



# Prime Minister's Performance Delivery Unit (PMDU)

## Pakistan Citizen's Portal (PCP)

Private Schools Regulatory Authority Khyber  
Pakhtunkhwa

**KP090520-8060352**

Print Date: 18/05/2020



### A. Complaint Details

<b>DATE OF COMPLAINT</b>	09/05/2020	<b>CURRENT STATUS</b>	In Progress (since 9 Days, 0 months, 0 years)
<b>COMPLAINT CATEGORY/ LEVEL 1:</b>	Education	<b>COMPLAINT SUB-CATEGORY/ LEVEL 2:</b>	Private Schools (Fee / Dues)
<b>LOCATION OF COMPLAINT:</b>	Peshawar (Khyber Pakhtunkhwa, Pakistan)	<b>COMPLAINT ADDRESS:</b>	warsak road
<b>GPS ADDRESS:</b>	Hidden by citizen	<b>CITIZEN PROFILE</b>	Hidden by Citizen

### Contents

as per policy of government of khyber pakhtoon khwa for CoViD 19 pandemic the private schools were asked to reduce fees. my children are studying at City School warsak road branch despite on going pandemic they are charged full fee along with transport fees. it is therefore requested to look in to the matter regards

### B. Complaint Processing History

#	DATED	FROM	TO	STATUS	REMARKS
1	15/05/2020	Secretary, Elementary & Secondary Education	Private Schools Regulatory Authority (KP PSRA)	In-progress	Dear sir, forwarded for n/a and redressal of the complainant's grievance with solid justification.
2	15/05/2020	Deputy Commissioner Peshawar	Secretary, Elementary & Secondary Education	In-progress	Dear Sir, The complaint is forwarded for the necessary actions at your ends, Regards.
3	09/05/2020	Initiated	Deputy Commissioner Peshawar	In-progress	Complaint has been assigned to Deputy Commissioner Peshawar