

## Prime Minister's Performance Delivery Unit (PMDU) Pakistan Citizen's Portal (PCP)



Private Schools Regulatory Authority Khyber Pakhtunkhwa **KP200420-7689397** 

Print Date: 02/05/2020

## A. Complaint Details

DATE OF COMPLAINT	20/04/2020	CURRENT STATUS	In Progress (since 12 Days, 0 months, 0 years)
COMPLAINT CATEGORY/ LEVEL 1:	Education	COMPLAINT SUB- CATEGORY/ LEVEL 2:	Private Schools (Teachers Wages)
LOCATION OF COMPLAINT:	Mansehra (Khyber Pakhtunkhwa, Pakistan)	COMPLAINT ADDRESS:	The global wisdom school and college, Pakhwal Chowk, Mansehra.
GPS ADDRESS:	Ogi Rd, Mansehra, Khyber Pakhtunkhwa, Pakistan	CITIZEN PROFILE	Provided by Citizen

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Respected Sir/Madam I started teaching at the global wisdom school and college mansehra as a senior lecturer in biology from november 2019 and 12000 rupees pay was decided out of which 500 rupee security which was deducted every month and promised to be given at the end of session. At the end of session in February 2020 i decided to quit and I left the institute with prior notice and the pay of last month i.e February was promised to be given along with security clearance making total 13500 rupees to be given on 10th of march after that i called and visited the institute around the given date but again i was promised two or three days later. After that i called the institute several times but no one attended my call and as there is lockdown i can't visit the institute. It is pathetic and i am not having any response from the institute. There are atleast two other teachers affected in this way. Due to lockdown we are severely suffering kindly look into this matter as soon as possible.

## **B.** Complaint Processing History

#	DATED	FROM	то	STATUS	REMARKS
1	20/04/2020	Deputy Commissioner Mansehra	Private Schools Regulatory Authority (KP PSRA)	In- progress	Forwarded for necessary action please.
2	20/04/2020	Initiated	Deputy Commissioner Mansehra	In- progress	Complaint has been assigned to Deputy Commissioner Mansehra