



Prime Minister's Performance Delivery Unit (PMDU)

Pakistan Citizen's Portal (PCP)

Private Schools Regulatory Authority Khyber Pakhtunkhwa

KP250220-6937713

Print Date: 29/04/2020



A. Complaint Details

DATE OF COMPLAINT	25/02/2020	CURRENT STATUS	In Progress (since 4 Days, 2 months, 0 years)
COMPLAINT CATEGORY/ LEVEL 1:	Education	COMPLAINT SUB-CATEGORY/ LEVEL 2:	Private Schools (Ill-treatment with students)
LOCATION OF COMPLAINT:	Mardan (Khyber Pakhtunkhwa, Pakistan)	COMPLAINT ADDRESS:	Moh kocha saddat near masjid zaitoon dokhe fateh attock
GPS ADDRESS:	Fatehjang Rd, Attock, Punjab, Pakistan	CITIZEN PROFILE	Provided by Citizen

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I beg to say that my cushion is studying in tahira qazi shaheed school near biapass road mardan . yesterday she is bad treated and punoshed by teacher. His teacher name is yeacher beena and his head name is noor muhammad. She is a orphan girl. His mother is sitting in home so can't go to police station so i beg and request to work on it and his mother is full of sad so plz work on it

B. Complaint Processing History

#	DATED	FROM	TO	STATUS	REMARKS
1	09/04/2020	Private Schools Regulatory Authority (KP PSRA)	Citizen	In-progress	Dear Citizen, further action in the matter shall be taken as soon as the lockdown is ended and offices are opened.
2	20/03/2020	Private Schools Regulatory Authority (KP PSRA)	Citizen	In-progress	In process
3	28/02/2020	Private Schools Regulatory Authority (KP PSRA)	Citizen	In-progress	Dear Citizen, the matter has been taken up with the high ups for further direction as deemed appropriate.
4	26/02/2020	Secretary, Elementary & Secondary Education	Private Schools Regulatory Authority (KP PSRA)	In-progress	Look into the matter and redress grievances of the complainant with solid justification.
5	25/02/2020	Initiated	Secretary, Elementary & Secondary Education	In-progress	Complaint has been assigned to Secretary, Elementary & Secondary Education