



# Prime Minister's Performance Delivery Unit (PMDU)

## Pakistan Citizen's Portal (PCP)

Private Schools Regulatory Authority Khyber Pakhtunkhwa

**KP261219-6094862**

Print Date: 29/04/2020



### A. Complaint Details

|                                     |   |   |   |
|-------------------------------------|---|---|---|
| <b>DATE OF COMPLAINT</b>            | 26/12/2019                              | <b>CURRENT STATUS</b>                   | In Progress (since 5 Days, 4 months, 0 years) |
| <b>COMPLAINT CATEGORY/ LEVEL 1:</b> | Education                               | <b>COMPLAINT SUB-CATEGORY/ LEVEL 2:</b> | Private Schools (Teachers Wages)              |
| <b>LOCATION OF COMPLAINT:</b>       | Peshawar (Khyber Pakhtunkhwa, Pakistan) | <b>COMPLAINT ADDRESS:</b>               | Gulbahar Peshawar                             |
| <b>GPS ADDRESS:</b>                 | Hidden by citizen                       | <b>CITIZEN PROFILE</b>                  | Hidden by Citizen                             |

### Contents

Assalam laikom my name nosheen raza and i had teacher in Racience School system Gulbahar. Principal of this school stopped my salary and struck off me without any reason and without any show cause she struck off me and stoped my salary it is my humble request to you KPRSA Kindly solve my issue. The issue must be discuss with school administration and give me justice i shall b very thankful. In this regard i dropped my cell no for contact plz 03329417319

### B. Complaint Processing History

| # | DATED      | FROM   | TO      | STATUS      | REMARKS  |
|---|------------|--|---------|-------------|--|
| 1 | 09/04/2020 | Private Schools Regulatory Authority (KP PSRA) | Citizen | In-progress | Dear Citizen, further action in the matter shall be taken as soon as the lockdown is ended and offices are opened.                                 |
| 2 | 20/03/2020 | Private Schools Regulatory Authority (KP PSRA) | Citizen | In-progress | The issue has already been taken up with the institute concerned for explanation. However, presently schools are closed due to Corona Virus issue. |
| 3 | 28/02/2020 | Private Schools Regulatory Authority (KP PSRA) | Citizen | In-progress | In process   |
| 4 | 07/02/2020 | Private Schools Regulatory Authority (KP PSRA) | Citizen | In-progress | In process   |
| 5 | 17/01/2020 | Private Schools Regulatory Authority (KP PSRA) | Citizen | In-progress | Reply is awaited from the school concerned.  |
| 6 | 27/12/2019 | Private Schools Regulatory Authority (KP PSRA) | Citizen | In-progress | Dear Citizen, the matter has been taken up with the institute concerned.   |

| # | DATED      | FROM                         | TO   | STATUS      | REMARKS   |
|---|------------|------------------------------|--|-------------|---|
| 7 | 27/12/2019 | Deputy Commissioner Peshawar | Private Schools Regulatory Authority (KP PSRA) | In-progress | Complaint is forwarded for necessary action, please.        |
| 8 | 26/12/2019 | Initiated                    | Deputy Commissioner Peshawar                   | In-progress | Complaint has been assigned to Deputy Commissioner Peshawar |