



Prime Minister's Performance Delivery Unit (PMDU)

Pakistan Citizen's Portal (PCP)



Private Schools Regulatory Authority Khyber Pakhtunkhwa
KP280320-7391942

Print Date: 02/05/2020

A. Complaint Details

DATE OF COMPLAINT	28/03/2020	CURRENT STATUS	In Progress (since 5 Days, 1 months, 0 years)
COMPLAINT CATEGORY/ LEVEL 1:	Education	COMPLAINT SUB-CATEGORY/ LEVEL 2:	Private Schools (Teachers Wages)
LOCATION OF COMPLAINT:	Abbottabad (Khyber Pakhtunkhwa, Pakistan)	COMPLAINT ADDRESS:	The Educators School, kalapul Campus
GPS ADDRESS:	Hidden by citizen	CITIZEN PROFILE	Hidden by Citizen

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Educator School kalapul campus, has not paid teachers salaries since 3 months. While collected fees in advance. They collected monthly fees and annual fees from students in start of March-2020 but did not paid the teachers even up to 28-03-20. They usually pay later every month (15-20 of every month). But now its too Late. They have no expenses of utility bills, other supplies and daily wagers. They only have to pay building rent and salaries, not from their own pocket but from already collected fees from students. They collected advance fees from students in December-19 for Jan-20 & Feb-20. And again collected Mar-20 fees in early March. Please instruct them & ensure the payment of previous THREE MONTHS salaries to the teachers. They even did not think about the problems of employees during this crisis. There are widows woking there, having no other source of income. Also some teachers lives in rented accommodations. Hoping for any immediate consideration please.

B. Complaint Processing History

#	DATED	FROM	TO	STATUS	REMARKS
1	22/04/2020	DO Education (M), Abbottabad	Private Schools Regulatory Authority (KP PSRA)	In-progress	Dear F/P! forwarded to you as the complaint is related to you, Thanks.
2	03/04/2020	Deputy Commissioner Abbottabad	DO Education (M), Abbottabad	In-progress	PLEASE RESOLVE THE THIS COMPLAIN.
3	28/03/2020	Initiated	Deputy Commissioner Abbottabad	In-progress	Complaint has been assigned to Deputy Commissioner Abbottabad