



Prime Minister's Performance Delivery Unit (PMDU)

Pakistan Citizen's Portal (PCP)



Private Schools Regulatory Authority Khyber Pakhtunkhwa
KP300320-7422323

Print Date: 03/05/2020

A. Complaint Details

DATE OF COMPLAINT	30/03/2020	CURRENT STATUS	In Progress (since 4 Days, 1 months, 0 years)
COMPLAINT CATEGORY/ LEVEL 1:	Education	COMPLAINT SUB-CATEGORY/ LEVEL 2:	Private Schools (Fee / Dues)
LOCATION OF COMPLAINT:	Abbottabad (Khyber Pakhtunkhwa, Pakistan)	COMPLAINT ADDRESS:	House.no 265/2 near qulli khan house upper malikpura abbotabad
GPS ADDRESS:	Upper Malik Pura Road, Malikpura, Abbottabad, Khyber Pakhtunkhwa, Pakistan	CITIZEN PROFILE	Provided by Citizen

Contents

Annual increase in fee is 5% whereas private schools have increased 30%...my kids study in al imtiaz academy...we had put up our reservation with school head but he rudely said "ap apny bchy nikal lain"....more over nobody is able to pay fee in corona pandemic circumstances....kindly take action... ..

B. Complaint Processing History

#	DATED	FROM	TO	STATUS	REMARKS
1	12/04/2020	Private Schools Regulatory Authority (KP PSRA)	Citizen	In-progress	Dear Citizen further action in the matter shall be taken as soon as lockdown is ended
2	30/03/2020	Commissioner Hazara	Private Schools Regulatory Authority (KP PSRA)	In-progress	Sir, submitted for kind perusal and further course of action, please.
3	30/03/2020	Initiated	Commissioner Hazara	In-progress	Complaint has been assigned to Commissioner Hazara