



# Prime Minister's Performance Delivery Unit (PMDU)

## Pakistan Citizen's Portal (PCP)

Private Schools Regulatory Authority Khyber Pakhtunkhwa

**KP301219-6136149**

Print Date: 30/04/2020



### A. Complaint Details

|                                     |                                      |   |   |
|-------------------------------------|--------------------------------------|---|---|
| <b>DATE OF COMPLAINT</b>            | 30/12/2019                           | <b>CURRENT STATUS</b>                   | In Progress (since 2 Days, 4 months, 0 years) |
| <b>COMPLAINT CATEGORY/ LEVEL 1:</b> | Education                            | <b>COMPLAINT SUB-CATEGORY/ LEVEL 2:</b> | Private Schools (Teachers Wages)              |
| <b>LOCATION OF COMPLAINT:</b>       | Karak (Khyber Pakhtunkhwa, Pakistan) | <b>COMPLAINT ADDRESS:</b>               | Chack manzai karak kpk                        |
| <b>GPS ADDRESS:</b>                 | No Address found!                    | <b>CITIZEN PROFILE</b>                  | Provided by Citizen                           |

### Contents

Sir AOA I am M/S scholar from university of sargodha. Sir i offered two and half months duty services in the private school in the knowledge valley in chack manzai karak. Sir the owner of the institution now refuse me to pay my salaries of 40000. Sir i also put the case of greveniance to police department but police has not take any action. Sir i humbly requested to give me justices and pay my salary from the owner of school. I send all other information about the school which you needs. Thanks . Regards Anwar ullah M/S political science Contact no 03459806382

### B. Complaint Processing History

| # | DATED      | FROM   | TO   | STATUS      | REMARKS  |
|---|------------|--|--|-------------|--|
| 1 | 09/04/2020 | Private Schools Regulatory Authority (KP PSRA) | Citizen  | In-progress | Dear Citizen, further action in the matter shall be taken as soon as the lockdown is ended and offices are opened.   |
| 2 | 21/03/2020 | Private Schools Regulatory Authority (KP PSRA) | Citizen  | In-progress | Dear Citizen, presently, due to outbreak of Corona Virus, all the educational institutes, as well as, Govt offices (upto 75%) have been closed till 5th April, 2020. After that, action shall be taken in the matter, accordingly. |
| 3 | 10/03/2020 | Deputy Commissioner Karak                      | Private Schools Regulatory Authority (KP PSRA) | In-progress | Please look into the matter and redress the issue.   |
| 4 | 09/03/2020 | DO Education (F), Karak                        | Deputy Commissioner Karak                      | In-progress | Sir, The said complaint is related to Private Schools regulatory authority. Regards DEO Female Karak   |
| 5 | 05/03/2020 | DO Education (M), Karak                        | DO Education (F), Karak                        | In-progress | Related to DEO Female. Thank You   |

| #  | DATED      | FROM   | TO   | STATUS      | REMARKS  |
|----|------------|--|--|-------------|--|
| 6  | 05/03/2020 | Private Schools Regulatory Authority (KP PSRA) | DO Education (M), Karak                        | In-progress | The matter has been taken up with the institute concerned, but not response is received after lapse of reasonable time. Kindly depute someone to visit the school concerned and submit report, so further action can be taken in the matter. |
| 7  | 17/02/2020 | Private Schools Regulatory Authority (KP PSRA) | Citizen  | In-progress | In process   |
| 8  | 27/01/2020 | Private Schools Regulatory Authority (KP PSRA) | Citizen  | In-progress | Reply is awaited from the institute concerned  |
| 9  | 06/01/2020 | Private Schools Regulatory Authority (KP PSRA) | Citizen  | In-progress | Dear Citizen, the matter has been taken up with the institute concerned for explanation.   |
| 10 | 06/01/2020 | Deputy Commissioner Karak                      | Private Schools Regulatory Authority (KP PSRA) | In-progress | Please look into the matter and redress the issue of the complainant.  |
| 11 | 30/12/2019 | Initiated                                      | Deputy Commissioner Karak                      | In-progress | Complaint has been assigned to Deputy Commissioner Karak   |