

BSCS FINAL PROJECT

Design and Test Specification

ProLabour: Smart Job Matching Platform for Skilled Laborers



Project Advisor
Asim Raza

Presented by:
Group ID: S25BS030

L1S22BSCS0108 Muhammad Sami Khan

L1F21BSCS1269 Danish Nawaz

L1S22BSCS0106 Muhammad Abubakar

Faculty of Information Technology & Computer Science

University of Central Punjab

Design and Test Specification

SDP Phase III

*ProLabour: Smart Job Matching Platform
for Skilled Laborers*

Advisor: Asim Raza

Team: S25BS030

Member Name	Primary Responsibility
Muhammad Sami Khan	Full Stack Development, UI/UX Design/QA/Documentation
Danish Nawaz	Frontend Development
Muhammad Abubakar	Backend Development

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Revision History

Name	Date	Reason For Changes	Version

Abstract

Hiring qualified workers is often difficult, particularly in places such as Pakistan, where current platforms restrict worker sign-ups and keep salary standards inflexible. To tackle existing problems, ProLabour designs a platform that promotes openness, flexibility, and fairness in job matching. By using ProLabour, electricians, plumbers, carpenters, as well as other skilled workers, are able to register without barriers and receive pay according to each job they complete, instead of receiving a set salary. Real-time messaging on ProLabour ensures laborers connect straight with customers, resulting in better and more transparent communication. Geolocation services for discovering local openings and a rating mechanism to recognize reliability are among its features. By harnessing current technological developments, ProLabour seeks to reduce current labor-market gaps and provide a platform that helps workers maintain employment and gives customers more choices from qualified professionals.

1. Introduction

1.1 Product

The software under development is a mobile application named ProLabour whose key resolution aspect will be the solution to the issue of matching skilled laborers with customers in Pakistan effectively. Its proposed solution is the difficulty experienced by customers to acquire reliable workers, such as electricians, plumbers, or carpenters, and the lack of job opportunities that exist between highly skilled laborers, because of the limitations established by current platforms. The final output will be a program to find the connection between workers and jobs with the help of their skill level, place, and availability. It will also have features such as direct messages, ratings, and reviews so it will be reliable and will be quality like a software package that will be used in this particular application.

1.2 Background

In Pakistan, the labour market is grappling with platforms that centralise everything, allowing only a specific amount of workers and offering them fixed pay rates. In example, some systems such as *Maahir* and *Karsaz* just permit limited number of laborers to signup and pays them a base salary regardless of the amount of work. This may see employees underpaid and customers upset by their inability to get assistance. ProLabour is somewhat different, it is decentralized in nature, anyone with skills can join, make direct contact with customers, and they are paid per job accomplished. This is both more equitable to the workers, as well as convenient to the customers.

Compared to other existing platforms, ProLabour does not limit registrations nor impose fixed payment rates making it stand out. After checking the project file from the Project Office, **there is no project similar to this in the project file uploaded by project office.**

1.3 Objective(s)/Aim(s)/Target(s)

- **Unlimited registration:** Permit an unlimited number of skilled laborers to be registered on the platform.
- **Real-time direct interaction:** Enable real-time direct interaction between customers and laborers through an integrated messaging/Network Manager.
- **Rating & review system:** Provide mutual ratings following jobs to develop trust and enhance service quality.
- **Network Manager Feature:** Implement a dedicated component to manage peer-to-peer connections and job coordination among users.
- **Worker availability management:** Allow workers to mark themselves offline when they are not available so that they don't get new requests.
- **Easy-to-use interface:** Give an easy, responsive mobile UI/UX to make the experience better.

- **Live location tracking:** Provide real-time location visibility for both the customer and the laborer after a job has been confirmed to enhance safety and transparency.
- **Pay-per-job reward model:** Introduce a pay-per-job payment system that incentivizes workers per completed job instead of fixed pay.

1.4 Scope

ProLabour shall be an end-to-end mobile platform encompassing:

- User registration and profile creation for laborers and customers.
- Job posting and search functionality with option for filtering.
- Direct messaging channels between laborers and customers.
- Network Manager to create connections among users.
- Rating and review mechanism for quality control.
- Worker availability management through online/offline status.
- Confirmation of job completion.
- Real-time notifications for job status and messages.
- Geolocation services for job matching based on proximity.
- Live location sharing during active jobs
- The platform will be offered as a mobile app targeting first the Pakistani market with scope for expansion in the future.

1.5 Business Goals

ProLabour supports these business aims:

- Create a platform that can grow to include as many workers as needed.
- Help workers earn more by paying them per job.
- Make customers happy by connecting them to skilled workers quickly.
- Build trust in the labor market with ratings and reviews.
- Let workers choose when they work, giving them flexibility.

1.6 Document Conventions

This SRS is formatted according to standard documents with headings in bold and use-case tables for functional requirements. External systems or components are indicated in italics.

1.7 Miscellaneous

The team will maintain a good contact to ensure that ProLabour is completed well. The additional information and alterations will be posted when the project progresses.

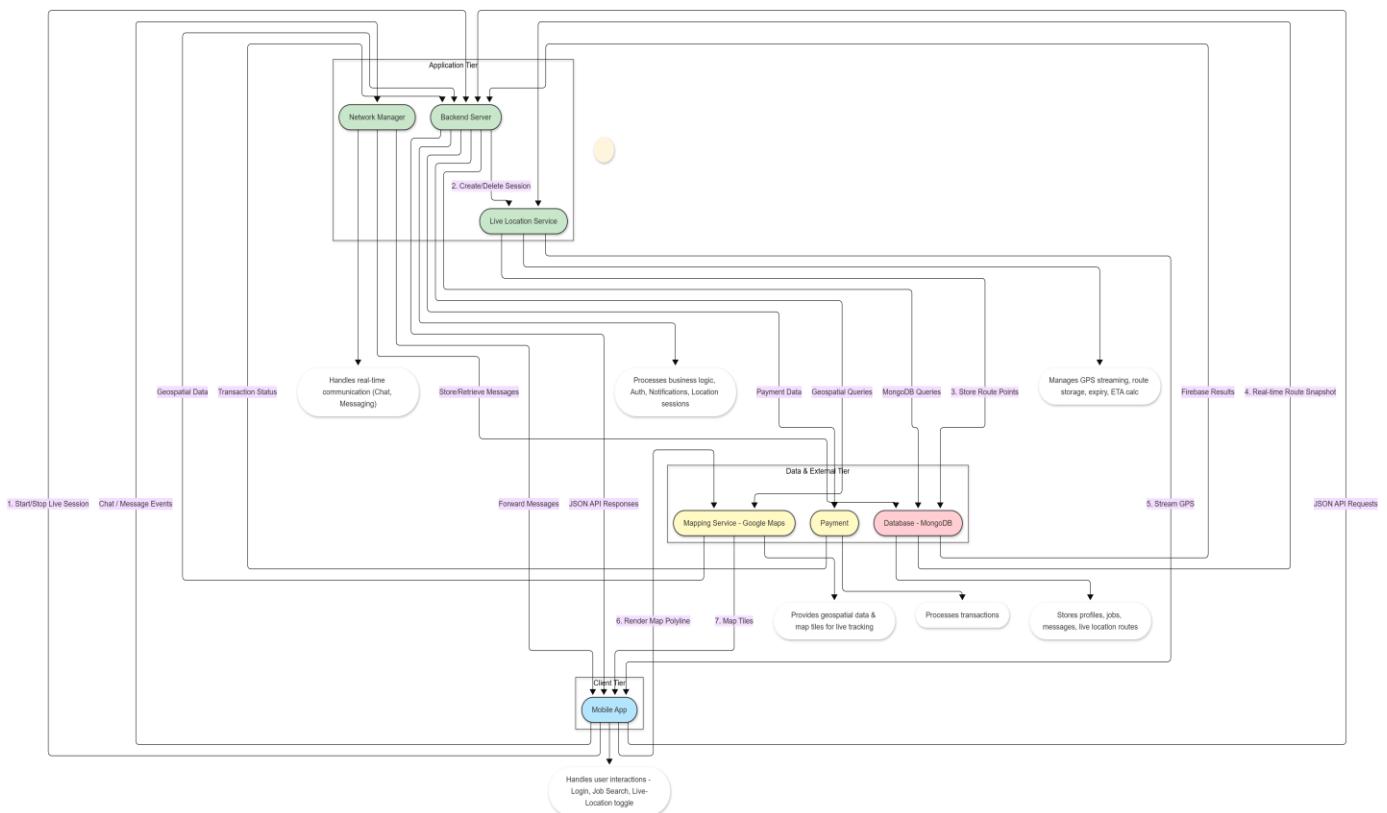
2. Technical Architecture

Supply of skilled workforce through ProLabour system is not Commercial Off-The-Shelf (COTS) product but a custom-built mobile application based on the specific features of connecting skilled labour and customers to each other in Pakistan. It is using a client-server architecture with the mobile app as a client and a backend server that performs business logic, and data management. The system mainly handles real-time processing of functionalities user registration, job, posting, application, and communication.

It consists of large components, which are mobile app, backend server, database, and integration with other services like payment gateway and mapping-services to execute geolocation-based job matching. The data that the system processes and stores include user profiles (both of laborers and customers), job offerings, applications, messages, rating, reviews, payment details and location information.

It uses Flutter framework and the end-user interface is implemented as a mobile app. The backend which would be built with the help of Node.js would communicate with a MongoDB database. The system is Internet-based and therefore can be accessed anywhere, and the system also runs on an elastic cloud.

High Level Architecture Diagram:

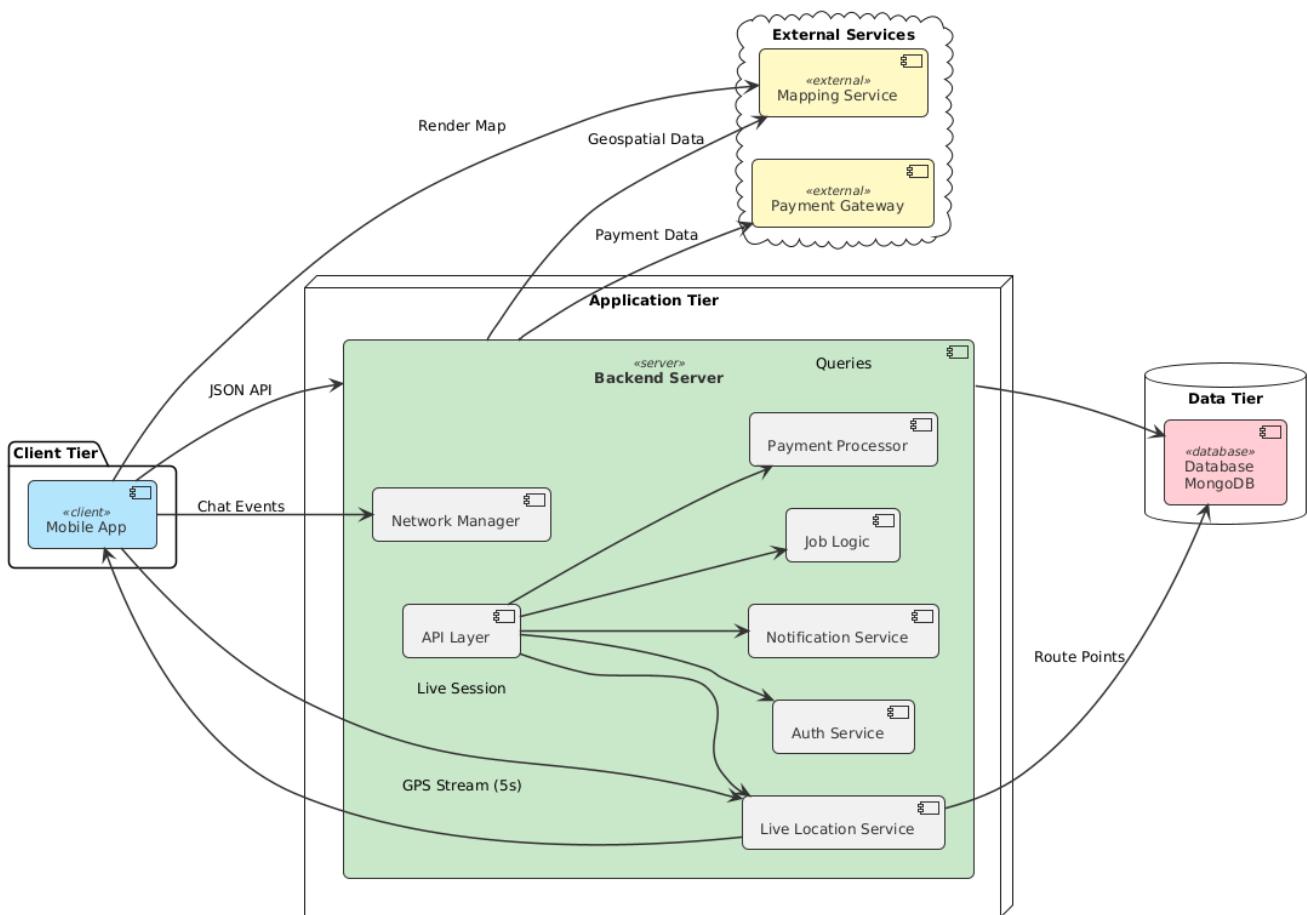


2.1 Application and Data Architecture

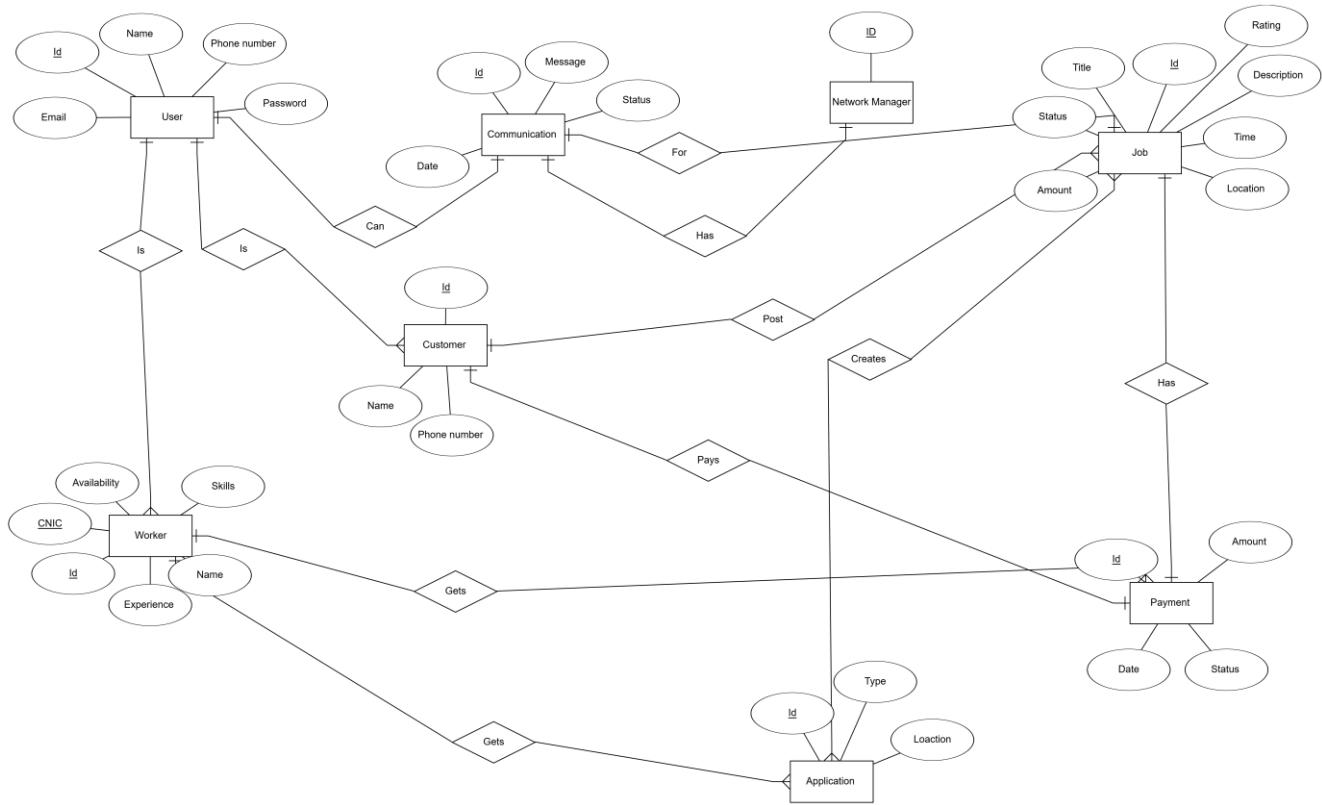
The system is structured around three main logical components: the Client (Mobile App), the Application Server (Backend), and the Data Store (MongoDB).

- **Client (Mobile App):** Built with Flutter, it handles the user interface, user input, and local processing. It communicates with the Application Server via API calls.
- **Application Server (Backend):** Built with Node.js, it hosts the business logic, manages user sessions, and mediates data access between the client and the database. It is responsible for core functionalities like job matching, notification handling, and payment processing.
- **Data Store (MongoDB):** Used for persistent storage of all system data, including user profiles, job listings, and real-time chat messages.

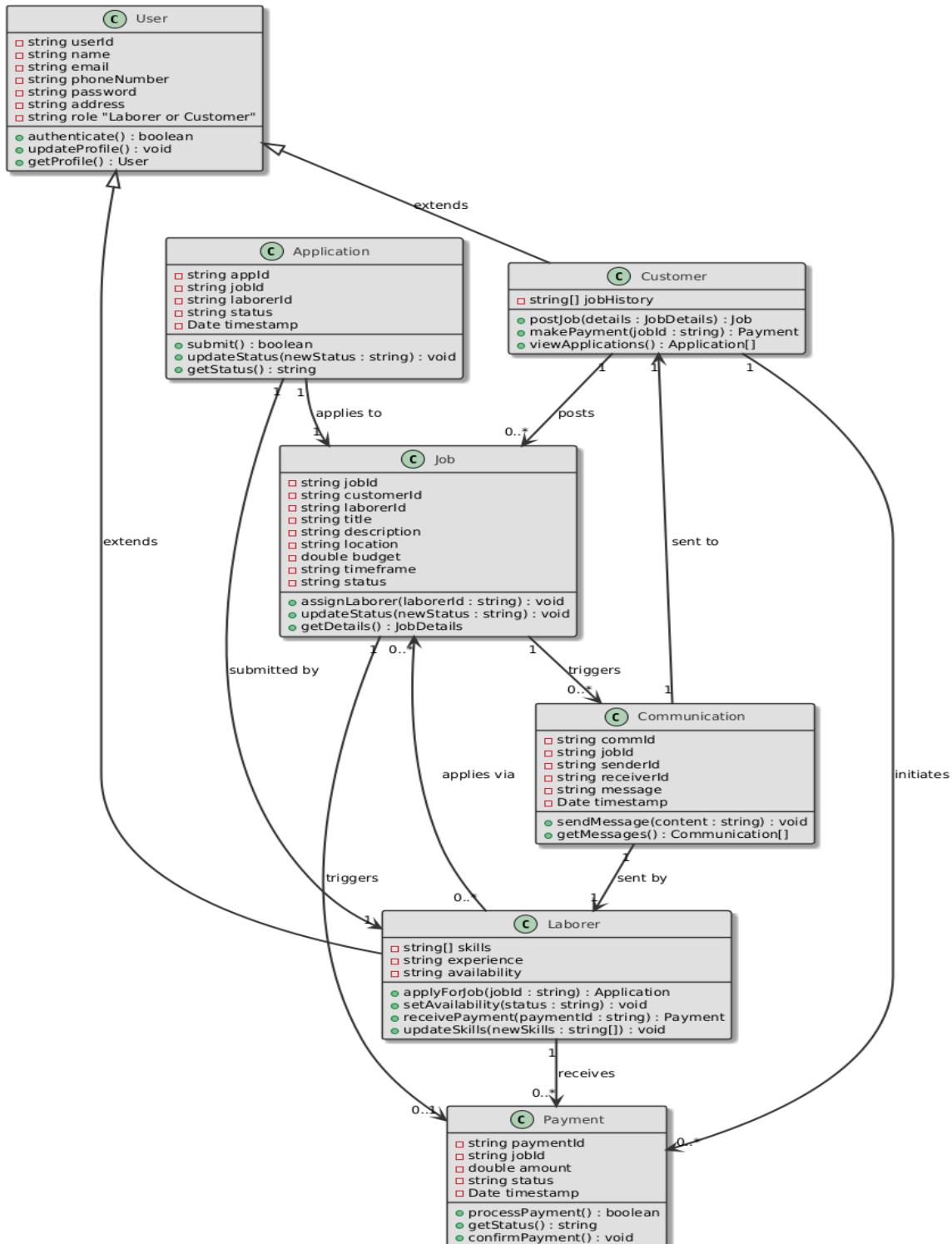
2.1.1 Component Diagram



2.1.2 ER diagram

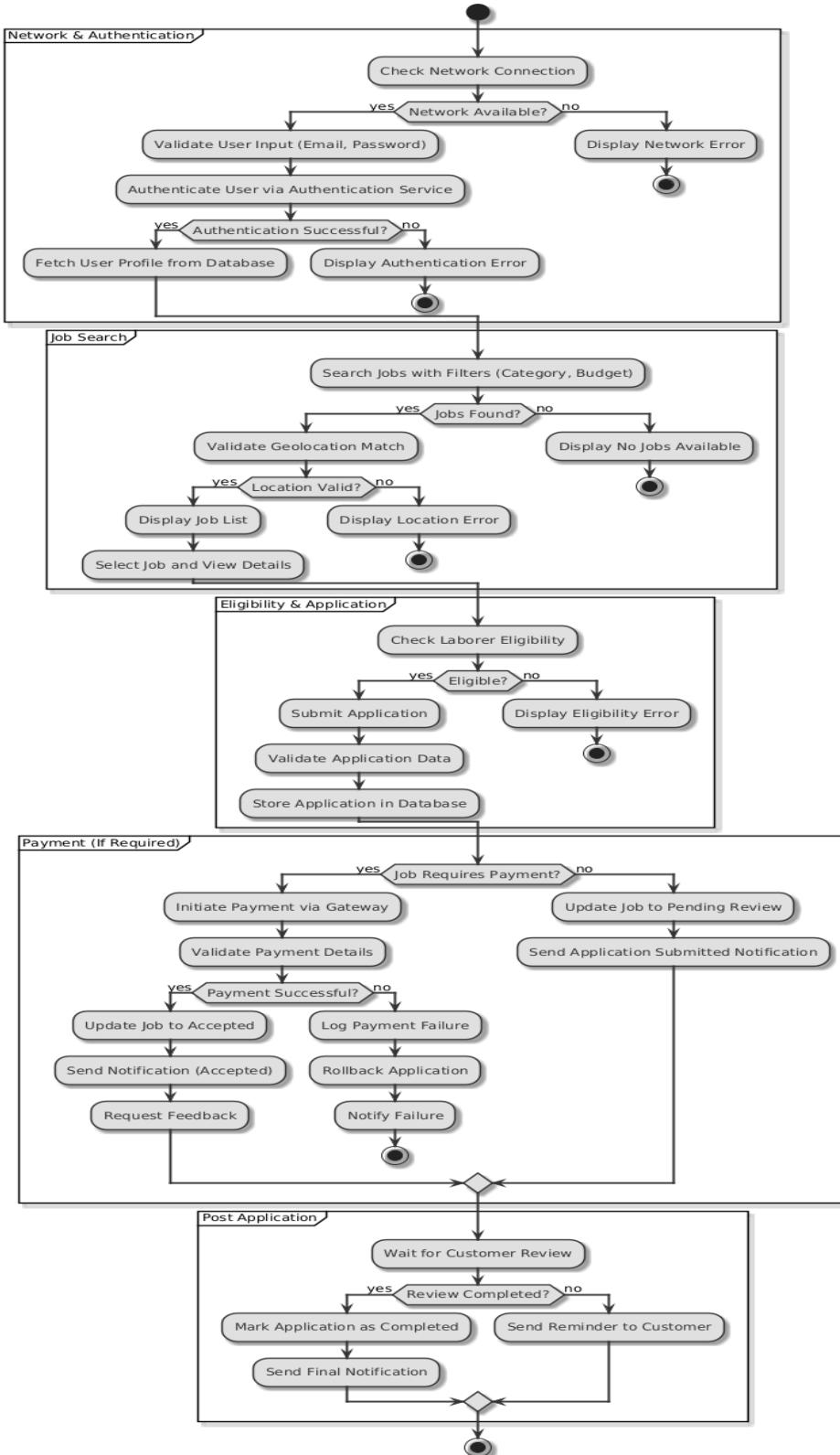


2.1.3 Class Diagram

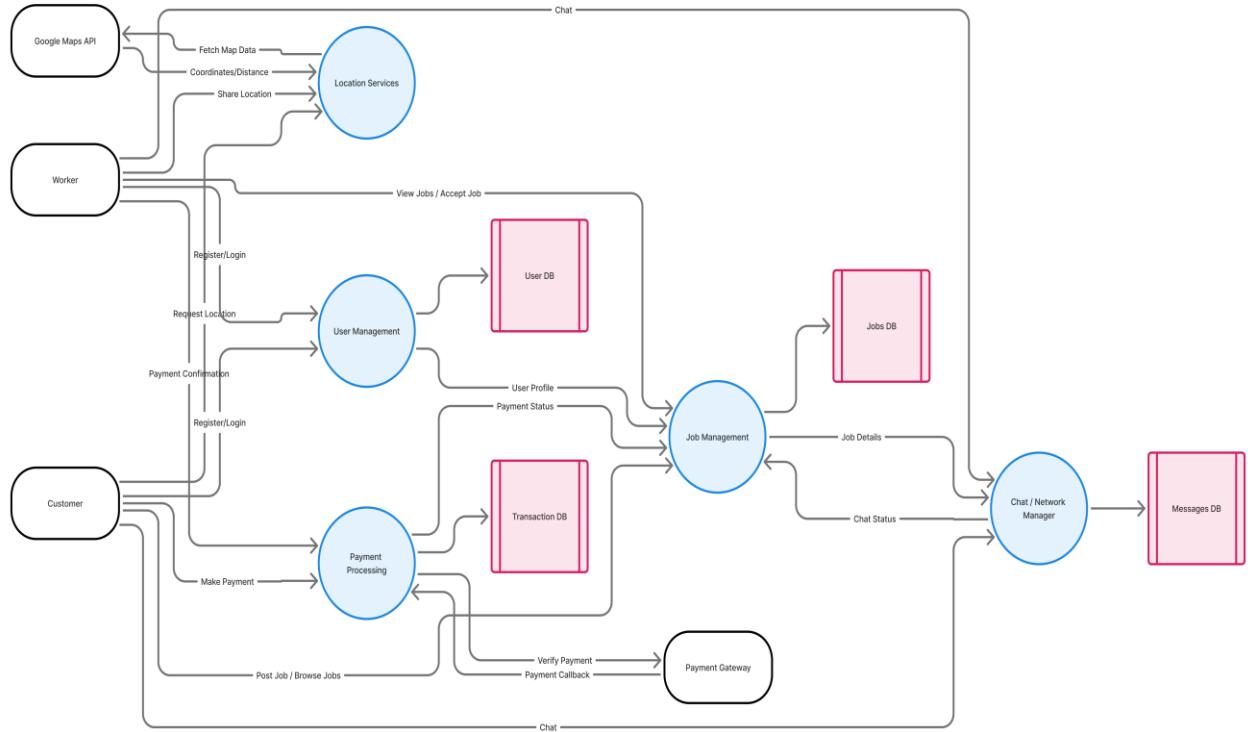


2.2 Component Interactions and Collaborations

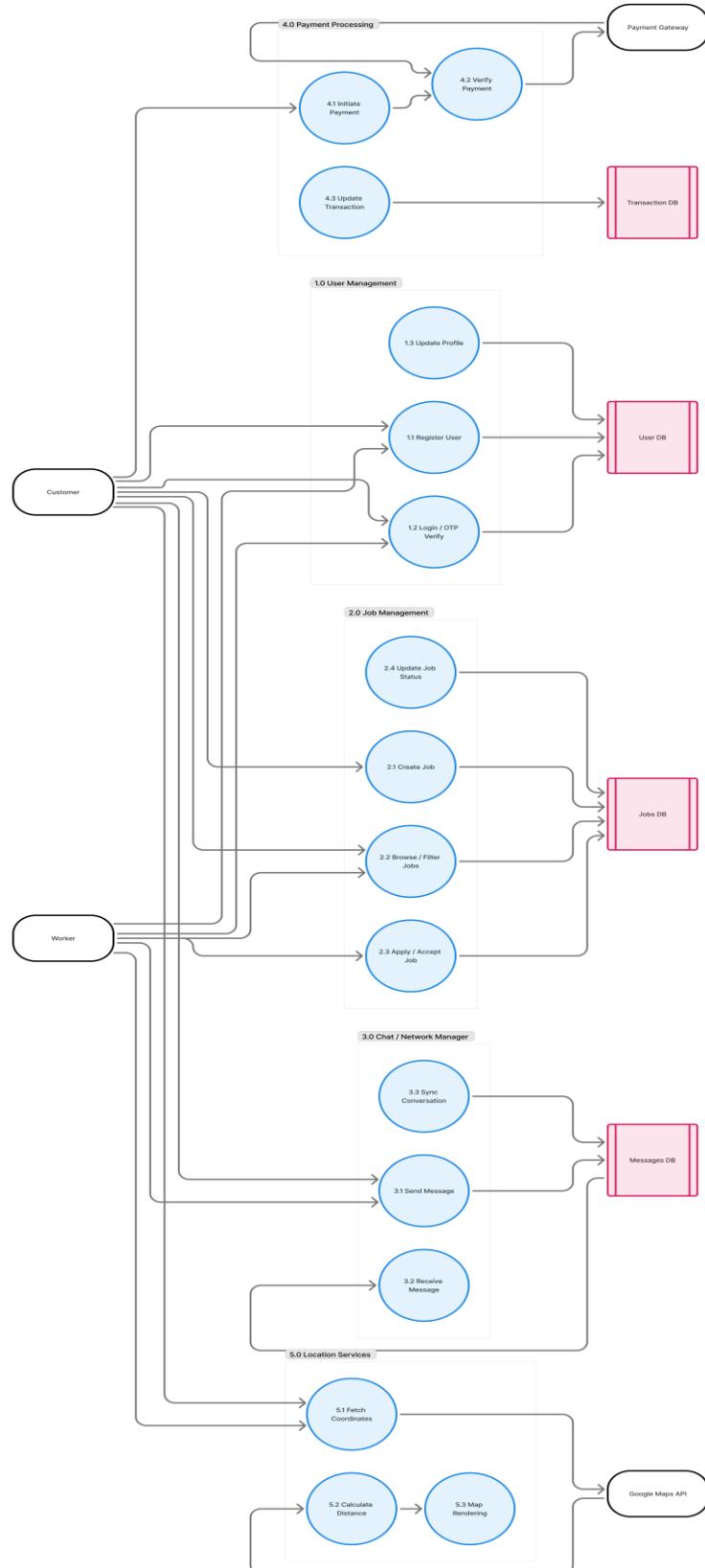
2.2.1 Activity Diagram



2.2.2 Data Flow Diagram Level 0



2.2.3 Data Flow Diagram Level 1



2.3 Design Reuse and Design Patterns

Design Reuse

- Google Maps API: For location-based job matching and navigation.
- MongoDB Database: To store chat messages and job updates instantly.

Design Patterns

- Model (data: user profiles, jobs).
- View (UI: screens for job search, chat, live location maps).
- Controller (logic: handles user actions).

Example: When a customer posts a job, the Controller updates the Model (database), and the View shows the new job listing.

- Observer Pattern:

Notifies users in real-time (e.g., when a worker applies for their job or sends a message).

- Factory Pattern:

Creates different types of users (workers/customers) with shared sign-up steps but unique profiles.

2.4 Technology Architecture

Platform Requirements:

- **Mobile Platform:** Android 10 and above
- **Backend Platform:** *Node.js* runtime environment
- **Database Platform:** *MongoDB*
- **Cloud Hosting:** Scalable cloud infrastructure for backend services

Connectivity Requirements:

- Internet connection (mobile data or WiFi) for all core features
- Real-time connectivity for messaging and notifications
- Intermittent connectivity support for offline profile viewing
- GPS required for broadcasting and receiving live location data during an active job.

System Hosting:

- Backend services hosted on cloud platform for scalability
- Mobile app distributed through Google Play Store

2.5 Architecture Evaluation

2.1 Backend Framework: Node.js

2.1.1 Reason for Selection

We chose **Node.js** because our application requires **real-time operations**, such as live chat, live location tracking, and instant job notifications. Node.js uses an **event-driven and non-blocking architecture**, which is ideal for these features. It also integrates well with mobile apps and modern REST APIs.

2.1.2 Pros

- Excellent for **real-time features** (chat, live updates)
- **High performance** with non-blocking I/O
- Large ecosystem (NPM packages)
- Easy integration with MongoDB
- Quick development due to JavaScript availability

2.1.3 Cons

- CPU-heavy tasks can slow event loop
- Needs careful handling for large-scale background jobs

2.1.4 Alternative Considered: Django (Python)

- **Pros:** Strong security, built-in admin panel

- **Cons:** Not as good for real-time events without extra tools (e.g., channels)
- **Reason Not Selected:** Less efficient for real-time communication compared to Node.js

2.2 Mobile Framework: Flutter

2.2.1 Reason for Selection

We preferred **Flutter** because it provides **cross-platform development**, a consistent UI, and excellent performance similar to native apps. Since our team needed a unified codebase for both Android and iOS, Flutter reduced development time.

2.2.2 Pros

- Single codebase for Android & iOS
- Fast UI development with widgets
- High performance
- Beautiful and consistent UI

2.2.3 Cons

- App size is usually larger
- Fewer third-party packages compared to native Android

2.2.4 Alternative Considered: React Native

- **Pros:** Large ecosystem, strong JS support
- **Cons:** Performance depends on native bridges
- **Reason Not Selected:** Flutter offers smoother performance and more stable UI for our use case

2.3 Database: MongoDB

2.3.1 Reason for Selection

We selected **MongoDB** because our platform stores **unstructured and variable data**, such as user profiles, chat logs, job details, and live location coordinates. MongoDB's flexible JSON structure fits these needs perfectly.

2.3.2 Pros

- Schema-flexible for fast iteration
- Scales easily for high-read and high-write workloads
- Works naturally with Node.js (JSON objects)
- Great for storing real-time data like location routes

2.3.3 Cons

- No strict schema may lead to inconsistent data if not controlled
- Complex transactions are harder compared to SQL

2.3.4 Alternative Considered: MySQL

- **Pros:** Strong relation handling, ACID compliant
- **Cons:** Schema rigidity not suitable for changing app requirements
- **Reason Not Selected:** Less flexible for chat messages and rapidly changing job data

2.4 API Architecture: RESTful API

2.4.1 Reason for Selection

REST API makes the system modular and easy to integrate with external services (Google Maps). It is lightweight and understood by most mobile developers.

2.4.2 Pros

- Simple, scalable structure
- Easy to test and debug
- Widely supported
- Perfect for mobile apps

2.4.3 Cons

- Less efficient for real-time streaming compared to WebSockets

2.4.4 Alternative Considered: GraphQL

- **Pros:** Fetches only required data
- **Cons:** More complex to implement
- **Reason Not Selected:** REST is simpler and sufficient for our project scope

2.5 Mapping Service: Google Maps API

2.5.1 Reason for Selection

Google Maps provides accurate routing, live location visualization, and geospatial data. This is essential for workers and clients to track job locations and routes.

2.5.2 Pros

- Best map accuracy
- Live traffic data
- Well-documented API

2.5.3 Cons

- API usage cost can increase with more users

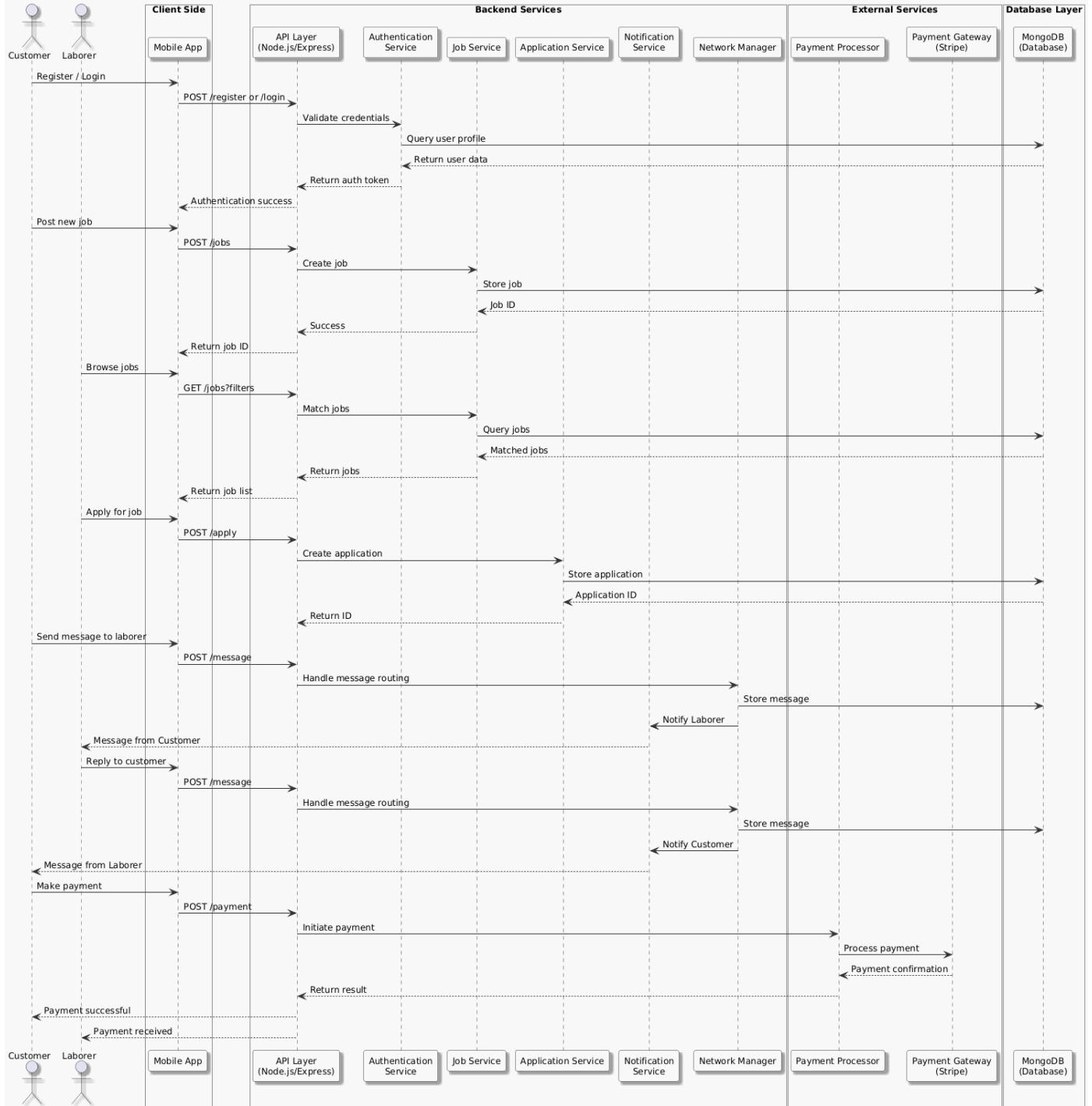
2.5.4 Alternative Considered: Mapbox

- **Pros:** Customizable maps
- **Cons:** Less reliable for real-time routes
- **Reason Not Selected:** Google Maps provides more accurate location for job operations

3. Detailed/Component Design

3.1 Component-Component Interface

Design Level Sequence Diagram



3.2 Component-External Entities Interface

The system relies on external services for core non-functional requirements.

External Entity	Component Interface	Protocol/Mechanism	Description
Google Maps API	Mobile App, Node.js Server	HTTPS (API Calls)	Geolocation: Used by the client to get the user's current location and by the server to calculate proximity for job matching.
NADRA System (To be added)	Node.js Server	HTTPS (API Calls)	Identity Verification: Conceptual interface for future integration to the identity of laborers for enhanced trust.

3.3 Component-Human Interface

The design follows standard Mobile HCI norms emphasizing simplicity, responsiveness, and minimal cognitive load.

List of Key Screens/Points (Input/Output):

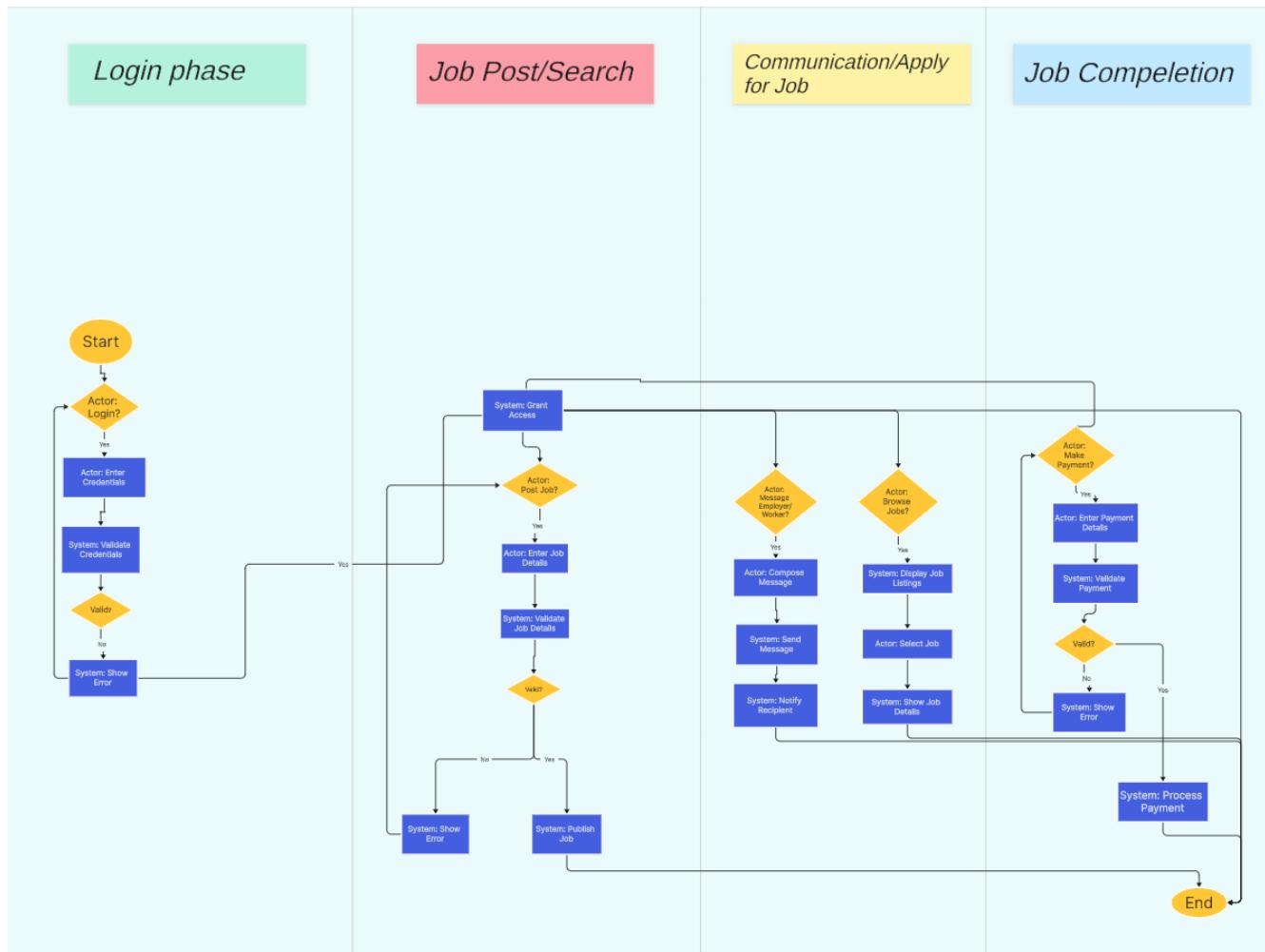
Screen / Component	Input from User	Output to User
Role Selection	Tap: “Looking to Hire” or “Looking for Work”	Role-based onboarding flow
Registration (Laborer)	Text: Name, Phone, Email Dropdown: Skills (Plumbing, etc.) Image: CNIC, Profile pic OTP entry	Success message, redirect to dashboard
Registration (Customer)	Text: Name, Phone OTP entry	Welcome message
Laborer Dashboard	Toggle: Online/Offline Filter: Category, Distance, Budget	List of nearby jobs (cards)
Customer Dashboard	Button: “Post New Job”	List of active/posted jobs
Job Posting Form	Text: Title, Description Slider: Budget range Dropdown: Category Map pin: Location	Preview of job card
Job Search Results	Search bar, Filters (chips)	Job cards with distance, rating, rate
Job Detail View	Button: “Apply Now” Text: Proposed rate, message	Laborer profile, ratings, portfolio

Application Status	None (auto-update)	Status badge: Pending → Accepted
Chat Screen	Text input, Voice-to-text, Image upload, Location share	Real-time messages, read receipts, typing indicator
Live Location Sharing	Button: “Share Live Location” (duration picker)	Map with moving pin, ETA, “Stop Sharing”
Job Completion	Button: “Mark as Complete”	Confirmation modal
Payment Screen	Confirmation	Payment success animation
Rating & Review	5-star slider, Text review	Submitted feedback, updated profile rating
Profile Edit	All editable fields, Image gallery	Updated profile preview
Availability Toggle	Switch + Custom message	Status chip: “Available” / “On Leave”
Notifications Panel	None	Push + in-app alerts
Help & Support	Text query, FAQ accordion	Auto-suggestions, admin reply

4. Screenshots/Prototype

4.1 Workflow

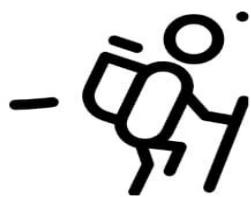
SwimLane Diagram:



4.2 Screens

3:03:54 🔍 🎥

159 KB/S 🔋 ⚡ ⚡ 64% 🔍



Pro Labour

3:05:05



38.9
KB/S



64%



Pro Labour

Your Home our Expertise

[Login](#)

[signup](#)

3:05:16 🔍 🎵 📺

261 KB/S ⚡ ⚡ ⚡ 64% 📸

< category selector



want to hire

you can hire different servant for your needs



work as servant

you can add your services and earn from them

next

3:05:10 13.4 KB/S 64%

< **Login**

The image shows a mobile application login screen. At the top is a header bar with a back arrow and the word "Login". Below the header is a light gray rounded rectangular input field divided into two horizontal sections. The top section contains a small telephone receiver icon followed by the placeholder text "Enter Phone". The bottom section contains three asterisks followed by the placeholder text "Enter Password". To the right of the input fields is a "Forget Password" link. At the bottom of the screen is a large blue rectangular button with the word "Login" in white.

[Forget Password](#)

Login

3:05:21



271 KB/S



64%

< Sign Up

Enter Name



Enter CNIC



0/15

Enter Phone



0/12

Enter Address



Enter Age



0/2

select gender

male



next

3:08:01   

141 KB/S     65% 

< **add pass**

*** Enter Password

*** ConfirmPassword

make account

3:04:02 🔍 🎵 📺 📸

31.4 KB/s 🔋 🔍 64% 🕹️



Welcome Back,
hiring !



Top Rated Professionals



electrician
250reviews



plumber
250reviews

Explore Categories



electrician

Hire Electrician
Now!!



plumber

Hire Plumber
Now!!



home



3:04:22



25.3
KB/S



64%



LookingFor



abc

0000-0000000

electrician

fan replacing

Altra low coast price for fan replacing service at you home at any time



30 min



1000



Daily

Book now



service



3:04:31 9.68 KB/S 64% User

All Orders

ALL **NEW** **CANCEL** **OLD**

 **hiring**
1111-1111111

 **abc**
0000-0000000

fan replacing

 **30 min**

 **1000**

 **Daily**

Notes: gh

Payment: Cash Price: 1000

bb : 2025-11-13 00:00:00.000



Chat **+ Review**

 **hiring**

 **abc**

   **order**

S25BS030

SDP Phase III (DTS)

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← All Chat

abc

2025-11-13

The screenshot shows a smartphone interface with a blue header bar. The top of the screen displays the time as 3:04:10, battery level at 64%, signal strength, and other connectivity icons. Below the header, the word "electrician" is displayed next to a back arrow. A search bar contains the placeholder text "LookingFor" and a magnifying glass icon. The main content area features a profile card for a user named "abc". The card includes a circular green profile picture with a white abstract logo, the name "abc", the phone number "0000-0000000", and the handle "abc". Below this card, a section titled "All Reviews" shows two reviews. The first review, by "hs", has a rating of 4.5 stars (yellow) and a partial star (gray). The second review, by "haja", has a rating of 5 stars (yellow). Both reviews are displayed in light gray rounded rectangular boxes.

The screenshot displays the ProLabour app interface with the following details:

- Top Bar:** Shows the time (3:06:55), battery level (65%), signal strength, and connectivity icons.
- User Profile:** Welcome back, abc! with a circular profile icon.
- Navigation:** Three icons: a blue rounded rectangle with a white cross, a pencil, and a square with a dot.
- Job Category 1: fan replacing**
 - Status: Active (green button)
 - Description: Altra low coast price for fan replacing service at you home at any time
 - Icons: Clock (30 min), Camera (1000), and Double arrow (Daily)
 - Time: 30 min
 - Count: 1000
 - Frequency: Daily
- Job Category 2: rejected**
 - Status: Inactive (red button)
 - Description: rejected
 - Icons: Clock (64 min), Camera (64), and Double arrow (Daily)
 - Time: 64 min
 - Count: 64
 - Frequency: Daily
- Job Category 3: no action**
 - Status: Inactive (red button)
 - Description: no action
 - Icons: Clock (61 min), Camera (818), and Double arrow (Daily) followed by a blue plus button.
 - Time: 61 min
 - Count: 818
 - Frequency: Daily

< Sign Up

Select a Category



electrician



plumber



carpenter



cleaner

Enter basic info

Enter Name



Enter Father Name



Enter CNIC



0/15

Enter Phone



0/12

Enter Address

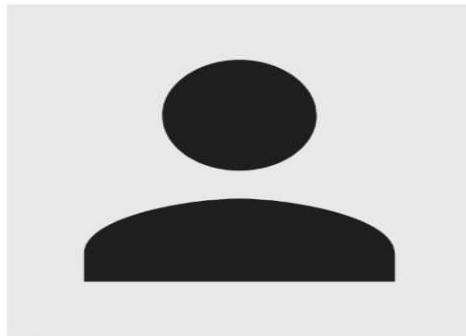


3:05:35   

9.27 KB/S    64% 

< **add pic**

**picture is prove of yourself and develop a
trustable environment so you can't proceed
without adding pic**



next

The screenshot shows the ProLabour app interface with the following details:

- Top Bar:** Displays the time (3:06:55), battery level (65%), signal strength, and other system icons.
- User Profile:** Shows a circular profile icon with a green and white design, followed by the text "Welcome Back, abc!".
- Navigation:** Includes a menu icon (three horizontal lines) and a search icon (magnifying glass).
- Job Category 1: fan replacing**
 - Status: Active (green button)
 - Description: Altra low coast price for fan replacing service at you home at any time
 - Icons: Clock (30 min), Camera (1000), and Double arrow (Daily)
 - Time: 30 min
 - Count: 1000
 - Frequency: Daily
- Job Category 2: rejected**
 - Status: Inactive (red button)
 - Description: rejected
 - Icons: Clock (64 min), Camera (64), and Double arrow (Daily)
 - Time: 64 min
 - Count: 64
 - Frequency: Daily
- Job Category 3: no action**
 - Status: Inactive (red button)
 - Description: no action
 - Icons: Clock (61 min), Camera (818), and Double arrow (Daily) followed by a blue plus button
 - Time: 61 min
 - Count: 818
 - Frequency: Daily

The image shows a smartphone screen displaying a mobile application interface. At the top, there is a dark grey status bar with white icons for time (3:07:14), battery level (65%), signal strength, and other system notifications. Below the status bar is a white header bar with the text "Add Service" in bold black font on the left and a large circular "X" icon on the right, which likely serves as a close or cancel button.

The main content area is a light gray rectangular box containing five input fields, each with a small icon and placeholder text:

- Title:** Represented by a text input field with a "T" icon and the placeholder "Enter Title".
- Description:** Represented by a text input field with a document icon and the placeholder "Enter Description".
- Duration:** Represented by a text input field with a timer icon and the placeholder "Enter Duration in minutes".
- Price:** Represented by a text input field with a dollar sign icon and the placeholder "Enter Price".
- Frequency:** Represented by a dropdown menu with the current selection "Daily" and a downward arrow icon. To the left of the dropdown is the placeholder "select frequency".

At the bottom center of the screen is a large blue rectangular button with the white text "Add Service".

3:07:22 13.2 KB/S 65%

Add Service

T fan replacing

Altra low coast price for fan replacing service at you home at any time

30

1000

select frequency Daily **↓**

delete **update service**

3:07:01 10.9 KB/S 65%

Welcome Back,
abc!

All Orders Servant

ALL NEW CANCEL OLD

hirinG
1111-11111111

abc
0000-00000
00

fan replacing

⌚ 30 min ⚡ 1000 ⚡ Daily

Notes: gh

Payment: Cash Price: 1000

bb : 2025-11-13 00:00:00.000

SECTOR A2 میکٹر اے تو

Madar-e-Millat Road مدارِ اعلیٰ بیوڑا

Google

Chat +

The screenshot shows the ProLabour app interface. At the top, there's a header bar with the text 'Welcome Back, abc!' and a circular profile icon. Below the header are three blue rounded rectangular buttons labeled 'ALL', 'NEW', 'CANCEL', and 'OLD'. To the right of these buttons is a blue button with a white pen icon. Further down, there are two card-like sections. The first section on the left contains the logo for 'hirinG' and the phone number '1111-11111111'. The second section on the right contains the logo for 'abc' and the phone number '0000-00000 00'. Below these cards, the job details are listed: 'fan replacing', duration '30 min', price '1000', and frequency 'Daily'. Underneath the job details, it says 'Notes: gh'. To the right, it shows 'Payment: Cash' and 'Price: 1000'. Below this, it shows the booking date and time: 'bb : 2025-11-13 00:00:00.000'. At the bottom, there's a map showing the location in 'SECTOR A2' with a red pin, labeled 'Madar-e-Millat Road' and 'میکٹر اے تو'. A green 'Chat' button with a white plus sign is at the bottom right.

The image shows a smartphone screen displaying the ProLabour app. At the top, there is a header bar with the text "ProLabour: Smart Job Matching Platform for Skilled Laborers". Below the header, the status bar shows the time as 3:07:05, signal strength, battery level at 65%, and other connectivity icons. The main content area starts with a "Welcome Back, abc!" message next to a circular profile icon containing a stylized knot or gear symbol. To the right of the welcome message are two blue circular icons: one with three horizontal lines and another with a circle and a dot. Below this, there is a navigation bar with three icons: a grid, a pencil, and a blue button with a square icon. The main section is titled "Orders" and features a chart with a vertical y-axis ranging from 0 to 20 and a horizontal x-axis with labels "bb : 2025-" and "bwb : 2025". The chart area is empty, indicating no data. At the bottom right, there is a large blue button with a white plus sign.

3:07:05 51.7 KB/S 65%

Welcome Back,
abc!

≡

Orders

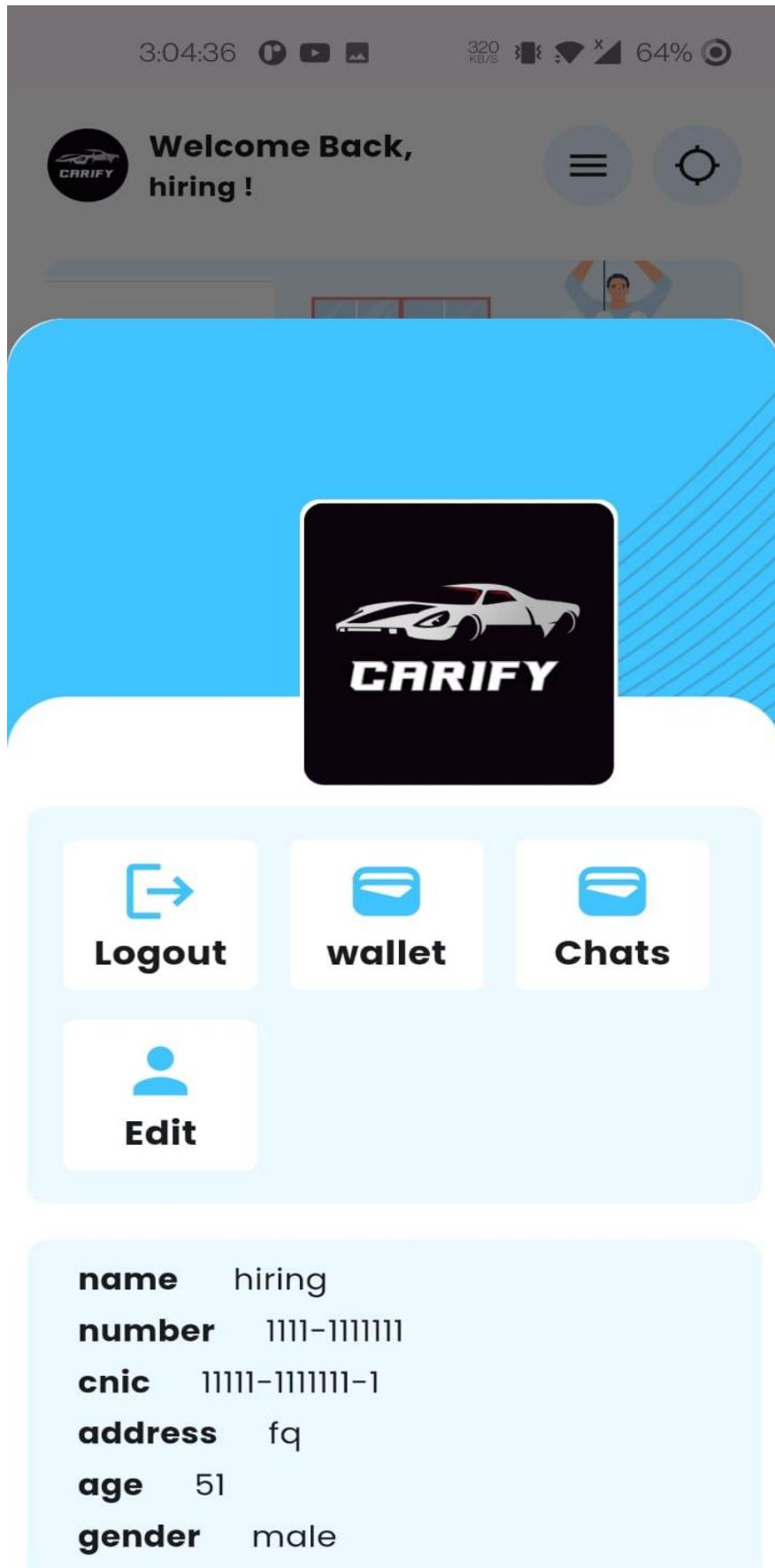
20
15
10
5
0

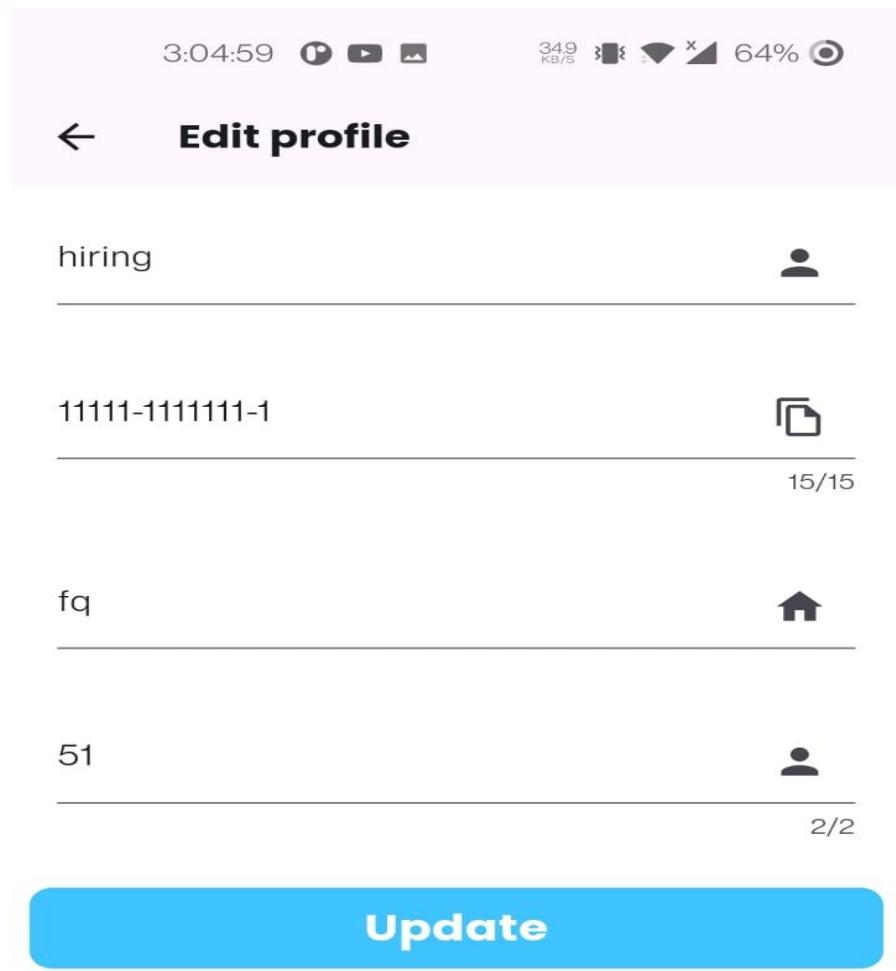
bb : 2025- bwb : 2025

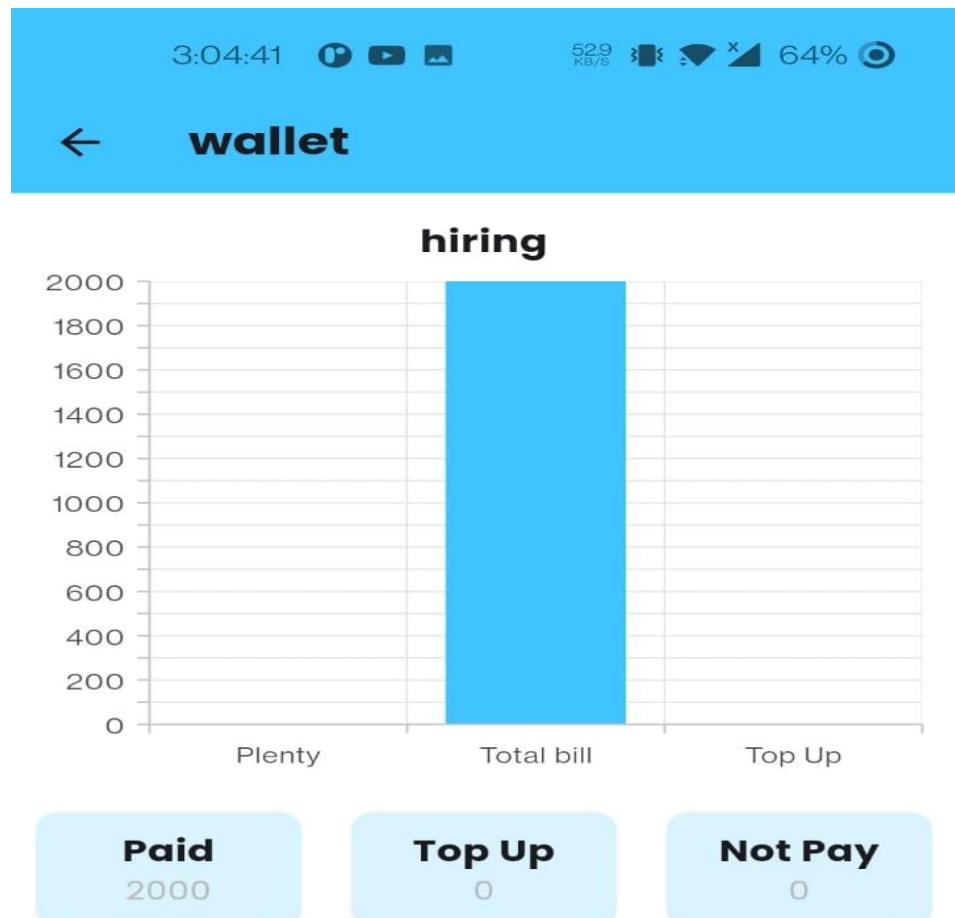
+

S25BS030

Page 41









Pro Labour

 Enter Phone

 Enter Password

Login

Admin Panel

All Users

Users

Services

All Services

Logout

Admin Panel

All Users

Users

Services

All Services

Logout



abc

0000-0000000

electrician

no action

no action



61 min



818



Daily

Approve

Reject

Admin Panel

All Users

Users

Services

All Services

Logout



abc

0000-0000000

electrician

fan replacing

Altra low coast price for fan replacing service at you home at any time

Approved



30 min



1000



Daily



abc

0000-0000000

electrician

rejected

rejected

Rejected



64 min



64



Daily



Name
abc

CNIC
00000-0000000-0

Number
0000-0000000

Gender
male

Address
abc

Age
12

Category
servant

Father
abc

Experience
Beginner

PVC Name
xyz

PVC Number
515

Category

4.3 Additional Information

The mobile interface is designed with simplicity in mind, considering that many skilled workers may have limited experience with smartphone apps. Large buttons, clear icons, and straightforward navigation ensure accessibility for all user types.

5. Other Design Details

Additional details include database schema refinements for indexing on location/skills for faster queries. Security: Input validation to prevent SQL injection, rate limiting on APIs.

6. Test Specification and Results

6.1 Test Case Specification

TC-1 - User Registration and Authentication

Identifier	TC-1
Related requirements(s)	UC-1
Short description	Verify successful registration and authentication of a new laborer user
Pre-condition(s)	App installed, internet connection available, user not registered
Input data	User Type: "Laborer", Name: "Ali Ahmed", Phone: "+923001234567", Email: "ali.ahmed@email.com", Password: "SecurePass123!", Skills: "Plumbing, Electrical"
Detailed steps	<ol style="list-style-type: none"> 1. Launch ProLabour app 2. Select "I'm looking for work" 3. Fill registration form with test data 4. Submit form 5. Verify phone via OTP (use test OTP: 123456) 6. Complete skill selection 7. Attempt login with registered credentials
Expected result(s)	User account created successfully, phone verification completed, profile created, user can log in and access dashboard
Post-condition(s)	User is logged in and can access all laborer features, profile marked as "Under Review"
Actual result(s)	<i>User registration successful. OTP verification completed. User redirected to dashboard. Profile status shows "Under Review". Login with new credentials successful.</i>
Test Case Result	PASS

TC-2 - Profile Management Update

Identifier	TC-2
Related requirements(s)	UC-2
Short description	Verify user can successfully update and manage profile information
Pre-condition(s)	User is registered, logged in, and has existing profile
Input data	Updated Name: "Ali Ahmed Khan", New Skills: "Advanced Plumbing", Experience: "7 years", Portfolio Image: test_image.jpg
Detailed steps	<ol style="list-style-type: none"> 1. Navigate to Profile section 2. Select "Edit Profile" 3. Update name field 4. Add new skills and experience 5. Upload portfolio image 6. Save changes 7. Verify profile displays updated information
Expected result(s)	Profile updates saved successfully, new information displayed, portfolio image uploaded
Post-condition(s)	User profile reflects all changes, updated information visible to potential customers
Actual result(s)	<i>All profile fields updated successfully. Portfolio image uploaded and displayed. Changes persisted after app restart.</i>
Test Case Result	PASS

TC-3 - Job Posting by Customer

Identifier	TC-3
Related requirements(s)	UC-3
Short description	Verify customer can successfully create and post a new job
Pre-condition(s)	Customer user is registered, logged in, and verified
Input data	Job Title: "Fix Kitchen Sink Leak", Description: "Kitchen sink has continuous water leakage", Category: "Plumbing", Budget: "Rs. 2000-3000", Location: "Gulberg, Lahore"
Detailed steps	<ol style="list-style-type: none"> 1. Login as customer 2. Select "Post New Job" 3. Enter job title and description 4. Select plumbing category 5. Set budget range 6. Specify location 7. Submit job posting 8. Verify job appears in active jobs list
Expected result(s)	Job posting created successfully, notification sent to nearby laborers, job visible in search results
Post-condition(s)	Job is active and available for applications, customer can manage the job posting
Actual result(s)	<i>Job posting created successfully. Notification sent to 3 nearby plumbers.</i> <i>Job visible in search results with correct details.</i>
Test Case Result	PASS

TC-4 - Job Search and Application

Identifier	TC-4
Related requirements(s)	UC-4
Short description	Verify laborer can search for jobs and submit applications
Pre-condition(s)	Laborer is registered, logged in, has complete profile, jobs available in system
Input data	Search Filters: "Plumbing", "Lahore", "Budget: Rs. 1500-4000"
Detailed steps	<ol style="list-style-type: none"> 1. Login as laborer 2. Navigate to Jobs section 3. Apply search filters 4. Browse job listings 5. Select a plumbing job 6. View job details 7. Click "Apply Now" 8. Confirm application
Expected result(s)	Jobs filtered correctly based on criteria, job details displayed completely, application submitted successfully, customer notified
Post-condition(s)	Application recorded in system, laborer can track application status, customer sees application
Actual result(s)	<i>Search returned 5 relevant plumbing jobs. Job details displayed completely. Application submitted successfully. Customer received notification.</i>
Test Case Result	PASS

TC-5 - Direct Communication

Identifier	TC-5
Related requirements(s)	UC-5
Short description	Verify real-time messaging between customer and laborer
Pre-condition(s)	Customer and laborer have active job connection, both users online
Input data	Message: "Hello, I can start the job tomorrow at 10 AM. Is that suitable?", Image: job_location.jpg
Detailed steps	<ol style="list-style-type: none"> 1. Customer opens chat for active job 2. Sends text message 3. Laborer receives notification 4. Laborer opens chat and replies 5. Customer sends location image 6. Verify message delivery and read status 7. Check message history persistence
Expected result(s)	Messages delivered in real-time, notifications work correctly, media files shared successfully, chat history maintained
Post-condition(s)	Communication channel active, both parties can continue messaging, message history preserved
Actual result(s)	Messages delivered
Test Case Result	PASS

TC-6 - Rating and Review Submission

Identifier	TC-6
Related requirements(s)	UC-6
Short description	Verify mutual rating system after job completion
Pre-condition(s)	Job marked as completed by both parties, rating period active
Input data	Rating: 5 stars, Review: "Excellent work! Completed the job quickly and professionally."
Detailed steps	<ol style="list-style-type: none"> 1. Customer receives rating notification 2. Opens rating form 3. Selects 5-star rating 4. Writes positive review 5. Submits rating 6. Laborer receives rating notification 7. Laborer rates customer 8. Verify ratings appear on profiles
Expected result(s)	Ratings submitted successfully, reviews published on profiles, average ratings updated, both parties can view feedback
Post-condition(s)	Ratings visible on user profiles, trust scores updated, job fully completed in system
Actual result(s)	<i>Both ratings submitted successfully. Reviews visible on profiles. Average rating updated from 4.6 to 4.7 for laborer. Trust score increased.</i>
Test Case Result	PASS

TC-7 - Availability Management

Identifier	TC-7
Related requirements(s)	UC-7
Short description	Verify laborer can manage online/offline status
Pre-condition(s)	Laborer is registered, logged in, currently online
Input data	New Status: "Offline", Custom Message: "On vacation until next week"
Detailed steps	<ol style="list-style-type: none"> 1. Laborer navigates to profile/availability settings 2. Checks current status (should be Online) 3. Toggles status to Offline 4. Sets custom unavailable message 5. Saves changes 6. Verifies status change in dashboard 7. Attempts to receive job notifications (should not receive)
Expected result(s)	Status updated successfully, custom message saved, job notifications stopped when offline, status visible to customers
Post-condition(s)	Laborer marked as unavailable, no new job offers received, can toggle back to online when ready
Actual result(s)	<i>Status changed to offline immediately. Custom message saved. No job notifications received during offline period. Status correctly displayed to customers.</i>
Test Case Result	PASS

TC-8 - Payment Processing

Identifier	TC-8
Related requirements(s)	UC-8
Short description	Verify secure payment processing for completed job
Pre-condition(s)	Job marked as completed, customer has payment method configured, sufficient balance
Input data	Payment Amount: "Rs. 2500", Payment Method: "Cash",
Detailed steps	<ol style="list-style-type: none"> 1. Customer receives payment notification 2. Opens payment screen 3. Verifies job details and amount 4. Selects Cash payment method 5. Checks transaction history
Expected result(s)	Payment processed successfully, transaction recorded, laborer notified of payment, both parties see transaction in history
Post-condition(s)	Payment marked as completed, laborer's earnings updated, customer's job fully closed
Actual result(s)	<i>Payment processed in 5 seconds. Transaction recorded in both accounts. Laborer received payment notification. Earnings updated from Rs. 15,200 to Rs. 17,700.</i>
Test Case Result	PASS

TC-9 - Live Location Sharing

Identifier	TC-9
Related requirements(s)	UC-5
Short description	Verify live location sharing feature between customer and laborer
Pre-condition(s)	Active job connection, both users have location permissions granted, GPS enabled
Input data	Sharing Duration: "2 hours", Location Coordinates: (31.5204° N, 74.3587° E)
Detailed steps	<ol style="list-style-type: none"> 1. Laborer activates live location from chat 2. Selects sharing duration 3. Confirms location sharing 4. Customer receives location sharing notification 5. Customer views real-time location on map 6. Verifies ETA calculation 7. Tests location updates during movement 8. Laborer stops location sharing
Expected result(s)	Location sharing activated successfully, real-time updates visible, ETA calculated accurately, automatic stop after duration
Post-condition(s)	Location sharing stopped, privacy maintained, location history cleared
Actual result(s)	Location sharing activated. Real-time updates every 30 seconds. ETA calculated as 15 minutes. Location history automatically cleared after session ended.
Test Case Result	PASS

TC-10 - Registration Validation and Error Handling

Identifier	TC-10
Related requirements(s)	UC-1
Short description	Verify system properly handles invalid registration attempts
Pre-condition(s)	App installed, internet connection available
Input data	Weak Password: "123", Invalid Email: "invalid-email", Existing Phone: "+923001234567"
Detailed steps	<ol style="list-style-type: none"> 1. Launch app and begin registration 2. Enter weak password - verify error 3. Enter invalid email format - verify error 4. Try existing phone number - verify error 5. Test all required field validations
Expected result(s)	Appropriate error messages displayed for each validation failure, registration prevented until corrections
Post-condition(s)	No user account created, user remains on registration form
Actual result(s)	<i>Weak password error shown immediately. Invalid email format rejected. Existing phone number detected. All validation errors displayed correctly.</i>
Test Case Result	PASS

Summary of Test Results

Table 6.2: Summary of Test Results

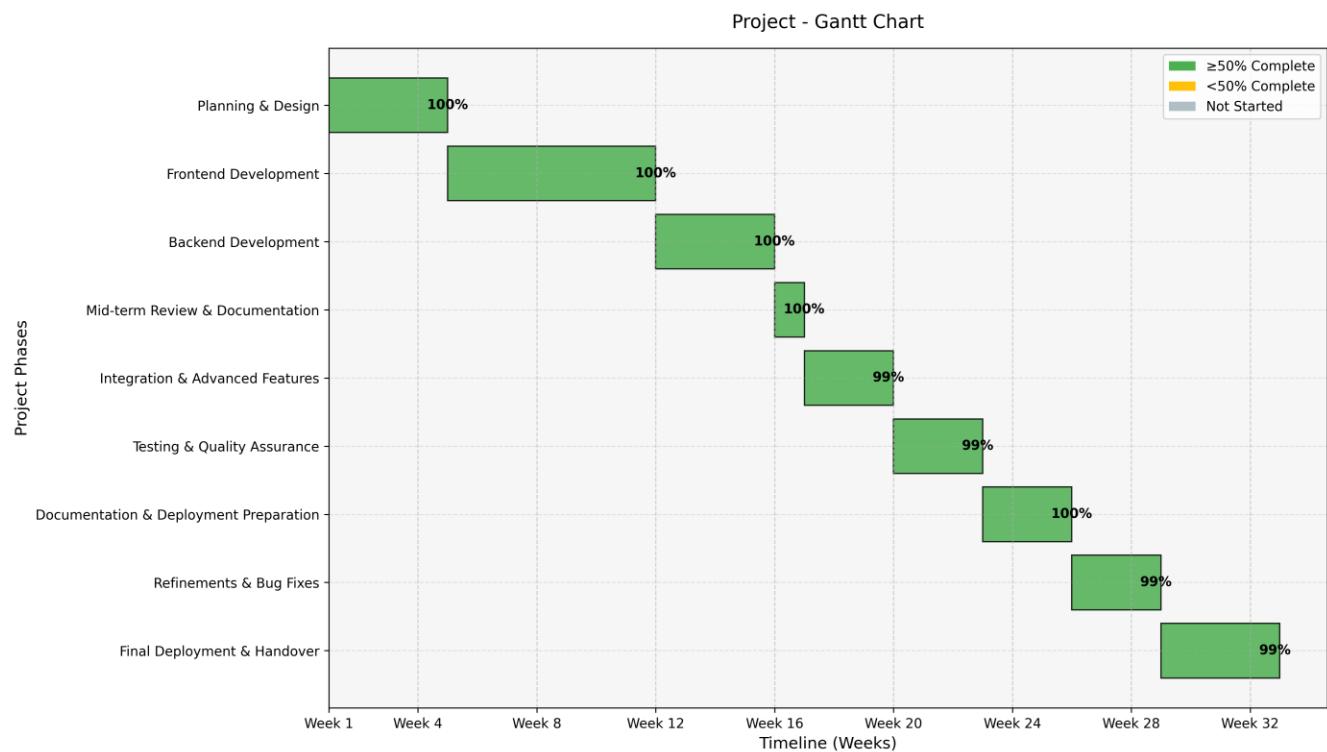
Module Name	Test Cases Run	Number of Defects Found	Number of Defects Corrected	Number of Defects Still to be Corrected
User Authentication & Registration Module	TC-1, TC-10	3	3	0
Profile Management Module	TC-2	2	2	0
Job Posting & Management Module	TC-3	1	1	0
Job Search & Application Module	TC-4	2	2	0
Real-Time Messaging Module	TC-5	4	3	0
Rating & Review System Module	TC-6	1	1	0
Availability Management Module	TC-7	0	0	0
Payment Processing Module	TC-8	3	2	1
Live Location Sharing Module	TC-9	5	4	2
Notification System Module	(Integrated with TC-3, TC-4, TC-5)	2	2	0
Complete System	10 Test Cases	23	20	3

7. Revised Project Plan

Table 7.1: Project Completion Status

Module Name	Status (Complete, Partially Implemented, Not Implemented)
User Authentication & Registration Module	Complete
Profile Management Module	Complete
User Role Management Module	Complete
Job Posting & Management Module	Complete
Job Search & Discovery Module	Complete
Job Application Module	Complete
Real-Time Messaging Module	Complete
Notification System Module	Complete
Rating & Review System Module	Complete
Availability Management Module	Complete
Live Location Sharing Module	Partially Implemented
Network Manager Module	Complete
Admin Dashboard Module	Complete
Job History & Portfolio Module	Complete
Offline Mode & Data Caching	Complete

Table 7.2: Project Gantt chart



8. References

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Appendix A: Glossary

Decentralized System	A system architecture where control and data are distributed across multiple nodes, allowing direct interaction between users without intermediaries.
Laborer/Worker	A skilled professional (e.g., electrician, plumber, carpenter) registered on the ProLabour platform to offer services.
Network Manager	A dedicated component of the ProLabour platform that facilitates peer-to-peer connections and manages direct communication between users.
OTP	One-Time Password, a temporary code sent to a user's phone for authentication during registration or login.
Pay-per-job	A payment model where laborers are compensated based on individual tasks completed rather than a fixed salary.
Portfolio	A digital collection of a laborer's work, including images, descriptions, and past job details, displayed on their profile.
Rating and Review System	A feature allowing customers and laborers to provide feedback (star ratings and written reviews) after job completion to build trust.
Real-time Notifications	Instant alerts sent to users via push notifications for job updates, messages, or application statuses.
UI/UX	User Interface/User Experience, referring to the design and interaction of the mobile application to ensure usability and satisfaction.
JWT	JSON Web Token, a standard used for secure session management and authentication in the ProLabour platform.
HTTPS/SSL	Hypertext Transfer Protocol Secure/Secure Sockets Layer, used to encrypt communications between the app and servers.
Node.js	A JavaScript runtime environment used for backend development of the ProLabour platform.
MongoDB	A noSQL Database
Google Maps API	An application programming interface used for geolocation services, such as proximity-based job matching.
HCI	Human-Computer Interaction – principles for designing user-friendly interfaces.
Flutter	A UI toolkit for building mobile apps across platforms.

Appendix B: IV & V Report

(Independent verification & validation)

IV & V Resource

Name

Signature

S#	Defect Description	Origin Stage	Status	Fix Time	
				Hours	Minutes
1					
2					
3					
...					

Table 1: List of non-trivial defects

This document has been adapted from the following:

- Previous project templates at UCP
- High-level Technical Design, Centers for Medicare & Medicaid Services. (www.cms.gov)