



Prime Minister's Performance Delivery Unit (PMDU)

Pakistan Citizen's Portal (PCP)



Private Schools Regulatory Authority Khyber Pakhtunkhwa
KP061219-5834243

Print Date: 15/05/2020

A. Complaint Details

DATE OF COMPLAINT	06/12/2019	CURRENT STATUS	In Progress (since 11 Days, 5 months, 0 years)
COMPLAINT CATEGORY/ LEVEL 1:	Education	COMPLAINT SUB-CATEGORY/ LEVEL 2:	Private Schools (Teachers Wages)
LOCATION OF COMPLAINT:	Peshawar (Khyber Pakhtunkhwa, Pakistan)	COMPLAINT ADDRESS:	educators ring road campus school principal contact:03349213629 0912654444
GPS ADDRESS:	Hidden by citizen	CITIZEN PROFILE	Hidden by Citizen

Contents

اسلام علیکم میں نے ایجوکیٹر رینگ روڈ کیمپس میں جاب کیا ہے اس سے میرا گرمی کی چٹھیوں کے تنہا دینے پر بات ہوئی تھی اب وہ مجھے تنہا نہیں دیتے۔ بلکہ انہوں نے مجھے نوکری سے نکال دیا۔

B. Complaint Processing History

#	DATED	FROM	TO	STATUS	REMARKS
1	14/05/2020	Prime Minister of Pakistan	Private Schools Regulatory Authority (KP PSRA)	In-progress	Dear Officer, The instant complaint was resolved with status of relief granted by your office. However, the citizen has conveyed dissatisfaction over the status and recorded negative feedback in favour of your organization. This has created an anomalous situation, which needs to be review at a higher level. The instant complaint is hereby re-opened for examination at your level and be resolved on merit. It is further to mention that resolution timelines for the instant complaint will range from 5-10 days. Since the instant complaint has been re-opened from P.M's tagline therefore it shall be reviewed at a higher level with proper disposal as per merit, please.
2	10/01/2020	Private Schools Regulatory Authority (KP PSRA)	Citizen	Resolved (RG) 📢	Dear Citizen, your issue has already been settled in the Complaints Committee Meeting and school has been directed to pay. Thanks for highlighting the issue on Citizen's Portal.
3	09/01/2020	Citizen	Private Schools Regulatory Authority (KP PSRA)	In-progress	My name is najeeb ullah.i joined the educators from 1st February to 2september.

#	DATED	FROM	TO	STATUS	REMARKS
4	06/01/2020	Private Schools Regulatory Authority (KP PSRA)	Citizen	In-progress	What is your name. A salary related issue has been discussed in the Complaint Committee Meeting dated 31.12.2019. Kindly inform for how long you served there?
5	14/12/2019	Private Schools Regulatory Authority (KP PSRA)	Citizen	In-progress	Dear Citizen, the matter has been included in the Complaints Committee Meeting and tentative date for meeting is 19.12.2019, you will be called for the meeting.
6	10/12/2019	DO Education (M), Peshawar	Private Schools Regulatory Authority (KP PSRA)	In-progress	dear sir please look into the matter
7	10/12/2019	Deputy Commissioner Peshawar	DO Education (M), Peshawar	In-progress	Forwarded for necessary action, please.
8	06/12/2019	Initiated	Deputy Commissioner Peshawar	In-progress	Complaint has been assigned to Deputy Commissioner Peshawar