



Prime Minister's Performance Delivery Unit (PMDU)

Pakistan Citizen's Portal (PCP)

Private Schools Regulatory Authority Khyber Pakhtunkhwa

KP290320-7405165

Print Date: 12/05/2020



A. Complaint Details

DATE OF COMPLAINT	29/03/2020	CURRENT STATUS	In Progress (since 14 Days, 1 months, 0 years)
COMPLAINT CATEGORY/ LEVEL 1:	Education	COMPLAINT SUB-CATEGORY/ LEVEL 2:	Private Schools (Teachers Wages)
LOCATION OF COMPLAINT:	Swabi (Khyber Pakhtunkhwa, Pakistan)	COMPLAINT ADDRESS:	Village Ismaila ,Tehsil Razzar, District Swabi.
GPS ADDRESS:	Zaida Rd, Kotha, Swabi, Khyber Pakhtunkhwa, Pakistan	CITIZEN PROFILE	Provided by Citizen

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"It is requested that private school teachers are not being provided vacations' salary as the parents are reluctant to pay fees. PSRA collects enormous amount of money in different forms from private schools. They should provide teachers with vacation salaries just as any other government servant is. It is unjust as these teachers are resourceless in these days when there is no other opportunity. Kindly take swift action. Thankyou..

B. Complaint Processing History

#	DATED	FROM	TO	STATUS	REMARKS
1	04/05/2020	Citizen	Private Schools Regulatory Authority (KP PSRA)	In-progress	Dear Sir.. I am teaching in Pak Palace international School Bala Garhi Mardan and they are reluctant to pay the salaries as they have the excuses that parents are not paying Fees..Kindly it is humbly prayed that a notification should be issued to all concern Private institution to pay the salaries to each member of school staff.
2	30/04/2020	Private Schools Regulatory Authority (KP PSRA)	Citizen	In-progress	Dear Citizen, the period upto 31.05.2020 has been declared as Summer Vacations. As per PSRA Regulations & Peshawar High Court's judgment schools can charge fee during vacations. Furthermore, they are bound to pay the salaries. If your school is not paying, then kindly provide school's details, so further action can be taken in the matter.
3	09/04/2020	Secretary, Elementary & Secondary Education	Private Schools Regulatory Authority (KP PSRA)	In-progress	Dear sir, forwarded for further necessary action and to resolve the grievance of the complainant with solid justification at the earliest.
4	29/03/2020	Initiated	Secretary, Elementary & Secondary Education	In-progress	Complaint has been assigned to Secretary, Elementary & Secondary Education

