



Prime Minister's Performance Delivery Unit (PMDU)

Pakistan Citizen's Portal (PCP)

Private Schools Regulatory Authority Khyber Pakhtunkhwa

KP110420-7580708

Print Date: 03/05/2020



A. Complaint Details

DATE OF COMPLAINT	11/04/2020	CURRENT STATUS	In Progress (since 22 Days, 0 months, 0 years)
COMPLAINT CATEGORY/ LEVEL 1:	Education	COMPLAINT SUB-CATEGORY/ LEVEL 2:	Private Schools (Fee / Dues)
LOCATION OF COMPLAINT:	Mardan (Khyber Pakhtunkhwa, Pakistan)	COMPLAINT ADDRESS:	Iqra school and college ghulamu katlang road mardan
GPS ADDRESS:	Hidden by citizen	CITIZEN PROFILE	Hidden by Citizen

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Some schools especially iqra school and college katlang road mardan take extra promotion fees of Rs. 2500 per student from parents. They just change their name from promotion fees to annual expenditure or annual fund. Kindly take action on these. Thanks.

B. Complaint Processing History

#	DATED	FROM	TO	STATUS	REMARKS
1	12/04/2020	Private Schools Regulatory Authority (KP PSRA)	Citizen	In-progress	Dear Citizen, action in the matter shall be taken as soon as lockdown is ended and offices are opened
2	11/04/2020	Deputy Commissioner Mardan	Private Schools Regulatory Authority (KP PSRA)	In-progress	R/Sir, complaint related to your good office hence forwarded for further necessary actions, please.
3	11/04/2020	Initiated	Deputy Commissioner Mardan	In-progress	Complaint has been assigned to Deputy Commissioner Mardan