# **Bruce Wayne**

985-555-5555 - first.last@selu.edu

## **EDUCATION**

**Southeastern Louisiana University, Hammond, LA** May 2021 *Bachelor of Science, Biological Sciences* GPA: 3.5 Concentration: Microbiology and Molecular Biology Related Coursework: Genetics, Molecular Biology and Biotechnology, Research Problems I & II, Cell Biology

#### LABORATORY SKILLS

- Electron and light microscopy
- Separation of compounds utilizing thin layer chromatography (TLC)
- Gel electrophoresis and ELISA technique
- Detailed anatomical knowledge gained through dissections

### WORK EXPERIENCE

CVS Pharmacy, Hammond, LA May 2021 - present Pharmacy Technician

- Developed an advanced understanding of the pharmaceutical industry language Communicated effectively with customers, physician offices, and drug representatives about questions regarding prescriptions and drug interactions
- Supported pharmacist by productively assembling, stocking, and distributing medications Complied with rules, regulations, and procedures to maintain a clean and safe pharmacy for customers
- Ensured data for insurance claims was accurate, updated, and consistent

**Ochsner Medical Center, Baton Rouge, LA** May - August 2021 Service Volunteer and Observer

- Greeted patients, family, and visitors and directed to appropriate destinations Compassionately talked with patients to ease anxiety during transportation to scans or procedures
- Observed 3 physicians for 100 hours, discussing diagnostic testing and treatment plans with physicians
- Gained knowledge about surgery as a medical specialty by observing 120+ patient contacts through making rounds and 25+ minimally invasive surgeries

## Don's Seafood Restaurant, Hammond, LA May - December 2020 Waitress

• Communicated daily with 50+ guests and 8-10 team members to accurately fulfill orders • Provided quality customer service and cultivated client relationships, increasing customer satisfaction and repeat sales

## **HONORS & ACTIVITIES**

**Honors:** Taylor Opportunity Program for Students (TOPS) Recipient, National Society for Collegiate Scholars (NSCS)

**Activities:** Biology Undergraduate Society (BUGS), National Association for the Advancement of Colored People (NAACP)