

Prime Minister's Performance Delivery Unit (PMDU) Pakistan Citizen's Portal (PCP)



Private Schools Regulatory Authority Khyber Pakhtunkhwa KP110420-7584585

Print Date: 06/05/2020

A. Complaint Details

DATE OF COMPLAINT	11/04/2020	CURRENT STATUS	In Progress (since 25 Days, 0 months, 0 years)
COMPLAINT CATEGORY/ LEVEL 1:	Education	COMPLAINT SUB- CATEGORY/ LEVEL 2:	Private Schools (Fee / Dues)
LOCATION OF COMPLAINT:	Peshawar (Khyber Pakhtunkhwa, Pakistan)	COMPLAINT ADDRESS:	Dalazak Road PMS boy's 4
GPS ADDRESS:	Hidden by citizen	CITIZEN PROFILE	Hidden by Citizen

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It is stated that private schools are at the Peak of their injustice and unethical deeds. As keeping in eye the current situation due to Virus. Where everyone is in a great grief, Still Private schools such as 'Peshawar Model' where my 2 children and 5 nephews are studying. The staff of the school is continuously asking for fees, which is a big amount being charged every month, including transport fees. Though, All their activities are closed. Above all, they are not issuing the results of previous classes' exams, which dues are already been paid to them. They should not harass children and their families by continuous calls and by not declaring the results of previous classes. Due to which children are suffering from mental grief and depression. Kindly, it is requested that a straight and strict action should be held against education mafia, especially the Peshawar Model Schools System. Regards.

B. Complaint Processing History

#	DATED	FROM	то	STATUS	REMARKS
1	06/05/2020	Deputy Commissioner Peshawar	Private Schools Regulatory Authority (KP PSRA)	In- progress	Dear Sir the Complain is Forwarded for Necessary Actions At Your end, Please.
2	06/05/2020	Initiated	Deputy Commissioner Peshawar	In- progress	Complaint has been assigned to Deputy Commissioner Peshawar
3	06/05/2020	Initiated	Deputy Commissioner Peshawar	In- progress	Complaint has been assigned to Deputy Commissioner Peshawar