



Prime Minister's Performance Delivery Unit (PMDU)

Pakistan Citizen's Portal (PCP)

Private Schools Regulatory Authority Khyber
Pakhtunkhwa

KP100320-7134023

Print Date: 21/05/2020



A. Complaint Details

| | | | |
|-------------------------------------|---|---|--|
| DATE OF COMPLAINT | 10/03/2020 | CURRENT STATUS | In Progress (since 12 Days, 2 months, 0 years) |
| COMPLAINT CATEGORY/ LEVEL 1: | Education | COMPLAINT SUB-CATEGORY/ LEVEL 2: | Private Schools (General Complaint) |
| LOCATION OF COMPLAINT: | Peshawar (Khyber Pakhtunkhwa, Pakistan) | COMPLAINT ADDRESS: | The Educators, Ring Road campus, Peshawar |
| GPS ADDRESS: | Hidden by citizen | CITIZEN PROFILE | Hidden by Citizen |

Contents

Dear Sir, The applicant Mr. Asad Ullah Shah, Cell # 03305869090 has seven children admitted in The Educators, Ring Road Campus. Due to arrears, the school has told him that they will rusticate his children. As per the applicant, this will cost his children one year of their education. Furthermore, he said that he will pay the arrears but he needs some time from the school management may not rusticate his children. Please look into the matter and report to this office.

Thanks & regards

B. Complaint Processing History

| # | DATED | FROM | TO | STATUS | REMARKS |
|---|------------|--|--|-------------|--|
| 1 | 30/04/2020 | Private Schools Regulatory Authority (KP PSRA) | Citizen | In-progress | Further action in the matter shall be taken as soon as lockdown is ended and offices are being opened. |
| 2 | 09/04/2020 | Private Schools Regulatory Authority (KP PSRA) | Citizen | In-progress | Dear Citizen, further action in the matter shall be taken as soon as the lockdown is ended and offices are opened. |
| 3 | 21/03/2020 | Private Schools Regulatory Authority (KP PSRA) | Citizen | In-progress | Dear Citizen, presently, due to outbreak of Corona Virus, all the educational institutes, as well as, Govt offices (upto 75%) have been closed till 5th April, 2020. After that, action shall be taken in the matter, accordingly. |
| 4 | 10/03/2020 | Khapal Wazir e Ala (CM KP) | Private Schools Regulatory Authority (KP PSRA) | In-progress | Complaint has been assigned to Private Schools Regulatory Authority (KP PSRA) |