



# Prime Minister's Performance Delivery Unit (PMDU)

## Pakistan Citizen's Portal (PCP)



Private Schools Regulatory Authority Khyber Pakhtunkhwa  
**KP090320-7124978**

Print Date: 03/05/2020

### A. Complaint Details

<b>DATE OF COMPLAINT</b>	09/03/2020	<b>CURRENT STATUS</b>	In Progress (since 25 Days, 1 months, 0 years)
<b>COMPLAINT CATEGORY/ LEVEL 1:</b>	Education	<b>COMPLAINT SUB-CATEGORY/ LEVEL 2:</b>	Private Schools (Fee / Dues)
<b>LOCATION OF COMPLAINT:</b>	Peshawar (Khyber Pakhtunkhwa, Pakistan)	<b>COMPLAINT ADDRESS:</b>	Hayatabad Peshawar.
<b>GPS ADDRESS:</b>	Hidden by citizen	<b>CITIZEN PROFILE</b>	Hidden by Citizen

### Contents

Forward public schools management not return summer vacations transportation charges of two daughters FMO June 2019.I have submit application with PSRA notification but school management not agree with PSRA notification.

### B. Complaint Processing History

#	DATED	FROM	TO	STATUS	REMARKS
1	12/04/2020	Private Schools Regulatory Authority (KP PSRA)	Citizen	In-progress	Dear Citizen, further action in the matter shall be taken as soon as the lockdown is ended and offices are opened.
2	25/03/2020	Private Schools Regulatory Authority (KP PSRA)	Citizen	In-progress	Dear Citizen, presently, due to outbreak of Corona Virus, all the educational institutes, as well as, Govt offices (upto 75%) have been closed till 5th April, 2020. After that, action shall be taken in the matter, accordingly.
3	17/03/2020	Private Schools Regulatory Authority (KP PSRA)	Citizen	In-progress	Dear Citizen, kindly mention your name and contact number, so the dues may be recovered from the school concerned.
4	10/03/2020	Commissioner Peshawar	Private Schools Regulatory Authority (KP PSRA)	In-progress	Respected Sir, please look into the matter and redress the grievances of the complainant at your end.
5	09/03/2020	Initiated	Commissioner Peshawar	In-progress	Complaint has been assigned to Commissioner Peshawar