## MUHAMMAD ASYROFUL NUR MAULANA YUSUF



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Results-driven Junior Project Manager with a strong foundation in project planning, execution, and cross-functional collaboration. Experienced in coordinating IT and software development projects, ensuring timely delivery within scope. Skilled in Agile and Waterfall methodologies, risk management, and stakeholder communication. Adept at facilitating seamless team coordination across departments to optimize workflow efficiency. Eager to further develop project management expertise while expanding industry knowledge to drive operational success.

## **EDUCATION**

## Institut Teknologi Sumatera – Lampung, Indonesia

Aug 2019 - May 2023

Bachelor's Degree in Computer Science, GPA 3.63/4.00

#### **Projects:**

- Data Analyst Internship Bank Syariah Indonesia (Jun 2022 Jul 2022)
- Project Manager Media Data Computer (Aug 2022 Dec 2022)

#### **Achievements:**

- Second Youngest Graduate in the Judicial JTPI ITERA May 2023
- Bronze Medal Winner Dai Dormitory Qur'anic Festival 2019

#### **Publication:**

• IT Journal Research & Development (ITJRD) "Evaluate of Random Undersampling Method and Majority Weighted Minority Oversampling Technique in Resolving Imbalanced Dataset" – *Aug 2023* 

#### **EXPERIENCES**

#### PT FAN Integrasi Teknologi – Bandung, Indonesia

Oct 2023 - Present

Project Manager

- Managed 10+ IT Projects, ensuring 100% on-time delivery through strategic planning.
- Managed cross-functional teams, fostering effective collaboration and improving project efficiency by 30%.
- Implemented Agile and Waterfall methodologies, adapting to project environment changes to optimize execution.
- Developed risk mitigation strategies, reducing project delays and improving stakeholder engagement.
- Conducted performance evaluations and process optimizations, leading to continuous improvement in project outcomes.

# PT Bank Syariah Indonesia KCP Bintaro Kebayoran Arcade – South Tangerang, Indonesia Jun 2022 - Jul 2022 Data Analyst Internship

- Conducted customer data classification and analysis using RapidMiner and C4.5 Algorithm, optimizing marketing strategies.
- Executed a seamless data migration of BNIS Customer data into the BSI system, ensuring 100% data integrity and operational efficiency.
- Provided insights for BSI Labbaik Special Gift and Pesta Hadiah initiatives, enhanced targeted campaign effectiveness.

#### Media Data Computer – Lampung, Indonesia

Aug 2022 - Dec 2022

Project Manager – Project Information Technology

- Led the development of the sales website, ensured timely completion of tasks through Trello and Excel based tracking.
- Defined business requirements and processes in collaboration with stakeholders, aligning functional and nonfunctional specifications.

## PROJECT EXPERIENCES

## Data Monitoring for Corporate Performance – PT Kereta Api Indonesia

Mar 2025 – Present

Project Manager

- Developed a real-time data monitoring system and improving analytics efficiency.
- Integrated data visualization dashboards, enabling faster decision-making for business stakeholders.

## Tuning & Maintenance RTS 4.0 – PT Kereta Api Indonesia

Jan 2025 – Present

Project Manager

- Optimized system performance and database queries, reduced response time by 30%.
- Conducted proactive troubleshooting and preventive maintenance, ensured 99.9% system uptime.
- Implemented continuous monitoring solutions, preventing 95% of potential system failures.

# VM KIOSK Ticketing System Lampung & South Sumatera – PT Kereta Api Indonesia Jan 2025 – Feb 2025 Project Manager

- Supervised the deployment and configuration of IoT based Vending Machine ticketing systems at various Stations.
- Ensured system readiness through rigorous end-to-end testing before full implementation.

## On-Site IT Service Support Bandung & Surabaya – PT Kereta Api Indonesia

Aug 2024 – Jan 2025

Project Manager

- Managed on-site IT service teams across two major cities, ensuring 99.8% SLA compliance.
- Reduced IT incident response time by 40%, streamlining issue resolution processes.
- Developed standard operating procedures (SOPs) for IT support, increasing service efficiency.

## Migration of RTSNG Ticketing Database – PT Kereta Api Indonesia

Jul 2024 - Oct 2024

Project Manager

- Led end-to-end migration of the RTSNG ticketing database, ensuring 100% data integrity and minimal downtime.
- Implemented data validation processes, reducing post-migration errors by 30%.
- Managed cross-functional teams, aligning IT development and operational requirements.

#### ADDITIONAL INFORMATION

#### **Technical Skills:**

- Project Management Tools : Jira, Dart, Trello
- Office & Documentation : Google Docs, Confluence

#### **Soft Skills:**

- Project Management, Risk Management, Change Management.
- Agile & Waterfall Methodologies, Team Leadership, Problem-Solving.

# Certifications & Training:

- Project Management Essentials Certified (PMEC) Management & Strategy Institute (*Jun 2024*)
- Scrum Foundation Professional Certification (SFPC<sup>TM</sup>) CertiProf (*Jun 2024 Jun 2027*)
- Certified Associate In Scrum Fundamentals<sup>TM</sup> (CASF<sup>TM</sup>) SkillFront (May 2024)
- Project Management GreatLearning (*May 2024*)
- Agile Programming Mindluster (*Aug 2023*)