Muhammad Razzaq Ramli

System Engineer

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Subang Jaya, Malaysia 📍

3 years multiple technical background from software engineer to technical support. Involving multiple project deployment both in MNC and local vendor companies.

WORK EXPERIENCE

System Engineer
Exabytes Network Sdn. Bhd.

07/2021 - Present,   *Changkat Raja Chulan, KualaLumpur*
A hosting web company

Achievements/Tasks

- Provisioning multiple servers from dedicated to virtual private server involving window and linux (rhel and ubuntu based) Os.
- Maintaining and troubleshoot and server hardware issues.
- Tweaking cPanel, Plesk, MSSQL, Smartermail and any additional application requested from customer.
- Setup and maintaining backup solution from r1soft and acronis backup cloud.
- Setup and troubleshooting network firewall such as Fortinet, Cisco ASA, Dell SonicWall.
- Handling data center asset management with GLPI, Racktables.

IT Support
Bright Nexus Sdn. Bhd.

11/2019 - 02/2020,   *Sungai Besi, Kuala Lumpur*
IT Security Company

Achievements/Tasks

- Deployment of multiple projects to from finance to private company involving UAT, Documentation, Configuration and Preventive Maintenance.
- Testing out security product from multiple environment such as Tripwire, CyberArk.
- Adapting and customizing required product based on client's requirement and environment.

Software Engineer 1
Dell Global Business Sdn. Bhd.

08/2017 - 12/2018,   *Cyberjaya, Selangor*
MNC Company

Achievements/Tasks

- Fixing and improvising current code for the backend e-commerce system.
- Adapting to devops operation with involvement of CI/CD process to daily task.
- Using C# and typescript as the programming languages.

SKILLS

Linux and Window OS   R1soft

Acronis Cloud Backup   WHM   Plesk

EDUCATION

Bachelor Degree in Computer Science (System&Networking)(Hons) (05/2014 - 06/2017)
Universiti Tenaga Nasional with 3.75 CGPA

Foundation in Computer Science (05/2013 - 04/2014)
Universiti Tenaga Nasional with 3.79 CGPA

LANGUAGES

English
Professional Working Proficiency

Bahasa Malaysia
Professional Working Proficiency

INTERESTS

Cloud Computing   Linux   System

Scripting