



Prime Minister's Performance Delivery Unit (PMDU)

Pakistan Citizen's Portal (PCP)

Private Schools Regulatory Authority Khyber Pakhtunkhwa

KP270420-7783107

Print Date: 28/04/2020



A. Complaint Details

DATE OF COMPLAINT	27/04/2020	CURRENT STATUS	In Progress (since 1 Days, 0 months, 0 years)
COMPLAINT CATEGORY/ LEVEL 1:	Education	COMPLAINT SUB-CATEGORY/ LEVEL 2:	Private Schools (General Complaint)
LOCATION OF COMPLAINT:	Mansehra (Khyber Pakhtunkhwa, Pakistan)	COMPLAINT ADDRESS:	Kohsar Children's Accadmy, I But pull, Mansehra
GPS ADDRESS:	Hidden by citizen	CITIZEN PROFILE	Hidden by Citizen

Contents

I am a Government servant and my two children are studying in Kohsar Children's Accadmy. From 13tg April they are taking classes on whatsapp. Usually I teach them after returning from office but now they have started a new thing.... I making attendance at the start and in the end of lectures. How can I make them present from my office? They are making the parents life difficult. On their own end, I they are unable to even install or develop learning management system because it cost them and at our end they are making things tough. I request is to stop these illegal online classes until PSRA KP hasn't (which is still sleeping or might have died) issue proper notification. And if they are keeping it, I there should b some SoPs for school also including stopping of online attendance as the lecture is avabile at any time.

B. Complaint Processing History

#	DATED	FROM	TO	STATUS	REMARKS
1	27/04/2020	Deputy Commissioner Mansehra	Private Schools Regulatory Authority (KP PSRA)	In-progress	Forwarded for necessary action please.
2	27/04/2020	Initiated	Deputy Commissioner Mansehra	In-progress	Complaint has been assigned to Deputy Commissioner Mansehra