



Prime Minister's Performance Delivery Unit (PMDU)

Pakistan Citizen's Portal (PCP)

Private Schools Regulatory Authority Khyber Pakhtunkhwa

KP140420-7610156

Print Date: 26/04/2020



A. Complaint Details

| | | | |
|-------------------------------------|---------------------------------------|---|---|
| DATE OF COMPLAINT | 14/04/2020 | CURRENT STATUS | In Progress (since 12 Days, 0 months, 0 years) |
| COMPLAINT CATEGORY/ LEVEL 1: | Education | COMPLAINT SUB-CATEGORY/ LEVEL 2: | Colleges (Administrative Issues) |
| LOCATION OF COMPLAINT: | Mardan (Khyber Pakhtunkhwa, Pakistan) | COMPLAINT ADDRESS: | The Peace Groups of Schools and Colleges Mardan |
| GPS ADDRESS: | Hidden by citizen | CITIZEN PROFILE | Hidden by Citizen |

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Being a top institution in KP, owner earning in millions but poor teacher salary not paid in lockdown. We been captured in home everything has been closed, I have no pocket money family demanding for stuff amd college never pay us on time, it 15 april but I can't see amy hope for the salary.

B. Complaint Processing History

| # | DATED | FROM | TO | STATUS | REMARKS |
|---|------------|---------------------------------|--|-------------|---|
| 1 | 26/04/2020 | Citizen | Private Schools Regulatory Authority (KP PSRA) | In-progress | Respected Officer, Citizen has requested to drop this complaint, Please review and proceed accordingly.(Drop Reason: Matter Resolved Itself)(Citizen Remarks: Can't see any hope here, being tired to wait, i needed money but now i borrowed from someone, thank you, and its my last complaint here,) |
| 2 | 17/04/2020 | Directorate of Higher Education | Private Schools Regulatory Authority (KP PSRA) | In-progress | This Complaint is pertinent to your good office. Kindly resolve at your end, please. |
| 3 | 14/04/2020 | Initiated | Directorate of Higher Education | In-progress | Complaint has been assigned to Directorate of Higher Education |