



Prime Minister's Performance Delivery Unit (PMDU)

Pakistan Citizen's Portal (PCP)

Private Schools Regulatory Authority Khyber Pakhtunkhwa

KP100420-7572547

Print Date: 16/04/2020



A. Complaint Details

DATE OF COMPLAINT	10/04/2020	CURRENT STATUS	In Progress (since 6 Days, 0 months, 0 years)
COMPLAINT CATEGORY/ LEVEL 1:	Education	COMPLAINT SUB-CATEGORY/ LEVEL 2:	Private Schools (Teachers Wages)
LOCATION OF COMPLAINT:	Malakand (Khyber Pakhtunkhwa, Pakistan)	COMPLAINT ADDRESS:	Batkhela Malakand kpk pakistan
GPS ADDRESS:	Hidden by citizen	CITIZEN PROFILE	Hidden by Citizen

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As per order of Govt of KPK Relief Rehabilitation & Settlement Department that all private school have to paid 80% dues/salaries of their teachers . But there is one of the intellectual school system branch situated in Batkhela Malakand kpk pakistan not obey the order of kpk govt while other private school in Batkhela like SPS and Oxford given the salaries of their respected teacher . Please take serious action against the Intellectual School System Batkhela Campus.

B. Complaint Processing History

#	DATED	FROM	TO	STATUS	REMARKS
1	16/04/2020	Private Schools Regulatory Authority (KP PSRA)	Citizen	In-progress	Dear Citizen, The matter has been taken up with the institute concerned and has been directed to explain your position in the instant matter, within seven days positively, after receipt of this letter.
2	15/04/2020	Citizen	Private Schools Regulatory Authority (KP PSRA)	In-progress	Contact number of the school 0932-412148 0342-4890164 0346-9355909
3	12/04/2020	Private Schools Regulatory Authority (KP PSRA)	Citizen	In-progress	Kindly provide the contact number of the school concerned, so further action can be taken in the matter
4	11/04/2020	Deputy Commissioner Malakand	Private Schools Regulatory Authority (KP PSRA)	In-progress	Please redress the grievances of the Citizen.
5	10/04/2020	Initiated	Deputy Commissioner Malakand	In-progress	Complaint has been assigned to Deputy Commissioner Malakand