



Prime Minister's Performance Delivery Unit (PMDU)

Pakistan Citizen's Portal (PCP)

Private Schools Regulatory Authority Khyber Pakhtunkhwa

KP140320-7186505

Print Date: 03/05/2020



A. Complaint Details

DATE OF COMPLAINT	14/03/2020	CURRENT STATUS	In Progress (since 20 Days, 1 months, 0 years)
COMPLAINT CATEGORY/ LEVEL 1:	Education	COMPLAINT SUB-CATEGORY/ LEVEL 2:	Private Schools (Teachers Wages)
LOCATION OF COMPLAINT:	Peshawar (Khyber Pakhtunkhwa, Pakistan)	COMPLAINT ADDRESS:	Peshawar Children Academy phase(III) Hayat Abad near yousaf zai market Peshawar. Phone no# (03369215380)
GPS ADDRESS:	No Address found!	CITIZEN PROFILE	Provided by Citizen

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Respected Sir I Mr SAFI Ullah was oppointed as physics instructor at Peshawar Children Academy pH3 Hayat Abad Peshawar. I remained a few mins late for a few days due to some reason. Due to which I terminated without any prior notice or warning letter. Now my salary for three(3) months is pending against the school. It's therefore requested to you kindly take some legal and serious actions against such improper and poor treating owners of education promoting institutions for they can improve their manners with faculties. I shall be very thankful to you for this act of kindness. Contact no of the school=(03369215380)

B. Complaint Processing History

#	DATED	FROM	TO	STATUS	REMARKS
1	12/04/2020	Private Schools Regulatory Authority (KP PSRA)	Citizen	In-progress	Dear Citizen, further action in the matter shall be taken as soon as the lockdown is ended and offices are opened.
2	23/03/2020	Private Schools Regulatory Authority (KP PSRA)	Citizen	In-progress	Dear Citizen, presently, due to outbreak of Corona Virus, all the educational institutes, as well as, Govt offices (upto 75%) have been closed till 5th April, 2020. After that, action shall be taken in the matter, accordingly.
3	16/03/2020	Private Schools Regulatory Authority (KP PSRA)	Citizen	In-progress	Dear Citizen, the matter has been taken up with the institute concerned.
4	16/03/2020	Deputy Commissioner Peshawar	Private Schools Regulatory Authority (KP PSRA)	In-progress	Dear sir, complaint is foreword at your end for necessary action please.

#	DATED	FROM	TO	STATUS	REMARKS
5	14/03/2020	Initiated	Deputy Commissioner Peshawar	In- progress	Complaint has been assigned to Deputy Commissioner Peshawar