



# Prime Minister's Performance Delivery Unit (PMDU)

## Pakistan Citizen's Portal (PCP)

Private Schools Regulatory Authority Khyber Pakhtunkhwa

**KP150420-7624251**

Print Date: 02/05/2020



### A. Complaint Details

<b>DATE OF COMPLAINT</b>	15/04/2020	<b>CURRENT STATUS</b>	In Progress (since 17 Days, 0 months, 0 years)
<b>COMPLAINT CATEGORY/ LEVEL 1:</b>	Education	<b>COMPLAINT SUB-CATEGORY/ LEVEL 2:</b>	Colleges (General Complaint)
<b>LOCATION OF COMPLAINT:</b>	Nowshera (Khyber Pakhtunkhwa, Pakistan)	<b>COMPLAINT ADDRESS:</b>	The Pioneer Group Of Colleges, Rahman road, Near Khyber Model College and Excise office, Nowshera Cantt, Kpk
<b>GPS ADDRESS:</b>	No Address found!	<b>CITIZEN PROFILE</b>	Provided by Citizen

### Contents

I am employee of The Pioneer Group Of Colleges Nowshera. We had a commitment at the time of recruitment that College will pay me the salaries of the vacations if I complete a session. Now after the completion of session. College administration not only terminated me but also not paying me the salaries of vacations.

### B. Complaint Processing History

#	DATED	FROM	TO	STATUS	REMARKS
1	21/04/2020	Higher Education Regulatory Authority	Private Schools Regulatory Authority (KP PSRA)	In-progress	Dear Sir, Please look into the matter. Kind regards.
2	20/04/2020	Secretary, Higher Education Archives & Library	Higher Education Regulatory Authority	In-progress	Forwarded for your kind consideration and further necessary action as per rules please.
3	15/04/2020	Secretary, Elementary & Secondary Education	Secretary, Higher Education Archives & Library	In-progress	Dear sir forwarded for further necessary action as colleges pertains to your good department.
4	15/04/2020	Initiated	Secretary, Elementary & Secondary Education	In-progress	Complaint has been assigned to Secretary, Elementary & Secondary Education