



Prime Minister's Performance Delivery Unit (PMDU)

Pakistan Citizen's Portal (PCP)

Private Schools Regulatory Authority Khyber Pakhtunkhwa

KP260320-7355655

Print Date: 03/05/2020



A. Complaint Details

DATE OF COMPLAINT	26/03/2020	CURRENT STATUS	In Progress (since 8 Days, 1 months, 0 years)
COMPLAINT CATEGORY/ LEVEL 1:	Education	COMPLAINT SUB-CATEGORY/ LEVEL 2:	Colleges (General Complaint)
LOCATION OF COMPLAINT:	Mansehra (Khyber Pakhtunkhwa, Pakistan)	COMPLAINT ADDRESS:	Proficient college near hazara University Dhodial Mansehra..
GPS ADDRESS:	Hidden by citizen	CITIZEN PROFILE	Hidden by Citizen

Contents

Assalam o alikum sir I am Abdul Basit Khan from mansehra Khyber pakhtunkhwa I am working as biology teacher in private college the proficient college hazara University mansehra but the said college cannot give my remaining salary 20,000 we are five staff members that salary remains 1. Muhammad Atif 2.muhammad asim 3.laraib ishaq 4.abdul Basit 5. Jalal The said college registers with kppsra but according to kppsra or govt all college give winter vacations salary to staff Bcz they take vocation fee from student but don't give salary to 5 staff member that is one lack with these they also cannot give salary of working days also so I request kindly give immediate action that 20,000 is remain each member total one lack they also take fee from students during vocation But cannot give salary to staff I humbly request sir kindly take immediate action plz I am waiting..

B. Complaint Processing History

#	DATED	FROM	TO	STATUS	REMARKS
1	12/04/2020	Private Schools Regulatory Authority (KP PSRA)	Citizen	In-progress	Dear Citizen, further action in the matter shall be taken as soon as lockdown is ended and offices are opened
2	27/03/2020	Citizen	Private Schools Regulatory Authority (KP PSRA)	In-progress	Respected Officer, Citizen has requested to drop this complaint, Please review and proceed accordingly.(Drop Reason: I am Willingly Dropping My Complaint)(Citizen Remarks: Due to holiday school are off that reason)
3	27/03/2020	Directorate of Higher Education	Private Schools Regulatory Authority (KP PSRA)	In-progress	This Complaint is pertinent to your good office. Kindly resolve at your end, please.

#	DATED	FROM	TO	STATUS	REMARKS
4	27/03/2020	Directorate of Higher Education	Secretary, Higher Education Archives & Library	In-progress	This Complaint is pertinent to your good office. Kindly resolve at your end, please.
5	26/03/2020	Initiated	Directorate of Higher Education	In-progress	Complaint has been assigned to Directorate of Higher Education