

Muhammed Afnaan

✉ afnaanspy@gmail.com ☎ 9342707303 📄 muhammed-afnaan-43a57b279

SUMMARY

Experienced Manager with 3 years of expertise in the restaurant industry, specifically at Grill House Chennai. Proven track record in overseeing day-to-day operations, managing a team, and ensuring excellent customer service. Skilled in inventory management, staff training, and maintaining high food quality standards. Seeking to continue contributing to the success of Grill House Chennai as a dedicated Manager, ensuring exceptional dining experiences for all guests.

EXPERIENCE

Manager

Grill House Chennai [Restaurant]

April 2021 - Present, Nungambakkam, Chennai

- As a part-time manager at [Grill House Chennai], I held a pivotal role in ensuring the smooth and efficient operation of daily activities.
- "Handled over 20 customers dine in and at the same time managed 50+ online orders from online food delivery Apps [Swiggy, Zomato]" .
- Successfully elevated the firm's reputation by achieving a remarkable 60% increase in Google reviews under my management.
- Monitored the cashflow and enhanced the sales by quality suggestions.
- Diversified the firm reach to people within the range or out by massive social marketing through Instagram ads and campaigns .

EDUCATION

Bachelor Of Computer Applications

The New College • Royapettah - Chennai, India • 2024 • 7.2

Secondary Education

Unity Public School • Kottur - Chennai, India • 2021 • 87%

CERTIFICATIONS

Python Basic To Mastery

Udemy • 2024

- Helped me in understanding the fundamentals of python

COURSEWORK

Python Basic To Mastery

Udemy • 2024 • Learning

- Helped me in understanding the fundamentals of python

SKILLS

python basic, Executive, Team Leader, lead management, Social, Business analytics, marketing, sales analyst, effective and quick decisions