



# Prime Minister's Performance Delivery Unit (PMDU)



## Pakistan Citizen's Portal (PCP)

Private Schools Regulatory Authority Khyber Pakhtunkhwa

KP210520-8341380

Print Date: 10/06/2020

### A. Complaint Details

<b>DATE OF COMPLAINT</b>	21/05/2020	<b>CURRENT STATUS</b>	In Progress (since 20 Days, 0 months, 0 years)
<b>COMPLAINT CATEGORY/ LEVEL 1:</b>	Education	<b>COMPLAINT SUB-CATEGORY/ LEVEL 2:</b>	Private Schools (Teachers Wages)
<b>LOCATION OF COMPLAINT:</b>	Dera Ismail Khan (Khyber Pakhtunkhwa, Pakistan)	<b>COMPLAINT ADDRESS:</b>	Knowledge Home school and college grid road dera ismail khan
<b>GPS ADDRESS:</b>	Hidden by citizen	<b>CITIZEN PROFILE</b>	Hidden by Citizen

### Contents

Salam.. PM sahab corona virus k bais schools bnd hn per school k sir fees ly rhy hn r hamain deny k liy salary ni h march ki pay hamain mili h per april ki salary aj tk ni mili bht wait kia r aj 21 date h usually hmain 5-10 date tk mil jati h per sir hamain salary ni dy ry kindly kch kren meri shadi hony wali h r mjy bht zrurt h r ye mera haq h.. Ye principle ka num h 03327712971.. R ye vise madam ka num h 03339970810.. Sir tk hm female teacher ka contact ni h kch seniors ka h per ek koi num h js sy interview k time msg aty thy sir bulaty thy ye h wo num 03456358118

### B. Complaint Processing History

#	DATED	FROM	TO	STATUS	REMARKS
1	10/06/2020	Private Schools Regulatory Authority (KP PSRA)	Citizen	In-progress	Dear Citizen, Explanation has been called from the school concerned on their online mail account. As presently Provincial Govt has passed an ordinance "The Khyber Pakhtunkhwa Epidemic Control & Emergency Relief Ordinance", wherein schools have been directed to extend 20% concession wherein fee is more than 6,000. Similarly, 10% concession, wherein fee is less than 6,000. This relief will be provided for a period of three months (May, June & July). In this regard instructions have also been issued to all the private schools of Khyber Pakhtunkhwa for compliance. So consequently all the private schools are bound to pay salaries to their staff in time, in order to facilitate the general public.
2	10/06/2020	Private Schools Regulatory Authority (KP PSRA)	Citizen	In-progress	Dear Citizen, Explanation has been called from the school concerned on their online mail account. As presently Provincial Govt has passed an ordinance "The Khyber Pakhtunkhwa Epidemic Control & Emergency Relief Ordinance", wherein schools have been directed to extend 20% concession wherein fee is more than 6,000. Similarly, 10% concession, wherein fee is less than 6,000. This relief will be provided for a period of three months (May, June & July). In this regard instructions have also been issued to all the private schools of Khyber Pakhtunkhwa for compliance. So consequently all the private schools are bound to pay salaries to their staff in time, in order to facilitate the general public.

#	DATED	FROM	TO	STATUS	REMARKS
3	21/05/2020	Deputy Commissioner Dera Ismail Khan	Private Schools Regulatory Authority (KP PSRA)	In-progress	Forwarded to look into the matter for appropriate action as per rules / policy.
4	21/05/2020	Initiated	Deputy Commissioner Dera Ismail Khan	In-progress	Complaint has been assigned to Deputy Commissioner Dera Ismail Khan