



# Prime Minister's Performance Delivery Unit (PMDU)

## Pakistan Citizen's Portal (PCP)



Private Schools Regulatory Authority Khyber Pakhtunkhwa  
**KP280320-7384729**

Print Date: 27/04/2020

### A. Complaint Details

|   |  |  |   |
|---|--|--|---|
| <b>DATE OF COMPLAINT</b>                | 28/03/2020                                 | <b>CURRENT STATUS</b>                            | In Progress (since 0 Days, 1 months, 0 years) |
| <b>COMPLAINT CATEGORY/<br/>LEVEL 1:</b> | Education                                  | <b>COMPLAINT SUB-<br/>CATEGORY/<br/>LEVEL 2:</b> | Private Schools (Teachers Wages)              |
| <b>LOCATION OF<br/>COMPLAINT:</b>       | Peshawar (Khyber Pakhtunkhwa,<br>Pakistan) | <b>COMPLAINT ADDRESS:</b>                        | Peshawar                                      |
| <b>GPS ADDRESS:</b>                     | Hidden by citizen                          | <b>CITIZEN PROFILE</b>                           | Hidden by Citizen                             |

### Contents

"It is requested that private school teachers are not being provided vacations' salary as the parents are reluctant to pay fees. PSRA collects enormous amount of money in different forms from private schools. They should provide teachers with vacation salaries just as any other government servant is. It is unjust as these teachers are resourceless in these days when there is no other opportunity. Kindly take swift action. Thankyou.

### B. Complaint Processing History

| # | DATED      | FROM   | TO   | STATUS      | REMARKS   |
|---|------------|--|--|-------------|---|
| 1 | 09/04/2020 | Citizen  | Private Schools Regulatory Authority (KP PSRA) | In-progress | I m the teacher at hayatabad model school phase 4 hayatabad peshawar. They are not willing tp pay these vication salary.. |
| 2 | 09/04/2020 | Private Schools Regulatory Authority (KP PSRA) | Citizen  | In-progress | Kindly be specific and mention the school's name  |
| 3 | 09/04/2020 | Secretary, Elementary & Secondary Education    | Private Schools Regulatory Authority (KP PSRA) | In-progress | Dear Sir, look into the matter and resolve grievances of the complainant.   |
| 4 | 09/04/2020 | Secretary, Elementary & Secondary Education    | Private Schools Regulatory Authority (KP PSRA) | In-progress | Dear sir, forwarded for further n/a and early redressal of grievances of the complainant at the earliest please.          |
| 5 | 28/03/2020 | Initiated                                      | Secretary, Elementary & Secondary Education    | In-progress | Complaint has been assigned to Secretary, Elementary & Secondary Education  |