



Prime Minister's Performance Delivery Unit (PMDU)

Pakistan Citizen's Portal (PCP)

Private Schools Regulatory Authority Khyber Pakhtunkhwa

KP260220-6958245

Print Date: 29/04/2020



A. Complaint Details

DATE OF COMPLAINT	26/02/2020	CURRENT STATUS	In Progress (since 3 Days, 2 months, 0 years)
COMPLAINT CATEGORY/ LEVEL 1:	Education	COMPLAINT SUB-CATEGORY/ LEVEL 2:	Private Schools (Ill-treatment with students)
LOCATION OF COMPLAINT:	Mardan (Khyber Pakhtunkhwa, Pakistan)	COMPLAINT ADDRESS:	Rehman public high school and collage . Fazal-abad Tehsil takht Bhai district mardan.
GPS ADDRESS:	Hidden by citizen	CITIZEN PROFILE	Hidden by Citizen

Contents

Physical violence with students by teachers and the school administrators are disrespectful to parents. Also the school administrators are ignoring the laws for students. There are no any kind of activities that the students could get fresh and tension free. Student scare of teachers and always get tensed. Some students became depression patients. And alot of other issues with the female section and staff also.

B. Complaint Processing History

#	DATED	FROM	TO	STATUS	REMARKS
1	09/04/2020	Private Schools Regulatory Authority (KP PSRA)	Citizen	In-progress	Dear Citizen, further action in the matter shall be taken as soon as the lockdown is ended and offices are opened.
2	20/03/2020	Private Schools Regulatory Authority (KP PSRA)	Citizen	In-progress	In process
3	28/02/2020	Private Schools Regulatory Authority (KP PSRA)	Citizen	In-progress	Dear Citizen, the matter has been taken up with the institute concerned for explanation.
4	27/02/2020	Deputy Commissioner Mardan	Private Schools Regulatory Authority (KP PSRA)	In-progress	Respected sir, Complaint forwarded for further necessary action please.
5	26/02/2020	Initiated	Deputy Commissioner Mardan	In-progress	Complaint has been assigned to Deputy Commissioner Mardan