



Prime Minister's Performance Delivery Unit (PMDU)

Pakistan Citizen's Portal (PCP)

Private Schools Regulatory Authority Khyber Pakhtunkhwa

KP270320-7369392

Print Date: 30/04/2020



A. Complaint Details

DATE OF COMPLAINT	27/03/2020	CURRENT STATUS	In Progress (since 4 Days, 1 months, 0 years)
COMPLAINT CATEGORY/ LEVEL 1:	Human Rights	COMPLAINT SUB-CATEGORY/ LEVEL 2:	Right to Services (Secondary Education)
LOCATION OF COMPLAINT:	Nowshera (Khyber Pakhtunkhwa, Pakistan)	COMPLAINT ADDRESS:	Akbarpura
GPS ADDRESS:	Unnamed Road, Akbarpura, Nowshera, Khyber Pakhtunkhwa, Pakistan	CITIZEN PROFILE	Provided by Citizen

Contents

AS YOU KNOW ALREADY THAT OUR COUNTRY IS GOING UNDER THE DISASTER OF CRONA VIRUS ... UNDER THE GOVERNMENT ORDERS THE GOVT SERVANTS COLLECTS THEIR SALARIES ON 26/3/2020 BUT PRIVATE SCHOOL TEACHERS DID NOT RECIEVE THEIR SALARIESSO PLEASE SIR INFORM ALL PRIVATE INSTITUTION TO PAY ONLY THE SALARIES OF MARCH MONTH...THIS WILL BE YOUR MAJOSITY BECAUSE PRIVATE TEACHERS ARE ALSO HUMAN AND DEPENDS ON SOURCES

B. Complaint Processing History

#	DATED	FROM	TO	STATUS	REMARKS
1	15/04/2020	Citizen	Private Schools Regulatory Authority (KP PSRA)	In-progress	Still not received salary of MARCH ???????????? Please give me your contact number or call me so I will inform you all the situation this is my contact please keep it secret 03109862638
2	13/04/2020	Private Schools Regulatory Authority (KP PSRA)	Citizen	In-progress	Dear Citizen, action is being taken in the matter
3	13/04/2020	Citizen	Private Schools Regulatory Authority (KP PSRA)	In-progress	Saeed Public School Akbarpura Tehsile pabbi District Nowshera

#	DATED	FROM	TO	STATUS	REMARKS
4	12/04/2020	Private Schools Regulatory Authority (KP PSRA)	Citizen	In-progress	Kindly school ka naam mention Kar lain
5	12/04/2020	Citizen	Private Schools Regulatory Authority (KP PSRA)	In-progress	سر میں نے یہ کمپلینٹ 27/3/2020 کو کی تھی۔ آپ مجھے سولی دن بعد جواب دے رہے ہیں۔ سر آپکو بتاتا چلوں کہ آج اپریل کی 12 تاریخ ہوگئی ہے۔ آج تک ہمیں مارچ کی تنخواہ نہیں ملی۔ ہم نے اس سے ایک دفعہ بات کی وہ نہیں دے رہا۔ اور آپکو یہ بھی بخوبی علم ہے کہ مارچ کی فیس ایڈوانس میں لے چکے ہیں۔ میں آپکو اپنے سکول پرنسپل کا نمبر دیتا ہوں آپ خود اسے بتائیں کہ تنخواہ کیلئے ہمیں میسج کرے۔ 03349113980
6	12/04/2020	Private Schools Regulatory Authority (KP PSRA)	Citizen	In-progress	Dear Citizen, this period has been declared as summer vacations and as per Peshawar High Court's judgement schools can charge the vacations fee. Therefore they have to pay the teachers. If school concerned is not paying, then kindly provide their details
7	12/04/2020	Private Schools Regulatory Authority (KP PSRA)	Citizen	In-progress	Dear Citizen, this period has been declared as summer vacations and as per Peshawar High Court's judgement schools can charge the vacations fee. Therefore they have to pay the teachers. If school concerned is not paying, then kindly provide their details
8	28/03/2020	Chief Commissioner RTS	Private Schools Regulatory Authority (KP PSRA)	In-progress	Respected Sir, Please ensure that staff of the private schools and other institutions get their salaries according to government policy. Best Regards.
9	27/03/2020	Initiated	Chief Commissioner RTS	In-progress	Complaint has been assigned to Chief Commissioner RTS