



Prime Minister's Performance Delivery Unit (PMDU)



Pakistan Citizen's Portal (PCP)

Private Schools Regulatory Authority Khyber Pakhtunkhwa

KP140520-8170230

Print Date: 10/06/2020

A. Complaint Details

DATE OF COMPLAINT	14/05/2020	CURRENT STATUS	In Progress (since 27 Days, 0 months, 0 years)
COMPLAINT CATEGORY/ LEVEL 1:	Education	COMPLAINT SUB-CATEGORY/ LEVEL 2:	Colleges (Fee / Dues)
LOCATION OF COMPLAINT:	Abbottabad (Khyber Pakhtunkhwa, Pakistan)	COMPLAINT ADDRESS:	Officer coloney near ayub medical complax abbottabad
GPS ADDRESS:	Hidden by citizen	CITIZEN PROFILE	Hidden by Citizen

Contents

The muslim education system demand full fee from studends after government decission of fee deduction and they dont give pays to techers and told them they dont have money plese do some thing for students and techers plzz

B. Complaint Processing History

#	DATED	FROM	TO	STATUS	REMARKS
1	10/06/2020	Private Schools Regulatory Authority (KP PSRA)	Citizen	In-progress	Dear Citizen, Explanation has been called from the institute concerned on their online mail account. As the Provincial Govt has issued an ordinance "The Khyber Pakhtunkhwa Epidemic Control & Emergency Relief Ordinance", wherein schools have been directed to extend 20% concession wherein fee is more than 6,000. Similarly, 10% concession, wherein fee is less than 6,000. This relief will be provided for a period of three months (May, June & July). In this regard instructions have also been issued to all the private schools of Khyber Pakhtunkhwa for compliance. If school is not cooperating in this regard, kindly let us know by registering a separate complaint, so strict action can be taken against the school concerned. PSRA needs your cooperation & positive feedback, in order to facilitate the general public.
2	20/05/2020	Directorate of Higher Education	Private Schools Regulatory Authority (KP PSRA)	In-progress	This Complaint is pertinent to your good office. Kindly resolve at your end, please.
3	14/05/2020	Initiated	Directorate of Higher Education	In-progress	Complaint has been assigned to Directorate of Higher Education