



# HBL Cards

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The Most Rewarding Experience

## Serena Hotels – PB Training



SERENA HOTELS  
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# Serena Hotels – Offer

HBL Cards	Discount	Details
HBL Platinum Credit & World Debit Cards	20%	<ul style="list-style-type: none"><li>• Food and Beverages All Restaurants and Takeaway</li></ul>
HBL Gold Credit & Gold, Titanium Debit Cards	15%	<ul style="list-style-type: none"><li>• Maisha all services, including retail and membership</li></ul>
HBL Green Credit & Classic Debit Cards	10%	



# Serena Hotels – Terms & Conditions

- Launching on the 15<sup>th</sup> of December 2019
- Maximum discount capping shall be applicable as follows for restaurants:
  - Platinum / World Debit Cards: PKR 7,000
  - Gold / Titanium Cards: PKR 5,250
  - Green / Classic Cards: PKR 3,500
- No maximum discount capping is applicable for Maisha Spa including retail and membership
- The discount is not applicable on Room Service and Serena Business Complex
- Guests staying at Serena Hotels may avail the discount at the restaurant at the time of dine-in only. The discount will not be applicable on their total restaurant bill at the time of checkout.
- Sales Tax will be charged on full value of the item.
- Discounts are applicable on all Restaurants at Serena Hotels nationwide and at Maisha Spa in Islamabad only



# Serena Hotels – Terms & Conditions

- Discounts are not applicable on Room Service and Serena Business Complex
- Discounts are not valid in conjunction with other deals, special promotions, discount programmes or vouchers defined by HBL or Serena Hotels
- HBL reserves the right to terminate or withdraw or change the criteria of any discount offering without providing prior notice or reason
- HBL Cardholders are entitled to discounts in respect to payments made through their HBL Cards. This is not applicable in respect to cash transactions
- HBL will not be responsible for any complaint or liability whatsoever that arises with respect to services availed at Serena Hotels



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# Serena Hotels – Locations

1. Islamabad Serena Hotel
2. Faisalabad Serena Hotel
3. Quetta Serena Hotel
4. Gilgit Serena Hotel
5. Swat Serena Hotel
6. Hunza Serena Inn
7. Shigar Fort Residence
8. Khaplu Palace Residence

# HBL

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## Dining is rewarding!

With HBL Cards and Serena Hotels



### HBL Cards

The Most Rewarding Experience

111-111-425 | [www.hbl.com](http://www.hbl.com) | HBL Mobile

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HBL now offers all credit and debit cardholders up to 20% off on all restaurants at Serena Hotels. Whether meeting friends for coffee, grabbing a delicious lunch or treating yourself to fine dining, enjoy the best of Serena's cuisine and treat yourself to savings on HBL Cards.

#### HBL Cards and Discounts

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#### Locations

1. Islamabad Serena Hotel
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5. Swat Serena Hotel
6. Hunza Serena Inn
7. Serena Shigar Fort
8. Serena Khaplu Palace

For further information, please visit  
[www.hbl.com/hblcarddiscounts](http://www.hbl.com/hblcarddiscounts)

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For further information, please contact  
HBL PhoneBanking at **111-111-425**  
or visit [www.hbl.com](http://www.hbl.com)

[HBL CreditCard](#)



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# Thank You