



Prime Minister's Performance Delivery Unit (PMDU)

Pakistan Citizen's Portal (PCP)

Private Schools Regulatory Authority Khyber Pakhtunkhwa

KP260320-7352344

Print Date: 03/05/2020



A. Complaint Details

DATE OF COMPLAINT	26/03/2020	CURRENT STATUS	In Progress (since 8 Days, 1 months, 0 years)
COMPLAINT CATEGORY/ LEVEL 1:	Education	COMPLAINT SUB-CATEGORY/ LEVEL 2:	Private Schools (General Complaint)
LOCATION OF COMPLAINT:	Peshawar (Khyber Pakhtunkhwa, Pakistan)	COMPLAINT ADDRESS:	Sabz Ali Town, Warsak Road Peshawar.
GPS ADDRESS:	Unnamed Road, Sher Ali Town Peshawar, Khyber Pakhtunkhwa, Pakistan	CITIZEN PROFILE	Provided by Citizen

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My daughter is studying in class 8 in Peshawar Model School Girls-1, Warsak Road Peshawar. She appeared in final term exams but school is not communicating her exams result as she could not deposit current months i.e March 2020 fee. It is pertinent to mention here that the school has issued her fee slip in March, which was deposited in the bank. After that no payment slip was issued by the school. Due to Covid 9 pandemic, we stayed at home to observe social distancing. Similarly there is a lockdown situation in the city. I telephonically requested for the same but they refused to send her result. I am pretty sure that my daughter has passed her exams. The school administration's this behaviour particularly when the nation is facing such disastrous pandemic, is totally inhumane and unacceptable.

B. Complaint Processing History

#	DATED	FROM	TO	STATUS	REMARKS
1	12/04/2020	Private Schools Regulatory Authority (KP PSRA)	Citizen	In-progress	Dear Citizen, further action in the matter shall be taken as soon as the lockdown is ended and offices are opened.
2	26/03/2020	Deputy Commissioner Peshawar	Private Schools Regulatory Authority (KP PSRA)	In-progress	Respected Officer, kindly look into this matter. regards
3	26/03/2020	Initiated	Deputy Commissioner Peshawar	In-progress	Complaint has been assigned to Deputy Commissioner Peshawar