



# Prime Minister's Performance Delivery Unit (PMDU)

## Pakistan Citizen's Portal (PCP)

Private Schools Regulatory Authority Khyber Pakhtunkhwa

**KP270320-7367954**

Print Date: 16/04/2020



### A. Complaint Details

<b>DATE OF COMPLAINT</b>	27/03/2020	<b>CURRENT STATUS</b>	In Progress (since 20 Days, 0 months, 0 years)
<b>COMPLAINT CATEGORY/ LEVEL 1:</b>	Education	<b>COMPLAINT SUB-CATEGORY/ LEVEL 2:</b>	Private Schools (Teachers Wages)
<b>LOCATION OF COMPLAINT:</b>	Abbottabad (Khyber Pakhtunkhwa, Pakistan)	<b>COMPLAINT ADDRESS:</b>	Abbottabad / havelian
<b>GPS ADDRESS:</b>	Hidden by citizen	<b>CITIZEN PROFILE</b>	Hidden by Citizen

### Contents

بسم اللہ الرحمن الرحیم۔ میری ایک گزارش ہے کہ حکومت پرائیویٹ اساتذہ کیلئے بھی کچھ مالی تعاون کا بندوبست کرے کیونکہ پرائیویٹ اداروں کے مالکان اساتذہ کو چھٹیوں کی تنخواہیں نہیں دے رہے۔ اور بہت سے اداروں میں سالانہ معاہدہ ختم ہو گیا ہے اور اساتذہ بے روزگار ہو گئے ہیں، تب تک بے روزگار ہیں جب تک نئی کلاسز نہیں شروع ہو جاتیں، براہ کرم اس طرف بھی توجہ کی جائے شکریہ

### B. Complaint Processing History

#	DATED	FROM	TO	STATUS	REMARKS
1	16/04/2020	Private Schools Regulatory Authority (KP PSRA)	Citizen	In-progress	Dear Citizen, The matter has been taken up with the institute concerned and has been directed to explain your position in the instant matter, within seven days positively, after receipt of this letter.
2	14/04/2020	Citizen	Private Schools Regulatory Authority (KP PSRA)	In-progress	Jinnah public school and collage havelian , our contract is expired on 31 of march and due to this pandemic they did not continue with all of staff who are teaching at fsc level in this senerio educational session is not over we are job less till the new classes/session of the collage starts We are total 7 teachers who are teaching at fsc level ,Our contract with the collage is expired but session is not ended yet , please do us a fevour in this regard.
3	12/04/2020	Private Schools Regulatory Authority (KP PSRA)	Citizen	In-progress	Dear Citizen, this period has been declared as summer vacations and as per Peshawar High Court's judgement schools can charge the vacations fee. Therefore they have to pay the teachers. If school concerned is not paying, then kindly provide their details
4	27/03/2020	Deputy Commissioner Abbottabad	Private Schools Regulatory Authority (KP PSRA)	In-progress	Please resolve this complain.

#	DATED	FROM	TO	STATUS	REMARKS
5	27/03/2020	Initiated	Deputy Commissioner Abbottabad	In- progress	Complaint has been assigned to Deputy Commissioner Abbottabad