



Prime Minister's Performance Delivery Unit (PMDU)

Pakistan Citizen's Portal (PCP)

Private Schools Regulatory Authority Khyber Pakhtunkhwa

KP080420-7533645

Print Date: 30/04/2020



A. Complaint Details

| | | | |
|-------------------------------------|--|---|---|
| DATE OF COMPLAINT | 08/04/2020 | CURRENT STATUS | In Progress (since 22 Days, 0 months, 0 years) |
| COMPLAINT CATEGORY/ LEVEL 1: | Education | COMPLAINT SUB-CATEGORY/ LEVEL 2: | Private Schools (Fee / Dues) |
| LOCATION OF COMPLAINT: | Charsadda (Khyber Pakhtunkhwa, Pakistan) | COMPLAINT ADDRESS: | Apple Group of school Pehlawan qala peshawar road barasta Shabqadar road nezd pehlawan qala chowk |
| GPS ADDRESS: | Hidden by citizen | CITIZEN PROFILE | Hidden by Citizen |

Contents

Application monthly fees increasing with home work extra charges collection Respectfully - Intihai ajizi k sath darhast karta ho kh Ak to corona lock down ki waja sa karobar sab kuch closed ha is k bawajod private schools na tuition fees ma 1500 ki jaga 1800 moqarar ki ha awr sath students ak din bi nahe gay ha to tuition fees Lyna ki bajay banana sarasar gareeb walidain k sath zulam ha is k elawa home work Extra summer pages jo 20 pages per mushtamil printout ki ha jin ki fees 250 Alag lyti ha Kya yi nainsafi nahe ha Jab bachy garo ma ha awr home work garo per walidain ki responsibility hoe class work corona lock down ki waja sa nahe hoti ha to tuition fees kis bat ki ya home work 250 extra fees kis bat ki hoe 20 page ki ziada sa ziada 50 ropy pine paper ki Banti ha awr yi log 250 ltya ha 1500 tuition fees gozeshta Sal ki bajay is Sal ma 1800 lyti ha jo 300 mazeeed ziada ki ha Is moqa per km az km lock down dino ma fees ki muafi ya half sa bi km Lyna zarori ha plz action lyna chahy

B. Complaint Processing History

| # | DATED | FROM | TO | STATUS | REMARKS |
|---|------------|------------------------|--|-------------|--|
| 1 | 08/04/2020 | Chief Commissioner RTS | Private Schools Regulatory Authority (KP PSRA) | In-progress | Respected Sir, Please redress the grievances of the citizen according to rules and policy. Best Regards. |
| 2 | 08/04/2020 | Initiated | Chief Commissioner RTS | In-progress | Complaint has been assigned to Chief Commissioner RTS |