



Prime Minister's Performance Delivery Unit (PMDU)

Pakistan Citizen's Portal (PCP)

Private Schools Regulatory Authority Khyber Pakhtunkhwa

KP041219-5798999

Print Date: 30/04/2020



A. Complaint Details

DATE OF COMPLAINT	04/12/2019	CURRENT STATUS	In Progress (since 28 Days, 4 months, 0 years)
COMPLAINT CATEGORY/ LEVEL 1:	Excise & Taxation	COMPLAINT SUB-CATEGORY/ LEVEL 2:	Financial Fraud (General Complaint)
LOCATION OF COMPLAINT:	Peshawar (Khyber Pakhtunkhwa,)	COMPLAINT ADDRESS:	Hadaf group of colleges Peshawar.
GPS ADDRESS:	Hidden by citizen	CITIZEN PROFILE	Hidden by Citizen

Contents

I admitted my causon Zia Ullah S/O Akbar Zaman admission form no. 3355 at hadaf collage Peshawar. On third day of admission my causon is suffering from TB. I cancelled admission on 4th day and provide all relevant documents plus medical report. College promise me for refunding of money. Still they cant refund my money.

B. Complaint Processing History

#	DATED	FROM	TO	STATUS	REMARKS
1	09/04/2020	Private Schools Regulatory Authority (KP PSRA)	Citizen	In-progress	Dear Citizen, further action in the matter shall be taken as soon as the lockdown is ended and offices are opened.
2	21/03/2020	Private Schools Regulatory Authority (KP PSRA)	Citizen	In-progress	Dear Citizen, presently, due to outbreak of Corona Virus, all the educational institutes, as well as, Govt offices (upto 75%) have been closed till 5th April, 2020. After that, action shall be taken in the matter, accordingly.
3	01/03/2020	Private Schools Regulatory Authority (KP PSRA)	Citizen	In-progress	In process.
4	09/02/2020	Private Schools Regulatory Authority (KP PSRA)	Citizen	In-progress	in process.
5	19/01/2020	Private Schools Regulatory Authority (KP PSRA)	Citizen	In-progress	In process.

#	DATED	FROM	TO	STATUS	REMARKS
6	01/01/2020	Higher Education Regulatory Authority	Private Schools Regulatory Authority (KP PSRA)	In-progress	Dear Sir, This is Intermediate level College (FA/F.Sc.) or Higher Secondary School, Please look into the matter. Kind regards
7	09/12/2019	Secretary, Higher Education Archives & Library	Higher Education Regulatory Authority	In-progress	Forwarded for kind consideration and redressal please.
8	05/12/2019	Secretary, Elementary & Secondary Education	Secretary, Higher Education Archives & Library	In-progress	Dear sir, related to you as colleges are not under jurisdiction of this Department. Regards.
9	04/12/2019	Initiated	Secretary, Elementary & Secondary Education	In-progress	Complaint has been assigned to Secretary, Elementary & Secondary Education