% for each item). In short, students demonstrate the acceptance of the idea AR, but a sizeable neutral block on confidence and enjoyment suggests room for improvement to convert the undecided into enthusiastic users.



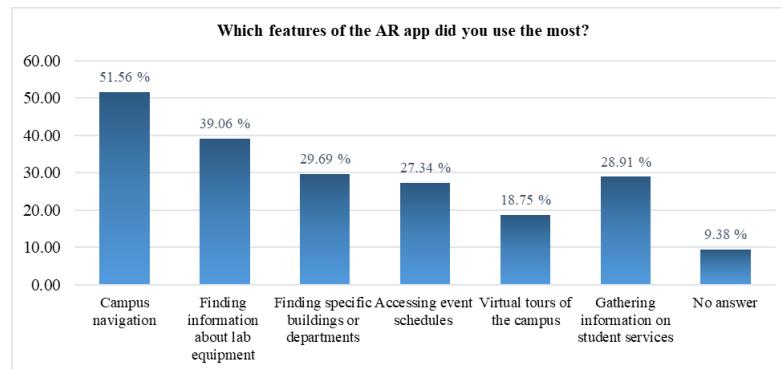
**Figure 8.** Breakdown of attitude towards the use of the AR application.

The Behavioral Intention to Use (BIU) results shown in Figure 9 are strong overall as 75.0% (n=96) would recommend the AR app to other students, with only 7.03% (n=9) negative and 14.84% (n=19) neutral. Preference over traditional orientation methods were positive but more mixed with 53.9% (n=69) favoring the AR approach, while 29.69% (n=38) are neutral and 11.72% (n=15) disagree, suggesting many are open to AR but still comparing it with familiar formats. The intent to continue using the app during university was similarly moderate with 52.35% positive (SA+A, n=67), 32.81% (n=42) neutral, and 10.16% (n=13) negative.



**Figure 9.** Breakdown of the behavioral intention to use AR application.

The breakdown of the usage of the different features of the AUMOR application is presented in Figure 10. We observed that the survey participants used the app mainly for campus navigation (51.56%, n=66) and for finding information about laboratory equipment (39.06%, n=50). Approximately one-third of the participants used the AR app to locate specific buildings or departments (29.69%, n=38), gather information on student services (28.91%, n=37), and access event schedules (27.34%, n=35). Some participants were also interested in virtual campus tours (18.75%, N=24).

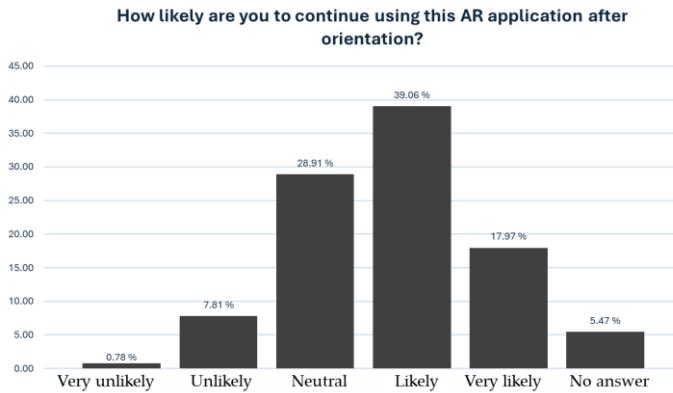


**Figure 10.** Breakdown of the usage of the different features of the AR application.

Figure 11 shows the intended use of the AR application after orientation. Most of the survey participants were likely or very likely to continue using the AR application after the orientation (57.03% of the total).

We performed an inductive thematic analysis to the open-ended item “What kind of information would you like to see on the application?” We also performed an inductive thematic analysis to the second open-ended item “What will you suggest improving this application?” The responses were multi-coded, total exceeding 100% and outcomes are as follows.

- Real-time status, Live status features
- Content expansions (Academic info and student services, hours, booking of utilities, events and schedules)



**Figure 11.** Intended usage of the AR application after the orientation

- Navigation and wayfinding
- iOS availability
- Application features (simplified UI/US, performance, reliability & accuracy)

## 6. Discussion

The evaluation results presented in previous section confirm the potential of augmented reality combined with GPS and QR code technologies to improve the orientation experience of new students. PU received highest rating in terms of timesaving and facility information, reflecting that application successfully provides access to contextual information instantly at the point of need. This is compatible with earlier findings which suggest that mobile applications are valuable when they reduce effort and provide ease in performing real-world tasks. However, low scores for confidence in navigation and improvement in overall orientation experience were more moderate. This suggests that the application delivers the information but does not offer complete way finding solution for visitors.

The PEOU results were similarly promising finding the application simple to learn, intuitive for accessing information, and has user-friendly layout. These findings align with the core principles of the TAM, which emphasizes that PEOU is a key factor that influences the user acceptance and sustained engagement with technology [41]. Many other studies suggest that ease of use significantly predicts BI and AU, especially in educational technology contexts [12], [47]. Specifically, in AR-based learning environments, students who perceive systems as easier to navigate are more likely to develop positive attitudes and trust in the system [47]. Relatively weaker scores in system responsiveness and the expressed need for support indicate the areas needing the improvement. These concerns are coherent with outcomes of earlier research that emphasize the importance of system responsiveness and structured onboarding in AR applications to reduce cognitive load and anxiety [48], [49]. Since students were not familiar with AR technologies, the integration of improved tutorials could increase user because structured support materials and smooth interface feedback loops bridge initial resistance and improve the perceived ease of use [50], [51]. Furthermore, poor internet quality due the surrounding building might also contribute to the low scores to the system responsiveness. This could be overcome by making the contents available offline by embedding them in the application thus improving the response time of the system by removing dependence on

internet and eliminating the request and response time altogether. But it comes at the cost as it can significantly increases the size of the application. Furthermore, it results in loss of flexibility and efficiency as it is not be possible to update or modify the content centrally. A recompilation of the application by developer and update on mobile from the user is needed as a result of any change in the content.

The results regarding attitude towards use show strong endorsement of AUMOR as nearly three-quarters of respondents favoured that using the app was a good idea for orientation, and a fun way to explore campus. These findings highlight that students view AR as functional and enjoyable, supporting the premise that perceived enjoyment can reinforce acceptance, as noted in the extended versions of the Technology Acceptance Model 3 (TAM3). However, indicators of confidence and personal enjoyment were somewhat lower with a sizable proportion of neutral responses suggesting that some students remain cautious or undecided about its reliability and personal value for practical use. Such hesitation is often linked to first-time exposure to AR technologies, as many of the participants never used AR before. Another reason for the low score can be the contribution of the senior students who have spent a lot of time at the university and do not perceive it the same way as the freshmen. This can be improved by including micro-onboarding, optimizing the performance to reduce lag, and improving indoor navigation accuracy. These measures can change neutral attitudes into more enthusiastic adoption, maximizing the impact of AUMOR.

The outcomes of behavioural intention were similarly promising as most of the students reported that they recommend the AR app to their peers, demonstrating a strong potential. More than half of the students expressed a preference for AR-based orientation over traditional methods and have the intentions to use it during their studies. These results suggest that AUMOR has a clear pathway for sustained adoption, provided that its reliability and relevance continue to improve. But a large number of students were for both preference and continued which requires improvements so that it could be more beneficial students' daily academic lives. Inclusion of extra feature such as real-time event reminders, updates on facilities, and academic service integration (grades, office hours) could embed the app into routine student practice. Aligning AR content with students' immediate academic and administrative needs may transform the app from a one-time orientation aid to a long-term companion throughout their university journey. In line with TAM, the BIU findings underscore that positive attitudes and perceived usefulness drive the intention to use. By taking advantage of on high recommendation rates and addressing areas of concerns, universities can ensure that AUMOR become an integral part of the student experience, rather than a novelty used only at the start of the academic year.

The analysis of student feedback highlighted five major domains of desired mobile application features for enhancing the campus experience. Real-time status and availability information was the most emphasized with students requesting live updates on parking status, building occupancy, cafeteria menus, and utilities such as power or air conditioning status. These are crucial because they eat up a lot time while looking for parking or waiting in queues to buy something from cafeteria. These features reflect the increasing demand for improved mobility and decision-making in real time [52].

*"Available parking; subway is crowded or not"; "real time cafeteria menus"* 625

The content expansions was another theme calling for more comprehensive coverage 626  
of office locations, hours, semester dates, and class times as apparent from the following 627  
remarks from the students: 628

*"Access to information about events happening at AUM"; "reminders about assignments 629  
and events"* 630

*"Quick information about the office hours of faculty, information about course projects"* 631

*"Booking of study rooming library"; "booking of seminars and workshops"* 632

*"FAQ section for new students"; "updated semester schedule"* 633

Such expansions align with research showing that information-rich applications 634  
increase perceived usefulness and institutional trust [53]. Inclusion of features such as 635  
centralized access to event dates, semester-specific schedules, and integrated reminder 636  
about functions, aligning with prior findings that calendar-linked notifications signifi- 637  
cantly improve student engagement [54]. Meanwhile, booking and utilities (~7%) focused 638  
on study room reservations and workshop/lab bookings, functions that are increasingly 639  
integrated into smart campus platforms [33]. The students also expressed profound 640  
interest in getting academic information and student services, including grades, assess- 641  
ment feedback, project updates, and faculty office hours [55]. This resonates with previ- 642  
ous research indicating that academic transparency and immediate access to information 643  
strongly influence students' satisfaction with learning technologies [56]. The availability 644  
of office hours is important for students as it is helpful to get personalized help from the 645  
teacher, get feedback, and build strong relationships. But integration of academic infor- 646  
mation such as the student grades as it is not feasible due to sensitivity of the data and 647  
may face risk of security as it is highly confidential. Therefore, students need to access 648  
this information through official portal. Finally, help, and usability (approx. 12%) were 649  
cited, including requests for clearer information, full campus guides, and FAQ sections, 650  
which were particularly valuable for first-year students adapting to a new academic 651  
environment [53]. These facilities are particularly in demand when an assessment is due. 652

Navigation and wayfinding were another prominent need (~25–30%) as mentioned 653  
by students in their responses: 654

*"Campus navigation"; "clicking on class should show me the way"; "places of every building"* 655

In large university campuses, students often move from one class to another class 656  
in their busy schedule. Navigating through unfamiliar places puts an extra pressure on 657  
us to go to wrong places and miss the class. where students envisioned location-aware 658  
routing linked directly to their class schedules, echoing evidence that location-based ser- 659  
vices improve campus accessibility and efficiency [57], [58]. Although finding solutions 660  
are provided in this application but a more direct or map-based approach is more appre- 661  
ciated by the students. 662

Performance, reliability, accuracy, UI/UX simplification, and modernization (approx. 663  
25%) were also highlighted, with students demanding faster load times, bug fixes, and 664  
more precise locations and AR features. The students requested clearer layouts, orga- 665  
nized lists, and more interactive designs. This is clear from student responses given be- 666  
low: 667

*"Quicker response, quicker updates", "give precise locations",* 668

Research on learning technologies confirms that well-structured and aesthetically modernized interfaces reduce cognitive load and increase user engagement [59]. The main reason for delayed response is the quality of internet service, which might vary depending on the location and the service provider. Also, the GPS service is not precise at some time due to signal blockage, multipath interference, and atmospheric conditions. Prior studies have similarly shown that system responsiveness and reliability are critical determinants of user satisfaction and continued use of educational apps [60]. The GPS precision can be maximized by turning power saving mode and enabling high accuracy and keeping the software up to date.

iOS availability and distribution emerged as the most frequently mentioned (approx. 35%), with students requesting that the app be made accessible via the Apple App Store to support iPhone users as evident from the following student comments:

*"Upload it in the Apple...," "make it for iOS", "allow iPhone users to download it"*

This aligns with broader evidence showing that cross-platform compatibility significantly increases adoption and inclusivity in mobile applications for higher education [61]. The demand basically stems from the fact that most of the students possess Apple phone. Although iOS apps are secure and provide enhanced user experience, but stringent App Store leads to longer approval times and offer limited customization at the same time. The availability of cheap Android phones and open-source development platforms was main reason behind its selection as the target platforms.

One of the main strengths of this application is the integration of GPS and QR code scanning with AR overlays, which provide students with information immediately at the point of need. This design was appreciated for its ability to reduce the time spent searching for facilities and resources, which aligns well with the goals of orientation programs. Its incremental development model also allows for iterative improvements and scalability. From a maintenance point of few, the contents delivered can be modified and updated without the need for recompilation making housekeeping of the application easy. However, it also suffers from some weaknesses as basic navigation has limited value for students, especially the senior students who were already familiar with the campus. Moreover, lag in AR responsiveness and lack of precision on some occasions in location detection, reduce user confidence. Accessibility gaps were also highlighted, especially the lack of iOS compatibility, which was one of the most common suggestions for improvement by the participants. These weaknesses confirm the findings of previous AR campus systems, which frequently encountered barriers related to technical stability, inclusivity, and scalability [62]. Because participants were recruited using convenience sampling from a single institution, the findings should be interpreted as indicative rather than fully generalizable, motivating future large-scale and multi-campus evaluations. AUMOR also supports SDG 4 (Quality Education), which emphasizes inclusive and equitable access to lifelong learning [63].

AUMOR offers several advantages when compared with earlier AR-based orientation initiatives applications. Early systems, such as those at Columbia University and Fu-Jen Catholic University, focused on head-mounted displays or AR visualization of campus landmarks thus require specialized hardware and offered limited scalability. More recently, Chung Hua University and the University of Quindío have used multimedia

and 3D directional boards, but they lack GPS precision and QR code versatility. AUMOR's hybrid approach, on the other hand, uses smartphone with both GPS and QR-triggered AR overlays successful achieving stronger accessibility and reducing the dependence on expensive hardware. Furthermore, AUMOR's evaluation of 128 participants adds to the literature by providing a large-scale, empirical dataset. While studies at universities such as Bowling Green State or Haaga-Helia UAS focused on niche features (cultural exploration or missed orientation catch-up), AUMOR demonstrates the feasibility of embedding AR into mainstream orientation practices in higher education. Its integration of TAM as an evaluative framework also provides a theoretical contribution, bridging technology adoption theory with situated learning perspectives in the university orientation context.

AUMOR complements or substitute traditional orientation programs which are often resource-intensive and costly. Second, the open-ended feedback from students underscores the demand for richer real-time functionality, including live updates on parking and event as well as integration with academic services. Incorporating these features would extend the use beyond orientation into everyday life of a student fostering a long-term engagement. Also, the results reinforce that technology adoption not only depends on novel features but also on reliability, inclusivity, and relevance. Therefore, addressing performance stability, expanding platform availability, and layering personalized academic content are critical steps for boosting the impact.

## 7. Conclusion

This study presents the design, implementation, and evaluation of the AR-based mobile to support student orientation through the integration of GPS, and QR code technologies. This application addresses the common challenges faced by the students who feel disoriented and time-pressed in large universities by providing location-based information as well as information about the equipment when performing experiments in the lab. The evaluation results indicated that students found the system useful for saving time and accessing facility information due to its clean design and simple interface contributing to their perceptions of ease of use. The interactive features, such as floating labels, multimedia resources, and quizzes, highlight engagement and learning potential of the application. The research contributes to the field of educational technology, advancing understanding of AR-assisted learning environments and technology adoption (TAM) in higher education. The findings suggest that student services offices can integrating AR applications into orientation activities to provide interactive experiences that promote engagement. Despite its strengths, the areas for improvement include the need for performance optimization, cross-platform availability (iOS compatibility), and personalized content delivery. Compared with previous AR-based orientation systems, AUMOR advances the field by combining affordability, scalability, and validation in a real-world context. Future work should focus on improving the application with real-time event updates, academic service integration, and accessibility options to support diverse student populations. It will also address the limitation of generalizability by recruiting larger and more balanced subgroups and conducting separate analyses for students and faculty, as well as controlling comparisons between novice and experienced AR users.

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The AUMOR has the potential to evolve into a comprehensive digital campus companion improved student engagement, time management, and well-being of students.	756
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<b>Author Contributions:</b> Conceptualization, M.N. and M.O.; methodology, M.N., M.O., P.A., and H.O.; software, M.N., M.O., and P.A.; validation, M.N., M.O., P.A., and H.O., and S.B.; formal analysis, M.N., M.O., and P.A.; investigation, M.N., M.O., P.A., and H.O., and S.B.; resources, M.N., M.O., and H.O.; data curation, P.A., and H.O.; writing—original draft preparation, M.N., M.O., P.A., H.O., and S.B.; writing—editing and review, M.N., M.O., P.A., H.O., and S.B.; visualization, M.N., M.O., P.A., H.O., and S.B.; supervision, M.N. and M.O.; project administration, M.N; All authors have read and agreed to the published version of the manuscript."	758
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	768
<b>Informed Consent Statement:</b> Informed consent was obtained from subjects involved in the study.	769
<b>Data Availability Statement:</b> Data available on request.	770
<b>Conflicts of Interest:</b> The authors declare no conflicts of interest.	771
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## Appendix A:

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Table A1. Questionnaire Used in User Testing

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<b>Section 1: Participant Demographics</b>	Q1	Gender
	Q2	Current Academic Level
	Q3	How often do you use mobile applications for educational purposes?
	Q4	Have you used an AR-based application before?
<b>Section 2: Perceived Usefulness</b>	Q5	The AR application helps me better understand the university campus layout.
	Q6	The AR application provides useful information about campus facilities
	Q7	The AR application improves my overall orientation experience.
	Q8	Using the AR application saves time in finding important campus locations.
	Q9	The AR application enhances my confidence in navigating the campus.
<b>Section 3: Perceived Ease of Use</b>	Q10	It is easy to find information about different locations using the AR application.
	Q11	The AR application is simple to learn and use.
	Q12	I do not need additional instructions to understand how to use the AR app.
	Q13	The AR app responds quickly to my interactions (e.g., tapping, swiping).
	Q14	The layout and design of the AR application are user-friendly.
	Q15	I find it difficult to use the AR application.
<b>Section 4: Attitude Towards Use - ATU</b>	Q16	I find the AR application to be a fun way to explore the campus.
	Q17	I enjoy using the AR application during orientation.
	Q18	I believe using the AR app is a good idea for campus orientation.
	Q19	I feel confident when using the AR application to navigate the university.
<b>Section 5: Behavioral Intention to Use - BIU</b>	Q20	I will recommend this AR application to other students or new entrants.
	Q21	I would prefer using an AR application over traditional methods for orientation.
	Q22	I plan to continue using the AR application during my time at the university.
<b>Section 6: Actual Use - AU</b>	Q23	Which features of the AR app did you use the most? (Select all that apply)
	Q24	How frequently did you use the AR application during your orientation?
	Q25	How likely are you to continue using this AR application after orientation?
<b>Section 7: Open-Ended</b>	Q26	What kind of information would you like to see on the application?
	Q27	What will you suggest improving this application?

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Table A2. Breakdown of responses

Q#	Response	Female	Male	Freshman	Sophomore	Junior	Senior	Faculty	Staff
Q2	Never	50.00% (1)	50.00% (1)	0.00% (0)	50.00% (1)	50.00% (1)	0.00%(0)	0.00%(0)	0.00% (0)
	Often	64.29%(27)	35.71%(15)	7.14% (3)	33.33%(14)	47.62%(20)	9.52%(4)	2.38%(1)	0.00% (0)
Q3	Rarely	33.33% (2)	66.67% (4)	16.67% (1)	50.00% (3)	16.67% (1)	16.67%(1)	0.00%(0)	0.00%(0)
	Sometimes	52.17%(24)	47.83% (22)	17.39% (8)	32.61% (15)	30.43% (14)	15.22%(7)	4.35%(2)	0.00% (0)
	Often	71.88%(23)	28.12% (9)	12.50% (4)	21.88% (7)	34.38% (11)	25.00% (8)	3.12% (1)	3.12% (1)
Q4	-	66.67% (2)	33.33% (1)	0.00% (0)	66.67% (2)	33.33% (1)	0.00% (0)	0.00%(0)	0.00%(0)
	No	67.12%(49)	32.88% (24)	8.22% (6)	30.14% (22)	41.10% (30)	17.81%(13)	2.74%(2)	0.00%(0)
	Yes	50.00%(26)	50.00% (26)	19.23%(10)	30.77% (16)	30.77% (16)	13.46% (7)	3.85%(2)	1.92%(1)
Q5	SA	70.00%(14)	30.00% (6)	15.00% (3)	15.00% (3)	40.00% (8)	15.00% (3)	10.00%(2)	5.00% (1)
	A	57.89%(33)	42.11% (24)	10.53% (6)	31.58% (18)	42.11% (24)	14.04% (8)	1.75% (1)	0.00% (0)
	N	57.78%(26)	42.22% (19)	15.56% (7)	40.00% (18)	26.67% (12)	17.78% (8)	0.00% (0)	0.00% (0)
	DA	66.67% (2)	33.33% (1)	0.00% (0)	0.00% (0)	33.33% (1)	33.33% (1)	33.33%(1)	0.00% (0)
	SDA	66.67% (2)	33.33% (1)	0.00% (0)	33.33% (1)	66.67% (2)	0.00% (0)	0.00% (0)	0.00% (0)
	NA	-	-	-	-	-	-	-	-
Q6	SA	69.23%(18)	30.77%(8)	11.54% (3)	23.08% (6)	42.31% (11)	15.38% (4)	3.85% (1)	3.85% (1)
	A	55.71%(39)	44.29% (31)	14.29%(10)	28.57% (20)	40.00% (28)	14.29%(10)	2.86% (2)	0.00% (0)
	N	60.71%(17)	39.29% (11)	10.71% (3)	42.86% (12)	21.43% (6)	21.43% (6)	3.57% (1)	0.00% (0)
	DA								
	SDA	50.00% (1)	50.00% (1)	0.00% (0)	50.00% (1)	50.00% (1)	0.00% (0)	0.00% (0)	0.00% (0)
	NA	100.00%(2)	0.00% (0)	0.00% (0)	50.00% (1)	50.00% (1)	0.00% (0)	0.00% (0)	0.00% (0)
Q7	SA	70.00%(14)	30.00% (6)	10.00% (2)	15.00% (3)	40.00% (8)	25.00% (5)	5.00% (1)	5.00% (1)
	A	74.07%(40)	25.93% (14)	9.26% (5)	22.22% (12)	53.70% (29)	11.11% (6)	3.70% (2)	0.00% (0)
	N	37.78%(17)	62.22% (28)	17.78% (8)	46.67% (21)	20.00% (9)	15.56% (7)	0.00% (0)	0.00% (0)
	DA	57.14% (4)	42.86% (3)	14.29% (1)	42.86% (3)	0.00% (0)	28.57% (2)	14.29%(1)	0.00% (0)
	SDA	100.00%(1)	0.00% (0)	0.00% (0)	0.00% (0)	100.00% (1)	0.00% (0)	0.00% (0)	0.00% (0)
	NA	100.00%(1)	0.00% (0)	0.00% (0)	100.00% (1)	0.00% (0)	0.00% (0)	0.00% (0)	0.00% (0)
Q8	SA	54.29%(19)	45.71% (16)	20.00% (7)	28.57% (10)	25.71% (9)	20.00% (7)	2.86% (1)	2.86% (1)
	A	68.33%(41)	31.67% (19)	5.00% (3)	33.33% (20)	51.67% (31)	6.67% (4)	3.33% (2)	0.00% (0)
	N	44.83%(13)	55.17% (16)	20.69% (6)	27.59% (8)	20.69% (6)	27.59% (8)	3.45% (1)	0.00% (0)
	DA	100.00%(2)	0.00% (0)	0.00% (0)	50.00% (1)	0.00% (0)	50.00% (1)	0.00% (0)	0.00% (0)
	SDA	100.00%(1)	0.00% (0)	0.00% (0)	0.00% (0)	100.00% (1)	0.00% (0)	0.00% (0)	0.00% (0)
	NA	100.00%(1)	0.00% (0)	0.00% (0)	100.00% (1)	0.00% (0)	0.00% (0)	0.00% (0)	0.00% (0)
Q9	SA	65.38% 17)	34.62% (9)	15.38% (4)	19.23% (5)	42.31% (11)	19.23% (5)	3.85% (1)	0.00% (0)
	A	68.09%(32)	31.91% (15)	10.64% (5)	34.04% (16)	38.30% (18)	12.77% (6)	2.13% (1)	2.13% (1)
	N	50.00% 22)	50.00% (22)	13.64% (6)	36.36% (16)	31.82% (14)	18.18% (8)	0.00% (0)	0.00% (0)
	DA	33.33% (2)	66.67% (4)	0.00% (0)	16.67% (1)	33.33% (2)	16.67% (1)	33.33%(2)	0.00% (0)
	SDA	100.00%(3)	0.00% (0)	0.00% (0)	33.33% (1)	66.67% (2)	0.00% (0)	0.00% (0)	0.00% (0)
	NA	50.00% (1)	50.00% (1)	50.00% (1)	50.00% (1)	0.00% (0)	0.00% (0)	0.00% (0)	0.00% (0)
Q10	SA	60.87%(14)	39.13% (9)	17.39% (4)	30.43% (7)	34.78% (8)	13.04% (3)	4.35% (1)	0.00% (0)
	A	63.77%(44)	36.23% (25)	11.59% (8)	30.43% (21)	44.93% (31)	10.14% (7)	1.45% (1)	1.45% (1)

	N	51.72%(15)	48.28% (14)	13.79% (4)	34.48% (10)	20.69% (6)	27.59% (8)	3.45% (1)	0.00% (0)
	DA	33.33% (1)	66.67% (2)	0.00% (0)	33.33% (1)	33.33% (1)	0.00% (0)	33.33%(1)	0.00% (0)
	SDA	50.00% (1)	50.00% (1)	0.00% (0)	0.00% (0)	50.00% (1)	50.00% (1)	0.00% (0)	0.00% (0)
	NA	100.00%(2)	0.00% (0)	0.00% (0)	50.00% (1)	0.00% (0)	50.00%(1)	0.00% (0)	0.00% (0)
Q11	SA	68.97%(20)	31.03% (9)	20.69% (6)	24.14% (7)	37.93% (11)	6.90% (2)	6.90% (2)	3.45% (1)
	A	60.66%(37)	39.34%(24)	8.20% (5)	31.15% (19)	44.26% (27)	13.11%(8)	3.28% (2)	0.00% (0)
	N	50.00%(14)	50.00% (14)	17.86%(5)	32.14% (9)	28.57% (8)	21.43% (6)	0.00% (0)	0.00% (0)
	DA	60.00% (3)	40.00% (2)	0.00% (0)	80.00% (4)	0.00% (0)	20.00% (1)	0.00% (0)	0.00% (0)
	SDA	33.33%(1)	66.67% (2)	0.00% (0)	0.00% (0)	33.33% (1)	66.67% (2)	0.00% (0)	0.00% (0)
	NA	100.00%(2)	0.00% (0)	0.00% (0)	50.00% (1)	0.00% (0)	50.00% (1)	0.00% (0)	0.00% (0)
Q12	SA	64.71%(11)	35.29% (6)	17.65% (3)	41.18% (7)	29.41% (5)	0.00% (0)	5.88% (1)	5.88% (1)
	A	54.35%(25)	45.65% (21)	17.39% (8)	32.61% (15)	34.78% (16)	10.87% (5)	4.35% (2)	0.00% (0)
	N	64.10%(25)	35.90% (14)	5.13% (2)	17.95% (7)	41.03% (16)	33.33% (13)	2.56% (1)	0.00% (0)
	DA	55.00%(11)	45.00% (9)	15.00%(3)	45.00% (9)	40.00% (8)	0.00% (0)	0.00% (0)	0.00% (0)
	SDA	50.00% (1)	50.00% (1)	0.00% (0)	0.00% (0)	50.00% (1)	50.00% (1)	0.00% (0)	0.00% (0)
	NA	100.00%(4)	0.00% (0)	0.00% (0)	50.00% (2)	25.00% (1)	25.00% (1)	0.00% (0)	0.00% (0)
Q13	SA	63.16%(12)	36.84% (7)	10.53% (2)	21.05% (4)	47.37% (9)	10.53% (2)	10.53%(2)	0.00% (0)
	A	70.59%(36)	29.41% (15)	17.65% (9)	25.49% (13)	43.14%(22)	9.80%(5)	1.96% (1)	1.96% (1)
	N	47.83%(22)	52.17% (24)	8.70% (4)	45.65% (21)	26.09% (12)	19.57% (9)	0.00% (0)	0.00% (0)
	DA	33.33% (2)	66.67% (4)	16.67% (1)	0.00% (0)	50.00%(3)	16.67% (1)	16.67%(1)	0.00% (0)
	SDA	50.00% (1)	50.00% (1)	0.00% (0)	0.00% (0)	50.00%(1)	50.00% (1)	0.00% (0)	0.00% (0)
	NA	100.00%(4)	0.00% (0)	0.00% (0)	50.00% (2)	0.00% (0)	50.00% (2)	0.00% (0)	0.00% (0)
Q14	SA	86.96%(20)	13.04% (3)	8.70% (2)	34.78% (8)	47.83% (11)	8.70% (2)	0.00% (0)	0.00% (0)
	A	56.45%(35)	43.55% (27)	11.29% (7)	27.42% (17)	38.71% (24)	14.52% (9)	6.45% (4)	1.61% (1)
	N	48.48%(16)	51.52% (17)	18.18% (6)	33.33% (11)	30.30% (10)	18.18%(6)	0.00% (0)	0.00% (0)
	DA	33.33% (1)	66.67% (2)	0.00% (0)	33.33% (1)	33.33% (1)	33.33% (1)	0.00% (0)	0.00% (0)
	SDA	33.33%(1)	66.67% (2)	33.33% (1)	0.00% (0)	33.33% (1)	33.33% (1)	0.00% (0)	0.00% (0)
	NA	100.00%(4)	0.00% (0)	0.00% (0)	75.00% (3)	0.00% (0)	25.00% (1)	0.00% (0)	0.00% (0)
Q15	SA	20.00% (1)	80.00% (4)	20.00% (1)	20.00% (1)	60.00% (3)	0.00% (0)	0.00% (0)	0.00% (0)
	A	50.00% (8)	50.00% (8)	31.25% (5)	25.00% (4)	25.00% (4)	12.50% (2)	6.25% (1)	0.00% (0)
	N	55.88%(19)	44.12% (15)	8.82% (3)	35.29% (12)	35.29% (12)	20.59% (7)	0.00% (0)	0.00% (0)
	DA	64.44%(29)	35.56% (16)	8.89% (4)	28.89% (13)	42.22% (19)	15.56% (7)	4.44% (2)	0.00% (0)
	SDA	68.18%(15)	31.82% (7)	13.64% (3)	27.27% (6)	36.36% (8)	13.64% (3)	4.55% (1)	4.55% (1)
	NA	83.33%(5)	16.67% (1)	0.00% (0)	66.67% (4)	16.67% (1)	16.67% (1)	0.00% (0)	0.00% (0)
Q16	SA	70.97%(22)	29.03% (9)	12.90% (4)	22.58% (7)	41.94% (13)	19.35% (6)	3.23% (1)	0.00% (0)
	A	58.33%(35)	41.67% (25)	16.67%(10)	30.00% (18)	41.67% (25)	8.33% (5)	1.67% (1)	1.67% (1)
	N	59.09%(13)	40.91% (9)	4.55% (1)	31.82% (7)	36.36% (8)	27.27% (6)	0.00% (0)	0.00% (0)
	DA	25.00% (2)	75.00% (6)	12.50% (1)	62.50% (5)	0.00% (0)	0.00% (0)	25.00%(2)	0.00% (0)
	SDA	33.33% (1)	66.67% (2)	0.00% (0)	0.00% (0)	33.33% (1)	66.67% (2)	0.00% (0)	0.00% (0)
	NA	100.00%(4)	0.00% (0)	0.00% (0)	75.00% (3)	0.00% (0)	25.00% (1)	0.00% (0)	0.00% (0)
Q17	SA	76.19%(16)	23.81% (5)	19.05% (4)	33.33% (7)	38.10% (8)	4.76% (1)	4.76% (1)	0.00% (0)
	A	64.58%(31)	35.42% (17)	10.42% (5)	16.67% (8)	52.08% (25)	16.67% (8)	2.08% (1)	2.08% (1)

	N	50.00%(23)	50.00% (23)	10.87% (5)	45.65% (21)	23.91% (11)	17.39% (8)	2.17% (1)	0.00% (0)
	DA	0.00% (0)	100.00% (5)	40.00% (2)	20.00% (1)	0.00% (0)	20.00% (1)	20.00% (1)	0.00% (0)
	SDA	66.67% (2)	33.33% (1)	0.00% (0)	0.00% (0)	66.67% (2)	33.33% (1)	0.00% (0)	0.00% (0)
	NA	100.00%(5)	0.00% (0)	0.00% (0)	60.00% (3)	20.00% (1)	20.00% (1)	0.00% (0)	0.00% (0)
Q18	SA	72.22%(26)	27.78% (10)	5.56% (2)	41.67% (15)	33.33% (12)	13.89% (5)	2.78% (1)	2.78% (1)
	A	55.74%(34)	44.26% (27)	19.67% (12)	21.31% (13)	44.26% (27)	11.48% (7)	3.28% (2)	0.00% (0)
	N	50.00%(12)	50.00% (12)	8.33% (2)	37.50% (9)	29.17% (7)	20.83% (5)	4.17% (1)	0.00% (0)
	DA	0.00% (0)	100.00% (1)	0.00% (0)	0.00% (0)	0.00% (0)	100.00% (1)	0.00% (0)	0.00% (0)
	SDA	50.00% (1)	50.00% (1)	0.00% (0)	0.00% (0)	50.00% (1)	50.00% (1)	0.00% (0)	0.00% (0)
	NA	100.00%(4)	0.00% (0)	0.00% (0)	75.00% (3)	0.00% (0)	25.00% (1)	0.00% (0)	0.00% (0)
Q19	SA	82.61%(19)	17.39% (4)	8.70% (2)	17.39% (4)	52.17% (12)	13.04% (3)	4.35% (1)	4.35% (1)
	A	63.46% (33)	36.54% (19)	13.46% (7)	28.85% (15)	40.38% (21)	13.46% (7)	3.85% (2)	0.00% (0)
	N	43.59%(17)	56.41% (22)	12.82% (5)	38.46% (15)	28.21% (11)	20.51% (8)	0.00% (0)	0.00% (0)
	DA	40.00% (2)	60.00% (3)	20.00% (1)	20.00% (1)	40.00% (2)	0.00% (0)	20.00% (1)	0.00% (0)
	SDA	50.00% (2)	50.00% (2)	25.00% (1)	25.00% (1)	25.00% (1)	25.00% (1)	0.00% (0)	0.00% (0)
	NA	80.00% (4)	20.00% (1)	0.00% (0)	80.00% (4)	0.00% (0)	20.00% (1)	0.00% (0)	0.00% (0)
Q20	SA	66.67%(28)	33.33% (14)	16.67% (7)	21.43% (9)	45.24% (19)	11.90% (5)	2.38% (1)	2.38% (1)
	A	55.56%(30)	44.44% (24)	11.11% (6)	38.89% (21)	33.33% (18)	12.96% (7)	3.70% (2)	0.00% (0)
	N	57.89%(11)	42.11% (8)	15.79% (3)	21.05% (4)	31.58% (6)	26.32% (5)	5.26% (1)	0.00% (0)
	DA	33.33% (1)	66.67% (2)	0.00% (0)	33.33% (1)	66.67% (2)	0.00% (0)	0.00% (0)	0.00% (0)
	SDA	50.00% (3)	50.00% (3)	0.00% (0)	33.33% (2)	33.33% (2)	33.33% (2)	0.00% (0)	0.00% (0)
	NA	100.00%(4)	0.00% (0)	0.00% (0)	75.00% (3)	0.00% (0)	25.00% (1)	0.00% (0)	0.00% (0)
Q21	SA	61.54% (16)	38.46% (10)	15.38% (4)	23.08% (6)	30.77% (8)	19.23% (5)	7.69% (2)	3.85% (1)
	A	74.42%(32)	25.58% (11)	6.98% (3)	27.91% (12)	51.16% (22)	11.63% (5)	2.33% (1)	0.00% (0)
	N	42.11%(16)	57.89% (22)	18.42% (7)	31.58% (12)	34.21% (13)	15.79% (6)	0.00% (0)	0.00% (0)
	DA	45.45% (5)	54.55% (6)	9.09% (1)	54.55% (6)	9.09% (1)	18.18% (2)	9.09% (1)	0.00% (0)
	SDA	50.00% (2)	50.00% (2)	25.00% (1)	0.00% (0)	50.00% (2)	25.00% (1)	0.00% (0)	0.00% (0)
	NA	100.00%(6)	0.00% (0)	0.00% (0)	66.67% (4)	16.67% (1)	16.67% (1)	0.00% (0)	0.00% (0)
Q22	SA	71.43%(15)	28.57% (6)	9.52% (2)	38.10% (8)	28.57% (6)	23.81% (5)	0.00% (0)	0.00% (0)
	A	60.87%(28)	39.13% (18)	17.39% (8)	15.22% (7)	54.35% (25)	10.87% (5)	2.17% (1)	0.00% (0)
	N	52.38%(22)	47.62% (20)	11.90% (5)	35.71% (15)	28.57% (12)	14.29% (6)	7.14% (3)	2.38% (1)
	DA	55.56% (5)	44.44% (4)	11.11% (1)	55.56% (5)	22.22% (2)	11.11% (1)	0.00% (0)	0.00% (0)
	SDA	25.00% (1)	75.00% (3)	0.00% (0)	25.00% (1)	25.00% (1)	50.00% (2)	0.00% (0)	0.00% (0)
	NA	100.00%(6)	0.00% (0)	0.00% (0)	66.67% (4)	16.67% (1)	16.67% (1)	0.00% (0)	0.00% (0)

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