



Prime Minister's Performance Delivery Unit (PMDU)

Pakistan Citizen's Portal (PCP)

Private Schools Regulatory Authority Khyber Pakhtunkhwa

KP150420-7633938

Print Date: 29/04/2020



A. Complaint Details

DATE OF COMPLAINT	15/04/2020	CURRENT STATUS	In Progress (since 14 Days, 0 months, 0 years)
COMPLAINT CATEGORY/ LEVEL 1:	Education	COMPLAINT SUB-CATEGORY/ LEVEL 2:	Private Schools (Teachers Wages)
LOCATION OF COMPLAINT:	Mansehra (Khyber Pakhtunkhwa, Pakistan)	COMPLAINT ADDRESS:	Battal, Mansehra.
GPS ADDRESS:	Hidden by citizen	CITIZEN PROFILE	Hidden by Citizen

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I am a school teacher at Muslim Public School Chattar. The school was closed due to the lockdown after corona virus pandemic. We (school staff) have not been provided with our monthly wages, even of the months February and after. Now, after government's decision to provide teachers with salary I request PSRA to take action against this and other private schools that are refusing to pay their teachers, because it is third month we are jobless with many of us having no other source of income. Kindly enforce government's order about teacher wages, Thankyou.

B. Complaint Processing History

#	DATED	FROM	TO	STATUS	REMARKS
1	28/04/2020	Citizen	Private Schools Regulatory Authority (KP PSRA)	In-progress	Still no progress... They are reiterating the same thing: Parents are not paying, therefore we cannot pay.
2	16/04/2020	Private Schools Regulatory Authority (KP PSRA)	Citizen	In-progress	Dear Citizen, The matter has been taken up with the institute concerned and has been directed to explain your position in the instant matter, within seven days positively, after receipt of this letter.
3	15/04/2020	Deputy Commissioner Mansehra	Private Schools Regulatory Authority (KP PSRA)	In-progress	Forwarded for necessary action please.
4	15/04/2020	Initiated	Deputy Commissioner Mansehra	In-progress	Complaint has been assigned to Deputy Commissioner Mansehra