



# Prime Minister's Performance Delivery Unit (PMDU)

## Pakistan Citizen's Portal (PCP)

Private Schools Regulatory Authority Khyber Pakhtunkhwa

**KP070220-6689161**

Print Date: 18/02/2020



### A. Complaint Details

<b>DATE OF COMPLAINT</b>	07/02/2020	<b>CURRENT STATUS</b>	In Progress (since 11 Days, 0 months, 0 years)
<b>COMPLAINT CATEGORY/ LEVEL 1:</b>	Education	<b>COMPLAINT SUB-CATEGORY/ LEVEL 2:</b>	Private Schools (Fee / Dues)
<b>LOCATION OF COMPLAINT:</b>	Nowshera (Khyber Pakhtunkhwa, Pakistan)	<b>COMPLAINT ADDRESS:</b>	The peace school and college hakimabad nowshera
<b>GPS ADDRESS:</b>	Hidden by citizen	<b>CITIZEN PROFILE</b>	Hidden by Citizen

### Contents

AOA sir! we have a major problem with the private schools particularly Peace school have very high fees which they charge have no control they charge it independently means they has no consultation with the government regarding fees and with this they charge the students with high fines which is a big problem for the parents of the students most of them can't afford it. Whenever an application for leave is sent to them they deny it and ask for more information for it that might be not possible for a person to provide at that time. please look into the matter. Thanks!

### B. Complaint Processing History

#	DATED	FROM	TO	STATUS	REMARKS
1	11/02/2020	Citizen	Private Schools Regulatory Authority (KP PSRA)	In-progress	Aoa sir the school have increased their fee more than 10 % annually and have added the tuition fee which has nothing to do with the tuitions after the school timings. the courses are thought to students within three months which I think a small mind cannot afford and after wards they starts the preparation classes in which they add some extra fees to the feeslips.
2	07/02/2020	Private Schools Regulatory Authority (KP PSRA)	Citizen	In-progress	Dear Citizen, presently schools can set their fee at their own. However, they can't increase their fee more than 10% annually, as per PSRA Act.
3	07/02/2020	Deputy Commissioner Nowshera	Private Schools Regulatory Authority (KP PSRA)	In-progress	For further appropriate action please
4	07/02/2020	Initiated	Deputy Commissioner Nowshera	In-progress	Complaint has been assigned to Deputy Commissioner Nowshera

