

Prime Minister's Performance Delivery Unit (PMDU) Pakistan Citizen's Portal (PCP)



Private Schools Regulatory Authority Khyber Pakhtunkhwa KP190420-7682273

Print Date: 08/06/2020

A. Complaint Details

DATE OF COMPLAINT	19/04/2020	CURRENT STATUS	In Progress (since 20 Days, 1 months, 0 years)
COMPLAINT CATEGORY/ LEVEL 1:	Education	COMPLAINT SUB- CATEGORY/ LEVEL 2:	Private Schools (Teachers Wages)
LOCATION OF COMPLAINT:	Peshawar (Khyber Pakhtunkhwa, Pakistan)	COMPLAINT ADDRESS:	Peshawar
GPS ADDRESS:	Hidden by citizen	CITIZEN PROFILE	Hidden by Citizen

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Respect sir! With due respect, a week ago I have lodged a complaint against Racines school system saddar cantt peshawar on behalf of staff, that the school is denying for giving the salaries till september and they are calling to the staff that we will consider this period i.e from March to september as leave and well will not give salaries till september and you people staff will come for the school work syllabus etc. This is totally injustice with teachers as with out salaries they will do the school tasks+some parents are totally dependent on schools salaries for their expenses, as after 3 days the holy month of Ramzan will be started and most of the teachers will need the ration.before you have forwarded our comolaint to PSRA but still no response from them. Kindly give us a solution. We shall be highly thank full Regards: staff of Racines school system.

B. Complaint Processing History

#	DATED	FROM	то	STATUS	REMARKS
1	18/05/2020	Citizen	Private Schools Regulatory Authority (KP PSRA)	In- progress	Sir Imran is the honor and Miss.Erum is CEO
2	18/05/2020	Private Schools Regulatory Authority (KP PSRA)	Citizen	In- progress	Dear Citizen, the matter has been taken up with the school concerned, however, their response is still awaited. Kindly provide contact number of the principal (mobile). So, further action can be taken in the matter.
3	27/04/2020	Private Schools Regulatory Authority (KP PSRA)	Citizen	In- progress	Dear Citizen, explanation has been called from the school concerned.
4	20/04/2020	Deputy Commissioner Peshawar	Private Schools Regulatory Authority (KP PSRA)	In- progress	Dear Sir, the complain is forwarded for necessary actions, at your end,please.

# D	DATED	FROM	то	STATUS	REMARKS
5 1	9/04/2020	Initiated	Deputy Commissioner	In- progress	Complaint has been assigned to Deputy Commissioner Peshawar
			Peshawar		