

# Mohamed El Sayed M. Hassan



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## - Education -

- **Diploma in Software Skills Development:**
  - Institute : ITI (Information Technology Institute) – Cabinet
  - Period : Apr 2000 – Jan 2001
  - Major : Software Skills Development Programming
- **Bachelor of Electronic Engineering:**
  - University : Menofia
  - Faculty : Electronic engineering
  - Major : Electrical Communication Engineering
  - Period : 1993-1998
  - Graduation Grade : Good.(72.5%)
  - Graduation project : Circuits design of binary coded signals

## - Work Experience -

**Organization: Emirates NBD Egypt (Dec 2021)**

### ❖ Title: Development Manager

#### Description:

Leads and manages a team of software engineers and developers.

#### Responsibilities:-

- Coordinating the team members and allocationg resources.
- Ensuring that all deliverables are met in a given timeline and ensure the customer satisfaction.
- Lead overall systems service and solution development life cycle.
- Lead day-to-day activities of the development and delivery team.
- Hiring,training, guiding, coaching and monitoring software developers.
- Work closely with the developers to architect and develop the best technical design and approach.
- Creating and mainting a healthy workspace environment.
- Report on status of development, quality, operations, and system performance to management.

### ❖ Title: Agile Delivery lead for BPM and RPA squads

#### Description:

Duties as delivery lead in the BPM and RPA squads include applying the Agile methodology to deliver the requirements based on the user stories provided by product owner, designing and architecting the new BPM workflow and integration services, designing the tables and stored procedure using Oracle database. strategic technical guidance to proactively improve performance, reliability

#### Sample of applications:

- Account Opening Maintenance, Cheque Process, Export Certificate, Card Transaction Process.
- Implement the SBX iscore service in Cards&Loans workflow and integrate with the DMS.
- Implement &Configure the Power BI environment for developing reports using the SSRS.
- Migrate processes from BPM 7.5 to BAW
- Automat the process of Payroll, Disbute and charge back and account freeze / unfreeze using Automation Anywhere RPA platform

❖ **Title: Team Lead (July2018- Dec2021)**

**Description:**

Guide team development efforts towards successful project delivery. Provide technical leadership to teammates through coaching and mentorship. Maintain high standards of software quality within the team by establishing good practices. Identify and encourage areas for growth and improvement within the team.

**Responsibilities:**

- Receiving requests for new modules and modifications to prepare FSD.
- Controlling all stages of the development life cycle, including initial analysis, implementation, integration, testing, debugging, data validation, and support.
- Drafting analytical reports on user requirements and new task requirements and their impact on the internal workflow.
- Designing modules by dividing the user requirements into submodules/user stories, assigning submodules to software developers to proceed with programming the modules, and setting timeframes for task completion.
- Ensuring that all aspects of the project are completed as planned.
- Receiving user feedback and data modification requests, solving bugs, and handling client complaints.
- Administrating and configuring IIS, SQL, TFS performance tracking, and problem-solving.
- Coaching, guiding, and providing regular feedback to the team to enable successful outcomes.
- Being a liaison between the team, the management, and the business unit.
- Developing the applications, tools and web API services requested by bank's business users in the several bank departments using the modern techniques and languages.
- Combine between using Waterfall and Agile methodologies to achieve the most efficient and high quality of deliverables in legitimate time based on project plan.

**Sample of applications:**

IScore API, GOAML,ACH, Legal Management System, Staff Credit Facility, migration Clearing System, Leasing system,Union API ...etc

❖ **Title: Senior Developer (Oct2015-July 2018)**

**Description:**

Designing, developing testing, and implementing new and updated software programs using dot net and Java programming language.

**Sample of applications:**

Call Center Ticketing System, Check Payroll System, CCTS web service, consol apps, priority Onboarding app, FX non client, SAF renconsilation tool...etc

❖ **Title: Project Manager (Sep 2009- Oct2015)**

**Description:**

Responsible for planning and overseeing projects to ensure that projects related to IT and other departments are delivered on time and within the target scope

**Projects:**

- Treasury (FX cash, REUTER services)
- Priority Banking&Welth Management (Onboarding Priority Banking Customer)
- HR (HRMS Oracle suite, Taleo PM fusion, Payroll)
- Windows migration from windows NT to Windows 7
- BCP (preparing all bank applications and services to run from BCP site)
- MIS & CBE Control (CBE online tool)
- Collection & Recovery (Collection & Bucket Tracking System)

❖ **Title: BCP coordinator**

**Description:**

Coordinate with BCP team to implement, or evaluates business continuity from the IT prospective to keep the development progress from BCP site during disaster.

**Organization: BNP Paribas Egypt (July 2004 – July 2009)**

❖ **Title: Network Engineer**

**Description:**

Follow up the stability of communication between the main branch and other sub branches. - Maintain the main servers in the bank PDC & BDC Servers - Mail server (Lotus Domino server) - Backup server (VERITAS software) SMS server DNS, WINS and

DHCP server -Participate in preparing to open new branches Cabling installation -New PCs Setup (iGNT4 package) Printers Communication devices Routers Cisco 1600, 2500 Switches 3COM & Cisco Modems

❖ **Title: Service Desk**

**Description:**

Helping users to facilitate their work (by phone, remote control-SMS- and visits) -Troubleshooting –PCs and LAN-problems -Installing any new applications or patches that are delivered from the main administration site (London or Paris)

❖ **Title: ATM Coordinator**

**Description:**

Preparing pre request for install new ATM include site visit electricity set up firewall configuration ATM software installation by NCR and EBC.

**Organization: ITInc ( July 2002 – July 2004)**

❖ **Title: System Administrator & Development**

**Description:**

My responsibilities include

- Web development ( ASP, java script , HTML , SQL Server 2000)
- Technical support
- Test Administration (ICDL&ACP Auto Desk)

❖ **Title : Instructor**

**Description:**

- HTML & ASP (Active Server page)
- Windows 2000
- Office 2000 , XP
- Internet and IIS
- Windows Architecture
- Hardware
- Network fundamental

**Organization: Moshtriat.com** (Feb 2001 - June 2002)

❖ **Title: Web developer**

**Description:**

Web development ( ASP, java script , HTML , SQL Server 2000)

**Organization: REUTERS Agency** (Dec. 1998- Mar. 2000)

❖ **Title: Network Engineer**

**Description:**

- Install computer network ( LAN & WAN )
- Install different network peripherals such as Hubs, Routers, Switches,...etc
- Maintaining network and computers (hardware & software)
- Reuters applications ( RT, RG, Insert Link, AMS server, Dealing server)
- Windows (9x,NT4), MS Office (9x,2000) and SQL Server 2000
- Communication link
- Routers configuration

**Organization: Arab electrical Co.** (Oct. 1998-Nov.1998)

❖ **Title: Sales Engineer**

**Description:**

- Preparing Tenders documents
- Telephone PBX installation
- Technical support

**- Skills -**

- **Planning tools:**
  - Microsoft project
  - Visio.
- **Databases:**
  - Microsoft SQL server.
  - Oracle
- **Programming languages:**
  - C\C++ , C#
  - ASP classic, JavaScript, HTML, MVC
  - JAVA
- **Development IDE and tools:**
  - Microsoft Visual Studio. Net,
  - Microsoft Visio.
  - BPM designer
- **Reporting tools:**
  - Report builder
  - IBM Cognos
  - BO
  - SSRS
- **Project Management:**
  - Attending PMP course at RITI.

**1- Scrum Master Certified**

**2- Microsoft Certified System Engineer (MCSE)**

1. MCP in windows 2000 Professional
2. MCP in windows 2000 Server
3. MCP in windows 2000 Directory services Infrastructure (Implementing & Administring)
4. MCP in windows 2000 Network Infrastructure (Implementing & Administring)
5. MCP in windows 2000 Directory services Infrastructure (Designing)
6. MCP in designing security for windows 2000 network
7. MCP in SQL Server 2000 enterprise edition (Implementing & Administring)

**REFERENCES**

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References and transcripts will be supplied upon request.