



# Prime Minister's Performance Delivery Unit (PMDU)

## Pakistan Citizen's Portal (PCP)



Private Schools Regulatory Authority Khyber Pakhtunkhwa  
**KP100520-8065552**

Print Date: 08/06/2020

### A. Complaint Details

<b>DATE OF COMPLAINT</b>	10/05/2020	<b>CURRENT STATUS</b>	In Progress (since 29 Days, 0 months, 0 years)
<b>COMPLAINT CATEGORY/ LEVEL 1:</b>	Education	<b>COMPLAINT SUB- CATEGORY/ LEVEL 2:</b>	Private Schools (General Complaint)
<b>LOCATION OF COMPLAINT:</b>	Peshawar (Khyber Pakhtunkhwa, Pakistan)	<b>COMPLAINT ADDRESS:</b>	Little lamps school circular road university town Peshawar
<b>GPS ADDRESS:</b>	Hidden by citizen	<b>CITIZEN PROFILE</b>	Hidden by Citizen

### Contents

Little lamps school university town Peshawar is planning to conduct promotion exam/ test for grade students in July despite orders by government to promote students without test due to current COID-19 situation which is not fair as all other schools students have been promoted to next classes without test. Kindly instruct the concerned authorities to promote all grade students without test to next classes

### B. Complaint Processing History

#	DATED	FROM	TO	STATUS	REMARKS
1	08/06/2020	Private Schools Regulatory Authority (KP PSRA)	Citizen	In-progress	Kindly respond.
2	08/06/2020	Private Schools Regulatory Authority (KP PSRA)	Citizen	In-progress	Kindly respond.
3	18/05/2020	Private Schools Regulatory Authority (KP PSRA)	Citizen	In-progress	If agreed, you complaint may be closed.

#	DATED	FROM	TO	STATUS	REMARKS
4	15/05/2020	Citizen	Private Schools Regulatory Authority (KP PSRA)	In-progress	Ok sir ill wait till any new order is issued from the school and let u know for further necessary action please
5	12/05/2020	Private Schools Regulatory Authority (KP PSRA)	Citizen	In-progress	Dear Citizen, don't worry, school can't do any thing without Govt policy. In case of such action from school strict action shall be taken.
6	12/05/2020	Citizen	Private Schools Regulatory Authority (KP PSRA)	In-progress	Sir Little lamps school is planning to take exams of grade 1 to 5 from July 2020 against government policy and on the basis of these tests students will be promoted to next classes. They should promote students without conducting any sort of test or exam as per government orders due to current situation
7	11/05/2020	Private Schools Regulatory Authority (KP PSRA)	Citizen	In-progress	Dear Citizen, no such exam can be conducted without approval of the Govt.
8	11/05/2020	Secretary, Elementary & Secondary Education	Private Schools Regulatory Authority (KP PSRA)	In-progress	Dear sir, forwarded for necessary action as per rules / policy.
9	10/05/2020	Initiated	Secretary, Elementary & Secondary Education	In-progress	Complaint has been assigned to Secretary, Elementary & Secondary Education