



Prime Minister's Performance Delivery Unit (PMDU)

Pakistan Citizen's Portal (PCP)

Private Schools Regulatory Authority Khyber Pakhtunkhwa

KP140420-7613257

Print Date: 27/04/2020



A. Complaint Details

DATE OF COMPLAINT	14/04/2020	CURRENT STATUS	In Progress (since 13 Days, 0 months, 0 years)
COMPLAINT CATEGORY/ LEVEL 1:	Education	COMPLAINT SUB-CATEGORY/ LEVEL 2:	Private Schools (General Complaint)
LOCATION OF COMPLAINT:	Peshawar (Khyber Pakhtunkhwa, Pakistan)	COMPLAINT ADDRESS:	This school has 3 branches in University Town. One is near UNHCR OFFICE, AND THE OTHER 2 NEAR KTH CASUALTY GATE
GPS ADDRESS:	Hidden by citizen	CITIZEN PROFILE	Hidden by Citizen

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My son's school QADIMS LUMIERE IS FORCING O LEVEL MOCK EXAM IN SCHOOL PREMISES STARTING FROM 3 MAY. IN SUCH SITUATION THE SCHOOL IS JEOPARDIZING OUR KID AND FAMILY HEALTH. ALL OTHER SCHOOLS ARE TAKING ONLINE MOCK EXAMS BUT THIS SCHOOL INSISTS STUDENTS TO COME AND TAKE MOCK EXAMS PHYSICALLY IN SCHOOL.. Like other schools they should also take online mock EXAMS. PLEASE ORDER THEM TO TAKE ONLINE EXAM. I AHVE TRIED TO CONTACT PRIVATE SCHOOL REGULATORY AUTHORITY BUT NO ONE ATTENDS THE PHONE CALL.

B. Complaint Processing History

#	DATED	FROM	TO	STATUS	REMARKS
1	14/04/2020	Deputy Commissioner Peshawar	Private Schools Regulatory Authority (KP PSRA)	In-progress	Dear Sir, The Complaint is Forwarded For Necessary Actions At Your Ends, Regards.
2	14/04/2020	Initiated	Deputy Commissioner Peshawar	In-progress	Complaint has been assigned to Deputy Commissioner Peshawar