



Prime Minister's Performance Delivery Unit (PMDU)

Pakistan Citizen's Portal (PCP)



Private Schools Regulatory Authority Khyber Pakhtunkhwa
KP050520-7955743

Print Date: 12/05/2020

A. Complaint Details

DATE OF COMPLAINT	05/05/2020	CURRENT STATUS	In Progress (since 7 Days, 0 months, 0 years)
COMPLAINT CATEGORY/ LEVEL 1:	Education	COMPLAINT SUB-CATEGORY/ LEVEL 2:	Private Schools (Teachers Wages)
LOCATION OF COMPLAINT:	Peshawar (Khyber Pakhtunkhwa, Pakistan)	COMPLAINT ADDRESS:	JKD school old Bara road Town Peshawar
GPS ADDRESS:	Hidden by citizen	CITIZEN PROFILE	Hidden by Citizen

Contents

It is requested that private school teachers are not being provided vacations' salary as the parents are reluctant to pay fees. PSRA collects enormous amount of money in different forms from private schools. They should provide teachers with vacation salaries just as any other government servant is. It is unjust as these teachers are resourceless in these days when there is no other opportunity. Kindly take swift action. Thank you.

B. Complaint Processing History

#	DATED	FROM	TO	STATUS	REMARKS
1	06/05/2020	Citizen	Private Schools Regulatory Authority (KP PSRA)	In-progress	It's name Oxford school & college was registered in PASRA. Now it's name is JKD school kindly check Oxford school & college
2	06/05/2020	Private Schools Regulatory Authority (KP PSRA)	Citizen	In-progress	Dear Citizen, JKD school is not being reflected on the online portal of PSRA. What is the level of school? Whether it is registered or not?
3	06/05/2020	Citizen	Private Schools Regulatory Authority (KP PSRA)	In-progress	School name: JKD school Owner name: Sir Jahanzeb Khan Dhakki Contact number: 03339118850 Facebook link: https://www.facebook.com/JKDSchoolOfficial/

#	DATED	FROM	TO	STATUS	REMARKS
4	06/05/2020	Private Schools Regulatory Authority (KP PSRA)	Citizen	In-progress	Kindly school ka poora nam mention karen or contact number b provide karen, taa k action liya ja sky.
5	06/05/2020	Citizen	Private Schools Regulatory Authority (KP PSRA)	In-progress	اسلام و علیکم میں جے کے ڈی سکول میں ٹیچر ہوں انہوں نے طلباء سے فیس لیے ہیں لیکن ہمیں تنخواہیں نہیں دے رہیں مہربانی کر کے ان سے بات کی جائے کہ ہر وقت تنخواہیں دے دی جائے۔
6	06/05/2020	Private Schools Regulatory Authority (KP PSRA)	Citizen	In-progress	Dear Citizen, the period upto 31.05.2020 has been declared as Summer Vacations. As per PSRA Regulations & Peshawar High Court's judgment schools can charge fee during vacations. Furthermore, they are bound to pay the salaries. If your school is not paying, then kindly provide school's details (schools full name & contact number), so further action can be taken in the matter.
7	06/05/2020	Deputy Commissioner Peshawar	Private Schools Regulatory Authority (KP PSRA)	In-progress	Dear Sir, The complaint is forwarded for the necessary actions at your ends, Regards.
8	05/05/2020	Initiated	Deputy Commissioner Peshawar	In-progress	Complaint has been assigned to Deputy Commissioner Peshawar