



Prime Minister's Performance Delivery Unit (PMDU)

Pakistan Citizen's Portal (PCP)

Private Schools Regulatory Authority Khyber Pakhtunkhwa

KP310819-4416422

Print Date: 15/05/2020



A. Complaint Details

DATE OF COMPLAINT	31/08/2019	CURRENT STATUS	In Progress (since 18 Days, 8 months, 0 years)
COMPLAINT CATEGORY/ LEVEL 1:	Education	COMPLAINT SUB-CATEGORY/ LEVEL 2:	Colleges (Fee / Dues)
LOCATION OF COMPLAINT:	Mardan (Khyber Pakhtunkhwa, Pakistan)	COMPLAINT ADDRESS:	Nowshera Mardan Rd, Erum Colony, Mardan, Khyber Pakhtunkhwa Ansi degrees college
GPS ADDRESS:	Hidden by citizen	CITIZEN PROFILE	Hidden by Citizen

Contents

Ansi college wala promotion fee kah kar 5000 hazar la raha hai jao 1st year pass kar kah 2nd mein howa hai aur jao migration karna chahta usya bhi 5000 hazar la raha hai aur kabhi other charges kah kar la raha hai

B. Complaint Processing History

#	DATED	FROM	TO	STATUS	REMARKS
1	25/04/2020	Private Schools Regulatory Authority (KP PSRA)	Citizen	In-progress	Dear Citizen, further action shall be taken as soon as lockdown is ended
2	04/04/2020	Citizen	Private Schools Regulatory Authority (KP PSRA)	In-progress	Dear sir, Is complain kah 7th month hogya hai lakain yah ab thak solve nahi howa i don't nu kah kya wajah hai?? Bas apki traf sy is pa comment ata hai kah 'In process'. Ap mujha batao kah yah kab solve hoga aur mujha kab mery paise milga
3	21/03/2020	Private Schools Regulatory Authority (KP PSRA)	Citizen	In-progress	Dear Citizen, presently, due to outbreak of Corona Virus, all the educational institutes, as well as, Govt offices (upto 75%) have been closed till 5th April, 2020. After that, action shall be taken in the matter, accordingly.
4	10/03/2020	Secretary, Elementary & Secondary Education	Private Schools Regulatory Authority (KP PSRA)	In-progress	Dear Sir, the said complaint has been reopened for review. It is therefore, forwarded once again for review and redressal. If needed contact the complainant to get his satisfaction before closing / dropping the complaint.
5	02/11/2019	Private Schools Regulatory Authority (KP PSRA)	Citizen	Resolved	Dear Citizen, your complaint has been dropped as per your request. Regards.

#	DATED	FROM	TO	STATUS	REMARKS
6	11/10/2019	Citizen	Private Schools Regulatory Authority (KP PSRA)	In-progress	Respected Officer, Citizen has requested to drop this complaint, Please review and proceed accordingly.(Drop Reason:)(Citizen Remarks:)
7	29/09/2019	Citizen	Private Schools Regulatory Authority (KP PSRA)	In-progress	Ansi college mein account 5000 kah raha tha pir usna 3500 la Liya aur promotion fee kah kar Liya hai Sab sy layta hai joa migration karta hai
8	14/09/2019	Private Schools Regulatory Authority (KP PSRA)	Citizen	In-progress	Dear Citizen, kindly attach the fee slips, so action can be taken in the matter accordingly.
9	13/09/2019	Higher Education Regulatory Authority	Private Schools Regulatory Authority (KP PSRA)	In-progress	Dear Sir, Matter relates to private sector Intermediate level College. Please look into it. Kind regards
10	03/09/2019	Directorate of Higher Education	Higher Education Regulatory Authority	In-progress	This Complaint is relevant to your good office. Kindly resolve at your end, please.
11	31/08/2019	Initiated	Directorate of Higher Education	In-progress	Complaint has been assigned to Directorate of Higher Education