



Prime Minister's Performance Delivery Unit (PMDU)

Pakistan Citizen's Portal (PCP)

Private Schools Regulatory Authority Khyber Pakhtunkhwa

KP150420-7633416

Print Date: 29/04/2020



A. Complaint Details

DATE OF COMPLAINT	15/04/2020	CURRENT STATUS	In Progress (since 14 Days, 0 months, 0 years)
COMPLAINT CATEGORY/ LEVEL 1:	Education	COMPLAINT SUB-CATEGORY/ LEVEL 2:	Private Schools (Fee / Dues)
LOCATION OF COMPLAINT:	Hangu (Khyber Pakhtunkhwa, Pakistan)	COMPLAINT ADDRESS:	Peshawar
GPS ADDRESS:	Kohat Road, Hangu, Khyber Pakhtunkhwa, Pakistan	CITIZEN PROFILE	Provided by Citizen

Contents

Private school are receiving conveyance charges from the parents which is illegal because students are not using conveyance in vacation. Please stop private school for receiving conveyance charges till the schools not open. Monthly fees must be charged but conveyance charges which is in thousands per student must be stopped.

B. Complaint Processing History

#	DATED	FROM	TO	STATUS	REMARKS
1	27/04/2020	Citizen	Private Schools Regulatory Authority (KP PSRA)	In-progress	Its gulberg campus and they charged for both months march and april... As i attached the fees slip copy for the month of april submitted by 08.04.2020 (date is pasted on the slip)
2	26/04/2020	Private Schools Regulatory Authority (KP PSRA)	Citizen	In-progress	Dear Citizen, kindly mention the campus name. Furthermore, kindly mention the month either March or April?
3	23/04/2020	Citizen	Private Schools Regulatory Authority (KP PSRA)	In-progress	Attachment is the fees slip of said school
4	19/04/2020	Private Schools Regulatory Authority (KP PSRA)	Citizen	In-progress	Dear Citizen, kindly mention the school name
5	18/04/2020	Secretary, Elementary & Secondary Education	Private Schools Regulatory Authority (KP PSRA)	In-progress	Dear sir, look into the matter and redress grievances of the complainant with solid justification.
6	15/04/2020	Initiated	Secretary, Elementary & Secondary Education	In-progress	Complaint has been assigned to Secretary, Elementary & Secondary Education

