



Prime Minister's Performance Delivery Unit (PMDU)

Pakistan Citizen's Portal (PCP)



Private Schools Regulatory Authority Khyber Pakhtunkhwa
KP280220-6979919

Print Date: 03/05/2020

A. Complaint Details

DATE OF COMPLAINT	28/02/2020	CURRENT STATUS	In Progress (since 5 Days, 2 months, 0 years)
COMPLAINT CATEGORY/ LEVEL 1:	Education	COMPLAINT SUB-CATEGORY/ LEVEL 2:	Private Schools (Teachers Wages)
LOCATION OF COMPLAINT:	Swat (Khyber Pakhtunkhwa, Pakistan)	COMPLAINT ADDRESS:	THE EDUCARE SCHOOL BY PAS CHWAK FIZAGHAT SWAT mingora
GPS ADDRESS:	Hidden by citizen	CITIZEN PROFILE	Hidden by Citizen

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mera name m saeed hy me taqreeban 15 manth sy ik school me taeching krtaa ta or is manth k 8 date ko school ko mne chor dya hy ab school k uper mery 8 dys k salry jo 5500 or 15 mnth k security jo banty 9000 ab ne jab b school ko msgs ya cl krta hoo to kehty hy abi pecy nhe hy jab hongy to dedngy or is me ik saheeb ne to kholam khoola kaha k jao ap jo kar skty hoo kroo chahy DS ya DPO jo moj sy likar dikhoo school ka nme THE EDUCARE SCHOOL BY PAS CHWAK FIZAGHAT SWAT

B. Complaint Processing History

#	DATED	FROM	TO	STATUS	REMARKS
1	12/04/2020	Private Schools Regulatory Authority (KP PSRA)	Citizen	In-progress	Dear Citizen, further action in the matter shall be taken as soon as the lockdown is ended and offices are opened.
2	23/03/2020	Private Schools Regulatory Authority (KP PSRA)	Citizen	In-progress	Dear Citizen, presently, due to outbreak of Corona Virus, all the educational institutes, as well as, Govt offices (upto 75%) have been closed till 5th April, 2020. After that, action shall be taken in the matter, accordingly.
3	22/03/2020	Deputy Commissioner Swat	Private Schools Regulatory Authority (KP PSRA)	In-progress	look into the matter plz
4	01/03/2020	Deputy Commissioner Swat	Citizen	In-progress	dear citizen please share contact no of the school.
5	28/02/2020	Initiated	Deputy Commissioner Swat	In-progress	Complaint has been assigned to Deputy Commissioner Swat

