



Prime Minister's Performance Delivery Unit (PMDU)

Pakistan Citizen's Portal (PCP)



Private Schools Regulatory Authority Khyber Pakhtunkhwa
KP260320-7360887

Print Date: 03/05/2020

A. Complaint Details

DATE OF COMPLAINT	26/03/2020	CURRENT STATUS	In Progress (since 8 Days, 1 months, 0 years)
COMPLAINT CATEGORY/ LEVEL 1:	Education	COMPLAINT SUB- CATEGORY/ LEVEL 2:	Private Schools (General Complaint)
LOCATION OF COMPLAINT:	Mardan (Khyber Pakhtunkhwa, Pakistan)	COMPLAINT ADDRESS:	Mohalla Sharif Abad Ward No.5 Takht Bhai District mardan.
GPS ADDRESS:	Hidden by citizen	CITIZEN PROFILE	Hidden by Citizen

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Administration of Takht Bhai model school has received paper money from students in the month of February for internal exams but still they deliberately delayed the exam while other schools have announced results as well. it is certainly irresponsible approach due to which time of students has been wasted now that schools have been closed due to covid - 19.

B. Complaint Processing History

#	DATED	FROM	TO	STATUS	REMARKS
1	12/04/2020	Private Schools Regulatory Authority (KP PSRA)	Citizen	In-progress	Dear Citizen, further action in the matter shall be taken as soon as lockdown is ended and offices are opened
2	27/03/2020	Deputy Commissioner Mardan	Private Schools Regulatory Authority (KP PSRA)	In-progress	R/Sir, please look into the matter and resolve the issue in the best interest of complainant.
3	26/03/2020	Initiated	Deputy Commissioner Mardan	In-progress	Complaint has been assigned to Deputy Commissioner Mardan