



Prime Minister's Performance Delivery Unit (PMDU)

Pakistan Citizen's Portal (PCP)

Private Schools Regulatory Authority Khyber
Pakhtunkhwa

KP060120-6216045

Print Date: 21/05/2020



A. Complaint Details

DATE OF COMPLAINT	06/01/2020	CURRENT STATUS	In Progress (since 16 Days, 4 months, 0 years)
COMPLAINT CATEGORY/ LEVEL 1:	Education	COMPLAINT SUB-CATEGORY/ LEVEL 2:	Private Schools (Teachers Wages)
LOCATION OF COMPLAINT:	Malakand (Khyber Pakhtunkhwa, Pakistan)	COMPLAINT ADDRESS:	Abbottabad international model school and college batkhela malakand
GPS ADDRESS:	Malakand Mardan Rd, Dargai, Malakand, Khyber Pakhtunkhwa, Pakistan	CITIZEN PROFILE	Provided by Citizen

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Dear sir i have been oppointed as a lecturer in chemistry on 07 October 2019 at abbottabad international model school and college batkhela district malakand and we have done agreement of 1 year After 3rd month of my service on 29 December 2019 the director violate the agreement and he release me from my jobs without any reason and any notice while my agreement with them for 1 year, He terminated me for self interest because i have completed chemistry fsc course and till August (new session) there is no need for teachers To save the salary that is giving to me he remove me from job and violate the agreement and made me unemployed I have attached the agreement but the actual same agreement which is signed by both of the parties is present with employers

B. Complaint Processing History

#	DATED	FROM	TO	STATUS	REMARKS
1	30/04/2020	Private Schools Regulatory Authority (KP PSRA)	Citizen	In-progress	Dear Citizen, the matter has already been taken up with the concerned.
2	09/04/2020	Private Schools Regulatory Authority (KP PSRA)	Citizen	In-progress	Dear Citizen, further action in the matter shall be taken as soon as the lockdown is ended and offices are opened.
3	21/03/2020	Private Schools Regulatory Authority (KP PSRA)	Citizen	In-progress	Dear Citizen, presently, due to outbreak of Corona Virus, all the educational institutes, as well as, Govt offices (upto 75%) have been closed till 5th April, 2020. After that, action shall be taken in the matter, accordingly.

#	DATED	FROM	TO	STATUS	REMARKS
4	06/03/2020	Private Schools Regulatory Authority (KP PSRA)	Citizen	In-progress	Reminder has already been issued to the institute concerned and issue is being resolved.
5	05/03/2020	Citizen	Private Schools Regulatory Authority (KP PSRA)	In-progress	I have appointed in abbotabad international model school and college batkhela malakand in 7 October 2019 based on 1 year agreement signed by both of the party As i have complete 1 sessions by my third month students are free now to go home for exams preparation the employer violate the agreement and remove me from service without any reason at third month of my service in 30 December 2019
6	05/03/2020	Private Schools Regulatory Authority (KP PSRA)	Citizen	In-progress	once again reminder issued to the institute concerned.
7	17/02/2020	Private Schools Regulatory Authority (KP PSRA)	Citizen	In-progress	In process
8	27/01/2020	Private Schools Regulatory Authority (KP PSRA)	Citizen	In-progress	Reply is awaited from institute concerned
9	06/01/2020	Private Schools Regulatory Authority (KP PSRA)	Citizen	In-progress	Dear Citizen, the matter has been taken up with the institute concerned for explanation.
10	06/01/2020	Deputy Commissioner Malakand	Private Schools Regulatory Authority (KP PSRA)	In-progress	Please redress the grievances of the Citizen.
11	06/01/2020	Initiated	Deputy Commissioner Malakand	In-progress	Complaint has been assigned to Deputy Commissioner Malakand