



# Prime Minister's Performance Delivery Unit (PMDU)

## Pakistan Citizen's Portal (PCP)

Private Schools Regulatory Authority Khyber Pakhtunkhwa

**KP100520-8077410**

Print Date: 12/05/2020



### A. Complaint Details

<b>DATE OF COMPLAINT</b>	10/05/2020	<b>CURRENT STATUS</b>	In Progress (since 2 Days, 0 months, 0 years)
<b>COMPLAINT CATEGORY/ LEVEL 1:</b>	Education	<b>COMPLAINT SUB-CATEGORY/ LEVEL 2:</b>	Private Schools (Teachers Wages)
<b>LOCATION OF COMPLAINT:</b>	Peshawar (Khyber Pakhtunkhwa, Pakistan)	<b>COMPLAINT ADDRESS:</b>	The Educators, University Town branch Peshawar
<b>GPS ADDRESS:</b>	Hidden by citizen	<b>CITIZEN PROFILE</b>	Hidden by Citizen

### Contents

Educators University Town Peshawar branch have deducted 10% from salaries of teachers despite all teachers worked from home and also delivered lectures to students. Apart from that school administration disperse salaries in cash so that no or false record can be made. If transfer of salaries be done through bank then all illegal deduction record was present. School may be directed to refund deducted amount immediately and ensure not to deduct in future as well

### B. Complaint Processing History

#	DATED	FROM	TO	STATUS	REMARKS
1	12/05/2020	Deputy Commissioner Peshawar	Private Schools Regulatory Authority (KP PSRA)	In-progress	Dear Sir, The Complaint is forwarded for the necessary actions at your ends, Regards.
2	10/05/2020	Initiated	Deputy Commissioner Peshawar	In-progress	Complaint has been assigned to Deputy Commissioner Peshawar