Muhammad Uzair Saif

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SUMMARY

Having recently graduated with a Master in Digital Business and Management with six years of experience in object-oriented programming, cloud-based services engineering, and SQL, I am seeking associate software engineering roles. **I have the right to work in the UK.**

EDUCATION

MSc Digital Business and Management, Merit| University of East Anglia | UK | Sep 2023 – Sep 2024
- Modules: Digital Transformation, Marketing and Supply Chain Management
- Dissertation: Impact of Emerging Digital Technologies on Employee Outcomes (**Distinction**)

Master of Software Engineering | Bahria University | Sep 2019 – Aug 2021
- Modules: Advanced computer science concepts, algorithms, data structures, advanced software engineering principles, AI based elective courses

Bachelor of Software Engineering | Bahria University | Sep 2013 – Aug 2017
- Final Year Project: Human tracking system (Android app and web-based portal)

WORK EXPERIENCE

Technical Consultant | Tectonic Pvt. Limited | Jan 2022 – Nov 2024 | Karachi, Pakistan
- Implemented Salesforce SalesCloud, Service Cloud and Data Cloud, increasing productivity by **35%**
- Engineered MuleSoft integrations, reducing transaction latency by **40%**
- Conducted technology evaluations and enhanced data workflows, increasing satisfaction by **25%**

Senior Software Engineer | Techlogix Pvt. Limited | Jan 2021 – Dec 2021 | Karachi, Pakistan
- Developed service-oriented architecture using IBM Integration Bus, boosting transaction efficiency by **45%**
- Identified and resolved critical issues, improving system uptime by **30%**
- Led disaster recovery simulations, ensuring full compliance with standards

Software Engineer | Wemsol Pvt. Limited (KEENU) | Apr 2018 – Jan 2021 | Karachi, Pakistan
- Integrated 10+ payment providers into the NetConnect gateway, increasing payment volume by **50%**
- Built secure web services using .NET and C# with RSA encryption for data protection
- Delivered full SDLC contributions for high-impact projects

EXTRACURRICULAR ACTIVITIES

- Mentor: Guided junior developers, increasing team efficiency by **20%**
- Buddy Programme: Assisted new students at UEA, improving their orientation experience

LANGUAGES, SKILLS AND CERTIFICATES

Languages: English (Professional), Urdu (Native)

Skills:

- **Object-Oriented Programming:** Java, C#
- **Front-End Technologies:** JavaScript, HTML, CSS
- **Databases:** SQL, MySQL, Oracle
- **Integration Tools:** MuleSoft, IBM Integration Bus

Certifications:

Salesforce Certified Platform Developer 1 (Salesforce, 2024)

Salesforce Certified Administrator (Salesforce, 2022)

Salesforce Certified AI Specialist (Salesforce, 2024)

Salesforce Certified MuleSoft Developer 1 (Salesforce, 2022)