



# Prime Minister's Performance Delivery Unit (PMDU)

## Pakistan Citizen's Portal (PCP)



Private Schools Regulatory Authority Khyber Pakhtunkhwa  
**KP270420-7786095**

Print Date: 27/04/2020

### A. Complaint Details

<b>DATE OF COMPLAINT</b>	27/04/2020	<b>CURRENT STATUS</b>	In Progress (since 0 Days, 0 months, 0 years)
<b>COMPLAINT CATEGORY/ LEVEL 1:</b>	Education	<b>COMPLAINT SUB- CATEGORY/ LEVEL 2:</b>	Private Schools (Ill-treatment with students)
<b>LOCATION OF COMPLAINT:</b>	Peshawar (Khyber Pakhtunkhwa, Pakistan)	<b>COMPLAINT ADDRESS:</b>	Peshawar pakistan
<b>GPS ADDRESS:</b>	Hidden by citizen	<b>CITIZEN PROFILE</b>	Hidden by Citizen

### Contents

Assalamalaikum After trying our level best and arguing with the school management I've come here on behalf of all the other's suffering with us. Here in peshawar all the major private schools like beacon house, roots etc have stopped taking online classes in this holy month of Ramadan. Online classes are being held regularly by the city school without even thinking about their students. And these online classes are basically just a waste of time as some teachers don't have a proper internet connection while some students. Apart from that there is a difference in an online class and being physically present in a class. Teachers are also not happy with classes in Ramadan as it is month of holiness qnd dedication to Allah. So we request the government to stop The City School from taking online classes in this holy month

### B. Complaint Processing History

#	DATED	FROM	TO	STATUS	REMARKS
1	27/04/2020	Deputy Commissioner Peshawar	Private Schools Regulatory Authority (KP PSRA)	In- progress	Dear Sir, The complaint is forwarded for the necessary actions at your ends, Regards,
2	27/04/2020	Initiated	Deputy Commissioner Peshawar	In- progress	Complaint has been assigned to Deputy Commissioner Peshawar