

Prime Minister's Performance Delivery Unit (PMDU) Pakistan Citizen's Portal (PCP)



Private Schools Regulatory Authority Khyber Pakhtunkhwa **KP040420-7485631**

Print Date: 26/04/2020

A. Complaint Details

DATE OF COMPLAINT	04/04/2020	CURRENT STATUS	In Progress (since 22 Days, 0 months, 0 years)
COMPLAINT CATEGORY/ LEVEL 1:	Education	COMPLAINT SUB- CATEGORY/ LEVEL 2:	Private Schools (Teachers Wages)
LOCATION OF COMPLAINT:	Peshawar (Khyber Pakhtunkhwa, Pakistan)	COMPLAINT ADDRESS:	Peshawar
GPS ADDRESS:	Hidden by citizen	CITIZEN PROFILE	Hidden by Citizen

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Aoa need to registered a complain about Racines school system...we the staff members are suffering from salary issue since last year..but we compromise due to parent-administration dispute on summer vacation fee..As this issue had been resolved still we didnt get our vacation salries uptill nowAnd when vacations has been announced due to Corona pandemic Government has ordered all private schools to give away all the salaries before specified time when we demand for our salary which is our right not an implore authorities are now questioning for studnts fee as according to them accounts are empty if they will recover the fee only then we can get our salary.Kindly investigate the matter and resolve it in time before arrival of Ramzan kindly also make sure they release salary of last year as well as of every month going to be off due to Corona.I request you to keep my identity and area in secrecy as i dnt want to loose job. Keep it confidential.

B. Complaint Processing History

#	DATED	FROM	то	STATUS	REMARKS
1	06/04/2020	Deputy Commissioner Peshawar	Private Schools Regulatory Authority (KP PSRA)	In- progress	Respected officer, kindly look into this matter, and take necessary actions. Regards
2	04/04/2020	Initiated	Deputy Commissioner Peshawar	In- progress	Complaint has been assigned to Deputy Commissioner Peshawar