



Prime Minister's Performance Delivery Unit (PMDU)

Pakistan Citizen's Portal (PCP)

Private Schools Regulatory Authority Khyber Pakhtunkhwa

KP220320-7310534

Print Date: 30/04/2020



A. Complaint Details

DATE OF COMPLAINT	22/03/2020	CURRENT STATUS	In Progress (since 9 Days, 1 months, 0 years)
COMPLAINT CATEGORY/ LEVEL 1:	Education	COMPLAINT SUB-CATEGORY/ LEVEL 2:	Private Schools (General Complaint)
LOCATION OF COMPLAINT:	Haripur (Khyber Pakhtunkhwa, Pakistan)	COMPLAINT ADDRESS:	Jinnah Jame School Awan Colony near Afaaq Hotel, Haripur
GPS ADDRESS:	Hidden by citizen	CITIZEN PROFILE	Hidden by Citizen

Contents

Salam My 2 kids are studing in class 4th & KG in Jinnah jame School Haripur. New classes 2020-21 session were planned to be started on 13-03-2020 but due to the recent outbreak of Corona virus in Pakistan the schools were closed by the govt w.e.f 14 March till 5 April. The school managment is now planning to start online classes for all classes (play group to FSc). The senior classes students can get benifit from these online classes but for the junior students it is useless. For online classes parents will have to pay extra wifi charges in addition to school fees & even some parents dont have whatsapp for online classes Besides this the school teahers continuously call on the Guardian's phone to buy book and copies from school offering home delivery saying that those students who will purchase books from school will get extra 25 marks in their result (which is nor fair) The rates of school bookshop are very high as compared to the open market. Kindly do the needful in this regard

B. Complaint Processing History

#	DATED	FROM	TO	STATUS	REMARKS
1	08/04/2020	DO Education (M), Haripur	Private Schools Regulatory Authority (KP PSRA)	In-progress	Complaint forwarded for your kind notice and further process please.
2	24/03/2020	AAC-I Haripur	DO Education (M), Haripur	In-progress	Dear officer, You are requested to look into the matter.
3	23/03/2020	Deputy Commissioner Haripur	AAC-I Haripur	In-progress	Please take immediate necessary action.
4	22/03/2020	Initiated	Deputy Commissioner Haripur	In-progress	Complaint has been assigned to Deputy Commissioner Haripur