



Prime Minister's Performance Delivery Unit (PMDU)

Pakistan Citizen's Portal (PCP)

Private Schools Regulatory Authority Khyber Pakhtunkhwa

KP260320-7360692

Print Date: 29/04/2020



A. Complaint Details

DATE OF COMPLAINT	26/03/2020	CURRENT STATUS	In Progress (since 4 Days, 1 months, 0 years)
COMPLAINT CATEGORY/ LEVEL 1:	Education	COMPLAINT SUB-CATEGORY/ LEVEL 2:	Colleges (Harassment)
LOCATION OF COMPLAINT:	Peshawar (Khyber Pakhtunkhwa, Pakistan)	COMPLAINT ADDRESS:	ICMS Tarnab Campus, Lala Kale, near Tarnab Farms, Peshawar
GPS ADDRESS:	State Life Building, Mall Rd, Peshawar Cantonment, Peshawar, Khyber Pakhtunkhwa 25000, Pakistan	CITIZEN PROFILE	Provided by Citizen

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We (Teaching and Administrative staff) are writing this application in a belief that our grievance will be redressed, thoughtful with the consideration that PM, CM, Complaint Cell and PSRA are relevant authorities to get our fundamental right, 3 months pending salaries heartlessly seized by ICMS education system Peshawar. We received four months salaries in extreme awkward situations, struggling and harassed time and again for our basic right. However, we were in dire need of salaries to feed our families, elders and siblings in a responsible family set up and tried getting our salaries in installments. Indeed, we have no way out to cope in present dismal situation of covid-19 spread, being jobless and unable to roam/opt for livelihood opportunities and feed our families and siblings. Help us in seeking our basic right of salary and make thankful our families for this regard. All Teaching and Administrative Staff, ICMS Tarnab Campus, Peshawar

B. Complaint Processing History

#	DATED	FROM	TO	STATUS	REMARKS
1	28/04/2020	Citizen	Private Schools Regulatory Authority (KP PSRA)	In-progress	Yes sir, it is the part of ICMS Education System Chain, owned by Mr. Tajammul Hayat Khan. His contact number is +92 333 9119145. Tarnab Campus contact number is (091) 2964025 and Main Branch, opposite BISEP, Peshawar Contact number is +92-91-5851634-6, email address is info@icms.edu.pk.
2	28/04/2020	Private Schools Regulatory Authority (KP PSRA)	Citizen	In-progress	Dear Citizen, kindly mention the contact details of the school concerned and email address also, so the matter can be taken up with the concerned. Furthermore, kindly tell whether it is the part of ICMS Chain system, owned by Mr. Tajamal Hayat?

#	DATED	FROM	TO	STATUS	REMARKS
3	27/04/2020	Citizen	Private Schools Regulatory Authority (KP PSRA)	In-progress	Details of Employees and Complaint in written form. Moreover. Sir, complaint is against ICMS Education system, College section, Tarnab farm, Lala Kale, Peshawar
4	26/04/2020	Private Schools Regulatory Authority (KP PSRA)	Citizen	In-progress	Dear Citizen, attachment is not available. Kindly attach it again. Furthermore, kindly clarify, whether it is ICMS Chamkani Campus?
5	25/04/2020	Citizen	Private Schools Regulatory Authority (KP PSRA)	In-progress	List of employees, their designation and Salary details attached.
6	12/04/2020	Private Schools Regulatory Authority (KP PSRA)	Citizen	In-progress	Kindly provide the details of concerned who have not been paid, along with details of their salaries
7	27/03/2020	Directorate of Higher Education	Private Schools Regulatory Authority (KP PSRA)	In-progress	This Complaint is pertinent to your good office. Kindly resolve at your end, please.
8	26/03/2020	Initiated	Directorate of Higher Education	In-progress	Complaint has been assigned to Directorate of Higher Education