






# Mohamed Mustafa Morad

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## Profile

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I am Mohamed Morad, a student at the Faculty of Arts, English Department. I have a passion for technological advancements and a deep interest in artificial intelligence, machine learning, data analysis, and programming.

## Professional Experience

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Customer Service Representative 05/2024 – 10/2024

Thamina Projects Management

- Customer Service
- Customer Relationship Management (CRM)
- Customer Retention
- Customer Service Representatives

[Certificates](#) ↗

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Customer Service Representative 05/2023 – 10/2023


Hawks Projects Management

- Customer Service
- Customer Relationship Management (CRM)
- Customer Retention
- Customer Service Representatives

[Certificates](#) ↗

## Education

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CS50x: CS50's Introduction To Computer Science, Harvard University (via edX)  06/2021 – 12/2021

Bachelor's Degree in English Language and Literature, Kafr El-Sheikh University-, Egypt  09/2021 – 06/2025

## Skills - Tools

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Python

Django Framework

Data Structures

Object Oriented Programming

Git

Pandas

Matplotlib

Scikit-learn

Agile

Flask

SQL

My SQL

Algorithms

Postman

GitHub

C

Visual Studio

HTML

CSS

Javascript

Bootstrap

## Languages

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English

Arabic

Category

Accessories

Kids' Wear

Men's Wear

Women's Wear

Customer\_ID

C001

C002

C003

C004

Date

1/1/2024

12/30/2024

Region

Alex

Madinaty

Mansoura

Nasr City

Total\_Sales

10.83

798.34

Region

Alex

Category

Accessories

Total Sales

254.69K

