



Prime Minister's Performance Delivery Unit (PMDU)

Pakistan Citizen's Portal (PCP)



Private Schools Regulatory Authority Khyber Pakhtunkhwa
KP270320-7364591

Print Date: 01/05/2020

A. Complaint Details

DATE OF COMPLAINT	27/03/2020	CURRENT STATUS	In Progress (since 5 Days, 1 months, 0 years)
COMPLAINT CATEGORY/ LEVEL 1:	Education	COMPLAINT SUB-CATEGORY/ LEVEL 2:	Private Schools (Teachers Wages)
LOCATION OF COMPLAINT:	Abbottabad (Khyber Pakhtunkhwa, Pakistan)	COMPLAINT ADDRESS:	Sarafa bazar mohallah tanki havelian District Abbottabad
GPS ADDRESS:	Post Office Rd, Havelian, Abbottabad, Khyber Pakhtunkhwa, Pakistan	CITIZEN PROFILE	Provided by Citizen

Contents

It is requested that private school teachers are not being provided vacations' salary as the parents are reluctant to pay fees. PSRA collects enormous amount of money in different forms from private schools. They should provide teachers with vacation salaries just as any other government servant is. It is unjust as these teachers are resourceless in these days when there is no other opportunity. Kindly take swift action. Thankyou.

B. Complaint Processing History

#	DATED	FROM	TO	STATUS	REMARKS
1	01/05/2020	Citizen	Private Schools Regulatory Authority (KP PSRA)	In-progress	International public school and college havelian
2	01/05/2020	Private Schools Regulatory Authority (KP PSRA)	Citizen	In-progress	Dear Citizen, the period upto 31.05.2020 has been declared as Summer Vacations. As per PSRA Regulations & Peshawar High Court's judgment schools can charge fee during vacations. Furthermore, they are bound to pay the salaries. If your school is not paying, then kindly provide school's details, so further action can be taken in the matter.
3	27/04/2020	DO Education (M), Abbottabad	Private Schools Regulatory Authority (KP PSRA)	In-progress	Dear F/P the complaint is related to your good office. Thanks.
4	21/04/2020	DO Education (M), Abbottabad	Citizen	In-progress	Respected Citizen, please provide school name and location for proceeding further in the matter.

#	DATED	FROM	TO	STATUS	REMARKS
5	27/03/2020	Deputy Commissioner Abbottabad	DO Education (M), Abbottabad	In-progress	please resolve this complain.
6	27/03/2020	Initiated	Deputy Commissioner Abbottabad	In-progress	Complaint has been assigned to Deputy Commissioner Abbottabad