



Documentation

Documentation is updated on regular basis

Didn't find what you are looking for, Please drop us an email at appsthing@gmail.com

Compatible From v5.2
v4

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1. Can't write image data to path (storage/.../file.png)

Fix – Try following steps to resolve the upload file issue :

1. Give 775 permission to the storage folder
2. Delete the `public/storage` folder from your application
3. Go to `<YOUR-APP-LINK>/execute_create_storage_link` (Your APP_ENV should be set to production for this)

2. Fatal error: require(): Failed opening required '/home/www/..../vendor/composer/..../symfony/var-dumper/Resources/functions/dump.php' (include_path=':') in /home/www/..../vendor/composer/autoload_real.php on line 71

Fix –

This error might have occurred while extracting the project zip file, some project files might have not moved or copied. Mostly the files from `vendor` folder in our project.

Re-install the project and verify to fix this issue.

3. 500 server error

Fix –

Set `APP_DEBUG` value as `true` in the `.env` file

Reload and check what is the error in the browser.

If the error is related to the database, please check the database credentials in the `.env` file. If the details are correct and still the error persists, please reset your database password and update the `.env` file with the new password.

if the fix is successful, revert the `APP_DEBUG` to `false`

4. 500 server error

ErrorException
symlink() has been disabled for security reasons

Fix –

Set `APP_DEBUG` value as `true` in the `.env` file

Reload and check what is the error in the browser.

If the error is

ErrorException
symlink() has been disabled for security reasons

This is not an issue with the application. This is a restriction from the server.

`symlink()` needs to be enabled for a Laravel application to work. Without `symlink()` uploads won't work on a laravel application.

We suggest to contact server team or support and ask them to enable `symlink()` on server.

5. How do we integrate printers and barcode readers?

- Now we can integrate multiple printers using PrintNode. Instructions are available in the documentation.

Barcode scanners can be plug and used as normal. When we navigate to pos screen, cursor will be placed on the barcode field. We can scan and add products to cart.

6. How do the UI change when we use both retail and restaurant mode in the same app?

- UI Changes according to the mode we have opted for the stores. All the restaurant related elements are hidden when we turn off the restaurant mode.

Installation steps

Upload the code to your domain or subdomain folder. Please note the app is designed to run on domain or subdomain and **not by sub directory link**

Go to <your-app-link>/server_check.php

Make sure all the general requirements indicated on the page is met. If PHP version is not matched, please choose the accepted PHP version and enable all the required PHP extensions

Please create database and database user. Update the .env file with the DB_HOST, DB_PORT, DB_DATABASE, DB_USERNAME, DB_PASSWORD values and check the database connection status.

Import all the database tables required for the app
Find the SQL in <your-app-folder>/database/initial_cpanel_installation_migration/installation.sql

Update APP_ENV value as production and APP_DEBUG value as false on the .env file

Make sure your **storage/** and **bootstrap/** cache folders are writable (give 775 permission)

Create a symbolic link of the **storage/** folder by going to this link :
<your-app-link>/execute_create_storage_link

Go to your domain. Done, app is installed successfully!

Updation steps

Important Take backup of your current database and code base including the storage/ folder and .env file separately

Remove all the files from your app folder

Upload the new updated code zip file to your domain or subdomain folder and extract the contents. Move all the files to the root folder of your domain or subdomain

Replace the **storage/** folder and .env file with the backup you have taken

Make sure your **storage/** and **bootstrap/** cache folders are writable (give 775 permission)

Create a symbolic link of the **storage/** folder by going to this link :
<your-app-link>/execute_create_storage_link

Important Now update your database with new tables. Go to link:
<your-app-link>/execute_database_migrations

Clear the cache. Go to link:
<your-app-link>/execute_initial_configs

Go to your domain. Done, app is updated successfully!

Quick actions

Profile section

Main action

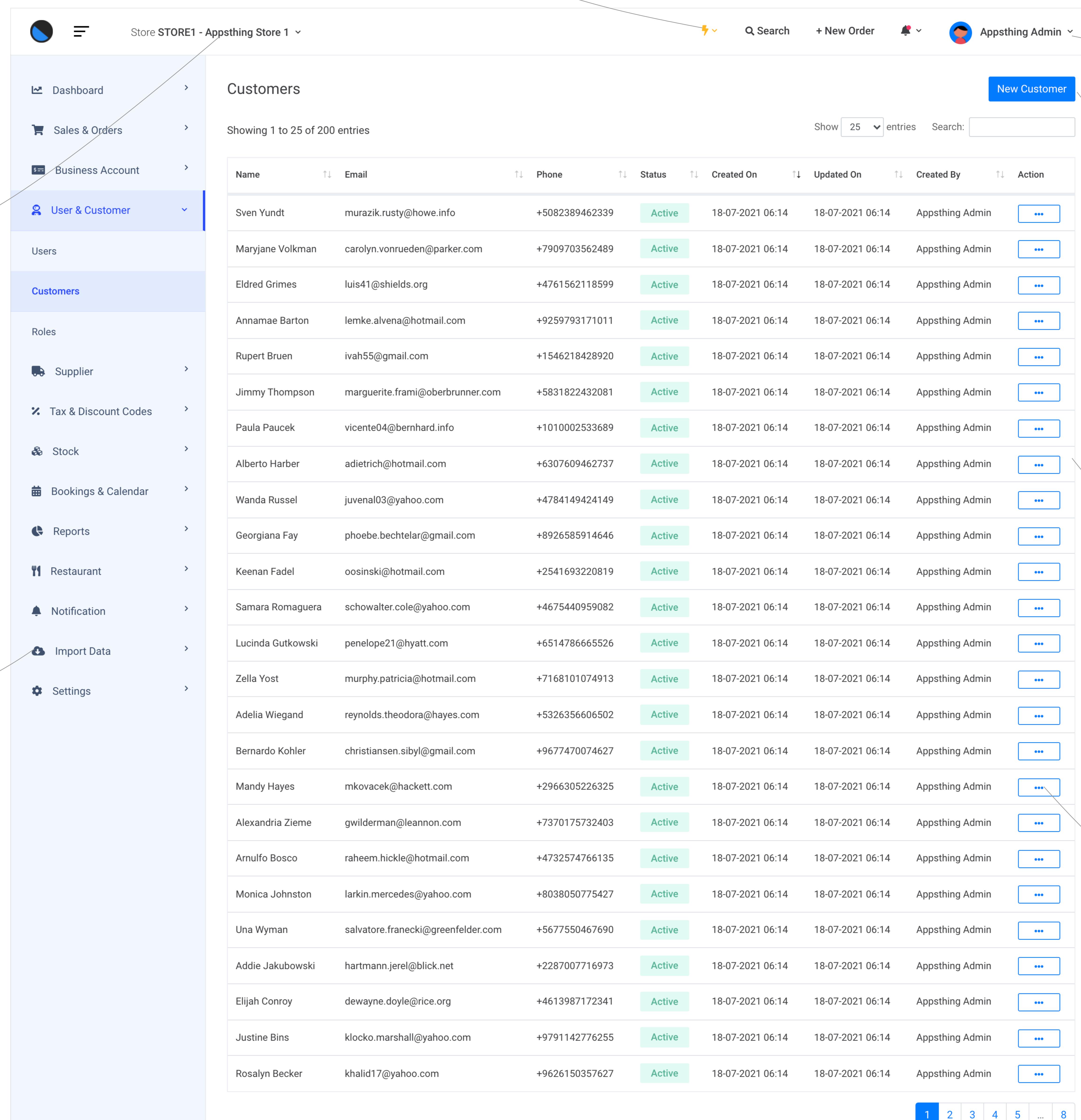
Listing table

Table item options

Language switcher

Store selection dropdown

App menus



Name	Email	Phone	Status	Created On	Updated On	Created By	Action
Sven Yundt	murazik.rusty@howe.info	+5082389462339	Active	18-07-2021 06:14	18-07-2021 06:14	Appsthing Admin	...
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English - en ^

How do we create a store?

appsthing

Navigate to **Settings > Stores** menu and click on the **New Store** button

The screenshot shows the 'Add Store' page in the Appsthing Admin interface. The left sidebar shows the 'Stores' section selected. The main form has the following sections and numbered fields:

- Contact Information**: Fields for Name (1), Store Code, and Tax Number or GST number.
- Restaurant Mode**: Options for Enable Restaurant Mode (3), Default Billing Type (4), Role for Waiter (5), and Role for Chef (6).
- Digital Menu Settings**: A toggle for Enable Digital QR Menu (7).
- POS Screen Setting**: Options for Enable Customer Detail Popup (14) and Enable Variant Selection Popup (15).
- Invoice Settings**: An option for Invoice Print Type (16).
- Print Setting (PrintNode)**: An option for Enable PrintNode Printing (17).

At the bottom, there is a copyright notice for © 2022 - 2023 Appsthing · v5.4 and a language selection dropdown for English - en.

1. Basic details of the store like name, unique store code and tax number.
2. Contact information of the store.
3. Restaurant mode option can be used to identify the store as a retail store or a restaurant. We can create stores as restaurants and stores as retail at the same time in the app.
4. [Restaurant Mode] Billing type can be set to Quick Bill or Fine Dine. Quick Bill will generate the bill when the order is closed. Fine Dine orders will be sent to the kitchen.
5. Choose the role for the waiter using this option.
6. Choose the role for the chef using this option.
7. Option to enable or disable QR menu
8. Menu open time
9. Menu close time
10. OTP verification can be enabled or disabled using this option.
11. Orders from the digital menu can be sent directly to the kitchen using this option. Verification and approval are not required when this option is enabled.
12. Choose a language for the digital menu
13. Set store currency
14. Customer onboarding pop up when a new order screen is loaded can be enabled or disabled using this option
15. Enable product variants pop up
16. Invoice print page size types
17. Enable PrintNode printing

Create our first order

Add New Store

Navigate to **Settings > Stores** menu and click on the **New Store** button

Choose a store

Add New Payment Method

Navigate to **Settings > Payment Methods** menu and click on the **New Payment Method** button

Create new payment method if we are not using default payment gateways

Add New Supplier

Navigate to **Supplier > Suppliers** menu and click on the **New Supplier** button

Add New Category

Navigate to **Stock > Categories** menu and click on the **New Category** button

Add New Tax code

Navigate to **Tax & Discount Codes > Tax Codes** menu and click on the **New Tax Code** button

Add New Product

Navigate to **Stock > Products** menu and click on the **New Product** button

Create New Billing Counter

Navigate to **Settings > Billing Counters** menu and click on the **New Billing Counter** button

Open Business Register

Choose the billing counter and open a register

Create New Order

Navigate to **Sales & Orders > Orders** menu and click on the **New Order** button or click on the **+ New Order** button on the header

How do we change the app settings like title, logos, timezone, etc. ?

Appsthing

Navigate to **Settings > App Settings** menu and click on the **Edit** button

Store STORE1 - Appsthing Store 1

Dashboard

Sales & Orders

Business Account

User & Customer

Supplier

Tax & Discount Codes

Stock

Bookings & Calendar

Reports

Restaurant

Notification

Import Data

Settings

Stores

Payment Methods

Billing Counters

Email Settings

SMS Settings

SMS Templates

Measurement Units

App Settings

Deactivate Product

Save

Company Name **1**

App Title **2**

App Timezone **3**

Date Time format **4**

Date Format **5**

Company Logo (jpeg, jpg, png)

Current Company Logo

Choose file No file chosen

appsthing POS

Invoice Print Logo (jpeg, jpg, png)

Current Invoice Print Logo

Choose file No file chosen

appsthing POS

Top Navbar Logo (jpeg, jpg, png)

Current Top Navbar Logo

Choose file No file chosen

appsthing

Favicon (jpeg, jpg, png)

Current Favicon

Choose file No file chosen

Cache and Storage

Clear Cache

Clear App Cache **7**

Clear Old Files From Storage

Clear Old Files **8**

This option will delete files (older than 3 days) from reports and order storage folder

Deactivate Product **9**

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English - en ^

1. The company name which gets displayed on the footer and the invoices
2. Name which gets displayed on the browser tab title section
3. Change the timezone of the app based on the region. By default, this is set to UTC
4. Date and time format which gets displayed on listing tables and detail pages
5. Date format which gets displayed on listing tables and detail pages
6. Upload Logos for logos, favicon, etc.
7. Clear app cache using this option
8. Delete report and order invoice files older than 3 days. We can free up the disk space using this option.
9. Deactivate the product using this button. We need to log in as administrator of accessing this button. After deactivation the purchase code can be used with other domains.

How do we create a new role and add a new user?

Appsthing

Navigate to **User & Customer > Roles** menu and click on the **New Role** button

Store STORE1 - Appsthing Store 1

Add Role

Role Name	Status
Manager	Active

Access settings

Dashboard
 Master Dashboard
 Billing Counter Dashboard

Sales & Orders
 Orders
 Add Order
 Edit Order
 View Order Details
 Delete Order
 View Order Listing
 Send Invoice SMS from Order Detail Page
 Merge Order
 Unmerge Order

Bookings & Calendar
 Purchase Orders
 Add Purchase Order
 Edit Purchase Order
 View Purchase Order Detail
 Change Purchase Order Status
 Delete Purchase Order
 View Purchase Order Listing

Dashboard Sales & Orders Business Account User & Customer Roles Supplier Tax & Discount Codes Stock Bookings & Calendar Reports Restaurant Notification

Steps for creating a new role :

1. Provide any role name and choose the status. We can choose to make the role active or inactive with this option
2. You the check box access settings for assigning different permissions for that particular role.

We can create any number roles and provide any access permission as needed

Roles are mandatory for adding a new user

Navigate to **User & Customer > Users** menu and click on the **New User** button or we can navigate to **Import Data > Import Data** for uploading users in bulk

Store STORE1 - Appsthing Store 1

Add User

Email	Fullname	Contact No.
docs@appsthing.com	John Doe	0000000000

Role Information

Role	Status
Manager	Active

Customers

Roles

STORE1, Appsthing Store 1, 5463 Herman Meadow Ulisesport, MO 95628-2526
 STORE2, Appsthing Store 2, 84007 Selina Summit West Ottileland, FL 76319
 STORE3, Appsthing Store 3, 1427 Jamey Union Lake Constancestad, SD 00330-7690
 STORE4, Appsthing Store 4, 91393 Bernice Plains Apt. 634 Hagenesstad, RI 31686-3254
 STORE5, Appsthing Store 5, 123 Morar Spring Lake Mariettamouth, NH 63655

Supplier Tax & Discount Codes Stock Bookings & Calendar Reports Restaurant Notification Import Data Settings

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Steps for creating a new user :

1. Provide user email, fullname, contact no.
2. Choose the role
3. Choose status as active or inactive
4. Select the stores the user has access to under store access section

English - en ^

How do we import new data into the app?

appsthing

Navigate to Import Data > Import Data menu

The screenshot shows the Appsthing Admin dashboard for Store STORE1 - Appsthing Store 1. The left sidebar has a 'Import Data' section selected. The main area shows 'Import Data' with fields for 'Type of Upload' (dropdown menu open) and 'Import File' (button labeled 'Choose file' with 'No file chosen'). Buttons at the top right include 'Download Reference Sheet', 'Download Templates', and 'Upload & Save'. The bottom right shows a language selection for English - en.

Steps to import new data:

1. We can download users, stores, suppliers, categories, products, ingredients and add-on products upload excel templates from Download Templates button

A dropdown menu for 'Download Templates' is shown, listing various template types: User Template, Store Template, Supplier Template, Category Template, Product Template, Ingredient Template, and Add-on Product Template.

2. We can use Download Reference Sheet button to download the codes used in the upload excel sheet

The 'REFERENCE SHEET' page displays active codes for the selected store (STORE1). It includes sections for Role Codes (e.g., Manager, Accounts Manager, Cashier, Waiter, Chef) and Store Codes (e.g., STORE1, STORE2, STORE3, STORE4, STORE5).

3. After filling the excel sheet choose the type of upload and choose the import file and click on the Upload & Save button

A dropdown menu for 'Type of Upload' is shown, with 'Choose Type of Upload...' selected. Other options include Users, Stores, Suppliers, Categories, Products, Ingredient, and Add-on Product.

How do we bulk update existing data in the app?

appsthing

Navigate to Import Data > Upload & Update Data menu

The screenshot shows the Appsthing Admin dashboard. The top navigation bar includes a profile icon, store name "Store STORE1 - Appsthing Store 1", search, new order, notifications, and user account. The left sidebar has a tree view of modules: Dashboard, Sales & Orders, Business Account, User & Customer, Supplier, Tax & Discount Codes, Stock, Bookings & Calendar, Reports, Restaurant, Notification, Import Data (selected), and Settings. Under Import Data, there are sub-options: Import Data, Upload & Update Data (selected), and Settings. The main content area is titled "Upload & Update Data". It features two input fields: "Type of Upload" (dropdown menu) and "Upload File" (button). Below these are buttons for "Download Reference Sheet", "Download Templates", and "Upload & Save". At the bottom right is a language selector for English (en).

Steps to bulk update existing data:

1. We can download users, stores, suppliers, categories, products, ingredients and add-on products upload excel templates from Download Templates button

This screenshot shows the "Download Templates" section. It includes three buttons: "Download Reference Sheet", "Download Templates", and "Upload & Save". Below these are links to various template types: User Template, Store Template, Supplier Template, Category Template, Product Template, Ingredient Template, and Add-on Product Template.

2. We can use Download Reference Sheet button to download the codes used in the upload excel sheet

This screenshot shows the "REFERENCE SHEET" page. It displays active codes for the selected store, STORE1. The page is divided into sections for Role Codes and Store Codes. Role Codes include Manager, Accounts Manager, Cashier, Waiter, and Chef. Store Codes list five stores: STORE1 - Appsthing Store 1, STORE2 - Appsthing Store 2, STORE3 - Appsthing Store 3, STORE4 - Appsthing Store 4, and STORE5 - Appsthing Store 5.

3. After filling the excel sheet choose the type of upload and choose the upload file and click on the Upload & Save button

This screenshot shows the "Type of Upload" dropdown menu. The options listed are: Choose Type of Upload.., Users, Stores, Suppliers, Categories, Products, Ingredient, and Add-on Product. The "Choose Type of Upload.." option is currently selected.

Tax codes and Discount codes

Appsthing

Navigate to Tax & Discount Codes > Tax Codes menu

Store STORE1 - Appsthing Store 1

Dashboard > Add Tax Code

Tax Code Name: Tax 5 %

Tax Code or HSN Code: TAX5

Status: Active

Description: Enter description

Tax Types:

Tax Type	Tax Percentage
TAX 1	2.5
TAX 2	2.5

Save

Discount Codes

Stock >

Bookings & Calendar >

Add More

Reports >

Restaurant >

Notification >

Import Data >

Settings >

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English - en ^

Unique tax code is required for every tax code

Tax components or sub taxes can be added by clicking the Add More button

Tax code can be made active or Inactive with this field

Tax code can be applied to products and the tax will be calculated on the product sale price while adding the products to the cart.

Tax codes can be applied on the Store level as well. If we apply a tax code on the store level, the tax will be calculated on the order total.

If we don't want to use tax for a product, create a tax code with 0%. 0% tax code won't show up in the invoice.

Navigate to Tax & Discount Codes > Discount Codes menu

Store STORE1 - Appsthing Store 1

Dashboard > Add Discount Code

Discount Name: Please enter discount name

Discount Code: Please enter discount code

Discount Percentage: Please enter discount percentage

Status: Choose Status..

Description: Enter description

Save

Discount Codes

Stock >

Bookings & Calendar >

Reports >

Restaurant >

Notification >

Import Data >

Settings >

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English - en ^

Discount code can be applied to products and the discount will be calculated on the product sale price while adding the products to the cart.

Discount codes can be applied on the Store level as well. If we apply a discount code on the store level, the discount will be calculated on the order total.

How do we add a new product and generate product barcode?

Navigate to Stock > Products menu and click on the New Product button or we can navigate to Import Data > Import Data for uploading products in bulk

Store STORE1 - Appsthing Store 1

Add Product

Product Identifier Information (Optional)

This is an Add-on Product

If this option is enabled, product will be considered as an add-on product. Add-on products can only be tagged to a billing product via add-on groups

This Product is an Ingredient

If this option is enabled, product will be added as an ingredient.

Save

Product Information

Name	Product Code 2	Supplier	Category
Please enter product name	Please enter product code	Choose Supplier..	Choose Category..

Status

Choose Status..

Categories

Price, Quantity and Tax Information

Purchase Price Excluding Tax (USD)	Sale Price Excluding Tax (USD)	Quantity	Stock Alert Quantity 3
Please enter purchase price excluding	Please enter sale price excluding tax	Please enter quantity	Please enter stock alert quantity

Stock Transfer

Stock Return

Product Label

Description

Enter description

Choose Tax Code..

Choose Discount Code..

Add-on Groups

Bookings & Calendar

Reports

Restaurant

Product Image (jpeg, jpg, png, webp)

Choose files No file chosen 6

Allowed file size per file is 1.5 MB

Hold down CTRL or Command for choosing multiple files

Choose Add-on Groups

Add-on Groups

Choose Add-on Groups 7

Ingredient Information

Search and Add Ingredients 8

Start Typing..

Choose ingredients for preparing 1 Unit or Quantity of the product

Name & Description	Purchase Price of 1 Unit	Sale Price of 1 Unit	Quantity	Measuring Unit
				Choose Measurement 9

Total Ingredient Purchase Price Total Ingredient Selling Price

USD 0.00 USD 0.00

Set Product Price as Ingredient Cost 9

If this option is enabled, product sale price and purchase price will be replaced with ingredient cost.

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English - en

1. We can choose to add a product as a normal billing product, add-on product, or an ingredient

* Add-on products and ingredients are applicable only on restaurant mode

Add-on products are used to create add-on groups, multiple add-on groups can be assigned to a product

Multiple ingredients can be added to a product (stock tracking is enabled for ingredients also)

2. Product code is unique for all the products in a store
3. Low stock alert will be displayed on Stock Quantity Alert report based on this value
4. Assign tax code to the product. Tax percentages will apply to the product while creating an order
5. Assign discount code to the product. Discount percentages will apply to the product while creating an order
6. Multiple product images can be uploaded
7. Multiple add-on groups can be assigned to a product
8. Add ingredients for the product
9. Product purchase and sale price is replaced with the summation of ingredients purchase and sale price

How do we generate product barcode?

Navigate to Stock > Product Label

Store STORE1 - Appsthing Store 1

Product Label

Choose Supplier

Search and Choose Products

SUP101 - Food Mart Co. Ltd.

Name & Description

Quantity

Aloo methi	150	X
Detroit Pizza	10	X
Dum aloo	15	X

Generate Barcodes

We can select products and change the quantity for each items and click on Generate Barcode button

Products

Categories

Stock Transfer

Stock Return

Product Label

Add-on Groups

Bookings & Calendar

Reports

Restaurant

Notification

Import Data

Settings

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English - en

How do we use payment method?

appsthing

Navigate to **Settings > Payment Methods** menu and click on the **New Payment Method** button

The screenshot shows the 'Add Payment Method' page. It includes a sidebar with various settings categories like Dashboard, Sales & Orders, Business Account, etc. The main form has fields for 'Payment Method' (set to 'Cash'), 'Status' (set to 'Active'), 'Key 1' (placeholder 'Please enter key 1'), 'Key 2' (placeholder 'Please enter key 2'), and a 'Description' field (placeholder 'Enter description'). A 'Save' button is at the top right.

The screenshot shows the 'Edit Payment Method' page. It includes a sidebar with various settings categories. The main form has fields for 'Payment Method' (set to 'Paypal'), 'Activate On QR Menu' (set to 'Yes'), 'Status' (set to 'Active'), 'Secret' (placeholder 'Please enter key 1'), 'Client ID' (placeholder 'Please enter key 2'), and a 'Description' field (placeholder 'Paypal Payment'). A 'Save' button is at the top right. A callout points from the 'Activate On QR Menu' field to a note: 'If Yes, respective payment method will be available on digital QR menu checkout page'.

We can add multiple payment methods in this app

There are multiple payment gateway integration with this app like Paypal, Stripe, Razorpay

How do we use payment gateways ?

We need to create an account on payment gateway websites, After creating an account, we can generate a key id and secret (we can go through paypal and stripe docs for this)

The respective keys we need to update against the payment method edit section under settings.

If the keys are correct, the payment will load checkout pages as expected.

Kitchen view and Waiter view

Appsthing

Navigate to Restaurant > Kitchen View menu

The screenshot shows the Kitchen View 3 Orders screen. It displays three orders: Order #127 (1 Minute), Order #126 (3 Minute), and Order #125. Each order card lists its items and preparation status. A search bar at the top right allows filtering by order number or table.

Order	Preparation Status	Items	Qty
Order #127	Started Preparing	Broccoli with Almonds	1.00
Order #126	Started Preparing	Raw Mango Salad	1.00
Order #126	Started	California Pizza	1.00
Order #125	Started	Raw Mango Salad	1.00
Order #125	Started	Greek Pizza	1.00
Order #125	Started	California Pizza	1.00
Order #125	Started	Gulab Jamun With Ice Cream	1.00
Order #125	Started	Vegetarian Mezze Platter	1.00

Annotations:

- Chefs can click on this tick mark and mark the item as prepared. Prepared item is shown in green color** (points to the green checkmark icon in the first row of Order #127)
- All the orders sent to kitchen is shown as cards** (points to the order cards)
- Duration in minutes from the time the order is received** (points to the time taken for each order)
- We can change the status of the order here** (points to the dropdown menu next to the preparation status)

Navigate to Restaurant > Waiter View

The screenshot shows the Waiter View 1 Orders screen. It displays Order #127 (1 Minute). The order card lists its items and preparation status. A search bar at the top right allows filtering by order number or table.

Order	Preparation Status	Items	Qty
Order #127	Started Preparing	Broccoli with Almonds	1.00
Order #127	Started	Raw Mango Salad	1.00
Order #127	Started	Greek Pizza	1.00
Order #127	Started	California Pizza	1.00
Order #127	Started	Gulab Jamun With Ice Cream	1.00
Order #127	Started	Vegetarian Mezze Platter	1.00

Annotations:

- Waiter view is mainly designed for waiters. We need to login as a waiter to access this screen *** (points to the note about login requirements)
- Roles other than waiters can also access waiter view from v5.3** (points to the note about role access)
- Ready to serve items are shown as green tick mark** (points to the green checkmark icon in the first row of Order #127)

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English - en ^

How do we create new order?

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Navigate to Sales & Orders > Orders menu and click on the New Order button or click on the + New Order button on the header

Choose customer popup.
We can search existing customer, just track customer name with the order and add new customer option

Customize product popup

Close and hold order pop up

Close register popup
Total amount is calculated and populated on total amount field

How do we use digital QR menu?

appsthing

Generate QR menu

We can generate QR menu in 2 ways

Generate QR code generally

Navigate to [Restaurant > Restaurant Menu](#)

QR Restaurant Menu

Size: 300 | Foreground Color: #1D1E2C | Background Color: #FFFFFF

QR Code menus are digital versions of physical menu cards at restaurants. You can right click on the QR code and choose 'Save Image As'. The QR code will be saved as image. You can take the print out and place it on tables.

Browse Restaurant Menu

Restaurant Menu

Notification Import Data Settings

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Generate QR codes for tables

Navigate to [Restaurant > Tables](#) menu from the listing menu choose **Edit**

Edit Table

Table Name or Number: Table 1 | No. of Occupants: 5 | Status: Active

Default Waiter For Table: Walter | Choose Default Waiter...

QR Menu With Table Information

Size: 225 | Foreground Color: #1D1E2C | Background Color: #FFFFFF

QR Code menus are digital versions of physical menu cards at restaurants. You can right click on the QR code and choose 'Save Image As'. The QR code will be saved as image. You can take the print out and place it on tables.

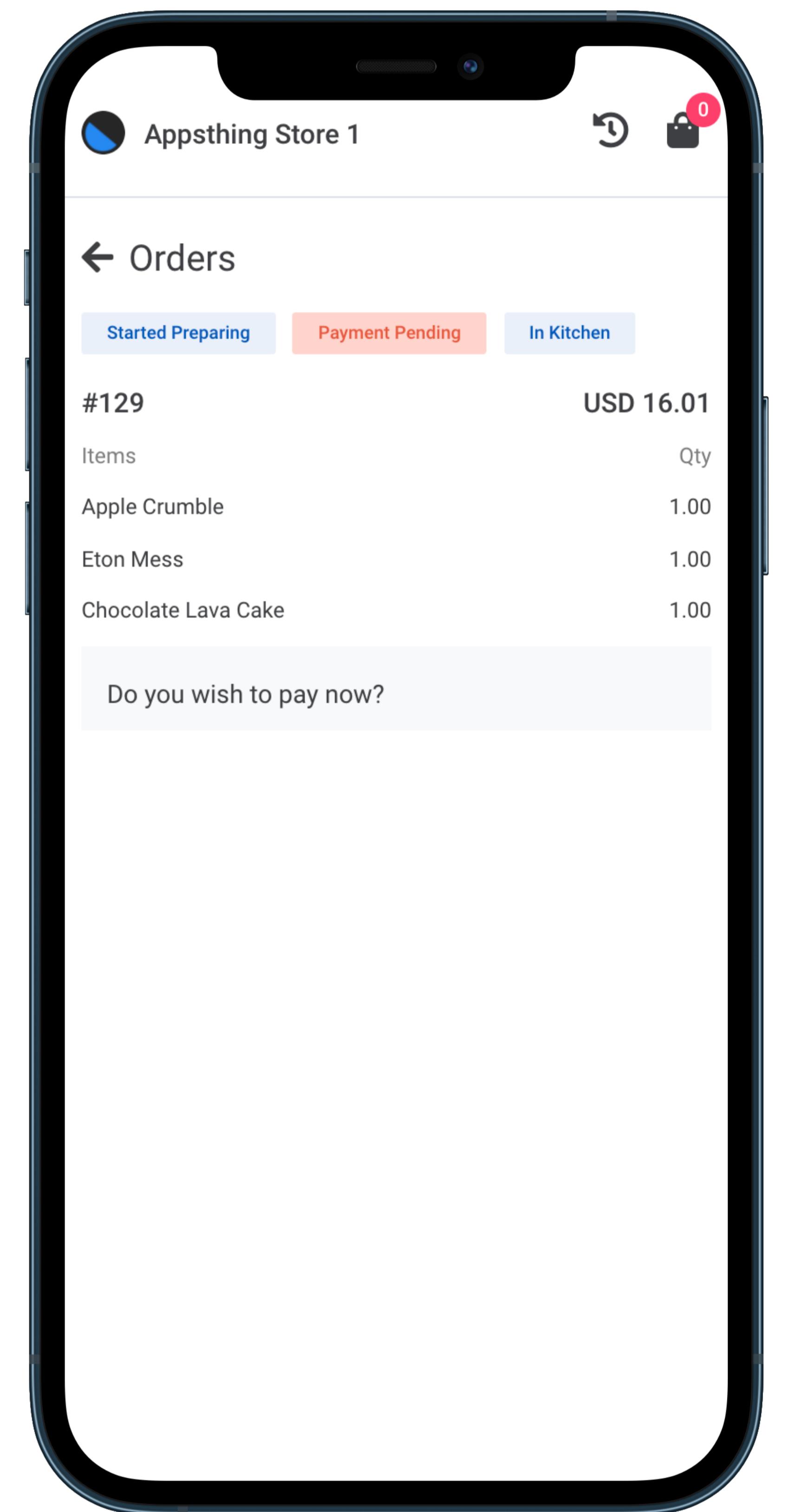
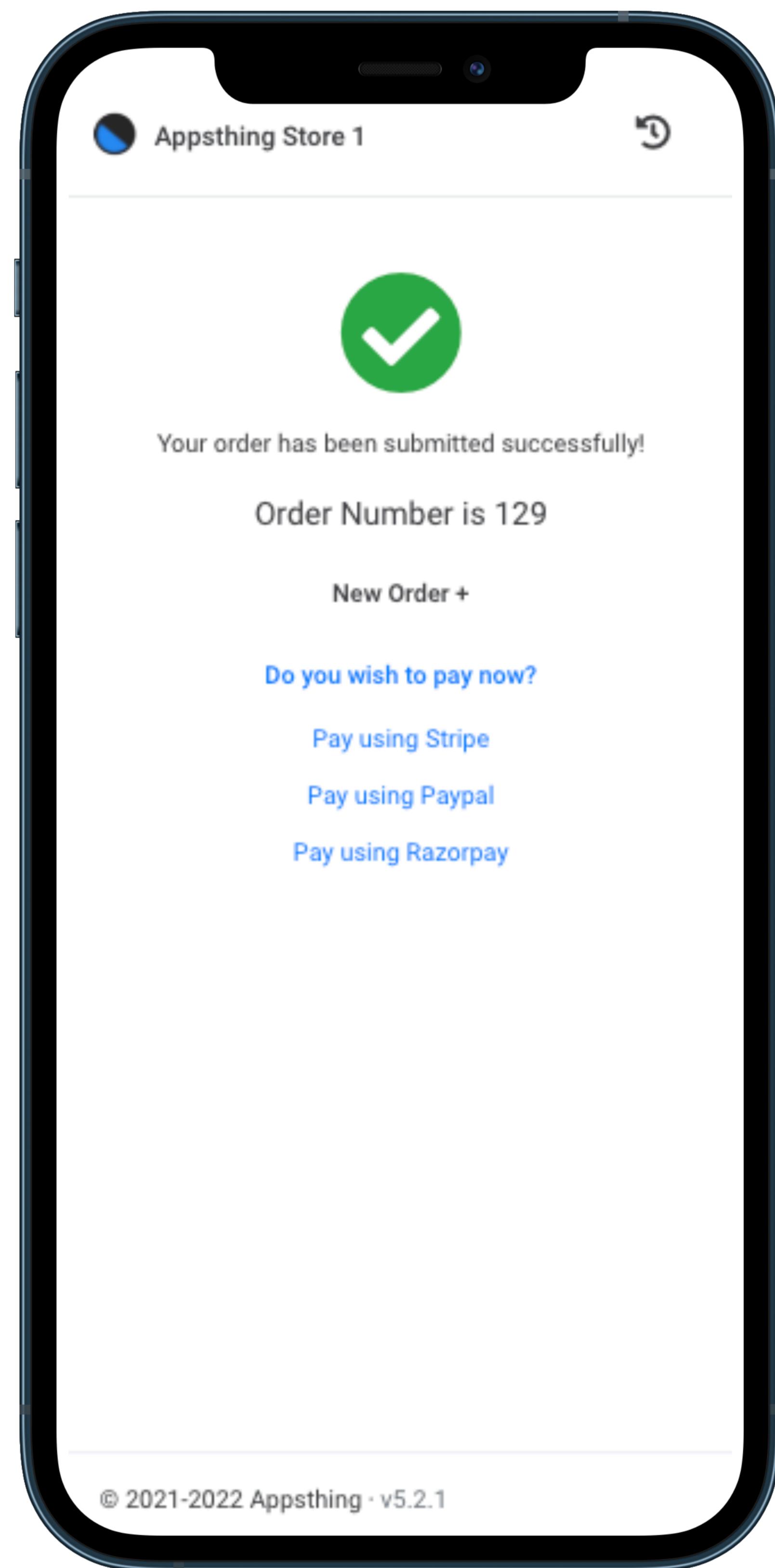
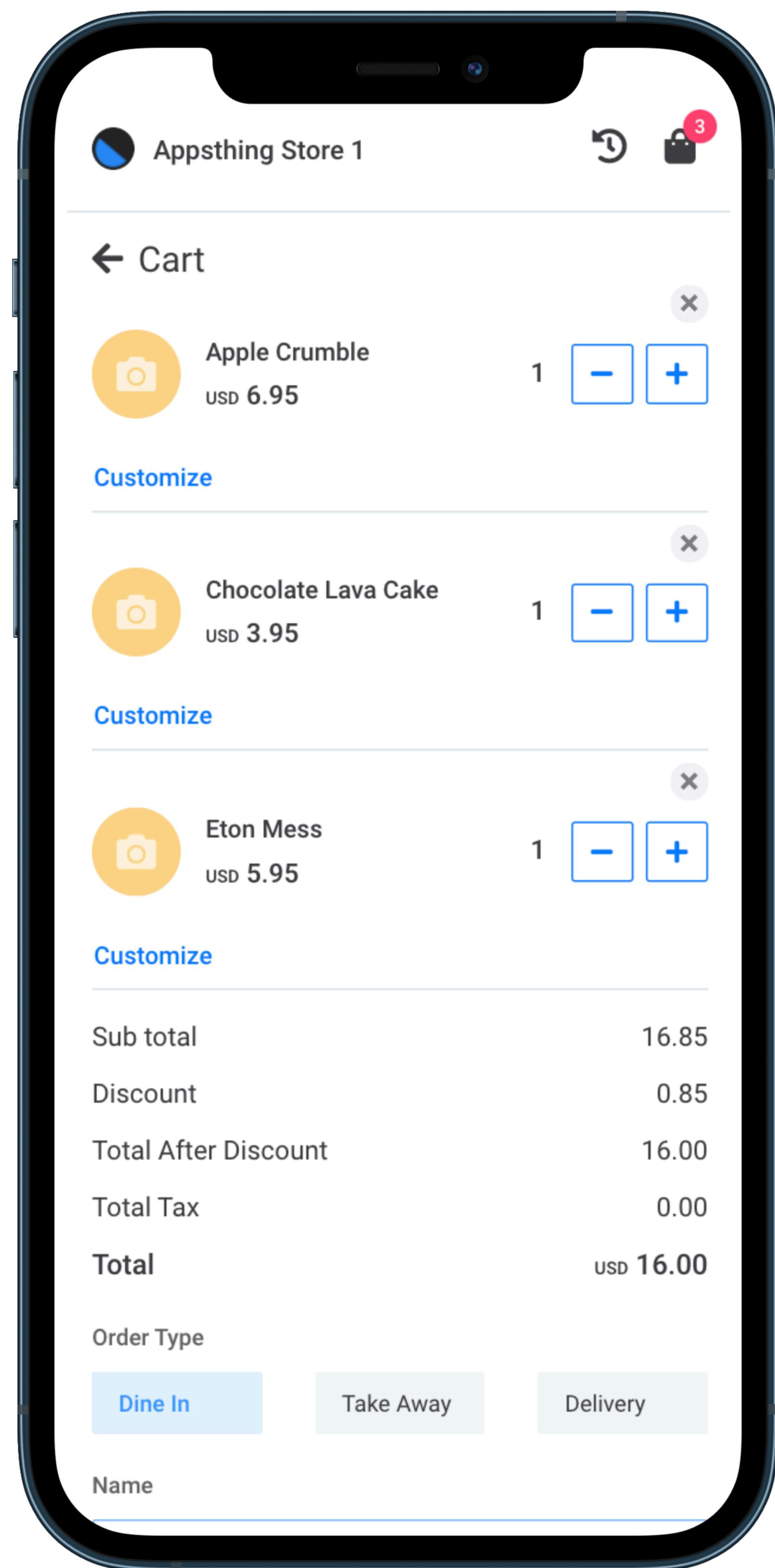
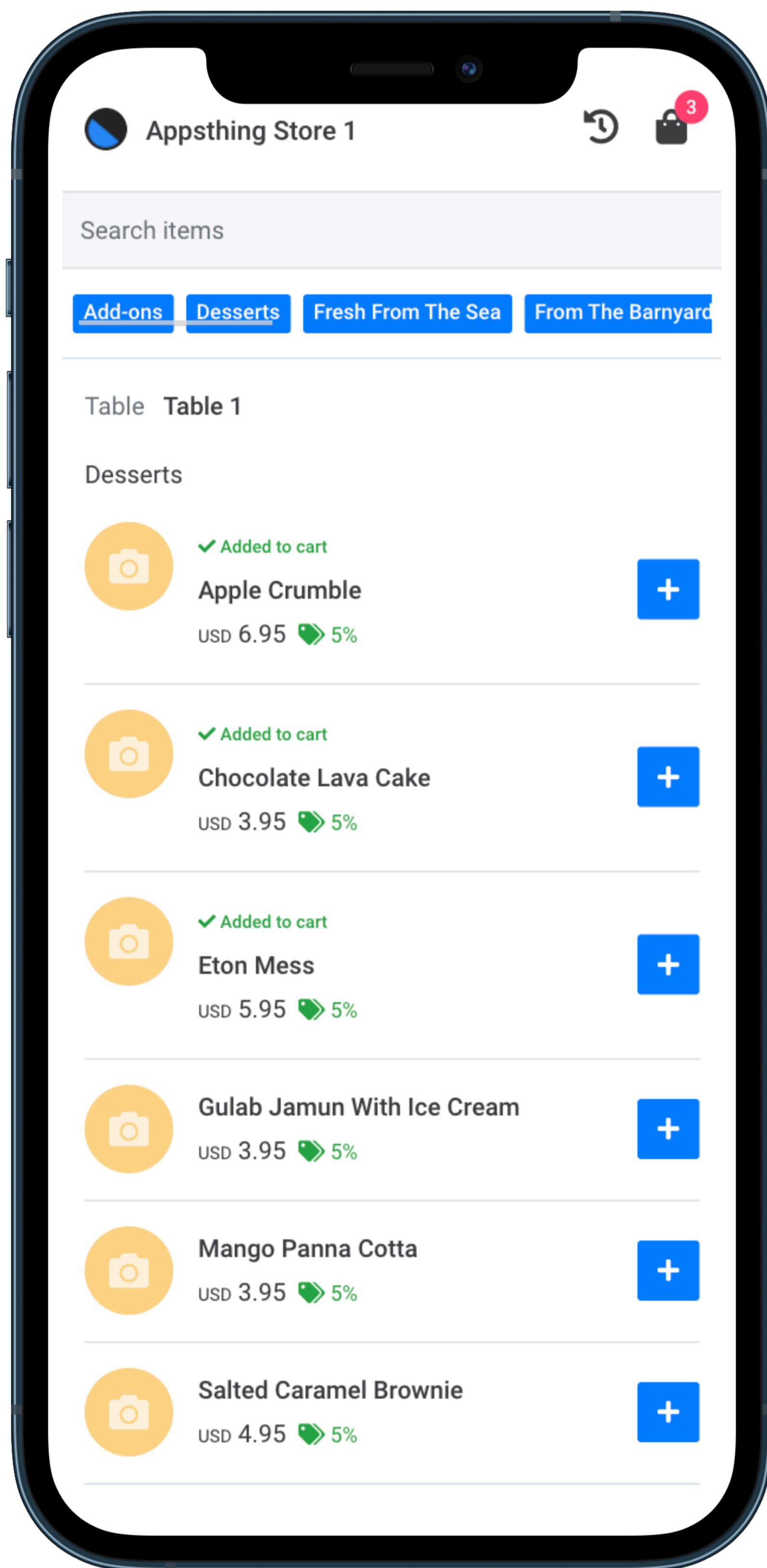
Restaurant

Kitchen View Walter View Tables Restaurant Menu Notification Import Data Settings

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We can assign default waiter for a table with this option

Scanning this QR code will load the digital menu on your mobile device



Approve QR menu orders

Completed orders will be available on Digital Menu Orders page.

Navigate to [Sales & Orders > Digital Menu Orders](#) menu

Digital Menu Orders

129 | Take Away | Table: Table 1 | 1 Minute

Total Items: 3 | Order Value: USD 16.01

Customer: walkincustomer@appsthing.com

Approve & Send To Kitchen

Delete

We can choose to edit this order

We can choose to delete this order

Approving this order will send the order to the kitchen.

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*We can skip the approval process by changing the
'Send Digital Menu Orders To Kitchen'
field in store edit section to Yes

or

If the payment is done from the QR menu,
the order status will be set to
'closed'

How do we add a transaction?

Appsthing

Navigate to **Sales & Orders > Transactions** menu and click on the **New Transaction** button

The screenshot shows the 'Add Transaction' page in the Appsthing Admin interface. The left sidebar is collapsed, and the main content area is titled 'Add Transaction'. The form includes fields for Transaction Date (with placeholder 'Please enter transaction date'), Bill To (with placeholder 'Choose Bill To..'), Choose Customer or Supplier (with placeholder 'Please choose Customer or Supplier'), Account (with placeholder 'Choose Account..'), Transaction Type (with placeholder 'Choose Transaction Type..'), Amount (with placeholder 'Please enter the amount'), Payment Method (with placeholder 'Choose Payment Method..'), and Notes (with placeholder 'Enter notes'). A 'Save' button is located at the top right of the form.

Group the transactions to a business account

Transactions can be marked as
INCOME or EXPENSE

Choose whom we want to bill to
customer or supplier

Choose the mode of payment

We can record each and every transactions related to our business via the app.

How do we create invoice?

Navigate to Sales & Orders > Invoices menu and click on the New Invoice button

This screenshot shows the 'Add Invoice' form. It includes fields for 'Bill To' (with placeholder 'Choose Bill To...'), 'Choose Customer or Supplier' (placeholder 'Please choose Customer or Supplier'), 'Invoice Reference #' (placeholder 'Please enter Invoice Reference #'), 'Invoice Date' (placeholder 'Please enter Invoice Date'), 'Invoice Due Date' (placeholder 'Please enter Invoice Due Date'), 'Currency' (placeholder 'Choose Currency...'), 'Tax Option' (placeholder 'Choose Tax Option...'), 'Enter Terms' (text area), 'Products' (text area with placeholder 'Search and Add Products'), and 'Shipping Charges' and 'Packing Charges' input fields. A total amount of '0.00' is displayed at the bottom.

Steps for creating invoice :

1. Choose to whom we want to bill to or from(Customer or Supplier)
2. Choose customer or supplier
3. Unique Invoice Reference
4. Invoice date and due date
5. Choose invoice currency
6. Choose tax option
7. Search and add products

Navigate to invoice detail page

This screenshot shows the 'Invoice #101' detail page. It displays basic information like Reference Number (43454343434), Invoice Date (01-03-2020), and Invoice Due Date (01-05-2020). The 'Bill To' information includes Supplier Code (SUP101), Supplier Name (Food Mart Co. Ltd.), and Supplier Email (garett83@gmail.com). The 'Product Information' section lists items like 'Aloo methi' and 'Aloo shimla mirch' with their respective details. The 'Transactions' section shows two entries: one for an expense debit (Expense/Debit) and another for an income credit (Income/Credit). The 'Payment History' section shows a record payment of 40400.00 USD.

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Print invoice option

Record payment as transactions, these transactions
are used to calculate our profit and
expense on dashboards and on reports

Change invoice status

This screenshot shows the 'Record Payment' modal. It prompts the user to convert the payment amount from USD to INR. The modal includes fields for 'Total Amount (USD)' (48791.34), 'Paid Amount (USD)' (40400.00), 'Pending Amount (USD)' (8391.34), 'Transaction Type' (Income/Credit), 'Transaction Date' (placeholder 'Please enter transaction date'), 'Payment Method' (Choose Payment Method...), 'Account' (Choose Account...), 'Amount (USD)' (Please enter the amount), and 'Notes' (Enter notes). Buttons for 'Cancel' and 'Continue' are at the bottom.

How do we create purchase order?

appsthing

Navigate to **Sales & Orders > Purchase Orders** menu and click on the **New Purchase Order** button

Store STORE1 - Appsthing Store 1

Add Purchase Order

Supplier 1
Please choose supplier

PO Number 2
Please enter PO Number

PO Reference # 3
Please enter PO Reference #

PO Order Date 4
Please enter Order Date

PO Order Due Date 4
Please enter Order Due Date

Currency as per Supplier 5
Choose Currency..

Tax Option 6
Choose Tax Option..

Terms
Enter Terms

Update Product Stock 7
If this option is enabled, product stock will be updated when the purchase order is "closed".

Products
Search and Add Products 8
Start Typing..

Name & Description	Quantity	Unit Price	Discount %	Tax %	Amount

Shipping Charges

Packing Charges

Total 0.00

Save

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Steps for creating purchase order :

1. Choose the supplier or vendor
2. Unique PO Number
3. Unique PO Reference
4. PO date and due date
5. Currency as per supplier
6. Choose tax type
7. When the PO status is updated to closed, product stock will be updated

Navigate to Purchase order detail page

Store STORE1 - Appsthing Store 1

Purchase Order #effsd

Basic Information

Reference Number: 3were
Order Date: 23-08-2021
Order Due Date: 23-08-2021
Created: Appsth

Supplier Information

Supplier Name: Food Mart Co. Ltd.
Address: 634 Duncan Extension Apt. 039 West Mellie, ND 37918, 11111
Currency: Barbadian dollar (BBD)

Product Information

#	Product Code	Product	Quantity	Price (EXCL Tax)	Discount %	Discount Amount	TAX %	Tax Amount	Total
1	ULEI	Sweet Corn Chaat	1.00	4.95	5.00	0.25	0.00 (0%)	0.00	4.95

Sub Total (EXCL Tax) 4.95
Total Discount 0.25
Total After Discount 4.70
Total Tax 0.00
Shipping Charge 0.00
Packaging Charge 0.00
Total (INCL Tax) 4.70

Print Generate Invoice Delete Purchase Order Change Status

Mark as Cancelled
Mark as Approved
Mark as Released To Supplier
Mark as Closed
Update Product Stock

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English - en ^

Print Purchase Order option

Generate invoice for the purchase order. After generating invoice, we can update the payments for the PO through invoice.

We can generate multiple invoices for the purchase order

Delete Purchase Order

Change Purchase Order status

How do we add new language?

Follow these steps to add new language

We need to have a local development environment setup for translation. Application uses Vue js files, Inorder for translation to take effect we need to compile the vue js files and generate new updated app.js file.

Require node js installation in our local dev setup.

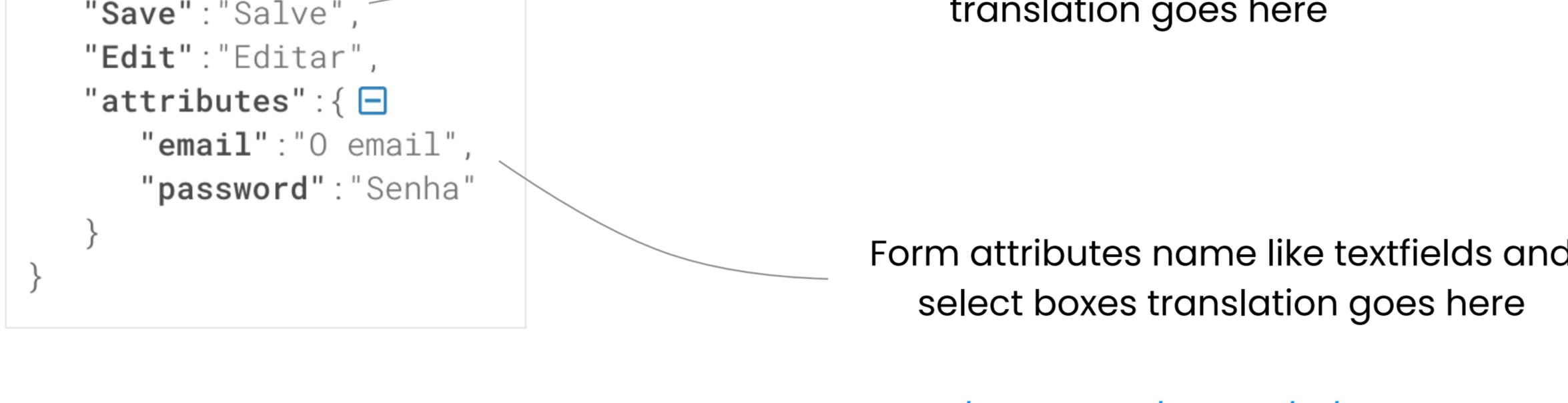
1. Add one row on language database table with language_constant, language_code, language, etc.

2. Go to the project folder and navigate to `<app-folder>/resources/lang`

We can find language json files in this folder

We can add new language json files with **english -> desired language** conversion here. (You can copy any existing json file and make edits)

In the `<lang>.json` file the json structure



3. Go to the project folder and navigate to `<app-folder>/resources/assets/js/localization.js`

1. import the new `<lang>.json` file:

```
import <lang> from '../lang/<lang>.json';
```

2. Include the variable in messages json:

```
<lang>:<lang>
```

4. Go to the project folder and navigate to `<app-folder>/resources/assets/js/validation_custom_message.js`

1. import the new `<lang>.json` file:

```
import <lang> from '../lang/<lang>.json';
```

2. Include this in dictionary json:

```

<lang>: {
  attributes: <lang>.attributes,
  messages: {
    required: (field) => field + ` is required`,
    email: (field) => `Provide a valid `+field,
    min: (field, params) => field + ` must be at least ${params[0]} characters`,
    max: (field, params) => field + ` must not be more than ${params[0]} characters`,
    min_value: (field, params) => field + ` must be more than ${params[0]}`,
    between: (field, params) => field + ` must be between ${params[0]} and ${params[1]}`,
    confirmed: (field) => `Passwords doesn't match`;
  }
}
  
```

(We can copy other language snippet and make edit)

5. After making desired changes. In our local setup run the following command on our command line

npm run production

If our file doesn't have any errors, compilation will be successful.

Ref : <https://laravel.com/docs/6.x/mix#running-mix>

6. Check translation on our local system.

7. After successful compilation of our assets. We can move the application to our production server.

Follow these steps to edit existing language

We need to have a local development environment setup for translation. Application uses Vue js files, Inorder for translation to take effect we need to compile the vue js files and generate new updated app.js file.

Require node js installation in our local dev setup.

1. Go to the project folder and navigate to `<app-folder>/resources/lang`

We can find language json files in this folder

Make changes to the desired `<lang>.json` file

2. After making desired changes. In our local setup run the command on our command line

npm run production

If our file doesn't have any errors, compilation will be successful.

Ref : <https://laravel.com/docs/6.x/mix#running-mix>

3. Check translation on our local system.

4. After successful compilation of our assets. We can move the application to our production server.

Activate realtime notifications for waiters and chefs using Pusher

appsthing

Realtime notifications for waiters and chefs are made available on the app using Pusher
<https://pusher.com>

Follow these steps for activating pusher notifications

1. Create an account on <https://pusher.com> and login
2. Under Channel section create new app and generate credentials
3. **Role for the chefs and waiters need to be updated from the store add/edit section [Important]**
4. Use the credentials and update your .env file

Make sure your .env file contains these variables [Important]

BROADCAST_DRIVER=pusher

Copy these 2 lines as it is.
No need to edit these lines

PUSHER_APP_ID=your-pusher-app-id

PUSHER_APP_KEY=your-pusher-key

PUSHER_APP_SECRET=your-pusher-secret

PUSHER_APP_CLUSTER=mt1

MIX_PUSHER_APP_KEY="\${PUSHER_APP_KEY}"

MIX_PUSHER_APP_CLUSTER="\${PUSHER_APP_CLUSTER}"

5. If the pusher credentials are correct and updated as required we will get real time notifications for every order created.

6. Conditions for Chefs *

The store selected by the Chef needs to be same as the store where the order is received and the chef needs to be logged in.

Conditions for Waiters *

The waiter selected for the order needs to be same the logged in waiter

The screenshot shows a waiter's interface. At the top, there are notification icons (bell, search) and a user profile for 'Florian Strosin'. Below the header, two 'NEW ORDER RECEIVED!' notifications are displayed:

- Order Number #121 [Delivery] - Received on 24-11-2021 06:55
- Order Number #120 [Take Away] - Received on 24-11-2021 06:55

Below the notifications, a table lists items being prepared:

Item	Qty	Status
Premium Veg	1.00	Started Preparing
Peri-Peri	1.00	Take Away

The screenshot shows a chef's interface. At the top, there are notification icons (bell, search) and a user profile for 'Florian Strosin'. A 'Refresh Every 1 Min' button is visible. Below the header, a list of new orders is shown:

- New order received #121 [Delivery] - STORE1 - Appsthing Admin - 24-11-2021 06:55
- New order received #120 [Take Away] - STORE1 - Appsthing Admin - 24-11-2021 06:55
- New order received #119 [Take Away] - STORE1 - Appsthing Admin - 24-11-2021 06:47

Notifications will appear on the top nav bar notification section and on real time toast notification with notification sound

How do we assign product variants?

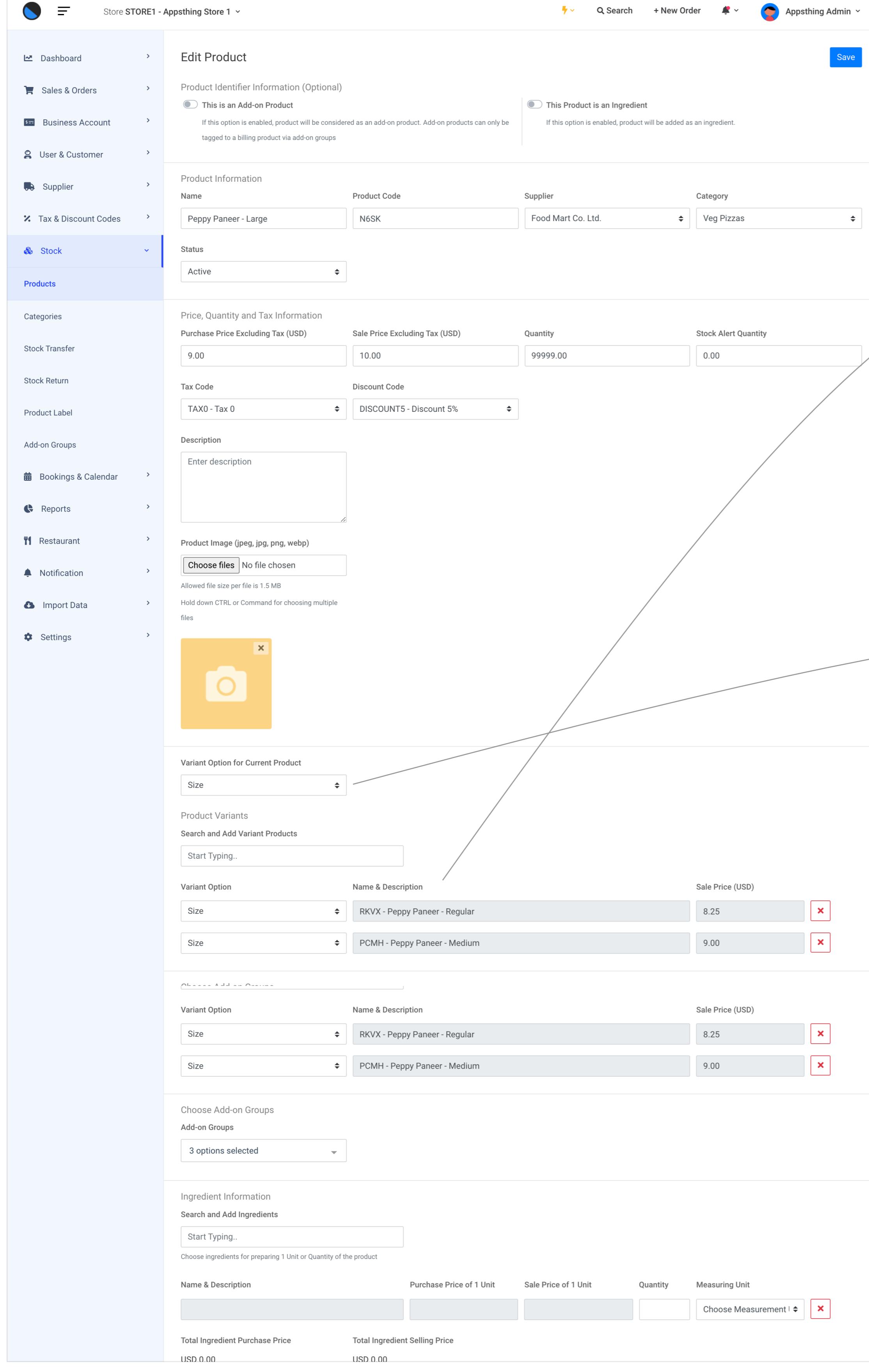
appsthing

Navigate to **Settings > Variant Options** menu and click on the **New Variant Option** button

We need to add variant options before assigning variant products. For ex. size, color, flavour etc.

App supports simple variants. Individual products can be grouped under variant groups

Navigate to **Stock > Products** menu and click on the **New Product** button or **Edit** option



The screenshot shows the 'Edit Product' screen in the Appsthing Admin interface. The left sidebar has a 'Stock' category selected. The main form includes sections for 'Product Information' (Name: Peppy Paneer - Large, Product Code: N6SK, Supplier: Food Mart Co. Ltd., Category: Veg Pizzas), 'Stock Transfer' (Purchase Price Excluding Tax: 9.00, Sale Price Excluding Tax: 10.00, Quantity: 99999.00, Stock Alert Quantity: 0.00), and 'Variant Option for Current Product' (dropdown set to 'Size', showing two variants: 'RKVX - Peppy Paneer - Regular' and 'PCMH - Peppy Paneer - Medium'). A callout on the right points to this section with the text: 'Variant option for the current product we are adding or editing'.

Search and add variant product here.
Once added as a variant, product can't be
added as a variant to other products
except from the group added

We can add variants using bulk upload also

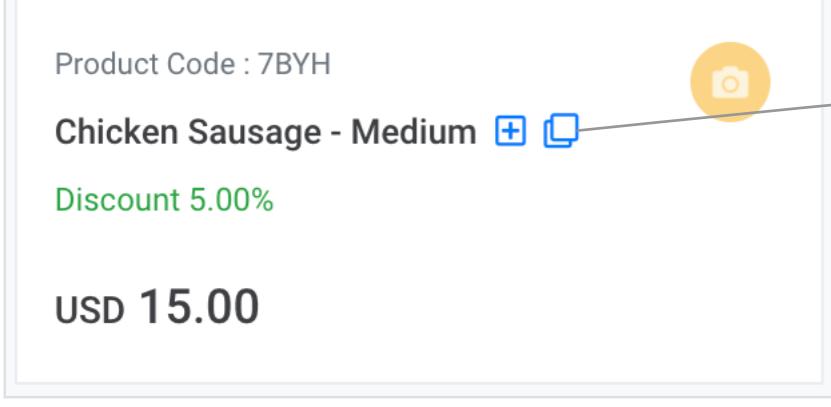
Navigate to **Import Data > Upload & Update Data** menu and download the **Product Variant Template**

We need to fill the excel sheet with data in following format:

`PRODUCT_CODE-VARIANT_OPTION_CODE, PRODUCT_CODE-VARIANT_OPTION_CODE ...`

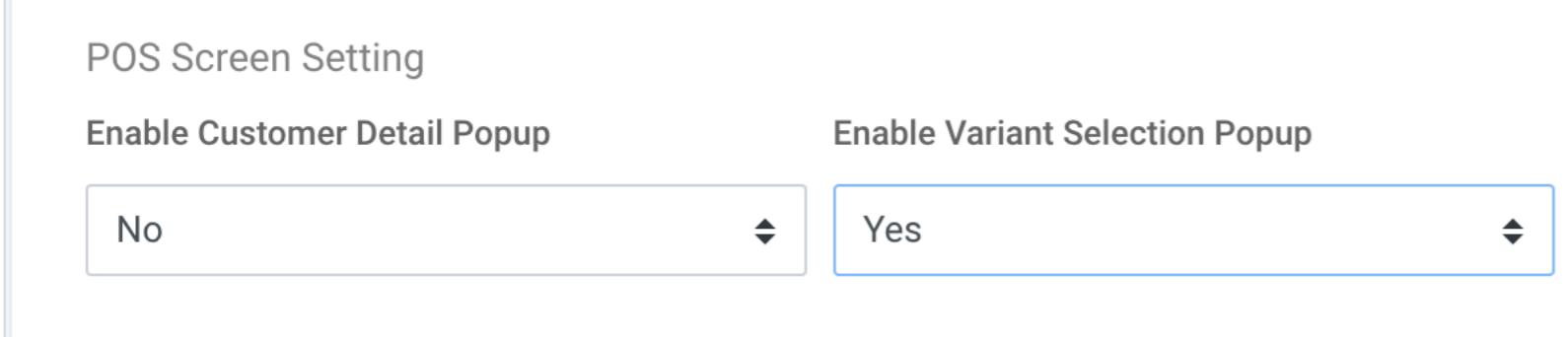
All variants are mutually available against each assigned product. There is no need to assign variants separately for each products.

Note: Existing variants will be overwritten by the latest record provided in the excel sheet



Products with variants are
denoted with this icon

We can enable/disable variant selection popup on POS screen using the option on store edit form



The screenshot shows the 'POS Screen Setting' form. It contains two dropdowns: 'Enable Customer Detail Popup' (set to 'No') and 'Enable Variant Selection Popup' (set to 'Yes'). A callout on the right points to the second dropdown with the text: 'Enable Variant Selection Popup'.

How do we configure PrintNode printers?

appsthing

Follow these steps for configuring printNode printers

1. Create an account on <https://www.printnode.com/en> and login

2. Create an API key

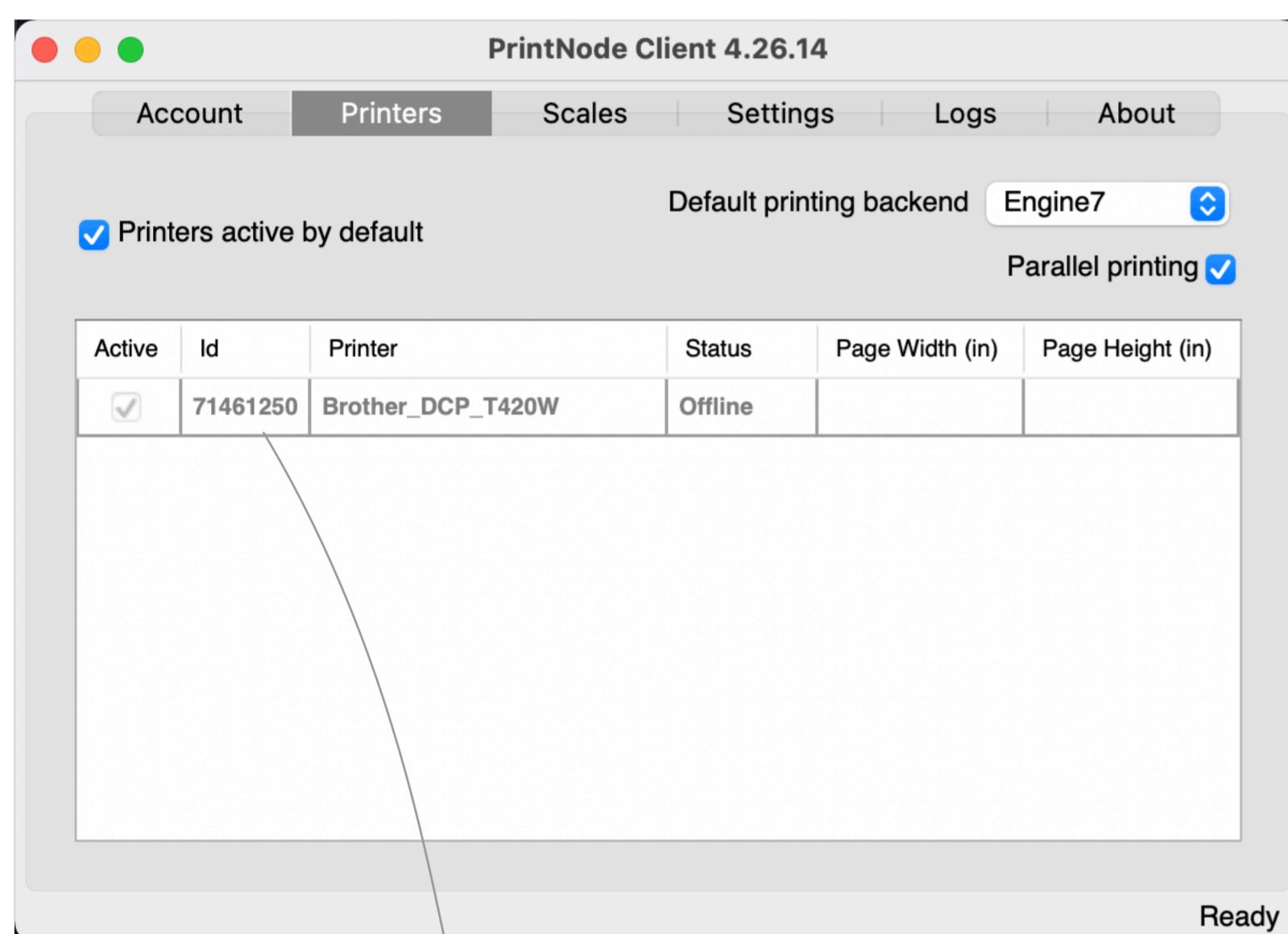
The screenshot shows the 'API Keys' section of the PrintNode web interface. On the left sidebar, there are links for 'Print Something', 'Devices', 'Downloads', 'Email', 'Webhooks', and 'Integrators'. The main content area has a heading 'API Keys' with a sub-section 'Create New API Key' containing a text input 'API Key description' and a blue 'CREATE' button. Below this is a table titled 'Current API Keys' with columns 'Description', 'API Key', and 'Created'. A single row is listed: 'TestKeys' with the API key 'IU7H8-uINW90zEpn9kGGDI-5zAjWsBXu' and a timestamp '3 weeks ago'. To the right of the table is a 'Help and Tips' box with a section 'Why use API Keys?' explaining that it allows granting access while maintaining control.

3. Install PrintNode client on your computer which is connected to the printer

Follow the installation steps from PrintNode official documentation (Windows/Mac)

<https://www.printnode.com/en/docs/installation/windows>

4. After installing the client, Printer will be visible on the PrintNode app



5. Navigate to Settings > Printers menu and click on the New Printer Option button

The screenshot shows the 'Add Printer' form. It has fields for 'Printer ID (PrintNode Printer ID)' containing '71461250', 'Printer Name' containing 'Brother_DCP_T420W', and 'Status' with a dropdown menu showing 'Active'. A blue 'Save' button is located at the top right.

6. After adding printers, Navigate to Settings > Stores menu and click on the Add/Edit Store Option button

The screenshot shows the 'Print Setting (PrintNode)' and 'PrintNode API Key' sections. Under 'Print Setting (PrintNode)', there is a toggle switch 'Enable PrintNode Printing' (checked) and a note 'Refer PrintNode Documentation for more information'. Under 'PrintNode API Key', there is a text input field containing 'IU7H8-uINW90zEpn9kGGDI-5zAjWsBXu'. Below these are dropdown menus for 'POS Invoice Printer' ('101 - Brother_DCP_T420W'), 'KOT Printer' ('102 - Kot Printer'), and 'Other Printer' ('101 - Brother_DCP_T420W'). A note below the dropdowns says 'Printer for Invoice, Purchase Order, Quotation, Register Report'.

7. If PrintNode printing is enabled. We can find the Print buttons on the order summary, Invoice detail, Purchase order detail pages etc.

The screenshot shows the order summary for 'Order #120'. The top navigation bar includes 'Closed', 'Order Confirmed', 'Order #120 USD 28.98', 'Print Invoice' (button highlighted with a blue oval), 'Print KOT' (button highlighted with a blue oval), 'Order Details', 'PDF', and '+ New Order'. Below the navigation is a table with columns 'Order #120', 'Date: 22-07-2022 12:28', 'Billed By: SA', '2 Items (2 Qty)', and 'Table: -'. The table has a header 'Appsthing Store 1' with address, GST, and contact info. At the bottom are icons for download, print, and more.

How do billing counters and billing registers work?

appsthing

Billing counters can be added by Navigating to Settings > Billing Counters menu and click on the New Billing Counter button.

We need to open a register in any of the billign counters before the entry to the POS screen.

1. Open a billing register – choose any billing counter and open register

Choose any of the billing counter and open the register

2. Closing the reaister

One who opened the register can close the register and generate the register report

From v5.4 we are allowing multiple users to join already opened register and do billing

Billing counter shows number of occupants at that counter

Instead of opening a new register users can now join the counter

Instead of closing the register, users no can exit the register. Only the user who opened the register will be allowed to close the register

When we have multiple users sharing a counter, we can generate a consolidated register report.

Use case: When you have waiters for taking orders, instead of creating multiple counters for every waiter we can share a counter and track each of their data separately.

How do business accounts work?

Business accounts are used to record the transactions involved in our business under separate accounts.
Business accounts help to keep tabs on all of your assets, liabilities.

There are six account types that are included in the app:

1. Basic (Default)
2. Asset
3. Liability
4. Equity
5. Revenue
6. Expense

You can add business accounts by Navigating to Business Account > Accounts menu and click on the New Account button.

The screenshot shows the Appsthing Admin interface. On the left, the 'Business Account' section is selected in the sidebar. A modal window titled 'Add Account' is open, showing fields for 'Account Name' (with placeholder 'Please enter account name'), 'Account Type' (set to 'Asset'), 'Initial Balance' (placeholder 'Please enter initial balance'), and 'POS Default Account' (placeholder 'Choose POS Default Account...'). Below these are 'Description' and 'Status' dropdowns. A 'Save' button is at the top right. To the right, a transaction confirmation dialog is displayed over a background of a food order summary. The dialog lists three items: 'Veggie Paradise - Medium' (USD 9.00), 'Boneless Chicken Wings Peri-Peri' (USD 16.00), and 'Lipton Ice Tea' (USD 4.00). It includes payment method options (Stripe, PayPal, Razorpay, Cash) and a note about the default account being selected. Buttons for 'Cancel' and 'Continue' are at the bottom.

Record a transaction and map to a business account

We can record our business transactions and map to our business account.

You can record a transaction by Navigating to Sales & Orders > Transactions and click on the New Transaction button.

The screenshot shows the 'Add Transaction' screen in the Appsthing Admin interface. The sidebar has 'Transactions' selected. The main form includes fields for 'Transaction Date' (placeholder 'Please enter transaction date'), 'Bill To' (dropdown 'Choose Bill To...'), 'Choose Customer or Supplier' (dropdown 'Choose Customer or Supplier'), 'Account' (dropdown 'Default Sales Account (Basic (Default))'), 'Transaction Type' (dropdown 'Choose Transaction Type...'), 'Amount' (placeholder 'Please enter the amount'), 'Payment Method' (dropdown 'Choose Payment Method...'), and 'Notes' (text area 'Enter notes'). A 'Save' button is at the top right. Annotations point to the 'Account' field with the text 'Type of entity the transaction was related to', the 'Transaction Type' field with 'Transaction type can be Income/Expense', and the 'Notes' field with 'Choose the account we want to record the transaction to'.

Download transaction report

You can download the report by Navigating to Reports > Download Reports and move to Transaction Reports section.

The screenshot shows the 'Transaction Report' search form. It includes fields for 'From Created Date' (dropdown 'Select from created date') and 'To Created Date' (dropdown 'Select to created date'), both with calendar icons. There are also dropdowns for 'Account' (placeholder 'Choose Account...'), 'Transaction Type' (placeholder 'Choose Transaction Type...'), 'Payment Method' (dropdown 'Choose Payment Method...'), and 'Bill To/From' (dropdown 'Choose Bill To...'). A 'Download' button is at the top right. An annotation points to the 'Account' and 'Transaction Type' fields with the text 'Filter the transaction based on account'.

How to use Kitchen displays?

appsthing

Application supports the creation of multiple kitchen displays

You can add kitchen displays by Navigating to **Settings > Kitchen Displays** menu and click on the **New Kitchen Display** button.

Set the timers for orange and red indicators

Choose the category of products that needs to appear in the kitchen display

Choose the kitchen display

You can choose the kitchen display by Navigating to **Restaurant > Kitchen Display** and choose the displays listed on the screen. Orders within 24 hours are shown here.

DS - Drinks Station

FS - Food Station

Order #140

Click the item to mark it as prepared

Item	Quantity
Goldern Corn	5.00
Boneless Chicken Wings Peri-Peri	6.00
Indi Tandoori Paneer - Regular	5.00
Peppy Paneer - Large	5.00
Indi Chicken Tikka - Medium	4.00
Red Paprika	4.00
Chicken Golden Delight - Medium	1.00
Double Cheese Margherita - Regular	9.00
Veggie Paradise - Regular	9.00

Order color will change based on duration we have set

We can click on the individual items to mark it as prepared

All the prepared orders will move to the bottom of the list. When ever an item is edited the order will move up the order.