



Prime Minister's Performance Delivery Unit (PMDU)



Pakistan Citizen's Portal (PCP)

Private Schools Regulatory Authority Khyber Pakhtunkhwa
KP160520-8237165

Print Date: 10/06/2020

A. Complaint Details

DATE OF COMPLAINT	16/05/2020	CURRENT STATUS	In Progress (since 25 Days, 0 months, 0 years)
COMPLAINT CATEGORY/ LEVEL 1:	Education	COMPLAINT SUB-CATEGORY/ LEVEL 2:	Private Schools (Fee / Dues)
LOCATION OF COMPLAINT:	Swabi (Khyber Pakhtunkhwa, Pakistan)	COMPLAINT ADDRESS:	Islamia school maneri payan district swabi
GPS ADDRESS:	Hidden by citizen	CITIZEN PROFILE	Hidden by Citizen

Contents

Islamia english medium school maneri payan district collect fee from student and does not pay salary to teacher kindly solve the problem

B. Complaint Processing History

#	DATED	FROM	TO	STATUS	REMARKS
1	10/06/2020	Private Schools Regulatory Authority (KP PSRA)	Citizen	In-progress	Dear Citizen, Explanation has been called from the school concerned on their online mail account. As presently Provincial Govt has passed an ordinance "The Khyber Pakhtunkhwa Epidemic Control & Emergency Relief Ordinance", wherein schools have been directed to extend 20% concession wherein fee is more than 6,000. Similarly, 10% concession, wherein fee is less than 6,000. This relief will be provided for a period of three months (May, June & July). In this regard instructions have also been issued to all the private schools of Khyber Pakhtunkhwa for compliance. So consequently all the private schools are bound to pay salaries to their staff in time, in order to facilitate the general public.
2	19/05/2020	Deputy Commissioner Swabi	Private Schools Regulatory Authority (KP PSRA)	In-progress	Respected Officer, the complaint is forwarded for necessary redressal please.
3	16/05/2020	Initiated	Deputy Commissioner Swabi	In-progress	Complaint has been assigned to Deputy Commissioner Swabi