



# Prime Minister's Performance Delivery Unit (PMDU)

## Pakistan Citizen's Portal (PCP)

Private Schools Regulatory Authority Khyber Pakhtunkhwa

**KP280320-7382300**

Print Date: 01/05/2020



### A. Complaint Details

<b>DATE OF COMPLAINT</b>	28/03/2020	<b>CURRENT STATUS</b>	In Progress (since 4 Days, 1 months, 0 years)
<b>COMPLAINT CATEGORY/ LEVEL 1:</b>	Education	<b>COMPLAINT SUB-CATEGORY/ LEVEL 2:</b>	Elementary & Secondary (Closed School)
<b>LOCATION OF COMPLAINT:</b>	Nowshera (Khyber Pakhtunkhwa, Pakistan)	<b>COMPLAINT ADDRESS:</b>	ksheshgi Bala Mira Ksheshgi Payan Ksheshgi Bala
<b>GPS ADDRESS:</b>	Hidden by citizen	<b>CITIZEN PROFILE</b>	Hidden by Citizen

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It is requested that private teachers are not being provided vacation salary as the parents are reluctant to pay fees. PSRA collects enormous amount of money in different forms from private schools. They should provide teachers with vacation salary just as any other government servant is. It is unjust as these teachers are resource less these days. When there is no other opportunity these days. Kindly take swift action. Thank You

### B. Complaint Processing History

#	DATED	FROM	TO	STATUS	REMARKS
1	16/04/2020	Citizen	Private Schools Regulatory Authority (KP PSRA)	In-progress	03428032361 . 03477812452 .....
2	12/04/2020	Private Schools Regulatory Authority (KP PSRA)	Citizen	In-progress	Kindly provide contact number of the school concerned
3	12/04/2020	Citizen	Private Schools Regulatory Authority (KP PSRA)	In-progress	Al-Mustafa Education System Ksheshgi Bala Distt Nowshera
4	12/04/2020	Private Schools Regulatory Authority (KP PSRA)	Citizen	In-progress	Dear Citizen, this period has been declared as summer vacations and as per Peshawar High Court's judgement schools can charge the vacations fee. Therefore they have to pay the teachers. If school concerned is not paying, then kindly provide their details

#	DATED	FROM	TO	STATUS	REMARKS
5	28/03/2020	Directorate of Elementary & Secondary Education	Private Schools Regulatory Authority (KP PSRA)	In-progress	Look into the matter please
6	28/03/2020	Initiated	Directorate of Elementary & Secondary Education	In-progress	Complaint has been assigned to Directorate of Elementary & Secondary Education