



Prime Minister's Performance Delivery Unit (PMDU)

Pakistan Citizen's Portal (PCP)

Private Schools Regulatory Authority Khyber Pakhtunkhwa

KP110220-6739536

Print Date: 30/04/2020



A. Complaint Details

DATE OF COMPLAINT	11/02/2020	CURRENT STATUS	In Progress (since 19 Days, 2 months, 0 years)
COMPLAINT CATEGORY/ LEVEL 1:	Education	COMPLAINT SUB-CATEGORY/ LEVEL 2:	Private Schools (Teachers Wages)
LOCATION OF COMPLAINT:	Swat (Khyber Pakhtunkhwa, Pakistan)	COMPLAINT ADDRESS:	Iqra college kanju
GPS ADDRESS:	Mingaora, Pakistan,	CITIZEN PROFILE	Provided by Citizen

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AssalamoAlaikum sir My name is Tahir Muhammad khan I m biology lecturer in swat KPK I had a complaint submitted on feb-3 2020 about a private school principal under code #Kp030220-6634320 which has not been responded by that principal yet. Sir It is my humble request and humble reminder to send another notice against him so he will submit his report to and the mater will get cleared. Thank you so much sir Yours affectionately Tahir Mingaora Swat kpk

B. Complaint Processing History

#	DATED	FROM	TO	STATUS	REMARKS
1	09/04/2020	Private Schools Regulatory Authority (KP PSRA)	Citizen	In-progress	Dear Citizen, further action in the matter shall be taken as soon as the lockdown is ended and offices are opened.
2	21/03/2020	Private Schools Regulatory Authority (KP PSRA)	Citizen	In-progress	Dear Citizen, presently, due to outbreak of Corona Virus, all the educational institutes, as well as, Govt offices (upto 75%) have been closed till 5th April, 2020. After that, action shall be taken in the matter, accordingly.
3	06/03/2020	Private Schools Regulatory Authority (KP PSRA)	Citizen	In-progress	Dear Citizen, once again reminder has been issued to the institute concerned.
4	18/02/2020	Private Schools Regulatory Authority (KP PSRA)	Citizen	In-progress	Dear Citizen, the matter has been taken up with the institute concerned for explanation.

#	DATED	FROM	TO	STATUS	REMARKS
5	11/02/2020	Initiated	Private Schools Regulatory Authority (KP PSRA)	In- progress	Complaint has been assigned to Private Schools Regulatory Authority (KP PSRA)