



Prime Minister's Performance Delivery Unit (PMDU)



Pakistan Citizen's Portal (PCP)

Private Schools Regulatory Authority Khyber Pakhtunkhwa

KP220520-8366518

Print Date: 11/06/2020

A. Complaint Details

DATE OF COMPLAINT	22/05/2020	CURRENT STATUS	In Progress (since 20 Days, 0 months, 0 years)
COMPLAINT CATEGORY/ LEVEL 1:	Human Rights	COMPLAINT SUB-CATEGORY/ LEVEL 2:	Right to Services (Secondary Education)
LOCATION OF COMPLAINT:	Dera Ismail Khan (Khyber Pakhtunkhwa, Pakistan)	COMPLAINT ADDRESS:	dar e arqam school and collage main compass mission mor (draban road) dera Ismail khan
GPS ADDRESS:	Hidden by citizen	CITIZEN PROFILE	Hidden by Citizen

Contents

sallam ma ny phly b complaint darj karai thi lkn koi faeda nahi hua... hmary private school walon April ki pay ab tak nahi di teacherz ko ab tou may b khatm hony ko hai eid bhi sar pa khari hai... lkn yeh log bilkul khamosh hain.. ab inki baton me na ayn baki schools waly tou apny workers ko pay b kar chuky hain wo b full full phr yh log q khamosh hain na tou ye school low level ka hai plzzz hmyn hmara right chahye itni beghairti hai k ab sb teacherz thak k khamosh ho gai hn koi dar sy kuch nahi kehta plzzz ab tou humayn b pay mil jani chye in k jhut pa aitbar na kren strict action lain dosra month b khatm hai hum aur kahan jain????? thanks meri sanakht chupai jai

B. Complaint Processing History

#	DATED	FROM	TO	STATUS	REMARKS
1	11/06/2020	Private Schools Regulatory Authority (KP PSRA)	Citizen	In-progress	Dear Citizen, Explanation has been called from the school concerned. As presently Provincial Govt has issued an ordinance "The Khyber Pakhtunkhwa Epidemic Control & Emergency Relief Ordinance", wherein schools have been directed to extend 20% concession wherein fee is more than 6,000. Similarly, 10% concession, wherein fee is less than 6,000. This relief will be provided for a period of three months (May, June & July). In this regard instructions have also been issued to all the private schools of Khyber Pakhtunkhwa for compliance. So consequently all the private schools are bound to pay salaries to their staff in time, in order to facilitate the general public.
2	25/05/2020	Chief Commissioner RTS	Private Schools Regulatory Authority (KP PSRA)	In-progress	Respected Sir, Please intervene and redress the grievances of the citizen according to rules and policy. Best Regards.
3	22/05/2020	Initiated	Chief Commissioner RTS	In-progress	Complaint has been assigned to Chief Commissioner RTS

