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**Questionnaire**

1. What is the scope boundary of this organization?
2. What kind of inspection is being made?
3. What are the key posts of this organization?
4. What are the rules and regulations for inspection?
5. How do you handle unfamiliar behavior from client?
6. How do you make ensure that inspection done is perfect or not?
7. What sort of facilities does your client receive?
8. Who is the key responsible for inspection?
9. After how much time do you give report to your client?
10. What measures are taken for risk management?
11. Does inspection procedure is done in your work place laboratory?
12. What is the procedure of client support?
13. Do you give e-certificate or hard copy of certificate?
14. What is the procedure of cancellation of inspection request?
15. What are the deadlines for this project?