

Prime Minister's Performance Delivery Unit (PMDU) Pakistan Citizen's Portal (PCP)



Private Schools Regulatory Authority Khyber Pakhtunkhwa

KP160320-7217137

Print Date: 21/05/2020

A. Complaint Details

DATE OF COMPLAINT	16/03/2020	CURRENT STATUS	In Progress (since 6 Days, 2 months, 0 years)
COMPLAINT CATEGORY/ LEVEL 1:	Education	COMPLAINT SUB- CATEGORY/ LEVEL 2:	Private Schools (Teachers Wages)
LOCATION OF COMPLAINT:	Dera Ismail Khan (Khyber Pakhtunkhwa, Pakistan)	COMPLAINT ADDRESS:	کیبسیک پبلک ہائ سکول نواب اڈہ ملتان روڈ ڈیرہ اسماعیل خان
GPS ADDRESS:	Unnamed Road, Dera Ismail Khan, Khyber Pakhtunkhwa, Pakistan	CITIZEN PROFILE	Provided by Citizen

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پبلک ہائ سکول نواب اڈہ ملتان روڈ ڈیرہ اسماعیل خان میں بطور اسلامیات ٹیچر 10000 تنخواہ پر KABSAC میں جنوری 2019 میں بھرتی ہوگیا۔اور مارچ 2020 تک اینی ڈیوٹی پوری ذمہ داری سے کرتا رہا۔ لیکن پرسنیل شاہد چونکہ تنخواہ میں ٹال مٹول سے کام لیتا تھا جس وجہ سے مارچ 2020 میں ہم پانچ اساتذہ نے ریزائن دے دیا۔ لیکن اب تک بھی مجھے چار مہینوں کی تنخواہ نہیں ملی۔ لہذا آپ لوگوں کی وساطت سے میں پرنسپل سے انتہائ شرافت سے درخواست کرتا ہوں کہ مجھے میری تنخواہ جلد از جلد دیا جائے۔اور میری شرافت سے غلط فائدہ نہ اٹھایا جائے۔

B. Complaint Processing History

#	DATED	FROM	то	STATUS	REMARKS
1	30/04/2020	Private Schools Regulatory Authority (KP PSRA)	Citizen	In- progress	Dear Citizen, explanation has already been called from the school concerned. As presently schools are closed due to Corona Virus, therefore, further action shall be taken in the matter as soon as schools are opened. Thanks for highlighting the issue on Pakistan Citizen's Portal.
2	09/04/2020	Private Schools Regulatory Authority (KP PSRA)	Citizen	In- progress	Dear Citizen, further action in the matter shall be taken as soon as the lockdown is ended and offices are opened.
3	21/03/2020	Private Schools Regulatory Authority (KP PSRA)	Citizen	In- progress	Dear Citizen, presently, due to outbreak of Corona Virus, all the educational institutes, as well as, Govt offices (upto 75%) have been closed till 5th April, 2020. After that, action shall be taken in the matter, accordingly.

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#	DATED	FROM	то	STATUS	REMARKS
4	18/03/2020	Citizen	Private Schools Regulatory Authority (KP PSRA)	In- progress	Kabsac Public High school Nawab ada Multan Road Dera Ismail Khan Principal Name : Shahid Mobile No : 03123124847 My Name Muhammad Nasir Mobile No. 03430989232
5	18/03/2020	Private Schools Regulatory Authority (KP PSRA)	Citizen	In- progress	Dear Citizen, Kindly provide the contact detail of the concerned institute as well as your contact detail so that the matter can be discuss and resolved.
6	18/03/2020	Private Schools Regulatory Authority (KP PSRA)	Citizen	In- progress	Dear Citizen, Kindly provide the contact detail of the concerned institute as well as your contact detail so that the matter can be discuss and resolved.
7	16/03/2020	Deputy Commissioner Dera Ismail Khan	Private Schools Regulatory Authority (KP PSRA)	In- progress	Forwarded to look into the matter for appropriate action as per rules / policy.
8	16/03/2020	Initiated	Deputy Commissioner Dera Ismail Khan	In- progress	Complaint has been assigned to Deputy Commissioner Dera Ismail Khan