



Prime Minister's Performance Delivery Unit (PMDU)



Pakistan Citizen's Portal (PCP)

Private Schools Regulatory Authority Khyber Pakhtunkhwa

KP230520-8394992

Print Date: 11/06/2020

A. Complaint Details

DATE OF COMPLAINT	23/05/2020	CURRENT STATUS	In Progress (since 19 Days, 0 months, 0 years)
COMPLAINT CATEGORY/ LEVEL 1:	Education	COMPLAINT SUB-CATEGORY/ LEVEL 2:	Private Schools (Teachers Wages)
LOCATION OF COMPLAINT:	Mansehra (Khyber Pakhtunkhwa, Pakistan)	COMPLAINT ADDRESS:	Mansehra City Schools and Colleges
GPS ADDRESS:	Hidden by citizen	CITIZEN PROFILE	Hidden by Citizen

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I did not received my 2 Month salaries during lockdown in Pakistan, not either at this special occasion of Eid ul Fitar ... I request that please take action against this complain on urgent basis, because I have only this source of income.. Moreover, many of the Mansehra City Schools did not dispatch salaries to their employees (Teachers).. There are about 250 schools and colleges over here, but even not more than 3 private schools give salaries to their employees... Respected gov Complain Manaent of PM Citizen Portal, kindly do something valubale to it so this type of private school MAFIA can stop... Thanks

B. Complaint Processing History

#	DATED	FROM	TO	STATUS	REMARKS
1	11/06/2020	Private Schools Regulatory Authority (KP PSRA)	Citizen	In-progress	Dear Citizen, Explanation has been called from the school concerned. As presently Provincial Govt has issued an ordinance "The Khyber Pakhtunkhwa Epidemic Control & Emergency Relief Ordinance", wherein schools have been directed to extend 20% concession wherein fee is more than 6,000. Similarly, 10% concession, wherein fee is less than 6,000. This relief will be provided for a period of three months (May, June & July). In this regard instructions have also been issued to all the private schools of Khyber Pakhtunkhwa for compliance. So consequently all the private schools are bound to pay salaries to their staff in time, in order to facilitate the general public.
2	11/06/2020	Private Schools Regulatory Authority (KP PSRA)	Citizen	In-progress	Dear Citizen, Explanation has been called from the school concerned. As presently Provincial Govt has issued an ordinance "The Khyber Pakhtunkhwa Epidemic Control & Emergency Relief Ordinance", wherein schools have been directed to extend 20% concession wherein fee is more than 6,000. Similarly, 10% concession, wherein fee is less than 6,000. This relief will be provided for a period of three months (May, June & July). In this regard instructions have also been issued to all the private schools of Khyber Pakhtunkhwa for compliance. So consequently all the private schools are bound to pay salaries to their staff in time, in order to facilitate the general public.

#	DATED	FROM	TO	STATUS	REMARKS
3	24/05/2020	Deputy Commissioner Mansehra	Private Schools Regulatory Authority (KP PSRA)	In-progress	Forwarded for necessary action please.
4	23/05/2020	Initiated	Deputy Commissioner Mansehra	In-progress	Complaint has been assigned to Deputy Commissioner Mansehra