



# Prime Minister's Performance Delivery Unit (PMDU)

## Pakistan Citizen's Portal (PCP)

Private Schools Regulatory Authority Khyber Pakhtunkhwa

**KP071019-4985943**

Print Date: 25/04/2020



### A. Complaint Details

<b>DATE OF COMPLAINT</b>	07/10/2019	<b>CURRENT STATUS</b>	In Progress (since 21 Days, 6 months, 0 years)
<b>COMPLAINT CATEGORY/ LEVEL 1:</b>	Education	<b>COMPLAINT SUB-CATEGORY/ LEVEL 2:</b>	Private Schools (Fee / Dues)
<b>LOCATION OF COMPLAINT:</b>	Charsadda (Khyber Pakhtunkhwa, Pakistan)	<b>COMPLAINT ADDRESS:</b>	Maple leaf school Charsadda at mardan road charsadda.tehsil charsadda.
<b>GPS ADDRESS:</b>	Unnamed Road, Prang Majoke, Ch?rsadda, Charsadda, Khyber Pakhtunkhwa, Pakistan	<b>CITIZEN PROFILE</b>	Provided by Citizen

### Contents

Respected sir, My 4 children zuleha class 5 , Absar class4 ,mobin class1,arham Alam play group are reading at Maple leaf school system charsadda.kpk parents association challenged the vacation fee charged by private schools .high court stayed it and later on directed to receive the said fee in instalment i.e 25% every month.but the said school administration is punish in and torchring the said students and sakina Asif class 6th by expelling from classes and out side gate for hours which is inhuman and against the education norms. School is charging students for uniform and stationery and examination charges . which is illegal and prohibited by court and kpPSRA.

### B. Complaint Processing History

#	DATED	FROM	TO	STATUS	REMARKS
1	06/04/2020	DO Education (M), Charsadda	Private Schools Regulatory Authority (KP PSRA)	In-progress	Dear sir, no reply has yet been received from the said school as the worthy DEO visit the school and ask the principal concerned to submit your reply within stipulated time. You are requested to take necessary action under the rules against the said school please.
2	06/03/2020	Private Schools Regulatory Authority (KP PSRA)	DO Education (M), Charsadda	In-progress	Kindly depute someone to visit the institute concerned in connection with this complaint. Earlier the matter was taken up with the school, however, no response has been received from their end.
3	17/02/2020	Private Schools Regulatory Authority (KP PSRA)	Citizen	In-progress	In process

#	DATED	FROM	TO	STATUS	REMARKS
4	27/01/2020	Private Schools Regulatory Authority (KP PSRA)	Citizen	In-progress	In process
5	06/01/2020	Private Schools Regulatory Authority (KP PSRA)	Citizen	In-progress	Further action is being taken in the matter.
6	16/12/2019	Private Schools Regulatory Authority (KP PSRA)	Citizen	In-progress	Reply is still awaited from the institute concerned.
7	25/11/2019	Private Schools Regulatory Authority (KP PSRA)	Citizen	In-progress	Dear Citizen, explanation has been called from the school concerned.
8	21/11/2019	Private Schools Regulatory Authority (KP PSRA)	Citizen	In-progress	in process.
9	31/10/2019	Citizen	Private Schools Regulatory Authority (KP PSRA)	In-progress	Despite status quo granted by h.court Maple. Leaf school Charsadda charged and collected the fee during status quo period ie may and June..and charge, demended and collected the same at once against the court direction of collecting 25% dues of summer vacation.
10	31/10/2019	Private Schools Regulatory Authority (KP PSRA)	Citizen	In-progress	Dear Citizen, kindly attach the fee slips, so action can be taken in the matter.
11	08/10/2019	Deputy Commissioner Charsadda	Private Schools Regulatory Authority (KP PSRA)	In-progress	Please take strict action against the said school.
12	07/10/2019	Initiated	Deputy Commissioner Charsadda	In-progress	Complaint has been assigned to Deputy Commissioner Charsadda