

Scrum Master – Roles and Commitments

A Scrum Master is:

- ✓ A facilitator and Servant leader who encourages and demands self-organization from the development team.
- ✓ Protects the team from external and internal distractions
- ✓ An impediment remover so the team can focus on the work at hand
- ✓ Influential leader and coach who does not do direct command or control

A Scrum Master is not:

- ✗ A “line” manager
- ✗ A task manager
- ✗ A technical or design authority
- ✗ A decision maker

Scrum Master – Six Attributes



Scrum Master – Tasks

- ✓ Be the servant leader
- ✓ Ensure smooth flow of information
- ✓ Should be problem solver
- ✓ Should be the protector and peacemaker of the team
- ✓ Should be the process coach of the team and ensure that Agile principles are followed