



# Prime Minister's Performance Delivery Unit (PMDU)

## Pakistan Citizen's Portal (PCP)

Private Schools Regulatory Authority Khyber Pakhtunkhwa

**KP140420-7616972**

Print Date: 26/04/2020



### A. Complaint Details

<b>DATE OF COMPLAINT</b>	14/04/2020	<b>CURRENT STATUS</b>	In Progress (since 12 Days, 0 months, 0 years)
<b>COMPLAINT CATEGORY/ LEVEL 1:</b>	Education	<b>COMPLAINT SUB-CATEGORY/ LEVEL 2:</b>	Colleges (General Complaint)
<b>LOCATION OF COMPLAINT:</b>	Dir Lower (Khyber Pakhtunkhwa, Pakistan)	<b>COMPLAINT ADDRESS:</b>	Gandhara college & School system Chakdara Lower Dir .MD Zahoor Alam Principal Irfan zahooralam053@gmail.com phone no. 0345-9291799
<b>GPS ADDRESS:</b>	Hidden by citizen	<b>CITIZEN PROFILE</b>	Hidden by Citizen

### Contents

Title:None,Content:Resected sir ! It is stated that, Gandhara college & school system Chakdara is an educational institute in Chakdara, where number of employees are working under their umbrella. And approximately 400 hundred students are enrolled. Therefore school has good income in shape of Fee's. But last month of March school administration didn't issue salaries to their employees, & they are still waiting to get their salaries and manage their homes at this time of crisis. They don't have any other resources except salaries. Therefore requested kindly, take action against the administration, include MD zahoor Alam & principal Mr Irfan for not issuing employees salaries on time. Also make them understand to pay all salaries to their employees. Your faithful Mr Ali.

### B. Complaint Processing History

#	DATED	FROM	TO	STATUS	REMARKS
1	24/04/2020	Citizen	Private Schools Regulatory Authority (KP PSRA)	In-progress	Respected Officer, Citizen has requested to drop this complaint, Please review and proceed accordingly.(Drop Reason: I am Willingly Dropping My Complaint)(Citizen Remarks: I m not satisfied, therefore I m dropping my complaint.. Because the process of taking action against them are slow.)
2	17/04/2020	Directorate of Higher Education	Private Schools Regulatory Authority (KP PSRA)	In-progress	This Complaint is pertinent to your good office. Kindly resolve at your end, please.
3	14/04/2020	Initiated	Directorate of Higher Education	In-progress	Complaint has been assigned to Directorate of Higher Education