



Prime Minister's Performance Delivery Unit (PMDU)



Pakistan Citizen's Portal (PCP)

Private Schools Regulatory Authority Khyber
Pakhtunkhwa

KP090320-7116033

Print Date: 30/05/2020

A. Complaint Details

DATE OF COMPLAINT	09/03/2020	CURRENT STATUS	In Progress (since 22 Days, 2 months, 0 years)
COMPLAINT CATEGORY/ LEVEL 1:	Education	COMPLAINT SUB-CATEGORY/ LEVEL 2:	Private Schools (Teachers Wages)
LOCATION OF COMPLAINT:	Peshawar (Khyber Pakhtunkhwa, Pakistan)	COMPLAINT ADDRESS:	new iqra school and college sikander pora peshawar.
GPS ADDRESS:	No Address found!	CITIZEN PROFILE	Provided by Citizen

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ہوچکا ہے۔ میں نے جس سکول time کرچکا ہوں۔ میرے مسئلے کا بہت زیادہ complaints میں پہلے بہت سارے psra اسلام علیکم۔ میں نے کو روکا salary کا صدر عرفان متین ان لوگوں نے ایک اور سکول میں میری psra اور director کا psra پر شکایت کی ہے۔ اسکا مالک اور کا صدر طارق متین کے بھائی عرفان متین کا ہے۔ اس سکول کے سارے ٹیچرز کو فارغ کردیا گیا۔ اس لیے کہ بعد psra ہوا ہے۔ اور یہ سکول new iqra دی جاتی ہے۔ جو مجھے نہیں دیتے۔ salary بھی دینے پڑتی ہے۔ فارغ کرنے پر ٹیچرز کو ایک مہینے کے salary میں 3 مہینے کے school and college sikander pora peshawar.

B. Complaint Processing History.

[illegible]

#	DATED	FROM	TO	STATUS	REMARKS
4	09/04/2020	Private Schools Regulatory Authority (KP PSRA)	Citizen	In-progress	Dear Citizen, further action in the matter shall be taken as soon as the lockdown is ended and offices are opened.
5	21/03/2020	Private Schools Regulatory Authority (KP PSRA)	Citizen	In-progress	Dear Citizen, presently, due to outbreak of Corona Virus, all the educational institutes, as well as, Govt offices (upto 75%) have been closed till 5th April, 2020. After that, action shall be taken in the matter, accordingly.
6	10/03/2020	Citizen	Private Schools Regulatory Authority (KP PSRA)	In-progress	نہیں دیتے۔20ہزار دیتے ہیں۔جبکہ میرا حق30ہزار بنتے ہیں۔ salary جناب وہ مجھے
7	09/03/2020	Private Schools Regulatory Authority (KP PSRA)	Citizen	In-progress	Dear Citizen, your issue has already been decided. Kindly visit the school concerned and collect your dues.
8	09/03/2020	Deputy Commissioner Peshawar	Private Schools Regulatory Authority (KP PSRA)	In-progress	Dear Sir, Complaint is forwarded for necessary action at your end, please.
9	09/03/2020	Initiated	Deputy Commissioner Peshawar	In-progress	Complaint has been assigned to Deputy Commissioner Peshawar