



Prime Minister's Performance Delivery Unit (PMDU)

Pakistan Citizen's Portal (PCP)

Private Schools Regulatory Authority Khyber Pakhtunkhwa

KP140420-7610191

Print Date: 30/04/2020



A. Complaint Details

DATE OF COMPLAINT	14/04/2020	CURRENT STATUS	In Progress (since 16 Days, 0 months, 0 years)
COMPLAINT CATEGORY/ LEVEL 1:	Education	COMPLAINT SUB-CATEGORY/ LEVEL 2:	Private Schools (Fee / Dues)
LOCATION OF COMPLAINT:	Haripur (Khyber Pakhtunkhwa, Pakistan)	COMPLAINT ADDRESS:	Jinnah Jamia School And College Haripur Hazara Division
GPS ADDRESS:	Hidden by citizen	CITIZEN PROFILE	Hidden by Citizen

Contents

Anyone who is reading this i've request for you...My brother's school named Jinnah Jamia School and College Haripur puts a lot fee burden on their students...we cant afford to submit it...they have monthly fee upto 6k for 10th class now and are doing online classes for which every student doesn't have enough sources to take online classes...they have included admission fee and annual fund before promoting to 10th class although we have already in the institution...so there's no need to include admission fee in it...the total expense which is made including admission fee and annual fund is 8860 rupees...its not just my brother's problem its the issye of whole school and college...my brother is in 10th now and his fees is too much just imagine what will happen to the students of 1st year and 2nd year who cant afford it...My Humble request is to you pleade resolve this issue as soon as possible...THANKS♥

B. Complaint Processing History

#	DATED	FROM	TO	STATUS	REMARKS
1	16/04/2020	Citizen	Private Schools Regulatory Authority (KP PSRA)	In-progress	Sir...the 1st pic is the fee slip of the institution...the second one is the hand written fee structure they have send us through whatsapp social media...plz take quick action against them because they are keep messaging us to submit fee...we are not in position to submit huge amount of fee and its not just only the problem of my sibling but of whole class and school...if u find any lack of information that i provided you...you can also check the AL-Baraka Bank Haripur because the fee is submitted their and they will provide you information of whole institution...ThankYou♥
2	14/04/2020	Private Schools Regulatory Authority (KP PSRA)	Citizen	In-progress	Dear Citizen, kindly attach the fee slips.

#	DATED	FROM	TO	STATUS	REMARKS
3	14/04/2020	Deputy Commissioner Haripur	Private Schools Regulatory Authority (KP PSRA)	In-progress	Forwarded for redressal please
4	14/04/2020	Initiated	Deputy Commissioner Haripur	In-progress	Complaint has been assigned to Deputy Commissioner Haripur