



# MUHAMMAD RITZWAN BIN RAHIM



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## Career Objectives

A motivated and detail-oriented Higher NITEC student in IT Application Development with a solid foundation in programming languages such as Java, Python, and web technologies including HTML, CSS, and JavaScript. Skilled in software development lifecycle, database management, and UI/UX principles, with hands-on experience in building functional and user-friendly applications. Possesses strong teamwork and leadership abilities, alongside excellent problem-solving and critical thinking skills. Eager to contribute to dynamic tech environments while continuously advancing technical proficiency and professional growth.

## Skills

- Website Development
- Customer Service
- Video Editing
- UI/UX Design
- Microsoft Word, PowerPoint and Excel
- Proactive, Friendly, Positive, Teamwork

## Education

- |                            |   |
|----------------------------|---|
| <b>Jan 2024 – Current</b>  | Higher Nitec in IT Applications and Development<br>ITE College West |
| <b>Jan 2020 – Dec 2023</b> | GCE 'N' Levels<br>Crest Secondary School                            |

## Working Experience

### Conrad Centennial Singapore

BellBoy (internship)

Oct 2022 – Nov 2022

- Greet and assist hotel guests with a warm and friendly approach.
- Handled guest luggage, provided directions, and responded to general inquiries.
- Maintained a professional appearance and positive attitude to uphold high hospitality standards.

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**Adecco**

Usher (part-time)

Dec 2024 – Current

- Greet and assist patrons at various events, ensuring a welcoming and organized environment
- Coordinate with team members and event staff to manage crowd flow, handle special requests, and resolve guest concerns efficiently.
- Maintain a calm and professional demeanour during high-traffic periods to ensure a smooth and safe guest experience.

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**Awards & Achievements**

**Jan 2022**

Edusave Good Progress Award 2021

**Jan 2024**

Edusave Good Progress Award 2023