



Prime Minister's Performance Delivery Unit (PMDU)

Pakistan Citizen's Portal (PCP)

Private Schools Regulatory Authority Khyber Pakhtunkhwa

KP240220-6921253

Print Date: 30/04/2020



A. Complaint Details

DATE OF COMPLAINT	24/02/2020	CURRENT STATUS	In Progress (since 6 Days, 2 months, 0 years)
COMPLAINT CATEGORY/ LEVEL 1:	Education	COMPLAINT SUB-CATEGORY/ LEVEL 2:	Private Schools (Teachers Wages)
LOCATION OF COMPLAINT:	Mardan (Khyber Pakhtunkhwa, Pakistan)	COMPLAINT ADDRESS:	Nisar ahmad son of umar khan mohallah tauheed colony charsaada road mardan. Applicant cell#03329016269
GPS ADDRESS:	Unnamed Road, Mardan, Khyber Pakhtunkhwa, Pakistan	CITIZEN PROFILE	Provided by Citizen

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R/sir. That the applicant bonafide resident of district mardan. The applicant was serving as a teacher in jinnah school system for Rs.13500/-Now the principal/Director has removed/terminated the applicant before the completion of session without any prior notice on 14/01/2020,which is against the law,facts prescribed rules and ineffective upon the rights of applicant. That the salary for three months(Rs.40500/-) out of which Rs.5650/- has been paid whereas Rs.34850/- is.outstanding against the said school and the applicant legally entitled to receive the same and the said school is liable to pay. That due to the illegality and violation of the said school,the applicant has faced mental and financial hardship for which the applicant keeps damages rights reserved against the said school. So kindly strcict action may be taken against the said school. Director cell# of the said school(0346-9346622)

B. Complaint Processing History

#	DATED	FROM	TO	STATUS	REMARKS
1	09/04/2020	Private Schools Regulatory Authority (KP PSRA)	Citizen	In-progress	Dear Citizen, further action in the matter shall be taken as soon as the lockdown is ended and offices are opened.
2	21/03/2020	Private Schools Regulatory Authority (KP PSRA)	Citizen	In-progress	Dear Citizen, presently, due to outbreak of Corona Virus, all the educational institutes, as well as, Govt offices (upto 75%) have been closed till 5th April, 2020. After that, action shall be taken in the matter, accordingly.
3	12/03/2020	Private Schools Regulatory Authority (KP PSRA)	Citizen	In-progress	Reply is awaited from the institute concerned.

#	DATED	FROM	TO	STATUS	REMARKS
4	24/02/2020	Private Schools Regulatory Authority (KP PSRA)	Citizen	In-progress	Dear Citizen, the matter has been taken up with the institute concerned for explanation in the instant matter.
5	24/02/2020	Deputy Commissioner Mardan	Private Schools Regulatory Authority (KP PSRA)	In-progress	Respected sir, Complaint forwarded for further necessary action please.
6	24/02/2020	Initiated	Deputy Commissioner Mardan	In-progress	Complaint has been assigned to Deputy Commissioner Mardan