



# Prime Minister's Performance Delivery Unit (PMDU)

## Pakistan Citizen's Portal (PCP)

Private Schools Regulatory Authority Khyber Pakhtunkhwa

**KP040420-7470178**

Print Date: 01/05/2020



### A. Complaint Details

<b>DATE OF COMPLAINT</b>	04/04/2020	<b>CURRENT STATUS</b>	In Progress (since 27 Days, 0 months, 0 years)
<b>COMPLAINT CATEGORY/ LEVEL 1:</b>	Education	<b>COMPLAINT SUB-CATEGORY/ LEVEL 2:</b>	Private Schools (General Complaint)
<b>LOCATION OF COMPLAINT:</b>	Swat (Khyber Pakhtunkhwa, Pakistan)	<b>COMPLAINT ADDRESS:</b>	Mingora swat.
<b>GPS ADDRESS:</b>	Hidden by citizen	<b>CITIZEN PROFILE</b>	Hidden by Citizen

### Contents

The owners of private schools did not pay salaries to teachers in this corona lock down.

### B. Complaint Processing History

#	DATED	FROM	TO	STATUS	REMARKS
1	30/04/2020	Citizen	Private Schools Regulatory Authority (KP PSRA)	In-progress	Swat school of basic education in mingora swat did not pay salaries of march month to most of their teachers.
2	28/04/2020	Private Schools Regulatory Authority (KP PSRA)	Citizen	In-progress	Dear Citizen, the period upto 31.05.2020 has been declared as Summer Vacations. As per PSRA Regulations & Peshawar High Court's judgment schools can charge fee during vacations. Furthermore, they are bound to pay the salaries. If your school is not paying, then kindly provide school's details, so further action can be taken in the matter.
3	28/04/2020	Deputy Commissioner Swat	Private Schools Regulatory Authority (KP PSRA)	In-progress	please look in to the grievances of the citizen.
4	04/04/2020	Initiated	Deputy Commissioner Swat	In-progress	Complaint has been assigned to Deputy Commissioner Swat