



# Prime Minister's Performance Delivery Unit (PMDU)

## Pakistan Citizen's Portal (PCP)

Private Schools Regulatory Authority Khyber Pakhtunkhwa

**KP010120-6157706**

Print Date: 30/04/2020



### A. Complaint Details

|                                     |  |   |  |
|-------------------------------------|--|---|--|
| <b>DATE OF COMPLAINT</b>            | 01/01/2020   | <b>CURRENT STATUS</b>                   | In Progress (since 0 Days, 4 months, 0 years)  |
| <b>COMPLAINT CATEGORY/ LEVEL 1:</b> | Education  | <b>COMPLAINT SUB-CATEGORY/ LEVEL 2:</b> | Private Schools (Teachers Wages)   |
| <b>LOCATION OF COMPLAINT:</b>       | Malakand (Khyber Pakhtunkhwa, Pakistan)                            | <b>COMPLAINT ADDRESS:</b>               | Abbottabad international model school and college batkhela tehsil batkhela kp malakand |
| <b>GPS ADDRESS:</b>                 | Malakand Mardan Rd, Dargai, Malakand, Khyber Pakhtunkhwa, Pakistan | <b>CITIZEN PROFILE</b>                  | Provided by Citizen  |

### Contents

Dear sir i am m.phil scholar and teaching at private institution Sir muji Aims college ny Hira school sy nikal kr apny school my mulazimat 1 year agreement k sat dydi Abi mera tesra mahina ha k mainy bacho ko fsc ka course complete kr dia 30 deceber sy winter vacations hoe jbky mera classes be off hoe To employer ny agreement ki violation kr k apny paidy k lea muji without any reason college sy nikal dia ta k usko mere salary k paisy bach jay or muji berozgar kr dia Baray krm ap mehrabani kr k muji insaf delayea ta k kal or teachers k sat aisa na ho. Actual agreement employer k pass ha

### B. Complaint Processing History

| # | DATED      | FROM   | TO      | STATUS      | REMARKS  |
|---|------------|--|---------|-------------|--|
| 1 | 09/04/2020 | Private Schools Regulatory Authority (KP PSRA) | Citizen | In-progress | Dear Citizen, further action in the matter shall be taken as soon as the lockdown is ended and offices are opened.   |
| 2 | 21/03/2020 | Private Schools Regulatory Authority (KP PSRA) | Citizen | In-progress | Dear Citizen, presently, due to outbreak of Corona Virus, all the educational institutes, as well as, Govt offices (upto 75%) have been closed till 5th April, 2020. After that, action shall be taken in the matter, accordingly. |
| 3 | 01/03/2020 | Private Schools Regulatory Authority (KP PSRA) | Citizen | In-progress | In process.  |

| # | DATED      | FROM   | TO   | STATUS      | REMARKS   |
|---|------------|--|--|-------------|---|
| 4 | 09/02/2020 | Private Schools Regulatory Authority (KP PSRA) | Citizen  | In-progress | in process  |
| 5 | 19/01/2020 | Private Schools Regulatory Authority (KP PSRA) | Citizen  | In-progress | In process.   |
| 6 | 01/01/2020 | Citizen  | Private Schools Regulatory Authority (KP PSRA) | In-progress | I have been appointed as a lecturer in chemistry started my service on 7 oct after 3 months I have terminated verbally on sunday 29 Dec 2019 while my agreement for 1 year I am from tehsil dargai My contact detail is 03429700896 I have attached the agreement but the actual agreement which is signed by employer is present with employers I am responsible person of my family |
| 7 | 01/01/2020 | Private Schools Regulatory Authority (KP PSRA) | Citizen  | In-progress | Dear Citizen, kindly mention your appointment and termination date. Furthermore, kindly inform whether you have been terminated by verbal orders or in written?   |
| 8 | 01/01/2020 | Deputy Commissioner Malakand                   | Private Schools Regulatory Authority (KP PSRA) | In-progress | Please redress the grievances of the Citizen.   |
| 9 | 01/01/2020 | Initiated                                      | Deputy Commissioner Malakand                   | In-progress | Complaint has been assigned to Deputy Commissioner Malakand   |