



Prime Minister's Performance Delivery Unit (PMDU)

Pakistan Citizen's Portal (PCP)

Private Schools Regulatory Authority Khyber Pakhtunkhwa

KP081019-4994572

Print Date: 12/03/2020



A. Complaint Details

DATE OF COMPLAINT	08/10/2019	CURRENT STATUS	In Progress (since 6 Days, 5 months, 0 years)
COMPLAINT CATEGORY/ LEVEL 1:	Education	COMPLAINT SUB-CATEGORY/ LEVEL 2:	Private Schools (General Complaint)
LOCATION OF COMPLAINT:	Peshawar (Khyber Pakhtunkhwa, Pakistan)	COMPLAINT ADDRESS:	Muslim children academy Nahaqi daud zai teh and distt Peshawar charsadda road Vehicle carrying children from Village Garhi karim shabqadar road Peshawar
GPS ADDRESS:	Unnamed Road, Peshawar, Khyber Pakhtunkhwa, Pakistan	CITIZEN PROFILE	Provided by Citizen

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Sir MCA Nahaqi charsadda road Peshawar kpk is collecting full transportation free from us but giving a dangerous transportation to our children as 29 children in totoya (datsun) they are playing with the life of our children any time they can fall from the dangerous vehicle we complaint so many time but they are not resolving we will. Admit our children in an other school but this is this is the middle of the session as they have collected admission fee from us

B. Complaint Processing History

#	DATED	FROM	TO	STATUS	REMARKS
1	23/02/2020	Private Schools Regulatory Authority (KP PSRA)	Citizen	In-progress	In process
2	02/02/2020	Private Schools Regulatory Authority (KP PSRA)	Citizen	In-progress	In process
3	13/01/2020	Private Schools Regulatory Authority (KP PSRA)	Citizen	In-progress	In process.
4	24/12/2019	Private Schools Regulatory Authority (KP PSRA)	Citizen	In-progress	Reply is still awaited.
5	03/12/2019	Private Schools Regulatory Authority (KP PSRA)	Citizen	In-progress	Dear Citizen, the matter has been taken up with the institute concerned and reply is awaited.
6	03/12/2019	Private Schools Regulatory Authority (KP PSRA)	Citizen	In-progress	Dear Citizen, the matter has been taken up with the institute concerned.
7	12/11/2019	Private Schools Regulatory Authority (KP PSRA)	Citizen	In-progress	Dear Citizen, action is being taken in the matter.

#	DATED	FROM	TO	STATUS	REMARKS
8	22/10/2019	DIG Traffic Khyber Pakhtunkhwa	Private Schools Regulatory Authority (KP PSRA)	In-progress	Suggestion is related to education department. Forwarded for perusal please.
9	22/10/2019	Private Schools Regulatory Authority (KP PSRA)	DIG Traffic Khyber Pakhtunkhwa	In-progress	forwarded for necessary action at your end.
10	09/10/2019	Director Transport, KP	Private Schools Regulatory Authority (KP PSRA)	In-progress	Submitted for further necessary action please.
11	08/10/2019	Deputy Commissioner Peshawar	Director Transport, KP	In-progress	FORWARDED FOR NECESSARY ACTION PLEASE
12	08/10/2019	Initiated	Deputy Commissioner Peshawar	In-progress	Complaint has been assigned to Deputy Commissioner Peshawar