



# Prime Minister's Performance Delivery Unit (PMDU)

## Pakistan Citizen's Portal (PCP)

Private Schools Regulatory Authority Khyber Pakhtunkhwa

**FC180420-7671729**

Print Date: 27/04/2020



### A. Complaint Details

<b>DATE OF COMPLAINT</b>	18/04/2020	<b>CURRENT STATUS</b>	In Progress (since 9 Days, 0 months, 0 years)
<b>COMPLAINT CATEGORY/ LEVEL 1:</b>	Education	<b>COMPLAINT SUB-CATEGORY/ LEVEL 2:</b>	Private Schools (General Complaint)
<b>LOCATION OF COMPLAINT:</b>	Peshawar (Khyber Pakhtunkhwa, Australia)	<b>COMPLAINT ADDRESS:</b>	Hayatabad, Peshawar
<b>GPS ADDRESS:</b>	Kacheri Chowk Bus Stop, Bank Rd, Bicket Gunj Mardan, Khyber Pakhtunkhwa 23200, Pakistan	<b>CITIZEN PROFILE</b>	Provided by Citizen

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There are absolutely no air conditioning facilities in any class in the City School branch where my kids study and I am sure same must be the case in almost every school in this province. Current months are considered as Summer Vacations and it is expected to open schools after 31 May, 2020 so we are paying full schools fees during these days. Is there any regulation being drafted to ask private schools to provide air conditioning facility in every class during the very hot summer when kids will have to attend school in June, July and August? How will schools agree to any such requirement from the KP PSRA? Is there any consideration from KP PSRA in this regard?

### B. Complaint Processing History

#	DATED	FROM	TO	STATUS	REMARKS
1	20/04/2020	Deputy Commissioner Peshawar	Private Schools Regulatory Authority (KP PSRA)	In-progress	Dear Sir, the complain is forwarded for necessary actions, at your end, please.
2	18/04/2020	Initiated	Deputy Commissioner Peshawar	In-progress	Complaint has been assigned to Deputy Commissioner Peshawar