

Prime Minister's Performance Delivery Unit (PMDU) Pakistan Citizen's Portal (PCP)



Private Schools Regulatory Authority Khyber Pakhtunkhwa KP090420-7552027

Print Date: 12/05/2020

A. Complaint Details

DATE OF COMPLAINT	09/04/2020	CURRENT STATUS	In Progress (since 3 Days, 1 months, 0 years)
COMPLAINT CATEGORY/ LEVEL 1:	Education	COMPLAINT SUB- CATEGORY/ LEVEL 2:	Private Schools (General Complaint)
LOCATION OF COMPLAINT:	Mardan (Khyber Pakhtunkhwa, Pakistan)	COMPLAINT ADDRESS:	Mardan
GPS ADDRESS:	Hidden by citizen	CITIZEN PROFILE	Hidden by Citizen

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Sari dunya par corona virus ka azab hay. log rozi riti ko tarasty hay. Koi apni rozgar k liye pareshan hay kisi ko rent deny ki figer hay or haramain educational system mardan waly parents ko sms bhei rahy hay k school 9 say 1 bji tk open hay may ki advance fee or admission jama karo. Govt say darhwast hay Allah ki hatir kuch to samjhao in private school mafia ko. Hum kya kare 2 date say hum gharo may bathay hy na rozgar kiya hay. Na dukan kola hay 1 month say or na ksi sy udhaar le sakty hay or na koi aj kay dino may koi ksi ko udhaar dita hay. Hum rizq k liye pareshan hay or in logo ko advanc fee or admission ki pari hay. Hum saray state ki zimadar officers say darhwast krty hay k allah ki liye hum pr reham kry or in mafia ko samjhain. Shukriya

B. Complaint Processing History

#	DATED	FROM	то	STATUS	REMARKS
1	03/05/2020	Citizen	Private Schools Regulatory Authority (KP PSRA)	In- progress	Haramain educational system mardan. Bagh iram mardan
2	03/05/2020	Private Schools Regulatory Authority (KP PSRA)	Citizen	In- progress	Dear Citizen, kindly mention the full name of the school, so further action can be taken in the matter.
3	14/04/2020	Private Schools Regulatory Authority (KP PSRA)	Citizen	In- progress	Dear Citizen, school can charge the fee for April
4	12/04/2020	Citizen	Private Schools Regulatory Authority (KP PSRA)	In- progress	Yee hain advance fees ka sms.
5	12/04/2020	Private Schools Regulatory Authority (KP PSRA)	Citizen	In- progress	Dear Citizen, this period has been declared as summer vacations and as per Peshawar High Court's decision schools can charge the vacations fee, but the same can't be collected in advance

#	DATED	FROM	то	STATUS	REMARKS
6	11/04/2020	Deputy Commissioner Mardan	Private Schools Regulatory Authority (KP PSRA)	In- progress	R/Sir, complaint pertained to your good office hence forwarded for further necessary actions, please.
7	09/04/2020	Initiated	Deputy Commissioner Mardan	In- progress	Complaint has been assigned to Deputy Commissioner Mardan