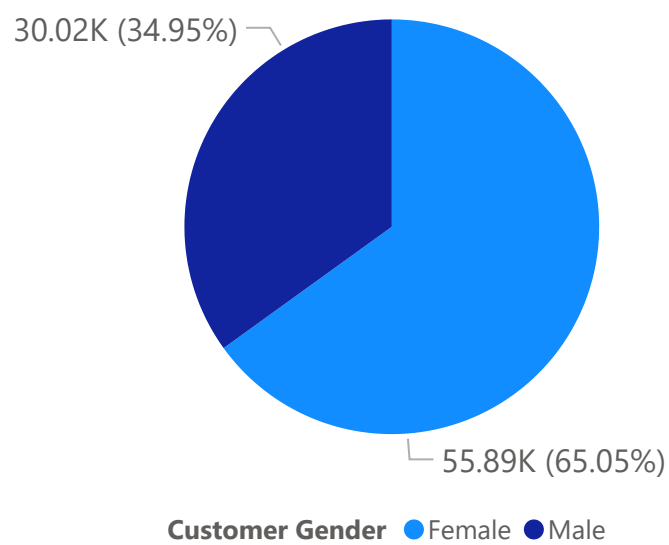


Customer Support Dashboard

4.24/5
Average Customer Rating

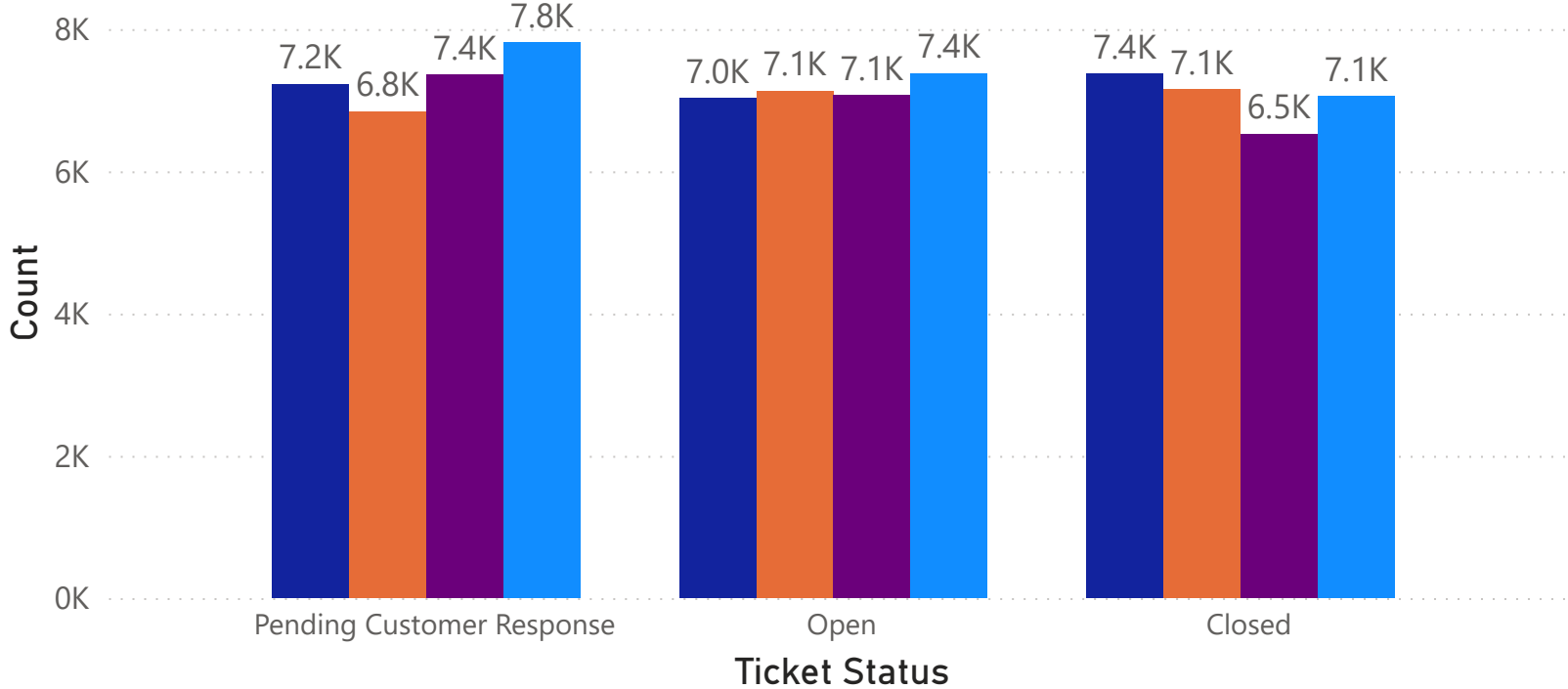
5.56 Hours
Average Resolution Time
Per Ticket

Customers Breakdown by Gender

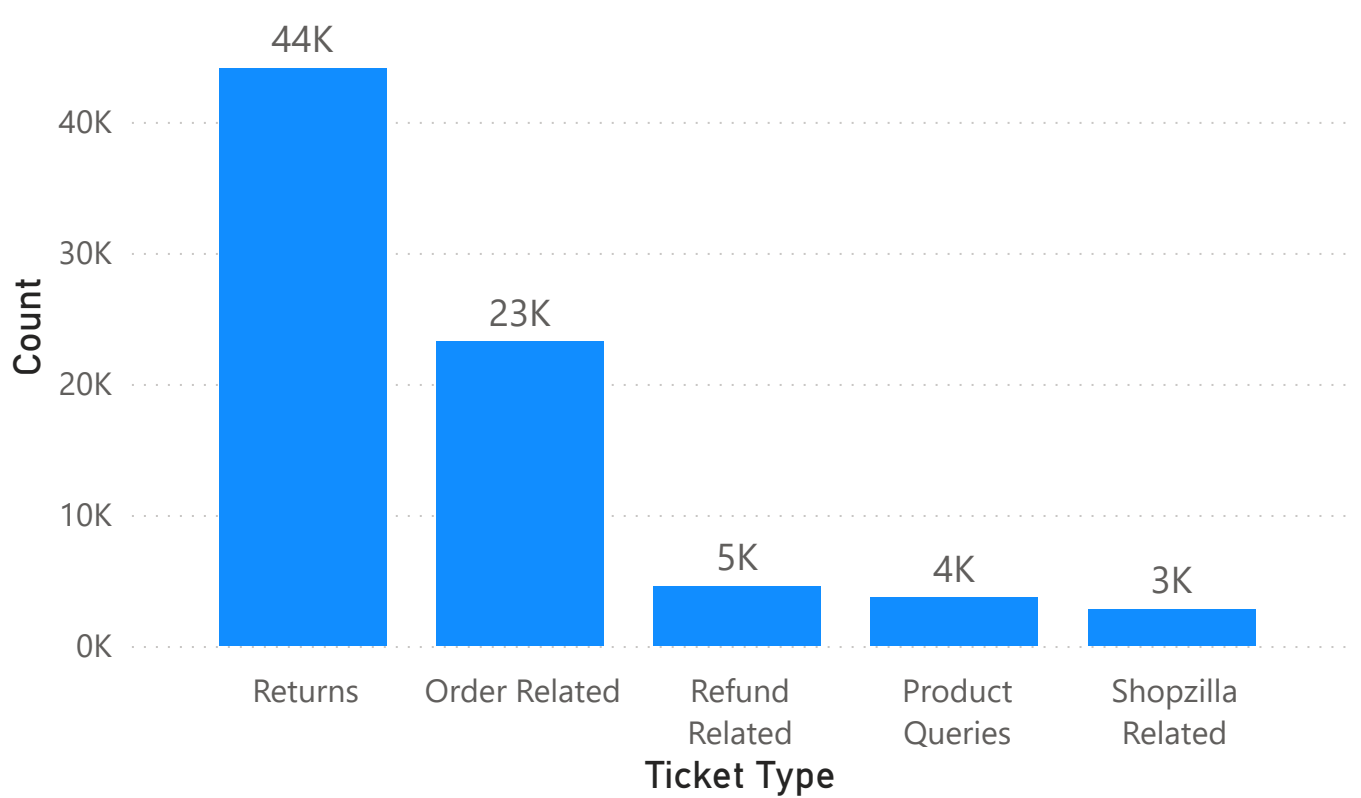


Tickets Count by Ticket Status and Ticket Priority

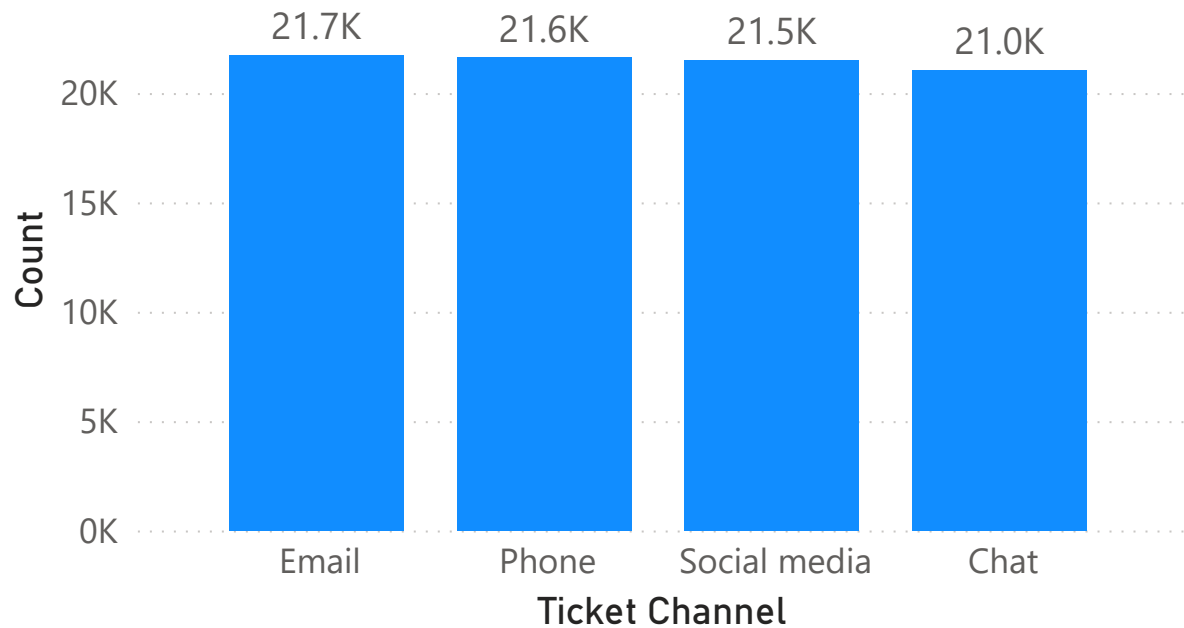
Ticket Priority ● Critical ● High ● Low ● Medium



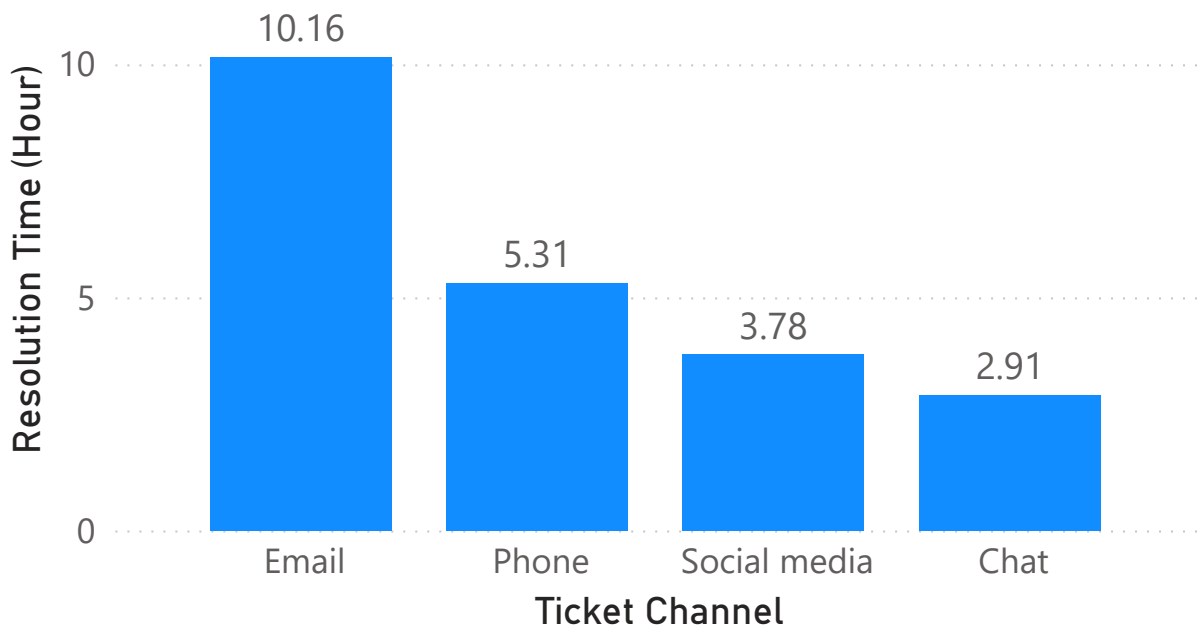
Top 5 Reasons For Customer Tickets



Tickets Breakdown by Ticket Channel



Average of Resolution Time Per Ticket Channel



Communication Type Breakdown

