



Prime Minister's Performance Delivery Unit (PMDU)

Pakistan Citizen's Portal (PCP)

Private Schools Regulatory Authority Khyber Pakhtunkhwa

KP280420-7801062

Print Date: 11/05/2020



A. Complaint Details

DATE OF COMPLAINT	28/04/2020	CURRENT STATUS	In Progress (since 13 Days, 0 months, 0 years)
COMPLAINT CATEGORY/ LEVEL 1:	Education	COMPLAINT SUB-CATEGORY/ LEVEL 2:	Private Schools (Fee / Dues)
LOCATION OF COMPLAINT:	Kohat (Khyber Pakhtunkhwa, Pakistan)	COMPLAINT ADDRESS:	Village and post office usterzai payan district and tehsil kohat kpk, school wahdat public school
GPS ADDRESS:	Hidden by citizen	CITIZEN PROFILE	Hidden by Citizen

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I am complaining about school located in Kohat kpk village name usterzai payan school name 'wahdat public school' The school is open in small house I visit to school for my 4 years old son to admit in play group. The school management ask the classes will started from june but you can paid fees in advance from April. They asking me to paid fees for the month of april even my son not admitted. Please take action against these injustice. However due to covid19 government announced to paid 80 percent fees but the school ask for full fees for every class. Thanks and hope for the best response thanks

B. Complaint Processing History

#	DATED	FROM	TO	STATUS	REMARKS
1	10/05/2020	Citizen	Private Schools Regulatory Authority (KP PSRA)	In-progress	Respected Officer, Citizen has requested to drop this complaint, Please review and proceed accordingly.(Drop Reason: Matter Resolved Itself)(Citizen Remarks: Take too much time more then weeks pass complaint just forward to 1 person.)
2	04/05/2020	Secretary, Elementary & Secondary Education	Private Schools Regulatory Authority (KP PSRA)	In-progress	Dear sir, forwarded for necessary action and redressal of the grievance of the complainant with solid justification.
3	28/04/2020	Initiated	Secretary, Elementary & Secondary Education	In-progress	Complaint has been assigned to Secretary, Elementary & Secondary Education