



Prime Minister's Performance Delivery Unit (PMDU)

Pakistan Citizen's Portal (PCP)

Private Schools Regulatory Authority Khyber Pakhtunkhwa

KP280520-8454575

Print Date: 04/06/2020



A. Complaint Details

DATE OF COMPLAINT	28/05/2020	CURRENT STATUS	In Progress (since 7 Days, 0 months, 0 years)
COMPLAINT CATEGORY/ LEVEL 1:	Education	COMPLAINT SUB-CATEGORY/ LEVEL 2:	Private Schools (General Complaint)
LOCATION OF COMPLAINT:	Bannu (Khyber Pakhtunkhwa, Pakistan)	COMPLAINT ADDRESS:	wensam public school Bannu mahallah minshyan near to haqnawaz mosque and GHS no1 Bannu CITY. NEAR to national bank railways road Bannu city
GPS ADDRESS:	Hidden by citizen	CITIZEN PROFILE	Hidden by Citizen

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Sir I am poor female teacher in wensam public school Bannu mahallah minshyan near to haqnawaz mosque and GHS no1 Bannu CITY. Sir the school owner did not pay SALLERY in vacant months. No SALLERY for Eid. Owner javed mangai jehnzeh mahngai khalid zeb mangai

B. Complaint Processing History

#	DATED	FROM	TO	STATUS	REMARKS
1	04/06/2020	Private Schools Regulatory Authority (KP PSRA)	Citizen	In-progress	Dear Citizen, explanation has been called from the school concerned. As presently Provincial Govt has issued an ordinance "The Khyber Pakhtunkhwa Epidemic Control & Emergency Relief Ordinance", wherein schools have been directed to extend 20% concession wherein fee is more than 6,000. Similarly, 10% concession, wherein fee is less than 6,000. This relief will be provided for a period of three months (May, June & July). In this regard instructions have also been issued to all the private schools of Khyber Pakhtunkhwa for compliance. so in view of the above all the private schools of Khyber Pakhtunkhwa Province are bound to pay salaries to their staff members.
2	02/06/2020	ADC, Bannu	Private Schools Regulatory Authority (KP PSRA)	In-progress	Complaint is forwarded
3	30/05/2020	Citizen	ADC, Bannu	In-progress	جناب سرے سٹاپ کو تنخواہ نہیں دیتے اگر میں نے اپنا نام بتایا تو مجھے سکول سے نکال دے گا برائے مہربانی آپ خود بات کرے۔ میرا نام ظاہر نہ کرے اور نہ سٹاپ کی شکریہ
4	29/05/2020	ADC, Bannu	Citizen	In-progress	معزز شہری پہلے آپکا مسئلہ اگر حل ہو جائے تو بہتر ہوگا اسلئے آپ اپنا بھی موبائل نمبر فراہم کرے اور نام بھی بتا دیں یہ اسلئے کہ اگر ہو سکتا ہے جہانزیب عرف اپکو دینے کیلئے تیار ہوجائے تو آپکا مسئلہ حل ہو جائے گا باقی جب وہ آپکو تنخواہ دے دے گا بعد میں جو باقی رہتے ہیں اسکو بھی دے دے گا۔ شکریہ۔

#	DATED	FROM	TO	STATUS	REMARKS
5	28/05/2020	Citizen	ADC, Bannu	In-progress	سر ونسیم پبلک سکول میں جہانزیب سر چٹھیاں میں تنخواہ ادا نہیں کرتا ہیں۔ طلباء سے فیس لیتا ہے۔ بنوں سٹی کے بھی قریب ہے۔ 1 Ghs no ونسیم پبلک سکول محلہ منشانیان کے قریب ہے۔ 03339736122 یہ جہانزیب سر کا نمبر ہے
6	28/05/2020	ADC, Bannu	Citizen	In-progress	kindly provide your contact information/cell number to discuss and satisfied you properly.
7	28/05/2020	Deputy Commissioner Bannu	ADC, Bannu	In-progress	Complaint is forwarded please.
8	28/05/2020	Initiated	Deputy Commissioner Bannu	In-progress	Complaint has been assigned to Deputy Commissioner Bannu